


UNITED STATES BANKRUPTCY COURT		District of Delaware	PROOF OF CLAIM						
Name of Debtor: ALC HOLDINGS, et al.		Case Number: 11-13853	2012 MAR -6 PM 12:10 CLERK US BANKRUPTCY COURT DISTRICT OF DELAWARE						
NOTE: Do not use this form to make a claim for an administrative expense that arises after the bankruptcy filing. You may file a request for payment of an administrative expense according to 11 U.S.C. § 503.									
Name of Creditor (the person or other entity to whom the debtor owes money or property): Hanson Bridgett, LLP									
Name and address where notices should be sent: 425 Market Street, 26th Floor San Francisco, CA 94105		COURT USE ONLY <input type="checkbox"/> Check this box if this claim amends a previously filed claim. Court Claim Number: _____ (If known) Filed on: _____							
Telephone number: (415) 777-3200 email: droy@hansonbridgett.com									
Name and address where payment should be sent (if different from above):		<input type="checkbox"/> Check this box if you are aware that anyone else has filed a proof of claim relating to this claim. Attach copy of statement giving particulars.							
Telephone number: _____ email: _____									
RECEIVED MAR 09 2012 BMC GROUP									
1. Amount of Claim as of Date Case Filed: \$ <u>35,514.08</u> If all or part of the claim is secured, complete item 4. If all or part of the claim is entitled to priority, complete item 5. <input type="checkbox"/> Check this box if the claim includes interest or other charges in addition to the principal amount of the claim. Attach a statement that itemizes interest or charges.									
2. Basis for Claim: <u>Legal Services</u> (See instruction #2)									
3. Last four digits of any number by which creditor identifies debtor: 0 7 8 9	3a. Debtor may have scheduled account as: (See instruction #3a)	3b. Uniform Claim Identifier (optional): (See instruction #3b)							
4. Secured Claim (See instruction #4) Check the appropriate box if the claim is secured by a lien on property or a right of setoff, attach required redacted documents, and provide the requested information. Nature of property or right of setoff: <input type="checkbox"/> Real Estate <input type="checkbox"/> Motor Vehicle <input type="checkbox"/> Other Describe: _____ Value of Property: \$ _____ Annual Interest Rate _____ % <input type="checkbox"/> Fixed or <input type="checkbox"/> Variable (when case was filed)		Amount of arrearage and other charges, as of the time case was filed, included in secured claim, if any: \$ _____ Basis for perfection: _____ Amount of Secured Claim: \$ _____ Amount Unsecured: \$ <u>35,514.08</u>							
5. Amount of Claim Entitled to Priority under 11 U.S.C. § 507 (a). If any part of the claim falls into one of the following categories, check the box specifying the priority and state the amount. <table style="width: 100%;"> <tr> <td style="width: 33%; vertical-align: top;"> <input type="checkbox"/> Domestic support obligations under 11 U.S.C. § 507 (a)(1)(A) or (a)(1)(B). </td> <td style="width: 33%; vertical-align: top;"> <input type="checkbox"/> Wages, salaries, or commissions (up to \$11,725*) earned within 180 days before the case was filed or the debtor's business ceased, whichever is earlier – 11 U.S.C. § 507 (a)(4). </td> <td style="width: 33%; vertical-align: top;"> <input type="checkbox"/> Contributions to an employee benefit plan – 11 U.S.C. § 507 (a)(5). </td> </tr> <tr> <td style="vertical-align: top;"> <input type="checkbox"/> Up to \$2,600* of deposits toward purchase, lease, or rental of property or services for personal, family, or household use – 11 U.S.C. § 507 (a)(7). </td> <td style="vertical-align: top;"> <input type="checkbox"/> Taxes or penalties owed to governmental units – 11 U.S.C. § 507 (a)(8). </td> <td style="vertical-align: top;"> <input type="checkbox"/> Other – Specify applicable paragraph of 11 U.S.C. § 507 (a)(____). </td> </tr> </table> <div style="text-align: right;"> Amount entitled to priority: \$ <u>0.00</u> </div> <div style="text-align: right;"> ALC Holdings  00153 </div>				<input type="checkbox"/> Domestic support obligations under 11 U.S.C. § 507 (a)(1)(A) or (a)(1)(B).	<input type="checkbox"/> Wages, salaries, or commissions (up to \$11,725*) earned within 180 days before the case was filed or the debtor's business ceased, whichever is earlier – 11 U.S.C. § 507 (a)(4).	<input type="checkbox"/> Contributions to an employee benefit plan – 11 U.S.C. § 507 (a)(5).	<input type="checkbox"/> Up to \$2,600* of deposits toward purchase, lease, or rental of property or services for personal, family, or household use – 11 U.S.C. § 507 (a)(7).	<input type="checkbox"/> Taxes or penalties owed to governmental units – 11 U.S.C. § 507 (a)(8).	<input type="checkbox"/> Other – Specify applicable paragraph of 11 U.S.C. § 507 (a)(____).
<input type="checkbox"/> Domestic support obligations under 11 U.S.C. § 507 (a)(1)(A) or (a)(1)(B).	<input type="checkbox"/> Wages, salaries, or commissions (up to \$11,725*) earned within 180 days before the case was filed or the debtor's business ceased, whichever is earlier – 11 U.S.C. § 507 (a)(4).	<input type="checkbox"/> Contributions to an employee benefit plan – 11 U.S.C. § 507 (a)(5).							
<input type="checkbox"/> Up to \$2,600* of deposits toward purchase, lease, or rental of property or services for personal, family, or household use – 11 U.S.C. § 507 (a)(7).	<input type="checkbox"/> Taxes or penalties owed to governmental units – 11 U.S.C. § 507 (a)(8).	<input type="checkbox"/> Other – Specify applicable paragraph of 11 U.S.C. § 507 (a)(____).							
*Amounts are subject to adjustment on 4/1/13 and every 3 years thereafter with respect to cases commenced on or after the date of adjustment.									
6. Credits. The amount of all payments on this claim has been credited for the purpose of making this proof of claim. (See instruction #6)									

7. Documents: Attached are **redacted** copies of any documents that support the claim, such as promissory notes, purchase orders, invoices, itemized statements of running accounts, contracts, judgments, mortgages, and security agreements. If the claim is secured, box 4 has been completed, and **redacted** copies of documents providing evidence of perfection of a security interest are attached. (See instruction #7, and the definition of "redacted".)

DO NOT SEND ORIGINAL DOCUMENTS. ATTACHED DOCUMENTS MAY BE DESTROYED AFTER SCANNING.

If the documents are not available, please explain:

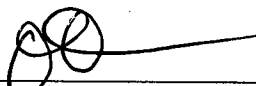
8. Signature: (See instruction #8)

Check the appropriate box.

