

**UNITED STATES BANKRUPTCY COURT
FOR THE DISTRICT OF DELAWARE**

PROOF OF CLAIM



s1415

In re
Shared Technologies Allegiance, Inc

Case Number
03-13108

YOUR CLAIM IS SCHEDULED AS

\$5 ~~FILED~~ UNSECURED
**U.S.B.C. SOUTHERN DISTRICT OF NEW YORK
ALLEGIANCE TELECOM, INC
03-13057 (RRD)**

NOTE This form should not be used to make a claim for an administrative expense arising after the commencement of the case. A request for payment of an administrative expense may be filed pursuant to 11 U.S.C. § 503.

Check box if you are aware that anyone else has filed a proof of claim relating to your claim. Attach copy of statement giving particulars.

Check box if you have never received any notices from the bankruptcy court in this case.

Check box if this address differs from the address on the envelope sent to you by the court.

The amounts reflected above constitute your claim as scheduled by the Debtor. If you agree with the amounts set forth herein and have no other claim against the Debtor, you do not need to file this proof of claim EXCEPT as stated below.

If the amounts shown above are listed as Contingent, Unliquidated or Disputed, a proof of claim must be filed. If you have already filed a proof of claim with the Bankruptcy Court or BMC, you do not need to file again.

Name of Creditor and Address
 03805888023440
DIGITEL
2600 SCHOOL DR ATLANTA GA 30360
ATLANTA GA 30360
Creditor Telephone Number ⁷⁷⁰ (770) 451-1111

CREDITOR TAX I.D. #
58-1536788

ACCOUNT OR OTHER NUMBER BY WHICH CREDITOR IDENTIFIES DEBTOR
BIR 05383

Check here replaces or amends a previously filed claim dated _____ if this claim

1 BASIS FOR CLAIM
 Goods sold Personal injury/wrongful death Retiree benefits as defined in 11 U.S.C. § 1114(a)
 Services performed Taxes Wages, salaries, and compensation (Fill out below)
 Money loaned Other (describe briefly) _____
 Your social security number _____
 Unpaid compensation for services performed from _____ to _____ (date) (date)

2 DATE DEBT WAS INCURRED 2002-2003 **3 IF COURT JUDGMENT, DATE OBTAINED**

4 TOTAL AMOUNT OF CLAIM AS OF PETITION DATE \$ 11,065.00 (unsecured) \$ _____ (secured) \$ _____ (unsecured priority) \$ 11,065.00 (total)

If all or part of your claim is secured or entitled to priority, also complete item 5 or 6 below.
 Check this box if claim includes interest or other charges in addition to the principal amount of the claim. Attach itemized statement of all interest or additional charges.

5 SECURED CLAIM
 Check this box if your claim is secured by collateral (including a right of setoff).
 Brief description of collateral:
 Real Estate
 Motor Vehicle
 Other _____
 Value of collateral \$ _____
 Amount of arrearage and other charges at time case filed included in secured claim above, if any \$ _____

6 UNSECURED PRIORITY CLAIM
 Check this box if you have an unsecured priority claim.
 Specify the priority of the claim:
 Wages, salaries, or commissions (up to \$4,650*) earned within 90 days before filing of the bankruptcy petition or cessation of the Debtor's business, whichever is earlier. 11 U.S.C. § 507(a)(3)
 Contributions to an employee benefit plan. 11 U.S.C. § 507(a)(4)
 Up to \$2,100* of deposits toward purchase, lease, or rental of property or services for personal family or household use. 11 U.S.C. § 507(a)(6)
 Alimony, maintenance, or support owed to a spouse, former spouse, or child. 11 U.S.C. § 507(a)(7)
 Taxes or penalties owed to governmental units. 11 U.S.C. § 507(a)(8)
 Other. Specify applicable paragraph of 11 U.S.C. § 507(a) _____
Amounts are subject to adjustment on 4/1/01 and every 3 years thereafter with respect to cases commenced on or after the date of adjustment.

7 CREDITS The amount of all payments on this claim has been credited and deducted for the purpose of making this proof of claim.

8 SUPPORTING DOCUMENTS Attach copies of supporting documents, such as promissory notes, purchase orders, invoices, itemized statements of running accounts, contracts, court judgments, mortgages, security agreements, and evidence of perfection of lien. DO NOT SEND ORIGINAL DOCUMENTS if the documents are not available, explain. If the documents are voluminous, attach a summary.

9 DATE-STAMPED COPY To receive an acknowledgment of your claim, please enclose a self-addressed stamped envelope and an additional copy of this proof of claim.

The original of this completed proof of claim form must be sent by mail or hand delivered (FAXES NOT ACCEPTED) so that it is received on or before 4:00 p.m., October 1, 2003, Eastern Daylight Time.

