UNITED STATES BANKRUPTCY C RT FOR THE SOUTHERN DISTRICT OF NEW YORK	PROOF OF CLAIM		
In re	Case Number YOUR CLAIM IS SCHEDULED AS		
Shared Technologies Allegiance, Inc	03-13108 \$26 104 00 UNSECURED CONTINGENT DISPUTED UNLIQUIDATED		
NOTE This form should not be used to make a claim for an administrative expense arising after the commencement of the case. A request for an administrative expense may be filed pursuant to 11 U S C § 500	or payment aware that anyone else has 3 filed a proof of claim relating to FILED		
Name of Creditor and Address	your claim Attach cappor SOUTHERN DISTRICT OF NEW YORK statement giving particulars		
AIR AROUND THE CLOCK C/O FRANK WOLLAND 12865 WEST 60 HWY N MIAMI FL 33161	Check box if you have never received any notices from the bankruptcy court in this case Check box if this address differs from the address on the envelope sent to you by the court Check box if this address on the envelope sent to you by the court Check box if this address on the envelope sent to you by the court Check box if this address on the envelope sent to you by the court Check box if this address on the envelope sent to you by the court Check box if this address on the envelope sent to you by the court		
Creditor Telephone Number 305 899 - 8588	Bankruptcy Court, you do not need to file again		
CREDITOR TAX I D # ACCOUNT OR OTHER NUMBI CREDITOR IDENTIFIES DEBT			
1 BASIS FOR CLAIM Goods sold Personal injury/wrongful death	Detroe handite as defined in 11 U.S.C.S. 1111/a)		
Services performed Taxes	☐ Retiree benefits as defined in 11 U S C § 1114(a) ☐ Wages salaries and compensation (Fill out below)		
☐ Money loaned ☐ Other (describe briefly below)	Your social security number		
	Unpaid compensation for services performed from to		
2 DATE DEBT WAS INCURRED $ Q-9-0Q $	(date) (date)		
4 TOTAL AMOUNT OF CLAIM \$ 2/0, 104 00 \$	\$ \$		
AT TIME CASE FILED (unsecured)	(secured) (unsecured priority) (total)		
If all or part of your claim is secured or entitled to priority, a Check this box if claim includes interest or other charges in addition to the p	also complete Item 5 or 6 below nnoipal amount of the claim Attach itemized statement of all interest or a part of the claim.		
5 SECURED CLAIM 6	UNSECURED PRIORITY CLAIM		
Check this box if your claim is secured by collateral (including a right of setoff)	☐ Check this box if you have an unsecured priority claim DEC 0 3 2003		
Brief description of collateral	Specify the priority of the claim Specify the priority of the claim		
Real Estate	Wages salaries or commissions (up to \$4 650*) earned within 90 days before filing of the bankruptcy petition or cessation of the Debtor's		
Motor Vehicle	business whichever is earlier 11 U.S.C. § 507(a)(3)		
☐ Other	Contributions to an employee benefit plan 11 U S C § 507(a)(4)		
	Up to \$2 100* of deposits toward purchase lease or rental of property or services for personal family or household use 11 U S C § 507(a)(6)		
Value of collateral \$	Alimony maintenance or support owed to a spouse former spouse or child 11 U.S.C. § 507(a)(7)		
Amount of arrearage and other charges at time case filed included in secured claim above if any \$	Taxes or penalties owed to governmental units 11 U S C § 507(a)(8) Other Specify applicable paragraph of 11 U S C § 507(a)		
	Amounts are subject to adjustment on 4/1/01 and every 3 years thereafter with respect to cases commenced on or after the date of adjustment		
running accounts contracts court judgments mortgages security agrif the documents are not available explain. If the documents are volu 9 DATE-STAMPED COPY To receive an acknowledgment of additional copy of this proof of claim.	edited and deducted for the purpose of making this proof of claim <u>ocuments</u> such as promissory notes purchase orders invoices itemized statements of eements and evidence of perfection of lien DO NOT SEND ORIGINAL DOCUMENTS iminous attach a summary of your claim, please enclose a self-addressed stamped envelope and an		
The original of this completed proof of claim form must be ACCEPTED) so that it is received on or before 5 00 p m , No			
BY MAIL United States Bankruptcy Court Southern District of New York Allegiance Claims Docketing Center Bowling Green Station P O Box 95 New York NY 10274-0095 DATE SIGNED SIGN and print the Tame and title, if any of the pile this play in (attach capt) of page of play.	United States Bankruptcy Court Southern District of New York Allegiance Claims Docketing Center One Bowling Green Room 534 New York NY 10004-1408 e credior or other person authorized to		
11-24-03 X -01/	USBC NT P		
Penalty for presenting fraudulent of aim is a fine of up to \$500 000 or imprisonment			
See Other	er Side For Instructions		

DEBTOR SHARED TECHNOLOGIES FIARCHILD TELECOM, INC US BANKRUPTCY - SOUTHERN DISTRICT OF NEW YORK CASE NO 01-13108

CLAIMANT AIR AROUND THE CLOCK AC SERVICE, INC

PROOF OF CLAIM NARRATIVE

Claimant's claim is based on cancellation of a purchase and return of monies paid. The claim is for fraud in the inducement in the sale of a telephone system by the debtor to Claimant. Debtor made the following representations, a) that the phone equipment was of high quality, and had an extremely low failure ration, b) that the Company/Debtor had an excellent service network, and would be able to provide service for the phones by trained technicians in a very short period of time, c) That no digital telephone system offered on the market had a line appearance feature, and d) that the phones were easy to program. Claimant relied on such representations, which were false or recklessly made without regard to their truth or falsity, and purchased the system, financing the purchase with Unicyn Funding Group, Inc.

In fact the phones were not high quality, there were no knowledgeable technicians to repair in a reasonable time, other phones offered line appearance features, and phones could only be programmed by a specially trained technician Claimant sued for the return of their money Attached is the Complaint, with following Exhibits

Composite A - Shared Technologies Master Sales and Maintenance Agreement and Sales Order Exhibit B - Unicyn Funding Group Lease for funding for the purchase

AIR AROUND Clock/ Shared tech

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SHERIFFS NUMBER TYPE OF SERVICE	Law 202295	DEFENDANT 1 OF 1	BENGEN C Martha	COUNTY SHERIFF DEPT
	SHERIFF OF BERGEN COUN E MY DEPUTY, TO EXECUTE			<u>/</u>
ATTORNEY FRANK WOLLAND			<u>CHECK #</u> 10434	AMOUNT \$ 32 80
12865 W DIXIE HWY N MIAMI, FL 33161			CONTROL # 13039-1	
		COURT DATA		
COURT CIRCUIT DOCKET 02022914		STATE FL	COUNTY OF VENUE	BROWARD
		CAPTION OF CASE		
AIR AROUND THE CI	LOCK AC SERVICE INC ET A	LS		
SHARED TECHNOLO	GIES FAIRCHILD TELECOM	NC (SF)		
NAME ADDRESS CITY, STATE, ZIP	SHARED TECH DIRECTOR, GE	D WITHIN TO BE SER NOLOGIES FAIRC N. MGR OR AGENT PLAZA 6TH FLOO NJ 07601	HILD TELECOM IT FOF/COMPANY	NC OFFICER,
•	UNABLE TO SERVE (1)	PAPERS SERVED CE DATA RECOR	DATE [[7]/	27/1021
PERSON SERVED	Jin	Meringe	1	
I YOOO [] COPY I	PERSONALLY DELIVERED LEFT WITH PFTENT HOUSEHOLD MEMB LS OF AGE RESIDING THERE ER		MANAGING or GENERAL REGISTERED AGENT AGENT AUTHORIZED TO DIRECTOR, TRUSTEE	
SEX [X)MAL SKIN [X] WHI HEIGHT [] UND	DE [] FEMALE TE [] BLACK [] DER 5 FEET [] 50 ER 100 LBS [] 100-1 CK [] BROWN [] F D [] 21-35 [] IBED TO BEFORE ME The control of the co	56 FT (\$\sqrt{55 7} 50 LBS (\$\sqrt{15} \) BLOND (\$\sqrt{36-50} \)		
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" I he answers and future Suite 22, 2014

IN THE CIRCUIT COURT OF THE 17TH
JUDICIAL CIRCUIT IN AND FOR
BROWARD COUNTY, FLORIDA

CASE NO

AIR AROUND THE CLOCK AC SERVICE, INC, a Florida corporation,

Plaintiff,

VS

SHARED TECHNOLOGIES FAIRCHILD TELECOM, INC, (SF), a Delaware corporation,

Defendant

COMPLAINT

Comes now the Plaintiff and brings this action against the Defendant and states

- 1 This is a action in equity for cancellation for fraud in the inducement, and is within the jurisdiction of the Court
- 2 Plaintiff Air Around the Clock AC Service, Inc. is a Florida corporation doing business in **B**roward County, Florida
- 3 Defendant Shared Technologies Fairchild Telecom, Inc (SF) is a Delaware corporation doing business throughout the United States, including

Froward County, Florida

- 4 On or about November , 2002 Plaintiff, through its duly authorized representatives, contacted Defendant with regard to the purchase of a telephone system
 - 5 Defendant made the following representations to Plaintiff
- a That the phone equipment was of high quality, and had an extremely low failure 1atio,
- b That the Company (SF) had an excellent service network, and would be able to provide service for the phones by trained technicians in a very short period of time
- c That no digital telephone system offered on the market had a line appearance feature
 - d That the phones were easy to program
- 6 Plaintiff relied upon Defendant's representations, which were false, and known to be false when they were made, or in the alternative, were recklessly made without regard to their truth or falsity
- 7 In fact, the phones were not of high quality, and had an unacceptable failure ratio, IF was not able to secure technicians who were knowledgeable in order to repair the phones or the phone system in a reasonable time after it was

obvious that repairs were needed, other phone systems did in fact offer a line appearance feature, and the phones and phone system were difficult to program, and in fact could only be programed by technicians who had received specialized training