- ☐ I am the creditor. ☒ I am the creditor's authorized agent. ☐ I am the trustee, or the debtor, or their authorized agent. ☐ I am a guarantor, surety, indorser, or other codebtor.
- (Attach copy of power of attorney, if any.) (See Bankruptcy Rule 3004.) (See Bankruptcy Rule 3005.)

I declare under penalty of perjury that the information provided in this claim is true and correct to the best of my knowledge, information, and reasonable belief.

Print Name: Donna Roy
 Title: Client Services Coordinator
 Company: Hanson Bridgett LLP
 Address and telephone number (if different from notice address above):
425 Market Street, 26th Floor
San Francisco, CA 94105


 (Signature)

02/27/2012

(Date)

Telephone number: (415) 777-3200 email: drov@hansonbridgett.com

Penalty for presenting fraudulent claim: Fine of up to \$500,000 or imprisonment for up to 5 years, or both. 18 U.S.C. §§ 152 and 3571.

INSTRUCTIONS FOR PROOF OF CLAIM FORM

The instructions and definitions below are general explanations of the law. In certain circumstances, such as bankruptcy cases not filed voluntarily by the debtor, exceptions to these general rules may apply.

Items to be completed in Proof of Claim form

Court, Name of Debtor, and Case Number:

Fill in the federal judicial district in which the bankruptcy case was filed (for example, Central District of California), the debtor's full name, and the case number. If the creditor received a notice of the case from the bankruptcy court, all of this information is at the top of the notice.

Creditor's Name and Address:

Fill in the name of the person or entity asserting a claim and the name and address of the person who should receive notices issued during the bankruptcy case. A separate space is provided for the payment address if it differs from the notice address. The creditor has a continuing obligation to keep the court informed of its current address. See Federal Rule of Bankruptcy Procedure (FRBP) 2002(g).

1. Amount of Claim as of Date Case Filed:

State the total amount owed to the creditor on the date of the bankruptcy filing. Follow the instructions concerning whether to complete items 4 and 5. Check the box if interest or other charges are included in the claim.

2. Basis for Claim:

State the type of debt or how it was incurred. Examples include goods sold, money loaned, services performed, personal injury/wrongful death, car loan, mortgage note, and credit card. If the claim is based on delivering health care goods or services, limit the disclosure of the goods or services so as to avoid embarrassment or the disclosure of confidential health care information. You may be required to provide additional disclosure if an interested party objects to the claim.

3. Last Four Digits of Any Number by Which Creditor Identifies Debtor:

State only the last four digits of the debtor's account or other number used by the creditor to identify the debtor.

3a. Debtor May Have Scheduled Account As:

Report a change in the creditor's name, a transferred claim, or any other information that clarifies a difference between this proof of claim and the claim as scheduled by the debtor.

3b. Uniform Claim Identifier:

If you use a uniform claim identifier, you may report it here. A uniform claim identifier is an optional 24-character identifier that certain large creditors use to facilitate electronic payment in chapter 13 cases.

4. Secured Claim:

Check whether the claim is fully or partially secured. Skip this section if the claim is entirely unsecured. (See Definitions.) If the claim is secured, check the box for the nature and value of property that secures the claim, attach copies of lien documentation, and state, as of the date of the bankruptcy filing, the annual interest rate (and whether it is fixed or variable), and the amount past due on the claim.

5. Amount of Claim Entitled to Priority Under 11 U.S.C. § 507 (a).

If any portion of the claim falls into any category shown, check the appropriate box(es) and state the amount entitled to priority. (See Definitions.) A claim may be partly priority and partly non-priority. For example, in some of the categories, the law limits the amount entitled to priority.

6. Credits:

An authorized signature on this proof of claim serves as an acknowledgment that when calculating the amount of the claim, the creditor gave the debtor credit for any payments received toward the debt.

7. Documents:

Attach redacted copies of any documents that show the debt exists and a lien secures the debt. You must also attach copies of documents that evidence perfection of any security interest. You may also attach a summary in addition to the documents themselves. FRBP 3001(c) and (d). If the claim is based on delivering health care goods or services, limit disclosing confidential health care information. Do not send original documents, as attachments may be destroyed after scanning.

8. Date and Signature:

The individual completing this proof of claim must sign and date it. FRBP 9011. If the claim is filed electronically, FRBP 5005(a)(2) authorizes courts to establish local rules specifying what constitutes a signature. If you sign this form, you declare under penalty of perjury that the information provided is true and correct to the best of your knowledge, information, and reasonable belief. Your signature is also a certification that the claim meets the requirements of FRBP 9011(b). Whether the claim is filed electronically or in person, if your name is on the signature line, you are responsible for the declaration. Print the name and title, if any, of the creditor or other person authorized to file this claim. State the filer's address and telephone number if it differs from the address given on the top of the form for purposes of receiving notices. If the claim is filed by an authorized agent, attach a complete copy of any power of attorney, and provide both the name of the individual filing the claim and the name of the agent. If the authorized agent is a servicer, identify the corporate servicer as the company. Criminal penalties apply for making a false statement on a proof of claim.

DEFINITIONS**INFORMATION****Debtor**

A debtor is the person, corporation, or other entity that has filed a bankruptcy case.

Creditor

A creditor is a person, corporation, or other entity to whom debtor owes a debt that was incurred before the date of the bankruptcy filing. See 11 U.S.C. §101 (10).

Claim

A claim is the creditor's right to receive payment for a debt owed by the debtor on the date of the bankruptcy filing. See 11 U.S.C. §101 (5). A claim may be secured or unsecured.

Proof of Claim

A proof of claim is a form used by the creditor to indicate the amount of the debt owed by the debtor on the date of the bankruptcy filing. The creditor must file the form with the clerk of the same bankruptcy court in which the bankruptcy case was filed.

Secured Claim Under 11 U.S.C. § 506 (a)

A secured claim is one backed by a lien on property of the debtor. The claim is secured so long as the creditor has the right to be paid from the property prior to other creditors. The amount of the secured claim cannot exceed the value of the property. Any amount owed to the creditor in excess of the value of the property is an unsecured claim. Examples of liens on property include a mortgage on real estate or a security interest in a car. A lien may be voluntarily granted by a debtor or may be obtained through a court proceeding. In some states, a court judgment is a lien.

A claim also may be secured if the creditor owes the debtor money (has a right to setoff).

Unsecured Claim

An unsecured claim is one that does not meet the requirements of a secured claim. A claim may be partly unsecured if the amount of the claim exceeds the value of the property on which the creditor has a lien.

Claim Entitled to Priority Under 11 U.S.C. § 507 (a)

Priority claims are certain categories of unsecured claims that are paid from the available money or property in a bankruptcy case before other unsecured claims.

Redacted

A document has been redacted when the person filing it has masked, edited out, or otherwise deleted, certain information. A creditor must show only the last four digits of any social-security, individual's tax-identification, or financial-account number, only the initials of a minor's name, and only the year of any person's date of birth. If the claim is based on the delivery of health care goods or services, limit the disclosure of the goods or services so as to avoid embarrassment or the disclosure of confidential health care information.

