

UNITED STATES BANKRUPTCY COURT <u>SOUTHERN</u> DISTRICT OF <u>NEW YORK</u>		PROOF OF CLAIM
Name of Debtor <u>ALLEGIANCE TELECOM SERVICE CORP</u>		Case Number <u>03-13103</u>
NOTE: This form should not be used to make a claim for an administrative expense arising after the commencement of the case. A request for payment of an administrative expense may be filed pursuant to 11 U.S.C. § 503.		
Name of Creditor (The person or other entity to whom the debtor owes money or property) <u>CENTURION, INC.</u>		REC'D OCT 17 2003 FILED USBC SOUTHERN DISTRICT OF NEW YORK ALLEGIANCE TELECOM, INC 03-13057 (RRD) 742 THIS SPACE IS FOR COURT USE ONLY
Name and address where notices should be sent <u>ATTN DON INGHAM</u> <u>2825 SOUTH MCDONALD RD</u> <u>NEW BERLIN WISC</u>		
Telephone number <u>727 431 5213</u> <u>53151</u>		
Account or other number by which creditor identifies debtor		Check here <input type="checkbox"/> replaces a previously filed claim dated _____ <input type="checkbox"/> amends
1 Basis for Claim <input type="checkbox"/> Goods sold <input checked="" type="checkbox"/> Services performed <input type="checkbox"/> Money loaned <input type="checkbox"/> Personal injury/wrongful death <input type="checkbox"/> Taxes <input type="checkbox"/> Other _____		
<input type="checkbox"/> Retiree benefits as defined in 11 U.S.C. § 1114(a) <input type="checkbox"/> Wages, salaries, and compensation (fill out below) Your SS # _____ Unpaid compensation for services performed from _____ (date) to _____ (date)		
2 Date debt was incurred <u>3/25/2002</u>		3 If court judgment, date obtained
4 Total Amount of Claim at Time Case Filed \$ <u>825 00</u>		
If all or part of your claim is secured or entitled to priority also complete Item 5 or 6 below <input type="checkbox"/> Check this box if claim includes interest or other charges in addition to the principal amount of the claim. Attach itemized statement of all interest or additional charges.		
5 Secured Claim <input type="checkbox"/> Check this box if your claim is secured by collateral (including a right of setoff) Brief Description of Collateral <input type="checkbox"/> Real Estate <input type="checkbox"/> Motor Vehicle <input type="checkbox"/> Other _____ Value of Collateral \$ _____ Amount of arrearage and other charges at time case filed included in secured claim if any \$ _____		6 Unsecured Priority Claim <input type="checkbox"/> Check this box if you have an unsecured priority claim Amount entitled to priority \$ _____ Specify the priority of the claim <input type="checkbox"/> Wages, salaries, or commissions (up to \$4,650) * earned within 90 days before filing of the bankruptcy petition or cessation of the debtor's business, whichever is earlier. 11 U.S.C. § 507(a)(3) <input type="checkbox"/> Contributions to an employee benefit plan. 11 U.S.C. § 507(a)(4) <input type="checkbox"/> Up to \$2,100* of deposits toward purchase, lease, or rental of property or services for personal, family, or household use. 11 U.S.C. § 507(a)(6) <input type="checkbox"/> Alimony, maintenance, or support owed to a spouse, former spouse, or child. 11 U.S.C. § 507(a)(7) <input type="checkbox"/> Taxes or penalties owed to governmental units. 11 U.S.C. § 507(a)(8) <input type="checkbox"/> Other. Specify applicable paragraph of 11 U.S.C. § 507(a)(____) *Amounts are subject to adjustment on 4/1/04 and every 3 years thereafter with respect to cases commenced on or after the date of adjustment.
7 Credits The amount of all payments on this claim has been credited and deducted for the purpose of making this proof of claim.		THIS SPACE IS FOR COURT USE ONLY RECEIVED OCT 14 2003 CLAIMS PROCESSING CENTER USBC, SDNY
8 Supporting Documents Attach copies of supporting documents, such as promissory notes, purchase orders, invoices, itemized statements of running accounts, contracts, court judgments, mortgages, security agreements, and evidence of perfection of lien. DO NOT SEND ORIGINAL DOCUMENTS. If the documents are not available, explain. If the documents are voluminous, attach a summary.		
9 Date-Stamped Copy To receive an acknowledgment of the filing of your claim, enclose a stamped, self-addressed envelope and copy of this proof of claim.		
Date <u>10-9-03</u>	Sign and print the name and title, if any, of the creditor or other person authorized to file this claim (attach copy of power of attorney, if any) <u>[Signature]</u>	
Penalty for presenting fraudulent claim: Fine of up to \$500,000 or imprisonment for up to 5 years or both.		





