

**IN THE UNITED STATES BANKRUPTCY
COURT FOR THE MIDDLE DISTRICT OF
TENNESSEE NASHVILLE DIVISION**

In re:)	Chapter 11
)	Case No. 18-05665
Curae Health, Inc., <i>et al.</i> ¹)	
1721 Midpark Road, Suite B200)	Judge Walker
Knoxville, TN 37921)	
)	Jointly Administered
Debtors.)	

**THE DEADLINE FOR FILING A TIMELY RESPONSE IS: March 19, 2019
IF A RESPONSE IS TIMELY FILED, THE HEARING WILL BE: March 26, 2019, at
9:00 a.m. Central Standard Time in Courtroom 2, 2nd Floor, Customs House, 701
Broadway, Nashville, Tennessee 37203**

**NOTICE OF FIRST INTERIM FEE APPLICATION
OF SAK MANAGEMENT SERVICES, LLC**

PLEASE TAKE NOTICE that on February 26, 2019, SAK Management Services, LLC filed the *FIRST INTERIM FEE APPLICATION OF SAK MANAGEMENT SERVICES, LLC FOR COMPENSATION AND REIMBURSEMENT OF FEES AND EXPENSES AS MEDICAL SERVICES ADVISOR TO THE PATIENT CARE OMBUDSMAN FOR THE PERIOD FROM SEPTEMBER 18, 2018 THROUGH JANUARY 31, 2019* (the “**First Interim Application**”), attached hereto.

PLEASE TAKE FURTHER NOTICE that if a response is timely filed, a hearing on the First Interim Application will be held on **March 26, 2019, at 9:00 a.m. Central Standard Time** in Courtroom 2, 2nd Floor Customs House, 701 Broadway, Nashville, TN 37203.

YOUR RIGHTS MAY BE AFFECTED. If you do not want the court to grant the First Interim Application by entering the proposed final order, attached hereto, or if you want the court to consider your views on the First Interim Application, then on or before **March 19, 2019**, you or your attorney must:

1. File with the court your response or objection explaining your position. **Please note: the Bankruptcy Court for the Middle District of Tennessee requires electronic filing. Any response or objection you wish to file must be submitted electronically. To file electronically, you or your attorney must go to the court website and follow the instructions at: <https://ecf.tnmb.uscourts.gov>.**

If you need assistance with Electronic Filing you may call the Bankruptcy Court at (615) 736-5584. You may also visit the Bankruptcy Court in person at: 701 Broadway, 1st Floor, Nashville, TN (Monday - Friday, 8:00 A.M. - 4:00 P.M.).

2. Your response must state the deadline for filing responses, the date of the scheduled hearing and the application to which you are responding.

THERE WILL BE NO FURTHER NOTICE OF THE HEARING DATE. If a response is filed before the deadline stated above, the hearing will be held at the time and place indicated above. You may check whether a timely response has been filed by viewing the case on the court's website at <https://ecf.tnmb.uscourts.gov>. If you or your attorney does not take these steps, the court may decide that you do not oppose the relief sought in the First Interim Application and may enter the attached final order granting that relief.

[REMAINDER OF PAGE INTENTIONALLY LEFT BLANK]

Dated: February 26, 2019

GREENBERG TRAURIG, LLP

/s/ John D. Elrod

John D. Elrod
Terminus 200
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-and-

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Counsel for the Patient Care Ombudsman

**IN THE UNITED STATES BANKRUPTCY
COURT FOR THE MIDDLE DISTRICT OF
TENNESSEE NASHVILLE DIVISION**

In re:)	Chapter 11
)	Case No. 18-05665
Curae Health, Inc., <i>et al.</i> ¹)	
1721 Midpark Road, Suite B200)	Judge Walker Jointly Administered
Knoxville, TN 37921)	
)	
Debtors.)	

**FIRST INTERIM FEE APPLICATION OF SAK MANAGEMENT SERVICES, LLC
FOR COMPENSATION AND REIMBURSEMENT OF EXPENSES AS MEDICAL
OPERATIONS ADVISOR TO THE PATIENT CARE OMBUDSMAN FOR THE
PERIOD FROM SEPTEMBER 18, 2018 THROUGH JANUARY 31, 2019**

SAK Management Services, LLC (“SAK”), as medical operations advisor to Suzanne Koenig, the Patient Care Ombudsman (the “Ombudsman”), hereby submits its first interim fee application (the “**First Interim Application**”) and seeks entry of an order, substantially in the form attached hereto as Exhibit A (the “**Proposed Order**”), pursuant to 11 U.S.C. §§ 330 and 331, granting approval of its interim compensation and reimbursement of expenses for the period from September 18, 2018 through January 31, 2019 (the “**Compensation Period**”). In support thereof, SAK respectfully represents as follows:

GENERAL BACKGROUND

1. On August 24, 2018 (the “**Petition Date**”), the Debtors filed voluntary petitions for relief under chapter 11 of the Bankruptcy Code with this Court commencing the above- captioned chapter 11 cases (the “**Chapter 11 Cases**”). The factual background regarding the Debtors, including their business operations, debt structure, and the events leading to the filing of the Chapter 11 Cases is set forth in detail in the *Declaration of Stephen N. Clapp, Chief Executive*

¹ The Debtors in these chapter 11 cases, along with the last four digits of each Debtor’s federal tax identification number, are Curae Health, Inc. (5638); Amory Regional Medical Center, Inc. (2640); Batesville Regional Medical Center, Inc. (7929); Clarksdale Regional Medical Center, Inc. (4755); Amory Regional Physicians, LLC (5044); Batesville Regional Physicians, LLC (4952); and Clarksdale Regional Physicians, LLC (5311).

