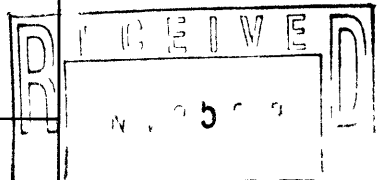


UNITED STATES BANKRUPTCY COURT FOR THE SOUTHERN DISTRICT OF NEW YORK		PROOF OF CLAIM		 s1419	
In re Shared Technologies Allegiance, Inc		Case Number 03-13108		YOUR CLAIM IS SCHEDULED AS \$10,867.42 UNSECURED FILED U.S.B.C. SOUTHERN DISTRICT OF NEW YORK ALLEGIANCE TELECOM, INC 03-13057 (RRD) 1963	
NOTE: This form should not be used to make a claim for an administrative expense arising after the commencement of the case. A request for payment of an administrative expense may be filed pursuant to 11 U.S.C. § 503.				The amounts and nature of your claim reflected above constitute your claim as scheduled by the Debtor. If you agree with the amounts set forth herein and have no other claim against the Debtor, you do not need to file this proof of claim EXCEPT as stated below. If the amounts shown above are listed as Contingent, Unliquidated or Disputed, a proof of claim must be filed. If you have already properly filed a proof of claim with the Bankruptcy Court, you do not need to file again.	
Name of Creditor and Address  03805888023444 E&H INTEGRATED SYSTEMS 100 UNION LN STE 400 100 WURTON LN LOUISVILLE KY 40223 STE 100		☐ Check box if you are aware that anyone else has filed a proof of claim relating to your claim. Attach copy of statement giving particulars. ☐ Check box if you have never received any notices from the bankruptcy court in this case. ☐ Check box if this address differs from the address on the envelope sent to you by the court.			
Creditor Telephone Number 502 212-4200					
CREDITOR TAX ID # 61-0851687		ACCOUNT OR OTHER NUMBER BY WHICH CREDITOR IDENTIFIES DEBTOR SEE ATTACHED		Check here ☐ replaces or amends a previously filed claim dated _____ if this claim ☐	
1 BASIS FOR CLAIM ☒ Goods sold ☐ Personal injury/wrongful death ☐ Retiree benefits as defined in 11 U.S.C. § 1114(a) ☒ Services performed ☐ Taxes ☐ Wages, salaries, and compensation (Fill out below) ☐ Money loaned ☐ Other (describe briefly below) _____ Your social security number _____ Unpaid compensation for services performed from _____ to _____ (date) (date)					
2 DATE DEBT WAS INCURRED		3 IF COURT JUDGMENT, DATE OBTAINED			
4 TOTAL AMOUNT OF CLAIM AT TIME CASE FILED \$ 24,569.48 (unsecured) \$ 0 (secured) \$ 0 (unsecured priority) \$ 24,569.48 (total)					
If all or part of your claim is secured or entitled to priority, also complete Item 5 or 6 below. ☒ Check this box if claim includes interest or other charges in addition to the principal amount of the claim. Attach itemized statement of all interest or additional charges.					
5 SECURED CLAIM ☐ Check this box if your claim is secured by collateral (including a right of setoff). Brief description of collateral: ☐ Real Estate ☐ Motor Vehicle ☐ Other _____ value of collateral \$ _____ Amount of arrearage and other charges at time case filed included in secured claim above if any \$ _____			6 UNSECURED PRIORITY CLAIM ☐ Check this box if you have an unsecured priority claim. Specify the priority of the claim: ☐ Wages, salaries, or commissions (up to \$4,650*) earned within 90 days before filing of the bankruptcy petition or cessation of the Debtor's business, whichever is earlier. 11 U.S.C. § 507(a)(3) ☐ Contributions to an employee benefit plan. 11 U.S.C. § 507(a)(4) ☐ Up to \$2,100* of deposits toward purchase, lease, or rental of property or services for personal, family, or household use. 11 U.S.C. § 507(a)(6) ☐ Alimony, maintenance, or support owed to a spouse, former spouse, or child. 11 U.S.C. § 507(a)(7) ☐ Taxes or penalties owed to governmental units. 11 U.S.C. § 507(a)(8) ☐ Other: Specify applicable paragraph of 11 U.S.C. § 507(a) _____ Amounts are subject to adjustment on 4/1/01 and every 3 years thereafter with respect to cases commenced on or after the date of adjustment.		
7 CREDITS The amount of all payments on this claim has been credited and deducted for the purpose of making this proof of claim.					
8 SUPPORTING DOCUMENTS Attach copies of supporting documents such as promissory notes, purchase orders, invoices, itemized statements of running accounts, contracts, court judgments, mortgages, security agreements, and evidence of perfection of lien. DO NOT SEND ORIGINAL DOCUMENTS. If the documents are not available, explain. If the documents are voluminous, attach a summary.					
9 DATE-STAMPED COPY To receive an acknowledgment of your claim, please enclose a self-addressed stamped envelope and an additional copy of this proof of claim.					
The original of this completed proof of claim form must be sent by mail or hand delivered (FAXES NOT ACCEPTED) so that it is received on or before 5:00 p.m., November 26, 2003, Prevailing Eastern Time.				THIS SPACE FOR COURT USE ONLY 	
BY MAIL TO United States Bankruptcy Court Southern District of New York Allegiance Claims Docketing Center Bowling Green Station P.O. Box 95 New York, NY 10274-0095		BY HAND OR OVERNIGHT DELIVERY TO United States Bankruptcy Court Southern District of New York Allegiance Claims Docketing Center One Bowling Green Room 534 New York, NY 10004-1408			
DATE SIGNED 11/24/03		SIGN and print the name and title of any of the creditor or other person authorized to file this claim (attach copy of power of attorney if any) Sharon Danella SHARON DANELLA			

Penalty for presenting fraudulent claim is a fine of up to \$500,000 or imprisonment for up to 5 years or both. 18 U.S.C. §§ 152 AND 3571

See Other Side For Instructions



ATTACHMENT TO PROOF OF CLAIM

Shared Technologies Allegiance, Inc

Case Number 03-13108

ACCOUNT OR OTHER NUMBER BY WHICH CREDITOR IDENTIFIES DEBTOR

01-20056T – Shared Technology – Lou
01-20325T – Arch Chemicals Inc
01-20422T – Advest
02-20039T – Shared Technology Fairchild
04-20375T – Shared Technologies
04-20402M – Office Depot – Cincinnati
04-20403M – Office Depot – Hamilton
04-20403T – Office Depot – Hamilton
04-20421T - Advo
04-20437I – SIB Mortgage
04-20437T – SIB Mortgage

INVOICE

Page 1 of 1

KENTUCKY
INDIANA
TENNESSEE
OHIO



100 Urton Lane Suite 100
Louisville KY 40223-3944
(502) 212-4200
www.eandhis.com
Duns No 06-690-4822

INVOICE NUMBER 0158268-IN
INVOICE DATE 11/24/2003

ORDER NUMBER 0107254
ORDER DATE 01/09/2003
SALESPERSON

CUSTOMER NO 04-20421T

SOLD TO ADVO
C/O SHARED TECHNOLOGIES
1950 STEMMONS FREEWAY
P O BOX 463
DALLAS, TX 75207
ATTENTION BECKY

SHIP TO ADVO
10176 DIXIE HIGHWAY
FLORENCE, KY 41042

REQUESTED BY CAROLE LYNN

CUSTOMER P O

BLANKET P O

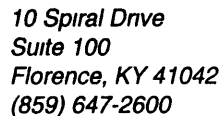
SALES TAX CODE
KY

TERMS
DUE UPON RECEIPT

ITEM	TAXABLE	UNIT	ORDERED	SHIPPED	AMOUNT
REMOVE ONE CSU FROM WALL, BRING BACK ALL 3902 AND ALL BUT (3) 3903'S THAT WERE LEFT OVER					
TOOK ALL BUT (3) 3903'S THAT WERE LEFT OVER BACK TO SHOP TO BE SHIPPED BACK TO SHARED TECH ALONG WITH UNUSED CSU GAVE 3 REMAINING 3903'S TO BECKY WILLIAMS INVENTORIED AND SHIPPED OUT EQUIPMENT					
R1423T	L	HOUR	1 00	1 00	85 00
LABOR - REGULAR TIME	WHSE 004				
/LT			0 50	0 50	42 50
LABOR - REGULAR TIME					
SC	S	EACH	1 00	1 00	20 00
SERVICE CHARGE	WHSE 004				

A FINANCE CHARGE OF 1 5% PER MONTH
CHARGED ON INVOICES 30 DAYS AND OVER

Taxable	0 00
Non-Taxable	147 50
Net Invoice	147 50
Freight	0 00
Sales Tax	0 00
Invoice Total	147 50



	Mo	Day	Yr	Time
SERVICE REQUESTED	1	9	03	
DISPATCHED	1	10	03	1:30
COMPLETED	1	10	03	2:30

EQUIP CLASS	11	PROBLEM REPORTED	✓
SERVICE CLASS	02	PROBLEM FOUND	—
SERVICE STATUS	01	WORK PERFORMED	02

WORK ORDER
MC 107254

CUST NO 20421	CUSTOMER NAME & ADDRESS SHARED TECHNOLOGIES / ADVO	PHONE #	PO #	VEHICLE #
PERSON REQUESTING SERVICE CAROLE Lynn		NATURE OF REQUEST REMOVE ONE CSU FROM WALL, BRING BACK ALL 3902 + 211 but 3 - 3903 that were leftover		

[illegible]

DATE	LINE NO	EMP NO	LABOR CODE	REG HOURS	OVERTIME HOURS	START TIME	END TIME
1-10	1	423	02	1.0	▲	1:30	2:30
1-17	2	ED	02	5	▲	9:00	9:30
				▲	▲		
				▲	▲		
				▲	▲		

☒ BILLABLE
 ☐ NON BILLABLE
 INITIALS EP

35EH1 3008

☐ REPAIR ONLY ☐ MATERIAL ONLY

COMMENTS ✓ Bill labor ~~1222~~

QUOTED

☒ OVERTIME AUTHORIZATION

SERVICEMAN'S SIGNATURE

CUSTOMER APPROVAL & SIGNATURE

DATE _____

INVOICE

PAGE 1

KENTUCKY
INDIANA
TENNESSEE
OHIO

E&H INTEGRATED SYSTEMS

100 Urton Lane Suite 100
Louisville Kentucky 40223 3944
(502) 636 1431
www.eandhis.com
Duns No 06 690 4822

INVOICE NUMBER 0112577-IN
INVOICE DATE 03/28/01

ORDER NUMBER 0097435
ORDER DATE 03/23/01

SALESPERSON
PAUL BRASEL

CUSTOMER NO 01-10056T

BILL TO
SHAFED TECHNOLOGY - LOU **
HIGHPOINT BUSINESS CENTER
165 HANSEN COURT
Wood Dale IL 60191
ATTENTION: JERRY PARKINSON

SHIP TO
NEXTEL PARTNERS INC.
11405 E POINT CENTER
#100
ANCHORAGE AK

CUSTOMER P O	BLANKET P O	SALES TAX CODE	TERMS
		17	DUE UPON RECEIPT

ITEM	TAXABLE	UNIT	ORDERED	SHIPPED	AMOUNT
REQUESTED BY PAUL BRASEL					
SITE SURVEY					
SITE SURVEY AT NEW LOCATION FOR MAINTENANCE					
FLIGHT WHSE 001 L HOUR 1 500 1.50 117.00					
LABOR - REGULAR TIME					
SC WHSE 001 S EACH 1 000 1.00 20.00					
SERVICE CHARGE					

TAXABLE	00
NON-TAXABLE	117 00
NET INVOICE	117 00
FREIGHT	00
SALES TAX	00
INVOICE TOTAL	117.00
LESS DEPOSIT	

A FINANCE CHARGE OF 1.5% PER MONTH
CHARGED ON INVOICES 70 DAYS AND OVER

INVOICE

Page 1 of 1

KENTUCKY
INDIANA
TENNESSEE
OHIO

E&H INTEGRATED SYSTEMS

100 Urton Lane Suite 100
Louisville KY 40223-3944
(502) 212-4200
www.eandhis.com
Duns No 06-690-4822

INVOICE NUMBER 0148703-IN
INVOICE DATE 12/10/2002

ORDER NUMBER 0106673
ORDER DATE 11/29/2002
SALESPERSON
JOE PAULIN

CUSTOMER NO 01-20056T

SOLD TO SHARED TECHNOLOGY - LOU **
1950 STEMMONS FREEWAY
P O BOX 463
DALLAS, TX 75207

SHIP TO ADVEST - OPTION 11
ORMSBY TWO OFFICE BUILDING
FOREST GREEN CORP OFFICE PARK
LOUISVILLE, KY 40223

ATTENTION ACCOUNTS PAYABLE

REQUESTED BY DAN

CUSTOMER P O

BLANKET P O

SALES TAX CODE
RSK

TERMS
DUE UPON RECEIPT

ITEM	TAXABLE	UNIT	ORDERED	SHIPPED	AMOUNT
------	---------	------	---------	---------	--------

MAKE EXT 5362 RING

MADE EXT 5362 TO RING

R1018T	L	HOUR	1 00	1 00	80 00
LABOR - REGULAR TIME	WHSE 001				
SC	S	EACH	1 00	1 00	20 00
SERVICE CHARGE	WHSE 001				

A FINANCE CHARGE OF 1 5% PER MONTH
CHARGED ON INVOICES 30 DAYS AND OVER

Taxable	0 00
Non-Taxable	100 00
Net Invoice	100 00
Freight	0 00
Sales Tax	0 00
Invoice Total	100 00

E&H
INTEGRATED
SYSTEMS

2804 Crittenden Drive
Louisville, KY 40209
(502) 636-1431

	Mo	Day	Yr	Time
SERVICE REQUESTED	12	2		2:30
DISPATCHED	12	2		2:30
COMPLETED	12	2		3:30

EQUIP CLASS	11	PROBLEM REPORTED	03
SERVICE CLASS	03	PROBLEM FOUND	03
SERVICE STATUS	01	WORK PERFORMED	01

WORK ORDER

T 106673	
PO #	VEHICLE #
	20-4

CUST NO	CUSTOMER NAME & ADDRESS
7	

PERSON REQUESTING SERVICE

NATURE OF REQUEST	
1	Request for information
2	Request for documents
3	Request for interview
4	Request for other assistance

NATURE OF REQUEST

[illegible]

SCANNED

☐ REPAIR ONLY ☐ MATERIAL ONLY

DATE	LINE NO	EMP NO	LABOR CODE	REG HOURS	OVERTIME HOURS	START TIME	END TIME
2/2	1	18	1	1.0	▲	230	330
				▲	▲		
				▲	▲		
				▲	▲		
				▲	▲		

COMMENTS

RECEIVED
DEC 03 2002

QUOTED

☐ OVERTIME AUTHORIZATION☐ BILLABLE ☐ NON BILLABLE INITIALS _____

SERVICEMAN'S SIGNATURE

CUSTOMER APPROVAL & SIGNATURE

DATE _____

INVOICE

Page 1 of 1

KENTUCKY
INDIANA
TENNESSEE
OHIO

E&H
INTEGRATED
SYSTEMS

100 Urton Lane Suite 100
Louisville KY 40223-3944
(502) 212-4200
www.eandhis.com
Duns No 06-690-4822

INVOICE NUMBER 0139247-IN
INVOICE DATE 12/13/2001

ORDER NUMBER
ORDER DATE
SALESPERSON
BRETT PFEIFFER

CUSTOMER NO 01-20056T

SOLD TO SHARED TECHNOLOGY - LOU **
HIGHPOINT BUSINESS CENTER
165 HANSEN COURT
SUITE 111E
Wood Dale, IL 60191
ATTENTION LORRAINE