- 8 As a direct and probable cause of the fraudulent representations set forth above Plaintiff was induced to purchase a phone system from Shared Technologies Fairchild Telecom, which system was financed from Unicyn Funding Group, Inc., a Florida corporation. A copy of the Shared Technologies Master Sales and Maintenance Agreement and Sales Order is attached as Composite Exhibit A, and a copy of the Unicyn Funding Group Lease is attached as Exhibit B.
- 9 After installation of the phone system on Plaintiff's business premises, it became obvious that the system did not operate as represented, and in fact. Defendant learned that another telephone system provider i.e. Samsung offered a line appearance feature. This fact was very material, as the line appearance feature enables Plaintiff's employees to avoid picking up other lines when customers are on hold, avoids confusion, saves time, and is a very cost effective asset to the phone system.
 - 10 Upon discovering that the Defendant's representations were false the

Defendants contacted Plaintiff and attempted to have the phone system switched or modified so that it would provide the line appearance, and repaired so that the problems with the defective phones and programing could be corrected

- 11 Defendant was unable to correct the problems, and Plaintiff
 thereafter requested that the Defendant take the phone system back, in keeping
 with what Plaintiff believed was a money back guaranty
- 12 In fact, Plaintiff believed that a money back guaranty was in effect with regard to all phone systems of the Defendant, a copy of Defendant's advertising promotion stating "a money back guaranty for a year" is attached as Exhibit C
- 13 In fact the Defendant's promotion and representation that it provides a "money back guaranty for a year" for its equipment is not true
- 14 Defendant desires to cancel the agreement based upon fraud in the inducement and misrepresentation, and desires to return the phone system, which has been boxed and unused since immediately after its installation

Wherefore Plaintiff respectfully prays that the Court will grant recission and cancellation with regard to that certain sales order in the sum of \$26,104 00 attached as Exhibit A, together with cancellation and recission of Master Sales

and Maintenance Agreement, and Equipment Lease Financing provided in connection with that Agreement (Exhibit **6**), together with such other and further relief as the Court deems just

Law Office of Frank Wolland Counsel for Plaintiff 12865 West Dixie Highway, 2nd FL North Miami, FL 33161 305-899-8588

By

Frank Volland, Esq

BX# 24**7**537

natecom



Misc Materials

Shared Technologies Fairchild Telecom, Inc a wholly-owned subsidiary of Intermedia Communications Inc

2 University Plaza, 6th, Floor, Hackensack, NJ 07601 Telephone 201-498-1200 Facsimile 201-498-1100

SALES ORDER EQUIPMENT ITEMIZATION & SYSTEMS FEATURES

Cu	ustomer's Name Air Around The Clcok			
Cu	stomer's Account No			
Ins	Installation Site Address 5337 Nob Hill Road Sunrise, Florida 33351			
Ins	tallation Completion Date	January 2002		
MFG	NORTEL MODEL & TYPE N	DRSTAR BCM 2 5 EQUIPPED CAPACITY TRUNKS 24 LINES 28		
	tware Generic M 2 5			
Iten	nızatıon			
QT	Y PART NUMBER	DESCRIPTION		
1	NT7B10AABC	Business Communications Manager Communications		
		Platform, 0 trunks, 0 station ports, v 90 modem, auto		
		attendant, integrated QoS routing with LAN and NA		
		WAN with CSU/DSU interfaces and 110/120V power		
		supplies (WAN interface cables ordered separately)		
1	NTBU0392 / NTBU0392 Business Communications Manager Call Center			
1	NTKC01AAAA / NTKC01	AAAA Business Communications Manager 16-Seat Silver Software Authorization Code Bundle		
1	P0909587 / P0909587	Business Communications Manager V 35 WAN Interface Cable		
15	NT8B26AABA	T7208 Telephone Set - Charcoal		
2	NT8B25AABA	T7100 Telephone Set - Charcoal		
1	NT5B04AAAD / NT5B04A	AAD Business Communications Manager Digital Trunk		
		Media Bay Module		
1	NT5B18AAAE / NT5B18A	AAE Business Communications Manager 8 Analog Trunk		
		Media Bay Module		
1	NT7B09AAAC / NT7B09A	AAC Business Communications Manager 32 Digital Station		
		Media Bay Module		
7	NT8B20AF-03	M7310 Telephone		
7	NT8B91CA-03	Busy Lamp Field		
1	CABLING	150FT Standard Cable Run		
1	DTK-3GTP	Surge Protector (NS#809579)		
2	RJ-DP48C	ONEAC Protector for T1 Trunk, RJ-48 Style		
1	ON2200XA-SNK	ONEAC 600va ups 400		
7	NT8B90AL-93	Analog Station Adapters		
1	Misc Materials	Miscellaneous Materials		



Installation & Training 1 Year Warranty

Purchase Price \$26,104 00 (plus applicable tax)

THIS SALES ORDER IS SUBJECT TO ALL TERMS AND CONDITIONS OF THE SALES AGREEMENT, ARTICLES I AND II OF THE MASTER SALES AGREEMENT OR ARTICLES I, II AND IV OF THE MASTER SALES AND MAINTENANCE AGREEMENT BETWEEN CUSTOMER AND SHARED TECHNOLOGIES FAIRCHILD TELECOM, INC, WHICHEVER IS IN EFFECT AS OF THE DATE HEREOF

CUSTOMER AIR AROUND THE CLOCK	SHARED TECHNOLOGIES FAIRCHILD TELECOM, INC
BY Michaellas of Mital In	BY
PRINTED NAME Michael Dung	PRINTED NAME
TITLE DONICE, Manager	TITLE
DATE OF ORDER 12/18/01	ACCEPTANCE DATE
7.0[0]	



Hagain

Type of Order Change Order
Job Number KEY5020001

Customer Name AIR AROUND THE CLOCK

Customer Contact

Address 5337 NOB HILL ROAD

SUNRISE FL 33351

Submitted by skguerra
Branch FTLAU
Date 02/11/2002
Salesperson sue guerra
Estimator tredway
Technician inguanta

Work Pending

Scope of Work Customer would like to change phone types Also included is 8 hours of labor for the feeder cable

Vendor/Group Code	Material Description	Part Number	Quantity	Unit Sell	Total
NORTEL BCM PRODUCTS	T7208 TELEPHONE SET (BLACK/CHAR)	NT8B26AABA	-13	\$ 160 97	\$ - 2092 59
NORTEL BCM PRODUCTS	T7100 TELEPHONE SET (BLACK/CHAR)	NT8B25AABA	-2	\$ 113 41	\$ - 226 82
NORTEL NORSTAR EQUIPMENT	M7310 Feature Set, Black	NT8B20AF03	16	\$ 209 87	\$ 3357 91
	Labor - S/T		8	\$ 105 45	\$ 843 64
	Labor - O/T		0	\$ 158 18	\$ 0 00
			Totals		\$ 1882 13

Customer	Signature
----------	-----------

Title

Service Manager

Date 04



Shared Technologies Fairchild Telecom, Inc a wholly-owned subsidiary of Intermedia Communications inc

2 University Plaza, 6th, Floor, Hackensack, NJ 07601 Telephone 201-498-1200 Facsimile 201-498-1100

MASTER SALES & MAINTENANCE AGREEMENT

Shared Technologies Fairchild Telecom Inc (STF") a Delaware corporation hereby enters into this Master Sales & Maintenance Agreement (this "Agreement") with

, , , , , , , , , , , , , , , , , , ,	
Air Around The Clock (Customer") Customer represents that it is (check one)	
A corporation	☐ A government entity or agency-
A general partnership whose partners are	A limited partnership whose partners are
A limited liability company	☐ Other
established under the laws of the State of Florida having its chief executive offices a	at 5337 Nob Hill Road Sunnse FI 33351 STF and Customer intend that the terms
and conditions of this Agreement shall apply to all Equipment (as defined) sold to	Customer by STF during the term hereof and all Maintenance and T&M Work (as
defined) performed by STF during the term hereof upon any Equipment regardless	s of whether STF has accepted any Order (as defined) for such goods or services
However this Agreement shall not bind STF to provide any goods or services	to Customer unless STF has accepted in writing an Order for same NOW,
THEREFORE in consideration of sufficient good and valuable consideration receive	d by each party STF and Customer agree as follows

