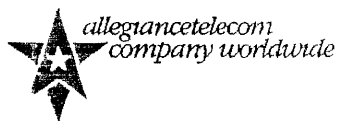


UNITED STATES BANKRUPTCY COURT <u>Southern</u> DISTRICT OF <u>New York</u>		<b>PROOF OF CLAIM</b>
Name of Debtor <u>Allegiance Telecom Inc</u>	Case Number <u>03-13057 (RRD)</u>	<div style="text-align: center; font-size: 1.2em; font-weight: bold;">REC'D JUL 07 2003</div> <div style="text-align: center; font-weight: bold;">FILED</div> <div style="text-align: center; font-weight: bold;">U.S.B.C. SOUTHERN DISTRICT OF NEW YORK</div> <div style="text-align: center; font-weight: bold;">ALLEGANCE TELECOM, INC</div> <div style="text-align: center; font-weight: bold;">03-13057 (RRD)</div> <div style="text-align: center; font-weight: bold;">125</div> <div style="text-align: center; font-size: 0.8em;">THIS SPACE IS FOR COURT USE ONLY</div>
NOTE This form should not be used to make a claim for an administrative expense arising after the commencement of the case. A request for payment of an administrative expense may be filed pursuant to 11 U.S.C. § 503.		
Name of Creditor (The person or other entity to whom the debtor owes money or property) <u>edocs, Inc</u>	<input type="checkbox"/> Check box if you are aware that anyone else has filed a proof of claim relating to your claim. Attach copy of statement giving particulars. <input type="checkbox"/> Check box if you have never received any notices from the bankruptcy court in this case. <input type="checkbox"/> Check box if the address differs from the address on the envelope sent to you by the court.	
Name and address where notices should be sent <u>edocs, Inc</u> <u>2 Apple Hill / 598 Worcester Road</u> <u>Natick, MA 01760</u> Telephone number <u>508-652-8600</u>		
Account or other number by which creditor identifies debtor	Check here if this claim <input type="checkbox"/> replaces a previously filed claim dated _____ <input type="checkbox"/> amends	
<b>1 Basis for Claim</b> <input type="checkbox"/> Goods sold <input checked="" type="checkbox"/> Services performed <input type="checkbox"/> Money loaned <input type="checkbox"/> Personal injury/wrongful death <input type="checkbox"/> Taxes <input type="checkbox"/> Other _____		
<input type="checkbox"/> Retiree benefits as defined in 11 U.S.C. § 1114(a) <input type="checkbox"/> Wages, salaries, and compensation (fill out below) Your SS # _____ Unpaid compensation for services performed from _____ to _____ <div style="text-align: center;">(date) (date)</div>		
<b>2 Date debt was incurred</b> <u>1/03 - 3/03</u>	<b>3 If court judgment, date obtained</b>	
<b>4 Total Amount of Claim at Time Case Filed</b> \$ <u>16,347.93</u> If all or part of your claim is secured or entitled to priority, also complete Item 5 or 6 below. <input type="checkbox"/> Check this box if claim includes interest or other charges in addition to the principal amount of the claim. Attach itemized statement of all interest or additional charges.		
<b>5 Secured Claim</b> <input type="checkbox"/> Check this box if your claim is secured by collateral (including a right of setoff). Brief Description of Collateral <input type="checkbox"/> Real Estate <input type="checkbox"/> Motor Vehicle <input type="checkbox"/> Other _____ Value of Collateral \$ _____ Amount of arrearage and other charges at time case filed included in secured claim if any \$ _____	<b>6 Unsecured Priority Claim</b> <input type="checkbox"/> Check this box if you have an unsecured priority claim. Amount entitled to priority \$ _____ Specify the priority of the claim: <input type="checkbox"/> Wages, salaries or commissions (up to \$4,650) * earned within 90 days before filing of the bankruptcy petition or cessation of the debtor's business, whichever is earlier. 11 U.S.C. § 507(a)(3) <input type="checkbox"/> Contributions to an employee benefit plan. 11 U.S.C. § 507(a)(4) <input type="checkbox"/> Up to \$2,100* of deposits toward purchase, lease, or rental of property or services for personal family or household use. 11 U.S.C. § 507(a)(6) <input type="checkbox"/> Alimony, maintenance, or support owed to a spouse, former spouse, or child. 11 U.S.C. § 507(a)(7) <input type="checkbox"/> Taxes or penalties owed to governmental units. 11 U.S.C. § 507(a)(8) <input type="checkbox"/> Other Specify applicable paragraph of 11 U.S.C. § 507(a)(____) <small>*Amounts are subject to adjustment on 4/1/04 and every 3 years thereafter with respect to cases commenced on or after the date of adjustment.</small>	
<b>7 Credits</b> The amount of all payments on this claim has been credited and deducted for the purpose of making this proof of claim. <b>8 Supporting Documents</b> Attach copies of supporting documents, such as promissory notes, purchase orders, invoices, itemized statements of running accounts, contracts, court judgments, mortgages, security agreements, and evidence of perfection of lien. DO NOT SEND ORIGINAL DOCUMENTS. If the documents are not available, explain. If the documents are voluminous, attach a summary. <b>9 Date-Stamped Copy</b> To receive an acknowledgment of the filing of your claim, enclose a stamped, self-addressed envelope and copy of this proof of claim.		THIS SPACE IS FOR COURT USE ONLY <div style="border: 2px solid black; padding: 10px; text-align: center; font-weight: bold; font-size: 1.2em;">           RECEIVED            JUN 27 2003            CLAIMS PROCESSING CENTER            U.S.B.C. SDNY         </div>
Date <u>6/20/03</u>	Sign and print the name and title, if any, of the creditor or other person authorized to file this claim (attach copy of power of attorney, if any). <u>[Signature]</u>	
Penalty for presenting fraudulent claim: Fine of up to \$500,000 or imprisonment for up to 5 years or both.		





