UNITED STATES BANKRUPTCY COURT DISTRICT OF DELAWARE	PRO	OOF	OF CLAIM		
In re: Sign owners, LL, et al., 1	Case No			1	
AKA Kally's Slamburger	09-1	11960	(BLS)		
NOTE: See Reverse for List of Debtors/Case Numbers/ important details. This for should not be used to make a claim for an administrative expense arising after the	) -	□ Cho	olr bassif sassa		
commencement of the case. A "request" for payment of an administrative expensifiled pursuant to 11 U.S.C. § 503.	e may be	aware th	ck box if you are at anyone else has		
Name of Creditor and Address: the person or other entity to who the owes money or property	debtor	your clair	oof of claim relating to m. Attach copy of attach giving particulars.		
2093439900	1492	1	0 0,		
UTILITY BI			ck this box if you are or or trustee in this		
CUSTOMER SERVICE 221 E CAPITOL AVE		case.			
LITTLE ROCK, AR 72201					
					Iready filed a proof of claim with the rt or BMC, you do not need to file again.
Creditor Telephone Number (50) 372 -5661		<u> </u>			ICE IS FOR COURT USE ONLY
Name and address where payment should be sent (if different from a Hilliam Bulliam Susuel)	above):	- KE	CEIVED	Check this	box to indicate that this
DA BOLLOSO		NOV	/ 1.6 2009		nds a previously filed claim.
Buttles Rock Ar 72203		1101	T.O ZUUS	Claim Num	iber (see reverse):
Payment Telephone Number (50) 3/12-5/6		1 BM	C GROUP		
	118			235-00	104-301-307-0499-30
1. AMOUNT OF CLAIM AS OF DATE CASE FILED \$ 978.  If all or part of your claim is secured, complete item 4 below; however, if all of lift all or part of your claim is entitled to priority, complete item 5.	f your claim	is unsecu	_ red, do not complete it	em 4. <i>301-64</i>	199-302 -105-1760-30
					·
Check this box if claim includes interest or other charges in addition to the pri					
2. BASIS FOR CLAIM:	(See inst #2 and #3	sa on	3. LAST FOUR DIG IDENTIFIES DEBT	IITS OF ANY N OR:	UMBER BY WHICH CREDITOR
Goods + Derwees (Hrounded	reverse s	side.)	3a. Debtor may have		
Check the appropriate box if your claim is secured by a lien on property or a right of set off and provide the requested information	ecured Clair		\$ <del>978.7</del>	<u> </u>	<b><u>PO NOT</u></b> include the priority portion of our claim here.
Nature of property or right of setoff:  ☐ Real Estate ☐ Motor Vehicle ☐ Other	cured Clain	n Amount:	\$ 9 10 1	<u> </u>	
	-				e case filed included in secured claim,
		% if any:	\$	В	asis for Perfection:
5. PRIORITY CLAIM Amount of Claim Entitled to Priority under 11 U.S.C.					Tent of ONLY of the Control of
§507(a). If any portion of your claim falls in one of the following categories, check the box and state the amount.	riority Clain	n Amount:	\$		Include <u>QNLY</u> the priority portion of your unsecured claim here.
You MUST specify the priority of the claim:		Up to \$2	.425* of deposits towa	rd purchase. lease	e, or rental of property or
Domestic support obligations under 11 U.S.C. § 507(a)(1)(A) or (a)(1)(B)  Wages, salaries, or commissions (up to \$10,950*), earned within 180 days	_	services	for personal, family, or	household use -1	1 U.S.C. § 507(a)(7).
before filing of the bankruptcy petition or cessation of the debtor's business, whichever is earlier - 11 U.S.C. § 507(a)(4).	片				11 U.S.C. § 507(a)(8).
Contributions to an employee benefit plan - 11 U.S.C. § 507(a)(5).		* Amour	Specify applicable para its are subject to adjust	ment on 4/1/10 au	nd every 3 years thereafter
6. CREDITS: The amount of all payments on this claim has been cred	lited for th	e purpos	pect to cases commended of making this pro	ed on or after the of of claim	date of adjustment.
7. SUPPORTING DOCUMENTS: <u>Attach redacted copies of support</u> statements of running accounts, contracts, court judgments, mortgat evidence of perfection of a security interest. (See definition of "redaction")	<i>ting docui</i> ges, secu	<i>ments,</i> su	uch as promissory n ments. You may als	otes, purchase so attach a sum	orders, invoices, itemized imary. Attach redacted copies of available, please explain.
<b>DATE-STAMPED COPY:</b> To receive an acknowledgment of the enclose a stamped, self-addressed envelope and copy of this proof of	filing of ye		DO N	OT SEND ORIGIN	NAL DOCUMENTS. ATTACHED DESTROYED AFTER SCANNING.
The original of this completed proof of claim form must be sent ACCEPTED) so that it is actually received on or before 4:00 pm, for Non-Governmental Claimants OR on or before December 15.	prevailin	ng Easter	delivered (FAXES N	IOT	THIS SPACE FOR COURT USE ONLY
BY MAIL TO:			mental Units. IIGHT DELIVERY TO:		
Alset Owners, LLC, et al.	Alset Own	iers, LLC,	et al.		- Alset Owners LLC
PO Box 3020	18750 Lak	ce Drive E			Alser Owners ELC
	Chanhass				00129
SIGNATURE: The person filing this claim must claim and state address and telep	sign it. Sigr ohone numi	n and print ber if differ	name and title, if any, on ent from the notice add	of the creditor or o ress above. Attac	ther person authorized to file this h copy of power of attorney, if any.

300

Penalty for presenting fraudulent claim is a fine of up to \$500,000 or imprisonment for up to 5 years, or both. 18 U.S.C. \$\frac{5}{2}\$ 152 AND 3571

# INSTRUCTIONS FOR PROOF OF CLAIM FORM

The instructions and definitions below are general explanations of the law. In certain circumstances, such as bankruptcy cases not filed voluntarily by the debtor, there may be exceptions to these general rules.