Evidence of Perfection

Evidence of perfection may include a mortgage, lien, certificate of title, financing statement, or other document showing that the lien has been filed or recorded.

Acknowledgment of Filing of Claim

To receive acknowledgment of your filing, you may either enclose a stamped self-addressed envelope and a copy of this proof of claim or you may access the court's PACER system

(www.pacer.psc.uscourts.gov) for a small fee to view your filed proof of claim.

Offers to Purchase a Claim

Certain entities are in the business of purchasing claims for an amount less than the face value of the claims. One or more of these entities may contact the creditor and offer to purchase the claim. Some of the written communications from these entities may easily be confused with official court documentation or communications from the debtor. These entities do not represent the bankruptcy court or the debtor. The creditor has no obligation to sell its claim.

However, if the creditor decides to sell its claim, any transfer of such claim is subject to FRBP 3001(e), any applicable provisions of the Bankruptcy Code (11 U.S.C. § 101 *et seq.*), and any applicable orders of the bankruptcy court.

Mail to:

United States Bankruptcy Court
Attn: Claims
824 Market Street, 3rd Floor
Wilmington, DE 19801

LISA M. POOLEY
PARTNER
DIRECT DIAL (415) 995-5051
DIRECT FAX (415) 995-3405
E-MAIL lpooley@hansonbridgett.com



June 22, 2011

Via U.S. Mail

ATTORNEY-CLIENT
PRIVILEGED & CONFIDENTIAL

Rhythm Manani, Esq.
General Counsel
American Laser Centers
24555 Hallwood Court
Farmington Hills, MI 48335

Re: Engagement Letter

Dear Ms. Manani:

This letter will confirm the engagement of Hanson Bridgett LLP by American Laser Centers to provide legal services to Ms. Shalena Boyd. Our engagement will involve defending Ms. Boyd in a lawsuit filed by Connie MacWha. With Ms. Boyd's permission, this firm intends to share attorney-client communications and privileged information arising from our representation of Ms. Boyd with American Laser Centers.

In this matter, we understand that American Laser Centers, and not Ms. Boyd, will be responsible for paying all fees and costs incurred during this engagement.

Please refer to the attached Billing and Policy Summary for details as to our representation.

I will be the attorney responsible for this matter. We have agreed that my billing rate for this matter will be \$350 per hour. I will be assisted in this matter by Angela Clements whose rate is \$260 per hour. When appropriate, we use attorneys, paralegals, and legal research assistants at different hourly rates to handle work commensurate with their experience and expertise. Attorneys with special expertise in a given area may become involved in your representation from time to time, with your approval. I will review your invoices for accuracy and maintain responsibility for the attorney-client relationship.

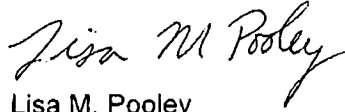
Our invoices contain a detailed narrative of the services rendered, together with the name of the attorney or paralegal involved, the time spent, and the amount charged. We recommend that you treat our invoices as confidential documents and safeguard them appropriately.

Rhythm Manani, Esq.
June 22, 2011
Page 2

**ATTORNEY-CLIENT
PRIVILEGED & CONFIDENTIAL**

We realize there are many qualified firms to choose from and are pleased you have selected our firm to assist you with Ms. Boyd's representation. You can obtain more information about my background and our firm's services from our website, www.hansonbridgett.com.

Very truly yours,



Lisa M. Pooley

LMP/adg

Enclosure

I have read and understand this engagement letter/fee agreement and the attachments. I hereby confirm the engagement of Hanson Bridgett LLP to represent Shalena Boyd in accordance with its terms.

American Laser Centers

By: Rhythm Manani

Title: GENERAL COUNSEL

Date: 6/28/11



Billing and Policy Summary

1. **Billing Practices.** We have learned from experience that the attorney-client relationship works best when clients receive a full explanation at the outset about fees and payment terms. California law requires written fee agreements in many cases, and we have found that our clients prefer to have them even when not legally required. This "Billing and Policy Summary" sets forth the principles underlying our fees and other charges. Please review it and let me know if you have any questions about our billing policies. In addition, you should direct any future questions about our billing practices or any particular invoices to me.
2. **Fees.** Except as otherwise agreed with a client, we bill for our services on an hourly basis. We account for our time in tenth-of-an-hour increments, and calculate fees by applying hourly rates assigned to attorneys and other staff to the time spent on a matter. On occasion, we may utilize contract employees to assist in providing legal or paralegal services, working under our direct supervision. In such cases the client is billed at an appropriate hourly rate commensurate with that of our professional staff with equal experience and expertise. All billing rates are reviewed annually and may be adjusted periodically.
3. **Other Charges.** Depending on the matter, we may have to use various in-office support systems and outside services. Therefore, you may incur and be billed for costs in addition to professional fees, subject only to written policies regarding the billing of disbursements that a client may provide to us in advance of the engagement. Usually we bill such charges to a client's account at the time they are incurred. Examples include photocopying, overnight delivery, messenger services, computer research, travel expenses, court filings, court reporting, and expert witnesses. In some cases, we may request that a client pay the invoice of an outside vendor directly. These expenses are billed at the actual cost with no additional mark up to you.
4. **Fee Estimates.** From time to time, we may be asked to provide estimates of anticipated fees. Although we will make every effort to do so in a manner appropriate to the circumstances, these estimates may be subject to uncertainties beyond our control. Such estimates should not be viewed as a maximum or minimum fee quotation, unless we expressly confirm so in writing.
5. **Billing Procedures.** Ordinarily, we will bill clients on a monthly basis. Each invoice will separately state the amount of fees and costs. Unless otherwise specified, each represents fees and disbursements charged to the client through the end of the preceding month. The full amount of each invoice is due upon receipt by the client. Although we seek to include all fees and charges for a billing period, certain time and cost items from a billing period may not appear in the invoice for that period. Instead, they may be included in a later invoice. Matters such as probate, bankruptcy, and trust services and certain financial transactions may involve billing at specified times other than monthly, as mutually agreed upon by the client and the firm, or as required by the court.
6. **Payment Terms.** Payment is due upon presentation of the invoice. Invoices that remain unpaid after thirty (30) days from the invoice date are subject to a late payment charge of ten percent (10%) per year. Payments that are made "on account" and not identified with a specific invoice will be credited to outstanding invoices chronologically, first to costs and then to fees.
7. **Credit Report.** By executing this engagement letter, you agree that we have the right to obtain a consumer report from a recognized credit reporting agency. Should we choose to obtain such a report, it would be for the purposes of extending credit to you or to review or collect a past due account.
8. **Insurer's Role.** If you are insured for all or part of the costs of our representation, we will work with you to provide the insurer with the necessary information regarding the claim. However, insurers frequently assert, rightly or wrongly, that they are not obligated to pay for all fees and costs or to pay them on a current basis. For this reason, our fees and costs will be billed to you and payment will be due from you on a current basis, irrespective of any eventual reimbursement of a portion of your fees and costs by your insurer.
9. **Conflicts Review.** We have performed a computerized check of potential conflicts of interest that might have prevented us from providing representation in this matter. Based on information provided by you, as well as the information available in our files, we are not aware of any conflicts of interest at this time. If you later learn of any additional parties with an interest in this matter, you should notify us immediately so that we can be certain that they create no problem with this representation. We will conduct a similar search with respect to each new matter you may refer to the firm.
10. **Cooperation.** To perform our services effectively, we require the support of each client. You can assist us by keeping us fully informed as to facts and developments relevant to our representation of you and to each matter assigned. It is essential that each client (as well as any employees or representatives) provide us with accurate and