SHIP TO GUESS INC
1610 FREEPORT DRIVE
LOUISVILLE, KY 40258

REQUESTED BY LORRAINE

CUSTOMER P O

BLANKET P O

SALES TAX CODE
RSK

TERMS
DUE UPON RECEIPT

ITEM	TAXABLE	UNIT	ORDERED	SHIPPED	AMOUNT
------	---------	------	---------	---------	--------

CONTRACTED TO DO SITE SURVEY AT ARRIVAL, WAS
INFORMED THAT WORK HAD NOT BEEN APPROVED
W/O 98997 COMPLETED 12/05/01

/SVL
LABOR

100 00

A FINANCE CHARGE OF 1 5% PER MONTH
CHARGED ON INVOICES 30 DAYS AND OVER

Taxable	0 00
Non-Taxable	100 00
Net Invoice	100 00
Freight	0 00
Sales Tax	0 00
Invoice Total	100 00

INVOICE

Page 1 of 1

KENTUCKY
INDIANA
TENNESSEE
OHIO

E&H INTEGRATED SYSTEMS

100 Urton Lane Suite 100
Louisville KY 40223-3944
(502) 212-4200
www.eandhis.com
Duns No 06-690-4822

INVOICE NUMBER 0152503-IN
INVOICE DATE 04/30/2003

ORDER NUMBER 0109259
ORDER DATE 04/03/2003
SALESPERSON

CUSTOMER NO 01-20056T

SOLD TO SHARED TECHNOLOGY - LOU **
1950 STEMMONS FREEWAY
BOX 463
DALLAS, TX 75207

SHIP TO GLOBAL SPORTS INTERACTIVE
7601 TRADE PORT DRIVE
LOUISVILLE, KY

ATTENTION ACCOUNTS PAYABLE

REQUESTED BY

CUSTOMER P O
0402030005A

BLANKET P O

SALES TAX CODE
RSK

TERMS
DUE UPON RECEIPT

ITEM	TAXABLE	UNIT	ORDERED	SHIPPED	AMOUNT
3 TRUNKS DOWN					
REPLACED TRUNK CARDS IN SLOTS 6 & 7					
TRUNK 6-2 - 933-3751 AND TRUNK 6-3 - 933-3770 -					
DEAD FROM TELCO TESTED VOLTAGE ON UPS					
RECONNECTED SEB AND TESTED VOICE OVER IP					
DISABLED CARD 3 RESEATED - WORKED WITH HARRY LAHR					
TO BRING CARD UP MADE TEST CALLS - OK					
29-0014B	M	EACH	1 00	1 00	1 350 00
NT8D14AH TRUNK CARD	WHSE 001				
29-0014W	M1	EACH	1 00	1 00	1,350 00
NT8D14AH TRUNK CARD	WHSE 001				
R1056T	L	HOURL	3 00	3 00	255 00
LABOR - REGULAR TIME	WHSE 001				
O1055T	L	HOURL	2 50	2 50	318 75
LABOR - OVERTIME	WHSE 001				
SC	S	EACH	1 00	1 00	20 00
SERVICE CHARGE	WHSE 001				

A FINANCE CHARGE OF 1 5% PER MONTH
CHARGED ON INVOICES 30 DAYS AND OVER

Taxable	1,350 00
Non-Taxable	1,943 75
Net Invoice	3,293 75
Freight	0 00
Sales Tax	0 00
Invoice Total	3,293 75

E&H INTEGRATED SYSTEMS

100 Urton Lane, Suite 100
Louisville, KY 40223-3944
(502) 212-4200
www.eandhis.com

	Mo	Day	Yr	Time
SERVICE REQUESTED	4	3	03	1:00
DISPATCHED	4	3	03	9:00
COMPLETED	4	3	03	11:00

EQUIP CLASS	1	PROBLEM REPORTED	3
SERVICE CLASS	5	PROBLEM FOUND	1
SERVICE STATUS	1	WORK PERFORMED	3

WORK ORDER

CUST NO: 20056-7 CUSTOMER NAME & ADDRESS: Global Sports / Shared Tech 7601 Tradeport PHONE #: 0402039059 PO #: 0402039059 VEHICLE #

PERSON REQUESTING SERVICE: 3 trucks - Added Voice over IP as shown

NATURE OF REQUEST: Call Our Tech Harry Lahr when you get to site call 630 248 4646

LINE NO	EXPLANATION OF WORK DONE	PHONE EXT NO	LINE NO	MATERIAL DESCRIPTION	TRANS CODE	QTY USED	PART NUMBER
1	Called Harry Lahr when I arrived ON site - Left Voice mail message. Replaced trunk cards in slots 6 & 7 -		1	NT8D14AH		229	0014
	TRK 6-2 = 933-3751 - Dead From						
	TRK 6-3 = 933-3770 Telco						
	Tested Voltage on UPS						
	Called and spoke w/ Harry Lahr, Reconnected SER & Tested.						
2	Voice over IP: disabled Card 3 -						
	Resorted work w/ Harry Lahr to bring card up, made test calls OK						



PART 29-0014B
DESC NT8D14AH TRUNK CARD
WHS 001



PART 29-0014W
DESC NT8D14AH TRUNK CARD
WHS 001

SCANNED

DATE	LINE NO	EMP NO	LABOR CODE	REG HOURS	OVERTIME HOURS	START TIME	END TIME	✓
4/3	1	56	1	2.0		9:00	11:00	
4/3	2	56	1	1.0		11:00	12:00	
4/3	3	55	1		2.5	11:30	2:00	

☐ BILLABLE

☐ NON BILLABLE

INITIALS

COMMENTS

RECEIVED

APR 04 2003

QUOTED

\$

☐ OVERTIME AUTHORIZATION

SERVICE MAN'S SIGNATURE

CUSTOMER APPROVAL & SIGNATURE

DATE

LOC 7601 TRADE PORT DRIVE LOUISVILLE KY
 DISPATCH TICKET
 GEORGE WOODS INTERACTIVE 502-995-0223
 1 SR # 0402030005A 8 Tr Ty Ext/Ser# 22 Date 040303
 2 Date 040303 9 26 38 PHONE SWITCH IS DOWN 733
 3 Time 749 10 CALLER IN PAY T #1 SUBCON
 Acct 6000007 11
 Inv 12 26 RcBy
 Sys NTI MERID 11 13 27 Orig OETERS SHA
 18 MR 14 28 P/R
 19 Pri U 15 29 Time
 20 Who. RAY STEIGMEYER 16 30 Stat:
 21 SC. 02 17 31 Hrs'

PLANTING COMPLETE

SC 02 exp 12/31/06 OP 11C/153p,MM

COMMENTS

32

N NOTES EDIT I Exit T TRNS LOOL C Calndr E XREF FAX ESD SPEAK ABOUT
 ME maildrop EMAIL EFA

Dan,
 Please call our tech HARRY LAHR
 When you get to site.
 Cell- 630-248-4646
 Thank You
 Alissa

KENTUCKY
INDIANA
TENNESSEE
OHIO

E&H
INTEGRATED
SYSTEMS

100 Urton Lane Suite 100
Louisville KY 40223-3944
(502) 212-4200
www.eandhis.com
Duns No 06-690-4822

INVOICE

INVOICE NUMBER 0152672-IN

INVOICE DATE 05/09/03

SALESPERSON
BRYAN HOLLQUIST

CUSTOMER NO 04-20402M

SOLD TO OFFICE DEPOT-CINCI-LABOR ONLY
C/O SHARED TECHNOLOGY
1950 STEMMONS FREEWAY
P O BOX 463
DALLAS, TX 75207

CONTACT

CUSTOMER P O	BLANKET P O	SALES TAX CODE	TERMS		
	CHICA 9020003	RSOHAM	DUE UPON RECEIPT		
ITEM		TAXABLE	UNIT	QUANTITY	AMOUNT
QUARTERLY MAINTENANCE CONTRACT FOR LABOR ONLY FOR OPTION 61 TELEPHONE SYSTEM AND VOICE MAIL COVERED LOCATION 4540 COOPER ROAD SUITE 200 BLUE ASH EXECUTIVE CENTER 3 CINCINNATI, OH 45242 COVERED PERIOD MAY, JUNE, AND JULY		L	QT	1 00	3,402 00

BALANCE DUE - 480 74

A FINANCE CHARGE OF 1 5% PER MONTH
CHARGED ON INVOICES 30 DAYS AND OVER

TAXABLE	3,402 00
NON-TAXABLE	0 00
NET INVOICE	3,402 00
FREIGHT	0 00
SALES TAX	204 12
INVOICE TOTAL	3,606 12

KENTUCKY
INDIANA
TENNESSEE
OHIO

E&H
INTEGRATED
SYSTEMS

100 Urton Lane Suite 100
Louisville KY 40223-3944
(502) 212-4200
www.eandhis.com
Duns No 06-690-4822

INVOICE

INVOICE NUMBER 0152673-IN

INVOICE DATE 05/09/03

SALESPERSON
BRYAN HOLLQUIST

CUSTOMER NO 04-20403M

SOLD TO OFFICE DEPOT-HAMILTON-LBR ONLY
C/O SHARED TECHNOLOGY
9201 NORTH CENTRAL EXPRESSWAY
BUILDING B, FLOOR 5
DALLAS, TX 75231

CONTACT

CUSTOMER P O	BLANKET P O	SALES TAX CODE	TERMS		
	CHICA 9020009	RSOBT	DUE UPON RECEIPT		
ITEM		TAXABLE	UNIT	QUANTITY	AMOUNT
	QUARTERLY MAINTENANCE CONTRACT FOR LABOR ONLY FOR OPTION 61 TELEPHONE SYSTEM AND VOICE MAIL COVERED LOCATION 4700 MULHAUSER ROAD HAMILTON, OH 45011 COVERED PERIOD MAY, JUNE, AND JULY	L	QT	1 00	4,704 00

BALANCE DUE - 668.69

A FINANCE CHARGE OF 1 5% PER MONTH
CHARGED ON INVOICES 30 DAYS AND OVER

TAXABLE	4,704 00
NON-TAXABLE	<u>0.00</u>
NET INVOICE	4,704 00
FREIGHT	0 00
SALES TAX	<u>258.72</u>
INVOICE TOTAL	4,962 72

INVOICE

KENTUCKY

INDIANA

TENNESSEE

OHIO

E&H INTEGRATED SYSTEMS

100 Urton Lane Suite 100
Louisville KY 40223-3944
(502) 212-4200
www.eandhs.com
Duns No 06-690-4822

INVOICE NUMBER 0152017-IN
INVOICE DATE 04/16/2003

ORDER NUMBER 0108684
ORDER DATE 03/13/2003
SALESPERSON
BRYAN HOLLQUIST

CUSTOMER NO 04-20403T

SOLD TO OFFICE DEPOT - HAMILTON
C/O SHARED TECHNOLOGY
9201 NORTH CENTRAL EXPRESSWAY
BUILDING B, FLOOR 5
DALLAS, TX 75231
ATTENTION JENNY SEVERSON

SHIP TO OFFICE DEPOT
4700 MULHAUSER ROAD
HAMILTON, OH 45011

REQUESTED BY DANUTA

CUSTOMER P O
0313030011

BLANKET P O
CHICA 9020009

SALES TAX CODE
OH BUT

TERMS
DUE UPON RECEIPT

ITEM	TAXABLE	UNIT	ORDERED	SHIPPED	AMOUNT
------	---------	------	---------	---------	--------

SYSTEM DOWN

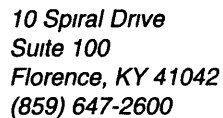
HARD LOOP BACK ON SMART JACK AND RED ALARM
DID NOT CLEAR LOOP BACK TO PBX AND CARD CLEARED
ALL ALARMS CBT TO DISPATCH TECH TO SITE
SWAPPED OUT CARD - OK

R1424T	L	HOUR	2 50	2 50	200 00
LABOR - REGULAR TIME	WHSE 004				
O1424T	L	HOUR	4 50	4 50	540 00
LABOR - OVERTIME	WHSE 004				
SC	S	EACH	1 00	1 00	20 00
SERVICE CHARGE	WHSE 004				

BALANCE DUE - 760.00

A FINANCE CHARGE OF 1 5% PER MONTH
CHARGED ON INVOICES 30 DAYS AND OVER

Taxable	760 00
Non-Taxable	0 00
Net Invoice	760 00
Freight.	0 00
Sales Tax	41 80
Invoice Total	801 80



	Mo	Day	Yr	Time
SERVICE REQUESTED	3	13	03	2:10
DISPATCHED	3	13	03	2:30
COMPLETED	3	14	03	8:00

EQUIP CLASS	91	PROBLEM REPORTED	4
SERVICE CLASS	04	PROBLEM FOUND	14
SERVICE STATUS	01	WORK PERFORMED	02

4700 Mulhauser Rd Hamilton T-108684

CUST NO 20403	CUSTOMER NAME & ADDRESS Shared Tech / Office Depot	PHONE # 201-498-7518	PO # 0313030011	VEHICLE #
PERSON REQUESTING SERVICE Danuta	NATURE OF REQUEST System DOWN			
NATURE OF REQUEST				

LINE NO	EXPLANATION OF WORK DONE	PHONE EXT NO	LINE NO	MATERIAL DESCRIPTION	TRANS CODE	QTY USED	PART NUMBER
1	Plot hard loop back on Smart Jack and Red alarm did not clear. Loop back to PDX and card cleared all alarms. CBT to dispatch tech to site.						
2	Swapped out PDX L Card ONum 15. OK						
3	TT to SHD						
4	TT to SHD						

RECEIVED

APR 10 2003

DATE	LINE NO	EMP NO	LABOR CODE	REG HOURS	OVERTIME HOURS	START TIME	END TIME
3/13	1	424	01	2.5	2.5	230	530
3/14	2	424	01	2	2	500	700
3/13	3	424	TT	1	1	530	650
3/14	4	424	TT	1	1	700	800

☒ BILLABLE ☐ NON BILLABLE INITIALS ED

☐ REPAIR ONLY ☐ MATERIAL ONLY

COMMENTS _____

SCANNED

QUOTED

☐ OVERTIME AUTHORIZATION

SERVICEMAN'S SIGNATURE

CUSTOMER APPROVAL & SIGNATURE

DATE _____

SHARED TECHNOLOGIES FAIRCHILD Thursday, 13 March 2003 1 11 pm MICOR SHACK

SCPEEN - COPY
YrFC00 4700 MULHAUSER ROAD HAMILTON OH
DISPATCH TICKET eta

1 SR #	0313030011	8 Tr Ty	Ext/Ser#	22 Date	031303
2 Date	031303	9 60 60	DTA011 21	2X23 Time.	1038
3 Time	007	10 60 60	DTA021 11	24 T #1	SUBCON
Acct	0020009	11	ALOS ERROR BUG25	T #2	
Inv		12	1369 NEED TECH26	RtBy	
Sys	NTI MERID 81	13	TO WORK WITH TAC	Orig	SORCE SHAC
18 MR		14	CENTER ON RESOLVING		
19 Pri	A	15	THE ISSUES	29 Time	
20 Who	RIS	16		30 Stat	
21 SC	02	17		31 Hrs	

PARTS/LABOR UNTIL 01/01/07 FULLSERVE/COMPLETE/GS/SEB/KTW

SC 02 exp 01/01/07 OP61C 450p
24 exp.01/01/07 SEB

COMMENTS

32 YELLOW AND BLUE ALARMS CHICA

TROUBLE CODE TRANSLATION
DTA011 21 2X SEB ALARM
DTA021 11 SEB ALARM
ALOS ERROR BUG
1369 NEED TECH
TO WORK WITH TAC
CENTER ON RESOLVING
THE ISSUES

