

RECEIVED

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BMC GROUP

FILED

JUN 03 2020

CLERK U.S. BANKRUPTCY COURT  
NORTHERN DISTRICT OF TEXAS

## Fill in this information to identify the case:

Debtor 1 Gold's Gym International Inc

Debtor 2 Gold's Gym Enterprises and Gold's Gym  
(Spouse, if filing)

United States Bankruptcy Court for the: Northern District of Texas

Case number 20-31319-hdhl

## Official Form 410

## Proof of Claim

04/19

Read the instructions before filling out this form. This form is for making a claim for payment in a bankruptcy case. Do not use this form to make a request for payment of an administrative expense. Make such a request according to 11 U.S.C. § 503.

Filers must leave out or redact information that is entitled to privacy on this form or on any attached documents. Attach redacted copies of any documents that support the claim, such as promissory notes, purchase orders, invoices, itemized statements of running accounts, contracts, judgments, mortgages, and security agreements. Do not send original documents; they may be destroyed after scanning. If the documents are not available, explain in an attachment.

A person who files a fraudulent claim could be fined up to \$500,000, imprisoned for up to 5 years, or both. 18 U.S.C. §§ 152, 157, and 3571.

Fill in all the information about the claim as of the date the case was filed. That date is on the notice of bankruptcy (Form 309) that you received.

## Part 1: Identify the Claim

|  |  |   |
|--|--|---|
| 1. Who is the current creditor?  | <u>Southern California Gas Company</u><br>Name of the current creditor (the person or entity to be paid for this claim)  |   |
|  | Other names the creditor used with the debtor <u>The Gas Company</u>   |   |
| 2. Has this claim been acquired from someone else?   | <input checked="" type="checkbox"/> No<br><input type="checkbox"/> Yes. From whom? _____   |   |
| 3. Where should notices and payments to the creditor be sent?<br><br>Federal Rule of Bankruptcy Procedure (FRBP) 2002(g) | Where should notices to the creditor be sent?<br><br><u>Southern California Gas Company</u><br>Name<br><u>P. O. Box 30337</u><br>Number Street<br><u>Los Angeles</u> <u>CA</u> <u>90030</u><br>City State ZIP Code<br><br>Contact phone <u>800-427-1167</u><br>Contact email _____ | Where should payments to the creditor be sent? (if different)<br><br>Name _____<br>Number Street _____<br>City State ZIP Code _____<br>Contact phone _____<br>Contact email _____ |
| Uniform claim identifier for electronic payments in chapter 13 (if you use one):<br>_____                                |  |   |
| 4. Does this claim amend one already filed?  | <input checked="" type="checkbox"/> No<br><input type="checkbox"/> Yes. Claim number on court claims registry (if known) _____ Filed on _____ MM / DD / YYYY   |   |
| 5. Do you know if anyone else has filed a proof of claim for this claim?   | <input checked="" type="checkbox"/> No<br><input type="checkbox"/> Yes. Who made the earlier filing? _____   |   |

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**Part 2: Give Information About the Claim as of the Date the Case Was Filed**

6. Do you have any number you use to identify the debtor? ☐ No  
☒ Yes. Last 4 digits of the debtor's account or any number you use to identify the debtor: 3 5 9 6

7. How much is the claim? \$ 217.61. Does this amount include interest or other charges?  
☐ No  
☒ Yes. Attach statement itemizing interest, fees, expenses, or other charges required by Bankruptcy Rule 3001(c)(2)(A).

8. What is the basis of the claim? Examples: Goods sold, money loaned, lease, services performed, personal injury or wrongful death, or credit card.  
Attach redacted copies of any documents supporting the claim required by Bankruptcy Rule 3001(c).  
Limit disclosing information that is entitled to privacy, such as health care information.  
Natural Gas Utility

9. Is all or part of the claim secured? ☒ No  
☐ Yes. The claim is secured by a lien on property.  
**Nature of property:**  
☐ Real estate. If the claim is secured by the debtor's principal residence, file a *Mortgage Proof of Claim Attachment* (Official Form 410-A) with this *Proof of Claim*.  
☐ Motor vehicle  
☐ Other. Describe: \_\_\_\_\_  
**Basis for perfection:** \_\_\_\_\_  
Attach redacted copies of documents, if any, that show evidence of perfection of a security interest (for example, a mortgage, lien, certificate of title, financing statement, or other document that shows the lien has been filed or recorded.)  
**Value of property:** \$ \_\_\_\_\_  
**Amount of the claim that is secured:** \$ \_\_\_\_\_  
**Amount of the claim that is unsecured:** \$ \_\_\_\_\_ (The sum of the secured and unsecured amounts should match the amount in line 7.)  
**Amount necessary to cure any default as of the date of the petition:** \$ \_\_\_\_\_  
**Annual Interest Rate** (when case was filed) \_\_\_\_\_ %  
☐ Fixed  
☐ Variable