Officer of Curae Health, Inc., in Support of Chapter 11 Petitions and First Day Pleadings [Docket No. 49].

2. The Debtors continue to operate their businesses and manage their properties as debtors-in-possession pursuant to §§ 1107(a) and 1108 of the Bankruptcy Code.

3. On August 29, 2018, the Court entered an order authorizing the joint administration of the Chapter 11 Cases [Docket No. 59].

4. On September 18, 2018, the Office of the United States Trustee appointed the Ombudsman [Docket No. 191].

5. On November 1, 2018, the Court entered an *Order Authorizing the Retention and Employment of SAK Management Services, LLC, as Medical Operations Advisor, Nunc Pro Tunc as of September 18, 2018* [Docket No. 387].

6. This is the first interim application for fees and expenses incurred by SAK as medical operations advisor to the Ombudsman in the Chapter 11 Cases.

PROJECT CATEGORIES

7. Attached hereto as **Exhibit B** are detailed statement of services rendered in the aggregate amount of \$58,685.00 and expenses incurred in the amount of \$10,228.76 during the Compensation Period. The services have been put in the following categories:

Project Category	Hours	Fees
Case Administration	20.0	\$7,322.50
Court Hearings	3.0	\$1,200.00
Data Analysis	98.4	\$37,735.00
Fee/Employment Applications	8.2	\$1,270.00
Report Preparation	32.5	\$11,157.50
Total	162.1	\$58,685.00

STATEMENT OF APPLICANT

8. The services were actual and necessary services rendered by SAK as medical operations advisor to the Ombudsman and the compensation requested is reasonable. Although this First Interim Application is not governed by the *Guidelines for Reviewing Applications for Compensation and Reimbursement of Expenses Filed Under 11 U.S.C. § 330 by Attorneys in Larger Chapter 11 Cases Effective as of November 1, 2013* (the “**UST Guidelines**”), SAK prepared the attached exhibits in the interest of transparency: Summary Cover Sheet as **Exhibit C**; Summary of Timekeepers as **Exhibit D**. These Exhibits provide a summary of the fee application and the rates being charged by SAK in this First Interim Application.

9. In accordance with the foregoing, SAK states that no professionals from SAK covered by this First Interim Application have varied their hourly rates based upon the geographical location of the Chapter 11 cases.

EXPENSES

10. This First Interim Application includes a request for reimbursement of expenses in the amount of \$10,228.76 which are expenses incurred by SAK, further described below. All expenses were actual and necessary expenses incurred in providing the services described herein and are reimbursable pursuant to 11 U.S.C. § 330.

Category	Amount (\$)
Accommodations	713.81
Airfare	7,554.8
Meals (travel)	492.15
Misc. Expenses	1,468
Total Expenses	10,228.76

WHEREFORE, pursuant to 11 U.S.C. § 330, SAK seeks allowance and payment of the fees and expenses incurred by SAK during these Chapter 11 Cases for the Compensation Period as provided in this First Interim Application. SAK respectfully requests that the Court enter the

Proposed Order (i) approving the First Interim Application, (ii) authorizing and directing the Debtors to pay to SAK \$58,685.00 as compensation for necessary professional services rendered, (iii) authorizing and directing the Debtors to pay to SAK \$10,228.76, as reimbursement of actual necessary costs and expenses, and (iv) granting such further relief as is just and proper.

Dated: February 26, 2019

GREENBERG TRAURIG, LLP

/s/ John D. Elrod

John D. Elrod

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Atlanta, GA 30305

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Email: petermann@gtlaw.com

Counsel for the Patient Care Ombudsman

CERTIFICATE OF SERVICE

I hereby certify that on February 26, 2019, a copy of the foregoing was sent via ECF to all parties registered to receive electronic notice in the case and via U.S. mail, postage prepaid, to the parties listed on the mailing matrix attached as **Exhibit E**.

/s/ John D. Elrod _____

John D. Elrod

EXHIBIT A

Proposed Order

**IN THE UNITED STATES BANKRUPTCY
COURT FOR THE MIDDLE DISTRICT OF
TENNESSEE NASHVILLE DIVISION**

In re:)	Chapter 11
)	Case No. 18-05665
Curae Health, Inc., <i>et al.</i> ¹)	
1721 Midpark Road, Suite B200)	Judge Walker Jointly Administered
Knoxville, TN 37921)	
)	
Debtors.)	

**PROPOSED ORDER GRANTING FIRST INTERIM FEE
APPLICATION OF SAK MANAGEMENT SERVICES, LLC AS
MEDICAL OPERATIONS ADVISOR TO THE PATIENT CARE OMBUDSMAN**

Upon consideration of the First Interim Application of SAK Management Services, LLC as medical operations advisor to the Patient Care Ombudsman (the “**Ombudsman**”), for allowance of compensation and reimbursement of expenses, on an interim basis, for the Compensation Period; and it appearing to the Court that all of the requirements of sections 327, 328, 330, 331 and 503(b) of title 11 of the United States Code, as well as Rule 2016 of the Federal Rules of Bankruptcy Procedure and Rules 2016-1 and 9013-1 of the Local Rules for the United States Bankruptcy Court for the Middle District of Tennessee, have been satisfied; and it further appearing that the expenses incurred were reasonable and necessary; and that notices of the First Interim Application was appropriate; and after due deliberation and sufficient good cause appearing; and that there were no objections to the First Interim Application, it is hereby

ORDERED, ADJUDGED, AND DECREED:

1. The First Interim Application of SAK is approved on an interim basis.
2. The fees in the amount of \$58,685.00 and expenses in the amount of \$10,228.76 incurred by SAK during the Compensation Period are hereby allowed as being reasonable compensation and actual, necessary services and expenses of the estates and thus payable as fees and expenses pursuant to 11 U.S.C. § 330.