RECEIVED
APR 10 2003

INVOICE

Page 1 of 1

KENTUCKY
INDIANA
TENNESSEE
OHIO



100 Urton Lane Suite 100
Louisville KY 40223-3944
(502) 212-4200
www.eandhis.com
Duns No 06-690-4822

INVOICE NUMBER 0145902-IN
INVOICE DATE 08/28/2002

ORDER NUMBER
ORDER DATE
SALESPERSON
BRETT PFEIFFER

CUSTOMER NO 01-20325T

SOLD TO ARCH CHEMICALS INC
C/O SHARED TECHNOLOGIES
33 RAILROAD AVENUE
MILFORD, CT 06460

SHIP TO ARCH CHEMICALS INC
2450 OLIN ROAD
BRANDENBURG, KY 40108

ATTENTION KAYE REDMON

REQUESTED BY KAY

CUSTOMER P O		BLANKET P O		SALES TAX CODE RSK		TERMS DUE UPON RECEIPT		
ITEM				TAXABLE	UNIT	ORDERED	SHIPPED	AMOUNT

INSTALLED CUSTOMER PROVIDED DIGITAL LINE CARD
W/O 104197 COMPLETED 08/20/02

/SVL
LABOR 260 00

A FINANCE CHARGE OF 1 5% PER MONTH
CHARGED ON INVOICES 30 DAYS AND OVER

Taxable	0 00
Non-Taxable	260 00
Net Invoice	260 00
Freight	0 00
Sales Tax	0 00
Invoice Total	260 00



**100 Urton Lane, Suite 100
Louisville, KY 40223-3944
(502) 212-4200
www.eandhis.com**

	Mo	Day	Yr.	Time
SERVICE REQUESTED	8	15		11:00
DISPATCHED	8	20		1:30
COMPLETED	8	20		4:30

EQUIP CLASS	15	PROBLEM REPORTED	—
SERVICE CLASS	82	PROBLEM FOUND	—
SERVICE STATUS	01	WORK PERFORMED	07

WORK ORDER

MC 104 197

CUST NO 20325	CUSTOMER NAME & ADDRESS Arch Chem.	PHONE #	101	102	103	104	105	106	107	108	109	110	111	112	113	114	115	116	117	118	119	120	121	122	123	124	125	126	127	128	129	130	131	132	133	134	135	136	137	138	139	140	141	142	143	144	145	146	147	148	149	150	151	152	153	154	155	156	157	158	159	160	161	162	163	164	165	166	167	168	169	170	171	172	173	174	175	176	177	178	179	180	181	182	183	184	185	186	187	188	189	190	191	192	193	194	195	196	197	198	199	200	201	202	203	204	205	206	207	208	209	210	211	212	213	214	215	216	217	218	219	220	221	222	223	224	225	226	227	228	229	230	231	232	233	234	235	236	237	238	239	240	241	242	243	244	245	246	247	248	249	250	251	252	253	254	255	256	257	258	259	260	261	262	263	264	265	266	267	268	269	270	271	272	273	274	275	276	277	278	279	280	281	282	283	284	285	286	287	288	289	290	291	292	293	294	295	296	297	298	299	300	301	302	303	304	305	306	307	308	309	310	311	312	313	314	315	316	317	318	319	320	321	322	323	324	325	326	327	328	329	330	331	332	333	334	335	336	337	338	339	340	341	342	343	344	345	346	347	348	349	350	351	352	353	354	355	356	357	358	359	360	361	362	363	364	365	366	367	368	369	370	371	372	373	374	375	376	377	378	379	380	381	382	383	384	385	386	387	388	389	390	391	392	393	394	395	396	397	398	399	400	401	402	403	404	405	406	407	408	409	410	411	412	413	414	415	416	417	418	419	420	421	422	423	424	425	426	427	428	429	430	431	432	433	434	435	436	437	438	439	440	441	442	443	444	445	446	447	448	449	450	451	452	453	454	455	456	457	458	459	460	461	462	463	464	465	466	467	468	469	470	471	472	473	474	475	476	477	478	479	480	481	482	483	484	485	486	487	488	489	490	491	492	493	494	495	496	497	498	499	500	501	502	503	504	505	506	507	508	509	510	511	512	513	514	515	516	517	518	519	520	521	522	523	524	525	526	527	528	529	530	531	532	533	534	535	536	537	538	539	540	541	542	543	544	545	546	547	548	549	550</
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[illegible]

DATE	LINE NO	EMP NO	LABOR CODE	REG HOURS	OVERTIME HOURS	START TIME	END TIME
6/20	1	18	2	30		130	430
				▲	▲		
				▲	▲		
				▲	▲		
				▲	▲		

☐ BILLABLE
 ☐ NON BILLABLE
 INITIALS _____

Bnett P.

☐ REPAIR ONLY ☐ MATERIAL ONLY

COMMENTS

SCANNED

RECEIVED
AUG 21 2002

QUOTED

☐ OVERTIME AUTHORIZATION

SERVICEMAN'S SIGNATURE

CUSTOMER APPROVAL & SIGNATURE

DATE _____

CC B P. 8-23-02

INVOICE

Page 1 of 1

KENTUCKY
INDIANA
TENNESSEE
OHIO

E&H INTEGRATED SYSTEMS

100 Urton Lane Suite 100
Louisville KY 40223-3944
(502) 212-4200
www.eandhis.com
Duns No 06-690-4822

INVOICE NUMBER 0146213-IN
INVOICE DATE 09/12/2002

ORDER NUMBER 0104423
ORDER DATE 08/26/2002
SALESPERSON
ROGER BAUER

CUSTOMER NO 01-20325T

SOLD TO ARCH CHEMICALS INC
C/O SHARED TECHNOLOGIES
33 RAILROAD AVENUE
MILFORD, CT 06460

SHIP TO ARCH CHEMICALS INC
2450 OLIN ROAD
BRANDENBURG, KY 40108

ATTENTION KAYE REDMON

REQUESTED BY EDDIE

CUSTOMER P O	BLANKET P O	SALES TAX CODE RSK	TERMS DUE UPON RECEIPT
--------------	-------------	-----------------------	---------------------------

ITEM	TAXABLE	UNIT	ORDERED	SHIPPED	AMOUNT
------	---------	------	---------	---------	--------

CAN'T DIAL OUT LOUISVILLE LINES

CHECKED LOU FX LINES AT D-MARK - CAN'T PULL UP
DIAL TONE AS LOOP OR GROUND START
CUSTOMER TO CONTACT TELCO TO SET UP
VENDOR MEET
EXT 6015 MODEM WILL NOT ANSWER NETWORK CALLS
TURNED OFF D-RING IN RDB - TESTED OK
ADDED SPN5 361, 351, 366, 229
CHANGED EXT 6270 HUNT VOICE MAIL RNPG 17
CHANGED EXT 6276 RNPG 17
CHANGED FAX 6715 & 6701 CLS - FAXED

R1056T	L	HOUR	5 00	5 00	400 00
LABOR - REGULAR TIME	WHSE 001				
O1056T	L	HOUR	0 50	0 50	60 00
LABOR - OVERTIME	WHSE 001				
SC	S	EACH	1 00	1 00	20 00
SERVICE CHARGE	WHSE 001				

A FINANCE CHARGE OF 1 5% PER MONTH
CHARGED ON INVOICES 30 DAYS AND OVER

Taxable	0 00
Non-Taxable	480 00
Net Invoice	480 00
Freight	0 00
Sales Tax	0 00
Invoice Total	480 00

E&H INTEGRATED SYSTEMS

100 Urton Lane, Suite 100
Louisville, KY 40223-3944
(502) 212-4200
www.eandhis.com

	Mo	Day	Yr	Time
SERVICE REQUESTED	8	26	02	11:00
DISPATCHED	8	26	02	12:15
COMPLETED	8	26	02	5:30

EQUIP CLASS	11	PROBLEM REPORTED	14
SERVICE CLASS	5	PROBLEM FOUND	14
SERVICE STATUS	1	WORK PERFORMED	4

WORK ORDER

T-104423

CUST NO 20325-T	CUSTOMER NAME & ADDRESS Arch	PHONE #	PO #	VEHICLE #
PERSON REQUESTING SERVICE Eddie		NATURE OF REQUEST LOU FX Lines not working \$ ALSO VARIOUS MOVES & CHANGES —		

LINE NO	EXPLANATION OF WORK DONE	PHONE EXT NO	LINE NO	MATERIAL DESCRIPTION	TRANS CODE	QTY USED	PART NUMBER
1	Checked LOU FX Lines @ D-mark Can't pull up dial tone as Loop or ground short, cust. to contact telco to set up vendor meet Corydon FX Line had a Reversed pair, corrected - Tested OK X-6015 modem will not answer network calls, turned off D-Ring In RPB - Tested OK Added SP0.5 361, 351, 366, 229 Chg X-6270 Hunt Km Rng 17 Chg X-6276 Rng 17 Chg FAX 6715, 6701 CLS=FAXD						

8/27/02
Bill

Bill 5 mg
5 o.t.
copy Anita

SCANNED

DATE	LINE NO	EMP NO	LABOR CODE	REG HOURS	OVERTIME HOURS	START TIME	END TIME
8/26	1	56	1	4.45	5	12:15	5:30
				4.45			

☐ BILLABLE ☐ NON BILLABLE INITIALS

☐ REPAIR ONLY ☐ MATERIAL ONLY

COMMENTS

RECEIVED

AUG 27 2002

QUOTED
\$

☐ OVERTIME AUTHORIZATION

SERVICEMAN'S SIGNATURE

CUSTOMER APPROVAL & SIGNATURE

DATE

Cust. gone for the day
8/26/02

INVOICE

Page 1 of 1

KENTUCKY
INDIANA
TENNESSEE
OHIO

E&H
INTEGRATED
SYSTEMS

100 Urton Lane Suite 100
Louisville KY 40223-3944
(502) 212-4200
www.eandhis.com
Duns No 06-690-4822

INVOICE NUMBER 0146275-IN
INVOICE DATE 09/13/2002

ORDER NUMBER 0104793
ORDER DATE 09/10/2002
SALESPERSON
ROGER BAUER

CUSTOMER NO 01-20325T

SOLD TO ARCH CHEMICALS INC
C/O SHARED TECHNOLOGIES
33 RAILROAD AVENUE
MILFORD, CT 06460

SHIP TO ARCH CHEMICALS INC
2450 OLIN ROAD
BRANDENBURG, KY 40108

ATTENTION KAYE REDMON

REQUESTED BY KAYE REDMON

CUSTOMER P O

BLANKET P O

SALES TAX CODE
RSK

TERMS
DUE UPON RECEIPT

ITEM

TAXABLE

UNIT

ORDERED

SHIPPED

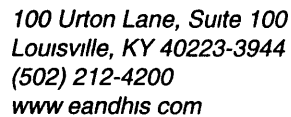
AMOUNT

MATERIAL

14-0017	M	EACH	1 00	1 00	42 84
NTMN20BA-70 HANDSETS	WHSE 001				

A FINANCE CHARGE OF 1 5% PER MONTH
CHARGED ON INVOICES 30 DAYS AND OVER

Taxable	42 84
Non-Taxable	0 00
Net Invoice	42 84
Freight	0 00
Sales Tax	0 00
Invoice Total	42 84



	Mo	Day	Yr	Time
SERVICE REQUESTED	9	10	02	▲
DISPATCHED				▲
COMPLETED				▲

EQUIP CLASS		PROBLEM REPORTED	
SERVICE CLASS		PROBLEM FOUND	
SERVICE STATUS		WORK PERFORMED	

W/C: 104793

CUST NO 203,257	CUSTOMER NAME & ADDRESS Arch Chemicals Inc		PHONE #	PO #	VEHICLE #
PERSON REQUESTING SERVICE Raye Redmon		NATURE OF REQUEST 2450 Olin Road			
NATURE OF REQUEST		Brandenburg, Ky 40108			

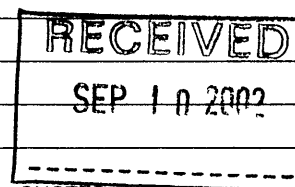
[illegible]

SCANNED

DATE	LINE NO	EMP NO	LABOR CODE	REG HOURS	OVERTIME HOURS	START TIME	END TIME
				▲	▲		
				▲	▲		
				▲	▲		
				▲	▲		
				▲	▲		

☐ BILLABLE
 ☐ NON BILLABLE
 INITIALS _____

COMMENTS



QUOTED

\$

☐ OVERTIME AUTHORIZATION

SERVICEMAN'S SIGNATURE

CUSTOMER APPROVAL & SIGNATURE

DATE _____

INVOICE

Page 1

KENTUCKY
INDIANA
TENNESSEE
OHIO

E&H
INTEGRATED
SYSTEMS

100 Urton Lane Suite 100
Louisville KY 40223-3944
(502) 212-4200
www.eandhis.com
Duns No 06-690-4822

INVOICE NUMBER 0147145-IN
INVOICE DATE 10/11/2002

ORDER NUMBER 104995A
ORDER DATE 09/19/2002
SALESPERSON
ROGER BAUER

CUSTOMER NO 01-20325T

SOLD TO ARCH CHEMICALS INC
C/O SHARED TECHNOLOGIES
33 RAILROAD AVENUE
MILFORD, CT 06460

SHIP TO ARCH CHEMICALS INC
2450 OLIN ROAD
BRANDENBURG, KY 40108

ATTENTION KAYE REDMON

REQUESTED BY KAYE

CUSTOMER P O

BLANKET P O

SALES TAX CODE
RSK

TERMS
DUE UPON RECEIPT

ITEM

TAXABLE

UNIT

ORDERED

SHIPPED

AMOUNT

REPLACE BAD UNIVERSAL TRUNK CARD

29-0014B	M	EACH	1 00	1 00	1 755 00
NT8D14AH TRUNK CARD	WHSE 001				

A FINANCE CHARGE OF 1 5% PER MONTH
CHARGED ON INVOICES 30 DAYS AND OVER

Taxable	1,755 00
Non Taxable	0 00
Net Invoice	1,755 00
Freight	0 00
Sales Tax	0 00
Invoice Total	1,755 00

INVOICE

Page 1 of 1

KENTUCKY
INDIANA
TENNESSEE
OHIO

E&H INTEGRATED SYSTEMS

100 Urton Lane Suite 100
Louisville KY 40223-3944
(502) 212-4200
www.eandhis.com
Duns No 06-690-4822

INVOICE NUMBER 0147160-IN
INVOICE DATE 10/11/2002

ORDER NUMBER 0104844
ORDER DATE 09/16/2002
SALESPERSON
ROGER BAUER

CUSTOMER NO 01-20325T

SOLD TO ARCH CHEMICALS INC
C/O SHARED TECHNOLOGIES
33 RAILROAD AVENUE
MILFORD, CT 06460

SHIP TO ARCH CHEMICALS INC
2450 OLIN ROAD
BRANDENBURG, KY 40108

ATTENTION KAYE REDMON

REQUESTED BY KATE REDMON

CUSTOMER P O	BLANKET P O	SALES TAX CODE	TERMS
		RSK	DUE UPON RECEIPT

ITEM	TAXABLE	UNIT	ORDERED	SHIPPED	AMOUNT
------	---------	------	---------	---------	--------

CAN'T MAKE ANY CALLS - LOCAL OR LONG DISTANCE

CARDS IN SLOTS 5, 11 & 26 ARE DISABLED - WILL NOT
ENABLE REPLACED CARDS - TESTED OK
EXT 6629 DEAD - BAD SNEAK FUSE
WORKED WITH KAYE & NANCY TO BRING OCTEL BACK IN
SERVICE TESTED 800-636-3786

29-0014R	M1	EACH	2 00	2 00	1 280 00
NT8D14AJ UNIVERSAL TRUNK CARD	WHSE 001				
29-0003R	M1	EACH	1 00	1 00	472 00
NT8D09AJ ANALOG LINE CARD	WHSE 001				

A FINANCE CHARGE OF 1 5% PER MONTH
CHARGED ON INVOICES 30 DAYS AND OVER

Taxable	0 00
Non-Taxable	1,752 00
Net Invoice	1,752 00
Freight	0 00
Sales Tax	0 00
Invoice Total	1,752 00



E&H
INTEGRATED
SYSTEMS

	Mo	Day	Yr	Time
SERVICE REQUESTED	9	15	02	7:00
DISPATCHED	9	16	02	8:00
COMPLETED	9	16	03	1:00

EQUIP CLASS	11	PROBLEM REPORTED	1
SERVICE CLASS	5	PROBLEM FOUND	14
SERVICE STATUS	1	WORK PERFORMED	3

WORK ORDER

T-104844

CUST NO 20325-T	CUSTOMER NAME & ADDRESS Arch	PHONE #	PO #	VEHICLE #
PERSON REQUESTING SERVICE		NATURE OF REQUEST Can't make Local or Long distance calls		
NATURE OF REQUEST				

