Fill in this in	formation to identify the case:
Debtor 1	Batesville Regional Medical Center, Inc.
Debtor 2 (Spouse, if filing	
United States	Bankruptcy Court for the: Middle District of Tennessee
Case number	3:18-bk-05676

FILED

JAN 18 2018

U.S. BANKRUPTCY COURT MIDDLE DISTRICT OF TN

Official Form 410

Proof of Claim

04/16

Read the instructions before filling out this form. This form is for making a claim for payment in a bankruptcy case. Do not use this form to make a request for payment of an administrative expense. Make such a request according to 11 U.S.C. § 503.

Filers must leave out or redact information that is entitled to privacy on this form or on any attached documents. Attach redacted copies of any documents that support the claim, such as promissory notes, purchase orders, invoices, itemized statements of running accounts, contracts, judgments, mortgages, and security agreements. Do not send original documents; they may be destroyed after scanning. If the documents are not available, explain in an attachment.

A person who files a fraudulent claim could be fined up to \$500,000, imprisoned for up to 5 years, or both. 18 U.S.C. §§ 152, 157, and 3571.

Fill in all the information about the claim as of the date the case was filed. That date is on the notice of bankruptcy (Form 309) that you received.

1.	Who is the current creditor?	MidSouth Medica Name of the current cred Other names the credito	ditor (the person or e	entity to be paid for this of			
2.	Has this claim been acquired from someone else?	No Yes. From whom	17				
3.	Where should notices and payments to the creditor be sent? Federal Rule of	Where should notic Trey Messer, VP		r be sent?	Where should pay different)	ments to the creditor	r be sent? (if
	Bankruptcy Procedure (FRBP) 2002(g)	4264 Lakeland D	rive				
		Number Street			Number Street		
		Flowood	MS	39232			
	la la	City Contact phone 601-2	State 13-6071	ZIP Code	City Contact phone	State	ZIP Code
		Contact email tmess		ne.com	Contact email		
				nts in chapter 13 (if you u	0.015.03.000. 6 3		
4.	Does this claim amend one already filed?	☑ No ☐ Yes. Claim num	ber on court claim	s registry (if known)		Filed on MM / D	7 7 7 90
5.	Do you know if anyone else has filed a proof of claim for this claim?	☑ No ☐ Yes. Who made	the earlier filing?			†:	

Do you you u debto	u have any number se to identify the r?	 ✓ No ☐ Yes. Last 4 digits of the debtor's account or any number you use to identify the debtor:
How n	nuch is the claim?	\$
	ž.	Yes. Attach statement itemizing interest, fees, expenses, or other charges required by Bankruptcy Rule 3001(c)(2)(A).
What	is the basis of the	Examples: Goods sold, money loaned, lease, services performed, personal injury or wrongful death, or credit card.
claim	?	Attach redacted copies of any documents supporting the claim required by Bankruptcy Rule 3001(c).
	1 v. jg. 13 v.	Limit disclosing information that is entitled to privacy, such as health care information.
1 4		Services Performed
	i i muse	
ls all	or part of the claim	☑ No ☐ Yes. The claim is secured by a lien on property.
		Nature of property:
	/ /	Real estate. If the claim is secured by the debtor's principal residence, file a Mortgage Proof of Claim Attachment (Official Form 410-A) with this Proof of Claim.
Maday F	Alterial responses the 1-4 consequence	☐ Motor vehicle ☐ Other. Describe:
		- ma-495
		Basis for perfection: Attach redacted copies of documents, if any, that show evidence of perfection of a security interest (for example, a mortgage, lien, certificate of title, financing statement, or other document that shows the lien has
		been filed or recorded.)
1	10182	been filed or recorded.)
1	Fo # 4	been filed or recorded.) Value of property:
1	Fo . 4.	Value of property: Amount of the claim that is secured: \$
	For Sta	Value of property: Amount of the claim that is secured: \$
*	Fold Wa	Value of property: Amount of the claim that is secured: (The sum of the secured and unsecured)
Ī		Value of property: Amount of the claim that is secured: Amount of the claim that is unsecured: \$
1		Value of property: Amount of the claim that is secured: (The sum of the secured and unsecured)
		Value of property: Amount of the claim that is secured: Amount of the claim that is unsecured: \$
		Value of property: Amount of the claim that is secured: Amount of the claim that is unsecured: Amount of the claim that is unsecured: Amount should match the amount in line 7 Amount necessary to cure any default as of the date of the petition: Annual Interest Rate (when case was filed) **The sum of the secured and unsecured amounts should match the amount in line 7
		Value of property: Amount of the claim that is secured: Amount of the claim that is unsecured: \$
O. Is th	is claim based on a	Value of property: Amount of the claim that is secured: Amount of the claim that is unsecured: Amount of the claim that is unsecured: Amount should match the amount in line 7 Amount necessary to cure any default as of the date of the petition: Annual Interest Rate (when case was filed) Fixed
IO. Is the	is claim based on a	Value of property: Amount of the claim that is secured: Amount of the claim that is unsecured: \$
leas	is claim based on a e? is claim subject to a	Value of property: Amount of the claim that is secured: Amount of the claim that is unsecured: Amount should match the amount in line 7 Amount necessary to cure any default as of the date of the petition: Annual Interest Rate (when case was filed) Fixed Variable Variable
leas	is claim based on a	Value of property: Amount of the claim that is secured: Amount of the claim that is unsecured: Amount should match the amount in line 7 Amount necessary to cure any default as of the date of the petition: Annual Interest Rate (when case was filed) Fixed Variable Variable

			and the second s	
12. Is all or part of the claim entitled to priority under	☑ No			
11 U.S.C. § 507(a)?	Yes. Check	one;		Amount entitled to priority
A claim may be partly priority and partly		c support obligations (including alimed). § 507(a)(1)(A) or (a)(1)(B).	ony and child support) under	\$
nonpriority. For example, in some categories, the law limits the amount entitled to priority.		,850* of deposits toward purchase, I, family, or household use. 11 U.S.C		ces for \$
entitled to priority.	bankrup	salaries, or commissions (up to \$12, tcy petition is filed or the debtor's bu C. § 507(a)(4).		re the \$
		r penalties owed to governmental un	its. 11 U.S.C. § 507(a)(8).	\$
	☐ Contribu	itions to an employee benefit plan. 1	1 U.S.C. § 507(a)(5).	\$
		pecify subsection of 11 U.S.C. § 50	5 (2.5.5 D	\$
		TO BETTER STORM TO THE STORM AND ADDITIONAL CONTENT OF THE STORM AND AND ADDITIONAL STORM AND AND ADDITIONAL ADDITIONAL AND ADDITIONAL AND ADDITIONAL ADDITIONAL AND ADDITIONAL		
	* Amounts a	re subject to adjustment on 4/01/19 and e	very 3 years after that for cases begun	on or after the date of adjustment.
Part 3: Sign Below				
The person completing	Check the appro	priate box:		
this proof of claim must sign and date it.	☑ I am the cre	ditor.		
FRBP 9011(b).		ditor's attorney or authorized agent.		
If you file this claim	☐ I am the trus	stee, or the debtor, or their authorize	d agent. Bankruptcy Rule 3004.	
electronically, FRBP 5005(a)(2) authorizes courts	lam a guara	antor, surety, endorser, or other cod-	btor. Bankruptcy Rule 3005.	
to establish local rules specifying what a signature			engan s ¹ or	
is.		an authorized signature on this Proaim, the creditor gave the debtor cre		
A person who files a fraudulent claim could be				
fined up to \$500,000, imprisoned for up to 5	and correct.	the information in this Proof of Clair	and have a reasonable belief tha	t the information is true
years, or both.	I declare under p	enalty of perjury that the foregoing i	s true and correct.	
18 U.S.C. §§ 152, 157, and 3571.	entre interference personal interference in •			
	Executed on date	e 01/11/2019 MM / DD / YYYY		
		1		
	1/8	Mena		
	Signature			
	Print the name	of the person who is completing a	nd signing this claim:	
		Trov	· · · · · · · · · · · · · · · · · · ·	Messer
	Name	Trey First name M		t name
	Title	Vice President, Operations		
	Company	MidSouth Medical Imaging	LLC	
	Jornpany	Identify the corporate servicer as the c		vicer.
		4264 Lakeland Drive		
	Address	Number Street	manus standing a	
		Flowood	MS 3	9232
		City	State ZIP	Code
	Contact phone	601-213-6071	Email tmessel	r@msmionline.com

IN THE UNITED STATES BANKRUPTCY COURT FOR THE MIDDLE DISTRICT OF TENNESSEE NASHVILLE DIVISION

In re:) % 4		S
BATESVILLE REG CENTER, IN			CASE NO. 18-05676
)	€ €	CHAPTER 11
D.T.			1 × 1
Debtor			W.