# ITEMS TO BE COMPLETED IN PROOF OF CLAIM FORM (IF NOT ALREADY PROPERLY FILLED IN)

### Court, Name of Debtor, and Case Number:

Fill in the name of the federal judicial district where the bankruptcy case was filed, the name of the debtor in the bankruptcy case, and the bankruptcy case number. If you received a notice of the case from the Claims Agent, BMC Group, some or all of this information may have been already completed.

Debtor Name	Case No
Alset Owners, LLC	09-11960
Altes, LLC	09-11961
Checkers Michigan, LLC	09-11963
Setla, LLC	09-11962

## Creditor's Name and Address:

Fill in the name of the person or entity asserting a claim and the name and address of the person who should receive notices issued during the bankruptcy case. A separate space is provided for the payment address if it differs from the notice address. The creditor has a continuing obligation to keep the court informed of its current address. See Federal Rule of Bankruptcy Procedure (FRBP) 2002(g).

### 1. Amount of Claim as of Date Case Filed:

State the total amount owed to the creditor on the date of the Bankruptcy filing. Follow the instructions concerning whether to complete item 4. Check the box if interest or other charges are included in the claim.

### 2. Basis for Claim:

State the type of debt or how it was incurred. Examples include goods sold, money loaned, services performed, personal injury/wrongful death, car loan, mortgage note, and credit card.

3. Last Four Digits of Any Number by Which Creditor Identifies Debtor: State only the last four digits of the debtor's account or other number used by the creditor to identify the debtor.

### 3a. Debtor May Have Scheduled Account As:

Use this space to report a change in the creditor's name, a transferred claim, or any other information that clarifies a difference between this proof of claim and the claim as scheduled by the debtor.

# 4. Secured Claim:

Check the appropriate box and provide the requested information if the claim is fully or partially secured. Skip this section if the claim is entirely unsecured. (See DEFINITIONS, below.) State the type and the value of property that secures the claim, attach copies of lien

# 5. Amount of Claim Entitled to Priority Under 11 U.S.C. §507(a). If any portion of your claim falls in one or more of the listed categories, check the appropriate box(es) and state the amount entitled to priority. (See DEFINITIONS,

appropriate box(es) and state the amount entitled to priority. (See DEFINITIONS, below.) A claim may be partly priority and partly non-priority. For example, in some of the categories, the law limits the amount entitled to priority.

## 6. Credits:

An authorized signature on this proof of claim serves as an acknowledgment that when calculating the amount of the claim, the creditor gave the debtor credit for any payments received toward the debt.

# 7. Supporting Documents:

Attach to this proof of claim form redacted copies documenting the existence of the debt and of any lien securing the debt. You may also attach a summary. You must also attach copies of documents that evidence perfection of any security interest. You may also attach a summary. FRBP 3001(c) and (d). Do not send original documents, as attachments may be destroyed after scanning.

Date-Stamped Copy and Signature:

The person filing this proof of claim must sign and date it. FRBP 9011. If the claim is filed electronically, FRBP 5005(a)(2), authorizes courts to establish local rules specifying what constitutes a signature. Print the name and title, if any, of the creditor or other person authorized to file this claim. State the filer's address and telephone number if it differs from the address given on the top of the form for purposes of receiving notices. Attach a complete copy of any power of attorney. Criminal penalties apply for making a false statement on a proof of claim

Return claim form and attachments, if any. If you wish to receive an acknowledgement of your claim, please enclose a self-addressed stamped envelope and a second copy of the proof of claim form with any attachments to the Claims Agent, BMC Group, at the address on the front of this form.

Please read - important information: upon completion of this claim form, you are certifying that the statements herein are true.

Be sure all items are answered on the claim form. If not applicable, insert "Not Applicable."

# **DEFINITIONS**

# DEBTOR

A debtor is the person, corporation, or other entity that has filed a bankruptcy case is called the debtor.

### CREDITOR

A creditor is any person, corporation, or other entity to whom the debtor owed a debt on the date that the bankruptcy case was filed.

### CLAIM

A claim is the creditor's right to receive payment on a debt that was owed by the debtor on the date of the bankruptcy filing. See 11 U.S.C. §101 (5). A claim may be secured or unsecured.

# PROOF OF CLAIM

A form telling the bankruptcy court how much the debtor owed a creditor at the time the bankruptcy case was filed (the amount of the creditor's claim). This form must be filed with the court-appointed Claims Agent, BMC Group, at the address listed on the reverse side of this page

## SECURED CLAIM Under 11 U.S.C. §506(a)

A secured claim is one backed by a lien on property of the debtor. The claim is secured so long as the creditor has the right to be paid from the property prior to other creditors. The amount of the secured claim cannot exceed the value of the property. Any amount owed to the creditor in excess of the value of the property is an unsecured claim Examples of liens on property include a mortgage on real estate or a security interest in a car.

A lien may be voluntarily granted by a debtor or may be obtained through a court proceeding. In some states, a court judgment is a lien. A claim also may be secured if the creditor owes the debtor money (has a right to setoff).

### UNSECURED NONPRIORITY CLAIM

If a claim is not a secured claim it is an unsecured claim. A claim may be partly secured and partly unsecured if the property on which a creditor has a lien is not worth enough to pay the creditor in full.

# UNSECURED PRIORITY CLAIM Under 11 US.C. §507(a)

Priority claims are certain categories of unsecured claims that are paid from the available money or property in a bankruptcy case before other unsecured claims.

# **Evidence of Perfection**

Evidence of perfection may include a mortgage, lien, certificate of title, financing statement, or other

# INFORMATION\_

document showing that the lien has been filed or recorded.