complete information, including written materials when requested, and that each client make its personnel available to the extent required. Failure to assist in this way may affect our ability to represent a client adequately, and could result in our withdrawal as legal counsel.

11. **No Warranty of Result.** We cannot predict or represent that a particular result can be obtained within a specified time. We can make no promises or guarantees regarding the outcome of the matter or matters that are the subject of our services.

12. **Return and Disposition of Files.** After our services conclude, we will, upon your request, deliver to you the files that we created in providing representation to you, along with any funds or property of yours in our possession. If you do not request the files, we will retain them for a period of five years after the matter is closed. At the end of the five-year period, we will have no further obligation to retain the files.

13. **Arbitration of Disputes.** While we certainly do not anticipate conflict between us, in the event of any material dispute regarding the services provided or fees charged by the firm which cannot be settled amicably, we both agree that such dispute shall be submitted, as soon as practicable, to final and binding arbitration in San Francisco in accordance with the rules and procedures of JAMS Inc., a private mediation and arbitration facilitator. Any dispute shall be strictly confidential between us and, except for our own representatives, will not be disclosed to any other person or entity.

14. **Termination.** Clients may terminate our legal services at any time effective upon delivery of written notice to the firm. In this event, we will be entitled to receive all fees and costs incurred up to the date of termination. Unless we specifically agree to do so, we will provide no further services and advance no further costs on the matter after we receive notice of termination. Our right to terminate services to a client is subject to certain Rules of Professional Conduct that (a) require us to take reasonable steps to avoid foreseeable prejudice to the client from our withdrawal, and (b) establish standards for mandatory and permissive withdrawal under certain circumstances. Failure by a client to pay our bills in full, and on a timely basis, can constitute adequate grounds for us to withdraw. If we are attorney of record in any proceeding at the time we receive a termination notice, you will be required to execute and return a Substitution of Attorney consent immediately upon receipt, regardless of who initiates the termination.

15. **Entire Agreement.** This attached letter and this Billing and Policy Summary represent our entire agreement, which will be effective on the date of your signature. It supersedes all prior agreements, statements, or guarantees made before this time. To signify your agreement with the terms of this letter, please sign the original and retain it for your files. You should sign the enclosed copy of the letter and return it to us for our files. I am enclosing a pre-addressed envelope for your convenience. Of course, you have the right to seek the opinion of independent legal counsel or any other advisors, if you wish to do so, in order to determine whether each and every aspect of this agreement is in your best interests and is acceptable as drafted.

LISA M. POOLEY
PARTNER
DIRECT DIAL (415) 995-5051
DIRECT FAX (415) 995-3405
E-MAIL lpoolley@hansonbridgett.com



June 22, 2011

Via U.S. Mail

ATTORNEY-CLIENT
PRIVILEGED & CONFIDENTIAL

Shalena Boyd
5977 Lake Hennessey Court
San Jose, CA 95123

Re: Engagement Letter

Dear Ms. Boyd:

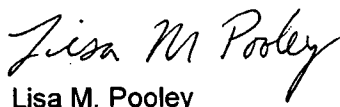
This letter will confirm the engagement of Hanson Bridgett LLP to provide legal services to you. Our engagement will involve defending you in a lawsuit filed by Connie MacWha. We look forward to working with you in pursuing these legal objectives.

Please refer to the attached Policy Summary for details as to our representation.

In this matter, American Laser Centers will be responsible for paying all fees and costs incurred during this engagement. Pursuant to your authorization, we intend to share attorney-client communications and privileged information arising from our representation of you with American Laser Centers, who has engaged us to represent you.

We realize there are many qualified firms to choose from and are pleased you have selected our firm to assist you with your matter. We care deeply about our clients and are proud to say we have many clients who have been with our firm for more than 40 years. We strive to provide exceptional client service to all of our clients. We welcome you as a valued client and look forward to assisting in the achievement of your objectives. You can obtain more information about my background and our firm's services from our website, www.hansonbridgett.com.

Very truly yours,

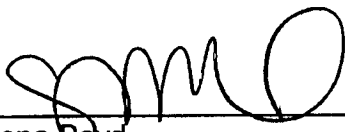

Lisa M. Pooley

LMP/adg

Enclosure

Shalena Boyd
June 22, 2011
Page 2

I have read and understand this engagement letter/fee agreement and the attachments. I understand that Hanson Bridgett will share my confidential information with American Laser Centers and its counsel and I hereby confirm the engagement of Hanson Bridgett LLP to represent me in accordance with the above terms.