ADDENDUM TO PROOF OF CLAIM

- This addendum is annexed to, and forms an integral part of, the proof of claim (as it may be amended, modified, or supplemented, the "Proof of Claim") of MidSouth Medical Imaging, LLC ("MSMI") and is incorporated therein by reference.
- 2. MSMI is the holder of claims against Panola Medical Center, owned by Batesville Regional Medical Center, Inc. (the "*Debtor*") as described in the Proof of Claim to which this Addendum is annexed, and as set forth in further detail herein.
- 3. The Debtor commenced this case on August 24, 2018, (the "Petition Date") by filing a voluntary petition under Chapter 11 of the Bankruptcy Code in the United States Bankruptcy Court for the Middle District of Tennessee (the "Bankruptcy Court").
- 4. The last day to file claims or proofs of interest against the Debtor with the clerk of the Bankruptcy Court is January 21, 2019, for all creditors, not including governmental units, and February 20, 2019, for all governmental units, as established by the *Order Fixing Bar Dates* for Filing Proofs of Claim, Approving 503(b)(9) Proof of Claim Form, and Approving the Form

and Manner of Notice of the 503(b)(9) Claims Bar Date [Dkt. # 544; Case No. 18-05665]¹ filed on December 11, 2018 (January 21, 2019, is the "Bar Date").

interWORKS PACS+ Monthly Agreement

- 5. Pursuant to the parties' interWORKS PACS+ Monthly Agreement (the "Agreement", attached hereto as **Exhibit A**), the Debtor agreed to certain professional services, described in Exhibit A, provided by MSMI in exchange for payment on a monthly basis.
- 6. MSMI asserts that, as of the Petition Date, it is owed by the Debtor the outstanding amount of \$13,230.16 as an unsecured claim (the "Claim"). Invoices and a statement of account for the Debtor are attached hereto as Exhibit B.
- The unpaid balances of the Claim do not include post-petition interest, late fees, costs of collection, attorneys' fees and the like.
- MSMI reserves the right to amend, modify, or supplement this Proof of Claim as additional information becomes available.
- 9. In filing this Proof of Claim, MSMI expressly reserves all rights and causes of action, including, without limitation, contingent or unliquidated rights that it may have against the Debtor. The description and classification of claims by MSMI in this Proof of Claim are not a concession or admission as to the correct characterization or treatment of any such claims or a waiver of any rights of MSMI. Furthermore, MSMI expressly reserves all rights to amend, modify and/or supplement this Proof of Claim in any respect, including, without limitation, with respect to the filing of an amended proof of claim for the purpose of fixing and liquidating any

¹ On August 29, 2018, the Bankruptcy Court entered its Expedited Final Order (I) Directing Joint Administration of Related Chapter 11 Cases, (II) Approving Case Management Procedures, and (III) Granting Related Relief [Dkt. # 59; Case No. 18-05665] to jointly administer the above captioned bankruptcy case, with the bankruptcy cases of Curae Health, Inc., Case No. 18-05665, Amory Regional Medical Center, Inc., Case No. 18-05675, Clarksdale Regional Medical Center, Inc., Case No. 18-05680, Batesville Regional Physicians, LLC, Case No. 18-05681, and Clarksdale Regional Physicians, LLC, Case No. 18-05682.

contingent or unliquidated claim set forth herein, or to file additional proofs of claim for additional claims, including, without limitation, claims for interest, fees and related expenses (including, without limitation, attorneys' fees).

- 10. This Proof of Claim is filed without prejudice to the filing by MSMI of additional proofs of claim or requests for payment with respect to any other indebtedness, liability, or obligation of the Debtor. For the avoidance of any doubt, MSMI expressly reserves the right to supplement this Proof of Claim, or file additional claims, for interest, fees, and expenses accrued or incurred following the Petition Date.
- any rights with respect to any scheduled claim. By filing this Proof of Claim, MSMI does not waive any rights under Chapter 5 of the Bankruptcy Code. In executing and filing this Proof of Claim, MSMI does not submit to the jurisdiction of the Bankruptcy Court for any purpose other than with respect to the claims set forth herein and does not waive or release: (i) rights and remedies against any other person or entity that may be liable for all or part of the claims set forth herein, whether an affiliate or subsidiary of the Debtor, an assignee, guarantor or otherwise; (ii) any obligation owed to it; (iii) any past, present or future defaults (or events of default) by Debtor or others, or (iv) any right to subordination, in favor of the Bank, of indebtedness or liens held by other creditors.
- The filing of this Proof of Claim is not, and shall not be construed as, an election of remedies or a limitation of rights by MSMI.

###

EXHIBIT A

See attached.



was per to shirten as

interWORKS PACS+ Monthly Agreement

Quote Number: 08242017-msmike-6
Proposal For:
Panola Medical Center
303 Medical Center Dr.
Batesville, MS 38606
Contact: Shaun Willoughby
Email: Shaun.Willoughby@ouraehealth.com

Gilmore Memorial_V1 pdf

Date: August 24, 2017
Dealer:
Aid South Medical Imaging
4254 Lakeland Drive
Flowcod, MS 39232
Account Executive: Kevin Childers
Monthly Exams: Up to 1,583
Term of Agraement: 5 Years

Oty	Necros	Type of Sale	Olecounted Price
1	Avreo interWORKS PACS+ including RIS/PACS Application installation on Licensee Managed hardware VM Infrastructure HL7 messages! ORM (orders) In from 1 vendor, ORM (Study Complete) Classes vendor, ORU (Report) Out to 1 vendor, Image Lick Ord Complete vendor. (Must meet Avreo's exact HL7 specification), Software	Upfront Fee / Per Month	\$9,500.00 * \$3,096.00/Month
	Support included years 2-5.	Statement of Work	included
1	HL7 Report Migration	Statement of Work	Included
1	Professional Services DICOM Migration up to 1600. * studies		
Produ	et Implementation		Included
1	Project Management	E)	Included
1	Onsite Applications Training - 3 Days	Statement of Work	socialopo.
Optio	ns		
1	Mammography Reporting Systems		\$8,497,50
-J. Herrina	Product Details and full Terms and Conditions falls, and document Gimore Memorial, V1.pdf Licensee provined hardware following 2/45 (pass) document. Aspen Breast Specifications Ann. 281 Mammography Reporting Systems Annual Support	Per Year	\$1,382.50/Year
	 Product Details and full Terms and Condit is a fact to Secure in 		

Association and specific as it will a training the second of the second

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*MRS Annual Support for years 2 + are not included to this proposal.

1 Avreo Cloud Archival Services for DICOM Radiology and Mammography studies. Additional fee per study for studies between 150MB and 300MB at (\$1.50). Additional fee per study for studies > 300MB at (\$2.03).

Per Study

\$0.37/Study Archived (Configurable)

1 Avreo Cloud VR powered by Nuance

Per Radiologist Per

\$250.00 /Radiologist

Month

/ Month

\$17,997.50 + \$3,096.00/Month + \$250.00 /

Radiologist / Month + \$0.37/Study configured

to archive

Notes: This Agreement only includes software, hardware and services identified on page 1 of this Agreement and no other software. hardware or service will be provided. Under this Agreement, at the end of the Agreement term, the Licensee will own neither the Avreo License nor any hardware included on the Agreement. This Agreement DOES NOT include state sales tax. This Agreement is void after 30 days of the date listed on page 1.

DAMEST OF SERVICE OF THE TOTAL STATE



InterWORKS PACS+

1. PACS/RIS Software and support for single virtual machine. Second VM for redundancy

Included

- 2. Application Installation on Licensee Managed hardware VM infrastructure
- 3. interWORKS PACS+ is 100% HTTP SSL based architecture Microsoft IIS webserver role with unlimited Avreo users.
- 4. Document management/scanning with unlimited Avied sales
- 5. Unlimited Avreo Technologist users.
- 6. Unlimited Ayreo results distribution viewer users
- 7. Unlimited Avreo HTML5 viewer users

Radiologist Module

1. Unlimited Avreo radiologist diagnostic viewer users. Avrec zero impact install diagnostic viewer includes FDA 510K approved for MG studies.

Included

Mammography Reporting Systems MQSA centred Menuncare phy Tracking system.

ER,OR, Clinical Module

1. Unlimited Aviseo physician viewer users

Included

Technologist Module

1. Unlimited Avreo technologist users

Included

2. Telerad DICOM routing

Professional Services

1. Professional Services DICOM Migration up to 255,000 studies (storage footprint between

Included

- 10.2 TB to 20TB on Licensee Managed VM provided storage) Cloud ingestion fee up to 260,000 studies
- Onsite Applications Training 3 Days
- 4, HL7 messages: ORM (orders) in from 1 vendor, ORM (Study Complete) Out to 1 vendor, ORU (Report) Out to 7 yendor, image Link ORU Out to 1 vendor (typically EMB). (Must meet Avreo's exact HL7 specification). ORD indound not need, as Avreo CLOUD VR does not require another server and or product saleution.