# Redacted

A document has been redacted when the person filing it has masked, edited out, or otherwise deleted, certain information. A creditor should redact and use only the last four digits of any social-security, individual's tax-identification, or financial-account number, all but the initials of a minor's name and only the year of any person's date of birth.

# Offers to Purchase a Claim

Certain entities are in the business of purchasing claims for an amount less than the face value of the claims. One or more of these entities may contact the creditor and offer to purchase the claim. Some of the written communications from these entities may easily be confused with official court documentation or communications from the debtor. These entities do not represent the bankruptcy court or the debtor. The creditor has no obligation to sell its claim. However, if the creditor decides to sell its claim, any transfer of such claim is subject to FRBP 3001(e), any applicable provisions of the Bankruptcy Code (11 U.S.C. § 101 et seq.), and any applicable orders of the bankruptcy court.

ONCE YOUR CLAIM IS FILED YOU CAN OBTAIN OR VERIFY YOUR CLAIM NUMBER BY VISITING www.bmcgroup.com

Utility Billing Services		ACCT NO 235-0904.301		ADDRESS	LVD			
		BILLING DUE	9	/04/09	NAME ON			)
REVERSE S			9	/25/09	ACCOUNT ALTES L			
METER NUMBER(S)	FROM	ING PERIOD	DAYS	PREVIO	METER READINGS		CONSUMPTION 100 CUBIC FEET	DESCRIPTION
PREVIOUS ACT Previous B: Payment 8,		nk You _	WATEF \$120. 3.		SEWER \$28.61 18.35CR	SOLID W	ASTE	TOTAL \$149.09 21.44CR
BALANCE FORWA			\$117.	.39	\$10.26	\$0	.00	\$127.65
TOTAL CURRI	ENT CHARGES		\$0. \$117.		\$0.00 \$10.26		.00	\$0.00 \$127.65

# \* PREVIOUS BALANCE MUST BE PAID TO AVOID SERVICE DISRUPTION!

BILLING HISTORY	100 CUBIC FEET (748 Gal)	DAYS	DUE DATE DOES NOT	<u> APPI</u>	LY TO A PAST	<b>DUE BA</b>	LANCE.**
LAST MONTH	0	1	TOTAL AMOUNT DUE NOW	\$	127.65	DUE** DATE	9/25/09
THIS MONTH LAST YEAR	20	28	IF PAID AFTER DUE DATE, PLEASE, PAY THIS AMOUNT		127.65	· · · · · · · · · · · · · · · · · · ·	

# OUR CONTINUAL GOAL IS TO PROVIDE YOU WITH THE HIGHEST QUALITY OF SERVICES.

PLEASE, DETACH AND RETURN STUB WITH YOUR CHECK MADE PAYABLE TO "UBS". THANK YOU! PLEASE, MAIL PAYMENTS TO:

# **Utility Billing Services**

P.O. Box 8100 • Little Rock, AR 72203-8100

	TOTAL AMOUNT DUE NOW	\$	127.65	DUE** DATE	9/25/09	
	IF PAID AFTER DUE DATE, PLEASE, PAY THIS AMOUNT		127.65			
١	DUE DATE DOES	NOT	<b>APPLY TO A PAST</b>	DUE BA	LANCE.**	

\*\*\* COPY BILL \*\*\*

4550 E MCCAIN BLVD

ALTES LLC PO BOX 789760 WICHITA KS 67278

AMOUNT REMITTED	\$
ACCOUNT NUMBER	235-0904.301/6

# HOW TO CONTACT US (AREA CODE 50

Mail Payments To: **Utility Billing Services** P.O. Box 8100, Little Rock, AR 72203-8100

Mail Other Correspondence To: P.O. Box 1789, Little Bock, AB 72203-1789

7.0. Box 1700; Ettilo 11001(711172200 1700	
Utility Billing Services Customer Service Office Billing Inquiries	372-5161 372-5161
Central Arkansas Water	
After-hour Emergencies	377-1239
Breaks and Leaks on Water Mains	223-1550
Community Relations	377-1229
Job Line	377-1335
Arkansas One-Call Center (Call before you dig)	1-800-482-8998
New Connections	377-1202
TTY/TDD (Service for Hearing-impaired)	377-1215
Water Quality Concerns	223-1574
Website	www.carkw.com

E-mail	customerservic	e@carkw.com
Job Line Locate Sewer Line Customer Assistan	Sewer Overflows (24 hours s ce - Questions/Problems for Hearing-impaired)	376-2903 \$) 223-1509 688-1474 688-1420 223-1509 225-6238 www.lrwu.com 372-5161

North Little Rock Waste Water Utility Customer Service/Billing Questions	975-8920
Emergencies (24 hours)	945-7186
Locate Sewer Lines (Sewer Only)	945-7186
North Little Rock District Sewer Trouble Calls	945-7186
Runyan Acres District Sewer Trouble Calls	834-0473
Gravel Ridge District Sewer Trouble Calls	690-3432
North Little Rock Sanitation	371-8345

Sherwood Wastewater Utility	
Customer Service/Billing Questions	835-6781
Emergencies (24 hours)	833-4418
Locate Sewer Lines (Sewer Only)	835-4753
Little Rock Solid Maste Division (City Garbane)	311 or 888-2208

Pulaski County Sanitation Division (County Garbage) Sherwood City Clerk (Sanitation Services) 835-5319 311 or 570-1299 Waste Management Inc.

# RECONNECTINFORMATION/OTHER SERVICES

A delinquent account may result in the disconnection of service. When service is disconnected, the total amount overdue, along with all related service charges, must be paid before service is restored.

Service will be restored the next business day (after the bill is paid) for the applicable charge of \$30.00. If same day turn-on is requested, service charge prior to 1,00 p.m. is \$50.00. after 1,00 p.m. service charge is \$90.00. Service charges must be paid at the time service is requested.