Shalena Boyd

Date: 6/25/11

Policy Summary

1. **Conflicts Review.** We have performed a computerized check of potential conflicts of interest that might have prevented us from providing representation in this matter. Based on information provided by you, as well as the information available in our files, we are not aware of any conflicts of interest at this time. If you later learn of any additional parties with an interest in this matter, you should notify us immediately so that we can be certain that they create no problem with this representation. We will conduct a similar search with respect to each new matter you may refer to the firm.
2. **Cooperation.** To perform our services effectively, we require the support of each client. You can assist us by keeping us fully informed as to facts and developments relevant to our representation of you and to each matter assigned. It is essential that each client (as well as any employees or representatives) provide us with accurate and complete information, including written materials when requested, and that each client make its personnel available to the extent required. Failure to assist in this way may affect our ability to represent a client adequately, and could result in our withdrawal as legal counsel.
3. **No Warranty of Result.** We cannot predict or represent that a particular result can be obtained within a specified time. We can make no promises or guarantees regarding the outcome of the matter or matters that are the subject of our services.
4. **Return and Disposition of Files.** After our services conclude, we will, upon your request, deliver to you the files that we created in providing representation to you, along with any funds or property of yours in our possession. If you do not request the files, we will retain them for a period of five years after the matter is closed. At the end of the five-year period, we will have no further obligation to retain the files.
5. **Arbitration of Disputes.** While we certainly do not anticipate conflict between us, in the event of any material dispute regarding the services provided or fees charged by the firm which cannot be settled amicably, we both agree that such dispute shall be submitted, as soon as practicable, to final and binding arbitration in San Francisco in accordance with the rules and procedures of JAMS Inc., a private mediation and arbitration facilitator. Any dispute shall be strictly confidential between us and, except for our own representatives, will not be disclosed to any other person or entity.
6. **Termination.** Clients may terminate our legal services at any time effective upon delivery of written notice to the firm. In this event, we will be entitled to receive all fees and costs incurred up to the date of termination. Unless we specifically agree to do so, we will provide no further services and advance no further costs on the matter after we receive notice of termination. Our right to terminate services to a client is subject to certain Rules of Professional Conduct that (a) require us to take reasonable steps to avoid foreseeable prejudice to the client from our withdrawal, and (b) establish standards for mandatory and permissive withdrawal under certain circumstances. Failure by a client to pay our bills in full, and on a timely basis, can constitute adequate grounds for us to withdraw. If we are attorney of record in any proceeding at the time we receive a termination notice, you will be required to execute and return a Substitution of Attorney consent immediately upon receipt, regardless of who initiates the termination.
7. **Entire Agreement.** This attached letter and this Billing and Policy Summary represent our entire agreement, which will be effective on the date of your signature. It supersedes all prior agreements, statements, or guarantees made before this time. To signify your agreement with the terms of this letter, please sign the original and retain it for your files. You should sign the enclosed copy of the letter and return it to us for our files. I am enclosing a pre-addressed envelope for your convenience. Of course, you have the right to seek the opinion of independent legal counsel or any other advisors, if you wish to do so, in order to determine whether each and every aspect of this agreement is in your best interests and is acceptable as drafted.

Client: 030789

September 9, 2011
Invoice #1061059

Rhythm Manani, Esq.
American Laser Centers General Counsel
24555 Hallwood Court
Farmington Hills, MI 48335

For Legal Services Rendered in Connection with:

Matter: 030789.000001 Connie MacWha v. American Laser Centers, et al.

Date	Description	Tkpr	Hours
08/05/11	Review case management order from Court.	LMP	0.20
08/08/11	Contact R. Bromley regarding status of Amended Complaint.	LMP	0.20
08/09/11	Review plaintiff's response to interrogatories.	AMC	0.20
08/15/11	Prepare for meeting with S. Boyd; confer with R. Bromley re case status.	LMP	0.60
08/31/11	Review First Amended Complaint and Deposition Notices from Plaintiff; email from R. Bromley re same.	LMP	0.30
08/31/11	Review court's order allowing First Amended Complaint; review First Amended Complaint; review rules re time to respond with a demurrer.	AMC	0.30

Total Hours 1.80

Total for Services \$585.00

Disbursements

Date	Description	Amount
08/31/11	Telephone	0.31
08/31/11	Photocopies	3.60

Hanson Bridgett LLP

425 Market Street, 26th Floor, San Francisco, CA 94105 www.HansonBridgett.com

San Francisco North Bay Sacramento Silicon Valley East Bay

Connie MacWha v. American Laser Centers, et al.

Date	Description	Amount
07/07/11	Messenger Services - First Legal Support Services SLSS Inc. HB - Santa Clara Superior Court	29.75
07/11/11	Messenger Services - First Legal Support Services SLSS Inc. HB - Santa Clara Superior Court	29.75

Disbursement Total	\$63.41
---------------------------	----------------

***** ATTORNEY SUMMARY *****

Timekeeper	Title	Rate	Hours	Value
Lisa M. Pooley	Partner	350.00	1.30	455.00
Angela M. Clements	Associate	260.00	.50	130.00
Total Fees			1.80	\$585.00

<u>Total For This Invoice, Due and Payable On Receipt</u>	<u>\$648.41</u>
--	------------------------

Connie MacWha v. American Laser Centers, et al.

STATEMENT OF ACCOUNT

September 9, 2011

FOR LEGAL SERVICES RENDERED THROUGH AUGUST 31, 2011

CLIENT # 030789 Shalena Boyd

MATTER # 030789.000001

Invoice No.	Date	Orig Amount	Credits	Balance
1057272	07/06/11	4,458.00	0.00	4,458.00
1059423	08/09/11	6,484.39	0.00	6,484.39

PRIOR OUTSTANDING BALANCE \$10,942.39
BALANCE DUE FOR THIS INVOICE #1061059 \$648.41
TOTAL BALANCE DUE FOR THIS MATTER \$11,590.80

Thank you for your prompt attention.
PLEASE RETURN THIS PAGE WITH YOUR REMITTANCE TO:

Hanson Bridgett LLP
425 Market Street, 26th Floor
San Francisco, CA 94105

Call George Celdran at 415-995-5896 for details.
TAX ID #94-1205338

Client: 030789

Rhythm Manani, Esq,
American Laser Centers General Counsel
24555 Hallwood Court
Farmington Hills, MI 48335

October 5, 2011
Invoice #1062723

For Legal Services Rendered in Connection with:

Matter: 030789.000001 Connie MacWha v. American Laser Centers, et al.

Date	Description	Tkpr	Hours
09/01/11	Email to R. Bromley re case depositions.	LMP	0.20
09/01/11	Research San Mateo County local rules re meet and confer requirements for noticing a deposition; draft and send analysis to Lisa M. Pooley	AMC	0.90
09/02/11	Confer with R. Bromley re Plaintiff's First Amended Complaint and Deposition Notices; prepare Objections to Plaintiff's Deposition Notices; review correspondence from R. Bromley to opposing counsel re same.	LMP	0.90
09/06/11	Review and analyze Plaintiff's First Amended Complaint; confer with Angela M. Clements re arguments for demurrer to same; draft correspondence to opposing counsel re dismissing S. Boyd as Defendant.	LMP	1.80
09/06/11	Review and analyze proposed and filed Plaintiff's First Amended Complaint; draft outline of substantive changes in legal and factual allegations; confer with Lisa M. Pooley re strategy for drafting demurrer to FAC; review client documents and Plaintiff's discovery responses in order to prepare demurrer; begin reviewing relevant legal authority re individual liability for employment discrimination and Labor Code violations.	AMC	3.20
09/07/11	Emails with co-defendant's counsel re case issues; draft correspondence to S. Boyd re First Amended Complaint, deposition notice and request for dismissal.	LMP	0.40
09/08/11	Prepare correspondence to S. Boyd re case status; review message	LMP	0.30

Hanson Bridgett LLP

425 Market Street, 26th Floor, San Francisco, CA 94105 www.HansonBridgett.com

San Francisco North Bay Sacramento Silicon Valley East Bay

Connie MacWha v. American Laser Centers, et al.

Date	Description	Tkpr	Hours
	from opposing counsel re possible dismissal of S. Boyd.		
09/12/11	Contact opposing counsel re possible dismissal of Defendant Boyd.	LMP	0.20
09/13/11	Review ALC's responses to Plaintiff's Form Interrogatories - Employment and Form Interrogatories - General.	LMP	0.50
09/15/11	Outline demurrer to First Amended Complaint.	AMC	0.70
09/18/11	Conduct and review legal research re Plaintiff's claims; begin drafting demurrer.	AMC	3.60
09/19/11	Emails with opposing counsel and co-Defendant's counsel re depositions.	LMP	0.20
09/19/11	Draft demurrer; conduct, analyze, and incorporate applicable legal research into draft; confer with Lisa M. Pooley re same.	AMC	10.40
09/20/11	Review and edit Demurrer papers; discuss same with A. Clements.	LMP	2.10
09/21/11	Confer with Lisa M. Pooley re revising demurrer; begin revising demurrer; conduct, review and incorporate additional legal research related to unfair competition claim.	AMC	3.20
09/22/11	Emails with opposing counsel and ALC's counsel re deposition scheduling.	LMP	0.30
09/22/11	Revise demurrer; conduct, review and incorporate additional legal research re same.	AMC	5.60
09/23/11	Contact S. Boyd re deposition; confer with ALC's counsel re S. Boyd's employment status; review and analyze draft Demurrer papers.	LMP	1.60
09/26/11	Confer with S. Boyd re case issues; contact ALC's counsel re same; review law re Plaintiff's claims and revise Demurrer to Plaintiff's First Amended Complaint.	LMP	6.60
09/26/11	Research and send additional legal authority to Lisa M. Pooley to include in demurrer.	AMC	0.20
09/27/11	Emails with ALC's counsel and opposing counsel re depositions.	LMP	0.20
09/28/11	Revise Memorandum of Points and Authorities in Support of Demurrer.	LMP	1.10
09/29/11	Analyze and revise all Demurrer papers; review ALC's Demurrer and Motion to Strike; emails with R. Bromley re Demurrers and Motion.	LMP	3.20
09/29/11	Review Plaintiff's notice of taking deposition of Shelena Boyd and request for production of documents.	AMC	0.20
09/30/11	Review Deposition Notice to Plaintiff; calendar case dates; finalize all demurrer papers.	LMP	0.40

Connie MacWha v. American Laser Centers, et al.

Total Hours 48.00**Total for Services** \$14,280.00**Disbursements**

Date	Description	Amount
09/30/11	Computerized Research	87.05
09/30/11	Photocopies	24.20

Disbursement Total \$111.25

***** ATTORNEY SUMMARY *****

Timekeeper	Title	Rate	Hours	Value
Lisa M. Pooley	Partner	350.00	20.00	7,000.00
Angela M. Clements	Associate	260.00	28.00	7,280.00
Total Fees			48.00	\$14,280.00

Total For This Invoice, Due and Payable On Receipt **\$14,391.25**

Connie MacWha v. American Laser Centers, et al.

STATEMENT OF ACCOUNT

October 5, 2011

FOR LEGAL SERVICES RENDERED THROUGH SEPTEMBER 30, 2011

CLIENT # 030789 Shalena Boyd

MATTER # 030789.000001

Invoice No.	Date	Orig Amount	Credits	Balance
1061059	09/09/11	648.41	0.00	648.41

PRIOR OUTSTANDING BALANCE

\$648.41

BALANCE DUE FOR THIS INVOICE #1062723

\$14,391.25

TOTAL BALANCE DUE FOR THIS MATTER

\$15,039.66

Thank you for your prompt attention.
PLEASE RETURN THIS PAGE WITH YOUR REMITTANCE TO:

Hanson Bridgett LLP
425 Market Street, 26th Floor
San Francisco, CA 94105

Call George Celdran at 415-995-5896 for details.
TAX ID #94-1205338

Client: 030789

Rhythm Manani, Esq,
American Laser Centers General Counsel
24555 Hallwood Court
Farmington Hills, MI 48335

November 4, 2011
Invoice #1064521

For Legal Services Rendered in Connection with:

Matter: 030789.000001 Connie MacWha v. American Laser Centers, et al.

Date	Description	Tkpr	Hours
10/04/11	Review ALC's Demurrer and Motion to Strike.	LMP	0.80
10/26/11	Review correspondence from opposing counsel re depositions; email from ALC counsel re same.	LMP	0.20
10/27/11	Emails with ALC counsel re re-scheduling depositions; email to S. Boyd re same; email from opposing counsel re Plaintiff's deposition.	LMP	0.40
10/28/11	Review correspondence from ALC counsel re discovery.	LMP	0.20
10/31/11	Emails with opposing counsel re discovery.	LMP	0.20
Total Hours			1.80
Total for Services			\$630.00

***** ATTORNEY SUMMARY *****

Timekeeper	Title	Rate	Hours	Value
Lisa M. Pooley	Partner	350.00	1.80	630.00
Total Fees			1.80	\$630.00

Total For This Invoice, Due and Payable On Receipt **\$630.00**

Connie MacWha v. American Laser Centers, et al.

STATEMENT OF ACCOUNT

November 4, 2011

FOR LEGAL SERVICES RENDERED THROUGH OCTOBER 31, 2011

CLIENT # 030789 Shalena Boyd

MATTER # 030789.000001

Invoice No.	Date	Orig Amount	Credits	Balance
1061059	09/09/11	648.41	0.00	648.41
1062723	10/05/11	14,391.25	0.00	14,391.25

PRIOR OUTSTANDING BALANCE \$15,039.66

BALANCE DUE FOR THIS INVOICE #1064521 \$630.00

TOTAL BALANCE DUE FOR THIS MATTER \$15,669.66

Thank you for your prompt attention.
PLEASE RETURN THIS PAGE WITH YOUR REMITTANCE TO:

Hanson Bridgett LLP
425 Market Street, 26th Floor
San Francisco, CA 94105

Call George Celdran at 415-995-5896 for details.
TAX ID #94-1205338

Client: 030789

Rhythm Manani, Esq,
American Laser Centers General Counsel
24555 Hallwood Court
Farmington Hills, MI 48335

December 5, 2011
Invoice #1066193

For Legal Services Rendered in Connection with:

Matter: 030789.000001 Connie MacWha v. American Laser Centers, et al.