3. The Debtors are authorized and directed to remit, or cause to be remitted, payment of fees in the amount of \$58,685.00 and expenses in the amount of \$10,228.76.

4. The Court shall retain jurisdiction with respect to all matters arising from or related to the implementation of this Order.

This Order Was Signed and Entered Electronically as Indicated at the Top of the First Page

GREENBERG TRAURIG, LLP

/s/ John D. Elrod

John D. Elrod

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Facsimile: (312) 456-8435

Email: petermann@gtlaw.com

Counsel for the Patient Care Ombudsman

EXHIBIT B

Detailed Statement of Services



SAK Management Services, LLC
 Health Care **Turnaround** Specialists

300 Saunders Road, Suite 300, Riverwoods, Illinois 60015
 Tel: 847-446-8400 Fax: 847-446-8432

Curae Health, Inc.
 1721 Midpark Road
 Suite B200
 Knoxville, TN 37921

December 14, 2018

Invoice # 11812

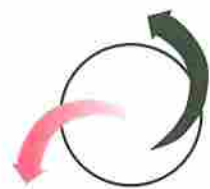
In Reference To: Chapter 11
 Case No. 18-05665

Statement of Professional Services Rendered Through: September 30, 2018

Timekeeper Summary

	<u>Hours</u>	<u>Rate</u>	<u>Amount</u>
SK Koenig, Suzanne - Patient Care Ombudsman	1.50	400.00	\$600.00
JC Ciyou, Joyce - MSRN, LHFA	0.10	375.00	\$37.50
HF Figueroa, Helen - Paralegal	<u>0.50</u>	100.00	<u>\$50.00</u>
	2.10		\$687.50
 Total Professional Services			<u>\$687.50</u>
 Total Current Charges			\$687.50

		<u>Rate</u>	<u>Hours</u>	<u>Amount</u>
<u>Case Administration</u>				
9/18/2018	SK Exchange emails with US Trustee, M. Seliber re approved PCO appointment (.2); exchange emails with PCO Counsel, N. Peterman and C. Greenberg, GT re PCO appointment (.6).	400.00	0.80	320.00
9/24/2018	SK Exchange emails with PCO Counsel, N. Peterman re budget (.1); draft email to H. Figueroa re budget (.1).	400.00	0.20	80.00
9/25/2018	SK Draft email to PCO Counsel, N. Peterman re revised budget.	400.00	0.10	40.00
9/25/2018	HF Draft emails to PCO, S. Koenig re budget (.2); revise and finalize budget (.3).	100.00	0.50	50.00
9/26/2018	SK Draft email to PCO Counsel, N. Peterman re final budget.	400.00	0.10	40.00
9/27/2018	SK Exchange emails with C. Greenberg, GT re deadline to post notice of first PCO report.	400.00	0.30	120.00
9/28/2018	JC Draft email to PCO Counsel, N. Peterman and PCO, S. Koenig re deadline to post notice of first PCO report and initial visit.	375.00	0.10	37.50
	Subtotal:		2.10	687.50
	Total Professional Services:		2.10	\$687.50



Curae Health, Inc.
 1721 Midpark Road
 Suite B200
 Knoxville, TN 37921

December 13, 2018

Invoice # 11813

In Reference To: Chapter 11
 Case No. 18-05665

Statement of Professional Services Rendered Through: October 31, 2018

Timekeeper Summary

	<u>Hours</u>	<u>Rate</u>	<u>Amount</u>
SK Koenig, Suzanne - Patient Care Ombudsman	21.10	400.00	\$8,440.00
JC Ciyou, Joyce - MSRN, LHFA	18.20	375.00	\$6,825.00
DH Haracz, Daniel - Staff	0.20	100.00	\$20.00
HF Figueroa, Helen - Paralegal	0.50	100.00	\$50.00
KF Fiedor, Kristen - Staff	<u>0.10</u>	100.00	<u>\$10.00</u>
	40.10		\$15,345.00

Total Professional Services	\$15,345.00
Total Expenses	<u>\$ 2,932.18</u>
Total Current Charges	\$18,277.18

			<u>Rate</u>	<u>Hours</u>	<u>Amount</u>
<u>Case Administration</u>					
10/2/2018	SK	Exchange emails with PCO Counsel, N. Peterman re retention documents.	400.00	0.20	80.00
10/18/2018	SK	Review Expedited Order Setting Expedited Hearing on Debtors' Emergency Motion.	400.00	0.20	80.00
10/18/2018	KFK	Draft email to PCO, S. Koenig re expedited order setting expedited hearing.	100.00	0.10	10.00
10/22/2018	SK	Review email from A. Sherman, Sills Cummis re hearing.	400.00	0.10	40.00
10/22/2018	HF	Exchange emails with K. Fiedor re Notice of Appointment of Patient Care Ombudsman.	100.00	0.30	30.00
10/22/2018	HF	Review email from C. Greenberg, GT re Notice of Appointment of Patient Care Ombudsman (.1); draft email to PCO, S. Koenig re Notice of Appointment of Patient Care Ombudsman (.1).	100.00	0.20	20.00
10/24/2018	SK	Review email from C. Greenberg, GT re notice of PCO report (.1); review notice of PCO report (.2).	400.00	0.30	120.00
10/25/2018	SK	Exchange emails with C. Greenberg, GT re posting of notice of PCO initial report requirements for each facility.	400.00	0.20	80.00
10/25/2018	JC	Draft email to PCO, S. Koenig re password access for Curae information.	375.00	0.10	37.50
10/31/2018	SK	Exchange emails with C. Greenberg, GT re deadline for posting notices of PCO report at facilities (.2); draft emails to T. Allen, Curae re posting notice of PCO report at Gilmore (.1); draft email to J. Southern, Curae re posting of notice of PCO report for Northwest Mississippi Medical Center (.1); draft email to J Williams, Curae re posting of notice of PCO report (.1).	400.00	0.50	200.00
10/31/2018	JC	Draft email to D. Haracz re access to encrypted documents for Northwest Mississippi Medical Center.	375.00	0.10	37.50
10/31/2018	DH	Exchange emails with J. Ciyou re password for encrypted documents for Northwest Mississippi Medical Center.	100.00	0.20	20.00
Subtotal:				2.50	755.00

			<u>Rate</u>	<u>Hours</u>	<u>Amount</u>
<u>Court Hearings - CH</u>					
10/16/2018	SK	Preparation before court hearing (1.0); attend Court hearing (2.0).	400.00	3.00	1,200.00
	Subtotal:			3.00	1,200.00
<u>Data Analysis - DA</u>					
10/3/2018	SK	Site visit to Gilmore Memorial Hospital to interview staff (1.5), patients (1.5), physicians (1.5) and evaluate patient care (2.5).	400.00	7.00	2,800.00
10/3/2018	JC	Site visit to Gilmore Memorial Hospital to interview patients (1.5), staff (2.0), review nursing policies (1.5) and procedures (2.0).	375.00	7.00	2,625.00
10/4/2018	SK	Site visit to Panola Medical Center to interview staff (1.0), patients (1.0), physicians (1.0) and evaluate patient care (1.0).	400.00	4.00	1,600.00
10/4/2018	SK	Site visit to Northwest Mississippi Regional Medical Center to interview staff (1.0), patients (1.0), physicians (1.0) and evaluate patient care (1.0)	400.00	4.00	1,600.00
10/4/2018	JC	Site visit to Panola Medical Center to interview patients (1.0), staff (1.0), review nursing policies (1.0) and procedures (1.0).	375.00	4.00	1,500.00
10/4/2018	JC	Site visit to Northwest Mississippi Regional Medical Center to interview patients (1.0), staff (1.0), review nursing policies (1.0) and procedures (1.0).	375.00	4.00	1,500.00
10/25/2018	SK	Review email from C. Greenberg, GT re September MOR (.1); review September MOR for patient care issues (.3).	400.00	0.40	160.00
	Subtotal:			30.40	11,785.00
<u>Fee/Employment Application</u>					
10/29/2018	SK	Review emails from C. Greenberg, GT, J. Elrod, GT and PCO Counsel, N. Peterman re deadline for objections to employment applications.	400.00	0.40	160.00
10/30/2018	SK	Exchange emails with PCO Counsel, N. Peterman, C. Greenberg and J. Elrod, GT re retention order (.5); review email from C. Greenberg, GT re filed retention order (.1); review retention order (.2).	400.00	0.80	320.00
	Subtotal:			1.20	480.00

	<u>Rate</u>	<u>Hours</u>	<u>Amount</u>
<u>Report Preparation</u>			
10/30/2018 JC Draft clinical portion of Gilmore Memorial Hospital for PCO report.	375.00	3.00	1,125.00
		<hr/>	<hr/>
Subtotal:		3.00	1,125.00
		<hr/>	<hr/>
Total Professional Services:		40.10	\$15,345.00

EXPENSES:

			<u>Amount</u>
<u>Accommodations</u>			
10/3/2018	SK	Holiday Inn - Conf # 43636244 - 1 room, 1 night to visit Gilmore Memorial Hospital - S. Koenig and J. Ciyou.	110.00
10/4/2018	SK	Holiday Inn - Conf # 23381728 - 1 room, 1 night to visit Panola Medical Center and Northwest Mississippi Medical Center - S. Koenig and J. Ciyou.	136.24
		Subtotal:	246.24
 <u>Airfare</u>			
10/3/2018	SK	Air Fare - Conf # PQW55W - Chicago, IL to Memphis, TN - Memphis, TN - Chicago, IL to visit Gilmore, Panola and Northwest - S. Koenig.	608.40
10/3/2018	JC	Air Fare - Conf # PQW55W - Chicago, IL to Memphis, TN - Memphis, TN - Chicago, IL to visit Gilmore, Panola and Northwest - J. Ciyou.	608.40
10/16/2018	SK	Air Fare - Conf # GNBR2E - Chicago, IL to Memphis, TN - Memphis, TN - Chicago, IL for court appearance - S. Koenig.	688.40
		Subtotal:	1,905.20
 <u>Meals</u>			
10/3/2018	SK	Starbucks - Check # 5564 - Breakfast - S. Koenig and J. Ciyou.	7.41
10/3/2018	SK	Applebee's - Check # 5274 - Lunch - S. Koenig and J. Ciyou.	36.11
10/3/2018	SK	Panera Bread - Check # 223138 - Coffee - S. Koenig and J. Ciyou.	7.48
10/3/2018	SK	McEwen's - Check # 30020 - Dinner - S. Koenig and J. Ciyou.	61.59
10/4/2018	SK	Waffle House - Ticket # 177296312 - Breakfast - S. Koenig and J. Ciyou.	14.32
10/4/2018	SK	Zaxby's - Check # 3712 - Lunch - S. Koenig and J. Ciyou.	18.37
10/4/2018	SK	Guest House Graceland - Check # 14023 - Dinner - S. Koenig and J. Ciyou.	38.13

	<u>Amount</u>
10/5/2018 SK Starbucks - Check # 3168 - Breakfast - S. Koenig and J. Ciyou.	14.31
10/16/2018 SK Green Beans - Check # 197 - Coffee - S. Koenig.	4.75
10/16/2018 SK Starbucks - Check # 1009 - Coffee - S. Koenig.	3.88
10/16/2018 SK La Hacienda - Check # 336618 - Lunch - S. Koenig.	<u>6.54</u>
Subtotal:	212.89

Misc Expenses

10/3/2018 SK BASE Car Service - Conf # 31021 - from residence to O'Hare International Airport - S. Koenig.	85.00
10/3/2018 SK Thrifty - RR # 117702653 - to visit Gilmore Memorial Hospital, Panola Medical Center and Northwest Mississippi Medical Center - S. Koenig and J. Ciyou.	214.85
10/4/2018 SK Gas - The C Store - Trans # 1812 - for rental car - S. Koenig.	5.00
10/6/2018 SK BASE Car Service - Conf # 31022 - from O'Hare International Airport to residence - S. Koenig.	89.00
10/16/2018 SK BASE Car Service - Conf # 31161 - from residence to O'Hare International Airport - S. Koenig.	85.00
10/16/2018 SK BASE Car Service - Conf # 31162 - from O'Hare International Airport to residence - S. Koenig.	<u>89.00</u>
Subtotal:	<u>567.85</u>
Total Expenses:	<u>\$2,932.18</u>



Curae Health, Inc.
 1721 Midpark Road
 Suite B200
 Knoxville, TN 37921

December 13, 2018

Invoice # 11814

In Reference To: Chapter 11
 Case No. 18-05665

Statement of Professional Services Rendered Through: November 30, 2018

Timekeeper Summary

	<u>Hours</u>	<u>Rate</u>	<u>Amount</u>
SK Koenig, Suzanne - Patient Care Ombudsman	20.70	400.00	\$8,280.00
JC Ciyou, Joyce - MSRN, LHFA	22.30	375.00	\$8,362.50
DH Haracz, Daniel - Staff	3.70	100.00	\$370.00
KF Fiedor, Kristen - Staff	0.10	100.00	\$10.00
TD Denning, Tammie – Clinical Supervisor	<u>8.00</u>	350.00	<u>\$2,800.00</u>
	54.80		\$19,822.50

Total Professional Services	\$19,822.50
Total Expenses	<u>\$ 3,770.75</u>

Total Current Charges **\$23,593.25**

		<u>Rate</u>	<u>Hours</u>	<u>Amount</u>
<u>Case Administration</u>				
11/1/2018	SK Exchange emails with C. Williams, Curae re confirmation of posting of notice of PCO report for Gilmore (.2); draft email to W. Thompson, Curae and A. Benson, Curae re posting of notice of PCO report (.1); exchange emails with J. Williams, Curae re confirmation of posting of notice of PCO report for Panola (.3); exchange emails with C. Greenberg, GT re notices of posting of notice of PCO report by facilities (.2).	400.00	0.80	320.00
11/2/2018	SK Exchange emails with US Trustee, M. Seliber re change of management and patient care (.2); review email from J. Elrod, GT re retention orders (.1); exchange emails with P. Thompson, Clarksdale re confirmation of posting of notice of PCO report (.2); exchange emails with PCO Counsel, N. Peterman re notice of PCO report postings (.5).	400.00	1.00	400.00
11/4/2018	SK Exchange emails with PCO Counsel, N. Peterman and J. Elrod, GT re status conference (.3); draft email to J. Ciyou re status conference (.1); exchange emails with PCO Counsel, N. Peterman re Clarksdale change of management (.3).	400.00	0.70	280.00
11/5/2018	SK Exchange emails with PCO Counsel, N. Peterman re status conference and change of management at Clarkdale.	400.00	0.20	80.00
11/6/2018	SK Exchange emails with P. Thompson, Curae re joint statement issued by County and CHS re Northwest Mississippi Medical Center (.2); exchange emails with US Trustee, M. Seliber re update on County and CHS joint statement for Northwest Mississippi Medical Center (.4); exchange emails with PCO Counsel, N. Peterman re transition of new manager at Northwest Mississippi Medical Center and funding of payroll (.6).	400.00	1.20	480.00
11/9/2018	SK Review email from K. Lee, Curae re patient medical record (.1); exchange emails with K. Lee, Curae re media plan to notify the public and patients that Northwest Mississippi Medical Center will not be closing (.2); review media plan (.2).	400.00	0.50	200.00
11/12/2018	SK Draft email to K. Lee, Curae re medical record request.	400.00	0.10	40.00
11/12/2018	JC Draft email to K. Lee, Curae re medial record review.	375.00	0.10	37.50
11/13/2018	SK Exchange emails with J. Elrod, GT and C. Greenberg, GT re court call (.4); review email from K. Fiedor re motion of sale of Panola Medical Center (.1); review motion of sale (.5).	400.00	1.00	400.00
11/13/2018	KFK Draft email to PCO, S. Koenig re motion of sale for Panola Medical Center.	100.00	0.10	10.00

		<u>Rate</u>	<u>Hours</u>	<u>Amount</u>
11/20/2018 SK	Draft email to T. Allen, Curae re filed PCO report to have available on site for Gilmore Memorial Hospital (.1); draft email to J. Southern, Curae re filed PCO report to have available on site for Clarksdale Regional Medical Center (.1); draft email to W. Thompson, Curae re filed PCO report to have available on site for Panola Medical Center (.1); Exchange emails with J. Elrod, GT and PCO Counsel, N. Peterman re telephonic court hearing (.7).	400.00	1.00	400.00
11/29/2018 SK	Exchange emails with J. Ciyou re Panola's concerns.	400.00	0.20	80.00
11/29/2018 JC	Draft emails to PCO, S. Koenig re update on concern at Panola re bid.	375.00	0.20	75.00
11/30/2018 SK	Exchange emails with PCO Counsel, N. Peterman and J. Elrod, GT re status hearing on Clarksdale motion.	400.00	0.30	120.00
Subtotal:			7.40	2,922.50

Data Analysis - DA

11/6/2018 SK	Site visit to Northwest Mississippi Medical Center to interview staff (1.5), patients (1.5), physicians (1.5) and evaluate patient care (2.5).	400.00	7.00	2,800.00
11/6/2018 JC	Site visit to Northwest Mississippi Medical Center to interview patients (1.5), staff (2.0), review nursing policies (1.5) and procedures (2.0).	375.00	7.00	2,625.00
11/28/2018 JC	Site visit to Panola Medical Center to interview staff (1.0), patients (1.0), physicians (1.0) and evaluate patient care (1.0).	375.00	4.00	1,500.00
11/28/2018 TD	Site visit to Panola Medical Center to interview patients (1.0), staff (1.0), review nursing policies (1.0) and procedures (1.0).	350.00	4.00	1,400.00
11/29/2018 JC	Site visit to Gilmore Memorial Hospital to interview staff (1.0), patients (1.0), physicians (1.0) and evaluate patient care (1.0).	375.00	4.00	1,500.00
11/29/2018 TD	Site visit to Gilmore Memorial Hospital to interview patients (1.0), staff (1.0), review nursing policies (1.0) and procedures (1.0).	350.00	4.00	1,400.00
Subtotal:			30.00	11,225.00

		<u>Rate</u>	<u>Hours</u>	<u>Amount</u>
<u>Report Preparation</u>				
11/4/2018	JC			
	Draft clinical portion of Panola Medical Center for PCO report.	375.00	3.50	1,312.50
11/12/2018	JC			
	Draft clinical portion for Northwest Mississippi Medical Center for PCO report.	375.00	3.50	1,312.50
11/13/2018	SK			
	Exchange emails with D. Haracz re PCO report (.2); exchange emails with C. Greenberg, GT re draft of first PCO report (.2).	400.00	0.40	160.00
11/13/2018	DH			
	Draft email to PCO, S. Koenig re PCO report.	100.00	0.10	10.00
11/14/2018	SK			
	Exchange emails with D. Haracz re draft of PCO first report.	400.00	0.60	240.00
11/14/2018	DH			
	Exchange emails with PCO, S. Koenig re revisions to PCO first report.	100.00	0.30	30.00
11/15/2018	SK			
	Draft administrative portion of PCO report for Northwest Mississippi Medical Center.	400.00	1.50	600.00
11/15/2018	SK			
	Draft administrative portion of PCO report for Panola Medical Center.	400.00	1.50	600.00
11/15/2018	SK			
	Draft administrative portion of PCO report for Gilmore Memorial Hospital.	400.00	1.00	400.00
11/15/2018	DH			
	Draft email to PCO, S. Koenig re revised reports (.3); revised PCO report for Gilmore Memorial Hospital (.8); revise PCO report for Panola Medical Center (.8); revise PCO report for Northwest Mississippi Medical Center (1.0).	100.00	2.90	290.00
11/15/2018	DH			
	Draft email to PCO Counsel, N. Peterman re PCO reports for Gilmore Memorial Hospital and Panola Medical Center.	100.00	0.10	10.00
11/16/2018	SK			
	Exchange emails with D. Haracz re final revisions to PCO report (.3); exchange emails with C. Greenberg, GT re final edits to PCO report (.4); exchange emails with PCO Counsel, N. Peterman re final PCO report and filing (1.0).	400.00	1.70	680.00
11/16/2018	DH			
	Exchange emails with C. Greenberg, GT re revised PCO report.	100.00	0.30	30.00
Subtotal:			17.40	5,675.00
Total Professional Services:			54.80	\$19,822.50

EXPENSES:

			<u>Amount</u>
<u>Accommodations</u>			
11/5/2018 SK	Holiday Inn - Conf # 48546538 - 1 room, 1 night to visit Northwest Mississippi Medical Center - S. Koenig and J. Ciyou.		113.87
11/28/2018 JC	Heritage Inn and Suites - Conf # 00000710 - 1 room, 1 night to visit Panola Medical Center and Gilmore Memorial Hospital - J. Ciyou and T. Denning.		154.40
	Subtotal:		268.27
 <u>Airfare</u>			
11/5/2018 SK	Air Fare - Conf # F57PE5 - Chicago, IL to Memphis, TN - Memphis, TN - Chicago, IL to visit Northwest Mississippi Medical Center - S. Koenig.		608.40
11/5/2018 JC	Air Fare - Conf # F57PE5 - Chicago, IL to Memphis, TN - Memphis, TN - Chicago, IL to visit Northwest Mississippi Medical Center - J. Ciyou.		608.40
11/28/2018 JC	Air Fare - Conf # IQ8XG5 - Chicago, IL to Memphis, TN - Memphis, TN - Chicago, IL to visit Panola Medical Center and Gilmore Memorial Hospital - J. Ciyou.		947.40
11/28/2018 TD	Air Fare - Conf # IQ8XG5 - Chicago, IL to Memphis, TN - Memphis, TN - Chicago, IL to visit Panola Medical Center and Gilmore Memorial Hospital - T. Denning.		947.40
	Subtotal:		3,111.60
 <u>Meals</u>			
11/5/2018 SK	Starbucks - Check # 7657 - Dinner - S. Koenig.		6.41
11/6/2018 SK	McDonald's - Order # 33 - Breakfast - S. Koenig and J. Ciyou.		8.82
11/6/2018 SK	Shell - Trans # 5001 - Coffee - S. Koenig and J. Ciyou.		3.30
11/6/2018 SK	Southwest Grille - Check # 9828 - Dinner - S. Koenig and J. Ciyou.		20.08

	<u>Amount</u>
11/28/2018 JC Godfather's Pizza - Ticket # 35 - Dinner - J. Ciyou.	5.87
11/28/2018 JC Chick-Fil-A - Order # 7605363 - Lunch - J. Ciyou and T. Denning.	15.36
11/28/2018 TD Godfather's Pizza - Ticket # 34 - Dinner - T. Denning.	6.94
11/29/2018 JC Cracker Barrel - Check # 4736 - Lunch - J. Ciyou and T. Denning.	<u>31.26</u>
Subtotal:	98.04

Misc Expenses

11/6/2018 SK Gas - Shell - Order # 2709810 - for rental car - S. Koenig.	8.64
11/6/2018 SK Avis - RA # 347548740 - to visit Northwest Mississippi Medical Center - S. Koenig and J. Ciyou.	67.54
11/28/2018 JC Budget - Res # M293141623 - to visit Panola Medical Center and Gilmore Memorial Hospital - J. Ciyou and T. Denning.	216.66
Subtotal:	<u>292.84</u>
Total Expenses:	<u>\$3,770.75</u>



Curae Health, Inc.
 1721 Midpark Road
 Suite B200
 Knoxville, TN 37921

January 11, 2019

Invoice # 11820

In Reference To: Chapter 11
 Case No. 18-05665

Statement of Professional Services Rendered Through: December 31, 2018

Timekeeper Summary

	<u>Hours</u>	<u>Rate</u>	<u>Amount</u>
SK Koenig, Suzanne - Patient Care Ombudsman	17.30	400.00	\$6,920.00
JC Ciyou, Joyce - MSRN, LHFA	11.10	375.00	\$4,162.50
DH Haracz, Daniel - Staff	0.10	100.00	\$10.00
HF Figueroa, Helen - Paralegal	<u>4.80</u>	100.00	<u>\$480.00</u>
	33.30		\$11,572.50

Total Professional Services \$11,572.50

Total Expenses \$ 1,599.45

Total Current Charges \$13,171.95

		<u>Rate</u>	<u>Hours</u>	<u>Amount</u>	
<u>Case Administration</u>					
12/4/2018	SK	Exchange emails with PCO Counsel, N. Peterman re Panola Medical Center, Batesville and its employees.	400.00	0.20	80.00
12/7/2018	SK	Exchange multiple emails with PCO Counsel, J. Elrod re summary of status court conference re Clarksdale.	400.00	0.40	160.00
12/13/2018	SK	Exchange emails with US Trustee, M. Seliber re Clarksdale transition (.4); review email from C. Greenberg, CT re interim management services agreement (.1); review order authorizing the Debtors to enter into the management services agreement with Clarksdale (.3).	400.00	0.80	320.00
12/13/2018	HF	Exchange emails with PCO Counsel, N. Peterman re budget.	100.00	0.20	20.00
12/17/2018	DH	Draft email to PCO, S. Koenig re notice of motion and order authorizing interim management services agreement.	100.00	0.10	10.00
12/18/2018	JC	Draft email to PCO, S. Koenig re visit to Gilmore Memorial Hospital.	375.00	0.10	37.50
12/19/2018	SK	Exchange emails with PCO Counsel, N. Peterman and C. Greenberg, GT re posting of notice of PCO's 2nd report (.2); review notice of PCO's 2nd report (.3).	400.00	0.50	200.00
12/20/2018	SK	Exchange multiple emails with PCO Counsel, N. Peterman re budget and Clarksdale.	400.00	0.40	160.00
12/22/2018	SK	Review email from PCO Counsel, N. Peterman re summary status of hospitals (.1); review asset purchase agreement for Gilmore (.3); review asset purchase agreement for Batesville (.3); exchange emails with PCO Counsel, N. Peterman re site visits and extra visit to Clarksdale (.4); exchange emails with D. Gordon, Polsinelli and PCO Counsel, N. Peterman re status of hospitals and sale closings (.4); exchange emails with J. Ciyou re remaining site visits (.2).	400.00	1.70	680.00
12/24/2018	SK	Draft email to H. Figueroa re posting of notice of PCO 2nd report.	400.00	0.10	40.00

		<u>Rate</u>	<u>Hours</u>	<u>Amount</u>
12/27/2018	SK Exchange emails with PCO Counsel, J. Elrod re posting of notice of PCO 2nd report (.2); review email from D. Haracz re notice of motion (.1); review notice of motion authorizing Debtors to enter into the Sixth Amendment to Hospital Management Agreement (.3).	400.00	0.60	240.00
12/28/2018	SK Draft email to P. Thompson, Clarksdale re posting of notice of PCO 2nd report (.1); draft email to J. Williams, Batesville re posting of notice of PCO 2nd report (.1); draft email to C. Williams, Gilmore re posting of notice of PCO 2nd report (.1).	400.00	0.30	120.00
12/31/2018	SK Exchange emails with J. Williams, Batesville re confirmation of posting of notice of PCO 2nd report (.2); review email from T. Allen, Gilmore re confirmation of posting of notice of PCO 2nd report (.1).	400.00	0.30	120.00
	Subtotal:		5.70	2,187.50

