UNITED STATES BANKRUPTCY COURT FOR THE SOUTHERN DISTRICT OF NEW YORK	PROOF OF CLAIM
In re **Allegiance Telecom of New York, Inc**	Case Number **03-13055**

s3460

YOUR CLAIM IS SCHEDULED AS

UNDETERMINED UNSECURED CONTINGENT DISPUTED UNLIQUIDATED

NOTE This form should not be used to make a claim for an administrative expense arising after the commencement of the case A request" for payment of an administrative expense may be filed pursuant to 11 U S C § 503

Name of Creditor and Address

03805888076656

DEFENDER SECURITY SERVICES INC
C/O CARLA GATLING
97-29 64 RD
REGO PARK NY 11374

Creditor Telephone Number ( )

☐ Check box if you are aware that anyone else has filed a proof of claim relating to your claim Attach copy of statement giving particulars

☐ Check box if you have never received any notices from the bankruptcy court in this case

☐ Check box if this address differs from the address on the envelope sent to you by the court

FILED
U.S.B.C. SOUTHERN DISTRICT OF NEW YORK
ALLEGIANCE TELECOM, INC.
03-13057 (RRD)
1860

The amounts and nature of your claim reflected above constitute your claim as scheduled by the Debtor If you agree with the amounts set forth herein and have no other claim against the Debtor you do not need to file this proof of claim EXCEPT as stated below

If the amounts shown above are listed as Contingent Unliquidated or Disputed, a proof of claim must be filed

If you have already properly filed a proof of claim with the Bankruptcy Court you do not need to file again

CREDITOR TAX I D #	ACCOUNT OR OTHER NUMBER BY WHICH CREDITOR IDENTIFIES DEBTOR	Check here if this claim ☐ replaces or ☐ amends a previously filed claim dated _____
11-2877464		

1 BASIS FOR CLAIM

☐ Goods sold ☐ Personal injury/wrongful death ☐ Retiree benefits as defined in 11 U S C § 1114(a)
☐ Services performed ☐ Taxes ☐ Wages salaries and compensation (Fill out below)
☐ Money loaned ☒ Other (describe briefly below) Your social security number _____
Caused our company to be billed by Verizon due to forgery Unpaid compensation for services performed from _____ (date) to _____ (date)

2 DATE DEBT WAS INCURRED 4/7/02 **3 IF COURT JUDGMENT, DATE OBTAINED**

4 TOTAL AMOUNT OF CLAIM AT TIME CASE FILED $ 5,072.46 (unsecured) $ _____ (secured) $ _____ (unsecured priority) $ 5,072.46 (total)

If all or part of your claim is secured or entitled to priority, also complete Item 5 or 6 below

☐ Check this box if claim includes interest or other charges in addition to the principal amount of the claim Attach itemized statement of all interest or additional charges

5 SECURED CLAIM

☐ Check this box if your claim is secured by collateral (including a right of setoff)

Brief description of collateral

☐ Real Estate
☐ Motor Vehicle
☐ Other _____

Value of collateral $ _____

Amount of arrearage and other charges at time case filed included in secured claim above if any $_____

6 UNSECURED PRIORITY CLAIM

☒ Check this box if you have an unsecured priority claim

RECD
DEC 03 2003
BMC

Specify the priority of the claim

☐ Wages salaries or commissions (up to $4 650*) earned within 90 days before filing of the bankruptcy petition or cessation of the Debtor's business whichever is earlier 11 U S C § 507(a)(3)
☐ Contributions to an employee benefit plan 11 U S C § 507(a)(4)
☐ Up to $2 100* of deposits toward purchase lease or rental of property or services for personal family or household use 11 U S C § 507(a)(6)
☐ Alimony maintenance or support owed to a spouse former spouse or child 11 U S C § 507(a)(7)
☐ Taxes or penalties owed to governmental units 11 U S C § 507(a)(8)
☒ Other Specify applicable paragraph of 11 U S C § 507(a) Billed by Verizon Because of Centrex

