

Summary

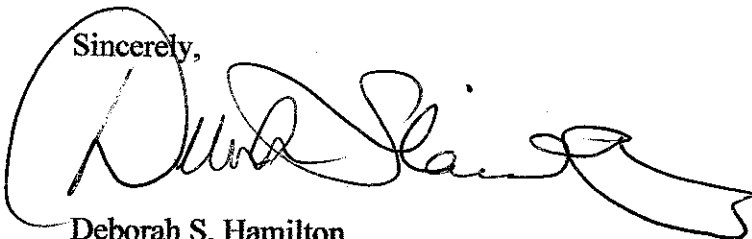
Deborah S. Hamilton  
18 Woodland Hills Road  
Batavia, Illinois 60510  
(630) 879-5278

December 22, 2008

I am writing to contest the objection attached to my claim (claim number 2507 filed on 8/20/2008 in the amount of \$1,097.85). My husband, David D. Hamilton, and I earned \$1,200.00 in travel vouchers from ATA by inconveniencing ourselves on several occasions when agreeing to be bumped from flights. We booked flights to Hawaii using these vouchers with an ATA agent over the telephone in February of 2008. We followed that agent's instructions precisely by mailing in the vouchers using certified mail (please see the enclosed copy of the signed certified mail receipt showing that the vouchers were received by mail on February 21, 2008). Our Hawaii flights totaled \$1,097.85 and were given a confirmation number of CECNJA. The outgoing flight, #4505 from Oakland, California to Kona, Hawaii, was supposed to depart on June 13<sup>th</sup> at 1:00 p.m. The incoming flight, #4506 from Kona, Hawaii to Oakland, California, was supposed to depart on June 20<sup>th</sup> at 8:45 p.m. Unfortunately, ATA entered into bankruptcy before we could use our bookings on those flights. Even though we did not pay for our tickets using a credit card or cash, we did exchange large parcels of our time for those travel vouchers. We kept ourselves flexible, helpful, and cheerful during overbooking situations that usually create inflexible, demanding, and grouchy customers. I believe that the time that we invested and the good attitude that we maintained should be rewarded.

I would also like to address the objection attached to claim number 991 filed on 4/28/2008. I am not certain how it came to pass that my claim was filed twice. To my knowledge I only filed this claim one time. Could anyone explain the difference between the claims to me? To my knowledge I only filed one claim in April of 2008 and then I filled out any additional paperwork that was mailed to me after that time. Is it possible that I resubmitted the claim in August of 2008 accidentally by filling out paperwork that was mailed to me?

Sincerely,



Deborah S. Hamilton

Enclosed are copies of my certified mail receipt from mailing in vouchers and the signed confirmation showing that ATA received the vouchers. All of this was done under the direction of the ATA phone agent who booked our flights to Hawaii.

U.S. Postal Service  
**CERTIFIED MAIL RECEIPT**  
 (Domestic Mail Only - No Insurance Coverage Provided)  
 For delivery information visit our website at [www.usps.com](http://www.usps.com)

INDIANAPOLIS IN 46231

Postage	\$	\$0.41
Certified Fee		\$2.65
Return Receipt Fee (Endorsement Required)		\$2.15
Restricted Delivery Fee (Endorsement Required)		\$0.00
Total Postage & Fees	\$	\$5.21

Postmark Here  
 FEB 19 2008  
 USA IN 46231

Sent To: **ATA Airlines**  
 Street, Apt. No., or PO Box No.: **7337 W. Washington St.**  
 City, State, ZIP+4: **Indianapolis IN 46231**