Data Analysis - DA

12/19/2018	SK Site visit to Gilmore Memorial Hospital to interview staff (1.5); patients (1.5); physicians (1.5) and evaluate patient care (1.5).	400.00	6.00	2,400.00
12/19/2018	SK Site visit to Panola Medical Center to interview staff (1.0); patients (1.5); physicians (1.0) and evaluate patient care (1.5).	400.00	5.00	2,000.00
12/19/2018	JC Site visit to Gilmore Memorial Hospital to interview patients (1.5); staff (1.5); review nursing policies (1.5) and procedures (1.5).	375.00	6.00	2,250.00
12/19/2018	JC Site visit to Panola Medical Center to interview patients (1.0); staff (1.0); review nursing policies (1.5) and procedures (1.5).	375.00	5.00	1,875.00
	Subtotal:		22.00	8,525.00

		<u>Rate</u>	<u>Hours</u>	<u>Amount</u>
<u>Fee/Employment Application</u>				
12/10/2018	SK Exchange emails with H. Figueroa re fee applications.	400.00	0.20	80.00
12/13/2018	HF Draft September monthly fee statement (.5); draft October monthly fee statement (2.0); draft November monthly fee statement (2.0).	100.00	4.50	450.00
12/14/2018	HF Draft email to PCO Counsel, N. Peterman and C. Greenberg, GT re September, October and November monthly fee statements.	100.00	0.10	10.00
	Subtotal:		4.80	540.00
 <u>Report Preparation</u>				
12/3/2018	SK Review email from C. Greenberg, GT re September and October MORs (.1); review September MOR (.3); review October MOR (.3); review email from T. Denning re environmental notes on Gilmore Memorial Hospital (.1).	400.00	0.80	320.00
	Subtotal:		0.80	320.00
	Total Professional Services:		33.30	\$11,572.50

		<u>Amount</u>
EXPENSES:		
<u>Accommodations</u>		
12/18/2018 SK	Heritage Inn - RRN # 352880183523 - 1 room, 1 night to visit Gilmore Memorial Hospital and Panola Medical Center - S. Koenig and J. Ciyou.	77.20
	Subtotal:	77.20
<u>Airfare</u>		
12/18/2018 SK	Air Fare - Conf # B22MTT - Chicago, IL to Memphis, TN - Memphis, TN - Chicago, IL to visit Gilmore Memorial Hospital and Panola Medical Center - S. Koenig.	650.40
12/18/2018 JC	Air Fare - Conf # F46SHX - Chicago, IL to Memphis, TN - Memphis, TN - Chicago, IL to visit Gilmore Memorial Hospital and Panola Medical Center - J. Ciyou.	650.40
	Subtotal:	1,300.80
<u>Meals</u>		
12/18/2018 SK	Starbucks - Check # 4586 - Lunch - S. Koenig and J. Ciyou.	13.71
12/18/2018 SK	Fairpark Grill - Ref # 1218010000266 - Dinner - S. Koenig and J. Ciyou.	37.72
12/19/2018 SK	McDonald's - Order # 26 - Breakfast - S. Koenig and J. Ciyou.	11.29
12/19/2018 SK	Chili's Grill & Bar - Auth # 803312 - Lunch - S. Koenig and J. Ciyou.	24.06
12/19/2018 SK	The Coffee Pot - Auth # 558561 - Coffee - S. Koenig and J. Ciyou.	7.42
	Subtotal:	94.20
<u>Misc Expenses</u>		
12/18/2018 SK	Thrifty - RR # 178863510 - to visit Gilmore Memorial Hospital and Panola Medical Center - S. Koenig and J. Ciyou.	127.25
	Subtotal:	127.25
	Total Expenses:	\$1,599.45

EXHIBIT C

Summary Cover Sheet

Name of Applicant	SAK Management Services, LLC
Name of Client	Curae Health, Inc. Patient Care Ombudsman
Time Period Covered by this Application	September 18, 2018 – January 31, 2019
Total Compensation Sought This Period	\$58,685.00
Total Expenses Sought This Period	\$10,228.76
Petition Date	August 24, 2018
Retention Date	September 18, 2018
Date of Order Approving Employment	November 1, 2018
Total Compensation Approved by Interim Order to Date	\$0
Total Expenses Approved by Interim Order to Date	\$0
Compensation Sought in this Application Already Paid Pursuant to a Monthly Compensation Order But Not Yet Allowed	None
Expenses Sought in this Application Already Paid Pursuant to a Monthly Compensation Order But Not Yet Allowed	None
Number of Professionals Included in this Application	7
Number of Professionals Billing Fewer than 15 Hours to the Case During this Period	5
Case Name	Curae Health, Inc. <i>et al.</i>
Case Number	18-05665
Date of Application	February 26, 2019
Interim or Final	Interim

EXHIBIT D

Summary of Time Keepers

Name	Title	Fees Billed	Hours Billed	Hourly Rate Billed in this Application	Number of Rate Increases Since Case Inception
Suzanne Koenig	Patient Care Ombudsman	\$30,720.00	76.8	400.00	None
Joyce Ciyou	MSRN, LHFA	\$23,512.50	62.7	375.00	None
Helen Figueroa	Paralegal	\$790.00	7.9	100.00	None
AS Shatrov	Chief Financial Officer	\$262.50	0.7	262.50	None
Daniel Haracz	Staff	\$580.00	5.8	100.00	None
Kristin Fiedor	Staff	\$20.00	0.2	100.00	None
Tammie Denning	Clinical Supervisor	\$2,800.00	8.0	350.00	None
Total Fees		\$58,685.00			

EXHIBIT E

Mailing Matrix

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State Capital
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TN Secretary of State, Business
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