

Fill in this information to identify the case:

Debtor 1 Fox Ortega Enterprises, Inc.
Debtor 2 dba Premier Cru
(Spouse, if filing)
United States Bankruptcy Court for the: Northern District of California
Case number 16-40050

GIN 98-3660341

LM 11:14
FILED
FEB 17 2016
BANKRUPTCY COURT
OAKLAND, CALIFORNIA
12/15

Official Form 410

Proof of Claim

Read the instructions before filling out this form. This form is for making a claim for payment in a bankruptcy case. Do not use this form to make a request for payment of an administrative expense. Make such a request according to 11 U.S.C. § 503.

Filers must leave out or redact information that is entitled to privacy on this form or on any attached documents. Attach redacted copies of any documents that support the claim, such as promissory notes, purchase orders, invoices, itemized statements of running accounts, contracts, judgments, mortgages, and security agreements. Do not send original documents; they may be destroyed after scanning. If the documents are not available, explain in an attachment.

A person who files a fraudulent claim could be fined up to \$500,000, imprisoned for up to 5 years, or both. 18 U.S.C. §§ 152, 157, and 3571.

Fill in all the information about the claim as of the date the case was filed. That date is on the notice of bankruptcy (Form 309) that you received.

Part 1: Identify the Claim

1. Who is the current creditor?	
<u>Steve Coyle</u> Name of the current creditor (the person or entity to be paid for this claim)	
Other names the creditor used with the debtor <u>Stephen Coyle, Stephen M. Coyle</u>	
2. Has this claim been acquired from someone else?	
<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes. From whom? _____	
3. Where should notices and payments to the creditor be sent? Federal Rule of Bankruptcy Procedure (FRBP) 2002(g)	Where should notices to the creditor be sent?
	Where should payments to the creditor be sent? (if different)
	<u>Steve Coyle</u> Name
	<u>Steve Coyle</u> Name
	<u>134 Ruxton Rd.</u> Number Street
	<u>100 Arlington St. Apt 7L</u> Number Street
	<u>Mt. Kisco NY 10549</u> City State ZIP Code
	<u>Boston MA 02116</u> City State ZIP Code
	Contact phone <u>917-941-6922</u>
	Contact phone <u>917-941-6922</u>
	Contact email <u>stephenmcoyle@gmail.com</u>
	Contact email <u>stephenmcoyle@gmail.com</u>
Uniform claim identifier for electronic payments in chapter 13 (if you use one): _____	
4. Does this claim amend one already filed?	
<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes. Claim number on court claims registry (if known) _____	
Filed on _____ MM / DD / YYYY	
5. Do you know if anyone else has filed a proof of claim for this claim?	
<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes. Who made the earlier filing? _____	

Part 2: Give Information About the Claim as of the Date the Case Was Filed

6. Do you have any number you use to identify the debtor?

☒ No

☐ Yes. Last 4 digits of the debtor's account or any number you use to identify the debtor: _____

E 110 94-3660341

7. How much is the claim?

\$ 6,731.42

Does this amount include interest or other charges?

☒ No

☐ Yes. Attach statement itemizing interest, fees, expenses, or other charges required by Bankruptcy Rule 3001(c)(2)(A).

8. What is the basis of the claim?

Examples: Goods sold, money loaned, lease, services performed, personal injury or wrongful death, or credit card.

Attach redacted copies of any documents supporting the claim required by Bankruptcy Rule 3001(c).

Limit disclosing information that is entitled to privacy, such as health care information.

Goods purchased as wine future deliveries and prepaid for. Not delivered, and for partially delivered as indicated

9. Is all or part of the claim secured?

☒ No

☐ Yes. The claim is secured by a lien on property.

Nature of property:

☐ Real estate. If the claim is secured by the debtor's principal residence, file a *Mortgage Proof of Claim Attachment* (Official Form 410-A) with this *Proof of Claim*.

☐ Motor vehicle

☐ Other. Describe: _____

Basis for perfection: _____

Attach redacted copies of documents, if any, that show evidence of perfection of a security interest (for example, a mortgage, lien, certificate of title, financing statement, or other document that shows the lien has been filed or recorded.)

Value of property: \$ _____

Amount of the claim that is secured: \$ _____

Amount of the claim that is unsecured: \$ _____ (The sum of the secured and unsecured amounts should match the amount in line 7.)