## PURCHASE ORDER

Date 7/17/02  
Time 8 24 15  
Page 1

Order Number 68213 000 OP

## Shipped From

Edocs, Inc  
2 Apple Hill Drive  
Natick MA 01760

**FAXED**  
JUL 17 2002

## Ship To

Branch/Plant 20028028

Allegiance of Dallas- CORPORATE Bldg2  
9201 North Central Expressway  
ATTN JEFF PIROGA AND SCOTT BIRDSONG  
469-259-2265

Approved By Christine Krongauz  
Dallas TX 75231

All shipments must ship 3rd party collect  
through Pegasus at 877 274 4764

Ordered 7/12/02 Freight REMIT TO ALLEGIANCE-TELECOM  
Requested Order Taken By DSIZEMORE 9201 North Central Expressway  
Delivery Dallas, TX 75231  
PH (214) 261-7100 FX (469) 259 9133

Line	Rev	Description / Supplier Item	Ordered	UOM	Unit Price	PU UM	Extended Price	Request Date	Order No	Ty	*Origin
1 000	0	ALLEGIANCE CENTER	1	EA	0000	EA					
		MISC									
		ELECTRONIC BILL PAYMENT/PAYMEN									
2 000	0	EDOCS SOFTWARE	580000	EA	1 0000	EA	580,000 00				
		MISC									
		EDOCS SOFTWARE									
3 000	0	EDOCS PROFESSIONAL SERVICES	500000	EA	1 0000	EA	500,000 00				
		MISC									
		EDOCS PROFESSIONAL SERVICES									
4 000	0	EDOCS HARDWARE LICENSING	75000	EA	1 0000	EA	75 000 00				
		MISC									
		EDOCS HARDWARE LICENSING									

Total Order 1 155 000 00

Sales Tax Total Order

Term Net 30 Days

Tax Rate \*NA

00

1,155 000 00

Use call 469-259

with any questions concerning this Purchase Order



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## WORK STATEMENT 01

### ALLEGIANCE TELECOM OLAM PROJECT

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#### REFERENCE

Work Statement No	01
Project/Task Name	OLAM, Phase 1 – Analysis and Construction
Date	June 18, 2002
Pursuant to	End-User Software License Agreement by and between Allegiance Telecom Company Worldwide (“Customer”) and edocs, Inc. (“edocs”)

This Work Statement is subject to the terms and conditions of the agreement referenced above (the “Agreement”)

Copyright © 2002 edocs Inc. All Rights Reserved

This document may not be duplicated, copied, or transferred in any way without prior written permission of edocs Inc.

A small version of the edocs logo, consisting of the word "edocs" with a curved line underneath.

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## TABLE OF CONTENTS

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1	OVERVIEW AND BACKGROUND	1
2	PROJECT SCOPE	1
3	PROPOSED APPROACH / METHODOLOGY	2
4	PROJECT RESOURCES	3
5	EDOCs RESPONSIBILITIES	4
6	CUSTOMER RESPONSIBILITIES	5
7	ASSUMPTIONS	6
8	DELIVERABLES AND DATES	7
9	STAFFING AND FEES	8
10	CONSULTANT RATE STRUCTURE	9
11	PAYMENT	9
12	APPENDICES	9

# 1 OVERVIEW AND BACKGROUND

Customer is a full-service telecommunications corporation with over 100,000 business customers and a series of existing billing and OSS systems. Customer has selected the eaSuite as the cornerstone for their on-line account management (OLAM) application. Customer wishes to provide customers with streamlined access to account and billing information and allow their customers to perform common business functions via a self-care interface.

## 2 PROJECT SCOPE

Define project requirements to cover Phase 1 of the proposed implementation, and design and implement the resulting application. Specifically:

The following activities will comprise Phase 1 of the project:

- eaDirect will be used for Bill Presentation for 2 billing streams (SingleView and Network Strategies)
- 1 XML and 1 Metacode
- Download for XML and Metacode input streams
- Online Disputes
- Printable statements
- eaDirect Email Notification
- Customer-service access
- Integration to Cluifx
- Interfaces will be developed to an existing LDAP-based enrollment and Single Sign On (SSO) application
- ActiveMarketing Consultation

Phase 2 will be developed in parallel, for a target production date following that of Phase 1, and will comprise the following:

- eaPay will be used for electronic payment via ACH and credit card clearinghouses
- Interfaces to existing accounts-receivable systems

Out of Scope To increase speed to market, items specifically marked out of scope for this document include:

- Integration of eaDirect into the billing platform
- Integration of eaDirect into the CRM platform

eaDirect

### 3 PROPOSED APPROACH / METHODOLOGY

edocs utilizes a proven deployment methodology to implement Online Account Management solutions on the eSuite platform. We are adept at customizing this approach to fit in with our customers' existing project management methodologies. The steps in the process are represented as follows:

**Analysis Phase** The analysis phase consists of initial requirements gathering including general project due diligence. During this phase, the team will focus on understanding the business drivers for the project and how they can best be accomplished using a redesigned or modified process and technology. Initial requirements gathering is followed by two foundational workshops: Bill Mastering and Integration Mastering.

- **Statement Mastering** The goals of the Statement Mastering process are to fully define the requirements for the electronic invoice presentation, and to comprehensively review the source data from which the invoices will be composed. Session attendees should include business sponsors responsible for the end user experience as well as data source "experts" familiar with all variability, which occurs in the legacy invoices.
- **Integration Mastering** The goal of the Integration Mastering process is to expose all of the issues surrounding deploying the application in the Customer environment. This includes integration requirements with legacy systems, other utilities, and Customer's technical infrastructure. It also includes a review of Customer's development methodology and the promote to production requirements which the team will face. Session attendees should include representatives from all technical groups affected by the project.

The analysis phase results in the production and delivery of a detailed Requirements Definition Document (RDD) and a project task plan with milestones highlighted. The RDD will form the high-level blueprint for the application.

**Design Phase** Based on the requirements uncovered in the Analysis Phase, a detailed design of the Presentation approach and any custom integration, will be conducted. The output of this phase will be a Detailed Design Document, which will be used by the Presentation and Integration construction teams to build the application.

**Development Phase** The development phase consists of building the application as specified in the Requirements Definition Document and the Detailed Design Document. The major tasks include the presentation build (data extraction and web composition), and the integration build (custom enhancement and legacy system integration). All components are unit tested and the edocs functionality. The development phase results in a complete application ready for deployment.

**Deployment Phase** The deployment phase consists of installing the application on-site at Customer and running through a series of tests, including system testing, integration testing, stress testing, and user acceptance testing. When the deployment phase is complete, the application is ready for a marketing supported rollout to an end-user audience.

## 4 PROJECT RESOURCES

Customer is responsible for the following project resources:

1. **Customer Project Manager** - A project manager responsible for the Customer project deliverables and project plan.
2. **Business Representatives** - Representatives who will assist in the definition and/or prioritization of business requirements.
3. **Data File Expert** - A person intimately familiar with the billing data that can guide the data analysis effort during the Requirements Mastering Workshops.
4. **System Interface / Operations Experts** - Lead technical representatives from any system or operation group that will interface or support the edocs application. Examples include Customer's web standards, single sign on, security, billing, enrollment, and system operation. These representatives are expected to participate in Requirements Mastering Workshops and post-mastering analysis meetings.
5. **Key Stakeholders** - Representatives from each system that will be effected by the project. This includes, but is not limited to, Customer Support, Marketing, and Quality Assurance or Testing groups.

edocs is responsible for the providing the following resources:

1. **Project Director** - The project director provides executive oversight collaborating with Customer to ensure that organizational expectations are managed appropriately, including marketing and business plans related to the Project.
2. **Project Manager** - The project manager is responsible for the edocs deliverables. This responsibility includes managing the edocs project team, ensuring that all aspects of the edocs and client deliverable are progressing according to the project plan, and ensuring that regular communications between edocs and Customer are conducted according to the Communication Model outlined in the Engagement Definition Document (EDD).