BY MAIL TO: United States Bankruptcy Court
re Allegiance Telecom, Inc, et al
P.O. Box 95, Bowling Green Station
New York, NY 10274

BY HAND OR OVERNIGHT DELIVERY TO: Clerk of the United States Bankruptcy Court
re Allegiance Telecom, Inc, et al
One Bowling Green, 6th Floor
New York, NY 10004-11408

THIS SPACE FOR COURT USE ONLY
 0 2003
 CLERK OF COURT CENTER

DATE SIGNED
11-24-03

SIGN and print the name and title, if any, of the creditor or other person authorized to file this claim (attach copy of power of attorney, if any).
Carol Anderson CAROL ANDERSON AIR MGR

Penalty for presenting fraudulent claim is a fine of up to \$500,000 or imprisonment for up to 5 years, or both. 18 U.S.C. §§ 152 AND 3571

See Other Side For Instructions



02546



Inv# D032800023

SERVICE WORK ORDER - WD03240051 On Hold?: N

Entered 03/24/03 12:15 BY dnixon Printed By kcowart Page: 1

Model Number: NTI Priority: 10 COD: no
Serial No: 07007 Type: MAC Status: CI

Description:
Product Ref:
Caller: JENNY SEVERSON
WO Phone: 469.259.3666
Inst. Date:
Customer PO: ATLAN.MAC1NF0437
Service Cont:
Warranty:
Warr Eff:
Territory:
Revision:
Equipment Status:
Retrofit:
Div: 54
Action Gr: MAC
Wo Class:

Customer: BIR05383 Cust System:
CUSTOMER ADDRESS

---EQUIPMENT ADDRESS---

469-259-2268
SHARED TECHNOLOGIES ALLEGIANCE INC
SHARO STEMMONS FREEWAY
1950 BOX 463
DALLAS, TEXAS 75207

TOTAL - 5,400.00
Bal - 5,400.00

Customer - Open: 08:00 Close: 17:00 Set:

see notes

Arrival Date: 03/24/03 Proj Arr:
Arrival Time: 13:00 Time: 00:00
Completion Date: 03/24/03 Job Time: 0000:05
Completion Time: 13:05 Travel Time: ___:___
Start Mileage: _____ Ending Mileage: _____

MD06040002

Problem Description:
Problem: MAC MOVE,ADD,CHANGE

Cause Description

Repair Description

Reference Numbers:
Help Desk:

RA Number: Support Call:
WORK TO BE PERFORMED AT: NEXTEL
212 FRANKFURT CIRCLE
BIRMINGHAM, AL 35211
SITE CONTACT: SHERRY TORBERT @ 205.941.0670
SCOPE OF WORK: INSTALLATION OF CP OPTION 11C RLS
25 4 TELEPHONE SYSTEM.
WHEN BILLING REFERENCE SHARED'S JOB NUMBER:
ATLAN.MAC1NF0437.
WD02190041 Is At Customer Location
CSR: BERRYHILL PROB: SHIP
SN: 07007 MOD: NTI
Date: 02/19/03 Time: 1119 Call: DE DE TRUHLER
Installation of Customer provided Option11C PBX to
serve Nextel location at 212 Frankfort Circle,
Birmingham, AL.35211 See Letter Of award job
#:ATLAN.MAC1NF0437

Dispatch To: CAHILL

Branan Cahill

Dispatch Date:



INU# 0033100025

WORK ORDER - WD02190041 On Hold?: N

Entered 02/19/03 11:19 By dnixon Printed By kcowart Page 1

Model Number: NTI Priority: 10 COD: no
 Serial No: 07007 Type: MAC Status: CI
 Description:
 Product Pef
 Caller: DE DE TRUHLER
 WO Phone: 651.437.5450 Revision: Petrofit:
 Inst. Date: Equipment Status: Div: 54
 Customer PO: Action Gr: MAC
 Service Cont: Warranty: Wo Class:
 Eff Date: - Warr Eff: -
 Bill Type: 3 Territory:

Customer: BIR05383 Cust System:
 ---CUSTOMER ADDRESS---
 469-259-2268
 SHARED TECHNOLOGIES ALLEGIANCE INC
 1950 STEMMONS FREEWAY
 P.O. BOX 463
 DALLAS, TEXAS 75207

---EQUIPMENT ADDRESS---

TOTAL - 1975.00
 Bal - 1975.00
 See Notes on

Customer: - Open 08 00 Close: 17:00 Set:

Arrival Date 03/28/03 Proj Arr: MD06040001
 Arrival Time: 09:00 Time: 00.00
 Completion Date: 03/28/03 Job Time: _____
 Completion Time: 09:05 Travel Time: ____:____
 Start Mileage _____ Ending Mileage: _____

Problem Description:
Problem: ship ship

Cause Description:

Repair Description:

Reference Numbers:

Help Desk RA Number: Support Call:
 WORK TO BE PERFORMED AT: NEXTEL COMM-E
 102 OXMOOR ROAD/SUITE 118
 HOMEWOOD, AL

CONTACT: DE DE TRUHLER @ 651 437.5450 (OFF SITE)
 SCOPE OF WORK: DE-INSTALL SYSTEM. WRAP ALL CARDS
 INDIVIDUALLY IN STATIC BAGS. WRAP ALL SETS IN
 BUBBLE WRAP. WRAP CABINET IN BUBBLE WRAP. REMOVE
 POWER SUPPLY FROM CABINET AND WRAP SEPARATELY.
 THEN MUST BE BOXED FOR SHIPPING WITH A PACKING
 LIST ON ALL BOXES. BRING BACK TO OFFICE FOR
 SHIPPING. WHEN BILLING REFERENCE SR#:3021903001
 WC12180006 Is At Customer Location.
 CSR: REYNOLDS J PROB: 5000
 SN: 07007 MOD: NTI
 Date: 12/18/02 Time: 0754 Call: STEVE WEBB
 RE: SR#3021903001- Deinstallation and Shipment of
 Customer Equipment to Nextel warehouse @ 4643
 Ulster Street, Suite 500, Denver CO 80237. Attn:
 Ralph Coleman. Packed and Shipped Per: NTP
 Shipping Standards.

MD06040001

Inu# D033100026

02/19/03 11:46 By dnixon Printed By kcowart Page: 1

I Number: NTI Priority: 10 COD: no
 Serial No: 07007 Type: MAC Status: CI
 Description: Ref.
 Product: DE DE TRUHLER
 Caller: DE DE TRUHLER
 Phone: 651.437.5450
 Date: Revision: Retrofit
 Equipment Status: Div 54
 Location Gr: MAC
 Warrant: Wo Class
 Warr Eff:
 Territory:

Customer: BIR05383 Cust System:
 CUSTOMER ADDRESS---
 -CUSTOMER ADDRESS---
 -259 TECHNOLOGIES ALLEGIANCE INC
 SHARED STEMMONS FREEWAY
 50 STEMMONS FREEWAY
 P.O. BOX 463
 DALLAS, TEXAS 75207

---EQUIPMENT ADDRESS---

TOTAL - 1975.00
 Bal - 1975.00

Open: 08:00 Close: 17:00 Set:
 Arrival Date: 03/27/03 Proj Arr: Time: 00:00
 Arrival Time: 09:00 Job Time: _____
 Completion Date: 03/27/03 Travel Time: _____
 Completion Time: 09:05 Ending Mileage: _____
 Start Mileage: _____

See notes

MP06040001

Problem Description: ship
 Problem Description: ship
 Cause Description:
 Repair Description:
 Reference Numbers:
 Help Desk:

RA Number: Support Call:
 WORK TO BE PERFORMED AT: NEXTEL COMM-E
 222 BUSINESS CIRCLE
 BUILDING #5
 PELHAM, AL

OFF-SITE CONTACT: DE DE TRUHLER @ 651 437.5450
 SCOPE OF WORK: DE-INSTALLATION OF OPTION. WRAP ALL
 CARDS SEPARATELY IN STATIC BAGS REMOVE POWER
 SUPPLY AND WRAP SEPARATELY. BUBBLE WRAP INDIVIDUAL
 SETS AND CABINET. BRING BACK TO OFFICE FOR
 SHIPPING. MAKE PACKING LIST OF EACH BOX
 WHEN BILLING REFERENCE SHARED'S SR#: 3021903001
 WC12180006 Is At Customer Location.
 CSR: REYNOLDS J PROB: 5000
 SN: 07007 MOD: NTI
 Date: 12/18/02 Time: 0754 Call: STEVE WEBB
 RE SR#3021903001- Deinstallation and shipment of
 customer equipment to. Nextel Warehouse @ 4643
 Ulster Street. Suite 500, Denver CO 80237, Attn
 Ralph Coleman
 Packed and Shipped Per: NTP Shipping Standards.



INV # D040700064

SERVICE WORK ORDER - WD03270018 On Hold?: N

Entered 03/27/03 09:11 By dnixon Printed By kcowart Page: 1

Model Number: NTI Priority: 10 COD: no
Serial No: 07007 Type: SERV Status: CI
Description:
Product Ref:
Caller: DAWN WEBB
WO Phone: 678.290.1702 Revision: Retrofit:
Inst. Date: Equipment Status: Div: 54
Customer PO: SR#0326030025 Action Gr: TECH
Service Cont: Warranty: Wo Class:
Eff Date: - Warr Eff: -
Bill Type: 3 Territory:

Customer: BIR05383 Cust System:
---CUSTOMER ADDRESS---
469-259-2268
SHARED TECHNOLOGIES ALLEGIANCE INC
1950 STEMMONS FREEWAY
P.O. BOX 463
DALLAS, TEXAS 75207
Customer - Open: 08:00 Close 17:00 Set:

---EQUIPMENT ADDRESS---

TOTAL 127 01
Bal " "

Arrival Date: 03/27/03 Proj Arr.
Arrival Time: 14:00 Time: 00:00
Completion Date: 03/27/03 Job Time: 0001.00
Completion Time: 15:00 Travel Time: 04 44
Start Mileage: Ending Mileage:

Problem Description:
Problem: service service

Cause Description:

Repair Description:

Reference Numbers:
Help Desk:

RA Number: Support Call:
WORK TO BE PERFORMED AT: T J MAXX
410 BELAIR BOULEVARD
MOBILE, AL
SITE CONTACT: TOBY KELLY @ 251.473.4250 SCOPE OF
WORK: PHONE JACK AT EXT 301 HAS BEEN RIPPED OFF
THE WALL. CUSTOMER HAS REQUESTED THAT SERVICE
CALL BE MADE ON THURSDAY 3/27/03.
WHEN BILLING REFERENCE SHARED'S SR#: 0326030025
WD02190041 Is At Customer Location.
CSR: BERRYHILL PROB: SHIP
SN: 07007 MOD: NTI
Date: 02/19/03 Time: 1119 Call: DE DE TRUHLER
Repaired phone jack at ext.301 and re-hung phone.



Inv # D0414 000 29

SERVICE WORK ORDER - WD03250056 On Hold?: N

Entered 03/25/03 13:04 By dnixon Printed By kcowart Page: 1

Model Number: NTI Priority: 10 COD: no
Serial No: 07007 Type: SERV Status: CI
Description:
Product Ref:
Caller: DAWN WEBB
WO Phone: 678.290.1702
Inst. Date: Equipment Status: Retrofit:
Customer PO: Action Gr: TECH
Service Cont: Warranty: Wo Class:
Eff Date: Warr Eff:
Bill Type: 3 Territory:

Customer: BIR05383 Cust System:

---CUSTOMER ADDRESS---

---EQUIPMENT ADDRESS---

469-259-2268
SHARED TECHNOLOGIES ALLEGIANCE INC
1950 STEMMONS FREEWAY
P.O. BOX 463
DALLAS, TEXAS 75207

TOTAL - 127.01
Bal 7.01

Customer- Open: 08:00 Close: 17:00 Set:

Arrival Date: 03/26/03 Proj Arr:
Arrival Time: 02:00 Time: 00:00
Completion Date: 03/26/03 Job Time: 0001:00
Completion Time: 03:00 Travel Time:
Start Mileage Ending Mileage:

Problem Description:

Problem: 1000 PHONE PROBLEM

Cause Description:

Repair Description:

Reference Numbers:

Help Desk: RA Number: Support Call:
WORK TO BE PERFORMED AT: T J MAXX
3500 ROSS CLARK CIRCLE
#400
DOTHAN, AL
SITE CONTACT: DEBRA BUTLER @ 334 678.1826
SCOPE OF WORK: DESK CAN'T HEAR INCOMING CALLS.
WHEN BILLING REFERENCE SHARED'S SR#: 0325030006.
WD02190041 Is At Customer Location.
CSR: BERRYHILL PROB: SHIP
SN: 07007 MOD: NTI
Date: 02/19/03 Time: 1119 Call: DE DE TRUHLER
reviewed site with customer, swapped handset cord
with another phone, problem cleared up. Called
Shared they said they would send a new cord to
cust. site.

Dispatch To: HINSON
03/25/03 13:04

HINSON COMMUNICATIONS

Dispatch Date:



INV # ~~D04230005~~ D041400037

DIGITEL SERVICE WORK ORDER - WD04070093 On Hold?: N

Entered 04/07/03 16:21 By ccorneli Printed By kcowart Page: 1

Model Number: NTI Priority: 10 COD: no
 Serial No: 07007 Type: MAC Status: CI
 Description:
 Product Ref:
 Caller: Nancy
 WO Phone: 800-267-7282 Revision:
 Inst. Date: Equipment Status: Retrofit:
 Customer PO: SR#0407030012 Div: 54
 Service Cont: Action Gr: MAC
 Eff Date: - Warranty: Wo Class:
 Bill Type: 3 Warr Eff: -
 Territory:

Customer: BIR05383 Cust System:

---CUSTOMER ADDRESS---

---EQUIPMENT ADDRESS---

469-259-2268
 SHARED TECHNOLOGIES ALLEGIANCE INC
 1950 STEMMONS FREEWAY
 P.O. BOX 463
 DALLAS, TEXAS 75207

TOTAL - 127.01
 Bal - 120.00

Customer- Open: 08:00 Close: 17:00 Set.