ARTICLE I - TERM AND DEFINITIONS

- 1 Term The Master Term of this Agreement shall commence on the Effective Date and shall expire on any date specified in either party's written notice terminating this Agreement so long as at least sixty (60) days prior written notice is given
- 2 Survival The terms and conditions of this Agreement shall survive with respect to any Order outstanding at the time of cancellation and shall continue in full force respecting such Order until the expiration of its specific term or the full performance of its terms and conditions. Neither this Agreement nor any Order shall be effective until accepted as evidenced by the signature of a duly authorized representative of STF.
- 3 Maintenance Order Term The term of each Maintenance Order shall commence on the date specified therein and cover a period of one year unless a period other than one year is expressly specified in the Maintenance Order. After the expiration of the initial term, the Maintenance Order shall automatically renew year-to-year unless terminated by either party with at least sixty (60) days written notice before the expiration of the then-current term. The rate for each term shall be five percent (5%) greater than the previous term or any other rate specified by STF by written notice no later than ninety (90) days prior to the expiration of the then-current term. A Maintenance Order shall not be terminable by either party during the initial or any subsequent term, except under those circumstances specifically set forth in Article III Section 9 below.
- 4 Definitions When capitalized in this Agreement, the following terms shall have the meanings ascribed to them hereinbelow
- (a) "Business Hours" means 8 00 a m to 4 30 p m local time Monday through Friday except legal holidays
- (b) "Change Order" means an order modifying an existing Sales Order Maintenance Order or T&M Order
- (c) "Effective Date" means the date of STF's acceptance of this Agreement by its execution below
- (d) Equipment" means telecommunications equipment accessories embedded and non-embedded software associated with the Equipment cable and/or installation labor provided or serviced under a Sales or Maintenance Order as described on the Order
- (e) "Installation Completion Date" means the date of cut over of newly installed Equipment for Customer's use
- (f) Maintenance Order" means an Order for Maintenance Services in the form attached as Exhibit A or other form accepted and executed by STF under this Agreement and includes any Change Orders and other attachments to a Maintenance Order unless clearly inapplicable based on context
- (g) "Maintenance Services" means the maintenance services as defined in Article III Section i
- (h) "Major Malfunction" means an Equipment malfunction resulting in no incoming or outgoing telephone service or no station to-station service within Customer's system
- (i) "Master Term" means the term of this Agreement
- (j) "Minor Malfunction" means any malfunction of the Equipment other than a Major Malfunction
- (k) Order" may mean a Sales Order a Maintenance Order a T&M Order or a Change Order Orders may be on forms provided by STF or on any other comparable forms and must in any case be in writing and signed by both Customer and STF
- (I) Premises" means the Customer premises designated in the applicable Order as the site of the installation. Maintenance or T&M Work
- (m) "Purchase Price" means the price of Equipment fully installed as specified on the Sales Order plus applicable taxes
- (n) "Sales Order" means an Order in the form attached hereto as Exhibit B or other form accepted and executed by STF under this Agreement for the sale and/or installation of Equipment specifying the Equipment the delivery and installation location, and the price A Sales Order shall include any Change Orders thereto
- (o) "T&M Order" means an Order executed during the term of this Agreement for any service to be performed by STF that is outside the scope of the Maintenance Services described below
- (p) "T&M Work" means all work other than Maintenance Services performed by STF during the term hereof

ARTICLE II - SALES ORDERS

1 Equipment Sale During the Master Term (as defined) STF agrees to sell and provide to Customer and Customer agrees to purchase and accept from STF the Equipment specified on a Sales Order entered hereunder. The terms and conditions of Articles I. II and IV of this Agreement apply to all Sales Orders executed by Customer and STF during the term of this Agreement as well as any Equipment sales made by STF to Customer without a Sales Order.

2 Installation

- (a) The Installation Completion Date shall be as stated in each Sales Order STF shall use its best efforts to make timely delivery and installation however all stated delivery and installation dates are approximate. STF shall not be required to commence installation of Equipment if Customer has failed to make payments in accordance with the payment schedule in any Sales Order accepted by STF. STF SHALL NOT, UNDER ANY CIRCUMSTANCES, BE LIABLE FOR DAMAGES OF ANY KIND, SPECIAL, CONSEQUENTIAL OR OTHERWISE FOR DELAYS IN DELIVERY OR INSTALLATION.
- (b) STF shall install and test the Equipment in accordance with STFs normal installation practices and Customer may monitor such testing. Upon demonstration that the Equipment operates substantially in accordance with the applicable test and performance specifications. STF shall cut over the Equipment for Customer's use and the date of such cut over shall be the installation Completion Date.
- (c) If Customer requests that any labor functions including cut over of telecommunications equipment be performed outside of Business Hours. Customer shall be subject to an additional charge.

Payment, Price, and Deposit

- (a) The Purchase Price plus applicable taxes shall be specified in a Sales Order or Change Order Equipment ordered on a Change Order to an existing Sales Order shall be priced at STFs then-current list prices unless otherwise specifically agreed. Customer shall purchase the Equipment from STF and shall pay STF the Purchase Price as follows.
 - (i) for Sales Orders or Change Orders that do not exceed \$100 000 00 Customer shall pay (please check one) 50% of the Purchase Price upon Customer's execution of the Sales Order or Change Order and 50% of the Purchase Price on or before 30 days after the Installation Completion Date (as defined in Article I Section 4(e) of this Agreement) or Customer shall pay 25% of the Purchase Price upon Customer's execution of the Sales Order or Change Order 60% of the Purchase Price upon delivery of the Equipment to Customer's site and 15% of the Purchase Price on or before thirty (30) days after the Installation Completion Date

(II) for Sales Orders or Change Orders with a Pu Customer's execution of the Sales Order or Chr Purchase Price on or before thirty (30) days after

e Price in excess of \$100,000,00 up to \$500,000,00. Customer shall pay 25% of the Purchase Price upon Order 60% of the Purchase Price upon delivery of the Equipment to Customer's site and 15% of the Installation Completion Date and

(iii) for Sales Orders or Change Orders accepting a second complete and second complet accept delivery of the Equipment

accept delivery of the Equipment (b) If Customer elects to finance the purchase of the Equipment with a third party lease financing company then Customer shall enter into a binding lease agreement with such lease financing company (Lessor') satisfactory to STF and shall deliver an assignment and assumption agreement or purchase order in a form acceptable of STF under which Lessor assumes all of Customer's obligations to STF under this Agreement and any Sales Order including without limitation. Customer's obligation to make the progress payments as outlined in Article II. Section 3(a) above. STF shall not be required to commence the installation of the Equipment until it has received fully executed copies of such lease and the assignment and assumption agreement or purchase order. STF will cooperate with the Customer in arranging for a lease, but it shall be the Customer's responsibility to finalize the lease and the assignment and assumption agreement or purchase order on a timely basis.

Any deposit Customer provides to STF with Customer's Sales Order or Change Order shall be promptly returned to Customer if STF declines to accept the Order No Sales Order or Change Order shall be effective until signed by STF's authorized representative

Risk of Loss, Title Customer assumes all risk of loss or damage to the Equipment upon delivery of the Equipment to the Premises Title to the Equipment shall pass to Customer upon payment of the full Purchase Price Customer agrees to provide adequate insurance coverage to protect STF's interests in the Equipment

Security Interest To secure payment for Customer's purchase from STF for all purchases under a Sales Order Customer grants to STF and STF retains a purchase money security interest in all Equipment purchased under a Sales Order until all sums due to STF under such Sales Order are paid in full. Customer authorizes STF to file a financing statement describing the collateral and appoints STF as Customer's agent and grants STF a limited Power of Attorney to sign on Customer's behalf UCC-1 and UCC-3 forms for the purpose of protecting STF's security interests hereunder

Warranty

- STF warrants for a period of one year from the Installation Completion Date that the Equipment purchased under a Sales Order will be free from defects in (a) material and workmanship. If any defects covered by this warranty are brought to the attention of STF within the above stated one year period. STF shall have the option of repairing or replacing the defective component of the Equipment at its expense. Such repair or replacement shall be the Customer's exclusive remedy for breach of warranty or negligence
- STF warrants for a period beginning with the installation Completion Date and ending on December 31 2001 that the Equipment purchased under a Sales Order shall handle date information before during and after January 1 2000 in a manner that will not adversely affect its performance. If any nonconformities covered by this warranty are brought to the attention of STF within the above stated warranty period. STF shall use commercially reasonable efforts to remedy the performance problem(s) at its own cost. In the event that such a remedy is not or cannot be made in a commercially practicable manner, as determined by STF in its sole discretion Customer as its sole remedy will be entitled (i) to terminate the applicable Sales Order with respect to the nonconforming Equipment or part thereof without further liability and (ii) to a refund of the price paid for such Equipment or part thereof less a reasonable amount for wear and tear and use by Customer
- The occurrence of any of the following will void the above warranties (i) Equipment installation afteration or repair by any party other than STF (ii) abuse or improper handling or storage of the Equipment or (iii) use of the Equipment with third party material or equipment not specifically approved by STF
- (d) THE WARRANTIES STATED ABOVE SHALL BE IN LIEU OF AND EXCLUDE ALL OTHER EXPRESS OR IMPLIED WARRANTIES INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY FITNESS OR OTHERWISE CUSTOMER S REMEDIES SHALL BE LIMITED TO THOSE STATED ABOVE TO THE EXCLUSION OF ANY AND ALL OTHER REMEDIES
- STF s Responsibilities STF shall at its expense and at Customer's option provide the following Services under each Sales Order
- TRAINING STF will provide instruction and training on use of the Equipment for a mutually agreed upon number of Customer-designated trainees during Business Hours and at regular scheduled sessions immediately prior to and/or following the Installation Completion Date. Training will be limited to operation of the instruments console and Equipment features programmed at cut over and does not include training to perform moves and/or changes to the Equipment database or the configuration of the Equipment unless otherwise stated in the Sales Order
- TELECOMMUNICATIONS SERVICE COORDINATION STF will coordinate the installation of all local long distance and other telecommunication services Such coordination will include placement of orders coordination of due dates and testing to completion. STF's services shall be limited to the installation of the Equipment on the subscriber side of the point of connection with any equipment furnished by telecommunications service providers (including internet service providers) used by Customer STF shall not be responsible for any failure or refusal by Customer's telecommunications service providers to cooperate in STF's installation of the Equipment or for any interconnect tariff or other charges imposed by such service providers
- Customer's Responsibilities Customer shall at its expense and at all relevant times during the term of any Sales Order including the warranty period and during the term of any Maintenance Agreement
- Obtain all required consents from any landlord building owner mortgagor or other third party having an interest in the Premises to permit STF's performance under any Sales Order
- Allow employees or agents of STF reasonable access to the Premises at all hours consistent with installation requirements
- Provide access for installation of cable and hardware throughout the project location (c)
- Provide suitable and easily accessible floor space to permit storage adjacent to where equipment will be used to secure storage of Equipment tools test sets lockers and employees personal effects
- Provide for the termination of any existing service agreement with Customer's current telecommunications provider and for the removal of existing equipment and cable as required
- Insure that the Premises meet all temperature, humidity-control, air-conditioning, and other environmental requirements of the Equipment specifications, and are dry free from dust and radio frequency interference and not in a condition injurious to the Equipment or STF personnel
- Provide all patching painting concrete openings conduits for cable and conductors in floors and walls floor reinforcement or other mechanical modifications necessary to the installation
- (h) Provide adequate and constant electric current free from surges or sags of necessary and proper voltage suitably terminated at the location(s) where it is required functioning outlets for workers tools and power units and properly grounded copper cold water pipe before meter ground of ample capacity at locations specified by STF
- Timely and properly secure all permits, licenses, consents and approvals in connection with the purchase and installation of the Equipment and pay any licensing fees for performance rights relating to recorded or broadcast music for music-on-hold features
- Third-Party Fees No brokerage or consultants fees will be paid by either party in connection with the procurement or performance of any Sales Order hereunder without the other party's consent and each party hereto agrees to indemnify the other against the claims of third parties for any such fees that may arise due to the actions by or on behalf of the indemnifying party