- 3 **Presentment Consultant(s)** – Consultants who are responsible for the specification of the statement templates, data extraction rules and any related application logic
- 4 **Integration Consultant(s)** – Consultants who are responsible for analyzing interface requirements required for integration with Customer's systems
- 5 **System Engineer** – Consultants who are responsible for the installation of the eaSuite products in environments for development, testing, staging and/or production

## 5 EDOCS RESPONSIBILITIES

edocs is responsible for the following deliverables and activities

- **Lead the Requirements Mastering Workshops** – edocs will prepare an agenda, meeting materials and other workshop resources specific to the Customer deployment and facilitate the workshops
- **Perform Requirements Analysis and Create an RDD** – edocs will specify Customer's solution requirements including presentation, data extraction, and integration requirements. edocs will produce a detailed "Requirements Definition Document" (RDD) which will serve as a functional specification for the system and blueprint to guide construction and deployment
- **Create and Modify the O/LAM Static Prototype** - edocs will create a static user interface that will be used as a guide for defining user interface requirements for Phase 1
- **Create a Project Plan** – edocs will create a detailed project plan to guide the construction and deployment phase and will provide Customer a summary list of tasks, milestone dates and dependencies
- **Create a Test Plan** – edocs will jointly create with Customer a test plan used to validate use cases as identified in the requirements analysis phase
- **Develop Documentation** – edocs will develop appropriate levels of documentation as agreed to in the requirements phase of the project
- **Provide a Transition Plan** – edocs will provide a plan to transition the maintenance and management of the application to the Customer staff
- **Create a Detailed Design Document** – edocs will create a detailed Design Document to address the specific handling of presentation of Customer data and creation of custom interfaces to existing systems
- **Create a Statement of Work for the Construction Phase** – Based on the full scope of requirements identified and the agreed design strategy, edocs will create a Statement of Work (SOW) for the next set of deliverables and milestones for the construction phase.



## 6 CUSTOMER RESPONSIBILITIES

Customer is responsible for the following deliverables and activities

- **Sample, Representative Data** - At least one week prior to initiation of this engagement, Customer will provide
  - Sample representative data and matching printed statements from Customer's input data file. The sample of printed statements will reflect each style of Customer's statement. At least 6 of each style of statement will be provided as printed hard copy.
  - This data should include a distinct file for each statement type which that is edocs develops the statement execution rules, these statements will serve to ensure all variations are represented in the rules.
  - At least one larger file containing 10-30 statements of each variation which edocs will use for larger testing.
- **Requirements Definition** - Adequate representation in defining the Business, Functional, User Interface, and Operational Requirements for the OLAM application
- **Test Plan** - Customer will jointly create with edocs a test plan used to validate use cases as identified in the requirements analysis phase
- **Transition Plan** - Customer will participate in the development of a plan to transition the maintenance and management of the application to the Customer staff
- **Document Approval** - Review and sign-off of the RDD, Project Plan, and Statement of Work

## 7 ASSUMPTIONS

The following assumptions have been made in preparing this estimate. Changes to these assumptions may affect the size and scope of the project. After the Requirements Mastering workshops, edocs consultants will be able to give a more accurate assessment of project resource requirements.

No	Assumptions
1	Production statement formats will remain unchanged for the duration of the project. It is assumed that application design and code will not need to be modified to accommodate additional statement formats, or changes to the data formats.
2	Requirements Mastering will be facilitated at Customer. The workshops will be held at Customer's facilities and Customer will provide adequate meeting facilities (Conference rooms, Conference lines, etc).
3	Customer resources will be fully engaged and participate in all phases of the project. Resources with specific expertise will be available to the edocs team as needed.
4	Customer will respond to all requests for information within 2 working days where reasonable, and will review and provide final comments on all documentation or deliverables within 5 working days.
5	edocs assumes that edocs' standard Project Development methodologies will be followed for this engagement. Edocs will review with Customer edocs' standard Project Development methodologies.
6	Prototype development of basic user interface will be limited to two iterations after the first version is submitted to Customer for review.
7	The target hardware environment will be Solaris. Hardware will be available for installations on a timely basis as required.
8	The Single Sign On Authentication application at Customer is an LDAP based application. Specific capabilities of this system and the resulting effort required for integration with SSO are unknown at this time. edocs has experience implementing similar interfaces with other customers and it is assumed that the effort required for this integration will be similar to that experienced with other customers.

9	Specific enrollment and registration requirements are not known as of the date of this SOW. edocs has substantial experience implementing these capabilities using the CDA Enrollment Framework which is part of the product set. edocs is assuming that Customer requirements in this area can also be satisfied using the enrollment framework provided by the product.
10	edocs will deploy the Customer solution using a WebLogic application server. Future versions of the edocs product suite may support other applications servers.

## 8 DELIVERABLES AND DATES

The schedule, dependent on final project planning and the schedules of the participants, is yet to be determined. However, edocs anticipates that the duration of this engagement will be 5-6 weeks.

The following Milestone list outlines key deliverables to ensure that project estimates and timelines remain accurate.

Milestone	Scheduled Completion Date	Primary Responsibility
Deliver Requirements Pre-Requisites	7/1/02	Customer
Mastering Workshops	7/8/02	Joint
User Interface Approval	7/21/02	Customer
Deliver RDD, Project Plan	8/8/02	edocs
Approve RDD, Project Plan	8/11/02	Customer
Begin Detailed Design	8/11/02	edocs
Begin Construction	8/22/02	edocs
Begin System Test	10/8/02	edocs
Begin Integration Test	10/22/02	edocs
Deploy Phase 1 in Production	11/7/02	edocs/Customer
Final Project Review	12/7/02	edocs/Customer

## 9 STAFFING AND FEES

Professional Services hereunder will be performed on a time and materials basis at the rates set forth in Section 9.1 below. The maximum fees for this effort will be as follows:

Scope of work as identified in Section 2	\$650,000
One-Time Allegiance Discount	\$-230,000
Total Professional Services Fees	\$420,000

Note that the Network's rates billing schedule is not all-inclusive at this time and may require additional effort to handle potential future effort that may exceed an additional \$80,000 without prior written authorization.