Amount necessary to cure any default as of the date of the petition: \$ _____

Annual Interest Rate (when case was filed) _____ %

☐ Fixed

☐ Variable

10. Is this claim based on a lease?

☒ No

☐ Yes. Amount necessary to cure any default as of the date of the petition. \$ _____

11. Is this claim subject to a right of setoff?

☐ No

☒ Yes. Identify the property:

24 bottles of 2010 Beune Breves Jadot 750ml.

12 bottles of 2010 Clos des Lambrays 750ml.

7 bottles of 2010 Beune Clos des Ursules, Jadot 750ml.

12 bottles of 2010 Clos de Beze, Jadot 750ml.

12 bottles of 2010 Cuvée Extraordinaire St-Jacques Jadot, 750ml.

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12. Is all or part of the claim entitled to priority under 11 U.S.C. § 507(a)?

A claim may be partly priority and partly nonpriority. For example, in some categories, the law limits the amount entitled to priority.

☒ No

☐ Yes. Check all that apply:

☐ Domestic support obligations (including alimony and child support) under 11 U.S.C. § 507(a)(1)(A) or (a)(1)(B).

☐ Up to \$2,775* of deposits toward purchase, lease, or rental of property or services for personal, family, or household use. 11 U.S.C. § 507(a)(7).

☐ Wages, salaries, or commissions (up to \$12,475*) earned within 180 days before the bankruptcy petition is filed or the debtor's business ends, whichever is earlier. 11 U.S.C. § 507(a)(4).

☐ Taxes or penalties owed to governmental units. 11 U.S.C. § 507(a)(8).

☐ Contributions to an employee benefit plan. 11 U.S.C. § 507(a)(5).

☐ Other. Specify subsection of 11 U.S.C. § 507(a)() that applies.

Amount entitled to priority

\$ _____

\$ _____

\$ _____

\$ _____

\$ _____

\$ _____

* Amounts are subject to adjustment on 4/01/16 and every 3 years after that for cases begun on or after the date of adjustment.

Part 3: Sign Below

The person completing this proof of claim must sign and date it. FRBP 9011(b).

If you file this claim electronically, FRBP 5005(a)(2) authorizes courts to establish local rules specifying what a signature is.

A person who files a fraudulent claim could be fined up to \$500,000, imprisoned for up to 5 years, or both. 18 U.S.C. §§ 152, 157, and 3571.

Check the appropriate box:

☒ I am the creditor.

☐ I am the creditor's attorney or authorized agent.

☐ I am the trustee, or the debtor, or their authorized agent. Bankruptcy Rule 3004.

☐ I am a guarantor, surety, endorser, or other codebtor. Bankruptcy Rule 3005.

I understand that an authorized signature on this *Proof of Claim* serves as an acknowledgment that when calculating the amount of the claim, the creditor gave the debtor credit for any payments received toward the debt.

I have examined the information in this *Proof of Claim* and have a reasonable belief that the information is true and correct.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on date

02/12/2016
MM / DD / YYYY

Signature

Print the name of the person who is completing and signing this claim:

Name

Steve

Middle name

Coyle

Last name

Title

Company

Identify the corporate servicer as the company if the authorized agent is a servicer.

Address

134 Ruxton Rd.
Number Street

Mt. Kisco NY

City

10549

State

ZIP Code

Contact phone

917-941-6821

Email

stephen.m.coyle@gmail.com

gmail.com

MY ACCOUNT EDIT PROFILE ADDRESS BOOK BILLING INFORMATION

ORDER HISTORY

All Time ▼

Sort By Order No ▼

60

Order Number (Status)	Amount	Qty	Shipped	Remain	Avail	Date
SO-0000387570 (Open) <i>Received</i>	\$1,800.00	4	0	4	4	7/27/12
SO-0000382355 (Open) <i>Received</i>	\$1,497.00	6	0	6	6	5/25/12
SO-0000379597 (Open) <i>Received</i>	\$1,799.82	18	0	18	18	4/17/12
SO-0000379459 (Open) <i>Not Received</i>	\$1,620.00	12	0	12	0	4/13/12
SO-0000372091 (Open) <i>Received in Full</i>	\$6,179.52	60	0	60	60	1/18/12
SO-0000371135 (Open) <i>Received in Full</i>	\$1,349.79	21	0	21	21	1/5/12
SO-0000368241 (Open) <i>Received in Full</i>	\$1,439.76	24	0	24	24	12/1/11
SO-0000368235 (Open) <i>Partial</i>	\$15,922.14	186	0	186	102	12/1/11

→ Amount Outstanding \$ 6,731.42

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Wines Partially Received

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ORDER DETAILS

Order No.: SO-0000368235

Order Date.: Dec 1, 2011

Status: Open

PURCHASE DETAILS

Wine	Qty	Shipped	Remain	Ready To Ship	Price/Bottle	Total Price
2010 Beaune Greves, Jadot, 750 ml <i>Not Received</i>	24	0	24	0	\$33.99	\$815.76
2010 Beaune Theurons, Jadot, 750 ml	24	0	24	0	\$33.99	\$815.76
2010 Beaune Clos des Ursules, Jadot, 750 ml <i>Missing</i>	24	0	24	24	\$47.99	\$1,151.76
2010 Chapelle Chambertin, Jadot, 750 ml	24	0	24	24	\$129.99	\$3,119.76
2010 Clos de Beze, Jadot, 750 ml <i>Not Received</i>	12	0	12	0	\$239.99	\$2,879.88
2010 Clos de la Roche, Jadot, 750 ml	6	0	6	6	\$119.99	\$719.94
2010 Clos St Denis, Jadot, 750 ml	6	0	6	6	\$159.99	\$959.94
2010 Echezeaux, Jadot, 750 ml	6	0	6	6	\$119.99	\$719.94
2010 Echezeaux, Jadot, 750 ml	6	0	6	6	\$119.99	\$719.94
2010 Gevrey Clos St Jacques, Jadot, 750 ml <i>Missing</i>	18	0	18	18	\$99.99	\$1,799.82
2010 Gevrey Estournelles St Jacques, Jadot, 750 ml <i>Not Received</i>	12	0	12	0	\$64.99	\$779.88
2010 Gevrey Petite Chapelle, Jadot, 750 ml	12	0	12	12	\$59.99	\$719.88
2010 Pommard Grands Epenots, Jadot, 750 ml	12	0	12	0	\$59.99	\$719.88

Subtotal: \$15,922.14

Tax: \$0.00

Total: \$15,922.14

SHIPPING DETAILS

Wine	Ordered	Shipped	Remain
2010 Beaune Greves, Jadot, 750 ml	24	0	24
2010 Beaune Theurons, Jadot, 750 ml	24	0	24
2010 Beaune Clos des Ursules, Jadot, 750 ml	24	0	24
2010 Chapelle Chambertin, Jadot, 750 ml	24	0	24
2010 Clos de Beze, Jadot, 750 ml	12	0	12
2010 Clos de la Roche, Jadot, 750 ml	6	0	6
2010 Clos St Denis, Jadot, 750 ml	6	0	6
2010 Echezeaux, Jadot, 750 ml	6	0	6
2010 Echezeaux, Jadot, 750 ml	6	0	6

Did not Receive - Outstanding in Full

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ORDER DETAILS

Order No.: SO-0000379459

Order Date.: Apr 13, 2012

Status: Open

PURCHASE DETAILS

Wine	Qty	Shipped	Remain	Ready To Ship	Price/Bottle	Total Price
2010 Clos des Lambrays, 750 ml	12	0	12	0	\$135.00	\$1,620.00

Did not receive

Subtotal: \$1,620.00

Tax: \$0.00

Total: \$1,620.00

SHIPPING DETAILS

Wine	Ordered	Shipped	Remain
2010 Clos des Lambrays, 750 ml	12	0	12

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ORDER DETAILS

Order No.: SO-0000387570

Order Date.: Jul 27, 2012

Status: Open

PURCHASE DETAILS

Wine	Qty	Shipped	Remain	Ready To Ship	Price/Bottle	Total Price
2009 Chapelle Chambertin Magnum, Ponsot, 1.5 L	4	0	4	4	\$450.00	\$1,800.00

Subtotal: \$1,800.00

Tax: \$0.00

Total: \$1,800.00

SHIPPING DETAILS

Wine	Ordered	Shipped	Remain
2009 Chapelle Chambertin Magnum, Ponsot, 1.5 L	4	0	4

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ORDER DETAILS

Order No.: SO-0000382355

Order Date.: May 25, 2012

Status: Open

PURCHASE DETAILS

Wine	Qty	Shipped	Remain	Ready To Ship	Price/Bottle	Total Price
1996 Romanee St. Vivant, Laurent, 750 ml	6	0	6	6	\$249.50	\$1,497.00

Subtotal: \$1,497.00

Tax: \$0.00

Total: \$1,497.00

SHIPPING DETAILS

Wine	Ordered	Shipped	Remain
1996 Romanee St. Vivant, Laurent, 750 ml	6	0	6

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Order No.: SO-0000379597

Order Date.: Apr 17, 2012

Status: Open

PURCHASE DETAILS

Wine	Qty	Shipped	Remain	Ready To Ship	Price/Bottle	Total Price
2008 Nuits St Georges, Georges Mayer, 750 ml	12	0	12	12	\$49.99	\$599.88
2010 Clos Vougeot V.V., Ponsot, 750 ml	6	0	6	6	\$199.99	\$1,199.94

Subtotal: \$1,799.82

Tax: \$0.00

Total: \$1,799.82

SHIPPING DETAILS

Wine	Ordered	Shipped	Remain
2008 Nuits St Georges, Georges Mayer, 750 ml	12	0	12
2010 Clos Vougeot V.V., Ponsot, 750 ml	6	0	6

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ORDER DETAILS

Order No.: SO-0000372091

Order Date.: Jan 18, 2012

Status: Open

PURCHASE DETAILS

Wine	Qty	Shipped	Remain	Ready To Ship	Price/Bottle	Total Price
2010 Volnay Caillerets, Pousse d'Or, 750 ml	12	0	12	12	\$69.99	\$839.88
2010 Volnay Caillerets 60 Ouvrees, Pousse d'Or, 750 ml	12	0	12	12	\$89.99	\$1,079.88
2010 Corton Clos du Roi, Pousse d'Or, 750 ml	12	0	12	12	\$95.00	\$1,140.00
2010 Chambolle Musigny Feusselottes, Pousse d'Or, 750 ml	12	0	12	12	\$99.99	\$1,199.88
2010 Clos de la Roche, Pousse d'Or, 750 ml	12	0	12	12	\$159.99	\$1,919.88

Subtotal: \$6,179.52

Tax: \$0.00

Total: \$6,179.52

SHIPPING DETAILS

Wine	Ordered	Shipped	Remain
2010 Volnay Caillerets, Pousse d'Or, 750 ml	12	0	12
2010 Volnay Caillerets 60 Ouvrees, Pousse d'Or, 750 ml	12	0	12
2010 Corton Clos du Roi, Pousse d'Or, 750 ml	12	0	12
2010 Chambolle Musigny Feusselottes, Pousse d'Or, 750 ml	12	0	12
2010 Clos de la Roche, Pousse d'Or, 750 ml	12	0	12

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ORDER DETAILS

Order No.: SO-0000368241

Order Date.: Dec 1, 2011

Status: Open

PURCHASE DETAILS

Wine	Qty	Shipped	Remain	Ready To Ship	Price/Bottle	Total Price
2010 Pommard Rugiens, Jadot, 750 ml	24	0	24	24	\$59.99	\$1,439.76

Subtotal: \$1,439.76

Tax: \$0.00

Total: \$1,439.76

SHIPPING DETAILS

Wine	Ordered	Shipped	Remain
2010 Pommard Rugiens, Jadot, 750 ml	24	0	24

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ORDER DETAILS

Order No.: SO-0000371135

Order Date.: Jan 5, 2012

Status: Open

PURCHASE DETAILS

Wine	Qty	Shipped	Remain	Ready To Ship	Price/Bottle	Total Price
2010 Chablis Preuses, Fevre, 750 ml	6	0	6	6	\$59.99	\$359.94
2010 Chablis Valmur, Fevre, 750 ml	6	0	6	6	\$59.99	\$359.94
2010 Chablis Vaudesir, Fevre, 750 ml	6	0	6	6	\$59.99	\$359.94
2010 Nuits les Cailles, Cheillon, 750 ml	3	0	3	3	\$89.99	\$269.97

Subtotal: \$1,349.79

Tax: \$0.00

Total: \$1,349.79

SHIPPING DETAILS

Wine	Ordered	Shipped	Remain
2010 Chablis Preuses, Fevre, 750 ml	6	0	6
2010 Chablis Valmur, Fevre, 750 ml	6	0	6
2010 Chablis Vaudesir, Fevre, 750 ml	6	0	6
2010 Nuits les Cailles, Cheillon, 750 ml	3	0	3

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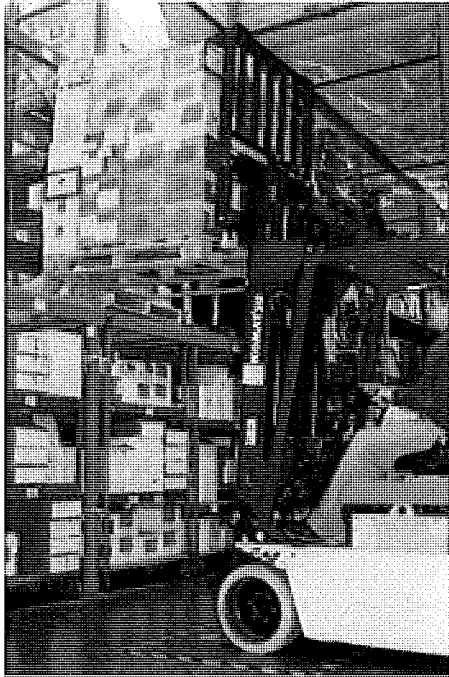
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Tuesday-Friday, 10am-6pm

Saturday, 10am-5pm

Sunday: Closed



TERMS AND CONDITIONS

Purchasing and Shipping Wine Legally

You must be 21 years of age to purchase and/or receive wine from us.

Premier Cru can only ship to states where it is legal to ship alcoholic beverages. If you live in a state which is not legal to ship alcoholic beverages, please provide an alternative shipping address in a legal state, or the address of a "third party" storage facility (taxes will be applied as appropriate).

A complete list of the states and their shipping restrictions is included on this page. We can also hold your shipment for a limited time for you to pick up at our retail location, located minutes from downtown San Francisco. See special sales tax note below.

Any wine sold to you by Premier Cru is sold in California, and title passes to you, the buyer, in California. All orders are shipped by a licensed California wine retailer. The buyer is solely responsible for the shipment of wine. We make no representations concerning your legal right to ship or receive wine into any state outside California or any country outside the United States. By placing any wine order with Premier Cru, you authorize Premier Cru to act on your behalf to engage a common carrier to deliver your order to your selected destination.

Sales Tax: We must collect sales tax for shipments to the following states:

California - 9.0%

Hew Hampshire - 8%

Note that any order delivered to a wine storage facility based in one of those states must be charged the appropriate sales tax.

All orders picked up at Premier Cru's store (and not shipped by a licensed carrier to an out of state destination) must be charged 9% sales tax regardless of where the purchaser lives or where the wine will be taken.

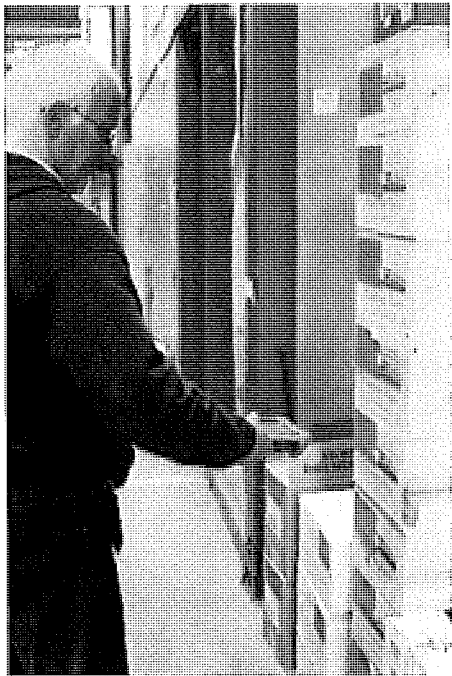
Returns and Cancellations

There will be a 15% restocking/cancellation fee enforced for any order that is cancelled by the customer, including pre-arrival orders.

By law, we are only able to accept returns on wines purchased in error. After the wine has been in your possession for at least six months, we are unable to accept returns for any reason. We do not accept any returns on bottles that have been opened.

Pricing Errors

Prices are subject to change without notice. Premier Cru is not responsible for pricing errors that may occur on our website from time to time.



Pre-Arrival Wines versus In-Stock Wines

The term "Pre-Arrival" is applied to wines we have purchased (typically abroad) that have not arrived yet. Depending on the particular wine, the arrival time is typically 6+ months to over two years (in the case of Bordeaux Futures, for example).

Many new releases of highly desirable, limited-production wines (ie - Burgundy, Rhone, Italian, etc.) are offered on a "Pre-Arrival" basis by our suppliers. These offerings typically take 6 to 18 months to arrive and are often the only way to source the wines before they sell out (and at optimal prices). We send an email notification when your wines arrive.

States We Ship To

Below is a list of the states that we can ship to at the present time:

AZ, CA, CO, CT, DC, GA, HI, IA, ID, IL, LA, MO, NC, ND, NE, NM, NV, NY, OH, OR, SC, TX, VA, WA, WI, WV, WY.

This list is subject to change without notice.



States We Don't Ship To

If you live in a state other than one listed above, we encourage you to contact your state representatives and ask them to change their laws and allow you to enjoy the same rights as wine lovers in other states.

In the meantime, we suggest that you consider contracting with a professional wine storage facility. If you transfer wines purchased to a storage facility in California, you are required to pay CA sales tax.



Age Verification

You must be at least 21 years of age or older to buy wine. By placing an order with Premier Cru, whether through our website, over the phone or in person, you certify under penalty of perjury that you and the recipient are at least 21 years old. When the wine is delivered, the recipient will be required to show identification proving that he or she is at least 21 years old. The willful misrepresentation of your age or the age of the recipient is a crime in most states, and if it appears to us or to the authorities that you have done so, we will cooperate with the authorities to prosecute you to the fullest extent of the law.

Adult Signature Required

Because of strict alcoholic beverage laws in the states to which we can legally ship wine, an adult must be present to sign for your wine order. For this reason, we encourage you to use a business address, if possible, where an adult is present during business hours. Neither we nor the shipping companies we use are authorized to accept a "signature on file" or leave a wine package at the door or with a neighbor. Shipping to a business address will also minimize the chance that a delivery will be attempted when no one is there, resulting in the wine spending more time in delivery trucks and warehouses, where it can be exposed to temperature extremes.

Shipping Companies

Currently, we only ship via UPS, FedEx and GSO. These companies accept wine shipments and are committed to delivering them legally. It is not legal to ship wine via the US Postal Service. We can also ship by common carrier (truck), which makes sense for larger shipments, as you can then receive your wine in its original box. Please call for more information.

No PO Boxes

A street address must be provided, since UPS, FedEx and GSO are unable to deliver to PO Boxes. You should also provide a daytime phone number for the recipient's location, so we or the shipping company can reach you if necessary.

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About Us

We source the world's finest wines at extremely competitive prices to provide exceptional experiences for collectors, connoisseurs, and everyday wine lovers.

Become a fan!

Premier Cru

1011 University Ave
Berkeley, CA 94710
[Click here for directions](#)

Store Hours

Tuesday-Friday: 10am-6pm
Saturday: 10am-5pm
Sunday: Closed

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Steve Coyle <stephenmcoyle@gmail.com>

RE: Web Store Contact Us: Pre-Arrival Question

Premier Cru <sales@premiercru.net>

Thu, Jan 22, 2015 at 5:43 PM

To: Steve Coyle <stephenmcoyle@gmail.com>

Hi Steve,

You have 270+ bottles here in stock, any or all of which can ship out soon if you wish. Yes a few of your wines on order are not yet here, and we do thank you for your patience. All will get here presently.

It is always difficult for us to guess arrival timeframes for these wines coming in large quantities from Europe. I see your 12 x 2010 Clos des Lambrays are coming from a parcel of 240 bottles of this wine we purchased from one of our regular negociant suppliers. They are quite reliable, and I have no doubts that these bottles will get here in time. We also have 2 other smaller parcels of the wine we have purchased much more recently. You are near the beginning of the queue for this wine, so the arrival of any of these parcels now should cover you. However none is yet loaded on one of our 13,000 bottle refrigerated containers from Europe, so arrival of this wine will be at least a month out. Again thanks for your patience. This one, and all the rest of your pre-arrivals, really will get here for you as well.

Premier Cru can sometimes be quite slow to get wines here from Europe. We purchase in huge quantities, and large widely mixed parcels. We do our own importing. This makes our pricing on the wines VERY good, as you no doubt already know. Yes it can sometimes take us a very long time to get delivery of all our various mixed parcels, consolidate them into 13,000 bottle lots to fill a container, and import them here. Still this is what we have been doing for 35 years now. We do deliver the wines we sell, at superb prices, and imported and stored under temperature control. You will get all of these wines in time.

In the meantime, you do have a large amount of wine that is here, and much of it has been sitting under temperature control here for quite some time. We are happy to schedule a shipment for these bottles, or we can continue to consolidate it here pending more arrivals, more in stock purchases or better shipping weather.

Of course we are currently in the frigid winter months. You may want to wait for the proverbial spring thaw to more safely ship! By spring, my best guess is that you will have even more of your bottles here.

You have enough wine here that you may want to consider using a temperature controlled trucking carrier. It is not too early to start thinking about scheduling that now if you want to ship in March or April or thereabouts. That would likely be cheaper than shipping via UPS Ground or similar, and would be safer for the bottles as well. All your bottles would come in original packaging as much as possible. If you do decide to ship via UPS/Fedex, we need to repack everything in insulated styrofoam shippers for safe shipment. We can still send along any available OWC for you wine should you want it. Using a trucking carrier does require more advance warning to set up on our end, and more flexibility on yours. We cannot control specific shipping and receiving

dates as easily as we can with a package shipment through UPS.

Once again we thank you for your patience on the pre-arrivals, and for your business. We can get some or all of your bottles out as soon as next week if you want to ship via package carrier. We never ship anything automatically, and will always wait for specific shipping instructions whenever you are ready, and find temperatures appropriate. You can provide those instructions via e-mail, telephone or on the website under your account. Thanks again.

Regards,

James Gillerman

=====
James Gillerman
PREMIER CRU
1011 University Avenue
Berkeley, CA 94710 USA
Ph: 510-644-WINE (510-644-9463)
Fax: 510-647-3833
Email: james@premiercru.net
Web: www.premiercru.net

-----Original Message-----

From: customer-service@premiercru.net
[mailto:customer-service@premiercru.net]
Sent: Thursday, January 22, 2015 11:31 AM
To: customer-service@premiercru.net
Cc: Steve Coyle
Subject: Web Store Contact Us: Pre-Arrival Question

Pre-Arrival Question:

I have been awaiting order #SO-0000379459 for almost two years now. It is a case of 2010 Clos des Lambrays. Can you give me an ETA on this wine? Also, I have other wines that are ready and would like them shipped. Please contact me at 917-941-6922. Steve



Steve Coyle <stephenmcoyle@gmail.com>

RE: !RE: Web Store Contact Us: Pre-Arrival Question

Tony Gray <tony@premiercru.net>
To: Steve Coyle <stephenmcoyle@gmail.com>

Wed, May 27, 2015 at 6:15 PM

Hello Steve,

We are still waiting for your Lambrays to arrive, but it is looking good for a Summer arrival. I would anticipate that by Fall when we have another good shipping opportunity, that the rest of your open orders will be here. Please feel free to check in at any time for updates.

Many thanks,

Tony Gray
Premier Cru - the world's finest wines
1011 University Avenue
Berkeley, CA 94710 (directions)
phone (510) 644-9463
fax (510) 647-3833
Tony@premiercru.net

From: Steve Coyle [mailto:stephenmcoyle@gmail.com]
Sent: Wednesday, May 27, 2015 7:16 AM
To: Premier Cru
Subject: Re: !RE: Web Store Contact Us: Pre-Arrival Question

Any update on the 2010 Clos de Lambrays that I have been waiting on since April 2012? Please advise.

Many thanks!

Steve Coyle

On Thu, Jan 22, 2015 at 6:13 PM, Premier Cru <sales@premiercru.net> wrote:

Hi Steve,

No problem. We will try to e-mail you periodically as things continue to arrive--most of it is already here of course. And remember you can always see all your wines and arrival status on the website under your account. My international shipping coordinator feel the Clos des Lambrays is likely to get here in an early spring timeframe. Hopefully he is right! Thanks again.

Regards,

James Gillerman

=====
James Gillerman
PREMIER CRU
1011 University Avenue
Berkeley, CA 94710 USA
Ph: 510-644-WINE (510-644-9463)
Fax: 510-647-3833
Email: james@premiercru.net
Web: www.premiercru.net

From: Steve Coyle [mailto:stephen.coyle@gmail.com]
Sent: Thursday, January 22, 2015 3:01 PM
To: Premier Cru
Subject: Re: Web Store Contact Us: Pre-Arrival Question

Thanks James. I will ship via trucking company during shipping season and after the '10 Lambrays arrives.

Many thanks!

Steve

On Thu, Jan 22, 2015 at 5:43 PM, Premier Cru <sales@premiercru.net> wrote:
Hi Steve,

You have 270+ bottles here in stock, any or all of which can ship out soon if you wish. Yes a few of your wines on order are not yet here, and we do thank you for your patience. All will get here presently.

It is always difficult for us to guess arrival timeframes for these wines coming in large quantities from Europe. I see your 12 x 2010 Clos des Lambrays are coming from a parcel of 240 bottles of this wine we purchased from one of our regular negociant suppliers. They are quite reliable, and I have no doubts that these bottles will get here in time. We also have 2 other smaller parcels of the wine we have purchased much more recently. You are near the beginning of the queue for this wine, so the arrival of any of these parcels now should cover you. However none is yet loaded on one of our 13,000 bottle refrigerated containers from Europe, so arrival of this wine will be at least a month out. Again thanks for your patience. This one, and all the rest of your pre-arrivals, really will get here for you as well.

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Steve Coyle <stephenmcoyle@gmail.com>

IRE: Web Store Contact Us: Pre-Arrival Question

Premier Cru <sales@premiercru.net>

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To: Steve Coyle <stephenmcoyle@gmail.com>

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Regards,

James Gillerman

=====

James Gillerman

PREMIER CRU

1011 University Avenue

Berkeley, CA 94710 USA

Ph: 510-644-WINE (510-644-9463)

Fax: 510-647-3833

Email: james@premiercru.net

Web: www.premiercru.net

From: Steve Coyle [mailto:stephenmcoyle@gmail.com]**Sent:** Thursday, January 22, 2015 3:01 PM**To:** Premier Cru**Subject:** Re: Web Store Contact Us: Pre-Arrival Question

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Many thanks!

Steve

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--
Steve Coyle
stephenmcoyle@gmail.com
(917) 941-6922



customer-service@premiercru.net <customer-service@premiercru.net>

Tue, Dec 8, 2015 at 8:28 PM

To: customer-service@premiercru.net

Cc: Steve Coyle <stephenmcoyle@gmail.com>

I have been waiting for my wine for several years. The order is for a case of 2010 Clos des Lambrays. On January 22, 2015, I was told that the wine would be arriving "presently". It still is not showing as arrived. Please ship all of my orders that have arrived to the following address: Steve Coyle, c/o River Valley Wine Cellars, 9 Skyline Dr., Hawthorne, NY 10532. As for the 2010 Clos des Lambrays, if that has arrived, please ship it also, If not, I would like a full refund immediately. I have grown beyoind tired of this situation and your lack of customer service.

Sincerely Yours,

Steve Coyle



Steve Coyle <stephenmcoyle@gmail.com>

Web Store Contact Us: Pre-Arrival Question

customer-service@premiercru.net <customer-service@premiercru.net>

Tue, Jan 12, 2016 at 2:49 AM

To: customer-service@premiercru.net

Cc: Steve Coyle <stephenmcoyle@gmail.com>

Pre-Arrival Question:

I would like to get a refund for my missing wines. I have order SO-0000379459 which remains unfilled and order SO-0000368235 for which I am owed 51 bottles. No one has been in touch with me, despite my emails. I would either like to have immediate delivery of these wines, or a full refund via certified check. Please contact me ASAP at 917-941-6922.