Invoice

Invoice Number
3243

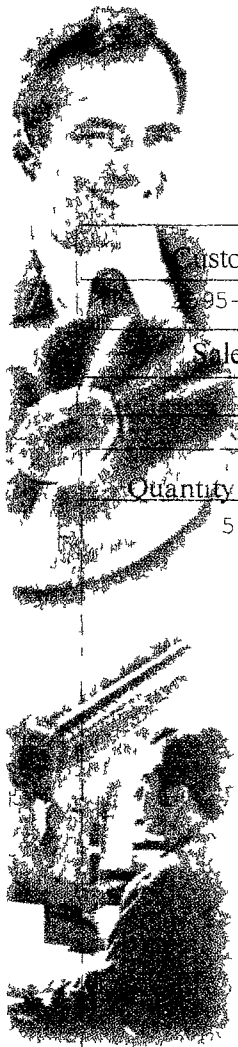
Invoice Date
Jun 12, 2006

Page

Centurion, Inc
2825 South Moorland Road
New Berlin, WI 53151
262-784-6411

Sold To
ALLEGIANCE TELECOM
9201 NORTH CENTRAL EXPRESSWAY
DALLAS, TX 75231

Ship To



Customer ID	Customer PO	Payment Terms	
95-ALLEGIANCE	TAR	Net 30 Days	
Sales Rep	Shipping Method	Ship Date	Due Date
815	Best Way		7/12/02

Quantity	Item	Description	Unit Price	Extension
5.50		HOUR TECHNICAL ASSISTANCE REQUESTED TAR #21257 DATED 3/25/02	150.00	825.00

Subtotal	825.00
Sales Tax	
Freight	
Total Invoice Amount	825.00
Payment Received	0.00
TOTAL	0.00

Check No 3243

Case Report

Case #	21257	ALLEGIANCE TELECOM
Date	3/25/2002 3 42 04 pm	1950 N STEMMONS FREEWAY
Entered by	MLEDVINA	SUITE 3026
Priority	2	DALLAS, TX 75207
Status	CLOSED	
Product	Conversant	Cust # 7283
Problem	CHANGE	Contact KREG H SOLI
Agent	MLEDVINA	
Product Reg		Phone 214-261-7186
Contract #		Fax 214-261-7901
Synopsis	Change to menu options	
Description	Received email from Darren requesting a change to their repair menu	

We would like to flatten one of our menu structures on our current script Today, if you follow the Allegiance Telecom Customer Care script through the prompts to the Telephone Service > Repair menu, this is what you hear

Good Afternoon, thank you for calling the Allegiance Telecom Customer Care Center
Please listen carefully to the following menus as our options have recently changed
Your call may be monitored for recorded for quality purposes
If you are calling about Telephone Service, press 1
If you are calling about Internet or data service, press 2
Para Espanol, el primo el numero tres
(PRESS ONE)

To add new service, press 1
To make changes to your service, press 2
If you have questions about a feature, press 3
If you have a question about the billing of your account, press 4
If you are calling about a repair issue, press 5
(PRESS FIVE)
If you are calling to check the status on a previously reported repair issue, press 1
If you are calling to report a new repair issue, press 2
To return to the main menu, press 9

The change that we are requesting is to remove the submenu under the "Repair Issue, Press 5" option above So, what would occur if the caller pressed "5" would be a transfer to VDN 7006, without performing the digit collect, and without any further prompts

Please let us know the cost and the turn-around for this as soon as possible

Thanks--

Darren Furr

THIS IS BILLABLE (T&M)

1 of 10 Entered by MLEDVINA 3/25/2002 3 43 pm

Time spent adding New Case

Case Report

2 of 10 Entered by MLEDVINA 3/29/2002 11 55 am Assigned to MLEDVINA

03-29-02 email

Darren

This is to confirm receipt of your email. First, I apologize for the delay in getting back to you as I have been out of the office. The case number for your requested change is 21257. The cost to make the change will be billable on a time and materials basis. The hourly rate is \$150.00 and the time is billable at 15-minute increments. This change should be done in one hour.