Amounts are subject to adjustment on 4/1/01 and every 3 years thereafter with respect to cases commenced on or after the date of adjustment

7 CREDITS The amount of all payments on this claim has been credited and deducted for the purpose of making this proof of claim

8 SUPPORTING DOCUMENTS *Attach copies of supporting documents* such as promissory notes, purchase orders invoices, itemized statements of running accounts contracts court judgments mortgages security agreements and evidence of perfection of lien DO NOT SEND ORIGINAL DOCUMENTS If the documents are not available explain If the documents are voluminous attach a summary

9 DATE-STAMPED COPY To receive an acknowledgment of your claim, please enclose a self-addressed stamped envelope and an additional copy of this proof of claim

The original of this completed proof of claim form must be sent by mail or hand delivered (FAXES NOT ACCEPTED) so that it is received on or before 5 00 p m , November 26, 2003, Prevailing Eastern Time

BY MAIL TO United States Bankruptcy Court
Southern District of New York
Allegiance Claims Docketing Center
Bowling Green Station P O Box 95
New York NY 10274-0095

BY HAND OR OVERNIGHT DELIVERY TO United States Bankruptcy Court
Southern District of New York
Allegiance Claims Docketing Center
One Bowling Green Room 534
New York NY 10004-1408

THIS SPACE FOR COURT USE ONLY

RECEIVED
NOV 25
CLAIMS PROCESSING CENTER
USBC SDNY

DATE SIGNED	SIGN and print the name and title if any of the creditor or other person authorized to file this claim (attach copy of power of attorney if any)
10/20/03	Carla Gatling

Penalty for presenting fraudulent claim is a fine of up to $500 000 or imprisonment for up to 5 years or both 18 U S C §§ 152 AND 3571

See Other Side For Instructions

Allegiance Claim
02107

Special Report:
After the Terrorist Attacks on America

Fairness in the Marketplace

The following complaint was submitted on 2/24/2003 4 02 52 PM

CUSTOMER INFORMATION

Ms Carla Gatling
c/o Defender Security
97-29 64th Road 2nd Floor
Rego Park, NY United States ~~11429~~ 11374
carlagat@aol com
Daytime Phone (718)997-1515 x 22
Evening Phone (917)515-7055

COMPANY OR ORGANIZATION INFORMATION

Allegiance Telecom of New York
9201 N Central Expwy Bldg B,6th Floor
Dallas TX United States 75231
(214)261-7100
allegiancetele com

COMPLAINT INFORMATION

Complaint # 968383
Complaint Type General Complaint (not a car maker)
Date Received 2/24/2003
Primary Complaint Classification Selling Practices
Secondary Complaint Classification Contract Disputes
Complaint
We were told that they were like verizon so it was assumed that our centrex services would be the same We actually canncelled and we were told that if we did, there would be down time We had down time anyway They do not have centrex services which we were not told by the sales rep when they switched us over we ended up with down time anyway We were billed by verizon for cancellation of centrex services When I asked Allegiance for a copy of the signed paperwork I discovered that my name was forged on 2 documents One was a contract and the other was a Service termination acknowledgement centrex only The signature on one document exactly to another document that I did sign Mr Robinson mis represented Allegiance by saying that centrex was offered when in fact it was not Because of this, we are being billed five thousand dollars which if we werer informed that centrex was not offered, we would not have signed up for service
Desired Settlement Refund
Settlement Explanation
We feel that Allegiance should pay for the centrex charges that we incurred because of the sales representative Who by the way no longer workes for them
Customer Service Rep Mr Jum Neece
Product or Service Telephone Service
Model Number
Account Number

Order Number
Salesperson Mr Steve Robinson
Payment Made No
Purchase Price
Disputed Amount 5073
Payment Method
Purchase Date 2/19/2002
Problem Date 2/19/2002
Complaint Dates 3/20/2002 7/17/2002, 10/21/2002