ARTICLE III - MAINTENANCE AND TIME & MATERIALS ("T&M") ORDERS

- Maintenance Services Customer designates STF its sole and exclusive service agent for "Maintenance Services" (as described below) on Equipment designated on any Maintenance Order placed hereunder Customer shall allow STF's employees and agents access to Customer's Premises as necessary to perform Maintenance Services at all hours consistent with the requirements of this Agreement Customer and STF may enter into Change Orders amending or supplementing the Equipment to be serviced under an existing Maintenance Order. In accordance with the terms and conditions of this Agreement. STF shall provide Customer during the term of any Maintenance Order and with respect to the Equipment designated therein, the following Maintenance Services
- Remedial maintenance services upon request by Customer in order to restore malfunctioning operating component parts of the Equipment to proper working order (a)
- (b) Regular maintenance to maintain Equipment in proper working order
- Priority response to Customer requests for remedial maintenance and/or service work over other types of STF service arrangements (c)
- (d) Consultation on Equipment requirements
- Payment The charge for Maintenance Services shall be specified in a Maintenance Order. The charges for Maintenance Services specified in a Maintenance

percentage increase in the U.S. Consumer Price Index I Urban Consumers STF reserves the right during each year of the term of each Maintenance Order to conduct an audit of the actual number of active ports Livice on the Equipment and to adjust the charge for ntenance Services specified in such Maintenance

Order based on the actual number of active ports de-

need to be in service on the Equipment All payme payments relate immediately upon Customer's receipt of invoice therefor

all be due in advance for the period to which the

Remedial Maintenance Objectives STF's remedial maintenance response objectives are

- With respect to a Major Malfunction (as defined) STF will use its best efforts to respond to Customer's request for service within two (2) but in no event more than four (4) hours from STF's receipt of Customer's telephone request for service such response time to be calculated only during the hours of coverage contracted for by Customer on the applicable Maintenance Order
- (b) With respect to a Minor Malfunction (as defined) STF's policy is to respond to Customer's request for service during Business Hours within twenty four (24) hours from STF's receipt of Customer's telephone request for remedial maintenance, and to complete such repairs as soon as reasonably practicable
- Any service requested for Major Malfunctions outside the hours of coverage selected by Customer or for Minor Malfunctions outside Business Hours will be billed to Customer at the prevailing overtime hourly rate with a minimum four (4) hours service charge plus travel and mileage at the STF rates then in effect
- STF's Responsibility STFs responsibility with respect to the Maintenance Services shall be limited to either (i) Customer's side of interconnect devices connecting the Equipment to the telephone system operated by the local telephone utility or if no such interconnect devices exist then (ii) Customer's side of the point or connection between the Equipment and said local telephone system
- Customer's Responsibility Customer shall provide at all hours consistent with the requirements of this Agreement and any Orders hereunder reasonable access to such portions of its Premises and facilities as may be necessary for STF's performance
- Unauthorized Work Any maintenance service work or adds moves and changes performed on the Equipment by others during the period of any Maintenance Order without STFs prior written consent shall entitle STF to increase the price of Maintenance Services under the applicable Maintenance Order to recover any resulting increased costs of the Maintenance Services In addition. Customer will be responsible for all consequential costs attributable to work performed by others.
- Services Excluded Maintenance does not include any labor or material costs for or necessitated by any of the following
- Labor and material costs of moves additions changes and removals of or to the Equipment specification or engineering changes electrical work external to any item of Equipment software program changes or any operating supplies or accessories (ribbons paper batteries of any type magnetic tapes or similar materials)
- Any adverse performance of the Equipment caused by or resulting from failure by the Equipment to handle date information before during and after January 1 2000 whether such failure is inherent in the Equipment or caused by interconnection with other equipment or systems
- Negligent or willful acts of Customer or any third party
- Accident casualty (including without limitation fire and lightning damage) neglect misuse or any cause other than normal use in the manner described in the Equipment specifications and/or specified by STF
- (e) An act or event occurring external to the Equipment which directly or indirectly causes a failure or malfunction of the Equipment including without limitation failures or malfunctions of the trunk lines toll lines cables or other equipment connecting the Equipment to the telecommunications system of the operating telephone utility abnormal environmental conditions (e.g. water inundation) or power fluctuations or failures which adversely affect the Equipment
- Repair or maintenance or increase in normal service time resulting from Customer's failure to provide a suitable Equipment environment as required in the Equipment specification or any other failure of Customer to fully perform its responsibilities under this Agreement or the applicable Maintenance Order
- (g) Any other acts or events that may adversely affect the Equipment's performance occasioned by acts of Customer or any third party or Customer's or any third party's use of the Equipment in combination with any other apparatus device or other system not supplied or approved as to such combined use by STF
- (h) Equipment replacement or the time and expense incurred to procure parts modules subassemblies boards components software and related materials when STF determines that due to the Equipment's age or obsolescence repair or replacement parts are not readily available or the Equipment is beyond repair
- STF MAKES NO REPRESENTATIONS OR WARRANTIES OF ANY KIND EXPRESS OR IMPLIED WITH RESPECT TO THE No Warranties EQUIPMENT ITS CONDITION PERFORMANCE MERCHANTABILITY FITNESS FOR A PARTICULAR PURPOSE OR ANY OTHER MATTERS
- **Premature Termination of Orders**
- (a) Customer may terminate Maintenance Services contracted under a Maintenance Order or portions thereof subject to payment of a termination charge equal to the total net present value of the charges specified in the Maintenance Order that would have been paid, but for the termination, in the remaining months of the term of the Maintenance Order after the date of such termination Customer shall also pay all charges accrued for Maintenance Services and T&M Work which have been rendered through the termination date
- (b) In the event STF terminates a Maintenance Order for a Customer Default as defined in Article IV Section 8 Customer shall be liable for a termination charge calculated in accordance with Article III Section 9(a) above Customer shall also pay all charges accrued for Maintenance Services and T&M Work which have been rendered through the termination date
- 10 Liquidated Damages Customer agrees that the termination charges specified in subsections 9(a) and 9(c) above shall constitute liquidated damages and not a penalty since the precise amount of such damages cannot be determined in advance

ARTICLE IV - GENERAL

- Treatment of Orders as One Agreement For purposes of determining Customer credit and delinquencies all billing accounts established under this Agreement shall be deemed one and the same account even though separate account numbers may be assigned to different Customer locations
- Force Majeure STF shall not be liable or otherwise responsible for any nonperformance or delay in performance of any of its obligations under this Agreement and Orders during any period in which performance is prevented or hindered by any cause beyond STF's reasonable control including without limitation, lightning strike and any other acts of God fire flood and other weather conditions war embargo refusal of any manufacturer to provide the necessary parts and/or technical support unavailability of or delays in transportation strikes labor disturbances explosions nots laws, rules regulations and orders of any governmental authority
- Taxes Customer shall pay any Federal state and local privilege use sales or excise taxes and any and all surcharges imposed on or based upon the sale installation provision or use of the services equipment or materials provided under this Agreement or any Order except for taxes based on STF's net income or capital stock which shall be borne by STF. Such taxes are not included in the rates and prices specified under this Agreement or any Order, except as specifically indicated in the applicable Order
- Limitation of Liability
- STF AND ITS EMPLOYEES AND AGENTS (INCLUDING SUBCONTRACTORS) SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION LOSS OF BUSINESS, INCOME, REVENUE, OR GOODWILL, OR LOSS OF USE OF EQUIPMENT SERVICED, LEASED, OR SOLD UNDER THIS AGREEMENT OR ANY ORDER (WHETHER OR NOT SUCH DAMAGES WERE FORESEEN AT THE TIME THIS AGREEMENT OR ANY ORDER WAS MADE), THAT MAY BE SUSTAINED OR INCURRED IN CONNECTION WITH ANY EQUIPMENT OR SERVICES FURNISHED UNDER THIS AGREEMENT OR ANY ORDER(S) ACCEPTED HEREUNDER THIS LIMITATION APPLIES TO CLAIMS FOUNDED ON BREACH OF CONTRACT, BREACH OF WARRANTY, PRODUCTS LIABILITY, TORT (INCLUDING NEGLIGENCE), OR ANY OTHER THEORY OF LIABILITY
- (b) STF and its employees and agents (including subcontractors) shall not be liable for any defacement of or damage to the Premises or to the equipment of Customer or others which may result from furnishing, installing or removing any services or equipment on such Premises unless such defacement or damage is the result of negligence of STF or its employees or agents (including subcontractors)
- (c) STF's liability for direct damages under any Maintenance Order other than property damage or bodily injury is limited to six (6) months charges for Maintenance Services under such Maintenance Order
- (d) Customer indemnifies and holds harmless STF for any claims, actions expenses losses damages or liabilities for any property damage or bodily injury (including death) ansing in connection with this Agreement or any Maintenance Order or the Maintenance Services provided under this Agreement or any Maintenance Order

except to the extent that any such property damage or including results from the negligence of will a including subcontractors

