From: **Elizabeth Thompson** Lizzie.Thompson@cpsi.com
Subject: RE: Fayette Regional Health System - 5859
Date: December 11, 2018 at 3:49 PM
To: Sam Bell samb@fayetteregional.org
Cc: Cindy Rapp cindyr@fayetteregional.org, Donica Rent donicar@fayetteregional.org, Jennifer Ervine JenniferE@fayetteregional.org

ET

Good Day,
We are showing the below listed outstanding Oct invoice totaling $42.00 to be outstanding. This invoice is now past due and per the bankruptcy the account is not to exceed 30 days past due. The Oct & Nov invoices totaling $43,956.45 must be received in our office by 12/28/18 to prevent service interruption.

```
CUSTOMER-: 5859                EVDNT  -   Fayette Reg Health Sy
PAID AMT-: [redacted]                     BALANCE---:   82870.9
REFERENCE:          CHECK#:               ADJUSTMENT:       0.0
MEMO-----:

---INV.NUM------DATE-------GROSS-----UNPAID------PAID-----BAL
 1 949224     10/31/18     42.00      42.00              4
 2 A181106    11/06/18  41182.85   41182.85           4122
 3 T181109    11/09/18   2731.60    2731.60           4395
 4 A181206    12/06/18  36182.85   36182.85           8013
 5 T181209    12/09/18   2731.60    2731.60           8287
```

Please note when reviewing your statement, ALL Invoices beginning with "A" or "T" will have your account number added to the end of the invoice number. (Acct number is listed in the subject line of this email)

Thanks,

Lizzie Thompson
Accounts Receivable/Collections
Lizzie.Thompson@cpsi.com
Direct: 251-472-9160

cpsi
T 1-877-424-1777
F 1-251-639-8214
cpsi.com

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From: Elizabeth Thompson
Sent: Wednesday, October 31, 2018 9:53 AM
To: 'Sam Bell'

To: Sam Bell
Cc: 'Cindy Rapp'; 'Donica Rent'; 'Jennifer Ervine'
Subject: Fayette Regional Health System - 5859

Good Day,

All services have been reinstated for the facility. Per the bankruptcy all pre-bankruptcy invoices have been wrote off. The account is to remain current and cannot go beyond 30 days past due.

Please note when reviewing your statement, ALL Invoices beginning with "A" or "T" will have your account number added to the end of the invoice number. (Acct number is listed in the subject line of this email)

Thanks,

Lizzie Thompson
Accounts Receivable/Collections
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From: Kristen Herring <Kristen.Herring@cpsi.com>
Date: November 1, 2018 at 3:37:59 PM EDT
To: "andym@fayetteregional.org" <andym@fayetteregional.org>
Cc: Kristen Herring <Kristen.Herring@cpsi.com>
Subject: FW: terminattion of services

Andy,

Hi, the General Support Agreement can only be terminated once per year with 30 days prior written notice. GSA renewal is 11/1 so in order to have terminated the agreement we would have had to have written notice no later than 10/1. I see that Fayette Regional also has a few TruBridge Services. These services all have different termination dates. Medical Necessity can be terminated on 6/2/19, Eligibility can be terminated on 9/1/19, and Cloud Test's renewal date lines up with the GSA, so that would be terminated on 11/1/19. Did you need me to go ahead and set up situations to terminate the other 2 TruBridge Services?

Sincerely,

Kristen Herring
Contract Administration Coordinator
251-662-4041 (Direct)

T 1-877-424-1777
F 1-251-639-8214
cpsi.com

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From: Doug Fridley
Sent: Thursday, October 25, 2018 1:01 PM
To: Andy Merida <andym@fayetteregional.org>
Cc: Kristen Herring <Kristen.Herring@cpsi.com>; Aubrey Stadther <Aubrey.Stadther@cpsi.com>
Subject: Re: terminattion of services

Hi Andy. We need an official written notification with the specific request and that can be sent to Kristen Herring, whom I included. Thanks

Doug Fridley
Regional Sales Director

Sent from my iPhone

T 1-877-424-1777
F 1-251-639-8214
cpsi.com

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On Oct 25, 2018, at 12:18 PM, Andy Merida <andym@fayetteregional.org> wrote:

> Doug who should I notify that we are no longer using cpsi and therefore need to stop getting support statements and updates?

This email has been scanned for spam and viruses by Proofpoint Essentials.
Click here to report this email as spam.

From: Gary Constantine [mailto:Gary.Constantine@evident.com]
Sent: Friday, February 08, 2019 11:01 AM
To: Andy Merida
Subject: OS Upgrade to the Production Server (EL7)

Andy

Evident would like to upgrade the operating system (OS) on the Production Server to Enterprise Linux version 7 (EL7). The process is quite simple and there is no charge or fee associated with this upgrade. The upgrade will require some downtime. Currently a 7 hour downtime is recommended for planning purposes based on the size of the data set.

Evident will provide a CD or thumb drive which is inserted into the Production Server. It will require some console interaction at the server location. The upgrade is executed from Evident by a Technical Support Representative.

We typically perform these Monday- Thursday any time day or night; whatever is best for Fayette County. Please contact me, Gary Constantine by phone direct at 251-662-4101 or email gary.constantine@evident.com with questions or to schedule.

Thank you

gary

Gary S. Constantine
Director of Technical Client Care
Cell – 251-421-2601
Direct – 251-662-4101
Office – 1-800-711-2774

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From: William L. Jansen <wljansen@metalquest.com>
Sent: Tuesday, February 11, 2020 11:24 AM
To: Nathan Neuman <nneuman@lawofficesnn.com>
Subject: CPSI

Nathan:

I hope your knee surgery went well as anticipated and you're up and about.

As we discussed, on the day of your procedure, I'm record trustee for closed or bankrupt hospitals that used the CPSI electronic health record system. One former hospital is Fayette Memorial Hospital Association, Inc., Connersville, Indiana. Locked in the system is critical patient care information. There's also patient billing data, which is needed for A/R. While I'm primarily concerned with the medical records stored, the estate is concerned with the latter. Reduced A/R may mean a reduced distribution to CPSI.

CPSI offered an annual contract for $30,000.00, which is $2,500.00 per month. I countered with a one-time payment of $2,500.00 for one month. From my discussions with CPSI technical staff, I understand that perhaps thirty minutes of time is required to unlock the system. Extended support is not needed. The data is static. I just want to fulfill my duties as record trustee to the former patients.

I am hopeful you will prevail upon on CPSI to work with MetalQuest to provide patients with their critical health data. Please advise.

Best,

William L. Jansen
MetalQuest, Inc.
Tel: 513.693.4363
Fax: 513.488.8614
Mobile: 513.254.3888
E-mail: WLJansen@MetalQuest.com
Website: www.MetalQuest.com

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