The bureau that will handle your complaint is

BBB of Metropolitan Dallas
1600 Pacific
Suite 2800
Dallas TX 75201
Phone (214)220-2000
Fax (214)740-0321
Email info@dallas bbb org
WWW http //www dallas bbb org

You may wish to print this page for further reference

Press "New" to enter another complaint or "Back to bbb org" to return back to the main page

New Back to bbb org

If you have problems with this form please contact techhelp@bbb org

Better Business Bureau BBB BBBOnLine, and the BBB torch, BBBOnLine and BBB CARE logos are federally registered service marks owned by the Council of Better Business Bureaus Inc These marks may be used with certain restrictions by Better Business Bureaus and eligible companies participating in Better Business Bureau programs under a license agreement
It is CBBB policy to take action against all unauthorized use of its marks

Powered by Stauffer Technologies, Incorporated

Copyright© 1995 1998 Council of Better Business Bureaus All rights reserved

New York State Public Service Commission
Consumer Services Division - Consumer Assistance Section
Three Empire State Plaza Albany, New York 12223-1350
1-800-342-3377 Fax 518-486-7868

COMPLAINT FORM

(Please print all information)

If you have not contacted your utility company with this complaint, please do that as a first step We cannot entertain complaints which the utility has not had the opportunity to resolve If you have already contacted your utility and are not satisfied with its response please fill out this form and return it to us at the fax number or address listed above

Title ☐ Mr ☐ Mrs ☒ Ms ☐ Miss ☐ _____ Daytime Phone (718) 997 - 1515

Name Carla Gatling - Defender Security

Address 97-29 64th Road 2nd Floor

Rego Park NY 11374

City State Zip Code

Phone at this address (718) 792 - 1515 Utility Company Allegiance telecom, inc.

Account Number or Phone Number your complaint is related to 7189971515

If you have ever filed a complaint with the PSC before, please provide case number NO

Please describe your problem Documents were forged We are now being charged Centrex cancellation charges by verizon. They have papers that were not signed by be

Who did you speak with at the utility? Jim Neece

What is the phone number you called at the utility? 866-245-1088

What did you ask the utility to do? Pay the charged billed to us by Verizon for 5,072.46

What response did you receive from the utility? They were not responible for the charge

What would you like the PSC to do for you? Speak to them about their Sales staff regarding legal documents & Have them take responsibility for this charge

Date 1/22/03 Signature Carla Gatling

Please attach additional pages and copies of bills and/or utility company correspondence if necessary

Complaint Report

1 Jurisdiction	9 Pct of Report	O C C B No	12 Complaint No	File No
NYPD	112		2003-112-000486	

Military Time and Date of This Report	Time	17 Date	Occurrence on or From	23 Time	27 Date	Day of Week	Occurrence Through	Time	Date
	1330	01/22/2003		1200	07/15/2002	Mon		1250	07/15/2002

Offense(s) if Any	P L Section	If fire related, structure was	Burglary forced?	DIR Required No
CRIM IMPERSONATION	19025			

Victim 1 Last	First	M.I	Address include City, State, Zip	Apt No
GATLING	CARLA		221-02 101 AVENUE QUEENS NY 114290000	

Home Telephone	Business Telephone	Actions of Victim Prior to Robbery, Larceny or Sex Crimes	Aided/Acc No
(718)465-0786	(718)997-1515		

34 Sex*	35 Age*	37 Race*	37A Live Together	38 Can Identify*	38A Victim Was Shot/Stabbed*	39 Comp Rec'vd*	Will View Photo?
FEMALE	32	BLACK	No	CANNOT IDENTIFY		WALK IN	No
	Date of Birth 03/11/1970						Will Prosecute? Yes

Reporter/Witness 1	Last	First	M I	Address, Include City State, Zip	Apt No
Reporter	GATLING	CARLA		221-02 101 AVENUE QUEENS NY 114290000	