5. HL7 Report migration via GRU from current report repository to ensure Avreo PACS/RIS/EMR is populated with historical reports before a slive.

RIS Interpretation Module

1. Digital Dictation

Included

- 2. Transcription
- 3. Avreo Cloud VR powered by Nuance (\$250.00, month/s 0.00)st).

*Dragon Medical Practice Edition 2 Integration is at no charge (Nuanes Bragon Medical Practice Edition 2 license not included). Nuance has Englissed Dragon Medical Practice Edition / Nat speak SDK. Avreo highly recommends. Avreo Sloud VR powered by Nuance as the alternative End of Lifed Nuance SDK is an unsupported product integration

Cardiologist Module

wines at rist in a Partial Dispersion of

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Unlimited Avreo cardiology diagnostic viewer users. Aviso zero impact install diagnostic included viewer with ECG viewing.

RIS/EHR for Radiology Module

- ONC HIT 2014 Edition complete EHR certified software, which designates that the software Included is capable of supporting eligible providers and eligible hospitals with meeting the Stage 1 and Stage 2 Meaningful Use measures required to qualify for funding under the American Recovery and Reinvestment Act(ARRA).
- 2. Single server, database RIS/PACS/EHR design.
- 3. DICOM modality worklist
- 4. Results Distribution
- 5. Project management for procedures, physicians. PIS per intercont professional services.
- 6. RIS scheduler.
- 7. RIS worldlow engine/tracking.
- 8. RIS Patient registration/information
- 9. RIS/PACS/EHR analysis reporting.
- 10. RIS/PACS/EHR single system security designs meet 1. 2010 2014 HIT security standards for logging, PHI, persistance, encryption, temper detection government requirements.

11. Avreo CD/DVD/USB DICOM CD burning for unlimited Avreo users utilizing Avreo zero impect install CD burning module.

Avenuely of 20th persons as a second

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Terms and Conditions for the License interWORKS PACS+ Monthly Agreement

This License interWORKS PACS+ Monthly Agreement ("Agreement") is made between Avreo, Inc. and Panola Medical Center ("Licensee"). This Agreement includes certain Quotations, Licensee Agreements and other Exhibits attached hereto of to be mutuelly agreed in writing and attached in the future, all of writch are incorporated herein by this reference.

1. Avreo provided Solution

1.1 Avrec provided Solution - Features

Avreo will provide to the Licensee the Avreo provided Solution ("Solution") which consists of all software, hardware and services identified in the attached quotation on page 1 of this Agreement: provided, however, that the main server and redundant archive server shall remain the property of Asred, Inc., and title thereto shall not pass to Licensee. No other software, hardware or services are included in this Agreement except as explicitly outlined on the attached quotation on page 1 of this Agreement

Licensee may not add any software, systems of Disgrator to the hardware without the express written consent of Aviso. Licensee may add hardware to the program provided in Applion police has been given by Licensee to Avreo and Avreo has approved, in writing, the addition of the hardward to the Agency, in the event that any additional hardware added to the system is determined to be causing either against one; adding elso the figure in the Avreo system, determined in the sole discretion of Avreo, Avreo may require that any such additional hardware be removed from the system. Licensee may take no action to limit access by Avreo to the hardware of the system at any time, either directly or remotely.

1.2 License Agreements

The attached quotation on page 1 of this Agreement includes the Liberise Agreements and Subscription Agreements applicable to the Solution identified in the anachad quantion on page 1 of this agreement. If the parties agree to arrend the attached quotation on page 1 of this Agree here by adding of selecting Services, Any change in this quotation must be amended in a writing signed by an authorized representative of Awes.

This Agreement may provide for software provided by third pany verdors, from whom Avreo has authority to license the use of the software. Any third party software provided by A Lee in conjunction with this Agreement shall be subject to the Roonse requirements and restrictions of the to re party 1 wider. Aviso shall provide any third party software licenses directly to Licensee, and Licensee agrees to 10.18 by an 1.0 - governed by the terms of that License, and Avreo provides no representations, warranties or guarantees regarding act that hard party enflwere.

1.3 Avreo Supplied Hardware Configuration

The hardware configurations applicable to the Soution lies field on page 1 of this Agreement is the only aquipment supplied by Avreo and specifications are available upplied by Avreo and specifications are available upplied by

1.4 DICOM Conformance Statement

Avrec DICOM conformance statement is available on a ler a website at www.avreo.com.

Prices for Services are set forth in the Quotation on page 1. If this agreement. If the parties agree to amend Quotation by adding or deleting Services, any change in this quotation must be an ended in a writing signed by an authorized representative of Avreo. It is agreed that the prices for this quotation are for the tarm of the agreement. The price for service for any renewal term shall be subject to negotistion between the factor, and Avreo shall have the right increase the price for services at a rate not lower than the rate of inflation for the immediate, proceeding 12 menths.

Avreo charges fees for the conduct of studies at set levels ", a udies per month, it is agreed that the prices for the services and

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equipment provided herein are in contemplation of the use of the system to accomplish a maximum of up to 1,583 studies per month. In the event that the number of studies performed by Licenses in any calendar month exceed the projected maximum study number by 10% or more, the Licenses agrees that the monthly price for the services shall increase an additional 10% of the monthly contracted rate for every 10% increase in the actus, studies performed by the Licenses over the projected monthly maximum. Licenses study volumes are calculated per Studies in stance for DICOM studies and per report for exams without DICOM studies.

3. Fees

Licensee will be billed and shall pay deposit fees ustud on that. The trus Agreement immediately upon contract acceptance. Software fees shall be due and payable in advant you the first day of each month for which services are to be provided the first day of the month for the use of the Solution, with payment due within ten days. Licensee agrees to pay all fees, monthly and transaction fees, extended support fees, and late less on a Net 1D basis. Maximum late fees are calculated at 11% of the outstanding balance owed to Avreo by the Licensee of the signally in the project of more than 30 days from the originally scheduled installation date due to Licensee dateys. Evico these tables are shall pay any remaining set up fee or monthly fees even though the project is not complete.

Licensee agrees that in the event it sells all or substant all of substant all or substant all

4. Default

Licenses will be billed the first day of the month for mouse. The Billeton, Licenses agrees to pay all fees, monthly and transaction fees, extended support fees, and lare fees on or paid at 10 Gays from the date of billing for the Solution. If payment is not received by the due date, late fees may be assessed the licenses will be in Default, and the Solution may be discontinued without prior notice. Late fees are calculated at 10%, per month of the outstanding balance owed to Avreo by the Licenses.

4.1 In the event the Licensee defaults in the performance of any obligation hereunder. Avreo shall have the right to immediately terminate services under this Agreement and independent and including collection agancy fees and reasonable and reaso

5. Termination and Expiration

Upon Termination or Nor-Renewal.

- a.Licensee will pay Avreo in full for Licensee will return all Solution materials received from Avreo and Pectory all documentation regarding the Solution within 30 days. b.Licensee will pay Avreo in full for all support fees ... > 15 Avreo up to the later of the effective date of termination of this Agreement or the date on which the Solution has been disconnected.
- c.Open termination or non-renewal. Licensee shall improdictely surrender possession and control of the main server and the redundant archive server. Purchaset may surchase may be a sure as a surchase transfer of the main server and/or archive server from Avreo upon such terms and conditions as Avreo may specify a least of the main server deficient.
- d. Upon termination of this Agreement, any are all training provided by Avreo shall be immediately returned to Avreo and Licensee shall cease use of the softs. It is already as the server decommission process outlined in the "PS-5009 Avreo Professional Services Server Decommission, migration and conversion fees may apply.

6. Taxes

Licensee is responsible for payment of all tenffs. It such that a subsection of other governmental charges due in

Assist on a promotive of the second of the second

tage of the transport

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connection with Avreo's provision of the Solution to the Licensee. To the extent this Agreement includes the provision of the Solution which are determined to be subject to transaction taxes or which become taxable at some future point in time, and if Avreo is required by law to pay or collect any local, value-added, goods and services, or any other similar taxes or duties based on the Solution provided, then Avreo shall separately state such taxes in addition to the prices for the Solution, and the Licensee agrees to pay such amounts. Avreo will not collect sales taxes from the Licensee within jurisdictions in which Avreo is not required to be licensed to collect such taxes or when Avreo recaives a properly executed exemption certificate from the Licensee, nor will Avreo assume liability for any uncollected at as in such circumstances.

7. Payment Term

100% of the deposit listed on page 1 of this Agreement will be due upon contract acceptance after which the remaining recurring monthly fees will begin on first clinical use of capacian or of installation, whichever comes first. The deposit is nonrefundable. The end-user must sign an End-User Literae A, rement short to metallation.