PS Form 3811, August 2004 See Reverse for Instructions

SENDER: COMPLETE THIS SECTION	COMPLETE THIS SECTION ON DELIVERY
<ul style="list-style-type: none"> <li>Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.</li> <li>Print your name and address on the reverse so that we can return the card to you.</li> <li>Attach this card to the back of the mailpiece, or on the front if space permits.</li> </ul>	<p>A. Signature  <input checked="" type="checkbox"/> <i>[Signature]</i> <input type="checkbox"/> Agent <input type="checkbox"/> Addressee</p> <p>B. Received by (Printed Name)  <i>[Signature]</i></p> <p>C. Date of Delivery  <i>2/19/08</i></p> <p>D. Is delivery address different from item 1? <input type="checkbox"/> Yes          If YES, enter delivery address below: <input type="checkbox"/> No</p>
<p>1. Article Addressed to:  <b>ATA Airlines</b>  <b>7337 W. Washington St.</b>  <b>Indianapolis, IN</b>  <b>46231</b></p>	<p>3. Service Type  <input checked="" type="checkbox"/> Certified Mail <input type="checkbox"/> Express Mail  <input type="checkbox"/> Registered <input type="checkbox"/> Return Receipt for Merchandise  <input type="checkbox"/> Insured Mail <input type="checkbox"/> C.O.D.</p>
<p>2. Article Number          (Transfer from service label)</p>	<p>4. Restricted Delivery? (Extra Fee) <input type="checkbox"/> Yes</p>

7007 1490 0001 5800 7720

PS Form 3811, February 2004

Domestic Return Receipt

102595-02-M-1540

UNITED STATES POSTAL SERVICE

INDIANAPOLIS, IN 46201-4620



LET US DATE YOUR MAIL

THINK, SPEAK AND WRITE.

First-Class Mail  
Postage & Fees Paid  
Permit No. G-10

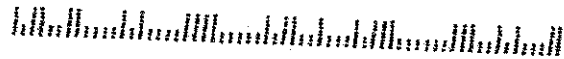
21 FEB 2008 PM 6 7

John Adams, 1793

• Sender: Please print your name, address, and ZIP+4 in this box.

DAVE + Deb Hamilton  
18 Woodland Hills Rd.  
Batavia, IL  
60510

A20



## EXHIBIT A

CLAIMANT NAME/ADDRESS	CLAIM NO.	DATE CLAIM FILED	ADMIN CLAIM AMOUNT	OBJECTION CODE	PROPOSED DISPOSITION
FOOTE, KIMBERLY BOX 5064 AVALON CA 90704	3055	8/28/2008	\$314.00	D	Disallow and Expunge
HAMILTON, DEBORAH S 18 WOODLAND HILLS RD BATAVIA IL 60510	991	4/28/2008	\$1097.85	A	Disallow and Expunge
HAMILTON, DEBORAH S 18 WOODLAND HILLS RD BATAVIA IL 60510	2507	8/20/2008	\$1097.85	C D	Disallow and Expunge
KOPPE, STEVE 1241 FLEMINGTON RD RIVERSIDE CA 92506	3006	8/27/2008	\$516.60	C D	Disallow and Expunge
LORENZANA, SANDI PO BOX 433 LAUPAHOEHOE HI 96764	2694	8/22/2008	\$545.22	D	Disallow and Expunge
MEJIA, ADRIANA 6223 S TROY CHICAGO IL 60629	744	4/21/2008	\$178.29	A	Disallow and Expunge
MEJIA, ADRIANA 6223 S TROY CHICAGO IL 60629	3061	8/28/2008	\$178.29	C D	Disallow and Expunge
MIYASATO, PETER K 635 PIKOI ST APT 3 HONOLULU HI 96814	4110	10/1/2008	\$388.00	D	Disallow and Expunge
MURRAY, BRIAN M 34 B MELROSE ST BOSTON MA 02116	3417	9/9/2008	\$24.40	C F	Disallow and Expunge
OROSCO, JOLENE 2550 W 230TH ST TORRANCE CA 90505	4356	10/9/2008	\$819.80	B D	Disallow and Expunge
PRAY, JANE A 44 BREEZE CT VENICE CA 90291	3259	9/4/2008	\$449.22	D E	Disallow and Expunge
READ, SUSAN PO BOX 2935 HONOLULU HI 96802	3145	8/29/2008	\$352.90	D	Disallow and Expunge
RUBALCABA, RAUL 3621 S MARSHFIELD CHICAGO IL 60609	1987	6/30/2008	\$326.84	A C	Disallow and Expunge
RUBALCABA, RAUL 3621 S MARSHFIELD CHICAGO IL 60609	2902	8/25/2008	\$326.84	C D	Disallow and Expunge
RUBALCABA, ROSALBA 3621 S MARSHFIELD CHICAGO IL 60609	1985	6/30/2008	\$326.84	A C	Disallow and Expunge