Notwithstanding anything herein to the contrary, additional Professional Services fees will be charged (on a time and materials basis at the rates set forth in Section 9.1 below) to the extent that (i) a Change Authorization (as defined in the Agreement) is mutually agreed to by the parties, and/or (ii) anything beyond the reasonable control of edocs (including without limitation, Customer's failure to comply, or to cause third parties to comply with Customer's direct and third party related responsibilities under this Work Statement and any Change Authorizations hereto) causes edocs to perform Professional Services in excess of those set forth herein, and/or (iii) any change to the scope, and/or requirements, and/or assumptions set forth herein.

In addition to the Professional Services fees, Customer will pay the reasonable travel and lodging expenses for any travel associated with this engagement in accordance with the terms set forth in the End User Software License Agreement.

Resources are billed in increments of one day based on an eight (8) hour workday. Overtime will be billed on an hourly basis. The Overtime hourly rate is calculated by dividing the daily rate by (8). Daily billing rates are defined below for this work statement. These rates have been used to calculate estimated costs.

## 10 CONSULTANT RATE STRUCTURE

Role	Rate	Rates in effect for 12 month period following date this SOW is signed
Project Director	\$2,160 per/day	\$2,000 per day
Project Manager	\$1,890 per/day	\$1,800 per day
Principal Consultant	\$2,400 per/day	\$2,000 per day
Senior Consultant (Software Engineer, Systems Engineer)	\$1,710 per/day	\$1,500 per day
Consultant (Presentation)	\$1,520 per/day	\$1,400 per day
Associate Consultant	\$1,450 per day	\$1,300 per day

## 11 PAYMENT

Payments hereunder will be made in accordance with Section 5.3 of the Agreement subject to the following: if edocs has met all deliverables and due dates for the previous month, then Customer will pay the Professional Services monthly invoice net 10 days upon receipt of invoice, however, if edocs has failed to meet some or all of its commitments during the prior month, payment may be withheld up to net 60 days, in addition to all other remedies available to Customer under the Agreement.

## 12 APPENDICES

Appendix A consists of a deliverable sign-off form.

edocs Professional Services

Statement of Work

IN WITNESS WHEREOF, Customer and edocs have caused this Work Statement to be signed and delivered by their duly authorized officers, all as of the date first herein above written

Customer Telecom Company Worldwide

ALLEGIANCE TELECOM

By Don J. H.Title President/COODate 6/28/02

edocs, Inc

By Timothy J. HillTitle Vice PresidentDate 6/28/02

Contracts Group  
Approved as to Form



Invoice #	0007022	Date	February 27, 2003
-----------	---------	------	-------------------

**Bill to**

Allegiance Telecom Inc  
9201 N Central Expressway  
Dallas TX 75231

**Deliver to**

Allegiance Telecom Inc  
9201 N Central Expressway  
Dallas TX 75231

<b>Project Director</b>	<b>Service Delivery Period</b>	<b>Purchase Order#</b>	<b>Payment Terms</b>
Jodi Carmignani	1/31/2003-2/28/2003	68213	Net 30

Description	Rate	Days	Extended Amount
Allegiance Telecom SOW 1			
Metacode Important Messages \$6 050			
Customer Care text change	\$1 200		
Repeat/Chronic rules change	\$1 200		
FAQ s changes \$800			
JSP "friendly error	\$825		
Alt Fax Number \$975			
Sign up link \$1 500			
Load Runner Test \$1 500			

**Professional Services**

14 050 00

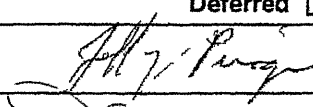
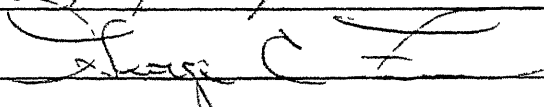
Subtotal

14 050 00

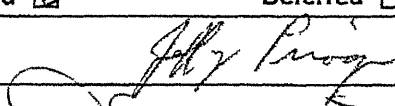

Total Due

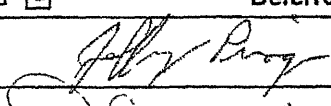

\$14 050 00

edocs Inc  
Accounts Receivable  
2 Apple Hill  
598 Worcester Rd  
Natick, MA 01760

<b>Customer Name</b> Allegiance Telecom Inc <b>Engagement Code</b> Allegiance OAM Project SOW1		<b>Change Request</b> Important Messages have been changed in Metacode data and need to be extracted and presented accordingly																																		
<b>Subject Area</b>	<b>Requirements Specification</b>	<input checked="" type="checkbox"/>	<b>Defect</b>	<input type="checkbox"/>																																
	<b>Data Format/Input File</b>	<input type="checkbox"/>		<b>Enhancement</b>	<input type="checkbox"/>																															
	<b>HTML Prototype</b>	<input type="checkbox"/>																																		
	<b>Other</b>	<input type="checkbox"/>																																		
<b>Raised By</b>	Dean Cimini		<b>Date</b>	2/14/2003																																
<b>Assessed By</b>	Jeff Piroga/Dean Cimini		<b>Date</b>	2/14/2003																																
<b>Assessment</b>	Metacode Important Messages have changed and caused new data variability This data variability will affect two views		<b>Date</b>	2/14/2003																																
<b>Reviewed By</b>	Pete Anewalt / Jeff Piroga /Dean Cimini/ Kathy Eagan / Janet Johnson / Byron Neilson		<b>Date</b>	2/14/2003																																
<b>Resolved By</b>	Jeff Piroga / Kathy Eagan		<b>Date</b>																																	
<b>Description</b>	The metacode data has changed, as there are new messages with new formatting in the data edocs will need to update two views to extract the data correctly edocs will need to do thorough regression testing to confirm that the changes in data extraction that were made to accommodate the new messages do not adversely affect older data To confirm that the change is included in the next build for delivery to Allegiance, edocs will test this out by generating a build, deploying the build, and then testing this build																																			
<b>Assessment Notes</b>	<table border="1"> <thead> <tr> <th>Activity</th> <th>Days</th> <th>Rate</th> <th>Ext Price</th> </tr> </thead> <tbody> <tr> <td>Analysis of change</td> <td>1</td> <td>1500/day</td> <td>1500</td> </tr> <tr> <td>Implementation of change</td> <td>1</td> <td>1400/day</td> <td>1400</td> </tr> <tr> <td>Generation of build and deploying for testing</td> <td>½</td> <td>1500</td> <td>750</td> </tr> <tr> <td>Regression Testing</td> <td>1</td> <td>1500/day</td> <td>1500</td> </tr> <tr> <td>Project Management</td> <td>½</td> <td>1800/day</td> <td>900</td> </tr> <tr> <td><b>Total Option</b></td> <td colspan="3"><b>3 ½ days (plus PM effort) = 4 person days</b></td> </tr> <tr> <td><b>Total Cost</b></td> <td colspan="3"><b>\$ 6050</b></td> </tr> </tbody> </table> <p align="center"><i>All elements of the existing Statement of Work apply</i></p>				Activity	Days	Rate	Ext Price	Analysis of change	1	1500/day	1500	Implementation of change	1	1400/day	1400	Generation of build and deploying for testing	½	1500	750	Regression Testing	1	1500/day	1500	Project Management	½	1800/day	900	<b>Total Option</b>	<b>3 ½ days (plus PM effort) = 4 person days</b>			<b>Total Cost</b>	<b>\$ 6050</b>		
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<b>Resolution Notes</b>	Total estimated change request cost for the Load Runner Testing and Training																																			
	<b>Accepted</b> <input checked="" type="checkbox"/> <b>Deferred</b> <input type="checkbox"/> <b>Rejected</b> <input type="checkbox"/>																																			
<b>Client Signature</b>																																				
<b>edocs Signature</b>																																				