[illegible]

DATE	LINE NO	EMP NO	LABOR CODE	REG HOURS	OVERTIME HOURS	START TIME	END TIME
9/1/16	1	26	1	5.0	▲	8:00	1:00
9/1/16	2			▲	▲	1:00	
✓				▲	▲		
				▲	▲		
				▲	▲		

☒ BILLABLE
 ☒ NON BILLABLE
 INITIALS _____

WARRANTY

SCANNED

9/17/02

☐ REPAIR ONLY☐ MATERIAL ONLY

COMMENTS

SEP 27 2092

7A1E0EL

QUOTED

3

☐ OVERTIME AUTHORIZATION

CUSTOMER APPROVAL & SIGNATURE

DATE _____

SERVICEMAN'S SIGNATURE

INVOICE

Page 1 of 1

KENTUCKY
INDIANA
TENNESSEE
OHIO



100 Urton Lane Suite 100
Louisville KY 40223-3944
(502) 212-4200
www.eandhis.com
Duns No 06-690-4822

INVOICE NUMBER 0153152-IN
INVOICE DATE 05/28/2003

ORDER NUMBER 109303A
ORDER DATE 04/07/2003
SALESPERSON
ROGER BAUER

CUSTOMER NO 01-20325T

SOLD TO ARCH CHEMICALS INC
C/O SHARED TECHNOLOGIES
1950 STEMMONS FREEWAY
P O BOX 463
DALLAS, TX 75207
ATTENTION KAYE REDMON

SHIP TO ARCH CHEMICALS INC
2450 OLIN ROAD
BRANDENBURG, KY 40108

REQUESTED BY DIANE

CUSTOMER P O
0404030003

BLANKET P O

SALES TAX CODE
RSK

TERMS
DUE UPON RECEIPT

ITEM	TAXABLE	UNIT	ORDERED	SHIPPED	AMOUNT
------	---------	------	---------	---------	--------

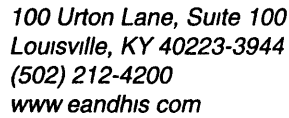
REPLACE 1 BAD ANALOG LINE CARD

REPLACED BAD CARD

29-0003B NT8D09AK M/W ANALOG LINE CARD	M WHSE 001	EACH	1 00	1 00	1 350 00
---	---------------	------	------	------	----------

A FINANCE CHARGE OF 1 5% PER MONTH
CHARGED ON INVOICES 30 DAYS AND OVER

Taxable	1,350 00
Non-Taxable	0 00
Net Invoice	1,350 00
Freight	0 00
Sales Tax	0 00
Invoice Total	1,350 00



	Mo	Day	Yr	Time
SERVICE REQUESTED	4	8	03	8:00
DISPATCHED	4	8	03	9:45
COMPLETED	4	8	03	12:00

EQUIP CLASS	11	PROBLEM REPORTED	3
SERVICE CLASS		PROBLEM FOUND	3
SERVICE STATUS	1	WORK PERFORMED	3

109303

SR 040403003 - BAD PORT

PART 29-0003B
DESC NT8D09AK M/W ANALOG LINE CAR
WHS 001

109303A
20325T

Material

SCANNED

DATE	LINE NO	EMP NO	LABOR CODE	REG HOURS	OVERTIME HOURS	START TIME	END TIME
4/8	1	11	1	3.00		6:00	12:00

☒ BILLABLE
 ☐ NON BILLABLE
 INITIALS 

1/C - covered marks W
COMMENTS 16 Don't 5/4

RECEIVED
APR 07 2003

-QUOTED

☐ REPAIR ONLY

☐ MATERIAL ONLY

RECEIVED
APR 08 2003

☐ OVERTIME AUTHORIZATION

SERVICEMAN'S SIGNATURE

CUSTOMER APPROVAL & SIGNATURE

DATE _____

109303

20325T

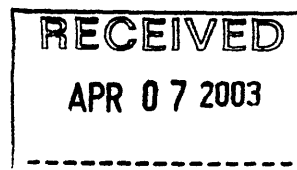
Ceria, Diane

From cena chica [cena@AllegianceTelecom com]
Sent Friday, April 04, 2003 5 53 PM
To DIANE CERIA@ALLEGIANCETELECOM COM
Subject: Service_Call_Shared_Technologies_Fairchild

Dispatch Ticket - Email copy - Friday, 4 April 2003 4 52 pm

SR# 0404030003
Opened 040403 1651

Acct# 6020105 ARCH CHEMICALS INC/BRANDENBURG
2450 OLIN ROAD, HIGHWAY 933 BRANDENBURG KY
Service Code 04 WARRANTY Called in by ED
01 25 EXT, EXTs DEAD BAD PORT
26-10
Comments TECH TO SEE ED ON SITE



INVOICE

Page 1 of 1

KENTUCKY
INDIANA
TENNESSEE
OHIO



100 Urton Lane Suite 100
Louisville KY 40223-3944
(502) 212-4200
www.eandhis.com
Duns No 06-690-4822

INVOICE NUMBER 0150972-IN
INVOICE DATE 03/12/2003

ORDER NUMBER 0108258
ORDER DATE 02/20/2003
SALESPERSON
JOE PAULIN

CUSTOMER NO 01-20422T

SOLD TO ADVEST
C/O SHARED TECHNOLOGIES
9201 NORTH CENTRAL EXPRESSWAY
BUILDING B, FLOOR 5
DALLAS, TX 75231
ATTENTION ACCOUNTS PAYABLE

SHIP TO ADVEST
ORMSBY TWO OFFICE BUILDING
FOREST GREEN CORP OFFICE PARK
LOUISVILLE, KY 40223

REQUESTED BY SCOTT

CUSTOMER P O
0211030002

BLANKET P O

SALES TAX CODE
KY

TERMS
DUE UPON RECEIPT

ITEM	TAXABLE	UNIT	ORDERED	SHIPPED	AMOUNT
------	---------	------	---------	---------	--------

CARPET LAYER MAY HAVE CUT CABLE TO 2 PRINTERS

CHECKED JACK PLUGGED INTO WRONG OUTLET

R1055T	L	HOUR	1 00	1 00	80 00
LABOR - REGULAR TIME	WHSE 001				
SC	S	EACH	1 00	1 00	20 00
SERVICE CHARGE	WHSE 001				

A FINANCE CHARGE OF 1 5% PER MONTH
CHARGED ON INVOICES 30 DAYS AND OVER

Taxable	0 00
Non-Taxable	100 00
Net Invoice	100 00
Freight	0 00
Sales Tax	0 00
Invoice Total	100 00



E&H
INTEGRATED
SYSTEMS

**100 Urton Lane, Suite 100
Louisville, KY 40223-3944
(502) 212-4200
www.eandhis.com**

	Mo	Day	Yr	Time
SERVICE REQUESTED	2	20	03	1:00
DISPATCHED	2	20	03	3:30
COMPLETED		20	03	4:00

EQUIP CLASS		PROBLEM REPORTED	0
SERVICE CLASS		PROBLEM FOUND	
SERVICE STATUS	01	WORK PERFORMED	05

WORK ORDER

1168258

CUST NO 20922	CUSTOMER NAME & ADDRESS Advest	PHONE # 920-5362	PO # 021030002	VEHICLE #
PERSON REQUESTING SERVICE Scott	NATURE OF REQUEST P Carpet layer may have cut cable to 2 printers for			
NATURE OF REQUEST Mary Kay				

[illegible]

DATE	LINE NO	EMP NO	LABOR CODE	REG HOURS	OVERTIME HOURS	START TIME	END TIME	✓
2/20	1	55		1.0	▲	330	430	
				▲	▲			
				▲	▲			
				▲	▲			
1				▲	▲			

☒ BILLABLE ☐ NON BILLABLE INITIALS _____

RECEIVED
FEB 27 2003

SCANNED

☐ REPAIR ONLY ☐ MATERIAL ONLY

QUOTED

☐ OVERTIME AUTHORIZATION

Dan. B. Davis
SERVICEMAN'S SIGNATURE

Pan Young
CUSTOMER APPROVAL & SIGNATURE

2/26/03
DATE

INVOICE

Page 1 of 1

KENTUCKY
INDIANA
TENNESSEE
OHIO

E&H
INTEGRATED
SYSTEMS

100 Urton Lane Suite 100
Louisville KY 40223-3944
(502) 212-4200
www.eandhis.com
Duns No 06-690-4822

INVOICE NUMBER 0148911-IN
INVOICE DATE 12/13/2002

ORDER NUMBER 0106544
ORDER DATE 12/04/2002
SALESPERSON
HOUSE ACCOUNT

CUSTOMER NO 04-20375T

SOLD TO SHARED TECHNOLOGIES FAIRCHILD
1950 STEMMONS FREEWAY
P O BOX 463
DALLAS, TX 75207

SHIP TO O'GARA HESS
9113 LESAINTE DRIVE
FAIRFIELD, OH 45014

ATTENTION ACCOUNTS PAYABLE

REQUESTED BY DIANE

CUSTOMER P O

BLANKET P O

SALES TAX CODE
RSO

TERMS
DUE UPON RECEIPT

ITEM	TAXABLE	UNIT	ORDERED	SHIPPED	AMOUNT
------	---------	------	---------	---------	--------

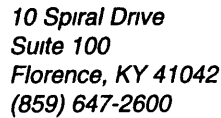
FAX LINE RINGING BUSY (874-1262) TELCO HAS CHECKED

TRACED OUT 874-1262 WHICH AUTO TERMINATES ON EXT
3093 FOUND EXT 3093 IN EMPTY OFFICE A TOGGLE
SWITCH WAS IN THE ON POSITION WHICH BUSIED OUT
LINE TURNED TOGGLE SWITCH OFF THEN LOOPED EXT
3093 TO STATION CABLE 18 TESTED LINE - TESTED OK
MADE TEST FAX CALLS - TESTED OK

R1423T	L	HOUR	3 50	3 50	280 00
LABOR - REGULAR TIME	WHSE 004				
SC	S	EACH	1 00	1 00	20 00
SERVICE CHARGE	WHSE 004				

A FINANCE CHARGE OF 1 5% PER MONTH
CHARGED ON INVOICES 30 DAYS AND OVER

Taxable	300 00
Non-Taxable	0 00
Net Invoice	300 00
Freight	0 00
Sales Tax	0 00
Invoice Total	300 00



	Mo	Day	Yr	Time
SERVICE REQUESTED	12	4	02	
DISPATCHED	12	4	02	8:30
COMPLETED	12	4	02	12:00

EQUIP CLASS	11	PROBLEM REPORTED	14
SERVICE CLASS	05	PROBLEM FOUND	14
SERVICE STATUS	01	WORK PERFORMED	03

WORK ORDER
T-106544

CUST NO 20375	CUSTOMER NAME & ADDRESS OGARA HESS / SHARED TECHNOLOGIES	PHONE #	PO #	VEHICLE #
PERSON REQUESTING SERVICE DANE	NATURE OF REQUEST FAX line ringing busy 874-1262 DUE WED			
NATURE OF REQUEST TELCO ALREADY CHECKED		on 3150 TN 9-14		
		3098 TN 7-3		

[illegible]

DATE	LINE NO	EMP NO	LABOR CODE	REG HOURS	OVERTIME HOURS	START TIME	END TIME
12-4	1	423	01	3.0	▲	8:30	11:30
12-4	2	423	7T	0.5	▲	11:30	12:00
				▲	▲		
				▲	▲		
				▲	▲		

☒ BILLABLE ☐ NON BILLABLE INITIALS ED

SCANNED

☐ REPAIR ONLY ☐ MATERIAL ONLY

COMMENTS _____

QUOTED
\$ _____

☐ OVERTIME AUTHORIZATION

Joseph J. Klem
SERVICEMAN'S SIGNATURE


CUSTOMER APPROVAL & SIGNATURE

12/4/02
DATE

INVOICE

Page 1 of 1

KENTUCKY
INDIANA
TENNESSEE
OHIO

E&H INTEGRATED SYSTEMS

100 Urton Lane Suite 100
Louisville KY 40223-3944
(502) 212-4200
www.eandhis.com
Duns No 06-690-4822

INVOICE NUMBER 0149338-IN
INVOICE DATE 12/23/2002

ORDER NUMBER
ORDER DATE
SALESPERSON
BRYAN HOLLQUIST

CUSTOMER NO 04-20375T

SOLD TO SHARED TECHNOLOGIES FAIRCHILD
1950 STEMMONS FREEWAY
P O BOX 463
DALLAS, TX 75207

SHIP TO NEXTEL

ATTENTION ACCOUNTS PAYABLE

REQUESTED BY CAROLE LYNN

CUSTOMER P O
73-88013

BLANKET P O

SALES TAX CODE
RSO

TERMS
DUE UPON RECEIPT

ITEM	TAXABLE	UNIT	ORDERED	SHIPPED	AMOUNT
------	---------	------	---------	---------	--------

SYSTEM UPGRADE

W/O 106358 COMPLETED 12/12/02

/SVL
LABOR

1,300 00

A FINANCE CHARGE OF 1 5% PER MONTH
CHARGED ON INVOICES 30 DAYS AND OVER

Taxable	1,300 00
Non-Taxable	0 00
Net Invoice	1,300 00
Freight	0 00
Sales Tax	0 00
Invoice Total	1,300 00

E&H INTEGRATED SYSTEMS

10 Spiral Drive
Suite 100
Florence, KY 41042
(859) 647-2600

	Mo	Day	Yr	Time
SERVICE REQUESTED	11	20	02	
DISPATCHED	12	11	02	8:00
COMPLETED	12	12	02	11:30

EQUIP CLASS	61	PROBLEM REPORTED	/
SERVICE CLASS	02	PROBLEM FOUND	/
SERVICE STATUS	01	WORK PERFORMED	02

WORK ORDER
MC 106358

CUST NO. 20375	CUSTOMER NAME & ADDRESS SHARED Tech / NEXTEL	PHONE #	PO #	VEHICLE #
PERSON REQUESTING SERVICE Cazole Lynn		NATURE OF REQUEST System upgrade		
NATURE OF REQUEST				

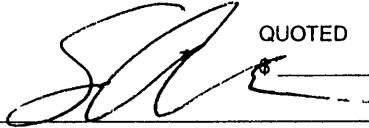
LINE NO	EXPLANATION OF WORK DONE	PHONE EXT NO	LINE NO	MATERIAL DESCRIPTION	TRANS CODE	QTY USED	PART NUMBER
1	INVENTORIED SOFTWARE, READ EMAILS USED/DIST SA PAPER WORK. SOW from SHARED. PACKAGED + SHIPPED ITG Equip to D-NUIN, SHARED.			CPE			
2	Drove to site, Split Cables Installed DB FAN unit, EDP, Replaced MPWR on Core 1 upgrade mem, loaded software on 1, Switched C.P. to 1 D-NUIN to Core 0 Replaced RDUN AND Mem sysc LEADIP P/Ls. O/K.			SCANNED			
3	TT to OFFICE						

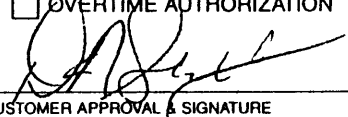
☐ REPAIR ONLY ☐ MATERIAL ONLY

COMMENTS _____

☒ BILLABLE	☐ NON BILLABLE	INITIALS <u>ED</u>
--	---------------------------------------	--------------------

35EHI 3008

QUOTED

SERVICEMAN S SIGNATURE

☐ OVERTIME AUTHORIZATION

CUSTOMER APPROVAL & SIGNATURE
12/11/02
DATE

Elaine Deaton

From: Truhler, DeAnn E (deann.truhler@allegiancetelecom.com)
Sent: Monday, December 09, 2002 1:48 PM
To: 'Elaine Deaton'
Subject: FW: Nextel Westerville ERF 1206020015

Elaine

Please pass this information to Sean.