B. Term of Agreement

This Agreement shall commence as of the Effective date to be determined as of the go-live date or the date of first clinical use of the system and shall terminate 5 years from the lifted we flare spicetises is label for all monthly payments for the term of this agreement. This Agreement shall automatically renew for our escutive and (2) year terms at the conclusion of the initial term unless Licensee provides notice of the intent not to renew at least 60 days prior to the termination of the term.

9. Licensee's Responsibilities

9.1 Physical Facilities.

Ucensee is responsible for providing and intestinating a law, switche and appropriate operating site for the infrastructure and for the Solution. Without limiting the foregoing, poesses shall provide of arrange for appropriate electrical and network wiring, electrical power requirements, telephone lines, aspinat, security and or storage requirements, and appropriate climate control. Avies shall not be responsible for more raif sweet take any action to make any changes to Licensee's infrastructure or non-System computer equipm with the computer equipment to the computer of th

In the event the date of installation of the Sail During deloyed by their days from notification by Avreo that it is prepared for installation of the product, caused in whole or one by decay by the Licensee, Licensee shall pay any and all set up fees and begin payment of monthly fees, aithough the installance: any on the complete, in the event that the Solution is not installed, any and all fees due and paid as of that date shall be deared as earned to Avreo, and Licensee shall not be entitled to any refund of any payment made as of the toate

Licenses agrees to make their employees and a intract, a coalable for raining during implementation of the Solution Identified on page 1 of this Agreement. Aviso val is the less strable efforts to accommodate modifications to the training schedules, provided that the final date training a not substrain Adultional Valuing is available and shall be charged to the Licensee as stated on page 1 of this Agreement, plus travel and expanses.

9.3 Systems Administrator

River and the Control of the San Appellance of the control of

Lipensee shall designate a Systems Administrator (the sub-distrator) who shall be properly trained in and responsible for administrating and troubleshooting the system hardway : - rea software and third party software on a day to day hasis. The Administrator should be capable of parforning has a subject opting procedures on the hardware and software, and shall perform all such troubleshooting prior to contacts glavren for remote technical support.

9.4 Backup and Alternate Process Provisions

Licensee is solely responsible for ensuring the restaring and adhere to appropriate backup procedures, as asian to schere to virus prevention and security policies, and prevent unauthorized access to hardware, including settlers, with a subject and other means of access, both physical and electronic, to the network upon which the Product is running | Learner a salely responsible for establishing and adhering to appropriate backup procedures to prevent the loss of street and functionality in the event of chitical error on the network or Product. LICENSEE AGREES TO INDEMNIFY AND HOLD A TUESS AVRED ITS OFFICERS, DIRECTORS, AND EMPLOYEES,

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IN THE EVENT OF ANY CRITICAL ERROR, AND ANY ASSOCIATED CONSEQUENCES, WHETHER CAUSED BY ANY SOFTWARE OR HARDWARE PROVIDED BY AVRED OR NOT THAT PREVENTS THE APPROPRIATE FUNCTIONING OF THE PRODUCT IN A CLINICAL ENVIRONMENT.

9.5 Power Requirements:

- a. Avreo Server-Dedicated 120 VAC, 20 Ams power or out. Of cust should have a quad receptacle and be located within
- b. Server DAS- (if included) Dedicated 100 /AC, 20 Hing power arount Circuit should have a quad receptable and be located within 4 feet of server.
- c. PC's-120 VAC two gang receptable, 15 Amp procure and located within 4 feet of PC.
- d. Dell ISO Server-Dedicated 120 VAC, 25 Acrop grower of built. Directly should have a quad receptable and be located within 4 feet of server.
- e. e.Customer to supply UPS or conditioned power at a tree hardware.

9.6 Space and Environment Requirements:

- a. Need adequate space and ventilation for wheel % 1/8 and filter Attached Storage.
 - 1. 2U for a rack mount chassis server 20 for 3 . Attached Storage
 - it. Dealer/Licensee on point to supply secure location for server with adequate ventilation and cooling.
 - III. If location does not allow or is impaired from the Licensee needs to supply LAN based phone within reach of the Avreo server in order to facilitate support
- b. PC's- Adequate space for keyboard, months in the last House and/or receways in counters and/or desktops for running the keyboard, mouse and monitor vacies to 100 sputter

9.7 Cabling and Network Requirements:

- a. Physical
 - a Cabling-should meet IEEE standards for Edvers 1 and 1 w ANSI/TIA/EIA 568 and 569 standards for structured
 - ii. Avreo Server(s). Four Cat 3 cable recember of the Admin 4 feet of server. (Note: If using Gigabit Ethernet, use appropriately rated copper cable and connector. Acres server ships with 10/100/1000 baseT copper Ethernet network card.)
 - iii.PC's- Cat 5 cable receptable focated within 4 her of PC
 - Iv Dedicated modern line for faxing reports. Langued within 4 feet of Avreo server. If line is provided through a premise phone switch, then use a dedictrical form of the dual out only enabled. Dial-in should be disabled for this line. This line must not be part of a shared mount could line
- b. Network Switches- The network should be able to support intended use of the system (a minimum of a switched 100baseTinetwork is recommended).
- o. Configuration- Avreo network configures as requirement for all applications and Solutions are contained in the "Network/Firewall Configuration Regular Tests to Law Local Test.
- d. IP address, Subnet Mask and Default Califolia / To Leaves server located on Licensee premises.
- e. Minimum of 3 IP addresses per server. Depending of the configuration additional IP addresses may be required. f.Licenses is responsible for all network infrastructures. This includes: network equipment installation and setup, IP address schema, network cabling and testing indices. Letch cables, internet access, router management and firewall management.
- g.Licensee is responsible for installing PC 7.5 Middle 11/3 them to Jun on the network.
- h.Setup of the modality DICOM Print network "Fig. 1. It is a List asset unless otherwise noted in the quote.)
- (Coordinating DICOM configurations with Lines Lines Lines and Jaily wenders: Avreo will supply the information needed to the Licensee who will in turn supply the nock to an including the modelity vendor's DICOM configuration.
- 9.8 Network/Firewall Configuration Requirements for A ac
 - a. The following ports and protocols are on Sore 100.000 in action netween the Avreo Server and any Licenses wenting access to the system (IP Address , 1966) he was see or the Licensee's Network Administrator). This Information is used to facilitate connective, in Ass. ... Boulder an the LAN and on the WAN. Note: There are many

Alcabe a feweral

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different ways to implement network/firewall connections depending on the equipment that is deployed and the way in which it is configured. Each method has venous strengths and weaknesses as it relates to security and functionality. Consult your network provider on the various options:

b. Internet Connectivity is required for Avreo Suppor and providing outside access to images and reports. o. The following ports are configured for communication between the Avreo Server (IP Address provided by the Licensee or the Licensee's Network Administrator, or deny ... or see worting access to the Avreo system.

BILAN Access Fort: 80 open for bi-directional TC d. When using SSL (Secure Socket Layer), the folious to ports are configured for communication between the Avreo Server (IP. Address provided by the Licenses or the Licenses of the Licenses wanting access To the Avreo system. Note: Licensee would need to the chase a SSL certificate to use this feature.

a, Internal Access Port: 448 open for bedreches a TCP

9.9 Modalities

a.a.Licensee agrees to make all necessary anangaments to provide DICOM 3.0 compliant Modalities (minimum of DICOM 3.0 Store, that send images to ancifor receive images from the on-site interWORKS PACS+ Application Server. The Licensee is responsible for all OBM to Break of 1 is more by side of the DICOM connection.

9.10 Customer Supplied Harowers and Software

Licensee agrees to supply all other hards are and softle-are not explicitly fisted on page 1 of this Agreement. Le-Purchase and support of Diagnostic Erro. Claude and existing and the responsibility of the licensee of third peny organization.

10. Coopermion

Licenses agrees to provide Avreo and Dealer (if agricable) was all cooperation and information reasonably recessary or desirable to implement the Solution for the License or

11. Ownership of Intellectual Property and Equipment

11.1 intellectual Property

Unless otherwise expressly set forth in this Acute ment the parties do not directly or by implication, by estoppels or otherwise, grant to each other any tights or licenses, and neither party shell have any ownership rights in any intellectual or tangible property of the other.

11.2 Equipment

Unless otherwise expressly set forth in this Agreement all equipment provided by Avreo in connection with this Agreement shall remain the property of Avisco.

11.3 Title

Avreo shall retain title to and all rights in all intellectual property provided by Avreo, including, but not limited to, any knowhow related to Avreo-provided Solutions or products such as haroware, software or any other server technology. On all \$1.5 proposals, hardware purchased by 1. censes of all remain the property of Avreo unless and until the payments referenced herein have been made by Libenson. Or many y proposals, all hardware provided shall remain the sole property of Avreo, and shall be returned promptly upon termina; in of this Agreement. In the event that hardware is purchased by Licensee independent of Avreo, such hardward shall fair a the sole property of Licensee, PROVIDED, HOWEVER, that in the event that Licensee has incorporated any fractive are only 14. Icensee onto at into any hardware owned by Licensee, Licensee shall be responsible for removing and returning such Avreo hardware without damage thereto.

11.4 Third Party Intellectual Property

American State and the

Licensee understands that delivery of the Sala To may True seless of coffinare owned by Avreo or third parties under license Agreements with Avreo. Licensee 250. 2 10 at . 11 left, lowing terms governing use of such software:

a Licensee shall not cause or permit reverse arguer 1, 1, 1, 2, 2, 2, 3 ambly 0 decompilation of any Solution provided by Avreo, or use such Solution outside the stage of the entering

b. Title to Solution provided by Avreo shall not pass to if a liceuses.

a Licensee may use the Solution only in tages area. The ti-

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d.Upon termination of this Agreement, or any applicable SSA, the Licensee shall cease using the Solution; e.Licensee understands that in the event that the Licensee violates the intellectual property rights of any third-party supplier of software, such software supplier shall have the right to enforce its intellectual property rights with respect to the software directly against the Licensea.

f.Licensee may access the Avreo provided Solution was in connection with use of the Services and the Licensee's business operations, and the Avreo provided Solid of a synot paire-licensed, rented, leased, or used for time sharing or service bureau users by the Licensee.

12. Restrictions on Use

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Both parties agree to comply with all applicable and applicable an respective activities of the parties. Prior to initiation in the TLL for about this Agreement and on an ongoing basis thereafter, the Licensee agrees to provide notice to Avreo of any private of data protection statutes, rules, or regulations which are or become applicable to the Licensee's business and which could be imposed on syreo as a result of provision of the Solution under this Agreement.

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16. Limitations on Liabilities

IN NO EVENT SHALL AVRED'S AGGREGATE LIABILITY TO THE LICENSEE (INCLUDING LIABILITY TO ANY PERSON OR PERSONS WHOSE CLAIM OR CLAIMS ARE BASED ON OR DERIVED FROM A RIGHT OR RIGHTS CLAIMED BY THE LICENSEE), EXCEED THE LICENSE FEES ACTUALLY PAID BY THE LICENSEE TO AVRED FOR LICENSING THE PARTICULAR COPY OF THE LICENSED SOFTWARE OR LICENSED DOCUMENTATION.

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Any claim arising under or relating to this Agreement shall un governed by the internal substantive Laws of the State of South Carolina and the federal courts located in South Carolina, was suggested to principles of conflict of laws. In the event of any litigation arising out of this Agreement, the prevailing party will be entitled to recover its reasonable attorney's feet.

18. Miscellaneous

Unless otherwise stated herein, all notices to carried the rement shall be whiter and shall be delivered by hand, post, fax, or email (with contemporaneous delivery by one of the foregoing means) to the persons and at the addresses as set forth below and shall be dearned given upon transmission in the case of fax or email or otherwise upon delivery, in the event of a dispute ensing from this Agreement, the prevening part and be responsible to pay reasonable attorneys fees. Either party may change its address for receipt of notice to treather party apprelivering vertien notice of such change pursuant to this. 1 Saction,

If to Licensee:

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Pano a Medical Center

sured Inc.

Shaun Will oughby

John Sloan, CEO

303 Medical Center Dr.

4050 Azzlea Drive

Batesville, MS 38606

North Charleston, 80 29405

Phone:

Phone

Email:

Shaun Willoughay@butsatress Email

th.com

18.2 Inveligity

The invalidity or unenforceability for any reason of any provision of this Agreement shall not projudice or affect the validity or enforceability of its other provisions.

18.3 Assignment

Neither party may easign any of its rights, obligations, or armieges (by operation of law or otherwise) hereunder without the prior withou consent of the other. Notwithstanding the foregoing, upon notice to the other party, Avreo, Inc may assign or delegate its rights and obligations under this expector to are or more of as affiliates under common control or ownership. and either party may assign all of its rights and obligations under this Agreement to a successor entity as part of a merger, sale, or consolidation involving transfer of all or substantially all of the party's stock or assets, provided that the assignee or successor entity agrees to be bound by the terms of the agreement Subject to the foregoing, this Agreement shall be binding upon and inure to the benefit of the parties and the respective officers, directors, employees, successors, and assigns.

18.4 Independent Contractor

The parties hereto are independent contractors. Nothing in the Agreement will be construed to make the parties partners or joint ventures or to make either party liable fer we obtain a consult these of the other.

18.5 Entire Agreement

This Agreement, including each Schedule, constitutes the endine Agreement between the parties with respect to matters contained herein. All prior or contemporance as Agreen was and negotiations with respect to these matters are superseded

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by this Agreement. Any changes to this Agreement, or any additional or different terms in the Licensee's purchase orders, acknowledgments or other documents, will not be effective unless expressly agreed to in writing by the party against whom enforcement is sought.

18.6 Counterparts

This Agreement may be executed in multiple counterparts, each of which will be deemed to be an original and all of which will be deemed to be a single Agreement. The Parties is a formal derivative of which will be executed when all parties have executed and delivered an identical counterpart to the pine of an invalid and all signatures may not appear on the same counterpart.



Acceptance

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This License interWORKS PACS4 Monthly Agreement ("Agreement") is made on the Effective Date between Avreo; Inc., 4050 Azalea Drive, North Charleston, SC 29405 ("Avreo") and Panola Medical Center

Customer:	
Name: Panola Medical Center	Date 10-10-2017
Signature: TC 5 B ~	Title Curae CFO
Channel Partner:	
Name: Mid South Medical Imaging	THE Commission of the contract
Signature:	GATE:
Avreo, Inc.	ing a second of the second
Name: John Sloan	TRE OF CAREERS
Signature:	Date: 10-17-2017

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6. CLINICAL INFORMATION CONFIDENTIALITY and PATIENT PRIVACY

Licensee acknowledges that Avrao is a provider of a soduction of clinical information. Pursuant to this Agreement, Avreo sack set will all dispense to provide counsel to the Licensee to take reasonable and responsible steps.

- 6.1 to provide security measures to protect access to electronic medical records.
- 6.2 to insure access is limited to authorized to empers a tre-licensee Staff, as well as authorized referring physicians and
- 6.3 to fully comply with the Health Insurance Portability and Accounted by Alot (HIPAA).
- 6.4 to provide Avrec segules confirmation assuming at reasonable and temporable security measures have been taken by

Avreo provides as part of its products and services, long term a player and are: it's of patient records for purposes of health care operations, as defined by the proposed HIPAA regulations, as well as other potential uses including, but not limited to, disaster recovery, disease management one perhant acode. + nec is normalized to take reasonable step is to ensure the following on behalf of the licenses.

6.5 No access to patient records shall be perful ted except. A conjunction with accepted health dare provider practices of by duly authorized employees of Avreo involver in the risk, i.e. at a support of Avreo product(s) and services. 6.6 AVREO SHALL TAKE REASONABLE AND APPROPRISES MEASURES TO PROTECTED HEALTH INFORMATION FROM DISCLOSURE, AVRED BIRALL DE DATE O DEIZET AS 1 "PARTINER" OF THE LICENSEE THAT WILL BIND AVRED TO THE INFORMATION SECURITY POLICIES AND PRACTICES OF THE PROVIDED OR INSTITUTION, AVREO SHALL NOT UNDER ANY CIRCUMSTANCES DISCLOSE ANY PROTECTED HEALTH MEGRMATICH AS DEFINED BY HIPAA EXCEPT IN CONJUNCTION WITH OFFICIAL HEALTH CARE SPEEDS TO B OR WITH THE EXPRESS WRITTEN CONSENT, REQUEST OR INSTRUCTIONS OF THE PATIENT, OR WHEN PERSONNEL TO BY LAW

7. DISCLAIMER OF WARRANTY AND LIABILITY

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10.3 If any part of this Agreement is found to a livery and to be presented to the extent necessary to eliminate its invalidity or unerface solf-y tente in agreement shall be in full force and effect. Licenase may not assign or otherwise transfer this Agree is the first of the give or difficult should the prior written consent of

10.4 THIS AGREEMENT WILL BE GOVERNED BY THE UP NO OF THE STATE OF SOUTH CAROLINA, WITHOUT REGARD TO CONFLICT OF LAW PRINCIPLES. LICENSEE 45 TO 14 CENTS FOR THE COURTS IN CHARLESTON COUNTY, SOUTH CAROLINA.

10.5 Correspondence should be directed to 1912 1915 to 1914 Prove Minimission, SC 29405 USA/ Attn: Licensing Dept. / (800-844-9925)

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Acceptance

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Name: Panola Medical Center

Signeture: TLSBA-

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Date: 10 - 10 - 3017

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Licensee Hardware Terms and Conditions

Applicable to all apparatus or equipment sales by Avreo no referred to as Avreo).

- any circumstances binding upon the seller. Journe contained herein if any part of the described Tiercal
- 2. Shipping dates are approximate and are based, specifor special or consequential damages cause a perdef in transportation, cer shortage, or inability to althe any other commercial impracticability. In the deliaproducts among its customers in such a manife of
- 3. If the financial condition of the licensee at a prometer insecurity concerning the licensee's ability to action payment in advance and suspend any furth. The furnish such payment within 10 days of de. Avreo shall be entitled to receive reimburse to "1" become due in accordance with the payment with the must be include the grant of a suitable Security Agrithereof, the terms of which must be approved by a lepayment shall be due from the date when A 11125 is delayed in whole or in part by actions of the uppers price and the percentage of completion. Eq. (freq) The installation shall be considered complete and a minor incompletions or missing parts or ac | | 0 |
- 4. In the event the sale of equipment is not contain. Licensee, the Licensee shall pay to Avreo at the hereby agreed upon aquidated damages. To the Tiles ascertain, the liquidated damages are a reasonable penalty.
- 5. The Licensee shall assume all transportation installation of the apparatus hereunder and thereof shall remails with Avreo. Risk of loc shall be borne by the Licensee. In the ever-Licensee upon shipment, installation, and p and to the apparatus all payments hereund agrees to do all acts Gasonably necessary interest in the apparatus.
- 6. Avreo's prices do not include sales tax, usc of any present or future sales use, excise, ... hereunder, shall be paid by the Licensee as the con-

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 - and accept of all necessary information. Avreo shall not be liable Jet 49 gor fallo o o manufacture. Avreo shall not be liable for delays in delivery or failure to manufacture due to use and Layone its reas mable control, including, but not limited to, acts of God, acts of the Licensee, acts of civil or military and a light says trike a floods, epidemics, quarantines, war, not, delays suc, or 21 metenals, components, manufacturing facilities or The state of the state of the sight to allocate is available an collegie. A on may consider equitable.
 - and a string we do the in its sole judgment, reasonable grounds for alignation, and a this contract, Avreo may require full or partial 1 10 The land to 19 such payment has been received. Failure to epudiation of the contract and in such event Larth Alle and page ar cancellation charges. Payment shall - Flat - real, 2 referred payment plans or promissory notes that of Asia of a and to the equipment and proceeds emants to Avrec it shipments are delayed by the Licensee. the Lightness this prepared to make shipment. If manufacture the liber amediately due apportioned upon the contract at the present all be at the risk and expense of the Licensee. Lar List oper trishal for the purpose intended, regeraless of
 - and the second to the default or failure on the part of the July 10" of a total contract price, such amount being First to the exchapt default, actual damages are difficult to
 - a single from anown on the face hereof. Revertheless, until and right of possess on . See all 12, was obused by the negligence of the Licensee and the shall pass to the to a closed, now ever, that Avreo shall retain a security interest in Trainments shall have been made in full. The Licensee t and right in Avreo and to perfect the security
 - the prices specified berein, the amount ablaction to manufacture, sale or use of the products . Tof the Licensee shall provide Avreo with a

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tax-exemption certificate acceptable to the taxing authorities at time this contract is executed. The failure to provide a acceptable tax certificate to Avreo will require payment of applicable taxes by the Licensee.

- 7. Unless otherwise specified in writing the company will assemble the apparatus covered herein and will connect the same to the safety switches or electrical outlets to be previded, maintained, and installed by the Licensee. Any additional charges for the cost of such electricians or labor related thereto shall be the sole responsibility of the Licensee. For installations of new or used apparatus or apparatus of aperatus of the apparatus of apparatus of the installation of the installation
- 8. Where any part of the payment is dependent upon the shirten of the apparatus and installation is delayed for any reason for which Avreo is not responsible, the 30th buy from the tent of deliver, to the Licensee shall be considered the date of completion of the installation and the terms of the first the warrant schall apply as of that date.
- 9. In the event of any Rugetton arising out of the appearance of the appearance of the entitled to recover its reasonable attorney's fees.
- 10. This instrument constitutes the entire and of by Agree continues each stage, use, and any prior dealings, promise, representations of agreements, including usage of the continues of the provisions hereof shall be bide to use the continues of a sufficient of any of the provisions hereof shall be bide to use the continues of a sufficient of an authorized impresentative of Avress.

vi yo, bi kir iz ndeshali



Acceptance

Customer:	
Name: Panola Medical Center	Date 10 - 10 - 2017
Signature: TC 5 B~	Fine Curae CFO

Case 3:18-bk-05676 Claim 36-1 Filed 01/18/19 Desc Main Document Page 27 of 40

summary Constitution of the second



Software Support Agreement

1. Purpose

1.1 This Software Support Agreement is between Avrectand the Licensee. The intent is to establish reasonable and responsible performance expectations regarding services and support for the Avrec Solution ("Solution").

2. Scope

- 2.1 This Agreement covers the service, system performer on support and responsibilities Avreo provides to its Licensee, and in return what Avreo expects from the Licensee.
- 2.2 This Avreo Software Support Agreement applies to of respondy and case not cover hardware support.
- 2.3 This Agreement includes updates and upgrades only and does not cover platform changes.

3. Parties Involved

- 3.1 This Software Support Agreement is between Arrey and its Licensee.
- 3.2 Specific contact information can be found a section 15 Licenses Acceleroca.

4. Definitions

- 4.1 In the remainder of this Agreement the following definitions applif
 - a. "SSA" refers to this Software Support Agree 446.
 - b. Licensee" refers to the parties identified it was to be
 - c.Parties Involved.
 - "Contractor" refers to any provider of services postracted by Avreb as may be required during the course of
 the performance of this SSA.
 - 2. "Solution" raiers to the Avrec Solution
 - 3. "SSCU" is defined as a Storage Service Super that sends a DiCOM C-Stora request.
 - 4. "SSCP" is defined as a Storage Service Class Provider that receives a DICOM C-Store request.

5. Term and Review

5.1 This Agreement is in effect from the Effect. Only affective Date will be determined as the go-live date of the date of first clinical use of the system) for a 5-year percent of the secret contains a proposed changes and it required, a meeting to discuss a plan to implement the proposed changes will be held worth michy (30) business days of such notification.

6. Licensee Responsibilities

SuperintersynKitS PALS- ...

- 6.1 Licensee is responsible for the following 20 500:
- 6.2 Licensee shall purchase and maintain the latest very on the Software within thiny days of its availability in the market, and shall operate the latest version of the Software at Acres shall be responsible for Software support only of the latest up to date version of the Software, in the eventure, the Licensee falls to maintain the most current versions of the Software and requests Avreo Support of an outcated as a finite fine Software, Avreo shall be entitled to charge appropriate fees for any such support services provided.
- 6.3 System Administrator. The Licensee shall be 187, and respect to be their System Administrator (SA). This individual will be the Licensee's prosite support response of \$200, and easily available to others in the department. The SA will assume responsibility for day-to-day manager as a 200 and a second of provide training for the SA. The daily responsibilities of the SA shall include:
 - a. Answering questions from other users,
 - b. Assisting in the training of other persum.
 - c.Assisting Avreo Technical Support Cent of Code of the applicit gratem issues

Page 28 of



d.Acting as the primary interface between the Lines Tipe and Astron.

Licensee Systems Administrator

Name: Shaun Willoughby

Contact Information: Shaun Willoughey Coursettesith com-

6.4 Local Area Network. The Licensee is responsible for the nearing support for their local area network. All support calls determined to be a network problem will be blice and an actual or letter as stated in Section 8. 6 below. A cabling Contractor should provide an IEEE certification test that the network for improper witing, length, attenuation, noise, and cross tells. Licensee should be prepared to produce the certification test if network or transmission related issues arise.

6.5 Wide Area Network. The Licensee is responsible to the first of their wide area network. All support calls determined to be a network problem will be a connections outside of the private network will require signs format to connections are the security risk involved. Avreo will work with the Licensee to establish secure VPN access to the security risk involved.

6.6 <u>DICOM</u>. The Software provides an SSCP consoner is receive DICOM associations from modalities. To facilitate this connection, all modalities must have a DICOM 1 Total and a place of party DICOM compliant exporting device and shall be connected to the Lip at AAC 1 and 1 To equip the Software to receive DICOM associations, the modality vendor must provide the IP address. AET as and 1 to East of the SSCU device. Conversely, Avreo shall provide to the Licensee and its vendor the IP address, AET as and 1 to east of the SSCU device. Conversely, Avreo shall provide to the Licensee shall make a modality representation as a label of an initial to configure DICOM output to the Software. If previous compliance cannot be determined, the second of the second of the provided in determining DICOM interoperability with modalities and test for provided and second of the second of the

6.7 Environmental The SA shall ensure adectors ensure a legislation of system for the Aviec system.

6.8 <u>Training.</u> The Licensee is responsible for a 1 to a line signated staff at the scheduled sessions. All additional training requirements including standard time and materials rate. And the current standard time and materials rate. And the schedules during training days.

6.9 Network Access. The Licensee is responsible to the percentage of the necessary computer hardware, software, and telecommentage of the second services and services agrees that it will not, without the prior written permission of the permission of the server component of the system, any other programs, processes or any other similar temps of the server component of the system, any other programs, processes or any other similar temps of the server component of the system, any other programs. Licensee unders the server that it is also adversely affect the performance of such server.

6.10 Output Regularments. Licensee unders the server to solely responsible for ensuing that all modalities used in conjunction with the Solar than the server component of the system. The server component of the system any other programs, processes or any other similar than the server component of the system any other programs. Licensee unders the server component of the system any other programs, processes or any other similar than the server component of the system any other programs, processes or any other similar than the server component of the system. The server component of the system any other programs, processes or any other similar than the server component of the system.

6.11 Backup and Afternate Process Provision

The Licensee premises. Utdensee will ester

The Licensee premises, establish and adhere to prevent the Licensee is solely responsible for establishing and adhering to prevent the Licensee is solely responsible for establishing and adhering to prevent the Licensee is solely responsible for establishing and adhering to prevent the Licensee is solely responsible for establishing and adhering to prevent the Licensee is solely responsible for establishing and adhering to prevent the Licensee is solely responsible for establishing and adhering to prevent the Licensee is solely responsible for establishing and adhering to prevent the Solution is running. Utdensee is solely responsible for establishing and adhering to prevent the Solution is running. Utdensee is solely responsible for establishing and adhering to prevent the Solution is running. Utdensee is solely responsible for establishing and adhering to prevent the Solution is running. Utdensee is solely responsible for establishing and adhering to prevent the Solution is running. Utdensee is solely responsible for establishing and adhering to prevent the Solution is running. Utdensee is solely responsible for establishing and adhering to prevent the Solution is running. Utdensee is solely responsible for establishing and adhering to prevent the Solution is running. Utdensee is solely responsible for establishing and adhering to prevent the Solution is running. Utdensee is solely responsible for establishing and adhering to prevent the Solution is running. Utdensee is solely responsible for establishing and adhering to prevent the Solution is running.

6.12 System Access Licenses acknowledge in the control of the Terms of this Agreement.

west after the Control of the Contro



Avreo's obligations relating to the Solution with respect to any individual End User location or Acquisition Site shall be contingent upon such party entering into an Agreement which includes provisions that

a. Prohibit title to the Software from passing to the End user or Adquisition Site, or any other party; b.Disclaim, to the extent permitted by applicable law. 42-80's liability for any damages, whether direct, indirect, incidental or consequential, ansing from the use of the Software of Services c.Prohibit the reverse engineering, disassembly case in remaining of the Sortware as well as the addition, to the server component of the Suftwere, of any other a caratre, a pleases thany or a similar component that would adversely affect the performance of such server, by e-thermal in the sale, acquisition site, or any other party. d.Require the Licensee or Acquisition Sits, as appliant a use of the softy are license as distributed per the original .

purchase Agreement.

7. Avreo Responsibilities, Avreo is responsible for the falls, neg provisions:

7.1 System Performance. Aviso warrants to \$15, see \$2.5 is Solution as delivered will continue to operate materially in accordance with its documentation. Specific measures regind be determined until a hardware configuration is musually agreed upon.

7.2 Availability. Healthcare operations are cots cared a season altique system as taken all reasonable and responsible measures to provide 24x7 responses to supply the supply the first of the supply that the reached at 1-866-286-8082 Menu item #1. In addition, access to our help desk softy and a contract of the softy and the second sof

7.3 Information Privacy. Avreo is an e-Health company specializary in "real time" secure-access, and distribution of clinical connection with this Agreement, Avreo will pay the personal the access shall be limited to authorized members of the hospital, clinic, it is, it is seen a specific say and british tell as authorized referring physicians and their patients. It is the intent to select to the unitary with the Health Insurance Portability and Accountability Act (HIPAA). As past of the services provided of Act % of a secretal, Aviso browdes a solution for long term storage and archival of patient information for purposes of the 35° and are not be necessary HIPAA regulations, and its well as other potential uses including digaster recovery, of Galla 1977, 1970, or as a patier paccess. Licenses will not period access to this data except in conjunction with health care of a wife of the wall such on the pull authorized agents of Ayes, or by a patient's request or express consent. Aviso shall be categor 285 =4 a "cus help aso: State" of the Licensee that will bind Aviso to the information security policies of the providence * \$15.500 . Here a rate to the providence of scious any professed y the same conservations or path the express consert. health information as defined by HIPAA excels 1 1887 request, or instructions of the patient, or where 1441.12

B. Service Levels. Under this Agreement, Avreo will supplie operational and support services as outlined below. 8.1 Hours of Operation. Agree maintains a Later day 7 - + 7 and 2 (201) 286-1082 staffed during Normal Business Hagis. 8:00 a.m. - 5:00 p.m. EDT, Monday-Friday, NOT INCO. TO A TO A SAREMENT, on-call support a available during. Extended Business Hours: 5.00p m. - 8.00s. # - 1771 March Charge and all Jay Saturday and Sunday. The Normal Business Hours are in effect excluding the following national hollowing has been years Day Good Friday, Memorial Day, July 4th, Labor Day, Thanksgiving Eve, Thanksgiving Day, Chruman Communication of the control which time only Extended Business Hour support will be available. Services not provide: " the control of the below.

Extended Business Hours

Hourly Rate

Monday-Friday and all day Saturday

500 p.m - - 70 z m.

\$350.00

and Sunday Holidays

\$475.00

Table 1. Extended Business Hours.

AWAD BOOKS OF STANDARD OF THE STANDARD OF THE

8.2 Requesting Service. Licensees are to provide the first and a major requesting service: a.Primary contact information. (Name, Phone Title 1) is Name of Site I.1.

constant the state of the contract



- b. Alternate Contact in case primary contact unavairage
- c.Time issue occurred.
- d.Description of Issue / service affected
- e.Description of software and services and/or system configuration
- f. Hardware Identification including asset tag or serve to most
- 8.3 Support Response. Avreo is committed to the analysis of the responses to Licensee Issues: A 60-minute average technical support call back (not necessarily processorisms during Normal Business Hours and a 120-minute average technical support call back during Extended 86 cheas Hours. Kon-amergency calls received during Extended business hours are responded to the next but mess of
- 8.4 Escalation. Once an issue is reported to the Land Constitution Tenter it is upmediately responded to by our Technical en the section is assigned to the ticket. With a severity of one Support Center. During the initial response a pour Ti, ... the end of Little is easing anization. Specific resources are impacting a single individual and a severity of the arm. assigned to tickets depending upon their several, lake of this can and will ahange severity depending upon circumstances and the operating engroument. If the sevent, all selections are visit is needed, a Field Engineer (FE) is dispatched to the sits at the Licensees expen-
- 8.5 Onsite Disparch On-site Field Engineer remains to a second and a contract at current support and travel rates and is NOT INCLUDED IN THIS AGREEMENT.
- 8.6 Time 8. Materials Rates. Any travel and a process. The Louisian sellin the resolution of Licensee on-site . 5 14. ar minimum on-site fee. Prices subject to change with a support issues will be charged to the License. 30-day notice. On-site dispatches for current once in that holding Licensees have priority over billiable Licensees. Avred maintains the following standard time and managed to

Day of the Week	E.C. I	Hourly Rate
Monday-Friday	80000 - 11000	\$250.00
Monday-Friday and all day Saturday and Sunday	Sov pana O sava	\$350.00
Holidays	All Day	\$475.00

Table 2. Standard Time and Materials Rates.

- 8.7 Relocation. In the event the Licensee near and security the saled a julpment it will be billed on an isourly rate (see section 9. 6 above) plus travel and expenses. It is a more than 30 days written notice prior to the requested move date. The Licensee will be responsible for payment of installs, on anti-integration. In the event the Licensee has a party other than Avreo move the equipment, the equipment true of all the states from this Agreement until a paid inspection by Avreo personnel can determine compliance. Licenties is ted a restrict and restriction of at least 10 days of any changes to its configurations or existing computing environment of the second of the solution.
- and before on a meanance deficiencies are excluded from the 8.8 Exclusions. Notwithstanding any of the all coverage if due to any of the following:
 - a.Accident, neglect, in suse, negligent hard, and see the second of modification or deletion of Avreo installed files by Licenses, its employees, agents and as as a set of the solution or use of the solution in an extraordinary of the at a life and a contemplated by the operating instructions, or failure to con ply with Avreo's instruct.
 - b.Licensee installed files or viruses. end for an ecommended in writing at the time of tale by c.Absence of ary system, software, accor-
 - Avred but omitted at upcassee's direction - / was, and by Avreo in writing, not supplied a d.The use of any other solution or item o is the May suburp software modification, atteration, repair, installed by Avreo in connection or come change, or addition not made by Avreo, as an alog.
 - uters, monitors at other equipment as I vold e.Placing items it at as filin, paper, pillul.

Avige min, ST Neth No.





the Agreement for that equipment. The Licensee will be charged to replace the equipment as well as any and all expenses incurred (e.g. including time and material rates, travel, shipping, etc).

9. Representation

Each party represents and warrants that it has the right power and authority to enter into this SSA and to perform all of its obligations hereunder and that the execution of this ASA was a two lets any Agreement to which such party is otherwise bound.

9.1 Force Maleure. Neither party shall be deemed in Set and otherwise list is under this Agreement due to its inability to perform its obligations by reason of any fire, earthquake, flood, substantial anowatorm, epidemic, accident, explosion, casualty, atrike, lockout, labor controversy, rist, and disturdance, act of public enemy, embarge, wer, act of God, or any municipal, county, state or national ordinance and the result of any act or omission which would consider a 12 to 15 resources), or any failure or daily of any transportation.

power, or communications system or any other and the control of surplements.

10, Licensee Acceptance

10.1 Licenses Accountage. Under this Agreement the Life and half before has executed this ESA by their duly authorized officers. The SSA will go into effect on the ESA to the estate of the system. The Effective Date will be used that a result of the SSA Agreement and will be in effect for a term of 5 years from the above listed effect on that is, that indicate with the Agreement, this SSA will go into effect at no additional cost and will follow the Terms and Conditionals; this Agreement.

exit forms



Acceptance

Customer:	
Name: Panola Medical Center	pate. 10-10-2017
Signature: 7C S Br	Title: Curae CFO
Avreo, Inc.	
Name: John Sloan	Title: CEO
Signature // COO	Date: 10-17-2010

EXHIBIT B

See attached.

45720005.v1

Case 3:18-bk-05676 Claim 36-1 Filed 01/18/19 Desc Main Document 40 Page 34 of

PANOLA ATTN: 303 ME	PANOLA MEDICAL CENTER ATTN: ROBIN MYRICK 303 MEDICAL CENTER DRIVE	K K R DRIVE			1/15/19	
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12/11/17	34828	SHAUN WILLOUGHBY	X	19,257.33	-000.000	
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3/06/18	35563	INTEREST CHARGE		288.86		288.8
4/24/18	35977	APRIL 18-30 AVREO	EO	1,435.51		
10/31/18	35977	PAYMENT	65	20 100	93.91-	1,341.6
5/08/18	36123	AVREO/MAY		3,312.87		7
10/31/18	36151	PAYMENT			216.73-	3,096.1
6/06/18	36411	AVREO/ JUNE		3,312.87		
10/31/18	36411	PAYMENT	16		216.73-	3,096.1
6/12/18	36457	INTEREST CHARGE		191 34		191.3
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8/01/18	36973	AVREO/ JULY		4,125.12		
10/31/18	36973	PAYMENT			269.87-	3,855.2
9/06/18	37238	INTEREST CHARGE		193.22		193.2
9/10/18	37267	AVREO/ 2nd Part June	June	802.50		
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Filed 01/18/19 Desc Main Document 40 Page 35 of

INVOICE

PAGE	1
INVOICE NO.	34828
INVOICE DATE	12/11/17

Mid-South Medical Imaging, LLC 4264 Lakeland Drive Flowood, MS 39232

S	5635611 PANOLA MEDICAL CENTER
Q	PANOLA MEDICAL CENTER
	ATTN: ROBIN MYRICK
rge .	303 MEDICAL CENTER DRIVE
ò	BATESVILLE, MS 38606-8608

S 10
H PANOLA MEDICAL CENTER
P 303 MEDICAL CENTER DR
BATESVILLE, MS 38606
United States of America

SHAUN WILLOUGHBY MSMI			NET UPON RECEIPT 12		12/1	2/11/17 6		29	9257-000	
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INVOICE

PAGE	1
INVOICE NO.	35977
INVOICE DATE	4/24/18

Mid-South Medical Imaging, LLC 4264 Lakeland Drive Flowood, MS 39232

s 5635611 PANOLA MEDICAL CENTER ATTN: ROBIN MYRICK 303 MEDICAL CENTER DRIVE BATESVILLE, MS 38606-8608

10 PANOLA MEDICAL CENTER 303 MEDICAL CENTER DR BATESVILLE, MS 38606 United States of America

CUSTOMER P	2.0.	SHIP	VIA		TERMS	SSS / I	DATE SHIPPED	SLMN I	SLMN 2	PICK TICKET
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INVOICE

PAGE	1
INVOICE NO.	36151
INVOICE DATE	5/08/18

Mid-South Medical Imaging, LLC 4264 Lakeland Drive Flowood, MS 39232

S 5635611
PANOLA MEDICAL CENTER
ATTN: ROBIN MYRICK
303 MEDICAL CENTER DRIVE
BATESVILLE, MS 38606-8608

S 10
H PANOLA MEDICAL CENTER
P 303 MEDICAL CENTER DR
BATESVILLE, MS 38606
United States of America

CUSTOMER P	·.o.	SHIP	VIA	TERMS	DATE	SHIPPED	SLMN 1	SLMN 2	PICK TICKET
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INVOICE

PAGE	1
INVOICE NO.	36411
INVOICE DATE	6/06/18

Mid-South Medical Imaging, LLC 4264 Lakeland Drive Flowood, MS 39232

S 5635611
PANOLA MEDICAL CENTER
ATTN: ROBIN MYRICK
303 MEDICAL CENTER DRIVE
BATESVILLE, MS 38606-8608

PANOLA MEDICAL CENTER
DANGLA MEDICAL CENTER DR
BATESVILLE, MS 38606
United States of America

CUSTOMER P.	0.	SHIP	VIA		TERMS	DATES	HIPPED	SLMN 1	SLMN 2	PICK TICKET
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SUB - TOTAL	SHIPPING	& HANDLING	1	`AX	SUB-TOTAL		DEPO	SIT	BAI	LANCE DUE
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INVOICE

TERMS

PAGE	1
INVOICE NO.	36973
INVOICE DATE	8/07/18

DATE SHIPPED | SLMN 1 | SLMN 2 | PICK TICKET

Mid-South Medical Imaging, LLC 4264 Lakeland Drive Flowood, MS 39232

S 5635611
PANOLA MEDICAL CENTER
ATTN: ROBIN MYRICK
303 MEDICAL CENTER DRIVE
BATESVILLE, MS 38606-8608

SHIP VIA

CUSTOMER P.O.

S 10
H PANOLA MEDICAL CENTER
J 303 MEDICAL CENTER DR
BATESVILLE, MS 38606
United States of America

CUSTOMER P.O.	SHIP VIA	11 12 380 11 10 11	IERWIS	DALLE			
AVREO/ JULY	MSMI	MSMI NET 30 I		8/07	/18	12	30177-003
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MIDDLE DISTRICT OF TENNESSEE Claims Register

3:18-bk-05676 Batesville Regional Medical Center Inc.

Judge: Charles M Walker Chapter: 11

Office: Nashville Last Date to file claims: Trustee: Last Date to file (Govt):

Creditor: (6824711) Claim No: 36 Status:
MIDSOUTH MEDICAL Original Filed Filed by: CR
IMAGING LLC Date: 01/18/2019 Entered by: Intake3
TREY MESSER VP Original Entered Modified:

OPERATIONS Date: 01/18/2019

4264 LAKELAND DRIVE FLOWOOD MS 39232 Amount claimed: \$13230.16

History:

<u>Details</u> 36-1 01/18/2019 Claim #36 filed by MIDSOUTH MEDICAL IMAGING LLC, Amount claimed:

\$13230.16 (Intake3)

Description: (36-1) Services Performed

Remarks:

Claims Register Summary

Case Name: Batesville Regional Medical Center Inc.

Case Number: 3:18-bk-05676

Chapter: 11

Date Filed: 08/24/2018 **Total Number Of Claims:** 1

Total Amount Claimed*	\$13230.16
Total Amount Allowed*	

^{*}Includes general unsecured claims

The values are reflective of the data entered. Always refer to claim documents for actual amounts.

	Claimed	Allowed
Secured		
Priority		
Administrative		