

UNITED STATES BANKRUPTCY COURT SOUTHERN DISTRICT OF NEW YORK PROOF OF CLAIM

Name of Debtor ALLEGIANCE TELECOM Case Number 03-13057-rpd

NOTE This form should not be used to make a claim for an administrative expense arising after the commencement of the case. A request for payment of an administrative expense may be filed pursuant to 11 USC § 503.

Name of Creditor (The person or other entity to whom the debtor owes money or property) COMPLETE TRAFFIC SERVICE INC

Name and address where notices should be sent  
COMPLETE TRAFFIC SERVICE  
8350 MUNSON RD STE 102  
MENTOR OH 44060  
 Telephone number 440-974-2494

Check box if you are aware that anyone else has filed a proof of claim relating to your claim. Attach a copy of statement giving particulars

Check box if you have never received any notices from the bankruptcy court in this case

Check box if the address differs from the address on the envelope sent to you by the court

FILED  
 U.S.B.C. SOUTHERN DISTRICT OF NEW YORK  
 ALLEGIANCE TELECOM, INC  
 03-13057 (RRD)  
 362

Account or other number by which creditor identifies debtor \_\_\_\_\_

Check here if this claim  replaces a previously filed claim, dated \_\_\_\_\_  amends

**1 Basis for Claim**

Goods sold  
 Services performed  
 Money loaned  
 Personal injury/wrongful death  
 Taxes  
 Other OVERCHARGES

Retiree benefits as defined in 11 USC § 1114(a)  
 Wages, salaries, and compensation (fill out below)  
 Your SS # \_\_\_\_\_  
 Unpaid compensation for services performed from \_\_\_\_\_ to \_\_\_\_\_ (date) (date)

**2 Date debt was incurred:** JUNE, JULY, AUGUST, 2002 **3 If court judgment, date obtained:** AUG 30 2003

**4. Total Amount of Claim at Time Case Filed:** \$ 16219

If all or part of your claim is secured or entitled to priority, also complete Item 5 or 6 below

Check this box if claim includes interest or other charges in addition to the principal amount of the claim. Attach itemized statement of all interest or additional charges

**5 Secured Claim**

Check this box if your claim is secured by collateral (including a right of setoff)

Brief Description of Collateral  
 Real Estate  Motor Vehicle  
 Other \_\_\_\_\_

Value of Collateral \$ \_\_\_\_\_

Amount of arrearage and other charges at time case filed included in secured claim, if any \$ \_\_\_\_\_

**6 Unsecured Priority Claim**

Check this box if you have an unsecured priority claim

Amount entitled to priority \$ \_\_\_\_\_  
 Specify the priority of the claim

Wages salaries or commissions (up to \$4 650) \* earned within 90 days before filing of the bankruptcy petition or cessation of the debtor's business whichever is earlier 11 USC § 507(a)(3)  
 Contributions to an employee benefit plan 11 USC § 507(a)(4)  
 Up to \$2 100\* of deposits toward purchase lease or rental of property or services for personal family, or household use 11 USC § 507(a)(6)  
 Alimony maintenance or support owed to a spouse former spouse or child 11 USC § 507(a)(7)  
 Taxes or penalties owed to governmental units 11 USC § 507(a)(8)  
 Other Specify applicable paragraph of 11 USC § 507(a)(\_\_\_\_)

\*Amounts are subject to adjustment on 4/1/04 and every 3 years thereafter with respect to cases commenced on or after the date of adjustment


**7 Credits** The amount of all payments on this claim has been credited and deducted for the purpose of making this proof of claim

**8 Supporting Documents** Attach copies of supporting documents such as promissory notes, purchase orders, invoices, itemized statements of running accounts, contracts, court judgments, mortgages, security agreements, and evidence of perfection of lien. DO NOT SEND ORIGINAL DOCUMENTS. If the documents are not available, explain. If the documents are voluminous, attach a summary

**9 Date-Stamped Copy** To receive an acknowledgment of the filing of your claim, enclose a stamped, self-addressed envelope and copy of this proof of claim

THIS SPACE IS FOR COURT USE ONLY

RECEIVED  
 AUG 15 2003  
 CLAIMS PROCESSING CENTER  
 USBC SD NY

Allegiance Claim  
  
 00339

Date 8/15/03 Sign and print the name and title, if any, of the creditor or other person authorized to file this claim (attach copy of power of attorney, if any)  
Douglas A. [Signature], PRESIDENT

Penalty for presenting fraudulent claim: Fine of up to \$500,000 or imprisonment for up to 5 years, or both

# COMPLETE TRAFFIC SERVICE INC.

*Third Party Logistics Consulting Services*

July 11, 2003

Allegiance Telecom, Inc ,  
P O Box 844870,  
Dallas, TX 75284-4870

Attention Collection Department

Re Account 002514415310

Gentlemen

Further to my letter of January 16, 2003, I have calculated the specific overcharges that I paid to you during the period of time when you were supplying my local telephone service. These overcharges were as follows:

June 20, 2002 billing	\$58 12
July 20, 2002 billing	40 36
August 20, 2002 billing	63 71
Total	\$162 19

These overcharges are well above the small amount that you claim is owed to you on the final bill. This does not cover the harm done to my business by your action in removing our name from the telephone directory. While your bankruptcy filing precludes any chance of our collecting these amounts from you, it is obvious that the amount you claim is owed by us is not justifiable.

Sincerely,

Complete Traffic Service Inc ,



D A Grose

*Individualized Service Since 1980*

8358 MUNSON ROAD, SUITE 102 MENTOR, OH 44060 TELEPHONE 440 974 2494 FAX 440 974 2806  
[www.completetrafficservice.com](http://www.completetrafficservice.com)

# COMPLETE TRAFFIC SERVICE INC.

*Third Party Logistics Consulting Services*

January 16, 2003

Allegiance Telecom, Inc  
P O Box 844870,  
Dallas, TX 75284-4870

Attention Collection Department

Re Account 002514415310

I have your letter dated January 2, requesting payment of a past due amount of \$121.43. In a telephone conversation on January 14, I outlined to you why I felt this bill should be cancelled. The terms of the agreement, which I signed, were not carried out, resulting in significant extra costs for us.

I was initially told you would supply the identical service previously supplied to me by Ameritech, but that your prices would be significantly lower. This did not happen in three separate ways:

First, my calls to Cleveland, which had been included as local calls with my Ameritech service, were charged by Allegiance as intra-lata calls. Then all intra-lata calls were charged at 13.5 cents per minute, whereas my previous charges by Ameritech had been at 9 cents per minute. Finally these intra-lata calls were charged based on times rounded up to full minutes, rather than the six second intervals which had been promised, and which Ameritech used for my previous service. In addition to all of these extra charges, you managed to have our listing removed from the phone directory, after promising that would not happen. This latter problem will surely result in lost business when potential customers are unable to locate our phone number.

Unless you see fit to cancel this bill, I intend to file suit for the extra costs I have incurred resulting from my unfortunate decision to trust your sales representatives.

Sincerely,

Complete Traffic Service Inc ,



D A Grose

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