Customer: Nextel
 Job Number: MAG1NF0540

Customer Contact: DeWayne Smith - Cellular 614-403-0131

Start Time: December 10, 2002 11:00 PM. System can be set up & serviced at 7:00 PM.

Shared Tech Engineer: Perry Lockhart - 407-554-4031

Any problems experienced during upgrade should be discussed with the engineer.

Please call me with an update Weds. let me know how it went.

Thank

DeDe Truhler
 Project Manager
 Shared Technologies Allegiance Inc.

deann.truhler@allegiancetelecom.com
 <mailto:deann.truhler@allegiancetelecom.com>

614-437-8480 (office)
 614-722-7019 (cell)
 602-216-3666 (fax) PIN 10000007 (pager)

Don't forget
 To call when
 Complete
Elaine

-----Original Message-----

From: Dobbins, Wendy K
 Sent: Friday, December 06, 2002 11:40 AM
 To: Truhler, DeAnn E; Lockhart, Perry T; Sales Jd, Donald T; Kovacs, Kemi;
 McQuarrie, Tammy; Wanda, Mark L
 Subject: Nextel Westerville ERF 1206020015

We have received your ERF. The ticket number is 1206020015. Perry Lockhart is the assigned engineer.

Wendy Dobbins
 Call Center Manager
 Shared Technologies an Allegiance Telecommunications Company
 602-216-3626 (v)
 602-216-3666 (f)

Elaine Deaton

From Truhler DeAnn E [deann.truhler@allglancetelecom.com]
Sent Monday, December 09, 2002 1:49 PM
To 'Elaine Deaton'
Subject Passwords



Clear Day
 Standard

12/11

The passwords for tomorrow night's show in Westerville are 8778 and 872592

DeAnn Truhler
 Project Manager
 Shared Technologies Allglance Inc.

575477

deann.truhler@allglancetelecom.com
 <mailto:deann.truhler@allglancetelecom.com>

631-437-5450 (Office)
 413-4723-7819 (B-FAX)
 800-862-0399 PIN 10089037 (Pager)

618 Full

614 891855

Elaine Deaton

From: Truhler, DeAnn E [deann.truhler@allegiancetelecom.com]
 Sent: Wednesday, November 27, 2002 10:19 AM
 To: Elaine Deaton
 Cc: Verry, Michael P; Wendt, Donald C
 Subject: FW: Nextel Westerville ERP 1126020044

Importance: High

Shawn: (Please pass this information on to Shawn)

I have opened a ticket with STI Engineering TAC Center for the upgrade at Westerville OH. An engineer is assigned to this upgrade in the event that Shawn has any problems or questions. That engineer is Mike Verry who can be reached at 1-800-713-8013 or 602-216-3619.

This upgrade is scheduled for 12/3. The customer is expecting that we will be on site at 8:00 AM and can start the upgrade at 8:00 AM.

The Nextel Telecom Analyst for this upgrade is Dwayne Scott who can be reached at 814-402-8177. Dwayne will be in Westerville for this upgrade.

This site has many tie lines to various other Nextel sites - the remote ends will need to be updated with the correct software release information.

The remote ends are as follows:

Site 541 - Helen OH 440-498-4002
 816-662-8738

Site 544 Garfield

Site 543 - Dayton OH 937-438-1712
 330-898-4888

Site 546 Union Town

Site 547 Wexford 724-2940-8514
 412-221-4754

Site 548 Bridgeville

Site 551 Daimler 614-882-6835
 630-571-3772

Site 560 Oakbrook

The logi - password for this site is STFE ST2292 (it is the same at all the attached sites)

The Oakbrook site is going to be upgraded at the same time - please coordinate changing the site time information with our technician Don Wendt & his contacts at 888-248-1820.

Please call or e-mail me when the upgrade is completed.

Thanks!

DeAnn Truhler
 Project Manager
 Shared Technologies an Allegiance Telecom Company
 deann.truhler@allegiancetelecom.com
 413-437-8480 (Office)
 413-723-7819 (E-FAX)
 800-862-0399 PIN 10089037 (Pager)

-----Original Message-----

From: Dobbins, Wendy K
Sent: Wednesday, November 27, 2002 7:55 AM
To: Truhler, DeAnn E, Verry, Michael P, Eales Jr, Donald T, Kovats, Kemid,
McQuarrie, Tammy, Wands, Mark L
Subject: Nextel Westerville ERF 1126020044

We have received your ERF. The ticket number is 1126020044. Mike Verry is
the assigned engineer.

Wendy Dobbins
Call Center Manager
Shared Technologies an Allegiance Telecommunications Company
662-214-3666 (v)
662-214-3666 (f)

<<http://promos.hotbar.com/promos/promedll.dll?RunPromo&E1=hotbart&element3=661366&=RAND=62932>> Upgrade Your Email - Click Here!

2	NTZC75AA	32MB DRAM SIMM UPGRADE KIT
2	NT5D61AB	IOU/C PACK

PBX Software Upgrade

1	SERV0020	CD-ROM MEDIA REQUEST
1	80000101	ISDN SUPPLEMENTARY FEATURES (P
1	8W0000L	MERIDIAN 1 SYSTEM SOFTWARE: RE
0	8W0000A	RTU/ON EXPANSION
1	8W0016A	SNMP OPEN ALARMS
1	8W0040A	RTU/ATTENDANT OVERFLOW POSITIO
1	8W0040B	RTU/NETWORKING
1	8W0051B	ISDN NETWORKING
1	8W0052B	RTU/PRIVATE ISDN NETWORKING
1	8W0053B	PUBLIC ISDN ACCESS
1	8W0050B	NETWORK MESSAGE SERVICES
1	8W0101C	BASIC RATE INTERFACE
0	8W0105A	ESA ENHANCED SERVICES
2	8000L1=1	SOFTWARE SERV TRANS FEE

INVOICE

Page 1 of 1

KENTUCKY
INDIANA
TENNESSEE
OHIO

E&H INTEGRATED SYSTEMS

100 Urton Lane Suite 100
Louisville KY 40223-3944
(502) 212-4200
www.eandhis.com
Duns No 06-690-4822

INVOICE NUMBER 0152618-IN
INVOICE DATE 04/30/2003

ORDER NUMBER 0107693
ORDER DATE 01/28/2003
SALESPERSON
HOUSE ACCOUNT

CUSTOMER NO 04-20375T

SOLD TO SHARED TECHNOLOGIES FAIRCHILD
1950 NORTH STEMMONS FREEWAY
BOX 463
DALLAS, TX 75207

SHIP TO NEXTEL
775 BROOKSEGE BLVD
WESTERVILLE, OH

ATTENTION ACCOUNTS PAYABLE

REQUESTED BY CHARLIE

CUSTOMER P O
0122030020A

BLANKET P O

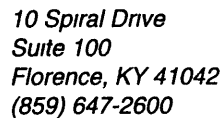
SALES TAX CODE
RSO

TERMS
DUE UPON RECEIPT

ITEM	TAXABLE	UNIT	ORDERED	SHIPPED	AMOUNT
REPLACE CARD FOUND CPU ERRORS AND MEMORY TROUBLE SPLIT CORES REMOVED OLD CARD SWAPPED OUT - BROUGHT CORE BACK UP VERIFIED ALL DATA BASE IS GOOD MADE TESTED CALLS					
29-1900R NT9D19AB CALL PROCESSOR	M1 WHSE 004	EACH	1 00	1 00	3 200 00
R1234T LABOR - REGULAR TIME	L WHSE 002	HOUR	3 00	3 00	240 00
R1424T LABOR - REGULAR TIME	L WHSE 004	HOUR	7 50	7 50	600 00
O1424T LABOR - OVERTIME	L WHSE 004	HOUR	5 50	5 50	660 00
SC SERVICE CHARGE	S WHSE 004	EACH	1 00	1 00	20 00

A FINANCE CHARGE OF 1 5% PER MONTH
CHARGED ON INVOICES 30 DAYS AND OVER

Taxable	4,720 00
Non-Taxable	0 00
Net Invoice	4,720 00
Freight	0 00
Sales Tax	0 00
Invoice Total	4,720 00



	Mo	Day	Yr	Time
SERVICE REQUESTED	1	24	03	
DISPATCHED	1	28	03	9.00
COMPLETED	3	24	03	10.30

EQUIP CLASS	684	PROBLEM REPORTED	14
SERVICE CLASS	04	PROBLEM FOUND	14
SERVICE STATUS	01	WORK PERFORMED	03

WORK ORDER
1- 107693

CUST NO 20375	CUSTOMER NAME & ADDRESS Shared Tech / Nextel	PHONE #	PO #	VEHICLE #
PERSON REQUESTING SERVICE Ruth Perez		NATURE OF REQUEST CPU ERRORS		
NATURE OF REQUEST		DUE TUES		

LINE NO	EXPLANATION OF WORK DONE	PHONE EXT NO	LINE NO	MATERIAL DESCRIPTION	TRANS CODE	QTY USED	PART NUMBER
1	Called Duayne AND Retziged MODEM #5. Called Mike W. AND WE DIALED INTO POX. Found CPU ERRORS, AND memory TROUBLE. Split COPS, AND Resyn'd mems. Recommended Replacing CP CARD, or Reburn Software Mem's. Called Kathy, AND Placed ORDER for CP CARD.						- - - - - - - - - - - -
							RECEIVED
							APR 10 2003
							-
							-

DATE	LINE NO	EMP NO	LABOR CODE	REG HOURS	OVERTIME HOURS	START TIME	END TIME ✓
1/28	1	234	01	3.0	▲	900	1200
1/28	1	404	01	3.0	▲	900	1200
1/28	1	424	01	3.00	▲	800	1100
				▲	▲		
				▲	▲		

☒ BILLABLE
 ☐ NON BILLABLE
 INITIALS ED

35EHI 3008

COMMENTS

SCANNED

~~QUOTED~~

☐ OVERTIME AUTHORIZATION

SERVICEMAN'S SIGNATURE

CUSTOMER APPROVAL & SIGNATURE

DATE _____

E&H INTEGRATED SYSTEMS

10 Spiral Drive
Suite 100
Florence, KY 41042
(859) 647-2600

Mo Day Yr Time			
SERVICE REQUESTED	128	03	9:00
DISPATCHED	324	03	3:30
COMPLETED	324	03	10:30

EQUIP CLASS	61	PROBLEM REPORTED	14
SERVICE CLASS	04	PROBLEM FOUND	14
SERVICE STATUS	01	WORK PERFORMED	03

~~WORK ORDER~~
WORK ORDER 242

T-107693

CUST NO 20375	CUSTOMER NAME & ADDRESS Shared Technician / Nextel 775 Blackwell	PHONE # 612-401-6137	PO # 0122030020A	VEHICLE # 219
PERSON REQUESTING SERVICE Charlie/Dwayne	NATURE OF REQUEST Replace ZAPU/C CDD			

LINE NO	EXPLANATION OF WORK DONE	PHONE EXT NO	LINE NO	MATERIAL DESCRIPTION	TRANS CODE	QTY USED	PART NUMBER
1	Drive to site did EOD. Locked switch into Maint mode. Split Cores. Removed old card. Swapped out mem, done. Brought core back up. Did parallel release Brought RDU back. Verified all DB into is good swapped CUS and made test calls.		1	NT9D19HA		1	29-1900R
2	TT to shop						

RECEIVED
APR 10 2003

DATE	LINE NO	EMP NO	LABOR CODE	REG HOURS	OVERTIME HOURS	START TIME	END TIME
3/24	1	424	01	1.5	3.0	800	800
3/24	2	424	TT		2.5	800	1030

COMMENTS

SCANNED

QUOTED \$

SERVICEMAN'S SIGNATURE

CUSTOMER APPROVAL & SIGNATURE

DATE

SHARED TECHNOLOGIES FAIRCHILD Thursday, 23 January 2003 8 39 am PEREZK CHIC

SCREEN - COPY

LOC 775 BROOKSEDGE BLVD WESTERVILLE OH
DISPATCH TICKET eta

NEXTEL COMM-W-WESTERVILLE 614-402-6137		
1 SR #	0122030020A	8 Tr Ty Ext/Ser# 22 Date
2 Date	012203	9 60 60 INI000 INI002 23 Time
3 Time	1855	10 DCH1002 RED ALARMS #1
Acct	1NF0540	11 25 T #2
Inv		12 26 RtBy
Sys	NTI MERID 61	13 27 Orig CARTERB SH
18 MR		14 28 P/R
19 Pri	U	15 29 Time
20 Who		16 30 Stat
21 SC	02	17 31 Hrs

RECEIVED
APR 10 2003

SWITCH ONLY/NOVM

SC 02 exp 12/31/06 OP61C 463p

24 exp 12/31/06 SEB

COMMENTS

32

~~606-924-0078~~

(214 878 8752) Terry

(614 891 85134)

LOGI

(614) 818-2282

GR86017 53

TROUBLE CODE TRANSLATION
SEB ALARMINI000 INI002
DCH1002 RED ALARMS

- CPU 0 Fatal Error causing system to INP

- Must contact Dwayne Scott at 614-402-6137

* Please call office to close service order with total
time to be invoiced - 630-787-8050.

SR # 0122030020A

SHARED TECHNOLOGIES
AN ALLEGIANCE COMPANY
700 EAST BUTTERFIELD ROAD
4TH FLOOR
LOMBARD, IL 60148
630-787-8050 MAIN
630-787-8071 FAX

OK

Tues
Call Dwayne
when tech on way

RECEIVED

APR 10 2003

FACSIMILE TRANSMITTAL SHEET

TO	Elaine / Kim	FROM	Kathy Perez
COMPANY		DATE	
FAX NUMBER	859-647-2620	TOTAL NO OF PAGES INCLUDING COVER	
PHONE NUMBER		SENDER'S REFERENCE NUMBER	
RE		YOUR REFERENCE NUMBER	

☒ URGENT ☐ FOR REVIEW ☐ PLEASE COMMENT ☐ PLEASE REPLY ☐ PLEASE RECYCLE

NOTES/COMMENTS

Elaine -
Please try to schedule someone to go to site
Monday Must contact Dwayne Scott to confirm
OK to go to site 614-402-6137

Please leave me a voice mail as to when
you might be able to get a tech to site

Thank you

Kathy Perez

630-787-8066

INVOICE

Page 1 of 1

KENTUCKY
INDIANA
TENNESSEE
OHIO



100 Urton Lane Suite 100
Louisville KY 40223-3944
(502) 212-4200
www.eandhis.com
Duns No 06-690-4822

INVOICE NUMBER 0152746-IN
INVOICE DATE 05/16/2003

ORDER NUMBER 0109794
ORDER DATE 05/03/2002
SALESPERSON

CUSTOMER NO 02-20039T

SOLD TO SHARED TECHNOLOGY FAIRCHILD
1950 STEMMONS FREEWAY
P O BOX 463
DALLAS, TX 75207

SHIP TO TALBOTS

ATTENTION ACCOUNTS PAYABLE

REQUESTED BY SHARED TECH

CUSTOMER P O	BLANKET P O	SALES TAX CODE RSK	TERMS DUE UPON RECEIPT		
ITEM	TAXABLE	UNIT	ORDERED	SHIPPED	AMOUNT

LINES 1 & 3 ARE DOWN CANNOT GET CALLS IN

CHECKED LINES 1 & 3 AT THE DMARC AND FOUND BOTH
LINES DEAD CALLED ALLTEL TO REPORT NUMBERS
ALLTEL TO DISPATCH AND REPAIR BY MONDAY NOON
CALLED SHARED TECHNOLOGIES TO INFORM OF TROUBLE

O1229T	L	HOUR	2 00	2 00	255 00
LABOR - OVERTIME	WHSE 001				
SC	S	EACH	1 00	1 00	20 00
SERVICE CHARGE	WHSE 001				

A FINANCE CHARGE OF 1 5% PER MONTH
CHARGED ON INVOICES 30 DAYS AND OVER

Taxable	0 00
Non-Taxable	275 00
Net Invoice	275 00
Freight	0 00
Sales Tax	0 00
Invoice Total	275 00



	Mo	Day	Yr	Time
SERVICE REQUESTED	5	3	02	15:00
DISPATCHED	5	3	02	15:00
COMPLETED	5	3	02	17:00

EQUIP CLASS	37	PROBLEM REPORTED	01
SERVICE CLASS	05	PROBLEM FOUND	01
SERVICE STATUS	01	WORK PERFORMED	05

T-109794

CUST NO 02 20039	CUSTOMER NAME & ADDRESS Shared Technologies C/O TALBOTS SAKS STN	PHONE # (859) 264-8725	PO #	VEHICLE #
PERSON REQUESTING SERVICE Shared Tech	NATURE OF REQUEST Lines 1 + 3 Are down			
NATURE OF REQUEST	CANNOT GET CALLS IN.			