10. Is this claim based on a lease? ☒ No  
☐ Yes. Amount necessary to cure any default as of the date of the petition. \$ \_\_\_\_\_

11. Is this claim subject to a right of setoff? ☒ No  
☐ Yes. Identify the property: \_\_\_\_\_

**12. Is all or part of the claim entitled to priority under 11 U.S.C. § 507(a)?**

A claim may be partly priority and partly nonpriority. For example, in some categories, the law limits the amount entitled to priority.

☒ No

☐ Yes. Check one:

☐ Domestic support obligations (including alimony and child support) under 11 U.S.C. § 507(a)(1)(A) or (a)(1)(B).

Amount entitled to priority

\$ \_\_\_\_\_

☐ Up to \$3,025\* of deposits toward purchase, lease, or rental of property or services for personal, family, or household use. 11 U.S.C. § 507(a)(7).

\$ \_\_\_\_\_

☐ Wages, salaries, or commissions (up to \$13,650\*) earned within 180 days before the bankruptcy petition is filed or the debtor's business ends, whichever is earlier. 11 U.S.C. § 507(a)(4).

\$ \_\_\_\_\_

☐ Taxes or penalties owed to governmental units. 11 U.S.C. § 507(a)(8).

\$ \_\_\_\_\_

☐ Contributions to an employee benefit plan. 11 U.S.C. § 507(a)(5).

\$ \_\_\_\_\_

☐ Other. Specify subsection of 11 U.S.C. § 507(a)( ) that applies.

\$ \_\_\_\_\_

\* Amounts are subject to adjustment on 4/01/22 and every 3 years after that for cases begun on or after the date of adjustment.

**Part 3: Sign Below**

**The person completing this proof of claim must sign and date it. FRBP 9011(b).**

If you file this claim electronically, FRBP 5005(a)(2) authorizes courts to establish local rules specifying what a signature is.

**A person who files a fraudulent claim could be fined up to \$500,000, imprisoned for up to 5 years, or both. 18 U.S.C. §§ 152, 157, and 3571.**

Check the appropriate box:

☒ I am the creditor.

☐ I am the creditor's attorney or authorized agent.

☐ I am the trustee, or the debtor, or their authorized agent. Bankruptcy Rule 3004.

☐ I am a guarantor, surety, endorser, or other codebtor. Bankruptcy Rule 3005.

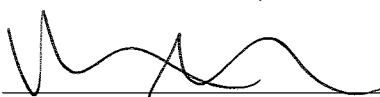
I understand that an authorized signature on this *Proof of Claim* serves as an acknowledgment that when calculating the amount of the claim, the creditor gave the debtor credit for any payments received toward the debt.

I have examined the information in this *Proof of Claim* and have a reasonable belief that the information is true and correct.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on date

05/26/2020  
MM DD YYYY

  
Signature

**Print the name of the person who is completing and signing this claim:**

Name Veronica Arroyo  
First name Middle name Last name

Title Mass Market Credit & Collections Department Supervisor

Company Southern California Gas Company  
Identify the corporate servicer as the company if the authorized agent is a servicer.

Address P. O. Box 30337  
Number Street

Los Angeles CA 90030  
City State ZIP Code

Contact phone 800-427-1167 Email VGarcia2@socalgas.com



ACCOUNT NUMBER 090 832 1744 9  
SERVICE FOR  
GOLD'S GYM ENTERPRISES\*\*BK\*\*  
350 HAMPTON DR  
VENICE CA 90291

DATE MAILED May 21, 2020  
24 Hour Service  
1-800-427-2000 English  
1-800-427-6029 Español

Page 1 of 2

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## CLOSING BILL

☒ Did you overlook paying your last bill? Please pay the total amount due. Disregard this message if payment was already made. Thank you.

### Account Summary

|                         |                |
|-------------------------|----------------|
| Amount of Last Bill     | \$61.47        |
| Payment Received        | - .00          |
| Reversed Charges        | - 15.58        |
| Corrected Charges       | + 13.43        |
| <b>Total Amount Due</b> | <b>\$59.32</b> |

### Reversed Charges

| Billing Period            | Original Amount(\$) |
|---------------------------|---------------------|
| Apr 9, 2020 - May 8, 2020 | -15.58              |
| <b>Total Charges</b>      | <b>- \$15.58</b>    |

.7% Late Payment Charge Due if Paid After JUN 16, 2020

### Corrected Charges

#### Gas Service - Corrected

Rate: GN-10 - Non-Residential

Meter Number: 15772982

Cycle: 8

| Billing Period      | Days | Meter Number | Current Reading | Previous Reading | Difference | Billing x Factor | BTU x Factor | Total Therms |
|---------------------|------|--------------|-----------------|------------------|------------|------------------|--------------|--------------|
| 04/09/20 - 05/04/20 | 25   | 15772982     | 0209            | 0209             | 0          | 1.000            | 1.044        | 0            |

#### CORRECTED GAS CHARGES

|                                    | Amount(\$)         |
|------------------------------------|--------------------|
| Customer Charge                    | 25 Days x \$.49315 |
| <b>Total Corrected Gas Charges</b> | <b>\$12.33</b>     |

(Continued on next page)

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)



SERVICE ADDRESS 350 HAMPTON DR VENICE CA 90291

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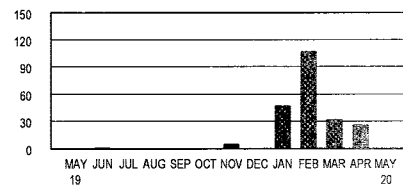
ACCOUNT NUMBER  
090 832 1744 9

GOLD'S GYM ENTERPRISES\*\*BK\*\*  
ENGIE INSIGHT SERVICES INC  
PO BOX 2440  
SPOKANE WA 99210-2440

SoCalGas  
PO BOX C  
MONTEREY PARK CA 91756-5111

|                         | Due By  | Amount         |
|-------------------------|---------|----------------|
| Past Due                | Now     | \$45.89        |
| Current Charges         | 6/12/20 | \$13.43        |
| <b>Total Amount Due</b> |         | <b>\$59.32</b> |

### Gas Usage History (Total Therms used)



|                       | May 19 | Apr 20 | May 20 |
|-----------------------|--------|--------|--------|
| Total Therms used     | 0      | 26     | 0      |
| Daily average Therms  | .0     | .9     | .0     |
| Days in billing cycle | 28     | 29     | 25     |

SoCalGas' gas commodity cost per therm for your billing period:

May.....\$.25654 Apr.....\$.20307

|                         | Due By  | Amount         |
|-------------------------|---------|----------------|
| Past Due                | Now     | \$45.89        |
| Current Charges         | 6/12/20 | \$13.43        |
| <b>Total Amount Due</b> |         | <b>\$59.32</b> |

Please enter amount enclosed.

\$

Write account number on check and make payable to SoCalGas.

80 0908321744 00005932 98

0908321744 0000021593

CY 08 2507 0306 P



ACCOUNT NUMBER 090 832 1744 9

DATE DUE AMOUNT DUE

Jun 12, 2020 \$59.32

DATE MAILED May 21, 2020

Page 2 of 2

1-800-427-2000 English

1-800-427-6029 Español

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**CORRECTED TAXES & FEES ON GAS CHARGES**

Amount(\$)

Los Angeles City Users Tax \$12.33 x 8.92% 1.10

**Total Corrected Taxes & Fees on Gas Charges \$1.10****Total Corrected Charges \$13.43****SoCalGas****Policies and Notices**

**Electronic Check Processing** - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-877-272-3303.

**Closing your Gas Service** - We require two (2) working days and access to the meter to close your gas service.

**Information about Deposits**

**Amount of Deposit** - The amount of deposit required to establish or re-establish service credit is twice the estimated average periodic bill.

**Return of Deposit/Interest on Deposit** - This deposit, together with any interest due, less the amount of any unpaid bills, will normally be returned either on discontinuance of service or after the deposit has been held for twelve (12) consecutive months, during which time continuous gas service has been received and all bills for such service have been paid in accordance with the rules in effect and filed with the Public Utilities Commission of the State of California. No interest will be paid if the service is temporarily or permanently discontinued for non-payment of bills.

**Billing Term Definitions**

**Baseline** - Amount of gas billed at the lowest residential rate.

**Billing Factor** - Adjusts the amount of gas measured for differences in delivery pressure, altitude, and meter calibration.

**BTU Factor** - Adjusts the amount of gas measured to reflect the heating content of gas.

**Climate Zone** - Weather zone in which a customer lives. Colder zones receive more baseline allowance.

**State Regulatory Fee** - A fee used to fund the California Public Utilities Commission. Each customer's fee is determined by the number of therms used.

**Gas Commodity Charge** - Cost of gas purchased by SoCalGas on behalf of its customers.

**Public Purpose Surcharge** - Charge to fund Public Purpose Programs such as California Alternate Rates for Energy (CARE), Energy Savings Assistance Program (ESAP), energy efficiency and research and development. CARE customers pay a reduced surcharge which excludes CARE program costs.

**Public Utilities Commission Notice** - If you believe there is an error on your bill or have a question about your service, please call SoCalGas customer support at (800) 427-2200.

If you are not satisfied with SoCalGas response, submit a complaint to the California Public Utilities Commission (CPUC) by visiting [www.cpuc.ca.gov/complaints/](http://www.cpuc.ca.gov/complaints/). Billing and service complaints are handled by the CPUC's Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco CA 94102. phone: 800-649-7570.

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial one of the numbers below to be routed to the California Relay Service provider in your preferred mode of communication.

**California Relay Service Phone Numbers:**

| Type of Call                | Language          | Toll-Free 800 Number |
|-----------------------------|-------------------|----------------------|
| TTY/VCO/HCO to Voice        | English           | 1-800-735-2929       |
|                             | Spanish           | 1-800-855-3000       |
| Voice to TTY/VCO/HCO        | English           | 1-800-735-2922       |
|                             | Spanish           | 1-800-855-3000       |
| From or to Speech-to-Speech | English & Spanish | 1-800-854-7784       |

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

**Other Important Phone Numbers**

For the following, call

Monday - Friday, 8 a.m. - 5 p.m.:

粵語電話 Cantonese 1-800-427-1420

한국어 전화 Korean 1-800-427-0471

國語電話 Mandarin 1-800-427-1429

NÓI TIẾNG VIỆT Vietnamese 1-800-427-0478

**Self Service Options** available 24

hours a day, 7 days a week . . . . . 1-800-772-5050  
For information regarding payment arrangements, office locations, account balance, billing recap, duplicate bill and CARE applications for income qualified customers.

To locate underground cables &amp;

gas pipes, please call DigAlert,

Monday-Friday, 6 a.m. - 7 p.m. . . . 8-1-1

**Payment Options \$**

**Online:** It's fast, easy and free. Just register or sign into My Account at <http://myaccount.socialgas.com>

**Home banking:** If you pay bills online through your bank, check with them, to see if you can receive your bill online.

**Direct Debit:** Have your payment automatically deducted from your account. For more information, call 1-800-427-2200 or visit [socialgas.com](http://socialgas.com)

**Pay by Phone:** Call 1-800-427-2700 to enroll or, if already enrolled, call to authorize a payment from your checking account.

**By Mail:** Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SoCalGas, PO Box C, Monterey Park, CA 91756

**ATM/Debit/Credit Card or Electronic Check:** You can use most major ATM/debit cards, VISA and MasterCard credit cards, or the Electronic Check thru BillMatrix. A convenience fee is charged. Contact BillMatrix at 1-800-232-6629 or visit [socialgas.com](http://socialgas.com).

**In Person:** Pay in person at one of our conveniently located payment locations. To find the nearest location and hours of operation, call 1-800-427-2200 or visit [socialgas.com](http://socialgas.com).

**SoCalGas Payment Locations**

**Authorize Payment Agencies** - Call the Self Service Options number 1-800-772-5050 for the addresses of payment agencies in your area.

**Company Offices**

Alhambra, 333 E. Main St. Suite J  
Anaheim, 716 S. State College Blvd.  
Banning, 60 E. Ramsey St. #A  
Commerce, 5708 E. Whittier Blvd.  
Compton, 700 N. Long Beach Blvd.  
Corona, 341 S. Lincoln Ave. #A  
Covina, 932 N. Citrus Ave.  
Delano, 1227 Jefferson St.  
Dinuba, 239 E. Tulare St.  
El Centro, 1111 W. Main St.  
El Monte, 11912 Valley Blvd., Suite B  
Fontana, 9781 Sierra Ave. #C  
Glendale, 919 S. Central Ave. #B  
Hanford, 321 N. Dooty St., Suite B  
Hemet, 527 N. San Jacinto St.

Hollywood, 1811 Hillhurst Ave.  
Huntington Park, 5916 Pacific Blvd.  
Indio, 45123 Towne Ave.  
Inglewood, 3530 W. Century Blvd. Ste. 102  
Lancaster, 2065 W. Avenue K  
Lompoc, 128 S. "H" St.  
Los Angeles, 3739 Crenshaw Blvd. #C  
Los Angeles, 4619 S. Central Ave.  
Los Angeles, 2522 N. Daly St.  
Ontario, 962 N. Mountain Ave.  
Oxnard, 1640 E. Gonzales Rd.  
Pasadena, 1214 E. Green St. #102  
Pomona, 196 E. 3rd St.  
Porterville, 59 W. Thurman Ave.  
Riverside, 7000 Indiana Ave. #105

San Bernardino, 1136 N. Mount Vernon Ave. #305  
San Fernando, 444 S. Brand Blvd. Ste. 101  
San Luis Obispo, 2240 Emily St. Suite 140  
San Pedro, 1851 N. Gaffey St. Suite A  
Santa Ana, 738 S. Harbor Blvd.  
Santa Barbara, 134 E. Victoria St.  
Santa Fe Springs, 11516 Telegraph Rd.  
Santa Maria, 550 E. Betteravia Rd. Suite B  
South Gate, 3530 Tweedy Blvd.  
Van Nuys, 6550 Van Nuys Blvd.  
Visalia, 1305 E. Noble Ave.  
Watts, 1665 E. 103rd St.  
Wilmington, 929 N. Avalon Blvd.

**Drop Box Location**

Burbank, Public Service Department, 164 W. Magnolia

**SoCalGas: Delivering affordable, clean and increasingly renewable energy to more than 21 million Californians.**



ACCOUNT NUMBER 090 803 5800 6  
SERVICE FOR  
GOLD'S GYM ENTRPRS\*\*BK\*\*  
358 HAMPTON DR  
VENICE CA 90291-8632

DATE MAILED May 21, 2020  
24 Hour Service  
1-800-427-2000 English  
1-800-427-6029 Español

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**CLOSING BILL**  
**CORRECTED BILL**

**Account Summary**

|                         |                |
|-------------------------|----------------|
| Amount of Last Bill     | \$31.16        |
| Payment Received        | - .00          |
| Reversed Charges        | - 15.58        |
| Corrected Charges       | + 13.43        |
| <b>Total Amount Due</b> | <b>\$29.01</b> |

**Reversed Charges**

|                           |                     |
|---------------------------|---------------------|
| Billing Period            | Original Amount(\$) |
| Apr 9, 2020 - May 8, 2020 | -15.58              |
| <b>Total Charges</b>      | <b>- \$15.58</b>    |

.7% Late Payment Charge Due if Paid After JUN 16, 2020

**Corrected Charges**

**Gas Service - Corrected**

Rate: GN-10 - Non-Residential

Meter Number: 12497457

Cycle: 8

| Billing Period      | Days | Meter Number | Current Reading | Previous Reading | = Difference | x Factor | BTU x Factor | = Total Therms |
|---------------------|------|--------------|-----------------|------------------|--------------|----------|--------------|----------------|
| 04/09/20 - 05/04/20 | 25   | 12497457     | 0856            | 0856             | 0            | 1.000    | 1.044        | 0              |

**CORRECTED GAS CHARGES**

|                 |                    |            |
|-----------------|--------------------|------------|
| Customer Charge | 25 Days x \$.49315 | Amount(\$) |
|                 |                    | 12.33      |

**Total Corrected Gas Charges \$12.33**

(Continued on next page)

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)



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socalgas.com

ACCOUNT NUMBER  
090 803 5800 6

SERVICE ADDRESS 358 HAMPTON DR VENICE CA 90291-8632

GOLD'S GYM ENTRPRS\*\*BK\*\*  
ENGIE INSIGHT SERVICES INC  
PO BOX 2440  
SPOKANE WA 99210-2440

SoCalGas  
PO BOX C  
MONTEREY PARK CA 91756-5111

|            |              |
|------------|--------------|
| DATE DUE   | Jun 12, 2020 |
| AMOUNT DUE | \$29.01      |

SoCalGas' gas commodity cost per therm for your billing period:  
May.....\$.25654 Apr.....\$.20307

|            |              |
|------------|--------------|
| DATE DUE   | Jun 12, 2020 |
| AMOUNT DUE | \$29.01      |

Please enter amount enclosed.

\$

Write account number on check and make payable to SoCalGas.

80 0908035800 00002901 63

0908035800 0000021560

CV 08 2507 0306 P



ACCOUNT NUMBER 090 803 5800 6

DATE DUE AMOUNT DUE

Jun 12, 2020 \$29.01

DATE MAILED May 21, 2020

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1-800-427-2000 English

1-800-427-6029 Español

socialgas.com

**CORRECTED TAXES & FEES ON GAS CHARGES**

Amount(\$)

Los Angeles City Users Tax \$12.33 x 8.92% 1.10

**Total Corrected Taxes & Fees on Gas Charges \$1.10****Total Corrected Charges \$13.43****SoCalGas****Policies and Notices**

**Electronic Check Processing** - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, please have your account number ready and call 1-877-272-3303.

**Closing your Gas Service** - We require two (2) working days and access to the meter to close your gas service.

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|                             | Spanish           | 1-800-855-3000       |
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|                             | Spanish           | 1-800-855-3000       |
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Monday - Friday, 8 a.m. - 5 p.m.:

粵語電話 Cantonese 1-800-427-1420

한국어 전화 Korean 1-800-427-0471

國語電話 Mandarin 1-800-427-1429

NÓI TIẾNG VIỆT Vietnamese 1-800-427-0478

**Self Service Options** available 24

hours a day, 7 days a week ..... 1-800-772-5050  
For information regarding payment arrangements, office locations, account balance, billing recap, duplicate bill and CARE applications for income qualified customers.

To locate underground cables &amp;

gas pipes, please call DigAlert,

Monday-Friday, 6 a.m. - 7 p.m. . . . 8-1-1

**Payment Options \$**

**Online:** It's fast, easy and free. Just register or sign into My Account at <https://myaccount.socialgas.com>

**Home banking:** If you pay bills online through your bank, check with them, to see if you can receive your bill online.

**Direct Debit:** Have your payment automatically deducted from your account. For more information, call 1-800-427-2200 or visit socialgas.com

**Pay by Phone:** Call 1-800-427-2700 to enroll or, if already enrolled, call to authorize a payment from your checking account.

**By Mail:** Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SoCalGas, PO Box C, Monterey Park, CA 91756

**ATM/Debit/Credit Card or Electronic Check:** You can use most major ATM/debit cards, VISA and MasterCard credit cards, or the Electronic Check thru BillMatrix. A convenience fee is charged. Contact BillMatrix at 1-800-232-6629 or visit socialgas.com.

**In Person:** Pay in person at one of our conveniently located payment locations. To find the nearest location and hours of operation, call 1-800-427-2200 or visit socialgas.com.

**SoCalGas Payment Locations**

**Authorize Payment Agencies** - Call the Self Service Options number 1-800-772-5050 for the addresses of payment agencies in your area.

**Company Offices**

Alhambra, 333 E. Main St. Suite J  
Anaheim, 716 S. State College Blvd.  
Banning, 60 E. Ramsey St. #A  
Commerce, 5708 E. Whittier Blvd.  
Compton, 700 N. Long Beach Blvd.  
Corona, 341 S. Lincoln Ave. #A  
Covina, 932 N. Citrus Ave.  
Delano, 1227 Jefferson St.  
Dinuba, 239 E. Tulare St.  
El Centro, 1111 W. Main St.  
El Monte, 11912 Valley Blvd., Suite B  
Fontana, 9781 Sierra Ave. #C  
Glendale, 919 S. Central Ave. #B  
Hanford, 321 N. Dooty St., Suite B  
Hemet, 527 N. San Jacinto St.

Hollywood, 1811 Hillhurst Ave.  
Huntington Park, 5916 Pacific Blvd.  
Indio, 45123 Towne Ave.  
Inglewood, 3530 W. Century Blvd. Ste. 102  
Lancaster, 2065 W. Avenue K  
Lompoc, 128 S. "H" St.  
Los Angeles, 3739 Crenshaw Blvd. #C  
Los Angeles, 4619 S. Central Ave.  
Los Angeles, 2522 N. Daly St.  
Ontario, 962 N. Mountain Ave.  
Oxnard, 1640 E. Gonzales Rd.  
Pasadena, 1214 E. Green St. #102  
Pomona, 196 E. 3rd St.  
Porterville, 59 W. Thurman Ave.  
Riverside, 7000 Indiana Ave. #105

San Bernardino,  
1136 N. Mount Vernon Ave. #305  
San Fernando, 444 S. Brand Blvd. Ste. 101  
San Luis Obispo, 2240 Emily St. Suite 140  
San Pedro, 1851 N. Gaffey St. Suite A  
Santa Ana, 738 S. Harbor Blvd.  
Santa Barbara, 134 E. Victoria St.  
Santa Fe Springs, 11516 Telegraph Rd.  
Santa Maria, 550 E. Betteravia Rd. Suite B  
South Gate, 3530 Tweedy Blvd.  
Van Nuys, 6550 Van Nuys Blvd.  
Visalia, 1305 E. Noble Ave.  
Watts, 1665 E. 103rd St.  
Wilmington, 929 N. Avalon Blvd.

**Drop Box Location**

Burbank, Public Service Department, 164 W. Magnolia

**SoCalGas: Delivering affordable, clean and increasingly renewable energy to more than 21 million Californians.**



ACCOUNT NUMBER 092 903 5800 2  
SERVICE FOR  
GOLD'S GYM\*\*BK\*\*  
364 HAMPTON DR  
VENICE CA 90291

DATE MAILED May 21, 2020  
24 Hour Service  
1-800-427-2000 English  
1-800-427-6029 Español

Page 1 of 3

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H

## CLOSING BILL

A meter calibration adjustment factor has been incorporated in the Billing Factor for this bill period. The calibration factor corrects small meter registration inaccuracies, effectively reducing the recorded registration by 2%.

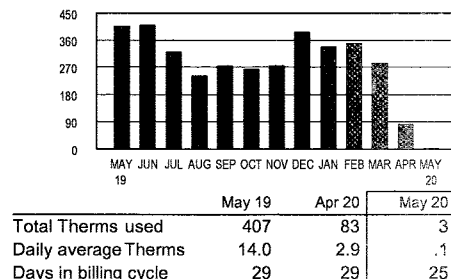
☒ Did you overlook paying your last bill? Please pay the total amount due. Disregard this message if payment was already made. Thank you.

## Account Summary

|                         |                 |
|-------------------------|-----------------|
| Amount of Last Bill     | \$133.79        |
| Payment Received        | - .00           |
| Reversed Charges        | - 21.43         |
| Corrected Charges       | + 16.92         |
| <b>Total Amount Due</b> | <b>\$129.28</b> |

|                         | Due By  | Amount          |
|-------------------------|---------|-----------------|
| Past Due                | Now     | \$112.36        |
| Current Charges         | 6/12/20 | \$16.92         |
| <b>Total Amount Due</b> |         | <b>\$129.28</b> |

## Gas Usage History (Total Therms used)



## Reversed Charges

| Billing Period            | Original Amount(\$) |
|---------------------------|---------------------|
| Apr 9, 2020 - May 8, 2020 | -21.43              |
| <b>Total Charges</b>      | <b>- \$21.43</b>    |

.7% Late Payment Charge Due if Paid After JUN 16, 2020

## Corrected Charges

### Gas Service - Corrected

Rate: GN-10 - Non-Residential

Meter Number: 10818481

Cycle: 8

| Billing Period      | Days | Meter Number | Current Reading | Previous Reading | Difference | Billing x Factor | BTU x Factor | Total Therms |
|---------------------|------|--------------|-----------------|------------------|------------|------------------|--------------|--------------|
| 04/09/20 - 05/04/20 | 25   | 10818481     | 8840            | 8837             | 3          | 0.980            | 1.044        | 3            |

(Continued on next page)

SoCalGas' gas commodity cost per therm for your billing period:

May ..... \$.25654 Apr ..... \$.20307

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)



SERVICE ADDRESS 364 HAMPTON DR VENICE CA 90291

**Save Paper & Postage**  
PAY ONLINE  
socalgas.com

ACCOUNT NUMBER  
092 903 5800 2

|                         | Due By  | Amount          |
|-------------------------|---------|-----------------|
| Past Due                | Now     | \$112.36        |
| Current Charges         | 6/12/20 | \$16.92         |
| <b>Total Amount Due</b> |         | <b>\$129.28</b> |

Please enter amount enclosed.

\$

Write account number on check and make payable to SoCalGas.

GOLD'S GYM\*\*BK\*\*  
ENGIE INSIGHT SERVICES INC  
PO BOX 2440  
SPOKANE WA 99210-2440

SoCalGas  
PO BOX C  
MONTEREY PARK CA 91756-5111

80 0929035800 00012928 20

0929035800 0000045127

CY 08 2507 0306 P



ACCOUNT NUMBER 092 903 5800 2

DATE DUE AMOUNT DUE

Jun 12, 2020 \$129.28

DATE MAILED May 21, 2020

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1-800-427-2000 English

1-800-427-6029 Español

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**CORRECTED GAS CHARGES**

|                                    |                    | Amount(\$) |
|------------------------------------|--------------------|------------|
| Customer Charge                    | 25 Days x \$.49315 | 12.33      |
| Gas Transportation (Details below) | 3 Therms           |            |
| Tier 1                             |                    |            |
| Therms used                        | 3                  |            |
| Rate/Therm                         | \$.78333           |            |
| Charge                             | \$2.35             | = 2.35     |

|                                    |                     |                |
|------------------------------------|---------------------|----------------|
| Gas Commodity                      | 3 Therms x \$.21163 | .63            |
| <b>Total Corrected Gas Charges</b> |                     | <b>\$15.31</b> |

**CORRECTED TAXES & FEES ON GAS CHARGES**

|                            |                     | Amount(\$) |
|----------------------------|---------------------|------------|
| State Regulatory Fee       | 3 Therms x \$.00247 | .01        |
| Public Purpose Surcharge   | 3 Therms x \$.07718 | .23        |
| Los Angeles City Users Tax | \$15.31 x 8.92%     | 1.37       |

**Total Corrected Taxes & Fees on Gas Charges \$1.61****Total Corrected Charges \$16.92****Other Important Phone Numbers**

For the following, call

Monday - Friday, 8 a.m. - 5 p.m.:

粵語 電話 Cantonese **1-800-427-1420**한국어 전화 Korean **1-800-427-0471**國語 電話 Mandarin **1-800-427-1429**NÓI TIẾNG VIỆT Vietnamese **1-800-427-0478****Self Service Options** available 24hours a day, 7 days a week **1-800-772-5050**

For information regarding payment arrangements, office locations, account balance, billing recap, duplicate bill and CARE applications for income qualified customers.

To locate underground cables &amp; gas pipes, please call DigAlert,

Monday-Friday, 6 a.m. - 7 p.m. . . . **8-1-1****Payment Options \$****Online:** It's fast, easy and free. Just register or sign into My Account at <https://myaccount.socalgas.com>**Home banking:** If you pay bills online through your bank, check with them, to see if you can receive your bill online.**Direct Debit:** Have your payment automatically deducted from your account. For more information, call 1-800-427-2200 or visit [socalgas.com](https://socalgas.com)**Pay by Phone:** Call 1-800-427-2700 to enroll or, if already enrolled, call to authorize a payment from your checking account.**By Mail:** Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to SoCalGas, PO Box C, Monterey Park, CA 91756**ATM/Debit/Credit Card or Electronic Check:** You can use most major ATM/debit cards, VISA and MasterCard credit cards, or the Electronic Check thru BillMatrix. A convenience fee is charged. Contact BillMatrix at 1-800-232-6629 or visit [socalgas.com](https://socalgas.com).**In Person:** Pay in person at one of our conveniently located payment locations. To find the nearest location and hours of operation, call 1-800-427-2200 or visit [socalgas.com](https://socalgas.com).**SoCalGas Payment Locations****Authorize Payment Agencies** - Call the Self Service Options number 1-800-772-5050 for the addresses of payment agencies in your area.**Company Offices**

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socalgas.com

## SoCalGas

### Policies and Notices

**Electronic Check Processing** - When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. **If you do not wish to participate in this program, please have your account number ready and call 1-877-272-3303.**

**Closing your Gas Service** - We require two (2) working days and access to the meter to close your gas service.

### Information about Deposits

**Amount of Deposit** - The amount of deposit required to establish or re-establish service credit is twice the estimated average periodic bill.

**Return of Deposit/Interest on Deposit** - This deposit, together with any interest due, less the amount of any unpaid bills, will normally be returned either on discontinuance of service or after the deposit has been held for twelve (12) consecutive months, during which time continuous gas service has been received and all bills for such service have been paid in accordance with the rules in effect and filed with the Public Utilities Commission of the State of California. No interest will be paid if the service is temporarily or permanently discontinued for non-payment of bills.

### Billing Term Definitions

**Baseline** - Amount of gas billed at the lowest residential rate.

**Billing Factor** - Adjusts the amount of gas measured for differences in delivery pressure, altitude, and meter calibration.

**BTU Factor** - Adjusts the amount of gas measured to reflect the heating content of gas.

**Climate Zone** - Weather zone in which a customer lives. Colder zones receive more baseline allowance.

**State Regulatory Fee** - A fee used to fund the California Public Utilities Commission. Each customer's fee is determined by the number of therms used.

**Gas Commodity Charge** - Cost of gas purchased by SoCalGas on behalf of its customers.

**Public Purpose Surcharge** - Charge to fund Public Purpose Programs such as California Alternate Rates for Energy (CARE), Energy Savings Assistance Program (ESAP), energy efficiency and research and development. CARE customers pay a reduced surcharge which excludes CARE program costs.

**Public Utilities Commission Notice** - If you believe there is an error on your bill or have a question about your service, please call SoCalGas customer support at (800) 427-2200.

If you are not satisfied with SoCalGas response, submit a complaint to the California Public Utilities Commission (CPUC) by visiting [www.cpuc.ca.gov/complaints/](http://www.cpuc.ca.gov/complaints/). Billing and service complaints are handled by the CPUC's Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco CA 94102, phone 800-649-7570.

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial one of the numbers below to be routed to the California Relay Service provider in your preferred mode of communication.

### California Relay Service Phone Numbers:

| Type of Call                | Language          | Toll-Free 800 Number |
|-----------------------------|-------------------|----------------------|
| TTY/VCO/HCO to Voice        | English           | 1-800-735-2929       |
|                             | Spanish           | 1-800-855-3000       |
| Voice to TTY/VCO/HCO        | English           | 1-800-735-2922       |
|                             | Spanish           | 1-800-855-3000       |
| From or to Speech-to-Speech | English & Spanish | 1-800-854-7784       |

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.