<b>Customer Name</b> Allegiance Telecom, Inc <b>Engagement</b> Allegiance OAM Project SOW1		<b>Change Request</b> Customer Care Custom Calling Features text change																									
<b>Subject Area</b>	<b>Requirements Specification</b>	<input checked="" type="checkbox"/>	<b>Defect</b>																								
	<b>State Format/Input File</b>	<input type="checkbox"/>																									
	<b>HTML Prototype</b>	<input type="checkbox"/>																									
	<b>Other</b>	<input type="checkbox"/>																									
<b>Enhancement</b>	<input type="checkbox"/>																										
<b>Raised By</b>	Dean Cimini	<b>Date</b>	2/13/2003																								
<b>Assessed By</b>	Jeff Piroga/Dean Cimini	<b>Date</b>	2/13/2003																								
<b>Assessment</b>	Allegiance would like the Custom Calling Features page of Customer Care to have some text changed	<b>Date</b>	2/13/2003																								
<b>Reviewed By</b>	Pete Anewalt / Jeff Piroga /Dean Cimini/ Kathy Eagan / Janet Johnson / Byron Neilson	<b>Date</b>	2/13/2003																								
<b>Resolved By</b>	Jeff Piroga / Kathy Eagan	<b>Date</b>																									
<b>Description</b>	Case 8705 – CustomCallingFeaturesFAQs_display.jsp needs to have text changed from "Please review the online help regrading your statement" to read "Please look at the Frequently Asked Questions listed below for answers to Custom Calling Features " This JSP change will require a build to be generated in order for testing																										
<b>Assessment Notes</b>	<table border="0"> <thead> <tr> <th>Activity</th> <th>Days</th> <th>Rate</th> <th>Ext Price</th> </tr> </thead> <tbody> <tr> <td>Implementation of change</td> <td>¼</td> <td>1500/day</td> <td>375</td> </tr> <tr> <td>Testing</td> <td>¼</td> <td>1500/day</td> <td>375</td> </tr> <tr> <td>Project Management</td> <td>¼</td> <td>1800/day</td> <td>450</td> </tr> <tr> <td><b>Total Option</b></td> <td colspan="3"><b>¾ day (2 person effort)</b></td> </tr> <tr> <td><b>Total Cost</b></td> <td colspan="3"><b>\$ 1200</b></td> </tr> </tbody> </table> <p align="center"><i>All elements of the existing Statement of Work apply</i></p>			Activity	Days	Rate	Ext Price	Implementation of change	¼	1500/day	375	Testing	¼	1500/day	375	Project Management	¼	1800/day	450	<b>Total Option</b>	<b>¾ day (2 person effort)</b>			<b>Total Cost</b>	<b>\$ 1200</b>		
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<b>Total Cost</b>	<b>\$ 1200</b>																										
<b>Resolution Notes</b>	Total estimated change request cost for the Load Runner Testing and Training																										
	Accepted <input checked="" type="checkbox"/>	Deferred <input type="checkbox"/>	Rejected <input type="checkbox"/>																								
<b>Client Signature</b>																											
<b>edocs Signature</b>																											

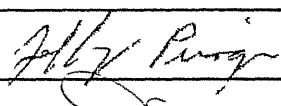

Customer Name Allegiance Telecom, Inc		Change Request Repeat/Chronic Rules Change																	
Engagement Code Allegiance OAM Project SOW1																			
Subject Area	Requirements Specification	<input checked="" type="checkbox"/>	Defect Enhancement																
	Statement/Input File	<input type="checkbox"/>																	
	HTML Prototype	<input type="checkbox"/>																	
	Other	<input type="checkbox"/>																	
Raised By	Dean Cimini	Date	2/13/2003																
Assessed By	Jeff Piroga/Dean Cimini	Date	2/13/2003																
Assessment	Allegiance changed Repeat/Chronic rules for disputes	Date	2/13/2003																
Reviewed By	Pete Anewalt / Jeff Piroga /Dean Cimini/ Kathy Eagan / Janet Johnson / Byron Neilson	Date	2/13/2003																
Resolved By	Jeff Piroga / Kathy Eagan	Date																	
Description	Case 8704 – enhancement to code needed to check if there were more than 3 tickets opened within the last 30 day period for one site Also enhancement to code to check for “repeat” disputes																		
Assessment Rules Change	<table border="1"> <thead> <tr> <th>Activity</th> <th>Days</th> <th>Rate</th> <th>Ext Price</th> </tr> </thead> <tbody> <tr> <td>Implementation of change</td> <td>¼</td> <td>1500/day</td> <td>375</td> </tr> <tr> <td>Testing</td> <td>¼</td> <td>1500/day</td> <td>375</td> </tr> <tr> <td>Project Management</td> <td>¼</td> <td>1800/day</td> <td>450</td> </tr> </tbody> </table>			Activity	Days	Rate	Ext Price	Implementation of change	¼	1500/day	375	Testing	¼	1500/day	375	Project Management	¼	1800/day	450
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Requirements Specification	Total Option ¾ day (2 person effort)																		
Defect	Total Cost \$ 1200																		
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Client Signature																			
edocs Signature																			