Date	Description	Tkpr	Hours
11/04/11	Email to S. Boyd re ADR; prepare Case Management Statement.	LMP	0.40
11/07/11	Review discovery requests from Plaintiff to S. Boyd; emails with ALC counsel re same; discuss same with Angela M. Clements; emails with S. Boyd re same; review ALC's prior responses to Plaintiff's discovery requests.	LMP	1.80
11/07/11	Review Plaintiff's discovery requests to S. Boyd; confer with L. Pooley re strategy for demurrer reply brief and discovery responses; begin to review ALC discovery responses in order to prepare Boyd's responses.	AMC	0.80
11/08/11	Telephone call to S. Boyd; review discovery requests; review ALC discovery responses; begin to prepare responses to discovery.	AMC	1.60
11/11/11	Review Plaintiff's Request for Production of Documents to ALC.	LMP	0.30
11/14/11	Phone call with S. Boyd to discuss discovery requests.	AMC	0.70
11/16/11	Telephone call with S. Boyd re discovery responses; review discovery requests; meet with L. Pooley re same.	AMC	2.60
11/18/11	Discuss Plaintiff's discovery requests to S. Boyd with A. Clements; emails with R. Bromley re ALC's discovery responses.	LMP	1.50
11/18/11	Review Plaintiff's document production to co-defendant, ALC; begin drafting discovery responses; meet with L. Pooley re same; call S. Boyd re same.	AMC	2.40
11/21/11	E-mail and phone correspondence with S. Boyd re discovery	AMC	2.70

Hanson Bridgett LLP

425 Market Street, 26th Floor, San Francisco, CA 94105 www.HansonBridgett.com

San Francisco North Bay Sacramento Silicon Valley East Bay

Connie MacWha v. American Laser Centers, et al.

Date	Description	Tkpr	Hours
	responses; research relevant objections in response to discovery requests and incorporate into written discovery responses; e-mail opposing counsel re courtesy copy of opposition to Defendant Boyd's demurrer.		
11/22/11	Finalize Case Management Statement; emails with ALC counsel re pending motions; review and analyze Plaintiff's Opposition to S. Boyd Demurrer; begin drafting reply to same.	LMP	1.90
11/22/11	Draft discovery responses; review Plaintiff's opposition brief to Defendant Boyd's demurrer; confer with L. Pooley re same.	AMC	2.90
11/23/11	Continue drafting Reply Brief re S. Boyd Demurrer; email to ALC counsel re same; prepare Proposed Order re same.	LMP	4.20
11/23/11	Draft discovery responses; confer with L. Pooley re Plaintiff's opposition to demurrer and reply brief; review CMC statement; e-mail opposing counsel re courtesy copies of opposition papers.	AMC	9.70
11/28/11	Review ALC's Reply Briefs re Partial Demurrer and Motion to Strike; continue drafting Reply Brief re S. Boyd's Demurrer.	LMP	1.20
11/28/11	Revise Defendant Boyd's reply to opposition to demurrer; telephone call to S. Boyd re Plaintiff's discovery requests; review ALC reply to opposition to demurrer and motion to strike; prepare document production.	AMC	1.20
11/30/11	Consult with A. Clements re finalizing reply papers for S. Boyd's demurrer.	LMP	0.30
11/30/11	Finalize reply to Plaintiff's opposition to demurrer and proposed order.	AMC	0.70
Total Hours			36.90
Total for Services			\$10,638.00

Disbursements

Date	Description	Amount
11/30/11	Photocopies	13.00
09/30/11	Filing Fee - First Legal Network, LLC HB with SCSC - San Jose	85.00
11/22/11	Appearance Fees - CourtCall, LLC Santa Clara County Superior Court # 4604010	78.00

Connie MacWha v. American Laser Centers, et al.

Disbursement Total**\$176.00**

***** ATTORNEY SUMMARY *****

Timekeeper	Title	Rate	Hours	Value
Lisa M. Pooley	Partner	350.00	11.60	4,060.00
Angela M. Clements	Associate	260.00	25.30	6,578.00
Total Fees			36.90	\$10,638.00

Total For This Invoice, Due and Payable On Receipt**\$10,814.00**

Connie MacWha v. American Laser Centers, et al.

STATEMENT OF ACCOUNT

December 5, 2011

FOR LEGAL SERVICES RENDERED THROUGH NOVEMBER 30, 2011

CLIENT # 030789 Shalena Boyd

MATTER # 030789.000001

Invoice No.	Date	Orig Amount	Credits	Balance
1061059	09/09/11	648.41	0.00	648.41
1062723	10/05/11	14,391.25	0.00	14,391.25
1064521	11/04/11	630.00	0.00	630.00

PRIOR OUTSTANDING BALANCE \$15,669.66
BALANCE DUE FOR THIS INVOICE #1066193 \$10,814.00
TOTAL BALANCE DUE FOR THIS MATTER \$26,483.66

Thank you for your prompt attention.
PLEASE RETURN THIS PAGE WITH YOUR REMITTANCE TO:

Hanson Bridgett LLP
425 Market Street, 26th Floor
San Francisco, CA 94105

Call George Celdran at 415-995-5896 for details.
TAX ID #94-1205338

Client: 030789

Rhythm Manani, Esq,
American Laser Centers General Counsel
24555 Hallwood Court
Farmington Hills, MI 48335

January 6, 2012
Invoice #1067924

For Legal Services Rendered in Connection with:

Matter: 030789.000001 Connie MacWha v. American Laser Centers, et al.

Date	Description	Tkpr	Hours
12/01/11	Review Plaintiff's Case Management Statement; review ALC's Reply Briefs re Demurrer and Motion to Strike.	LMP	0.70
12/02/11	Call with S. Boyd re discovery responses; review e-mails sent by S. Boyd in order to prepare discovery responses.	AMC	0.80
12/05/11	Review new documents sent by S. Boyd in order to prepare document production; confer with Lisa Pooley re finalizing discovery responses.	AMC	0.80
12/06/11	Review and edit S. Boyd's responses to Plaintiff's Form Interrogatories - General, Form Interrogatories - Employment, Special Interrogatories and document request; consult with Angela M. Clements re written responses and document production.	LMP	5.60
12/06/11	Continue to prepare responses to discovery requests.	AMC	4.10
12/07/11	Review and edit S. Boyd's responses to Plaintiff's discovery requests; review and analyze documents for production to Plaintiff; review Court's tentative ruling on pending motions; confer with ALC counsel re same; contact Court and opposing counsel re same; prepare for hearing on S. Boyd's Demurrer.	LMP	4.90
12/07/11	Revise discovery responses; phone call with S. Boyd to obtain additional information; review tentative ruling re demurrer; research legal authority for the proposition that granting leave to amend is futile where party cannot cure defective pleading.	AMC	5.70
12/08/11	Represent S. Boyd at hearing on demurrer in Santa Clara; confer with ALC counsel and opposing counsel re status of case.	LMP	4.00

Hanson Bridgett LLP

425 Market Street, 26th Floor, San Francisco, CA 94105 www.HansonBridgett.com

San Francisco North Bay Sacramento Silicon Valley East Bay

Connie MacWha v. American Laser Centers, et al.