Delinquent Payments: To insure prompt credit to your account, delinquent payments shall be made at 221 East Capitol Ave, Little Rock or 120 Main St. North Little Rock. Payments may also be paid through Check Free Pay by Phone or pay on-line through our website <a href="https://www.carkw.com">www.carkw.com</a> and report confirmation number to a customer service representative at 372-5161

# MOUNTAINEDENTI PARENERS

Office Hours for 221 East Capitol Avenue in Little Rock

Customer Service

7:30 a.m. - 5:00 p.m. - Monday - Thursday 8:00 a.m. - 4.30 p.m. - Friday

Drive-up Window

7:30 a.m. - 5:00 p.m. - Monday - Thursday 8:00 a.m. - 4:30 p.m. - Friday

Note:

For your convenience, we have Night Deposit Boxes available 24 hours a day at our downtown location at 221 East Capitol Avenue. The boxes are opened at 7:30 a.m. Monday through Friday. Payments dropped in the boxes after 7:30 a.m. or on weekends will be posted the next business day.

# DEPOSIT REQUIREMENT

The second time service is disconnected for non-payment within a 12-month period, double the normal of the normal deposit will be required before service reconnection.

# ETALLOSSE TREPONIPEDARON ROA CANO - EXOTICO TRETARES

Automatic Bank Draft - allows your financial institution to withdraw payment from your checking or savinus account.

Credit/Debit Card - CheckFree Pay By Phone at 1-866-611-7879, available 24 hours, convenience fee charged for each payment.

Internet - log on to www.carkw.com, select "Pay Your Bill On-line" and follow prompts.

Quick Pay Connection - call 372-5161 for locations or log on to www.carkw.com.

# BXOUTEO TREIXVASI SELTO

We also have a network of businesses that accept non-delinquent payments for us. These convenient locations place the bill payment process closer to your home or business. For more information, contact our Customer Service Office at 372-5161 (Area Code 501, if calling from outside the local area). Payments made at a location other than 221 East Capitol Avenue may experience a delay in posting to your account.

## **AUTOMATIC PAYMENT PROGRAM**

Through the Automatic Payment Program, you may authorize your financial institution to deduct your monthly bill from your checking or savings account. This program is another convenient method of paying your monthly bill.

## CACATE CITATION

Your monthly bill for services is determined "FROM" your last meter reading "TO" your current meter reading. The meter reading dates are shown on the front of the bill under "BILLING PERIOD." The number of days between the two readings is shown under "DAYS."

# GERANOHISE FEES

6.9% applies to water customers inside the city limits of Little Rock and North Little Rock. 5% applies to sewer customers inside the city limits of Little Rock

All water, sewer and sanitation charges are subject to state, county and city sales taxes.

### ABBREVIATIONS

A - Actual Meter Reading

E - Estimated Meter Reading

UBS - Utility Billing Services is the collective name under which the utility service providers bill each month

Utility Billing Services P.O. Box 8100 Little Rock, AR 72203-8100  CUSTOMER SERVICE 501-372-5161 FOR CUSTOMER SERVICE		NO 307-0499.302  BILLING DATE 10/07/09		ADDRESS  CITY LITTLE R  CLASS COMMERCI	CITY LITTLE ROCK CLASS COMMERCIAL				
INFORMATION, PL REVERSE S	SIDE. IN	DUE DATE	10/28/0						
METER NUMBER(S)	FROM	ING PERIOD	DAYS PR	METER READINGS EVIOUS READ PRESE	CONSUMPTION 100 CUBIC FEET	DESCRIPTION			
PREVIOUS ACT Previous B BALANCE FORW	illing	· · · · · · · · · · · · · · · · · · ·	WATER \$98.62 \$98.62	SEWER \$99.66 \$99.66	SOLID WASTE \$0.00 \$0.00	TOTAL \$198.28 \$198.28			
CURRENT ACTI TOTAL CURR TOTAL AMOUNT	ENT CHARGES		\$0.00 \$98.62	\$0.00 \$99.66	\$0.00 \$0.00	\$0.00 \$198.28			

# \* PREVIOUS BALANCE MUST BE PAID TO AVOID SERVICE DISRUPTION!

BILLING HISTORY	100 CUBIC FEET (748 Gal)	DAYS	DUE DATE DOES NOT	T AF	PPLY TO A PAST D	<b>DUE BA</b>	LANCE.**
LAST MONTH	0	0	TOTAL AMOUNT DUE NOW	\$	198.28	DUE** DATE	10/28/09
THIS MONTH LAST YEAR	64	31	IF PAID AFTER DUE DATE, PLEASE, PAY THIS AMOUNT		198.28		

# OUR CONTINUAL GOAL IS TO PROVIDE YOU WITH THE HIGHEST QUALITY OF SERVICES.

PLEASE, DETACH AND RETURN STUB WITH YOUR CHECK MADE PAYABLE TO "UBS". THANK YOU! PLEASE, MAIL PAYMENTS TO:

# **Utility Billing Services**

P.O. Box 8100 • Little Rock, AR 72203-8100

TOTAL AMOUNT DUE NOW	\$	198.28	DUE** DATE	10/28/09
IF PAID AFTER DUE DATE, PLEASE, PAY THIS AMOUNT	\$	198.28		
DUE DATE DOES	NOT AP	PLY TO A PAST	DUE BA	LANCE.**

\*\*\* COPY BILL \*\*\*

5923 BASELINE RD

RALLYS HAMBURGER INC C/O ALTES LLC PO BOX 789760 WICHITA KS 67278 ACCOUNT NUMBER

ACCOUNT NUMBER 307-0499.302/8

# HOW TO CONTACT US (AREA CODE 501

Mail Payments To: **Utility Billing Services** P.O. Box 8100, Little Rock, AR 72203-8100

Mail Other Correspondence To:

P.O. Box 1789, Little Rock, AR 72203-1789

Tropic and the state of the sta	
	372-5161 372-5161
Breaks and Leaks on Water Mains Community Relations Job Line Arkansas One-Call Center (Call before you dig) 1-800- New Connections TTY/TDD (Service for Hearing-Impaired) Water Quality Concerns	377-1202 377-1215 223-1574 arkw.com
Little Rock Wastewater	376-2903

Little Hock wastewater	370-2903
Emergencies and Sewer Overflows (24 hour	s) 223-1509
Job Line	688-1474
Locate Sewer Lines	688-1420
Customer Assistance - Questions/Problems	223-1509
TTY/TDD (Service for Hearing-impaired)	225-6238
Website	www.lrwu.com
Billing Questions	372-5161
North Little Deal Moste Water Litility	

North Little Rock Waste Water Utility Customer Service/Billing Questions Emergencies (24 hours) Locate Sewer Lines (Sewer Only)	975-8920 945-7186 945-7186
North Little Rock District Sewer Trouble Calls	945-7186
Runyan Acres District Sewer Trouble Calls	834-0473
Gravel Ridge District Sewer Trouble Calls	690-3432

mr 1466 h 146701	
Sherwood Wastewater Utility	
Customer Service/Billing Questions	835-6781
Ernergencies (24 hours)	833-4418
Locate Sewer Lines (Sewer Only)	835-4753

371-8345

North Little Rock Sanitation

Little Rock Solid Waste Division (City Garbage)	311	or 888-2208
Pulaski County Sanitation Division (County Garba	ige)	664-7400
Sherwood City Clerk (Sanitation Services)		835-5319
Waste Management Inc.	311	or 570-1299

# RECONNECT INFORMATION/OTHER SERVICES

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8:00 a.m. - 4:30 p.m. - Friday

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downtown location at 221 East Capitol Avenue. The boxes are opened at 7:30 a.m. Monday through Friday. Payments dropped in the boxes after 7:30 a.m. or on

weekends will be posted the next business day.

# DEPOSIT REQUIREMENT

The second time service is disconnected for non-payment within a 12-month period, double the normal of the normal deposit will be required before service reconnection.

# PAYMENT OPTIONS - ONLY FOR NONEDELINQUENT ACCOUNTS

Automatic Bank Draft - allows your financial institution to withdraw payment from your checking or savings account.

Credit/Debit Card - CheckFree Pay By Phone at 1-866-611-7879, available 24 hours: convenience fee charged for each payment.

Internet - log on to www.carkw.com, select "Pay Your Bill On-line" and follow prompts.

Quick Pay Connection - call 372-5161 for locations or log on to www.carkw.com.

# OTHER PAYMENT OPTIONS

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# GYGUEBILUNG

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# FRANGHISE FEES

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5% applies to sewer customers inside the city limits of Little Rock.

All water, sewer and sanitation charges are subject to state, county and city sales taxes.

### ABBREMATIONS

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E - Estimated Meter Reading

UBS - Utility Billing Services is the collective name under which the utility service providers bill each month.

#### **Utility Billing Services** SERVICE 712 BROADWAY ST ACCT ADDRESS ! P.O. Box 8100 NO Little Rock, AR 72203-8100 605-0279.301 CITY LITTLE ROCK CUSTOMER SERVICE 501-372-5161 **BILLING DATE** CLASS RESIDENTIAL 10/15/09 FOR CUSTOMER SERVICE NAME ON INFORMATION, PLEASE, SEE **DUE DATE** ACCOUNT RALLYS HAMBURGER INC REVERSE SIDE. 11/05/09 IN METER **BILLING PERIOD METER READINGS** CONSUMPTION DESCRIPTION NUMBER(S) FROM DAYS **PREVIOUS** PRESENT 100 CUBIC FEET WATER SEWER SOLID WASTE TOTAL PREVIOUS ACTIVITY Previous Billing \$21.54 \$0.00 \$0.00 \$21.54 BALANCE FORWARD \$21.54 \$0.00 \$0.00 \$21.54 CURRENT ACTIVITY TOTAL CURRENT CHARGES \$0.00 \$0.00 \$0.00 \$0.00 Activity Since Billing TOTAL AMOUNT NOW DUE \$21.54 \$0.00 \$21.54 \$0.00

# \* PREVIOUS BALANCE MUST BE PAID TO AVOID SERVICE DISRUPTION!

BILLING HISTORY	100 CUBIC FEET (748 Gal)	DAYS	DUE DATE DOES NOT	T APP	LY TO A PAST	DUE BALANCE.**
LAST MONTH	0	0	TOTAL AMOUNT DUE NOW	\$	21.54	DUE** DATE 11/05/09
THIS MONTH LAST YEAR	0	0	IF PAID AFTER DUE DATE, PLEASE, PAY THIS AMOUNT		21.54	

# OUR CONTINUAL GOAL IS TO PROVIDE YOU WITH THE HIGHEST QUALITY OF SERVICES.

PLEASE, DETACH AND RETURN STUB WITH YOUR CHECK MADE PAYABLE TO "UBS". THANK YOU! PLEASE, MAIL PAYMENTS TO:

# **Utility Billing Services**

P.O. Box 8100 • Little Rock, AR 72203-8100

TOTAL AMOUNT DUE NOW	\$	21.54	DUE** DATE	11/05/09	
IF PAID AFTER DUE DATE, PLEASE, PAY THIS AMOUNT	\$	21.54			
DUE DATE DOES	NOT	APPLY TO A PAST	DUE BA	LANCE.**	フ

\*\*\* COPY BILL \*\*\*

712 BROADWAY ST

RALLYS HAMBURGER INC PO BOX 789760 WICHITA KS 67278

AMOUNT REMITTED	\$
ACCOUNT NUMBER	605-0279.301/5

# HOW TO CONTACT US (AREA CODE 501)

Mail Payments To: Utility Billing Services P.O. Box 8100, Little Rock, AR 72203-8100

Mail Other Correspondence To: P.O. Box 1789, Little Rock, AR 72203-1789

Utility Billing Services Customer Service Office Billing Inquiries	э	372-5161 372-5161
Central Arkansas Water After-hour Emergencies Breaks and Leaks on W Community Relations Job Line Arkansas One-Call Center New Connections TTY/TDD (Service for H Water Quality Concerns	/ater Mains r (Call before you dig) 1-6 learing-impaired)	377-1239 223-1550 377-1229 377-1335 300-482-8998 377-1202 377-1215 223-1574
Website E-mail		
Little Rock Wastewater		376-2903

Little Rock Wastewater	376-2903
Emergencies and Sewer Overflows (24 hour	s) 223-1509
Job Line	688-1474
Locate Sewer Lines	688-1420
Customer Assistance - Questions/Problems	223-1509
TTY/TDD (Service for Hearing-impaired)	225-6238
Website	www.lrwu.com
Billing Questions	372-5161

North Little Rock Waste Water Utility Customer Service/Billing Questions	
	975-8920
Emergencies (24 hours)	945-7186
Locate Sewer Lines (Sewer Only)	945-7186
North Little Rock District Sewer Trouble Calls	945-7186
Runyan Acres District Sewer Trouble Calls	834-0473
Gravel Ridge District Sewer Trouble Calls	690-3432

North Little Rock Sanitation	371-8345
Shanupad Wastowatar Hillity	

erwood Wastewater Utility	
Customer Service/Billing Questions	835-6781
Emergencies (24 hours)	833-4418
Locate Sewer Lines (Sewer Only)	835-4753

Little Rock Solid Waste Division (City Garbage) 311 or 888-2208

Pulaski County Sanitation Division (County Garbage) 664-7400

Sherwood City Clerk (Sanitation Services) 835-5319

Waste Management Inc. 311 or 570-1299

# RECONNECT INFORMATION/OTHER SERVICES

A delinquent account may result in the disconnection of service. When service is disconnected, the total amount overdue, along with all related service charges, must be paid before service is restored.

Service will be restored the next business day (after the bill is paid) for the applicable charge of \$30.00. If same day turn-on is requested, service charge prior to 1:00 p.m. is \$50.00, after 1:00 p.m. service charge is \$90.00. Service charges must be paid at the time service is requested.

Delinquent Payments: To insure prompt credit to your account, delinquent payments shall be made at 221 East Capitol Ave. Little Rock or 120 Main St. North Little Rock. Payments may also be paid through Check Free Pay by Phone or pay on-line through our website <a href="https://www.garkw.com">www.garkw.com</a> and report confirmation number to a customer service representative at 372-5161

# CENERAL INFORMATION

Office Hours for 221 East Capitol Avenue in Little Rock

Customer Service

7:30 a.m. - 5:00 p.m. - Monday - Thursday 8:00 a.m. - 4:30 p.m. - Friday

Drive-up Window

7:30 a.m. - 5:00 p.m. - Monday - Thursday 8:00 a.m. - 4:30 p.m. - Friday

Note:

For your convenience, we have Night Deposit Boxes available 24 hours a day at our downtown location at 221 East Capitol Avenue. The boxes are opened at 7:30 a.m. Monday through Friday. Payments dropped in the boxes after 7:30 a.m. or on weekends will be posted the next business day.

## DEPOSIT REQUIREMENT

The second time service is disconnected for non-payment within a 12-month period, double the normal of the normal deposit will be required before service reconnection.

# PAYMENT OPHONS - ONLY FOR NON-DELINEVENT ACCOUNTS

Automatic Bank Draft - allows your financial institution to withdraw payment from your checking or savings account.

Credit/Debit Card - CheckFree Pay By Phone at 1-866-611-7879, available 24 hours, convenience fee charged for each payment.

Internet - log on to www.carkw.com, select "Pay Your Bill On-line" and follow prompts. Quick Pay Connection - call 372-5161 for locations or log on to www.carkw.com.

# OTHER PAYMENT OPTIONS

We also have a network of businesses that accept non-delinquent payments for us. These convenient locations place the bill payment process closer to your home or business. For more information, contact our Customer Service Office at 372-5161 (Area Code 501, if calling from outside the local area). Payments made at a location other than 221 East Capitol Avenue may experience a delay in posting to your account.

### **AUTOMATIC PAYMENT PROGRAM**

Through the Automatic Payment Program, you may authorize your financial institution to deduct your monthly bill from your checking or savings account. This program is another convenient method of paying your monthly bill.

# QXGREETITING ....

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# GEEN EBIKONASH

6.9% applies to water customers inside the city limits of Little Rock and North Little Rock. 5% applies to sewer customers inside the city limits of Little Rock.

All water, sewer and sanitation charges are subject to state, county and city sales taxes.

# APPREMISIONS

A - Actual Meter Reading

E - Estimated Meter Reading

UBS - Utility Billing Services is the collective name under which the utility service providers bill each month.

#### **Utility Billing Services** SERVICE 1712 BROADWAY ST ACCT! ADDRESS P.O. Box 8100 NO Little Rock, AR 72203-8100 605-0278.302 CITY LITTLE ROCK CUSTOMER SERVICE 501-372-5161 **BILLING DATE** CLASS COMMERCIAL 10/15/09 FOR CUSTOMER SERVICE NAME ON INFORMATION, PLEASE, SEE **DUE DATE** ACCOUNT RALLYS HAMBURGER INC 11/05/09 REVERSE SIDE. ·IN METER **BILLING PERIOD** METER READINGS CONSUMPTION **DESCRIPTION** NUMBER(S) 100 CUBIC FEET FROM то DAYS **PREVIOUS** PRESENT WATER SEWER SOLID WASTE TOTAL PREVIOUS ACTIVITY Previous Billing \$177.92 \$335.55 \$0.00 \$513.47 BALANCE FORWARD \$177.92 \$335.55 \$0.00 \$513.47 CURRENT ACTIVITY TOTAL CURRENT CHARGES \$0.00 \$0.00 \$0.00 \$0.00 Activity Since Billing TOTAL AMOUNT NOW DUE \$177.92 \$335.55 \$513.47 \$0.00

# \* PREVIOUS BALANCE MUST BE PAID TO AVOID SERVICE DISRUPTION!

BILLING HISTORY	100 CUBIC FEET (748 Gal)	DAYS	DUE DATE DOES NOT	<b>TAPP</b>	LY TO A PAST	DUE BAI	_ANCE.**
LAST MONTH	0	0	TOTAL AMOUNT DUE NOW	\$	513.47	DUE** DATE	11/05/09
THIS MONTH LAST YEAR		29	IF PAID AFTER DUE DATE, PLEASE, PAY THIS AMOUNT		513.47		

# OUR CONTINUAL GOAL IS TO PROVIDE YOU WITH THE HIGHEST QUALITY OF SERVICES.

PLEASE, DETACH AND RETURN STUB WITH YOUR CHECK MADE PAYABLE TO "UBS". THANK YOU PLEASE, MAIL PAYMENTS TO:

# **Utility Billing Services**

P.O. Box 8100 • Little Rock, AR 72203-8100

TOTAL AMOUNT DUE NOW	\$	513.47	DUE** DATE	11/05/09	
IF PAID AFTER DUE DATE, PLEASE, PAY THIS AMOUNT	\$	513.47			
DUE DATE DOES	NOT	APPLY TO A PAST	DUE BA	LANCE.**	

\*\*\* COPY BILL \*\*\*

712 BROADWAY ST

RALLYS HAMBURGER INC FRANCH SRV CO. ATTN: SAM OLGESBY PO BOX 789760 WICHITA KS 67278

AMOUNT REMITTED \$	
ACCOUNT NUMBER	

ACCOUNT NUMBER 605-0278.302/4

# HOW TO CONTACT US (AREA CODE 501)

Mail Payments To: Litility Rilling Services P.O. Box 8100, Little Rock, AR 72203-8100

Mail Other Correspondence To: P.O. Box 1789, Little Rock, AR 72203-1789

F.O. BOX 1709, ERRE HOCK, ATT 12200-1703	
Utility Billing Services Customer Service Office Billing Inquiries	372-5161 372-5161
Central Arkansas Water	
After-hour Emergencies	377-1239
Breaks and Leaks on Water Mains	223-1550
	377-1229
Community Relations	377-1229
Job Line	
Arkansas One-Call Center (Call before you dig) 1-80	
New Connections	377-1202
TTY/TDD (Service for Hearing-Impaired)	377-1215
Water Quality Concerns	223-1574
	.carkw.com
E-mail customerservice@	
Little Rock Wastewater	376-2903
Emergencies and Sewer Overflows (24 hours)	223-1509
Job Line	688-1474
Locate Sewer Lines	688-1420
Customer Assistance - Questions/Problems	223-1509
Customer / houseled to customer forting	

Billing Questions	372-5161
North Little Rock Waste Water Utility Customer Service/Billing Questions	
Customer Service/Billing Questions	975-8920
Emergencies (24 hours)	945-7186
Locate Sewer Lines (Sewer Only)	945-7186
North Little Rock District Sewer Trouble Calls	945-7186
Runyan Acres District Sewer Trouble Calls	834-0473
Gravel Ridge District Sewer Trouble Calls	690-3432

•	
North Little Rock Sanital	ion 371-8345

TTY/TDD (Service for Hearing-impaired)

Website

Sherwood Wastewater Utility	
Customer Service/Billing Questions	835-6781
Emergencies (24 hours)	833-4418
Locate Sewer Lines (Sewer Only)	835-4753

Little Rock Solid Waste Division (City Garbage) 311 or 888-2208 Pulaski County Sanitation Division (County Garbage) 664-7400 Sherwood City Clerk (Sanitation Services) 835-5319 311 or 570-1299 Waste Management Inc.

# RECONNECT INFORMATION/OTHER SERVICES

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# MONTANATORNI JANGHED

Office Hours for 221 East Capitol Avenue in Little Rock

Customer Service

7:30 a.m. - 5:00 p.m. - Monday - Thursday 8:00 a.m. - 4:30 p.m. - Friday

Drive-up Window

7:30 a.m. - 5:00 p.m. - Monday - Thursday 8:00 a.m. - 4:30 p.m. - Friday

Note:

225-6238

www.lrwu.com

For your convenience, we have Night Deposit Boxes available 24 hours a day at our downtown location at 221 East Capitol Avenue. The boxes are opened at 7:30 a.m. Monday through Friday. Payments dropped in the boxes after 7:30 a.m. or on weekends will be posted the next business day.

### THE PRESENT RESSERT

The second time service is disconnected for non-payment within a 12-month period, double the normal of the normal deposit will be required before service reconnection.

### PAYAMENT OPTIONS - ONLY FOR NON-DELIXEVENT ACCOUNTS

Automatic Bank Draft - allows your financial institution to withdraw payment from your checking or savings account.

Credit/Debit Card - CheckFree Pay By Phone at 1-866-611-7879, available 24 hours; convenience fee charged for each payment.

Internet - log on to www.carkw.com, select "Pay Your Bill On-line" and follow prompts.

Quick Pay Connection - call 372-5161 for locations or log on to www.carkw.com.

# OTHER PAYMENT OPTIONS

We also have a network of businesses that accept non-delinquent payments for us. These convenient locations place the bill payment process closer to your home or business. For more information, contact our Customer Service Office at 372-5161 (Area Code 501, if calling from outside the local area). Payments made at a location other than 221 East Capitol Avenue may experience a delay in posting to vour account.