HTML Prototype

☐

Other

☐

Customer Name Allegiance Telecom, Inc		Change Request FAQ Text Changes																									
Engagement Code Allegiance OAM Project SOW1																											
Subject Area	Requirements Specification	<input checked="" type="checkbox"/>	Defect Enhancement																								
	Data Format/Input File	<input type="checkbox"/>																									
	HTML Prototype	<input type="checkbox"/>																									
	Other	<input type="checkbox"/>																									
Raised By	Dean Cimini	Date	2/13/2003																								
Assessed By	Jeff Piroga/Dean Cimini	Date	2/13/2003																								
Assessment	Some FAQs have wording that Allegiance wants changed	Date	2/13/2003																								
Reviewed By	Pete Anewalt / Jeff Piroga /Dean Cimini/ Kathy Eagan / Janet Johnson / Byron Neilson	Date	2/13/2003																								
Resolved By	Jeff Piroga / Kathy Eagan	Date																									
Description	Cases 8707, 8708, and 8709 – Text will be changed on 3 FAQ pages according to contents of Customer Care cases A build will be generated, then deployed Testing will be done on this deployed build																										
Assessment Notes	<table border="0"> <thead> <tr> <th>Activity</th> <th>Days</th> <th>Rate</th> <th>Ext Price</th> </tr> </thead> <tbody> <tr> <td>Implementation of change</td> <td></td> <td></td> <td></td> </tr> <tr> <td>And Testing</td> <td>¼</td> <td>1400/day</td> <td>350</td> </tr> <tr> <td>Project Management</td> <td>¼</td> <td>1800/day</td> <td>450</td> </tr> <tr> <td><b>Total Option</b></td> <td><b>¼ day (2 person effort)</b></td> <td></td> <td></td> </tr> <tr> <td><b>Total Cost</b></td> <td></td> <td></td> <td><b>\$ 800</b></td> </tr> </tbody> </table> <p align="center"><i>All elements of the existing Statement of Work apply</i></p>			Activity	Days	Rate	Ext Price	Implementation of change				And Testing	¼	1400/day	350	Project Management	¼	1800/day	450	<b>Total Option</b>	<b>¼ day (2 person effort)</b>			<b>Total Cost</b>			<b>\$ 800</b>
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Client Signature	ges 																										
edocs Signature	Subject Area Requirements Specification 																										

☒

Defect.

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Data Format/Input File

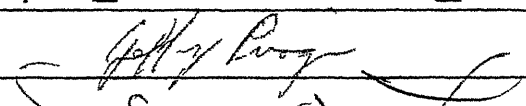
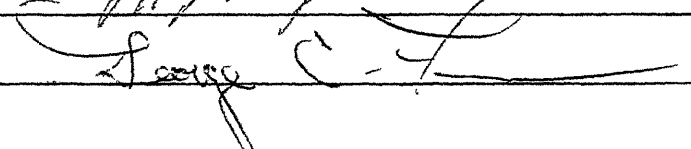
☐

Enhancement

☐


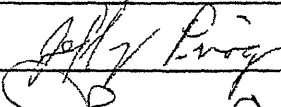
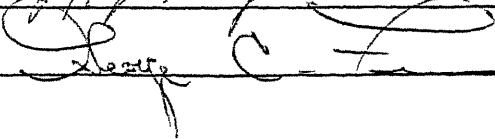
HTML Prototype

**CHANGE REQUEST FORM****Customer Name** Allegiance Telecom, Inc**Change Request** Adding "friendly" error message for disputes**Engagement Code** Allegiance OAM Project SOW<sup>1</sup>

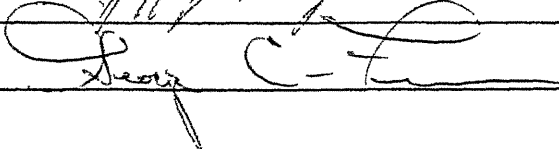
<b>Subject Area</b>	<b>Requirements Specification</b>	<input checked="" type="checkbox"/>		<b>Defect</b>	<input type="checkbox"/>																				
	Data Format/Input File	<input type="checkbox"/>		<b>Enhancement</b>	<input type="checkbox"/>																				
	HTML Prototype	<input type="checkbox"/>																							
	Other	<input type="checkbox"/>																							
<b>Raised By</b>	Dean Cimini		<b>Date</b>	2/7/2003																					
<b>Assessed By</b>	Jeff Piroga/Dean Cimini		<b>Date</b>	2/7/2003																					
<b>Assessment</b>	A new JSP will be added to show a 'friendly' error message to the end-user when a dispute has a problem		<b>Date</b>	2/7/2003																					
<b>Reviewed By</b>	Pete Anewalt / Jeff Piroga /Dean Cimini/ Kathy Eagan / Janet Johnson / Byron Neilson		<b>Date</b>	2/7/2003																					
<b>Resolved By</b>	Jeff Piroga / Kathy Eagan		<b>Date</b>																						
<b>Description</b>	A new JSP will be added to display a friendlier message to the end-user. The existing JSP cannot be changed, as this JSP is used by other functions																								
<b>Assessment Notes</b>	<table><thead><tr><th>Activity</th><th>Days</th><th>Rate</th><th>Ext Price</th></tr></thead><tbody><tr><td>Implementation of change and testing</td><td>25</td><td>1500/day</td><td>375</td></tr><tr><td>Project Management</td><td>25</td><td>1800/day</td><td>450</td></tr><tr><td><b>Total Option</b></td><td colspan="3"><b>½ day</b></td></tr><tr><td><b>Total Cost</b></td><td colspan="3"><b>\$ 825</b></td></tr></tbody></table> <p><i>All elements of the existing Statement of Work apply</i></p>					Activity	Days	Rate	Ext Price	Implementation of change and testing	25	1500/day	375	Project Management	25	1800/day	450	<b>Total Option</b>	<b>½ day</b>			<b>Total Cost</b>	<b>\$ 825</b>		
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<b>Resolution Notes</b>	Total estimated change request cost for the Load Runner Testing and Training																								
	Accepted. <input checked="" type="checkbox"/> Deferred <input type="checkbox"/> Rejected <input type="checkbox"/>																								
<b>Client Signature</b>																									
<b>edocs Signature</b>																									

**CHANGE REQUEST FORM****Customer Name** Allegiance Telecom, Inc**Engagement Code** Allegiance OAM Project SOW1**Change Request** Need exception handling for accounts without an alternate fax number