Date	Description	Tkpr	Hours
12/08/11	Confer with S. Boyd re status of case; email to opposing counsel re S. Boyd's discovery responses.	LMP	0.50
12/12/11	Emails with ALC counsel re Case Management Conference and stay of case.	LMP	0.20
12/21/11	Review Notices re ALC bankruptcy, stay of case and order for case status hearing.	LMP	0.50
12/22/11	Review Court's new Notice of Case Status Hearing and calendar same.	LMP	0.20
12/30/11	Email to opposing counsel re effect of stay on discovery.	LMP	0.20
Total Hours			28.20
Total for Services			\$8,844.00

Disbursements

Date	Description	Amount
12/31/11	Telephone	1.59
12/31/11	Photocopies	10.40
11/22/11	Filing Fee - First Legal Network, LLC HB with SCSC - San Jose	29.75
11/30/11	Filing Fee - One Legal, Inc. Reply MPA ISo Demurrer to FAC, Proposed Order - Superior Court of California, Santa Clara County	53.45
11/30/11	UPS Shipper: Yvonne M. Pete; Recipient Address: Richard Bromley/Ann, Nixon Peabody LLP, 555 West Fifth Street, 46th Floor, LOS ANGELES 90013 CA US; Tracking ID: 1ZF767650191461496	16.82
11/30/11	UPS Shipper: Yvonne M. Pete; Recipient Address: Lance Burrow/Lori Co, Burrow & Shimane, 96 North Third Street, Suite 500, SAN JOSE 95112 CA US; Tracking ID: 1ZF767650191886680	12.25
12/08/11	Travel Expense - Lisa M. Pooley Hearing in Santa Clara (mileage)	62.16
Disbursement Total		\$186.42

***** ATTORNEY SUMMARY *****

Client: 030789

Page 3

Connie MacWha v. American Laser Centers, et al.

Timekeeper	Title	Rate	Hours	Value
Lisa M. Pooley	Partner	350.00	16.80	5,880.00
Angela M. Clements	Associate	260.00	11.40	2,964.00
Total Fees			28.20	\$8,844.00
<u>Total For This Invoice, Due and Payable On Receipt</u>				<u>\$9,030.42</u>

Connie MacWha v. American Laser Centers, et al.

STATEMENT OF ACCOUNT

January 6, 2012

FOR LEGAL SERVICES RENDERED THROUGH DECEMBER 31, 2011

CLIENT # 030789 Shalena Boyd

MATTER # 030789.000001

Invoice No.	Date	Orig Amount	Credits	Balance
1061059	09/09/11	648.41	0.00	648.41
1062723	10/05/11	14,391.25	0.00	14,391.25
1064521	11/04/11	630.00	0.00	630.00
1066193	12/05/11	10,814.00	0.00	10,814.00

PRIOR OUTSTANDING BALANCE \$26,483.66

BALANCE DUE FOR THIS INVOICE #1067924 \$9,030.42

TOTAL BALANCE DUE FOR THIS MATTER \$35,514.08

Thank you for your prompt attention.
PLEASE RETURN THIS PAGE WITH YOUR REMITTANCE TO:

Hanson Bridgett LLP
425 Market Street, 26th Floor
San Francisco, CA 94105

Call George Celdran at 415-995-5896 for details.
TAX ID #94-1205338

FedEx® US Airbill

FedEx Tracking Number

8726 8134 8942

Form ID No. 0200

FedEx Retrieval Copy

Express

1 From

3/8/12

Sender's FedEx Account Number

2721981720

4a Express Package Service

To next location.

Packages up to 150 lbs.

01 FedEx Priority Overnight

05 FedEx Standard Overnight

06 FedEx First Overnight

Date

3/8/12

Sender's Name

James Dept.

Phone

03 FedEx 2Day

20 FedEx Express Saver

20 FedEx Express Saver

20 FedEx Express Saver

Company

BMC Group

Address

17750 Lake Dr. East

City

State

ZIP

04 Express Freight Service

Packages over 150 lbs.

Address

17750 Lake Dr. East

City

State

ZIP

05 Packaging

02 FedEx Pak

City

State

ZIP

RECEIVED

06 FedEx Envelope

02 FedEx Pak

03 FedEx Box

04 FedEx Tube

2 Your Internal Billing Reference

MAR 09 2012

3 To

Recipients Name

James Dept

Phone

BMC GROUP

03 SATURDAY DELIVERY

6 Special Handling and Delivery Signature Options

Company

BMC Group

Address

17750 Lake Dr. East

City

State

ZIP

07 Signature Required

10 Direct Signature

Address

17750 Lake Dr. East

City

State

ZIP

08 FedEx 1Day Freight

03 FedEx 3Day Freight

03 FedEx 3Day Freight

Address

17750 Lake Dr. East

City

State

ZIP

09 FedEx 2Day

04 FedEx Tube

City

State

ZIP

8726 8134 8942

01 FedEx Priority Overnight

05 FedEx Standard Overnight

06 FedEx First Overnight

07 FedEx 2Day

08 FedEx 3Day Freight

09 FedEx 3Day Freight

Address

17750 Lake Dr. East

City

State

ZIP

10 Direct Signature

11 Indirect Signature

Address

17750 Lake Dr. East

City

State

ZIP

12 FedEx 1Day Freight

13 FedEx 3Day Freight

Address

17750 Lake Dr. East

City

State

ZIP

14 FedEx 2Day

15 FedEx 3Day Freight

Address

17750 Lake Dr. East

City

State

ZIP

16 FedEx 1Day Freight

17 FedEx 3Day Freight

Address

17750 Lake Dr. East

City

State

ZIP

18 FedEx 2Day

19 FedEx 3Day Freight

Address

17750 Lake Dr. East

City

State

ZIP

20 FedEx 1Day Freight

21 FedEx 3Day Freight

Address

17750 Lake Dr. East

City

State

ZIP

22 FedEx 2Day

23 FedEx 3Day Freight

Address

17750 Lake Dr. East

City

State

ZIP

24 FedEx 1Day Freight

25 FedEx 3Day Freight

Address

17750 Lake Dr. East

City

State

ZIP

26 FedEx 2Day

27 FedEx 3Day Freight

Address

17750 Lake Dr. East

City

State

ZIP

28 FedEx 1Day Freight

29 FedEx 3Day Freight

Address

17750 Lake Dr. East

City

State

ZIP

30 FedEx 2Day

31 FedEx 3Day Freight

Address

17750 Lake Dr. East

City

State

ZIP

32 FedEx 1Day Freight

33 FedEx 3Day Freight

Address

17750 Lake Dr. East

City

State

ZIP

34 FedEx 2Day

35 FedEx 3Day Freight

Address

17750 Lake Dr. East

City

State

ZIP

36 FedEx 1Day Freight

37 FedEx 3Day Freight

Address

17750 Lake Dr. East

City

State

ZIP

38 FedEx 2Day

39 FedEx 3Day Freight

Address

17750 Lake Dr. East

City

State

ZIP

40 FedEx 1Day Freight

41 FedEx 3Day Freight

Address

17750 Lake Dr. East

City

State

ZIP

42 FedEx 2Day

43 FedEx 3Day Freight