Darren, I would ask you to please send me your written authorization to make the requested change. If we receive your authorization today, we would be able to make this change today. If you have any further questions, please feel free to contact me.

Thank you,

Marianne G Ledvina

3 of 10 Entered by MLEDVINA 4/1/2002 8 17 am Assigned to MLEDVINA

04-01-02 email

Steve

Please see the attached email I received from Darren Furr.

Thank you,

Marianne

----- Original Message -----

From: Furr, Darren

To: Marianne Ledvina

Sent: Sunday, March 31, 2002 11:53 AM

Subject: RE: RFQ for Menu Change

Thanks, Marianne. Waiting on a quote from Rookard for some other functionality. Want to make sure I coordinate these two projects so that they don't conflict with each other in some way. Cheers-- Darren

4 of 10 Entered by MLEDVINA 4/1/2002 3 57 pm Assigned to MLEDVINA

04-01-02 Steve called

Steve called and LM/VM that he is working with them re some changes with Jerry Day. He will call to discuss this further.

Case Report

5 of 10 Entered by MLEDVINA 4/10/2002 8 25 am Assigned to MLEDVINA

04-05-02 email

Marianne,

We are requesting the removal of all telephone (digit) collects from all portions of our Conversant's Allegiance script Following are the details for this change request

IVR Map (just an aid)

<<CURRENT- IVR Menu Map ppt>>

Scripting to be removed

<<Digit Collect Removal Requirements doc>>

Also, we are in receipt of your quote for flattening the repair sub-menu (re your email to Darren, attached) We would like a quote for the additional deletions outlined about as well Either together or separately

<<FW RFQ for Menu Change>>

Thanks and let me know if you have any questions

--Kreg H Soli

Project Coordinator - CC & NRC

allegiancetelecom,Inc

Office 214-261-7186

Mobile 214-616-7298

Fax 214-261-7901

Pager <mailto:ksoli@imcingular.com>

* mailto:kreg_soli@algx.com

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Documents saved in My Documents Allegiance

6 of 10 Entered by MLEDVINA 4/11/2002 11 15 am Assigned to MLEDVINA

04-11-02 Kreg called

Kreg called and LM/VM He said that they are making changes on Saturday and they will need to have their requested changes in place He said to go ahead and make the changes Marianne had reviewed the changes and talked with Jim Marianne suggested that Jim and I call Kreg together to confirm what they want as what Darren sent seems to conflict with what Kreg sent

7 of 10 Entered by MLEDVINA 4/11/2002 12 06 pm Assigned to MLEDVINA

04-11-02 Kreg called

Kreg called Marianne discussed the changes with him Clarified option number 5 Kreg said that we should go with Darren's request and transfer out to VDN 7006 Marianne said that I will ask Jim to make the changes this afternoon Kreg said they can be made any time prior to Saturday Marianne said that this will be billable as T&M (Kreg gave his authorization via the phone) He will let Darren know Kreg will turn the modem on Confirmed the number

8 of 10 Entered by MLEDVINA 4/11/2002 6 05 pm Assigned to MLEDVINA

04-11-02 Jim online

Jim online and made the requested changes

9 of 10 Entered by MLEDVINA 4/11/2002 6 06 pm Assigned to MLEDVINA

04-11-02 Marianne called

Marianne called Kreg and LM/VM that Jim has made the requested changes

Case Report

10 of 10 Entered by MLEDVINA 4/15/2002 9 17 am Assigned to MLEDVINA

04-12-02 email

Marianne,

The IVR tests to specs Thank you for the quick turn-around
I'm sure we'll be in touch soon Have a great weekend

--Kreg H. Soli

End of Report