[illegible]

DATE	LINE NO	EMP NO	LABOR CODE	REG HOURS	OVERTIME HOURS	START TIME	END TIME
5/3	1	229	03	▲	2.0 ³⁵	1500	1700
				▲	▲		
				▲	▲		
				▲	▲		
				▲	▲		
				▲	▲		

☒ BILLABLE

☐ NON BILLABLE

INITIALS

5-5-03

Saturday
COMMENTS

☐ REPAIR ONLY

☐ MATERIAL ONLY

~~SCANNED~~

QUOTED

☐ ~~OVERTIME AUTHORIZATION~~

SERVICEMAN'S SIGNATURE

CUSTOMER APPROVAL & SIGNATURE

DATE _____

INVOICE

Page 1 of 1

KENTUCKY
INDIANA
TENNESSEE
OHIO

E&H INTEGRATED SYSTEMS

100 Urton Lane Suite 100
Louisville KY 40223-3944
(502) 212-4200
www.eandhis.com
Duns No 06-690-4822

INVOICE NUMBER 152406A-IN
INVOICE DATE 06/06/2003

ORDER NUMBER
ORDER DATE
SALESPERSON
BRYAN HOLLQUIST

CUSTOMER NO 04-20437I

SOLD TO SIB MORTGAGE
SHARED TECHNOLOGIES ALLEGIANCE
P O BOX 463
DALLAS, TX 75207

SHIP TO SIB MORTGAGE
4665 CORNELL ROAD
SUITE 200
CINCINNATI, OH 45241

ATTENTION ACCOUNTS PAYABLE

REQUESTED BY

CUSTOMER P O	BLANKET P O	SALES TAX CODE RSOHAM	TERMS DUE UPON RECEIPT			
ITEM		TAXABLE	UNIT	ORDERED	SHIPPED	AMOUNT

REFERENCE #OH-CHICA, KEY 9030001

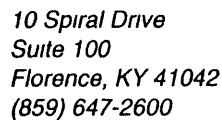
INSTALLED CUSTOMER PROVIDED PHONE SYSTEM
W/O I2654

/NNVL LABOR					3,632 00
/A ANNUAL MAINTENANCE CONTRACT		AN	1 00	1 00	14 000 00

BALANCE DUE - 3632.00

A FINANCE CHARGE OF 1 5% PER MONTH
CHARGED ON INVOICES 30 DAYS AND OVER

Taxable	17,632 00
Non-Taxable	0 00
Net Invoice	17,632 00
Freight	0 00
Sales Tax	0 00
Invoice Total	17,632 00



	Mo	Day	Yr	Time
SERVICE REQUESTED	1	29	02	
DISPATCHED	1	28	02	28.9
COMPLETED	1	27	02	11.9

EQUIP CLASS	38	PROBLEM REPORTED	
SERVICE CLASS	02	PROBLEM FOUND	
SERVICE STATUS	01	WORK PERFORMED	01

I-2654

CUST NO 20437	CUSTOMER NAME & ADDRESS Shoreland/Sibmest	PHONE #	PO #	VEHICLE #
PERSON REQUESTING SERVICE Carol Lynn	NATURE OF REQUEST NacCelandano Inventory equipment			
NATURE OF REQUEST				

LINE NO	EXPLANATION OF WORK DONE	PHONE EXT NO	LINE NO	MATERIAL DESCRIPTION	TRANS CODE	QTY USED	PART NUMBER
1	Fabricating equipment mount KSC & NAM ON WALL			Mad TSC		01	-
				Flank Mad		01	-
				Plank Card		03	-
				T/PRE CARD		02	-
				NAM		01	-
				66 Black		04	-
				Bisot JACK		02	-
				I7316		84	-
				I7208		15	-
				7304		01	-
							-
							-
							-
							-
							-
							-

all customer's supplies

☐ REPAIR ONLY ☐ MATERIAL ONLY

COMMENTS _____

~~RECEIVED APR 22 2003~~

☒ BILLABLE ☐ NON BILLABLE INITIALS E.D

Б5ЕН1 3008

~~QUOTED~~

☐ OVERTIME AUTHORIZATION

SERVICEMAN'S SIGNATURE

CUSTOMER APPROVAL & SIGNATURE

DATE _____



CUST NO

CUST NO
2437

CUSTOMER NAME & ADDRESS

EB NAME & ADDRESS
SIB MORTGAGE

Shared Tech

PHONE #

PO #

VEHICLE #

PERSON REQUESTING SERVICE

NATURE OF REQUEST	
1	Request for information
2	Request for documents
3	Request for interview
4	Request for other assistance
5	Request for other action
6	Request for other information
7	Request for other documents
8	Request for other interview
9	Request for other assistance
10	Request for other action
11	Request for other information
12	Request for other documents
13	Request for other interview
14	Request for other assistance
15	Request for other action
16	Request for other information
17	Request for other documents
18	Request for other interview
19	Request for other assistance
20	Request for other action
21	Request for other information
22	Request for other documents
23	Request for other interview
24	Request for other assistance
25	Request for other action
26	Request for other information
27	Request for other documents
28	Request for other interview
29	Request for other assistance
30	Request for other action
31	Request for other information
32	Request for other documents
33	Request for other interview
34	Request for other assistance
35	Request for other action
36	Request for other information
37	Request for other documents
38	Request for other interview
39	Request for other assistance
40	Request for other action
41	Request for other information
42	Request for other documents
43	Request for other interview
44	Request for other assistance
45	Request for other action
46	Request for other information
47	Request for other documents
48	Request for other interview
49	Request for other assistance
50	Request for other action
51	Request for other information
52	Request for other documents
53	Request for other interview
54	Request for other assistance
55	Request for other action
56	Request for other information
57	Request for other documents
58	Request for other interview
59	Request for other assistance
60	Request for other action
61	Request for other information
62	Request for other documents
63	Request for other interview
64	Request for other assistance
65	Request for other action
66	Request for other information
67	Request for other documents
68	Request for other interview
69	Request for other assistance
70	Request for other action
71	Request for other information
72	Request for other documents
73	Request for other interview
74	Request for other assistance
75	Request for other action
76	Request for other information
77	Request for other documents
78	Request for other interview
79	Request for other assistance
80	Request for other action
81	Request for other information
82	Request for other documents
83	Request for other interview
84	Request for other assistance
85	Request for other action
86	Request for other information
87	Request for other documents
88	Request for other interview
89	Request for other assistance
90	Request for other action
91	Request for other information
92	Request for other documents
93	Request for other interview
94	Request for other assistance
95	Request for other action
96	Request for other information
97	Request for other documents
98	Request for other interview
99	Request for other assistance
100	Request for other action

NATURE OF REQUEST

INSTALL

	Mo	Day	Yr	Time
SERVICE REQUESTED	1	28	03	
DISPATCHED	1	28	03	3:30
COMPLETED	1	30	03	6:30

EQUIP CLASS	38	PROBLEM REPORTED	/
SERVICE CLASS	01	PROBLEM FOUND	/
SERVICE STATUS	01	WORK PERFORMED	01

Po 2

WORK ORDER

I-2654

[illegible]

☐ REPAIR ONLY ☐ MATERIAL ONLY

COMMENTS _____

WEL WYED Aft 2 2 60

QUOTED

☐ OVERTIME AUTHORIZATION☐ BILLABLE☐ NON BILLABLE

INITIALS EP

35EH 3008

SERVICEMAN'S SIGNATURE

CUSTOMER APPROVAL & SIGNATURE

DATE _____

E&H INTEGRATED SYSTEMS

10 Spiral Drive
Suite 100
Florence, KY 41042
(859) 647-2600

	Mo	Day	Yr	Time
SERVICE REQUESTED	1	28	03	
DISPATCHED	2	3	28	20
COMPLETED	2	7	2	20

EQUIP CLASS	38	PROBLEM REPORTED	
SERVICE CLASS	01	PROBLEM FOUND	
SERVICE STATUS	01	WORK PERFORMED	04

Pg 3
WORK ORDER
I-2654

CUST NO 20437	CUSTOMER NAME & ADDRESS SHARPE / SPB MONT	PHONE #	PO #	VEHICLE #
PERSON REQUESTING SERVICE NATURE OF REQUEST		NATURE OF REQUEST		

LINE NO	EXPLANATION OF WORK DONE	PHONE EXT NO	LINE NO	MATERIAL DESCRIPTION	TRANS CODE	QTY USED	PART NUMBER
	INSTALL KSV AND ASSOCIATE equipment			Modula ISC		01	
				Software 60 card		01	
				DTF cards		02	
				Trunk Module		01	
				Trunk Card		03	
				STATION Module		03	
				VOLICOMM NAM 40		01	
				66 Block		04	
				BISCUIT JACK		02	
				T 7316 phones		44	
				7208 phones		15	
				7324 phone		01	
				6-Pat Fiber card		02	
				Head sets		47	
				Power Supply 400x5 RAD		01	

All customer supplied

☐ REPAIR ONLY ☐ MATERIAL ONLY

COMMENTS _____
RECEIVED APR 22 2003

☒ BILLABLE	☐ NON BILLABLE	INITIALS <u>ED</u>
--	---------------------------------------	--------------------

QUOTED
SERVICE MAN'S SIGNATURE

☐ OVERTIME AUTHORIZATION
CUSTOMER APPROVAL & SIGNATURE Nikki A Buckingham 2/3 2003
DATE

E&H INTEGRATED SYSTEMS

10 Spiral Drive
Suite 100
Florence, KY 41042
(859) 647-2600

Mo Day Yr Time			
SERVICE REQUESTED	1	28	03
DISPATCHED	2	23	52
COMPLETED	2	27	30

EQUIP CLASS	38	PROBLEM REPORTED	
SERVICE CLASS	01	PROBLEM FOUND	
SERVICE STATUS	01	WORK PERFORMED	07

WORK ORDER

[Signature] I-265

CUST NO 20431	CUSTOMER NAME & ADDRESS Shanel / SDB front	PHONE #	PO #	VEHICLE #
PERSON REQUESTING SERVICE CAROL Lynn	NATURE OF REQUEST T1 PRT cut			
NATURE OF REQUEST				

LINE NO	EXPLANATION OF WORK DONE	PHONE EXT NO	LINE NO	MATERIAL DESCRIPTION	TRANS CODE	QTY USED	PART NUMBER
1	Arrived on site changed protocol to GESS, controlled AT&T which T1 PRT with LD/LOCAL. Both LD/LOCAL. Activated 2 other strands T1 voice circuits 9:30am 10:00am cut 2- PRT circuits. Determined through conf with MONTAL FMS & AT&T should can not handle design AT&T to re program to 2- separate PRT circuits.						
2	contacted Bob Jett & SAIC to activate T1 PRT left voice mail msg. Left VM with MCK (SDB)						

☐ REPAIR ONLY ☐ MATERIAL ONLY

COMMENTS _____

☒ BILLABLE	☐ NON BILLABLE	INITIALS <u>E.D</u>
--	---------------------------------------	---------------------

35EHI 3008

QUOTED \$ _____
[Signature]
SERVICEMAN'S SIGNATURE

☐ OVERTIME AUTHORIZATION
N Buckingham 2/27/03
CUSTOMER APPROVAL & SIGNATURE DATE

E&H INTEGRATED SYSTEMS

10 Spiral Drive
Suite 100
Florence, KY 41042
(859) 647-2600

Mo Day Yr Time			
SERVICE REQUESTED	1	18	03
DISPATCHED	4	3	03
COMPLETED	4	4	03

EQUIP CLASS	38	PROBLEM REPORTED	✓
SERVICE CLASS	02	PROBLEM FOUND	✓
SERVICE STATUS	01	WORK PERFORMED	02

76-45
WORK ORDER
I-2654

CUST NO 20437	CUSTOMER NAME & ADDRESS SIB MOZT	PHONE #	PO #	VEHICLE #
PERSON REQUESTING SERVICE Carol Lynn		NATURE OF REQUEST INSTALL OX32, NAM cinphony II		

LINE NO	EXPLANATION OF WORK DONE	PHONE EXT NO	LINE NO	MATERIAL DESCRIPTION	TRANS CODE	QTY USED	PART NUMBER
1	Built Stand and INSTALLED Cinphony II ACD. CONNECTED ALL CABLES AND POWERED UP. INSTALLED SOFTWARE AND TESTED OK. PAN CABLE FOR READER BOARD.						
2	TT to Shop						
3	INSTALLED 4 Phones for TRAINING. INSTALLED HANDSETS. Programmed KED FTR 5 on SEFS. Mounted KSD on WALL. CLEANED UP CABLES. TOOK DOWN TRAINING SEFS.						

☐ REPAIR ONLY ☐ MATERIAL ONLY

COMMENTS _____

RECEIVED APR 22 2003

☒ BILLABLE	☐ NON BILLABLE	INITIALS <u>ED</u>
--	---------------------------------------	--------------------

35EHI 3008

SERVICEMAN'S SIGNATURE [Signature]

CUSTOMER APPROVAL & SIGNATURE [Signature] 4/4/03
DATE

INVOICE

Page 1 of 1

KENTUCKY
INDIANA
TENNESSEE
OHIO

E&H
INTEGRATED
SYSTEMS

100 Urton Lane Suite 100
Louisville KY 40223-3944
(502) 212-4200
www.eandhis.com
Duns No 06-690-4822

INVOICE NUMBER 0152221-IN
INVOICE DATE 04/24/2003

ORDER NUMBER 0108859
ORDER DATE 03/19/2003
SALESPERSON
BRYAN HOLLQUIST

CUSTOMER NO 04-20437T

SOLD TO SIB MORTGAGE
SHARED TECHNOLOGIES ALLEGIANCE
P O BOX 463
DALLAS, TX 75207

SHIP TO SIB MORTGAGE
4665 CORNELL ROAD
SUITE 200
CINCINNATI, OH 45241

ATTENTION ACCOUNTS PAYABLE

REQUESTED BY CAROL LYNN

CUSTOMER P O
9030001

BLANKET P O

SALES TAX CODE
RSOHAM

TERMS
DUE UPON RECEIPT

ITEM	TAXABLE	UNIT	ORDERED	SHIPPED	AMOUNT
------	---------	------	---------	---------	--------

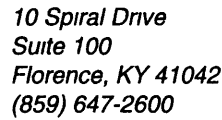
SET UP DID # 2077 FOR CHARLES HUNT AND ADD
MAILBOX FOR CHARLES

DN 2077 SET TO FORWARD NO ANSWER TO VOICE MAIL
2032 DID ON LINE 237 RING ONLY
VOICE MAIL IS SET UP FOR DN 2077

R1422T	L	HOUR	1 00	1 00	80 00
LABOR - REGULAR TIME	WHSE 004				
SC	S	EACH	1 00	1 00	20 00
SERVICE CHARGE	WHSE 004				

A FINANCE CHARGE OF 1 5% PER MONTH
CHARGED ON INVOICES 30 DAYS AND OVER

Taxable	100 00
Non-Taxable	0 00
Net Invoice	100 00
Freight	0 00
Sales Tax	0 00
Invoice Total	100 00



	Mo	Day	Yr	Time
SERVICE REQUESTED	3	19	03	
DISPATCHED	3	21	03	3:00
COMPLETED	3	21	03	4:00

EQUIP CLASS	38	PROBLEM REPORTED	/
SERVICE CLASS	02	PROBLEM FOUND	/
SERVICE STATUS	01	WORK PERFORMED	02

CUST NO 20437	CUSTOMER NAME & ADDRESS Shared Tech / SIB Mortgage	PHONE # 630-787-8000	PO # 9030001	VEHICLE #
PERSON REQUESTING SERVICE Carol Lynn	NATURE OF REQUEST Set up DID# 2077 for Charles Hunt & Add MAILBOX for Charles.			