Home Telephone	Business Telephone	Position/Relationship	Sex	Race	Date of Birth	Age
(718)465-0786	(718)997-1515	OTHER	FEM	BLACK	03/11/1970	32

Type of Location (Specific)	Address/Location of Occurence	41 Sector/Beat/Post of Occ *	44 Vis by Patrol?**
COMMERICAL BUILDING	97-029 64 RD	D 04 00	No

53 Pct of Arrest*	56 Arrest No's*	61 Rep Ag cy Code*	Det Sqd Case No	Vic notified of Crime Vic Comp Law?
		NYPD	0000000	No

Evidence	Voucher No	Case Status	Unit Referred To	Log No
		Closed		00000

THIS AREA FOR SYSTEM CODE USE ONLY	3 Coder ID	33 Time Code	40 Loc Code	45 PD Code	48 Burg/ Larc	49 Weapon	50 Clear
		4	13	7 0 7			0

DETAILS

AT T/P/O C/V STATES UNKNOWN PERP DID SIGN HER NAME ONTO A CELL PHONE CONTRACT W/O P/A OF OWNER TO DO SO C/V SIGNATURE WAS WRITTEN ON A CONTRACT FOR ALLEGIANCE TELECOM, INC POSSIBLY BY A SALESMAN WHO WAS WORKING ON COMMISSION AND HAS SINCE LEFT THE COMPANY

Pct Latent Print Team	Crime Prevention Survey	Complaint Report Prepared By	Title	Command
Yes [ ] No [X]	Yes [ ] No [X]	MURANO, JOHN W	SGT	112

	Rank	Name Printed	Tax Registry No	Command
	POM	BAHRENBURG, GRE	918725	112
	Rank	Supervisor Approving	Tax Registry No	Command
	SGT	PERRINO	907049	112

PCT COPY CRIM IMPERSONATION IMPERSONATION 2o PUBLIC SERVANT* *FINAL COPY*

1270899

Ticket #

914-640-1211 wanda

Labor

allegiance telecom, inc.

THE NEW WAY FOR BUSINESS TO CONNECT™

2/1[illegible]/02
Date

This is to confirm that I have chosen Allegiance Telecom of New York, Inc., as my telephone service provider. I understand that Allegiance Telecom is a competitive local exchange carrier authorized to provide local exchange, local toll and long distance services. I further understand and have been informed that Allegiance Telecom is in no way affiliated with, an agent, subsidiary, or division of Verizon or any other telephone service provider.

I further warrant and represent that I am fully authorized to make this change on behalf of DEFINDER SECURITY SERVICES
(Print the Company/Customer name)

I never saw this
I never signed this

CUSTOMER:	***ALLEGIANCE SALESPERSON:***
X [illegible] * Exact Duplicate	[illegible]
Customer Signature	Allegiance Salesperson Signature
CARLA GATLING	STEVE ROBINSON
Legibly print name of person whose signature appears above	Legibly print name of salesperson whose signature appears above
CARLA GATLING	STEVE ROBINSON
Legibly print title of person whose signature appears above	Legibly print title of person whose signature appears above

I never saw this.
I never signed this.

allegiancetelecom, inc.

SERVICE TERMINATION ACKNOWLEDGEMENT
CENTREX ONLY

By selecting Allegiance Telecom's services, I understand that I am canceling the services currently provided by my existing local exchange carrier. I have also been advised that the features offered by Allegiance may differ from those I currently have. I further acknowledge that I may be assessed termination fees or other charges by my existing local exchange carrier based upon the terms and conditions of my contract(s) that apply to such services. Payment of termination fees or any other charges shall be my sole responsibility. Allegiance Telecom is not responsible for the payment of any termination fees or other charges that I may incur as a result of the cancellation of my current services.

X Carla Gatling ← *Exact Duplicate Signature
Customer Signature

Carla Gatling
Customer Name (please type or print legibly)

2/19/02
Date

Salesperson Signature

STEVE ROBINSON
Salesperson Name (please type or print legibly)

2/19/02
Date