



Charles M. Walker
U.S. Bankruptcy Judge

Dated: 9/21/2018



UNITED STATES BANKRUPTCY COURT
MIDDLE DISTRICT OF TENNESSEE
NASHVILLE DIVISION

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|----------------------------------|------------------------------|
| -----X | : |
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| In re: | :Case No: 3:18-bk-05665 |
| | :Chapter 11 |
| Curae Health, Inc., <i>et al</i> | :Jointly Administered |
| | :Honorable Charles M. Walker |
| Debtor. | : |
| | : |
| -----X | : |

ORDER REGARDING TELEPHONIC APPEARANCES

PLEASE TAKE NOTICE THAT:

1. Effective September 24, 2018, as a means to increase efficiencies and improve the quality of telephonic court appearances, any party who seeks to appear telephonically shall be required to use the services of CourtSolutions LLC (“**CourtSolutions**”) in the above-captioned case.
 - a) Telephonic appearance is available only to counsel of record located outside the greater Nashville area.
 - b) All requests to appear are subject to approval by the Court at the Court’s discretion.
 - c) Parties who wish access to a hearing on a “listen only” basis, must also apply for access on the CourtSolutions website listed below. No Court approval is necessary to obtain “listen only” status; however, a party registered to “listen” to a hearing may not request to change their status to “appear” during the hearing.

2. CourtSolutions is a service only and does not set or schedule hearings for the Court.

3. All persons who elect to participate by telephone in a scheduled hearing must arrange their appearance by visiting the CourtSolutions website at www.CourtSolutions.com (the “**Website**”). Participants will be required to create an account and schedule appearances for hearings already scheduled by the Court through the Website.

4. On the Website, a person may submit a request to appear telephonically at a scheduled hearing. Through the CourtSolutions system, the Court will approve or deny each request. All requests must be submitted through the Website no later than 24 hours prior to the scheduled hearing. Calls should not be placed to Chambers with such requests.

5. If the Court approves your request, you will receive an email from CourtSolutions with your approval and the dial-in information.

6. You should dial in for the hearing no less than 5 minutes prior to your scheduled appearance time.

7. As part of its service, CourtSolutions offers all participants for the hearing with access to the Hearing Dashboard through the Website, which provides a visual representation of the participants on the call, real-time information about who is speaking, the ability to “raise your hand” to be recognized by the Court if you have been approved to “appear,” and means for the Court to control the conduct of the hearing.

8. The use of cellular phones, speakerphones or phones in public places is prohibited for counsel and approved *pro se* parties appearing “live.”

9. CourtSolutions is an independent service provider. By using CourtSolutions’ services, users are entering into a service agreement with CourtSolutions pursuant to the terms and conditions set forth on the Website and shall be solely responsible for any costs or other expenses incurred for those services provided. Under no circumstance shall the Court bear any costs for any telephonic appearance of any party or attorney.

10. The Court reserves the right, at any time, in its sole discretion to (a) reject any telephonic appearance as may be necessary for the administration of justice, (b) halt any telephonic appearance in progress on any matter and order the attorneys to personally appear at a later date and time, in which case no refund for use of CourtSolutions services shall be required, and (c) suspend any person’s ability to appear telephonically using CourtSolutions’ services and bar any telephonic appearance in any given case.

**THIS ORDER WAS SIGNED AND ENTERED ELECTRONICALLY AS
INDICATED AT THE TOP OF THE FIRST PAGE**

This Order has been electronically signed. The Judge's signature and Court's seal appear at the top of the first page.
United States Bankruptcy Court.