- STF shall not be liable for any loss cost expen (e)
- damages resulting from unauthorized calls made us

Equipment es arising from allegations that the Equipment was

Customer indemnifies and holds harmless STF any claims actions expenses losses damages or used for illegal monitoring of calls or other illegal activities

- Health and Safety Compliance STF and Customer will adhere to all applicable health and safety laws rules and regulations including the Occupational Safety and Health Administration's ("OSHA's") Rules and Regulations Customer agrees to pay the cost for the removal or remediation of any hazardous material (e.g. asbestos) or correction of any hazardous condition that affects STF's performance under this Agreement or any Order STF shall have the right to suspend all work until such hazards are removed or corrected. STF shall not be liable for delays caused by such suspensions of work
- Cost of Collection Customer shall be liable for any expenses incurred by STF in collecting any amount due under this Agreement and any Orders or in enforcing any obligation under this Agreement or any Orders including without limitation collection agency costs reasonable attorneys fees and court costs
- Assignment Subcontracting This Agreement including any Order entered into hereunder is not assignable by Customer without STF's prior written consent which consent shall not be unreasonably withheld. STF may assign this Agreement and Orders entered hereunder in whole or in part to an affiliate subsidiary joint venturer or third party into which STF is merged or which acquires substantially all STFs assets or control of STF and STF may freely subcontract any or all of the work hereunder provided that STF shall retain responsibility for the work subcontracted
- Default If Customer fails to make any payment to STF promptly when due or if at any time Customer cannot give STF reasonable written assurance of its solvency or if Customer is named (whether voluntarily) as debtor in any proceeding brought under any bankruptcy laws (and such proceedings if involuntary are not set aside within 60 days) or if Customer shall assign all or a substantial portion of its assets for the benefit of creditors or if Customer breaches any other material provision of this Agreement or any Sales Order then upon ten (10) days written notice. Customer shall be in default hereunder, and all unpaid amounts shall at STF's option become immediately due and payable. Upon Customer's default STF (a) shall have all the rights and remedies of an aggneved Seller under the Uniform Commercial Code and any other laws including the right to any delinquent payments for which Customer remains fully liable (b) may immediately stop all work in progress under all Orders (c) may cease to perform warranty Maintenance Services and T&M Work under any and all Orders (d) may void the Warranty under all Sales Orders upon written notice to the Customer and (e) bill for Maintenance Services at then applicable time and materials rates and/or suspend all credit and perform on a cash-only basis. Such remedies shall be cumulative and shall be in addition to any other remedies available at law or in equity. As long as any part of the balance due under any Sales Order(s) remains outstanding title to the Equipment shall remain in STFs name. All overdue amounts hereunder shall accrue interest at the highest legal rate from the date such amounts were due or at 1% per month whichever is lower
- STF Employees Customer agrees that neither it nor any of its affiliates will employ or offer to employ solicit contract with or otherwise agree with any of STFs employees or representatives (including entities primarily owned by such employees or representatives) for the performance of maintenance service work or adds moves or changes on any equipment provided installed or serviced hereunder or any other services during the term of this Agreement, or term of any Order and for a period of one (1) year after this Agreement's or such Order's expiration or termination
- Conflicts In case of any conflict between the terms of this Agreement and the terms of an accepted Order hereunder the terms of the Order shall control. In case of any conflict between the terms of this Agreement and the terms of a purchase order or other order by Customer which has not been accepted in writing by STF the terms of this Agreement shall control
- Miscellaneous
- No provision of this Agreement may be waived or modified except in a writing signed by Customer and STF (a)
- If any term of this Agreement is held invalid or unenforceable by a court of competent jurisdiction, the remainder of this Agreement shall not be affected and each term and provision hereof shall be valid and enforced to the fullest extent permitted by law. In such case, a provision as close as possible to the parties intent in the invalid or unenforceable provision but which is valid and enforceable shall be substituted herein for the invalid or unenforceable provision
- This Agreement shall be construed in accordance with and governed by the laws of the State of Florida
- (d) Each party represents that it has the power and authority to enter into this Agreement and any Orders entered hereunder and that this Agreement and the Orders to be entered hereunder contain the entire agreement of the parties with respect to the subject matter hereof and supersede all prior proposals, understandings, agreements and representations between them, written or oral, and is a binding obligation of each party

IN WITNESS WHEREOF Customer and STF have caused their duly authorized representatives to sign this Master Sales & Maintenance Agreement as of the dates indicated beneath their signatures below intending that it shall be binding upon their heirs estates successors and assigns

CUSTOMER AIR AROUND THE CLOCK	SHARED TECHNOLOGIES FAIRCHILD TELECOM, INC
BY Which I was a second of the	ВУ
PRINTED NAME (In hael wan	PRINTED NAME
TITLE SIN TUE MUNNIER	TITLE
FED TAXID # OR SOC SEC # 6,5 - 0038037	ACCEPTANCE DATE
DATE (2/13/0)	
O 1 TO 1	average Countries and became the following this (a)

Customer represents to STF that Orders may be executed on its behalf by any employee of Customer bearing the following title(s)

UNICYN FUNDING

INC TROUP, INC.

LESSEE

VENDOR

Around the Clock A/C Service Inc

5337 Nob Hill Rd

2 Univeristy Plaza

Sunnise FL 33351

Hackensack NJ 07601

EQUIPMENT LOCATION (If different from billing address above) 5337 Nob [fill Rd Sunrise FL 3335]

QUANTITY

DESCRIPTION Model No Catalog No, or other identification

See Exhibit A Attached Hereto and Made a Part Hereof

SCHEDULE OF PAYMENTS DURING ORIGINAL TERM OF LEASE

Number of Months 60

Monthly Payments 527 56

Plus Applicable Sales/Use Tax

ADVANCE RENTALS PAYABLE AT THE SIGNING OF LEASE

Shared Technologies Fairchild Telecorn Inc

\$ 1 055 12

Representing the first month and last 1 months rent

GUARANTY

To induce Lessor to enter into the Lesse proposed hereon, the undersigned (jointly and severally if more than one) unconditionally guarantees to Lessor the prompt payment when due of all Lesses obligations to Lessor whether now existing or heromatter incurred, including but not limited to those obligations under this Lesse Lessor shall not be required to proceed against Lessee or the Equipment or enforce any other remedy before proceeding against the undersigned. The undersigned agrees to pay all attorneys fees and other expenses incurred by Lessor by reason of default by the Lessee or the undersigned. The undersigned waives notice of acceptance hereof and of all other notices or demands of any kind to which the undersigned may be entitled. The undersigned consents to any extensions or modification of the Lesse and any indulgences granted to Lessee, including, but not limited to the release and/or compromise of any obligations under or any collateral for the Lesse. This is a continuing Guaranty and shall not be discharged or affected by death of the undersigned, easil bind the undersigned and the heirs administrators, representatives successors and assigns of the undersigned and the heirs administrators, representatives successors and assigns of the undersigned and the heirs administrators, representatives successors and assigns of the undersigned and the heirs administrators, representatives successors and assigns of the undersigned and the heirs administrators.

SIGNATURE

TICLA STOTION

NO TITLE

RES ADDRESS

'10982 NW 18 PL Plantation FL 33322

HOME PHONE

SIGNATURE

X Sheet before

CERTIFICATE OF ACKNOWLEDGMENT AND ACCEPTANCE OF LEASED EQUIPMENT

essee hereby acknowledges receipt of the Equipment described in this Lease with

Lessor (the Equipment") and accepts the Equipment after full inspection thereof as

RES ADDRESS

250 SE 9 St. Pompano Beach PL 33063

HOME PHONE

SIGNATURE

TITLE

954-783-0603

TERMS AND CONDITIONS

1 LEASE, TERM, RENTAL, Lessor hereby leases to Lessor and Lessor hereby ronts from Lessor the equipment described above (hereinafter with all replacement parts repairs additions and accessories incorporated therein and/or afficiate thereon or feeling to the Equipment of the management of the term indicated above and continued on the reviews side hereon for the term indicated above commencing on the date (the "Commencement Date") that the Equipment is accepted by the Lessoe and rontinuing thereafter until terminated as provided for herein. Unless otherwise provided herein, the monthly payments shall be payable on the corresponding day of sacti month thereafter in the amount stated above, until the total rent and all other obligations of Lessoe and have been paid in full. All payments of rent shall be paid to the Lessor at a saddress or at such other place as Lessor may designate in writing. Lessoe hereby authorizes Lossor to insert in this lease the serial numbers and other identification data of the Equipment when determined by Lessor. This is a Non-Cancelable Liase for the Term INDICATED ABOVE.

2 PURCHASE AND ACCEPTANCE NO WARRANTES Leasee requests Lessor to purchase the Equipment from the Vendor and arrange for derivery to essee at Lessees ordered leases the Equipment of Vendor and arrange for derivery to 1 vendor to fill the order for the Equipment of Vendor to fill the order for the Equipment of the Essee Represents that Lessee has SELECTED THE EQUIPMENT LEASED HEREUNDER PRIOR TO HAVING REQUESTED THE LESSOR TO PURCHASE THE SAME FOR LEASING TO THE LESSEE AND THAT LESSEE THE REVIEWED AND APPROVED THE PURCHASE ORDER OR AGREEMENT WITH RESPECT TO THE EQUIPMENT, AND LESSEE AGREES THAT THE LESSOR HAS MADE AND MAKES NO REPRESENTATIONS OR WARRANTIES OF ANY KIND OR NATURE DIRECTLY OR NORRECTLY. EXPRESS OR IMPLIED AS TO ANY MATTER WHATSOEVER INCLUDING THE SUITABILITY OF SUCH EQUIPMENT, ITS DURABILITY, ITS FITNESS FOR ANY PASSED ASSIGNEE LESSEE LESSES THE EQUIPMENT AS IS LESSOR AND LESSOR AND LESSOR'S ASSIGNEE SHALL NOT BE LIABLE TO LESSEE FOR ANY LOSS OF ANY CHAD OR NATURE CAUSED DIRECTLY OR INDIRECTLY OS ANY CHAD OR NATURE OR ANY LOSS OF ANY CHAD OR NATURE CAUSED DIRECTLY OR INDIRECTLY OR ANY CHAD OR NATURE OR OR ANY LOSS OF ANY CHAD OR NATURE CAUSED DIRECTLY OR INDIRECTLY OR INDIRECT

SIGNATURE LESSOR By Sirmo

12/26/01 DATE

TITLE

President

Around the Clock A/C Service Inc LESSEE (Full Legal Name)

SIGNATURE LESSEE By ____

12-19-01

TITLE

President

President

HOLDING W

COMMENCEMENT DATE 12/26/01

satisfactory for all purposes of the Lease

Refer to Page 2 of 2 for Terms and Conditions of Lease Agreement

UNIFRM2 DOC Rev 10/95

Page 1 of 2

9547144529

ROUP

Los c payment will be due despite discalarfaction will the Equipment for son. If the Equipment and property installed does not operate as represented or walkfanted by the Vendor or diffectory for any clare on account thereof so lothy against the Vendor and hereby water and released any and all rights to new or hereafter any clare or against Lessor concerning the Equipment and shall nevertheless pay Lessor all rein payable under the learn. Let or agreed to assign to Lessee solely for the purpose of making and presecting any such clares any right at may have against the Vendor for breach of warranty or representations respecting the Equipment Networkmanding any feet that may be paid to Vendor for any agent of Vendor. Lessee undorstands and agroce that nother the Vendor on any agent of Vendor and agent, of Lesser and that not not the Vendor on any agent of Vendor and agent, of Lesser and that not not the Vendor nor the agent is authorized to water

- LESSOR TERMINATION BEFORE EQUIPMENT ACCEPTANCE if within 60 days from the data Lesser orders Equipment seme has not born defloyed included and accepted by Lesson (in form cottofactory to Lesser) Losser on 10 only windlen inter to Lesser terminate this locate and its obligations to Lesson.
- th. Equipment same has not been delivered inclined and accepted by Lesson (in form collection) to Lesson any on 10 may written notice to Lesson between the lesson and is obligation to Lesson (in form collection).

 4 TITLE Lessor analist all times rotain title to the Equipment All documents of title and evidences of adverty shall be delivered to Lesson them Lesson on the Fuguerand at the time of delivery thereto are delivered to the collection of the delivery thereto are delivered to the delivery thereto or which is thereafter placed thereon endeating Lessor a connecting thereof and at any time during the less of term. Upon request of Lesson Lesson shall attite to the Equipment in a promittent place is labory place or of their makings replect by Lesson stating that the Equipment of cowned by Lesson Lesson is no horsely suthinorated by Lesson, at Lesson's one in Equipment in the Equipment of codes framework places or Lesson in horsely suthinorated by Lesson at Lesson shall applied by Lesson at Lesson shall be fined or retroated and reflection and re-recorded. Lesson agrees to execute and defect any statement is response to the fined or retroated and reflection and re-response of the lesson shall be fined or retroated and reflection and re-response to the contract of the stuch purpose and agrees to pray or remittance Lesson from a record to the second place of the se
- a solptical in Frends and any other applicable jurisdiction.

 5. CARE AND USE OF EQUIPMENT. Lesses anali maintain the Equipment in good operating condition reper and appearance and protect the same from deteroration, offer than normal wear and test shall see the Equipment in the regular control of the Coupment in the regular control of the Coupment and the control of the Coupment of the Coupment of the Coupment shall not make any medication, asteration, a addition to the Equipment of the Coupment of the Coupment shall not make any medication, asteration, and addition to the Equipment of the Coupment of the control of the control
- 6 MET LEASE TAXES Lessed intends the rental payments horizunder to boinet to Lesson and Lossed shall pay all saler use excess personal property stamp decimentary all valence and other taxes become and opportation fees, assessment fines penaltier and other changes imposed on the ownership possession in use of the cupment during the term of thir Losse rhall pay all laxes (except Federal and Sales not income taxes imposed on Lesson) with respect to this Les a and the rental appriments hereunder and stall remthituse Lesson upon deniend for any taxes paid by or advanced by Lesson Lesson shall file all rollums required by tax in Lesson and farmath copier to Lesson.
- 7 INDEMNITY Le see shall and does hereby agree to andomely and save Leave it is agents servants successes and ar-signer harmlers against and from any and all flashing damages or lose, ancluding reasonable coursel fees enemy out of the ownership Leckson perseason, texture aperation (regarders of where there are hydron speciator) control use condition (including but not limited to infort and other defects whether or not decoverable by Loseve), manuschance delivery and return of the Equipment. The informaties and obligations herein previded shell continue in full force, and effect notwithstanding termination of this lease.
- Force and effect netwithstanding termination of this lease.

 8 INSURANCE Lessee shall keep the Equipment insured against all risks of loss or demage from every cause what ever in amounts determined by Lesses provided that in no event shall such insurance be less than the less amounts act forth in Section 3(b) herein below. The amount of such insurance shall be sufficient to their notifier the Lesser as less shall carry public habity insurance prosonal cytury and property tamage covering the Equipment. All such insurance shall never of his lesses of any shall be payable to Lesser and all cuts ballity insurance hall include Lesser as named insured and require that the insured specified to Lesser and all cuts habity insurance shall include Lesser as named insured and require that the insured specified to Lesser and all cuts insurance shall be payable to Lesser and all cuts in the confection of morenic as agencial Lesser due to any act or neglect on the part of Lesser shall pay the premiums for such insurance and others to Lesser statisticity evidence of the insurance coverage required herizander of such insurance payable as a result of loss or damage to any item of the Equipment shall be applied to substitution to the surance of the coverage and the surance of the coverage and the surance of the coverage and the surance of the surance of
- PRISK OF LOSS. Lersee hereby resigner the entire rule of loss damage or destruction of the Equipment from any and every cause what leaver during the term of this losse and throatic unit redelivery to Lessor. In the event of loss arrange or destruction of any from of Equipment Lessor at its paperso (except to the extent of any proceeds of insurance privated by Lersee which mish him been received by Lessor as a robust of such loss damage of extentions) and at Lessor a point in all extent of any proceeds of insurance privated by Lersee which implies rental payments: late changes and interest place an amount (the Loss Amount) equal to (t) the payment of the payments are changes and interest place an amount (the Loss Amount) equal to (t) (t) the not proceed value of all rortal payments late changes and interest place an amount (the Loss Amount) equal to 3% per amount place (t) in amount of any purchase option or obspation with respect to the Equipment of there is no such office and the surface of the complete of the first transfer of the complete of the complet
- 10 PERFORMANCE BY LESSOR OF LESSEE'S OBLIGATION in the event Lessee fails to comply with any provision of the Lesse Lessor shall have the right but shall not be obligated to effect such complaints on bothalf of Lessoe Less to the complaints of the control of large prior without notice to Lessee in each event all moneys expended by amplial expenses of Lerror in officing such companies shall be deemed to be additional rental and shall be part by Lessee at the time of the need
- 1 DEFAULT If any one of the following overtis (each an event of adaut) shall occur, then to the extent permitted by applicable have Losser shall have the right to exercise any one or more of the remedie of forth in Paragraph 12 below (a) Lussee fix by any rental or any other payment hereunder when due and such failure continuer far live (5) days or (b) Lussee or any pussander becomes interview of making an assignment for the benefit of creditor or (c) a recent fussion.

consorvater at figuration of Lesses or any the application or coment of Lesses or say.

If of ell or a substantial treat of it assess to appointed with or without the Barkruptcy Code or any amendment to a or under any other stechancy law or laws providing for the relation debiers or (a) Lesses fails to pay when due any adaptation to Lesses arrang independently of this Lesse and Link failure confirmes for (b) (3) days or (1) Lesses branches any other severant warranty or agreement hereunder and such breach continues for ten (10) days after written notice thorout

REMEDIES If an event of digital their accur as doesn'bed in sub-paragraphs (a) through (c) in Paragraph 11 horomoloes Lossor many at its option, at any timo (c) doctare intrincetion doesn'down due and payable and recover from Lessee as it interests of damages for the form of a bargain and not as a possibly an amount of damages for the form of a bargain and not as a possibly an amount of damages for the form of a bargain and not as a possibly an amount of damages for the form of a bargain and not as a possibly an amount of damages and unpaid mantal payments into charges and excress plan more the Equipment may be found and falso possible operations of and ramove the Equipment without labelity for such rectaking. Lesser may hold sell or otherwise displace of any such Equipment at a private or public sale in the event Lesser takes possession of the Equipment, Lesser shall give Lesser conditions any units recovered by Lesser from the sale or romal of the Equipment and sching this Equipment and sching the Equipment and of the expression of the ex

- 13 LATE CHARGES Whenever any saymont is not made by Lessee in full when suc hereunder I essee agrees to pay to Lesser and later than one month thereafter an amount equal to 10% of the full schoolsed payment but only to the extent allowed by two Such months shall by payable in addition to all smoothed payment by Lessee as a result of exercise of any of the remodes herein presented.
- of any of the remodes herein presented

 4. ASSIGNMENT NOTICE OF INTENDED ASSIGNMENT Lessor may without Losses's consumt as right of
 variety the Losse or any Equipment (ent of other same due or to become due herounded and in such overal Lessor's
 a regime or transferce shall have the rights powers proleger and remit does of Lessor herounded.

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- ASSIGNMENT BYALL RELEASE LESSEE PROW ANY OF LESSEE & OBLIGATIONS Relectively.

 15 RETURN OF PROPERTY Lipon into termination of explication of this Lesse or any entonsion intomost the Lessees shall forthwith deliver through proposed the Equipment to the Lessey at an anatose overginated by Lessor complete and an good order and condition resemble, wear and less alone excepted. The Lesses shall also pay to the Lesser such sum as may be decreased to cover replacement set of damaged therefore on exacting part of the Equipment shall continue to be hald and lessed hereinfort and the Lesses shall inscripen be extended amountably as to the Equipment shall continue to be hald and lessed hereinfort and the Lesses shall inscripen be extended amountably as to the time at the same manifely entral educated to the right of other the Lesses of the time and the Lesses are deministed to be lessed upon thing (30) days written notice whotever the Lesses shall be Lesses and forth in the Paragraph.
- EFFECTIVE DATE. The Lease shall become valid when executed and accepted by Lessor. Notice of Lessor a miss Lease being hereby walvier the Lessor.
- 17 GOVERNING LAW AS USED BY THIS PARAGRAPH (1), "AIPLICABLE JURISDICTION" MEANS THE STATE AS THE SAME MAY CHANGE FROM TIME TO TIME, WHERE THE HOLDER OF THE LESSOR'S INTEREST HY THIS LARE MANTAMS ITS PRINCIPAL OFFICE RESPONSIBLE FOR ADMINISTERING THE LEASE. THIS LEASE AND ANY GUARANTY HEREOF SHALL BE INTERPRETED AND CONSTRUED IN ACCORDANCE WITH AND GOVERNED BY, THE LAWS OF THE APPLICABLE JURISDICTION APPLICABLE TO LEASE AND GLARANTY AGREEMENTS RESPECTIVELY MADE AND TO BE FULLY PERFORMAL IN THE APPLICABLE JURISDICTION.
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- 19 Waiver of Jury Yrial Lessye and any Guarantor Waive Insofar as Permitted by Law Trual by Jury in any action proceeding or litigation between or among lessor lessee or any Guarantor.
- 20 NO SUBROGATION Lossee Laceer and any guaranter agric that no guaranter shall have any right or subregation to any right of Lesror in the Leguernet or this Lease or agenct the Lease and that any such right of subregation that may exist as well as any right of indometry against Lease for any obligation which may be performed by guarantiar with respect to this Lease is treetely visited and released. NO SUBROGATION
- 21 SUBORDINATION All indostrolnics now constant or hereafter arising between Losveo and any guarantor as horoby subordinated to hit presons and future ellipsions of Lossee or any guarantor to Losser including but not limited to the Losse obligations and no phymoris shall be made or accorded on any su-fit industrolness due Lossee or any guarantor until all such obligations to Lossee are paid and satisfied in full.
- 22 SURVIVAL OF GUARANTY OBLIGATIONS. All obligations of any guaranter shall common enforcable nutwerfoldering mix the Lases or any obegations performed at to be performed hereunder may be void or voidable apparent Loreos or any of Lossoo's errottors including but not limited to a trustos in bankruptcy by reason of any fact or orientations.
- 27 MISSCELLANEOUS THIS LEASE CONTAINS THE ENTIRE AGREEMENT BETWEEN THE PARTIES AND MAY NOT BE ALTERED AMENDED MODIFIED, TERMINATED OR O'TH RWISE CHANGED INCLIDING BY PRIOR CONTEMPORANEOUS OR SUBSEQUENT O'RAL AGREEMENTS EXCEPT BY A WINTING SIGNED BY AN EXCEUTIVE OFFICER OF THE LESSOR LESSOR AND LESSEE MITERO THIS TO BE VALID AND BIBBISTING LEGAL DOCUMENT AND AGREE THAT NO PROVISION OF THIS LEASE WHICH MAY BE DEEMED INVENTORCASHLE SHALL IN ANY WAY INVALIDATE ANY O'THE RESS WHICH MAY BE DEEMED UNENFORCEABLE SHALL IN ANY MAY INVALIDATE ANY O'THE RIFE WINTING BY BE SERVED MERCHANDE SHALL BE GENED SUFFICIENTLY SENT IT SENT BY REGULAR MAIL POSTAGE PREPAID ADDRESSED TO THE PARTY AT THE ADDRESSES CONTAINED MEREON. THIS LEASE SHALL BE BINDING UPON THE PARTY AT THE ADDRESSES CONTAINED MEREON. THIS LEASE SHALL BE BINDING UPON THE PARTIES THEIR SUCCESSORS LEGAL REPRESENTATIVES AND ASSIGNS

SIGNATURE LESSEE

President

Ву

5

TITLE

QTY	DESCRIPTION
1	BUSINESS COMMUNICATIONS MANAGER COMMUNICATIONS PLATFORM, 0 TRUNKS, 0 STATION PORTS, V 90 MODEM AUTO ATTENDANT, INTEGRATED QOS ROUTING WITH LAN AND NA WAN WITH CSU/DSU INTERFACES AND 110/120V POWER SUPPLIES
1	BUSINESS COMMUNICATIONS MANGER CALL CENTER BASIC
1	BUSINESS COMMUNICATIONS MANAGER 16-SEAT SILVER SOFWTARE AUTHORIZATION CODE BUNDLE
1	BUSINESS COMMUNICATIONS MANAGER V 35 WAN INTERFACE CABLE
15	T7208 TLEPHONE SET – CHARCOAL
2	T7100 TELEPHONE SET – CHARCOAL
1	BUSINESS COMMUNICATIONS MANAGE DIGITAL TRUNK MEDIA BAY MODULE
1	BUSINESS COMMUNICATIONS MANAGER 8 ANALOG TRUNK MEDIA BAY MODULE
1	BUSINESS COMMUNICATIONS MANAGER 32 DIGITAL STATION MEDIA BAY MODULE
7	M7310 TELEPHONE
7	BUSY LAMP FIELD
1	150FT STANDARD CABLE RUN
1	SURGE PROTECTOR
2	ONEAC PROTECTOR FOR T1 TRUNK, RJ-48 STYLE
1	ONEAC 600VA UPS 400
7	ANALOG STATION ADAPTERS
1	MISC MATERIALS

This EXHIBIT "A" is attached to and made a part of Lease No <u>0031500</u> and constitutes a true and accurate description of the equipment

LESSEE	Around the Clock A/C Service, Inc	
EVXX =		
Eric	Pereira	A
Title 1	Trease, -	
	sident	
Date: 3	12-19-01	

By Misorae Only

Name Fred MacDonald

1 itle President

Date 12/26/01

ROUP

ADDENDUM MANDATORY PURCHASE AGREEMENT

WHEREAS Unicyn Funding Group, Inc ("Lessor" under the Lease Agreement No 0031500 dated 12/19/0	'), may have for sale the property ('Equipment') described	
WHEREAS Around the Clock A/C Scryice, Inc (B	suyer) desires to acquire by, title to the Equipment, and	
WHEREAS the parties hereto desire to reduce to Equipment and to fix the time and price to such purchase	writing the conditions under which Buyer will purchase the	
NOW THEREFORE, the parties hereto, in consideragree as follows	eration of the premises and covenants heremafter contained,	
1 Buyer hereby irrevocably agrees to purchase the \$ 2,610 40 plus any applicable taxes, filing and documentation	Equipment upon the expiration of the Lease at a Price of n costs	
In the event the Lease is terminated in accordance vin addition to all other amounts payable to Lessor as a result of	with its terms, Buyer agrees to pay lessor the Purchase Price of said termination	
2 A demand for purchase of the Equipment may be made by Lessor or its successors and assigns at any time after the expiration of the Lease in which event the effective date for Purchase of the Equipment shall be the first (1st) day of the month after such demand or such other date as may be mutually agreed upon between Lessor or its successors and assigns and Buyer. THE EQUIPMENT SHALL BE SOLD TO BUYER AND POSSESSION MADE AVAILABLE TO BUYER "AS IS". IT BEING EXPRESSLY UNDERSTOOD THAT LESSOR AND ITS SUCCESSORS AND ASSIGNS MAKE NO REPRESENTATION OR WARRANTY. EXPRESSED OR IMPLIED., INCLUDING BUT NOT LIMITED TO ANY WARRANTY OF FITNESS FOR ANY PARTICULAR OR OTHER PURPOSE, MERCHANTABILITY, OR PATENT INFRINGEMENT NOTWITHSTANDING THE FOREGOING, LESSOR OR ITS SUCCESSORS AND ASSIGNS REPRESENT AND WARRANT THAT IT OR THEY HAVE GOOD AND MERCHANTABLE TITLES TO THE EQUIPMENT AND CAN CONVEY SAME TO BUYER, FREE AND CLEAR OF ANY SUPERIOR LIEN OR ENCUMBRANCE. BUYER IS LIABLE FOR ANY TAXES PAYABLE AS A RESULT OF THIS SALE OF EQUIPMENT. IN WITNESS WHEREOF the parties hereto have executed this agreement as of the day month and year indicated below.		
Accepted and Agreed to	Accepted and Agreed to	
Unicyn Funding Group, Inc Lessor	Around the Clock A/C Service, Inc Buyer	

Name Eric Percira

Title President

12-19-01

ROUP

DELIVERY GUARANTEE

Addendum to Lease # 0031500 dated 12/19/01 between Unicyn Funding Group, Inc as "Lessor' and Around the Clock A/C Service, Inc as "Lessee' Lessee understands and agrees that in the event the Lessee is not satisfied with the working condition of the equipment that Lessee shall only look to persons other than Lessor or its assigns such as the manufacturer, vendor, installer, or carrier and shall not assert against Lessor or its assigns any claim or defense that Lessee may have with reference to the Equipment, its installation, or delivery Lessee understands that despite the fact that certain items of Equipment to be leased have not been delivered or installed, this Addendum authorizes Lessor to start the Lease and Lessee's duty to make monthly payments will commence immediately Further, Lessee authorizes Lessor to pay.

Shared Technologies Fairchild Telecom, Inc (Vendor)

for the equipment and understands that payments shall begin on the same date the Lessee executes this agreement and shall be continuous thereafter per the terms of the Lease

50	Percent	will be	paid to	Vendor u	pon ex	ecutio	n of this agr	eem	ent			
50	_Percent	will be	e paid t	o Vendo	upon	final	verification	by	Lessee	after	completion	of
	and inst				•			•			•	

FAXED AND COPIED DOCUMENTS. The parties intend and agree that a carbon copy photocopy or facsimile of this document and the signature thereon shall be treated as an original and shall be deemed to be as binding, valid, genuine and authentic as an original-signature document for all purposes, including all matters of evidence and the "best evidence" rules

Date	O
12/26/01	12/19/01
President	California de la calendaria de la calend
Signature	Carlo Carlo
Juma Doly	
Lessor	Lessee
Unicyn Funding Group, Inc	Around the Clock A/C Service, Inc.

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In a word, confidence.

Since Nortel Networks is a worldclass communications company,
we're understandably confident.
After more than 100 years in
communications, Nortel
Networks is the world's largest
supplier of high-quality PBX and
key system equipment and our
quality and reliability are
renowned in the industry. Our
networking systems carry more
than 75 percent of the backbone
Internet traffic in North America.
Nortel Networks is one of the few
companies capable of combining
data and releptions in a single,
powerf the Foots.

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Nowstand Staffide

DEBTOR SHARED TECHNOLOGIES FIARCHILD TELECOM, INC
U S BANKRUPTCY - SOUTHERN DISTRICT OF NEW YORK
CASE NO 01-13108
CLAIMANT AIR AROUND THE CLOCK AC SERVICE, INC

PROOF OF CLAIM NARRATIVE

Claimant's claim is based on cancellation of a purchase and return of monies paid. The claim is for fraud in the inducement in the sale of a telephone system by the debtor to Claimant. Debtor made the following representations, a) that the phone equipment was of high quality, and had an extremely low failure ration, b) that the Company/Debtor had an excellent service network, and would be able to provide service for the phones by trained technicians in a very short period of time, c) That no digital telephone system offered on the market had a line appearance feature, and d) that the phones were easy to program. Claimant relied on such representations, which were false or recklessly made without regard to their truth or falsity, and purchased the system, financing the purchase with Unicyn Funding Group, Inc.

In fact the phones were not high quality, there were no knowledgeable technicians to repair in a reasonable time, other phones offered line appearance features, and phones could only be programmed by a specially trained technician Claimant sued for the return of their money Attached is the Complaint, with following Exhibits

Composite A - Shared Technologies Master Sales and Maintenance Agreement and Sales Order Exhibit B - Unicyn Funding Group Lease for funding for the purchase

AIR AROUND Clock/ Shaped tech

AFFIDAVIT OF SERVICE

SHERIFFS NUMBER	Law 202295	DEFENDANT 1 OF 1	December 23, 2002 BEIGEN COUNTY SHERIFF DEPT
TYPE OF SERVICE			Martha
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ATTORNEY FRANK WOLLAND 12865 W DIXIE HWY	-		CHECK # 10434
N MIAMI, FL 33161			CONTROL # 13039-1
COLUMN CYP CLUM		COURT DATA	
COURT CIRCUIT DOCKET 02022914		STATE FL	COUNTY OF VENUE BROWARD
AIR AROUND THE CLO	OCK AC SERVICE INC	CAPTION OF CASE ET ALS	
VS SHARED TECHNOLOG	IES FAIRCHILD TELEC	COM INC (SF)	
NAME ADDRESS CITY, STATE, ZIP	SHARED TE DIRECTOR, 2 UNIVERSI	AMED WITHIN TO BE SERVECHNOLOGIES FAIRCH GEN. MGR OR AGENT TY PLAZA 6TH FLOOF CK, NJ 07601	HILD TELECOM INC OFFICER, T OF/COMPANY
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[] IS IN TO SEX [X) MALE SKIN [X] WHITE HEIGHT [] UNDER WEIGHT [] UNDER HAIR [] BLACK AGE [] 14-20 SWORN-AND SUBSCRIE	[] FEMALE E [] BLACK R 5 FEET [] 5 R 100 LBS [] 1 C [] BROWN [[] 21-35	NOT IN THE MILITARY [] YELLOW [] BROWN 5 0 – 5 6 FT [> 5 7 - 100-150 LBS [> 4 151- 1] BLOND [] GRAY [[] 36-50 [> 4 51-65	
THIS & DAY OF J	an, 2003	DEP	UTY SHERIFF OF BERGEN COUNTY STATE OF NEW JERSEY
	TO CAM POTSE!		

2 - mayora wall to Suite 22, 2084

IN THE CIRCUIT COURT OF THE 17TH
JUDICIAL CIRCUIT IN AND FOR
BROWARD COUNTY, FLORIDA

CASE NO

AIR AROUND THE CLOCK AC SERVICE, INC , a Florida corporation,

Plaintiff,

VS

SHARED TECHNOLOGIES FAIRCHILD TELECOM, INC, (SF), a Delaware corporation,

Defendant

COMPLAINT

Comes now the Plaintiff and brings this action against the Defendant and states

- 1 This is a action in equity for cancellation for fraud in the inducement, and is within the jurisdiction of the Court
- 2 Plaintiff Air Around the Clock AC Service, Inc is a Florida corporation doing business in **B**roward County, Florida
- 3 Defendant Shared Technologies Fairchild Telecom, Inc (SF) is a Delaware corporation doing business throughout the United States, including

Froward County, Florida

- 4 On or about November , 2002 Plaintiff, through its duly authorized representatives, contacted Defendant with regard to the purchase of a telephone system
 - 5 Defendant made the following representations to Plaintiff
- a That the phone equipment was of high quality, and had an extremely low failure ratio,
- b That the Company (SF) had an excellent service network, and would be able to provide service for the phones by trained technicians in a very short period of time
- c That no digital telephone system offered on the market had a line appearance feature
 - d That the phones were easy to program
- 6 Plaintiff relied upon Defendant's representations, which were false, and known to be false when they were made, or in the alternative, were recklessly made without regard to their truth or falsity
- -7 In fact, the phones were not of high quality, and had an unacceptable failure ratio, IF was not able to secure technicians who were knowledgeable in order to repair the phones or the phone system in a reasonable time after it was

obvious that repairs were needed, other phone systems did in fact offer a line appearance feature, and the phones and phone system were difficult to program, and in fact could only be programed by technicians who had received specialized training

- 8 As a direct and probable cause of the fraudulent representations set forth above Plaintiff was induced to purchase a phone system from Shared Technologies Fairchild Telecom, which system was financed from Unicyn Funding Group, Inc., a Florida corporation. A copy of the Shared Technologies Master Sales and Maintenance Agreement and Sales Order is attached as Composite Exhibit A, and a copy of the Unicyn Funding Group Lease is attached as Exhibit B.
- 9 After installation of the phone system on Plaintiff's business premises, it became obvious that the system did not operate as represented, and in fact. Defendant learned that another telephone system provider i.e. Samsung offered a line appearance feature. This fact was very material, as the line appearance feature enables Plaintiff's employees to avoid picking up other lines when customers are on-hold, avoids confusion, saves time, and is a very cost effective asset to the phone system.
 - 10 Upon discovering that the Defendant's representations were false the

Defendants contacted Plaintiff and attempted to have the phone system switched or modified so that it would provide the line appearance, and repaired so that the problems with the defective phones and programing could be corrected

- 11 Defendant was unable to correct the problems, and Plaintiff
 thereafter requested that the Defendant take the phone system back, in keeping
 with what Plaintiff believed was a money back guaranty
- 12 In fact, Plaintiff believed that a money back guaranty was in effect with regard to all phone systems of the Defendant, a copy of Defendant's advertising promotion stating "a money back guaranty for a year" is attached as Exhibit C
- 13 In fact the Defendant's promotion and representation that it provides a "money back guaranty for a year" for its equipment is not true
- 14 Defendant desires to cancel the agreement based upon fraud in the inducement and misrepresentation, and desires to return the phone system, which has been boxed and unused since immediately after its installation

Wherefore Plaintiff respectfully prays that the Court will grant recission and cancellation with regard to that certain sales order in the sum of \$26,104 00 attached as Exhibit A, together with cancellation and recission of Master Sales

and Maintenance Agreement, and Equipment Lease Financing provided in connection with that Agreement (Exhibit **5**), together with such other and further relief as the Court deems just

Law Office of Frank Wolland Counsel for Plaintiff 12865 West Dixie Highway, 2nd FL North Miami, FL 33161 305-899-8588

By

Frank Wolland, Esq

FBX# 247537

natccom