Arrival Date: 04/07/03 Proj Arr:
 Arrival Time: 16:30 Time: 00:00
 Completion Date: 04/07/03 Job Time: 0000:30
 Completion Time: 17:00 Travel Time: 00:09
 Start Mileage: _____ Ending Mileage: _____

Problem Description:

Problem: MAC MOVE,ADD,CHANGE

Cause Description:

Repair Description:

Reference Numbers:

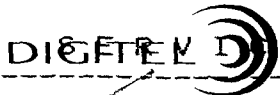
Help Desk: RA Number: Support Call:
 Saks @ Summit:129 Summit Blvd Birmingham, AL
 Please Change time on Display and check
 problems on attached Shared Work order.
 WD03250056 Is At Customer Location.
 CSR: HINSON PROB: 1000
 SN. 07007 MOD: NTI
 Date: 03/25/03 Time: 1304 Call: DAWN WEBB
 Line at jewelry counter TN 14-4 check okay at MDF
 Trouble in cable that needs replaced. Water is
 getting in conduit. Set T&D

Dispatch To: KAY
04/07/03 16:21

Joel kay

Dispatch Date:

Customer Approval : _____
please sign



July DO 42300005

Entered 04/02/03 11:51 By dnixon Printed By kcowart Page: 1

Model Number: NTI Priority: 10 COD: no
 Serial No: 07007 Type: SERV Status: CI
 Description:
 Product Ref:
 Caller: JOE BLONDIN
 WO Phone: 201.498.7507 Revision: Retrofit:
 Inst. Date: Equipment Status: Div: 54
 Customer PO: SR#0320030010 Action Gr: TECH
 Service Cont: Warranty: Wo Class:
 Eff Date: - Warr Eff: -
 Bill Type: 3 Territory:

Customer: BIR05383 Cust System:

---CUSTOMER ADDRESS---
 469-259-2268
 SHARED TECHNOLOGIES ALLEGIANCE INC
 1950 STEMMONS FREEWAY
 P.O. BOX 463
 DALLAS, TEXAS 75207
 Customer- Open: 08:00 Close: 17:00 Set:

---EQUIPMENT ADDRESS---

Total - 265.03
 Bal - 247.50

Arrival Date: 04/18/03 Proj Arr:
 Arrival Time: 10:00 Time: 00:00
 Completion Date: 04/18/03 Job Time: 0002:30
 Completion Time: 12:30 Travel Time: ___
 Start Mileage: _____ Ending Mileage: _____

Problem Description:
 Problem: service service

Cause Description:

Repair Description:

Reference Numbers:

Help Desk: RA Number: Support Call:
 WORK TO BE PERFORMED AT: NEXTEL COMM-E
 5368 U S HIGHWAY 280
 BIRMINGHAM, AL
 SITE CONTACT: UNKNOWN
 SCOPE OF WORK: PREVENTATIVE MAINTENANCE TO BE
 PERFORMED ON TUESDAY, 4/15/03 @ 10:00 A.M. SEE
 ATTACHED PAPERWORK FOR INSTRUCTIONS.
 WHEN BILLING REFERENCE SHARED'S SR#: 0320030010
 WD03250056 Is At Customer Location.
 CSR: HINSON PROB: 1000
 SN: 07007 MOD: NTI
 Date: 03/25/03 Time: 1304 Call: DAWN WEBB
 See Attached paperwork per [unclear] Request.
 Performed P.M. on Opt.11 PBX.

Dispatch To: BERRYHILL Vic Berryhill
 4/02/03 11:51

Dispatch Date:



INV 00509 00026

SERVICE WORK ORDER - WD04020042 On Hold?: N

Entered 04/02/03 11:47 By dnixon Printed By kcowart Page: 1

Model Number: NTI Priority: 10 COD: no
 Serial No: 07007 Type: SERV Status: CI
 Description:
 Product Ref:
 Caller: JOE BLONDIN
 WO Phone: 201 498 7507 Revision: Retrofit:
 Inst. Date: Equipment Status: Div: 54
 Customer PO: Action Gr: TECH
 Service Cont: Warranty: Wo Class:
 Eff Date: - Warr Eff -
 Bill Type: 3 Territory:

Customer: BIR05383 Cust System:

---CUSTOMER ADDRESS---

---EQUIPMENT ADDRESS---

69-259-2268
 HARED TECHNOLOGIES ALLEGIANCE INC
 950 STEMMONS FREEWAY
 P.O. BOX 463
 ALLAS, TEXAS 75207

TOTAL 311.04
 Bal 311.04

Customer- Open: 08:00 Close: 17:00 Set:

Arrival Date: 04/16/03 Proj Arr:
 Arrival Time: 10:00 Time: 00:00
 Completion Date: 04/29/03 Job Time: 0003:30
 Completion Time: 13:00 Travel Time: ___:___
 Start Mileage: _____ Ending Mileage: _____

Problem Description:
problem service service

Use Description:

Pair Description:

Reference Numbers:

Help Desk:

RA Number: Support Call:
 WORK TO BE PERFORMED AT. NEXTEL COMM-E
 6455 UNIVERSITY DRIVE NW
 HUNTSVILLE, AL

SITE CONTACT: UNKNOWN
 SCOPE OF WORK: PREVENTATIVE MAINTENANCE TO BE DONE
 ON MONDAY 4/14/03 @ 10:00 A M. SEE ATTACHED
 PAPERWORK FOR INSTRUCTIONS.
 WHEN BILLING REFERENCE SHARED'S SR#: 0320030027
 WD03250056 Is At Customer Location.
 CSR: HINSON PROB: 1000
 SN: 07007 MOD: NTI
 Date: 03/25/03 Time: 1304 Call: DAWN WEBB
 04-16-03 waited for site contact to arrive in
 order to perform PM, they never showed
 04-29-03 Went back and performed Prevention maint.
 on opt.11 as indicated on Shared Tech. Pm forms.



DOS090045

SERVICE WORK ORDER - WD04300053 On Hold?: N

Entered 04/30/03 14:24 By dnixon Printed By KCOWART Page 1

Model Number NTI Priority: 10 COD: no
Serial No: 07007 Type: SERV Status: CI
Description:
Product Ref:
Caller: DAWN WEBB
WO Phone: 678.290.1702
Inst. Date:
Customer PO:
Service Cont:
Eff Date:
Bill Type: 3

Customer: BIR05383 Cust System:
---CUSTOMER ADDRESS--- ---EQUIPMENT ADDRESS---
469-259-2268
SHARED TECHNOLOGIES ALLEGIANCE INC
1950 STEMMONS FREEWAY
P.O. BOX 463
DALLAS, TEXAS 75207
Customer- Open: 08:00 Close: 17:00 Set:

TOTAL 219.03
Bal 219.03

Arrival Date: 05/02/03 Proj Arr:
Arrival Time: 12:30 Time: 00:00
Completion Date: 05/02/03 Job Time: 0002:00
Completion Time: 14:30 Travel Time:
Start Mileage Ending Mileage:

Problem Description:
Problem: service service

Cause Description:

Repair Description:

Reference Numbers:
Help Desk:
RA Number: Support Call:
WORK TO BE PERFORMED AT: DRAKE BEAM MORIN
1000 URBAN CENTER DRIVE
5TH FLOOR
SITE CONTACT: UNKNOWN
SCOPE OF WORK: PREVENTATIVE MAINTENANCE. SEE
ATTACHED PAPERWORK TO FILL OUT WHILE ON SITE.
WHEN BILLING REFERENCE SHARED'S SR#:0425030020
WD04020042 Is At Customer Location.
CSR: KAY PROB: SERVICE
SN: 07007 MOD: NTI
Date: 04/02/03 Time: 1147 Call: JOE BLONDIN
Performed Shared Tech Quarterly P.M. Lights needed
replacing in switchroom.

Dispatch To: KAY Joel kay Dispatch Date:
4/30/03 14:24



Inw D05090053

SERVICE WORK ORDER - WD05060062 On Hold?. N

Entered 05/06/03 13.55 By dnixon Printed By kcowart Page: 1

Model Number: NTI Priority: 10 COD: no
 Serial No: 07007 Type: SERV Status: CI
 Description:
 Product Ref:
 Caller: DAWN WEBB
 WO Phone: 678.290.1702 Revision: Retrofit:
 Inst. Date: Equipment Status: Div: 54
 Customer PO: SR0506030021 Action Gr: TECH
 Service Cont: Warranty: Wo Class:
 Eff Date: - Warr Eff: -
 Bill Type: 3 Territory:

Customer: BIR05383 Cust System:

---CUSTOMER ADDRESS---

---EQUIPMENT ADDRESS---

469-259-2268
 SHARED TECHNOLOGIES ALLEGIANCE INC
 1950 STEMMONS FREEWAY
 P.O BOX 463
 DALLAS, TEXAS 75207

TOTAL 127.01
 Bal 127.01

Customer- Open: 08:00 Close: 17:00 Set

Arrival Date: 05/07/03 Proj Arr
 Arrival Time: 10:00 Time: 00.00
 Completion Date: 05/07/03 Job Time: 0000:30
 Completion Time: 10:30 Travel Time: -- --
 Start Mileage: _____ Ending Mileage: _____

Problem Description:

Problem. service service

Cause Description:

Repair Description:

Reference Numbers.

Help Desk:

RA Number:

Support Call:

WORK TO BE PERFORMED AT. T J MAXX - T570
 1682-C BELTLINE ROAD S.W.
 DECATUR, AL

SITE CONTACT: JOE JOB @ 205.308.0036
 SCOPE OF WORK: EMERGENCY MANAGEMENT LINE IS
 RING/NO ANSWER. # IS 256.308.0039. CALL JO SORIN @
 800.267.7283 WITH ANY QUESTIONS AND TO CLOSE
 TICKET.