[illegible]

DATE	LINE NO	EMP NO	LABOR CODE	REG HOURS	OVERTIME HOURS	START TIME	END TIME
3/21	1	422	02	1.0	▲	3:00	4:00
				▲	▲		
				▲	▲		
				▲	▲		
				▲	▲		
				☐ BILLABLE ☐ NON BILLABLE INITIALS <u>E.D</u>			

COMMENTS (2077-237 LIM RIO) ☐ REPAIR ONLY ☐ MATERIAL ONLY
(DID 830-2077) (2032 VPM)

QUOTED
 \$ _____
 SERVICE MAN'S SIGNATURE

☐ OVERTIME AUTHORIZATION
 Nikki Buckingham 3/21/03
 CUSTOMER APPROVAL & SIGNATURE DATE

Kim MacPherson

From "Perez, Kathy" <Kathy.Perez@allegiancetelecom.com>
To "Kim MacPherson" <kmacpherson@eandhis.com>
Sent Thursday, April 17, 2003 1:39 PM
Subject RE

Bill it to KEY9030001

There is no hard copy of an order

Thank you Kim

Kathy Perez
 Shared Technologies
 An Allegiance Company
 630-787-8066 voice
 630-787-8071 fax

-----Original Message-----

From Kim MacPherson [mailto:kmacpherson@eandhis.com]
 Sent Thursday, April 17, 2003 10:09 AM
 To Perez, Kathy
 Subject Re

Kathy,
 It is SIB Mortgage and it was for setting up a DID# 2077 for Charles Hunt

Thanks,
 Kim

----- Original Message -----

From "Perez, Kathy" <Kathy.Perez@allegiancetelecom.com>
 To "Kim MacPherson" <kmacpherson@eandhis.com>
 Sent Thursday, April 17, 2003 10:05 AM
 Subject RE

> Kim,
 > Can you please let me know who the customer is and the nature of the work?
 > Thank you Kim

>
 >
 > Kathy Perez

Shared Technologies
 An Allegiance Company
 630-787-8066 voice
 630-787-8071 fax

RECEIVED
 APR 17 2003

>
> -----Original Message-----
> From Kim MacPherson [mailto:kmacpherson@eandhis.com]
> Sent Thursday, April 17, 2003 8:53 AM
> To kathy.perez@algx.com
> Subject
>
>
> Kathy,
> Can you please fax me a copy of SR# 9030001. We can not bill without it
>
> Thank You,
> Kim MacPherson
> E&H Integrated Systems
>

RECEIVED
APR 17 2003

4/17/2003

INVOICE

Page 1 of 1

KENTUCKY
INDIANA
TENNESSEE
OHIO

E&H INTEGRATED SYSTEMS

100 Urton Lane Suite 100
Louisville KY 40223-3944
(502) 212-4200
www.eandhis.com
Duns No 06-690-4822

INVOICE NUMBER 0153068-IN
INVOICE DATE 05/21/2003

ORDER NUMBER 0110233
ORDER DATE 03/14/2003
SALESPERSON
BRYAN HOLLQUIST

CUSTOMER NO 04-20437T

SOLD TO SIB MORTGAGE
SHARED TECHNOLOGIES ALLEGIANCE
1950 STEMMONS FREEWAY
BOX 463
DALLAS, TX 75207
ATTENTION ACCOUNTS PAYABLE

SHIP TO SIB MORTGAGE
4665 CORNELL ROAD
SUITE 200
CINCINNATI, OH 45241

REQUESTED BY DIANE

CUSTOMER P O
0313030027

BLANKET P O

SALES TAX CODE
RSOHAM

TERMS
DUE UPON RECEIPT

ITEM	TAXABLE	UNIT	ORDERED	SHIPPED	AMOUNT
------	---------	------	---------	---------	--------

NITE MODE AUTO ATTENDANT NOT PICKING UP

TESTED AUTO ATTENDANT AND MAIN LINE IN NITE
MODE TESTED OK T-1/PRI CARD 2 DISABLED - ENABLED
BOTH PRI-A, SET TRUNK LINES 61-64, 69-72, 77-80
POOL B ACCESS REMOVED RING ADDED LINE 161
RING ONLY DN 2000

R1422T	L	HOUR	5 00	5 00	400 00
LABOR - REGULAR TIME	WHSE 004				
O1422T	L	HOUR	1 00	1 00	80 00
LABOR - REGULAR TIME	WHSE 004				
SC	S	EACH	1 00	1 00	20 00
SERVICE CHARGE	WHSE 004				

A FINANCE CHARGE OF 1 5% PER MONTH
CHARGED ON INVOICES 30 DAYS AND OVER

Taxable	500 00
Non-Taxable	0 00
Net Invoice	500 00
Freight	0 00
Sales Tax	0 00
Invoice Total	500 00

E&H INTEGRATED SYSTEMS

10 Spiral Drive
Suite 100
Florence, KY 41042
(859) 647-2600

Mo Day Yr Time			
SERVICE REQUESTED	3	14	03
DISPATCHED	3	17	03
COMPLETED	3	18	03

EQUIP CLASS	38	PROBLEM REPORTED	14
SERVICE CLASS	05	PROBLEM FOUND	14
SERVICE STATUS	01	WORK PERFORMED	03

110233
WORK ORDER

~~T-108608~~

CUST NO 20375	CUSTOMER NAME & ADDRESS Shaded Tech / SPB Montgomer	PHONE #	PO # 0313030027	VEHICLE #
PERSON REQUESTING SERVICE Dane	NATURE OF REQUEST right Mode Auto Atlt not picking up			

LINE NO	EXPLANATION OF WORK DONE	PHONE EXT NO	LINE NO	MATERIAL DESCRIPTION	TRANS CODE	QTY USED	PART NUMBER
1	tested Auto Atlt + main line in right mode tested okay. Picking up Auto Atlt when starting main number						
2	TI PRI and 2 disabled, enabled Both PRI-A, Set Trunk Line 61-64, 69-72, 77-80 Port B Access 8 ^{Route} Access 9 PRI-A Removed Ring 61-64, 69-72, 77-80 Dr 2000 Add Line 161 Ring only Dr 2000 PLC MP-8. Testd phone #9 + 8 okay tested 800-742-5617 Ring on Od 061 469-1450 okay						

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APR 04 2003

DATE	LINE NO	EMP NO	LABOR CODE	REG HOURS	OVERTIME HOURS	START TIME	END TIME
3/17	1	42201	L.S	2.5		2:30	4:40
3/18	2	42201		3.5	1.0	12:30	5:10

COMMENTS

SCANNED

SERVICEMAN'S SIGNATURE
[Signature]

CUSTOMER APPROVAL & SIGNATURE
Nick A. Buckingham 3/17/03
DATE

SHARED TECHNOLOGIES FAIRCHILD Friday, 14 March 2003 9 30 am CERIA CHICA

SCREEN - COPY

LOC 4665 CORNELL ROAD #200 CINCINNATI .OH
DISPATCH TICKET eta

SIB/IVY MORTGAGE-CINCINNATI 513-469-1450

1 SR #	0313030027	8 Tr Ty	Ext/Ser#	22 Date
2 Date	031303	9 26 38	GETTING COMPLAINTS	Time:
3 Time	1709	10	THAT WHEN CALLING	#1
Acct	9030001	11	INTO NIGHT LINE	5 T #2:
Inv		12	AUTO ATTENDANT	6 RtBy
Sys	NTI NOR ICS	13	RINGS BUSY	27 Orig CERIA CHIC
18 MR		14		28 P/R
19 Pri	B	15		29 Time
20 Who	NICKY	16		30 Stat
21 SC	05	17		31 Hrs

SUB E H INTEGR 859-647-2600

SC 05 exp / / NORSTAR MICS

COMMENTS

32 NICKY AT 513-469-1450

TROUBLE CODE TRANSLATION
OTHER OTHER

GETTING COMPLAINTS
THAT WHEN CALLING
INTO NIGHT LINE
AUTO ATTENDANT
RINGS BUSY

INVOICE

Page 1 of 1

KENTUCKY

INDIANA

TENNESSEE

OHIO



100 Urton Lane Suite 100
 Louisville KY 40223-3944
 (502) 212-4200
 www.eandhis.com
 Duns No 06-690-4822

INVOICE NUMBER 0158269-IN

INVOICE DATE 11/24/2003

ORDER NUMBER 0109500

ORDER DATE 04/18/2003

SALESPERSON

BRYAN HOLLQUIST

CUSTOMER NO 04-20437T

SOLD TO SIB MORTGAGE
 SHARED TECHNOLOGIES ALLEGIANCE
 1950 STEMMONS FREEWAY
 BOX 463
 DALLAS, TX 75207
 ATTENTION ACCOUNTS PAYABLE

SHIP TO SIB MORTGAGE
 4665 CORNELL ROAD
 SUITE 200
 CINCINNATI, OH 45241

REQUESTED BY CAROLE LYNN

CUSTOMER P O

BLANKET P O

SALES TAX CODE
RSOHAMTERMS
DUE UPON RECEIPT

ITEM	TAXABLE	UNIT	ORDERED	SHIPPED	AMOUNT
------	---------	------	---------	---------	--------

CONFIGURED CLIENTS FOR INFOCUS

R1424T	L	HOUR	1 00	1 00	85 00
LABOR - REGULAR TIME	WHSE 004				
SC	S	EACH	1 00	1 00	20 00
SERVICE CHARGE	WHSE 004				

A FINANCE CHARGE OF 1 5% PER MONTH
 CHARGED ON INVOICES 30 DAYS AND OVER

Taxable	105 00
Non-Taxable	0 00
Net Invoice	105 00
Freight	0 00
Sales Tax	0 00
Invoice Total	105 00

=&H
INT=GRAT=D
SYST=MS

10 Spiral Drive
 Suite 100
 Florence, KY 41042
 (859) 647-2600

	Mo	Day	Yr	Time
SERVICE REQUESTED	4	18	03	
DISPATCHED	4	18	03	12:30
COMPLETED	4	22	03	1:00

EQUIP CLASS	38	PROBLEM REPORTED	/
SERVICE CLASS	02	PROBLEM FOUND	/
SERVICE STATUS	01	WORK PERFORMED	02

F-2654
WORK ORDER
NC-109500

CUST NO 20437	CUSTOMER NAME & ADDRESS Shared Tech/SIB Mortgage	PHONE #	PO #	VEHICLE #
PERSON REQUESTING SERVICE Carol Lynn	NATURE OF REQUEST Install Reader Board			
NATURE OF REQUEST In focus Clients / Server				

LINE NO	EXPLANATION OF WORK DONE	PHONE EXT NO	LINE NO	MATERIAL DESCRIPTION	TRANS CODE	QTY USED	PART NUMBER
1	Drove to site after working w/ Carol Ann to sort out In focus licenses. Installed Reader Board. Got licenses for wallboard. Made test calls ok						
2	Configured clients on in focus. Spoke with Nick and he will deliver a PC to get as server for in focus. Need to run cable to wallboard and mount rack						
3	IT A Shop						

RECEIVED
 MAY 19 2003

DATE	LINE NO	EMP NO	LABOR CODE	REG HOURS	OVERTIME HOURS	START TIME	END TIME
4/18	1	424	02	4.5	1.5	12:30	6:00
4/22	2	424	02	2.5		10:30	12:00
4/22	3	424	IT	1.0		12:00	1:00
4/18	1	423	02	2.0		2:30	4:30

COMMENTS

Return sheet ref

READERboard install should have been included on I-2654
 Bill only Line 2 Billing should go on install ticket # FROM shared tech

QUOTED

\$

OVERTIME AUTHORIZATION

SERVICE MAN'S SIGNATURE

CUSTOMER APPROVAL & SIGNATURE

DATE

ACCOUNTS RECEIVABLE AGED INVOICE REPORT

ALL OPEN INVOICES - AGED AS OF 11/24/03
INCLUDING ALL TRANSACTIONS

DIVISION NO 01 LOUISVILLE

CUSTOMER/ INV DATE	INVOICE NO	INVOICE DUE DATE	DISCOUNT DUE DATE	DISCOUNT AMOUNT	BALANCE	CURRENT	30 DAYS	60 DAYS	90 DAYS	120 DAYS	DAYS DELQ
20056T	SHARED TECHNOLOGY	LOU **	CONTACT	ACCOUNTS PAYABLE	PHONE (800) 267 7283	EXT	CR LMT				00
03/28/01	0132542	IN 03/28/01		00	22					22	971
03/28/01	0132577	IN 03/28/01		00	137 00					137 00	971
04/30/01	APR0087	FC 04/30/01		00	56 92 2 06					5 92	938
05/31/01	MAY0085-	FC 05/31/01		00	2 36 2 06					2 36	907
06/30/01	JUN0097	FC 06/30/01		00	2 06					2 06	877
07/31/01	JUL0271	FC 07/31/01		00	2 06					2 06	846
08/31/01	AUG0091	FC 08/31/01		00	2 06					2 06	815
09/30/01	SEP0096	FC 09/30/01		00	2 06					2 06	785
10/31/01	OCT0095	FC 10/31/01		00	2 06					2 06	754
11/30/01	NOV0097	FC 11/30/01		00	23 16 2 06					23 16	724
12/13/01	0139247	IN 12/13/01		00	100 00					100 00	711
12/31/01	DEC0087	FC 12/31/01		00	2 06					2 06	693
01/31/02	JAN0062	FC 01/31/02		00	3 56					3 56	662
02/28/02	FEB0059	FC 02/28/02		00	3 56					3 56	634
03/31/02	MAR0064	FC 03/31/02		00	3 56					3 56	603
04/30/02	APR0053	FC 04/30/02		00	3 56					3 56	573
05/31/02	MAY0071	FC 05/31/02		00	30 03 30 03					30 03	542
06/30/02	JUN0077	FC 06/30/02		00	39 33 39 33					39 33	512
07/31/02	JUL0062	FC 07/31/02		00	7 46 7 46					7 46	481
08/31/02	AUG0058	FC 08/31/02		00	7 46 7 46					7 46	450
09/30/02	SEP0059	FC 09/30/02		00	18 26 18 26					18 26	420
10/31/02	OCT0064	FC 10/31/02		00	7 46 7 46					7 46	389
11/30/02	NOV0059	FC 11/30/02		00	7 46 7 46					7 46	359
12/10/02	0148703	IN 12/10/02		00	100 00					100 00	349
12/31/02	DEC0063	FC 12/31/02		00	3 56					3 56	328
01/31/03	JAN0052	FC 01/31/03		00	218 03 5 06					218 03	297
02/28/03	FEB0060	FC 02/28/03		00	5 06					5 06	269
03/31/03	MAR0055	FC 03/31/03		00	5 06					5 06	238
04/30/03	0152503	IN 04/30/03		00	3 293 75					3 293 75	208
04/30/03	APR0058	FC 04/30/03		00	5 06					5 06	208
05/31/03	MAY0069	FC 05/31/03		00	54 46					54 46	177
06/30/03	JUN0045	FC 06/30/03		00	54 46					54 46	147
07/31/03	JUL0043	FC 07/31/03		00	54 46				54 46		116
08/31/03	AUG0054	FC 08/31/03		00	54 46			54 46			85
09/30/03	SEP0050	FC 09/30/03		00	54 46		54 46				55
10/31/03	OCT0044	FC 10/31/03		00	54 46	54 46					24
CUSTOMER 20056T TOTALS				00	4 370 00	54 46	54 46	54 46	54 46	4 152 16	
DIVISION 01 TOTALS				00	4 370 00	54 46	54 46	54 46	54 46	4 152 16	
NUMBER OF CUSTOMERS				1							
REPORT TOTALS				00	4 370 00	54 46	54 46	54 46	54 46	4 152 16	
NUMBER OF CUSTOMERS				1							