<b>Subject Area</b>	<b>Requirements Specification</b>	<input checked="" type="checkbox"/>		<b>Defect</b>	<input type="checkbox"/>																								
	<b>Data Format/Input File</b>	<input type="checkbox"/>		<b>Enhancement</b>	<input type="checkbox"/>																								
	<b>HTML Prototype</b>	<input type="checkbox"/>																											
	<b>Other</b>	<input type="checkbox"/>																											
<b>Raised By.</b>	Dean Cimini		<b>Date</b>	2/7/2003																									
<b>Assessed By</b>	Jeff Piroga/Dean Cimini		<b>Date</b>	2/7/2003																									
<b>Assessment</b>	Certain accounts may not have alt fax number which in turn implies we cannot query the database to obtain cilli, zilli (market and region can still be obtained)  This is a java change		<b>Date</b>	2/7/2003																									
<b>Reviewed By</b>	Pete Anewalt / Jeff Piroga /Dean Cimini/ Kathy Eagan / Janet Johnson / Byron Neilson		<b>Date</b>	2/7/2003																									
<b>Resolved By</b>	Jeff Piroga / Kathy Eagan		<b>Date</b>																										
<b>Description</b>	If an empty fax number is retrieved 1) do not set the altfaxnum field 2) set "UNKNOWN" for cilli, zilli 3) retrieve market and region as before 4) For efficiency reasons, no call will be made to a database call if alt-fax-num is empty, thus Algx does not need to change stored procedure code Testing will have to take place against the Algx Clarify development database																												
<b>Assessment Notes</b>	<table><thead><tr><th>Activity</th><th>Days</th><th>Rate</th><th>Ext Price</th></tr></thead><tbody><tr><td>Implementation of change</td><td>1</td><td>1500/day</td><td>150</td></tr><tr><td>Testing</td><td>25</td><td>1500/day</td><td>375</td></tr><tr><td>Project Management</td><td>25</td><td>1800/day</td><td>450</td></tr><tr><td><b>Total Option</b></td><td colspan="2"><b>60 day</b></td><td></td></tr><tr><td><b>Total Cost</b></td><td colspan="2"></td><td><b>\$ 975</b></td></tr></tbody></table> <p><i>All elements of the existing Statement of Work apply</i></p>					Activity	Days	Rate	Ext Price	Implementation of change	1	1500/day	150	Testing	25	1500/day	375	Project Management	25	1800/day	450	<b>Total Option</b>	<b>60 day</b>			<b>Total Cost</b>			<b>\$ 975</b>
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<b>Client Signature</b>																													

																							
<b>CHANGE REQUEST FORM</b>																							
<b>Customer Name</b> Allegiance Telecom Inc <b>Engagement Code</b> Allegiance OAM Project SOW1		<b>Change Request</b> Changing Sign Up Link on Bill Center page																					
<b>Subject Area</b>  <b>Requirements Specification</b> Data Format/Input File HTML Prototype Other	<input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<b>Defect</b>  <b>Enhancement</b>	<input type="checkbox"/> <input type="checkbox"/>																				
<b>Raised By</b>	Dean Cimini	<b>Date</b>	2/1/2003																				
<b>Assessed By</b>	Jeff Piroga/Dean Cimini	<b>Date</b>	2/1/2003																				
<b>Assessment</b>	URL for sign up link on Bill Center needs to be newly generated and include define JSP	<b>Date</b>	2/1/2003																				
<b>Reviewed By</b>	Pete Anewalt / Jeff Piroga /Dean Cimini/ Kathy Eagan / Janet Johnson / Byron Neilson	<b>Date</b>	2/1/2003																				
<b>Resolved By</b>	Jeff Piroga / Kathy Eagan	<b>Date</b>																					
<b>Description</b>	The URL for Sign Up on the Bill Center pages requires new code, including a reference to another JSP for defining URLs Troubleshooting involved for errors received, and new issues with logout and sign in																						
<b>Assessment Notes</b>	<table border="0"> <thead> <tr> <th>Activity</th> <th>Days</th> <th>Rate</th> <th>Ext Price</th> </tr> </thead> <tbody> <tr> <td>Implementation of change and troubleshooting</td> <td>1</td> <td>1500/day</td> <td>1500</td> </tr> <tr> <td><b>Total Option</b></td> <td><b>1 day</b></td> <td></td> <td></td> </tr> <tr> <td>Customer Discount</td> <td></td> <td>-</td> <td></td> </tr> <tr> <td><b>Total Cost</b></td> <td></td> <td></td> <td><b>1500</b></td> </tr> </tbody> </table> <p align="center"><i>All elements of the existing Statement of Work apply</i></p>			Activity	Days	Rate	Ext Price	Implementation of change and troubleshooting	1	1500/day	1500	<b>Total Option</b>	<b>1 day</b>			Customer Discount		-		<b>Total Cost</b>			<b>1500</b>
Activity	Days	Rate	Ext Price																				
Implementation of change and troubleshooting	1	1500/day	1500																				
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<b>Client Signature</b>																							
<b>edocs Signature</b>																							

**CHANGE REQUEST FORM****Customer Name** Allegiance Telecom, Inc**Change Request** Load Runner Testing**Engagement Code** Allegiance OAM Project SOW1

<b>Subject Area</b>	<b>Requirements Specification</b>	<input checked="" type="checkbox"/>		<b>Defect</b>	<input type="checkbox"/>																				
	<b>Data Format/Input File</b>	<input type="checkbox"/>		<b>Enhancement</b>	<input type="checkbox"/>																				
	<b>HTML Prototype</b>	<input type="checkbox"/>																							
	<b>Other</b>	<input type="checkbox"/>																							
<b>Raised By</b>	Dean Cimini		<b>Date</b>	1/31/2003																					
<b>Assessed By</b>	Jeff Piroga/Dean Cimini		<b>Date</b>	1/31/2003																					
<b>Assessment</b>	edocs will run an additional Load Runner Test, as the numbers from the previous test were skewed due to the gateway and work being done on the server		<b>Date</b>	1/31/2003																					
<b>Reviewed By</b>	Pete Anewalt / Jeff Piroga /Dean Cimini/ Kathy Eagan / Janet Johnson / Byron Neilson		<b>Date</b>	1/31/2003																					
<b>Resolved By</b>	Jeff Piroga / Kathy Eagan		<b>Date</b>																						
<b>Description</b>	An edocs QA engineer will run another load test similar to what was run during the week This previous test had skewed numbers due to the gateway and work being done on the server																								
<b>Assessment Notes</b>	<table><thead><tr><th>Activity</th><th>Days</th><th>Rate</th><th>Ext Price</th></tr></thead><tbody><tr><td>Updating scripts</td><td></td><td>1500/day</td><td></td></tr><tr><td>Running tests</td><td></td><td>1500/day</td><td></td></tr><tr><td><b>Total Option</b></td><td><b>1 day</b></td><td></td><td><b>1500</b></td></tr><tr><td><b>Total Cost</b></td><td></td><td></td><td><b>1500</b></td></tr></tbody></table> <p><i>All elements of the existing Statement of Work apply</i></p>					Activity	Days	Rate	Ext Price	Updating scripts		1500/day		Running tests		1500/day		<b>Total Option</b>	<b>1 day</b>		<b>1500</b>	<b>Total Cost</b>			<b>1500</b>
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<b>Client Signature</b>																									
<b>edocs Signature</b>																									



Invoice # 0006973

Date January 31, 2003

Bill to

Allegiance Telecom Inc  
9201 N Central Expressway  
Dallas TX 75231

Deliver to

Allegiance Telecom Inc  
9201 N Central Expressway  
Dallas TX 75231

Project Director

Todi Carmignani

Service Delivery Period

7/1/2002-1/31/2003

Purchase Order#

68213

Payment Terms

Net 30

Description

Rate

Days

Extended Amount

Allegiance Telecom SOW 1

Travel Expense

7 827 01

Todi Carmignani

809 34

Aditya Raghavendra

1 488 59

Vivek Rachalwar

5 529 08

Total Due

\$7,827 01

(5529 08) credit - attached  
2297 93

edocs, Inc

Accounts Receivable

2 Apple Hill

598 Worcester Rd

Natick, MA 01760



Date Friday, January 31, 2003  
 Time 02 05PM  
 User DEBBYM

**EDOCS**  
**Detail of Travel Charges**

Page 1 of 2  
 Report XBI45 rpt  
 Company EDOCS

**Project ATATTX01001142 Allegiance Telecom SOW 1**  
**Invoice Number 0006973**

**Employee**

Tran Date	Comment	Amount
10/1/2002	Billable - Meals	142 50
10/19/2002	Billable - Meals	89 04
10/29/2002	Billable - Meals	58 08
11/6/2002	Billable - Meals	84 81
11/9/2002	Billable - Meals	77 41
11/13/2002	Billable - Meals	260 22
11/16/2002	Billable - Meals	67 13
12/11/2002	Billable - Meals	30 15
	<b>Total Jodi Carmignani</b>	<b>809 34</b>
7/15/2002	Billable - Meals	5 41
7/16/2002	Billable - Meals	7 52
7/18/2002	Billable - Meals	3 79
7/19/2002	Billable - Lodging	345 50
9/9/2002	Somerville to Logan	29 00
9/9/2002	Billable - Meals	8 06
9/9/2002	Billable - Meals	6 72
9/11/2002	Alqx to DFW airport	45 00
9/11/2002	Logan to Somerville	27 00
9/11/2002	Billable - Taxi/Shuttle	184 00
9/11/2002	Billable - Meals	8 04
11/19/2002	Somerville to Logan	27 00
11/19/2002	Dallas FW to Allegiance	48 00
11/20/2002	Billable - Meals	6 48
11/21/2002	Billable - Meals	6 48
11/21/2002	Aditya Waseem Shaikh edocs	46 89
11/22/2002	Billable - Lodging	334 98
11/22/2002	Allegiance to Dallas FW airpor	44 00
11/22/2002	Logan to Somerville	33 00
11/22/2002	Billable - Meals	6 48
11/22/2002	Billable - Meals	7 88
12/2/2002	Somerville to Logan	26 00
12/2/2002	Dallas airport to Alqx	44 70
12/2/2002	Billable - Meals	3 78
12/2/2002	Billable - Meals	5 71
12/3/2002	Alqx to Dallas Airport	44 50
12/3/2002	Logan to Somerville	25 00
12/3/2002	Billable - Meals	6 48
12/3/2002	Billable - Meals	4 21
12/3/2002	Billable - Meals	3 48
12/3/2002	Billable - Lodging	93 50
	<b>Total Aditya Raghavendra</b>	<b>1,488 59</b>
11/10/2002	Billable - Airfare	889 50
11/10/2002	Billable - Taxi/Shuttle	20 00
11/10/2002	Billable - Meals	3 52
11/11/2002	Billable - Parking/Tolls	5 20
11/11/2002	Billable - Meals	7 82
11/11/2002	Billable - Meals	4 92
11/12/2002	Billable - Meals	10 34
11/12/2002	Billable - Meals	4 92
11/13/2002	Billable - Meals	47 53

Date Friday, January 31, 2003  
 Time 02 05PM  
 User DEBBYM

**EDOCS**  
**Detail of Travel Charges**

Page 2 of 2  
 Report XBI45 rpt  
 Company EDOCS

**Project ATATTX01001142 Allegiance Telecom SOW 1**  
**Invoice Number 0006973**

**Employee**

Tran	Date	Comment	Amount
11/14/2002	Billable - Meals	10 34	
11/15/2002	Billable - Meals	10 34	
11/15/2002	Billable - Meals	32 45	
11/15/2002	Billable - Meals	6 85	
11/16/2002	Billable - Meals	5 50	
11/17/2002	Billable - Meals	6 55	
11/18/2002	Billable - Meals	10 34	
11/19/2002	Billable - Meals	11 95	
11/20/2002	Billable - Meals	10 65	
11/20/2002	Billable - Meals	6 55	
11/21/2002	Billable - Meals	8 30	
11/21/2002	Gas	11 22	
11/22/2002	Billable - Parking/Tolls	3 20	
11/22/2002	Billable - Car Rental	837 51	
11/22/2002	Billable - Meals	8 09	
11/22/2002	Billable - Meals	16 40	
11/22/2002	Billable - Taxi/Shuttle	20 00	
11/22/2002	Billable - Meals	3 31	
11/22/2002	Billable - Lodging	1 584 98	
12/8/2002	Billable - Meals	14 93	
12/8/2002	Billable - Taxi/Shuttle	20 00	
12/9/2002	Billable - Parking/Tolls	7 20	
12/9/2002	Billable - Meals	10 65	
12/10/2002	Billable - Meals	10 34	
12/10/2002	Billable - Meals	7 75	
12/11/2002	Billable - Meals	3 67	
12/12/2002	Billable - Meals	17 10	
12/13/2002	Billable - Taxi/Shuttle	20 00	
12/13/2002	Billable - Parking/Tolls	2 20	
12/13/2002	Billable - Meals	5 46	
12/13/2002	Billable - Meals	4 65	
12/13/2002	Gas	6 24	
12/13/2002	Billable - Meals	3 47	
12/13/2002	Billable - Car Rental	354 97	
12/13/2002	Billable - Lodging	618 17	
12/13/2002	- Air V Rachalwar 48031	824 00	
	<b>Total Vivek Rachalwar</b>	<b>5,529 08</b>	
<b>Total Invoice NO 0006973</b>			<b>7,827 01</b>



Invoice # 0007061	Date March 12, 2003
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<u>Bill to</u> Allegiance Telecom Inc 9201 N Central Expressway Dallas TX 75231	<u>Deliver to</u> Allegiance Telecom Inc 9201 N Central Expressway Dallas TX 75231
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<u>Project Director</u> Todd Carmichael	<u>Service Delivery Period</u> 11/1/2002-12/31/2002	<u>Purchase Order#</u> 68213	<u>Payment Terms</u> Net 30
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Description	Rate	Days	Extended Amount
Allegiance Telecom SOW 1			
Credit Memo for Vivek Rachelwar's expenses on invoice 6973			
Travel Expense			-5 529 08
Vivek Rachelwar			-5 529 08
Total Due			-\$5,529 08

edocs, Inc  
Accounts Receivable  
2 Apple Hill  
598 Worcester Rd  
Natick, MA 01760