WHEN BILLING REFERENCE SHARED'S SR#: 0506030021
 WDO4020042 Is At Customer Location.

CSR: KAY PROB: SERVICE
 SN. 07007 MOD: NTI

Date: 04/02/03 Time: 1147 Call: JOE BLONDIN
 Line down at RJ 21X reported to Bellsouth.



Inv# D0515 00016

SERVICE WORK ORDER - WD05080024 On Hold?: N

Entered 05/08/03 09:19 By dnixon Printed By kcowart Page: 1

Model Number: NTI Priority: 10 COD: no
Serial No: 07007 Type: SERV Status: CI

Description:
Product Ref:
Caller: DANUTA MICOR
WO Phone: 201.498.7518
Inst. Date:
Customer PO: SR#0508030009
Service Cont:
Eff Date:
Bill Type: 3
Revision:
Equipment Status:
Retrofit:
Div: 54
Action Gr: TECH
Wo Class:

Customer: BIR05383 Cust System:
---CUSTOMER ADDRESS---
69-259-2268
SHARED TECHNOLOGIES ALLEGIANCE INC
950 STEMMONS FREEWAY
P.O. BOX 463
DALLAS, TEXAS 75207

---EQUIPMENT ADDRESS---

TOTAL 127.01
Bal - 127.01

Customer - Open: 08:00 Close: 17:00 Set:

Arrival Date: 05/09/03 Proj Arr:
Arrival Time: 03:15 Time: 00:00
Completion Date: 05/09/03 Job Time: 0000:30
Completion Time: 03:45 Travel Time:
Start Mileage: Ending Mileage:

Problem Description:
Problem: service service

Cause Description:

Repair Description:

Reference Numbers:
Help Desk:

RA Number: Support Call:
WORK TO BE PERFORMED AT: T J MAXX - T045
8401 GASDEDN HIGHWAY
TRUSSVILLE, AL
SITE CONTACT: ELIZABETH KENRICK @ 661.2822
SCOPE OF WORK: AFTER TORNADO THE LINE TO THE ALARM
SYSTEM IS SHORTING OUT. CALL JOSEPHINE @
201.498 7519 TO CLOSE TICKET FROM SITE.
WHEN BILLING REFERENCE SHARED'S SR: 0508030009.
WD04020042 Is At Customer Location.
CSR: KAY PROB SERVICE
SN: 07007 MOD: NTI
Date: 04/02/03 Time: 1147 Call: JOE BLONDIN
Checked the alarm line 661-2962 checked out fine.

Dispatch To: HOLLOWAN BRIAN HOLLOWAN
05/08/03 09:19

Dispatch Date:

Printed By kcowart Page. 1

Model Number NTI Priority 10 COD: no
 Serial No: 07007 Type: SERV Status: CI
 Description:
 Product Ref:
 Caller JO SORIN EXT 7519 **INV# D051500018**
 WO Phone: 800.267.7283 Revision:
 Inst. Date: Equipment Status: Retrofit:
 Customer PO: Action Gr: TECH Div: 54
 Service Cont: Warranty:
 Eff Date: Warr Eff: - Wo Class:
 Bill Type: 3 Territory:

Customer: BIR05383 Cust System:

---CUSTOMER ADDRESS---

---EQUIPMENT ADDRESS---

469-259-2268
 SHARED TECHNOLOGIES ALLEGIANCE INC
 1950 STEMMONS FREEWAY
 P.O. BOX 463
 DALLAS, TEXAS 75207

TOTAL - 162.01
Bal - 162.01

Customer- Open: 08:00 Close: 17:00 Set:

Arrival Date 05/12/03 Proj Arr:
 Arrival Time: 12:00 Time: 00:00
 Completion Date 05/12/03 Job Time: 0001:00
 Completion Time: 13:00 Travel Time: ____:____
 Start Mileage: _____ Ending Mileage: _____

Problem Description:

Problem: PROGRAM PROGRAMMING

Cause Description:

Repair Description:

Reference Numbers

Help Desk.

RA Number:

Support Call:

WORK TO BE PERFORMED AT: T J MAXX - T649
 900 SKYLAND BOULEVARD
 TUSCALOOSA, AL

SITE CONTACT: ANGELA BELL @ 205.391.9091
 SCOPE OF WORK: EXT.301 IS AUTOMATICALLY RINGING AT
 EXT.304. IT'S AN M7310 GRAY SET. PROBABLY JUST
 PROGRAMMING GLICH. CALL JO @ 800.267.7283 EXT.7519
 TO CLOSE TICKET BEFORE LEAVING SITE.

WHEN BILLING REFERENCE SHARED'S SR 0508030017
 WD04020042 Is At Customer Location.