### **AUTOMATIC PAYMENT PROGRAM**

Through the Automatic Payment Program, you may authorize your financial institution to deduct your monthly bill from your checking or savings account. This program is another convenient method of paying your monthly bill.

# CACATE BITATING \*\*

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# GRANGHISE FEES

6.9% applies to water customers inside the city limits of Little Rock and North Little Rock. 5% applies to sewer customers inside the city limits of Little Rock.

All water, sewer and sanitation charges are subject to state, county and city sales taxes.

# ABBREVIATIONS

A - Actual Meter Reading

E - Estimated Meter Reading

UBS - Utility Billing Services is the collective name under which the utility service providers bill each month.

#### **Utility Billing Services** SERVICE : 5400 ACCT W 12TH ST ADDRESS ! P.O. Box 8100 NO Little Rock, AR 72203-8100 105-1760.302 CITY LITTLE ROCK **CUSTOMER SERVICE 501-372-5161 BILLING DATE** CLASS COMMERCIAL 11/02/09 FOR CUSTOMER SERVICE NAME ON INFORMATION, PLEASE, SEE **DUE DATE** ACCOUNT RALLYS HAMBURGER INC REVERSE SIDE. 11/23/09 TN METER **BILLING PERIOD METER READINGS** CONSUMPTION DESCRIPTION 100 CUBIC FEET NUMBER(S) FROM DAYS **PREVIOUS** PRESENT WATER SEWER SOLID WASTE TOTAL PREVIOUS ACTIVITY Previous Billing \$61.84 \$56.00 \$0.00 \$117.84 BALANCE FORWARD \$61.84 \$56.00 \$0.00 \$117.84 CURRENT ACTIVITY TOTAL CURRENT CHARGES \$0.00 \$0.00 \$0.00 \$0.00 Activity Since Billing TOTAL AMOUNT NOW DUE \$61.84 \$56.00 \$0.00 \$117.84

## \* PREVIOUS BALANCE MUST BE PAID TO AVOID SERVICE DISRUPTION!

BILLING HISTORY	100 CUBIC FEET (748 Gal)	DAYS	DUE DATE DOES NO	Γ ΑΡ	PLY TO A PAST I	DUE BALANCE.**
LAST MONTH	0	0	TOTAL AMOUNT DUE NOW	\$	117.84	DUE** DATE 11/23/09
THIS MONTH LAST YEAR	1 1	28	IF PAID AFTER DUE DATE, PLEASE, PAY THIS AMOUNT		117.84	

NEW WATER RATES -- New rates will become effective for water service billed on or after January 1, 2010. Under the 2010 rates, the average Little Rock household will pay 5.9% (76 cents) more per month. With the new schedule, your water rates remain among the lowest in the United States and the State of Arkansas. In 2008, Central Arkansas Water set forth a new schedule of graduated rate adjustments for the years 2009, 2010, and 2011. For more information, visit us at www.carkw.com or call 501.372.5161.

# OUR CONTINUAL GOAL IS TO PROVIDE YOU WITH THE HIGHEST QUALITY OF SERVICES.

PLEASE, DETACH AND RETURN STUB WITH YOUR CHECK MADE PAYABLE TO "UBS". THANK YOU! PLEASE, MAIL PAYMENTS TO:

# **Utility Billing Services**

P.O. Box 8100 • Little Rock, AR 72203-8100

	TOTAL AMOUNT DUE NOW	\$	117.84	DUE** DATE	11/23/09	
	IF PAID AFTER DUE DATE, PLEASE, PAY THIS AMOUNT	\$	117.84			
7	DUE DATE DOES	NOT	APPLY TO A PAST	DUE BA	LANCE.**	

\*\*\* COPY BILL \*\*\*

5400 W 12TH ST

RALLYS HAMBURGER INC FRANCHISE SERV CO PO BOX 789760 WICHITA KS 67278-0004

AMOUNT REMITTED	\$
ACCOUNT NUMBER	105-1760.302/2

# HOW TO CONTACT US (AREA CODE 5

Mail Payments To: **Utility Billing Services** 

P.O. Box 8100, Little Rock, AR 72203-8100

Mail Other Correspondence To:

P.O. Box 1789, Little Rock, AR 72203-1789

Utility Billing Services	
Customer Service Office	372-5161
Billing Inquiries	372-5161

Central Arkansas Water	
After-hour Emergencies	
Breaks and Leaks on Water N	1ains
A commence of the Charles of the Charles	

223-1550 377-1229 Community Relations 377-1335 Job Line Arkansas One-Call Center (Call before you dig) 1-800-482-8998 **New Connections** 377-1202 TTY/TDD (Service for Hearing-impaired) 377-1215 Water Quality Concerns 223-1574 www.carkw.com Website E-mail customerservice@carkw.com

Little Rock Wastewater	376-2903
Emergencies and Sewer Overflows (24 hour	s) 223-1509
- Job Line	688-1474
Locate Sewer Lines	688-1420
Customer Assistance - Questions/Problems	223-1509
TTY/TDD (Service for Hearing-impaired)	225-6238
Website	www.irwu.com
Billing Questions	372-5161

North Little Dook Waste Water Utility	
North Little Rock Waste Water Utility Customer Service/Billing Questions	975-8920
Emergencies (24 hours)	945-7186
Locate Sewer Lines (Sewer Only)	945-7186
North Little Rock District Sewer Trouble Calls	945-7186
Runyan Acres District Sewer Trouble Calls	834-0473
Graval Ridge District Sewer Trouble Calls	690-3432

North Little Rock Sanitation	371-8345
HOLES ELLES TOOK OUTSTANDED	0.0000

Sherwood Wastewater Utility	
Customer Service/Billing Questions	835-6781
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Drive-up Window

7:30 a.m. - 5:00 p.m. - Monday - Thursday 8:00 a.m. - 4:30 p.m. - Friday

Note:

377-1239

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