TOTAL FINANCE CHARGES - 408.26

ACCOUNTS RECEIVABLE AGED INVOICE REPORT

ALL OPEN INVOICES - AGED AS OF 11/24/03

DIVISION NO 01 LOUISVILLE

CUSTOMER/ INV DATE	INVOICE INVOICE NO	INVOICE DUE DATE	DISCOUNT DUE DATE	DISCOUNT AMOUNT	BALANCE	CURRENT	30 DAYS	60 DAYS	90 DAYS	120 DAYS	DAYS DELQ
20325T	ARCH CHEMICALS INC			CONTACT	ACCOUNTS PAYABLE	PHONE	(203) 882 3923	EXT	CR LMT		00
08/28/02	0145902	IN 08/28/02		00	260 00					260 00	453
09/12/02	0146213	IN 09/12/02		00	480 00					480 00	438
09/13/02	0146275	IN 09/13/02		00	42 84					42 84	437
09/30/02	SEP0067	FC 09/30/02		00	570 3 90					5 70	420
10/11/02	0147145	IN 10/11/02		00	1 755 00					1 755 00	409
10/11/02	0147160	IN 10/11/02		00	1 752 00					1 752 00	409
10/31/02	OCT0069	FC 10/31/02		00	11 74					11 74	389
11/30/02	NOV0066	FC 11/30/02		00	66 45 64 35					66 45	359
12/31/02	DEC0069	FC 12/31/02		00	69 45 64 35					69 45	328
01/31/03	JAN0057	FC 01/31/03		00	73 95 64 35					73 95	297
02/28/03	FEB0068	FC 02/28/03		00	64 35					64 35	269
03/31/03	MAR0063	FC 03/31/03		00	64 35					64 35	238
04/30/03	APR0065	FC 04/30/03		00	70 65 64 35					70 65	208
05/28/03	0153152	IN 05/28/03		00	1 350 00					1 350 00	180
05/31/03	MAY0077	FC 05/31/03		00	64 35					64 35	177
06/30/03	JUN0050	FC 06/30/03		00	84 60					84 60	147
07/31/03	JUL0050	FC 07/31/03		00	84 60				84 60		116
08/31/03	AUG0062	FC 08/31/03		00	84 60			84 60			85
09/30/03	SEP0057	FC 09/30/03		00	84 60		84 60				55
10/31/03	OCT0051	FC 10/31/03		00	84 60						24
11/13/03	0157989	IN 11/13/03		00	275 00	275 00					11
CUSTOMER 20325T TOTALS				00	6 828 83	359 60	84 60	84 60	84 60	6 215 43	
DIVISION 01 TOTALS				00	6 828 83	359 60	84 60	84 60	84 60	6 215 43	
NUMBER OF CUSTOMERS				1							
REPORT TOTALS				00	6 828 83	359 60	84 60	84 60	84 60	6 215 43	
NUMBER OF CUSTOMERS				1							

TOTAL FINANCE CHARGES - 889 09

ACCOUNTS RECEIVABLE AGED INVOICE REPORT

ALL OPEN INVOICES - AGED AS OF 11/24/03

DIVISION NO 01 LOUISVILLE

CUSTOMER/ INV DATE	INVOICE NO	INVOICE DUE DATE	DISCOUNT DUE DATE	DISCOUNT AMOUNT	BALANCE	CURRENT	30 DAYS	60 DAYS	90 DAYS	120 DAYS	DAYS DELQ
20422T	ADVEST			CONTACT	ACCOUNTS PAYABLE		PHONE (469) 259 3666		EXT	CR LMT	00
03/12/03	0150972	IN 03/12/03		00	100 00						257
04/30/03	APR0069	FC 04/30/03		00	1 50					100 00	208
05/31/03	MAY0081	FC 05/31/03		00	1 50					1 50	177
06/30/03	JUN0052	FC 06/30/03		00	1 50					1 50	147
07/31/03	JUL0053	FC 07/31/03		00	1 50				1 50		116
08/31/03	AUG0065	FC 08/31/03		00	1 50			1 50			85
09/30/03	SEP0061	FC 09/30/03		00	1 50		1 50				55
10/31/03	OCT0054	FC 10/31/03		00	1 50	1 50					24
CUSTOMER 20422T TOTALS				00	110 50	1 50	1 50	1 50	1 50	104 50	
DIVISION 01 TOTALS				00	110 50	1 50	1 50	1 50	1 50	104 50	
NUMBER OF CUSTOMERS				1							
REPORT TOTALS				00	110 50	1 50	1 50	1 50	1 50	104 50	
NUMBER OF CUSTOMERS				1							

TOTAL FINANCE CHARGES - 10.50

ACCOUNTS RECEIVABLE AGED INVOICE REPORT

ALL OPEN INVOICES - AGED AS OF 11/24/03

DIVISION NO 02 LEXINGTON

CUSTOMER/ INV DATE	INVOICE INVOICE NO	DISCOUNT DUE DATE	DISCOUNT DUE DATE	DISCOUNT AMOUNT	BALANCE	CURRENT	30 DAYS	60 DAYS	90 DAYS	120 DAYS	DAYS DELQ
20039T	SHARED TECHNOLOGY FAIRCHILD			CONTACT	ACCOUNTS PAYABLE	PHONE	(201) 498 1200	EXT	CR LMT		00
05/16/03	0152746	IN	05/16/03	00	275 00					275 00	192
06/30/03	JUN0080	FC	06/30/03	00	4 13					4 13	147
07/31/03	JUL0081	FC	07/31/03	00	4 13				4 13		116
08/31/03	AUG0092	FC	08/31/03	00	4 13			4 13			85
09/30/03	SEP0084	FC	09/30/03	00	4 13		4 13				55
10/31/03	OCT0076	FC	10/31/03	00	4 13	4 13					24
CUSTOMER 20039T TOTALS				00	295 65	4 13	4 13	4 13	4 13	279 13	
DIVISION 02 TOTALS				00	295 65	4 13	4 13	4 13	4 13	279 13	
NUMBER OF CUSTOMERS				1							
REPORT TOTALS				00	295 65	4 13	4 13	4 13	4 13	279 13	
NUMBER OF CUSTOMERS				1							

TOTAL FINANCE CHARGES - 20 65

ACCOUNTS RECEIVABLE AGED INVOICE REPORT

ALL OPEN INVOICES - AGED AS OF 11/24/03

DIVISION NO 04 CINCINNATI

CUSTOMER/ INV DATE	INVOICE INVOICE NO	DISCOUNT DUE DATE	DISCOUNT DUE DATE	DISCOUNT AMOUNT	BALANCE	CURRENT	30 DAYS	60 DAYS	90 DAYS	120 DAYS	DAYS DELQ
20375T	SHARED TECHNOLOGIES			CONTACT	ACCOUNTS PAYABLE		PHONE (630) 787 8050		EXT	CR LMT	00
04/30/03	0152618	IN	04/30/03	00	4 720 00					4 720 00	208
04/30/03	APR0133	FC	04/30/03	00	56 25					56 25	208
05/31/03	MAY0148	FC	05/31/03	00	94 80 70 80					94 80	177
06/30/03	JUN0129	FC	06/30/03	00	94 80 70 80					94 80	147
08/31/03	AUG0144	FC	08/31/03	00	70 80			70 80			85
09/30/03	SEP0124	FC	09/30/03	00	70 80		70 80				55
10/31/03	OCT0203	FC	10/31/03	00	70 80	70 80					24
CUSTOMER 20375T TOTALS				00	5 178 25	70 80	70 80	70 80	00	4 965 85	
DIVISION 04 TOTALS				00	5 178 25	70 80	70 80	70 80	00	4 965 85	
NUMBER OF CUSTOMERS				1							
REPORT TOTALS				00	5 178 25	70 80	70 80	70 80	00	4 965 85	
NUMBER OF CUSTOMERS				1							

TOTAL FINANCE CHARGES — 35% DD

ACCOUNTS RECEIVABLE AGED INVOICE REPORT

ALL OPEN INVOICES - AGED AS OF 11/24/03

DIVISION NO 04 CINCINNATI

CUSTOMER/ INV DATE	INVOICE NO	INVOICE DUE DATE	DISCOUNT DUE DATE	DISCOUNT AMOUNT	BALANCE	CURRENT	30 DAYS	60 DAYS	90 DAYS	120 DAYS	DAYS DELQ
20402M	OFFICE DEPOT	CINCI LABOR ONLY		CONTACT	JENNY SEVERSON		PHONE (800) 526 7006		EXT	CR LMT	00
05/09/03	0152672	IN	05/09/03	00	480 74					480 74	199
06/30/03	JUN0131	FC	06/30/03	00	1027 721					1027	147
07/31/03	JUL0135	FC	07/31/03	00	7 21					7 21	116
08/31/03	AUG0147	FC	08/31/03	00	6130 721			61 30			85
09/30/03	SEP0126	FC	09/30/03	00	7 21		7 21				55
10/31/03	OCT0208	FC	10/31/03	00	7 21	7 21					24
CUSTOMER 20402M TOTALS					00	573 94	7 21	7 21	61 30	7 21	491 01
DIVISION 04 TOTALS					00	573 94	7 21	7 21	61 30	7 21	491 01
NUMBER OF CUSTOMERS					1						
REPORT TOTALS					00	573 94	7 21	7 21	61 30	7 21	491 01
NUMBER OF CUSTOMERS					1						

TOTAL FINANCE CHARGES - 36 05

ACCOUNTS RECEIVABLE AGED INVOICE REPORT

ALL OPEN INVOICES - AGED AS OF 11/24/03

DIVISION NO 04 CINCINNATI

CUSTOMER/ INV DATE	INVOICE INVOICE NO	DISCOUNT DUE DATE	DISCOUNT DUE DATE	DISCOUNT AMOUNT	BALANCE	CURRENT	30 DAYS	60 DAYS	90 DAYS	120 DAYS	DAYS DELQ
20403M	OFFICE DEPOT HAMILTON LBR ONLY	CONTACT	JENNY SEVERSON			PHONE (800) 526 7006		EXT	CR LMT		00
05/09/03	0152673	IN	05/09/03	00	664 69					664 69	199
06/30/03	JUN0132	FC	06/30/03	00	13 85 9 97					13 85	147
07/31/03	JUL0136	FC	07/31/03	00	9 97				9 97		116
08/31/03	AUG0148	FC	08/31/03	00	84 41 9 97			84 41			85
09/30/03	SEP0127	FC	09/30/03	00	9 97	9 97	9 97				55
10/31/03	OCT0209	FC	10/31/03	00	9 97						24
CUSTOMER 20403M TOTALS				00	792 86	9 97	9 97	84 41	9 97	678 54	
DIVISION 04 TOTALS				00	792 86	9 97	9 97	84 41	9 97	678 54	
NUMBER OF CUSTOMERS				1							
REPORT TOTALS				00	792 86	9 97	9 97	84 41	9 97	678 54	
NUMBER OF CUSTOMERS				1							

TOTAL FINANCE CHARGES - 49 85

ACCOUNTS RECEIVABLE AGED INVOICE REPORT

ALL OPEN INVOICES - AGED AS OF 11/24/03

DIVISION NO 04 CINCINNATI

CUSTOMER/ INV DATE	INVOICE NO	INVOICE DUE DATE	DISCOUNT DUE DATE	DISCOUNT AMOUNT	BALANCE	CURRENT	30 DAYS	60 DAYS	90 DAYS	120 DAYS	DAYS DELQ
20403T	OFFICE DEPOT	HAMILTON		CONTACT	JENNY SEVERSON		PHONE (800) 526 7006		EXT	CR LMT	00
04/16/03	0152017	IN	04/16/03	00	801 80						222
05/31/03	MAY0151	FC	05/31/03	00	12 03						177
06/30/03	JUN0133	FC	06/30/03	00	12 03						147
07/31/03	JUL0137	FC	07/31/03	00	12 03						116
08/31/03	AUG0149	FC	08/31/03	00	12 03				12 03		85
09/30/03	SEP0128	FC	09/30/03	00	12 03		12 03				55
10/31/03	OCT0210	FC	10/31/03	00	12 03	12 03					24
CUSTOMER 20403T TOTALS				00	873 98	12 03	12 03	12 03	12 03	825 86	
DIVISION 04 TOTALS				00	873 98	12 03	12 03	12 03	12 03	825 86	
NUMBER OF CUSTOMERS				1							
REPORT TOTALS				00	873 98	12 03	12 03	12 03	12 03	825 86	
NUMBER OF CUSTOMERS				1							

TOTAL FINANCE CHARGES - 72.18

ACCOUNTS RECEIVABLE AGED INVOICE REPORT

ALL OPEN INVOICES - AGED AS OF 11/24/03

DIVISION NO 04 CINCINNATI

CUSTOMER/ INV DATE	INVOICE NO	INVOICE DUE DATE	DISCOUNT DUE DATE	DISCOUNT AMOUNT	BALANCE	CURRENT	30 DAYS	60 DAYS	90 DAYS	120 DAYS	DAYS DELQ
20437I	COMPLETE	SIB MORTGAGE		CONTACT	ACCOUNTS PAYABLE	PHONE	(469) 259 3666	EXT	CR LMT		00
04/28/03	0152406	IN	04/28/03	00	3 632 00					3 632 00	210
05/31/03	MAY0154	FC	05/31/03	00	264 48	<i>SK KP</i>				264 48	177
06/30/03	JUN0137	FC	06/30/03	00	264 48	<i>SK KP</i>				264 48	147
07/31/03	JUL0142	FC	07/31/03	00	54 48				54 48		116
08/31/03	AUG0154	FC	08/31/03	00	54 48			54 48			85
09/30/03	SEP0132	FC	09/30/03	00	54 48		54 48				55
10/31/03	OCT0212	FC	10/31/03	00	54 48	54 48					24
CUSTOMER 20437I TOTALS				00	4 378 88	54 48	54 48	54 48	54 48	4 160 96	
DIVISION 04 TOTALS				00	4 378 88	54 48	54 48	54 48	54 48	4 160 96	
NUMBER OF CUSTOMERS				1							
REPORT TOTALS				00	4 378 88	54 48	54 48	54 48	54 48	4 160 96	
NUMBER OF CUSTOMERS				1							

TOTAL FINANCE CHARGES - 326.88

ACCOUNTS RECEIVABLE AGED INVOICE REPORT

ALL OPEN INVOICES - AGED AS OF 11/24/03

DIVISION NO 04 CINCINNATI

CUSTOMER/ INV DATE	INVOICE NO	INVOICE DUE DATE	DISCOUNT DUE DATE	DISCOUNT AMOUNT	BALANCE	CURRENT	30 DAYS	60 DAYS	90 DAYS	120 DAYS	DAYS DELQ
20437T	SIB MORTGAGE			CONTACT	ACCOUNTS PAYABLE		PHONE (469) 259 3666		EXT	CR LMT	00
04/24/03	0152221	IN 04/24/03		00	100 00						214
05/21/03	0153068	IN 05/21/03		00	500 00					100 00	187
05/31/03	MAY0155	FC 05/31/03		00	1 50					500 00	187
06/30/03	JUN0138	FC 06/30/03		00	9 00					1 50	177
07/31/03	JUL0143	FC 07/31/03		00	9 00					9 00	147
08/31/03	AUG0155	FC 08/31/03		00	9 00			9 00			116
09/30/03	SEP0133	FC 09/30/03		00	9 00		9 00				85
10/31/03	OCT0213	FC 10/31/03		00	9 00	9 00					55
11/24/03	0158269	IN 11/24/03		00	105 00	105 00					24
CUSTOMER 20437T TOTALS				00	751 50	114 00	9 00	9 00	9 00	610 50	
DIVISION 04 TOTALS				00	751 50	114 00	9 00	9 00	9 00	610 50	
NUMBER OF CUSTOMERS				1							
REPORT TOTALS				00	751 50	114 00	9 00	9 00	9 00	610 50	
NUMBER OF CUSTOMERS				1							

TOTAL FINANCE CHARGES - 46.50