CSR: KAY PROB SERVICE

SN: 07007 MOD: NTI

Date: 04/02/03 Time: 1147 Call: JOE BLONDIN

Upon arrival The Digital Tech was told they called
 and canceled this ticket but no-one at Shared
 bothered to call Digital So therefore a standard
 service charge will still be applied due to a two
 hour travel and interruption of service.



IAU # DOS 15 000 22

S E R V I C E W O R K O R D E R - WD05090031 On Hold?: N

Entered 05/09/03 10:56 By ccorneli Printed By kcowart Page: 1

Model Number: NTI	Priority: 10	COD: no
Serial No: 07007	Type: EMC	Status: CI
Description:		
Product Ref:		
Caller: Danuta Micor		
WO Phone: 201-498-7518	Revision:	Retrofit:
Inst. Date:	Equipment Status:	Div. 54
Customer PO: sr#0509030009		Action Gr: TECH
Service Cont:	Warranty:	Wo Class:
Eff Date: -	Warr Eff: -	
Bill Type: 3	Territory:	

Customer: BIR05383 Cust System:

---CUSTOMER ADDRESS---

469-259-2268
 SHARED TECHNOLOGIES VULNERANCE INC
 1950 STEMMONS FREEWAY
 P.O. BOX 463
 DALLAS, TEXAS 75207

---EQUIPMENT ADDRESS---

TOTAL 127.01
 Bal 127.01

Customer - 08 00 Close: 17:00 Set:

Arrival Date: 05/09/03	Proj Arr:
Arrival Time: 14:45	Time: 00:00
Completion Date: 05/09/03	Job Time: 0000:30
Completion Time: 15:15	Travel Time: . . .
Start Mileage: _____	Ending Mileage: _____

Problem Description:
Problem: SYSDOWN SYSTEM DOWN

Cause Description:

Repair Description:

Reference Numbers:

Help Desk: RA Number: Support Call:

Please see attached Shared Work Order, lines
 are down at SAKS @ The Summit location.
 WD04020042 Is At Customer Location.
 CSR: KAY PROB: SERVICE
 SN: 07007 MOD: NTI
 Date: 04/02/03 Time: 1147 Call: JOE BLONDIN
 Reset Tie Line Loop 2 Tested okay.

Dispatch To: REYNOLDS J JACK REYNOLDS
05/09/03 10:56

Dispatch Date:

Customer Approval : _____
please sign



Entered 05/14/03 10:39 By dnixon
 W O R K O R D E R
 Printed By: B. Stewart
 Type: B. Stewart
 Priority: 10
 WDO5140036
 Page: 01
 Status: CR
 O'Connell, N

Description:
 Model Number: NTI
 Serial No: 07007

Inv# D051500028

WO Phone: 678.290.1702
 Caller: DAWN WEBB

Revision:
 Equipment Status:
 Warranty:
 Warr Eff:

Retrofit:
 Div: 54
 Action Gr: TECH
 Wo Class:

Service Cont:
 Eff Date:
 Customer PO:
 Customer Type: 3

Territory

Customer: BIR05383 Cust System:

---CUSTOMER ADDRESS---

---EQUIPMENT ADDRESS---

69-259-2268
 HARED TECHNOLOGIES ALLEGIANCE INC
 950 STEMMONS FREEWAY
 O. BOX 463
 ALLAS, TEXAS 75207
 Customer - Open: 08:00 Close: 17:00 Set:

TOTAL 105.54
 Bal - 105.54

Arrival Date: 05/14/03
 Arrival Time 12:30
 Completion Date 05/14/03
 Completion Time 13:30
 Start Mileage _____

Proj Arr
 Time 00:00
 Job Time 0001:00
 Travel Time: -- --
 Ending Mileage: _____

Problem Description:
 Problem: service service

Issue Description:

Pair Description:

Reference Numbers:
 Help Desk:

RA Number: Support Call:
 WORK TO BE PERFORMED AT: EMC CORP / FIELD-HOOVER
 100 CONCOURSE PARKWAY
 SUITE 265
 HOOVER, AL

TELEPHONE: 205.988.4404
 SCOPE OF WORK LP1 IS GOING UP AND DOWN. CONSTANT
 YELLOW AND RED ALARM. TECH MUST CALL EMC HELP DESK
 BEFORE GOING AND PRIOR TO LEAVING SITE.
 800.443.8100 E35922. PBX REMOTE #:2059896590. PBX
 MODEM PASSWORD: SEB 16BELL, PBX 0000.
 WHEN BILLING REFERENCE SHARED'S SR #: 0514030004
 Loop one looked good with no errors, worked with
 Hillary at EMC help desk and local onsite at EMC
 to decide their was no problem and no site visite
 was required. Worked remotely monitoring for 1
 hour to verify no trouble.

Dispatch To: KAY
 14/03 10:39

Joel kay

Dispatch Date: