

**Fill in this information to identify the case:**

Debtor 1 Gold's Gym International, Inc.

Debtor 2 \_\_\_\_\_  
(Spouse, if filing)

United States Bankruptcy Court for the: Northern District of Texas, Dallas Division

Case number 20-31319-hdh11

E-Filed on 08/05/2020  
Claim # 215

## Official Form 410

## Proof of Claim

**04/19**

**Read the instructions before filling out this form. This form is for making a claim for payment in a bankruptcy case. Do not use this form to make a request for payment of an administrative expense. Make such a request according to 11 U.S.C. § 503.**

**Filers must leave out or redact** information that is entitled to privacy on this form or on any attached documents. Attach redacted copies of any documents that support the claim, such as promissory notes, purchase orders, invoices, itemized statements of running accounts, contracts, judgments, mortgages, and security agreements. **Do not send original documents;** they may be destroyed after scanning. If the documents are not available, explain in an attachment.

A person who files a fraudulent claim could be fined up to \$500,000, imprisoned for up to 5 years, or both. 18 U.S.C. §§ 152, 157, and 3571.

**Fill in all the information about the claim as of the date the case was filed. That date is on the notice of bankruptcy (Form 309) that you received.**

**Part 1: Identify the Claim**

<b>1. Who is the current creditor?</b>		<u>Level 3 Telecom Holdings, LLC</u> Name of the current creditor (the person or entity to be paid for this claim)	
		Other names the creditor used with the debtor _____	
<b>2. Has this claim been acquired from someone else?</b>		<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes. From whom? _____	
<b>3. Where should notices and payments to the creditor be sent?</b>  Federal Rule of Bankruptcy Procedure (FRBP) 2002(g)	<b>Where should notices to the creditor be sent?</b>		<b>Where should payments to the creditor be sent? (if different)</b>
	Name <u>CenturyLink Communications</u>  1025 Eldorado Blvd. Attn: Legal - BKY Number Street  Broomfield CO 80021 City State ZIP Code  Contact phone _____ Contact email <u>bankruptcylegal@centurylink.com</u>		Name _____  Number Street _____  City State ZIP Code _____  Contact phone _____ Contact email _____  Uniform claim identifier for electronic payments in chapter 13 (if you use one): _____
<b>4. Does this claim amend one already filed?</b>		<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes. Claim number on court claims registry (if known) _____ Filed on _____ MM / DD / YYYY	
<b>5. Do you know if anyone else has filed a proof of claim for this claim?</b>		<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes. Who made the earlier filing? _____	

**Part 2:** Give Information About the Claim as of the Date the Case Was Filed

6. Do you have any number you use to identify the debtor? ☐ No  
☒ Yes. Last 4 digits of the debtor's account or any number you use to identify the debtor: 0 9 5 7

7. How much is the claim? \$ 11,850.00. Does this amount include interest or other charges?  
☒ No  
☐ Yes. Attach statement itemizing interest, fees, expenses, or other charges required by Bankruptcy Rule 3001(c)(2)(A).

8. What is the basis of the claim? Examples: Goods sold, money loaned, lease, services performed, personal injury or wrongful death, or credit card.  
Attach redacted copies of any documents supporting the claim required by Bankruptcy Rule 3001(c).  
Limit disclosing information that is entitled to privacy, such as health care information.  
Telecomm/IP Data Svcs

9. Is all or part of the claim secured? ☒ No  
☐ Yes. The claim is secured by a lien on property.  
**Nature of property:**  
☐ Real estate. If the claim is secured by the debtor's principal residence, file a *Mortgage Proof of Claim Attachment* (Official Form 410-A) with this *Proof of Claim*.  
☐ Motor vehicle  
☐ Other. Describe: \_\_\_\_\_  
**Basis for perfection:** \_\_\_\_\_  
Attach redacted copies of documents, if any, that show evidence of perfection of a security interest (for example, a mortgage, lien, certificate of title, financing statement, or other document that shows the lien has been filed or recorded.)  
**Value of property:** \$ \_\_\_\_\_  
**Amount of the claim that is secured:** \$ \_\_\_\_\_  
**Amount of the claim that is unsecured:** \$ \_\_\_\_\_ (The sum of the secured and unsecured amounts should match the amount in line 7.)  
**Amount necessary to cure any default as of the date of the petition:** \$ \_\_\_\_\_  
**Annual Interest Rate** (when case was filed) \_\_\_\_\_ %  
☐ Fixed  
☐ Variable

10. Is this claim based on a lease? ☒ No  
☐ Yes. Amount necessary to cure any default as of the date of the petition. \$ 0.00

11. Is this claim subject to a right of setoff? ☒ No  
☐ Yes. Identify the property: \_\_\_\_\_

12. Is all or part of the claim entitled to priority under 11 U.S.C. § 507(a)?

A claim may be partly priority and partly nonpriority. For example, in some categories, the law limits the amount entitled to priority.

☒ No

☐ Yes. Check one:

☐ Domestic support obligations (including alimony and child support) under 11 U.S.C. § 507(a)(1)(A) or (a)(1)(B).

☐ Up to \$3,025\* of deposits toward purchase, lease, or rental of property or services for personal, family, or household use. 11 U.S.C. § 507(a)(7).

☐ Wages, salaries, or commissions (up to \$13,650\*) earned within 180 days before the bankruptcy petition is filed or the debtor's business ends, whichever is earlier. 11 U.S.C. § 507(a)(4).

☐ Taxes or penalties owed to governmental units. 11 U.S.C. § 507(a)(8).

☐ Contributions to an employee benefit plan. 11 U.S.C. § 507(a)(5).

☐ Other. Specify subsection of 11 U.S.C. § 507(a)( ) that applies.

Amount entitled to priority

\$ 0.00

\$ 0.00

\$ 0.00

\$ 0.00

\$ 0.00

\$ 0.00

\* Amounts are subject to adjustment on 4/01/22 and every 3 years after that for cases begun on or after the date of adjustment.

Part 3: Sign Below

The person completing this proof of claim must sign and date it. FRBP 9011(b).

If you file this claim electronically, FRBP 5005(a)(2) authorizes courts to establish local rules specifying what a signature is.

A person who files a fraudulent claim could be fined up to \$500,000, imprisoned for up to 5 years, or both. 18 U.S.C. §§ 152, 157, and 3571.

Check the appropriate box:

☒ I am the creditor.

☐ I am the creditor's attorney or authorized agent.

☐ I am the trustee, or the debtor, or their authorized agent. Bankruptcy Rule 3004.

☐ I am a guarantor, surety, endorser, or other codebtor. Bankruptcy Rule 3005.

I understand that an authorized signature on this *Proof of Claim* serves as an acknowledgment that when calculating the amount of the claim, the creditor gave the debtor credit for any payments received toward the debt.

I have examined the information in this *Proof of Claim* and have a reasonable belief that the information is true and correct.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on date 08/05/2020  
MM / DD / YYYY

Kim Bartlett

Signature

Print the name of the person who is completing and signing this claim:

Name Kim Bartlett  
First name Middle name Last name

Title Sr. Paralegal

Company CenturyLink Communications  
Identify the corporate servicer as the company if the authorized agent is a servicer.

Address  
Number Street

City State ZIP Code

Contact phone Email

Attachment 1 - GGI Holdings (Gold's Gym) Claim Backup\_Redacted.pdf

Description -

## Gold's Gym International, Inc. Acct 310957-TW

Invoice #	Type	Invoice Date	Due Date	Amount	Adjustments	Credit	Payment	Balance	Pre-petition	Post-petition
120954597	INV	6/24/2020	7/24/2020	4,879.01				4,879.01	-	4,879.01
110811557	INV	5/24/2020	6/23/2020	4,879.01				4,879.01	-	4,879.01
91665686	INV	4/24/2020	5/24/2020	4,879.01	73.19			4,952.20	1,888.65	3,063.55
90655417	INV	3/24/2020	4/23/2020	4,943.60	148.30			5,091.90	4,943.60	148.30
89704430	INV	2/24/2020	3/25/2020	4,943.60	222.45			5,166.05	5,017.75	148.30
Total								24,968.17	11,850.00	13,118.17



1025 Eldorado Blvd., Broomfield, CO 80021

ATTN: ACCOUNTS PAYABLE  
Gold's Gym International, Inc.  
4001 MAPLE AVE  
Suite 200  
DALLAS TX 75219

Invoice of Level 3 Telecom Holdings, LLC, a CenturyLink company,  
on behalf of itself and its affiliates

### Manage your services your way

Manage your services online! View and pay your invoice, manage repair tickets, check order status and much more. To log in or register, go to [www.centurylink.com/business/login](http://www.centurylink.com/business/login).

You can also manage your invoices online with paperless billing to save both paper and time.

### Invoice

Page 1 of 4

Billing Account Number **310957**  
Invoice Number 89704430  
Payment Due March 25, 2020  
Invoice Date February 24, 2020

How to reach CenturyLink:  
877-453-8353  
[Billing@centurylink.com](mailto:Billing@centurylink.com)

### Bill-At-A-Glance

Previous Statement Balance	4,943.60
Payment Received - Thank You!	(4,943.60)
Credits/Adjustments	0.00
Balance	0.00

Current Charges 4,943.60

Total Amount Due	USD	<b>4,943.60</b>
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### News You Can Use

Control Center/MyLevel3 gives you the ability to view, download, validate and analyze your invoices, manage billing disputes and requests, and pay your bills online. And with the new intuitive dashboard design, you have instant access to all of these features directly from your homepage. Visit [www.centurylink.com/business/login](http://www.centurylink.com/business/login) today to learn more about all of the ways Control Center/MyLevel3 can help make your billing process faster and easier than ever before.



### Remittance - We appreciate your business!

Name Gold's Gym International, Inc.  
Billing Account Number 310957 7  
Invoice Number 89704430  
Payment Due March 25, 2020

Total Amount Due	USD	<b>4,943.60</b>
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Pay your bill online at: [www.centurylink.com/business/login](http://www.centurylink.com/business/login)

Level 3 Communications, LLC  
PO Box 910182  
Denver, CO 80291-0182

Amount Enclosed:

--	--	--	--	--	--	--	--	--	--

- Detach and enclose this portion with your payment
- Make check payable to Level 3 Communications, LLC
- Write the invoice number on the check
- Mail check to address noted in this Remittance section

200325 000000089704430 00000000000000310957 7 2 00000494360 4

Billing Account Number  
Invoice Number  
Invoice Date

**310957**  
89704430  
Feb 24, 2020

**1. What is PICC?**

PICC can also be called Carrier Line Charge. The Federal Communications Commission (FCC) mandated that all long distance companies pay the local telephone company a monthly PICC on most of your telephone lines. This charge is passed to you and may increase or decrease from time to time.

**2. What is the Federal Universal Service Fund Surcharge?**

Federal Universal Service Fund Surcharge is the recovery of the amount due to the Federal Universal Service Fund. Universal service is a Federal Communications Commission (FCC) program designed to ensure affordable access to telecommunications services to low-income customers, rural areas, school and libraries, and rural health care facilities. The Federal Universal Service fund was established by Congress in order to promote and encourage telecommunications infrastructure and service availability nationwide. All telecommunications providers that offer interstate and international voice and data, private line, directory assistance and other regulated services in the United States are required by the FCC to contribute on an equitable and nondiscriminatory basis to the Federal Universal Service Fund.

**3. What is the Cost Recovery Fee?**

A Cost Recovery Fee allows CenturyLink to recover regulatory fees and expenses incurred by CenturyLink such as FCC regulatory fees, federal regulatory fees to fund programs, various State Public Utilities Commission (PUC) fees, various state business licenses, and various state annual regulatory fees.

**4. What is the Property Surcharge?**

A Property Surcharge allows CenturyLink to recover a portion of the property tax it pays to state and local jurisdictions.

**5. What is the customer portal?**

The customer portal provides you with convenient and secure billing options. You can:

- View, download and analyze your CenturyLink invoices
- Pay your invoices easily online with the option to set up recurring payments
- Submit and manage billing inquiries, disputes and requests
- Create standard and custom reports
- "Go green" by turning off your paper invoice

Need access to the portal? Visit [www.centurylink.com/business/login](http://www.centurylink.com/business/login) for more information on how to register. For any questions related to the portal, email [PortalAccess@centurylink.com](mailto:PortalAccess@centurylink.com) or call 877-453-8353.

**6. When is my invoice available online?**

You can view your invoice in the customer portal approximately 3 to 5 days after your Invoice Date. Your Invoice Date is shown on the top right corner of your invoice.

**7. What is a Prorate?**

Some products and services are billed one month in advance. If you sign up for one of these services in the middle of your billing period, your charges for that time period will be less than a full month's charge. This partial month charge is called a prorate.

**8. When is my invoice due?**

Your invoice is due upon receipt unless payment terms are specifically identified in your Master Services Agreement. If the total amount is not paid on time, your account is considered past due. Failure to pay a past due amount is considered a material breach of contract and may result in suspension of service and subsequent termination of your service contract.

**Level 3 Telecom Holdings, LLC is a disregarded entity for U.S. federal tax purposes into Level 3 Financing, Inc. Federal Tax Id 47-0735805**

**9. How will credits appear on my invoice?**

Credits will appear in the Credits section of the invoice. Credits are identified with brackets surrounding the amount.

**10. What is a Payphone Surcharge?**

The Payphone Surcharge compensates the payphone owner for the use of their phones. This surcharge is mandated by the FCC and applies to all completed calls placed from a payphone when using toll-free numbers or any similar access codes. These calls are identified with a "H" next to the call amount in the Usage Detail section.

**11. What is a Minimum Usage Charge?**

A Minimum Usage Charge is the difference between your monthly usage guarantee, as agreed upon in your Service Contract, and your monthly usage plus applicable monthly recurring charges. This charge will only appear on your invoice if your monthly usage falls below your monthly usage guarantee.

**12. How do I submit a dispute?**

If you have any questions or concerns about your invoice, please contact the Billing Inquiry Department at 877-453-8353, through the customer portal or [Care.inquiry@centurylink.com](mailto:Care.inquiry@centurylink.com). CenturyLink must be notified and receive a written explanation of the disputed charges within 30 days of the due date. The written explanation of the dispute must include the following information:

- Account name and number
- Date of invoice
- Amount of disputed charges
- Type of disputed charges
- Reason charges are being disputed

Upon our receipt of such notification and written explanation, we will begin investigating the reason the charges are being disputed.

Any unpaid charges will accrue late fees and the settlement of the late fees will be addressed upon the resolution of the disputed charges.

**13. How do I submit a disconnect request?**

Customer initiated disconnect requests can be submitted through

[www.centurylink.com/business/login](http://www.centurylink.com/business/login) or [www.centurylink.com/business/help/customer-center/requesting-disconnects.html](http://www.centurylink.com/business/help/customer-center/requesting-disconnects.html)

Go to Products & Services > Order Status to submit your new request. The service(s) you request to be disconnected will have an estimated Bill Stop Date of 30 days from the received date of the request unless the requested date is greater than 30 days from the received date or your contract states otherwise.

Any subsequent requests for assistance or questions can be emailed directly to [disconnects@centurylink.com](mailto:disconnects@centurylink.com).

**14. How do I use the Telecommunication Relay Service (TRS)?**

To utilize the TRS system, simply dial 711. For additional information, consult the FCC website: <http://www.fcc.gov/cgb/dro/trs.html>

**Level 3 Communications, LLC Tax ID: GST/HST#: 84539 3941 RT 0001 QST#: 1214162918**

**Gold's Gym International, Inc.**
**CHARGE SUMMARY**

Recurring Charges	3,505.00
Non-Recurring Charges	0.00
Usage Charges	0.00
Taxes, Fees and Surcharges	1,438.60
<b>Total Current Charges USD*</b>	<b>4,943.60</b>

\*Total Current Charges USD excludes finance charges

**AGING**

Current	4,943.60
0-30 Days	0.00
31-60 Days	0.00
61-90 Days	0.00
Over 90 Days	0.00
<b>Amount Due</b>	<b>4,943.60</b>

**PAYMENT DETAIL**

Receipt Date	Applied Date	Applied To	Receipt Number	Amount
Feb 21, 2020	Feb 21, 2020	88682185	Lockbox Check 381028	(4,943.60)
<b>Total Payments</b>				<b>(4,943.60)</b>

**OUTSTANDING BALANCE**

Invoice Date	Invoice Number	Invoice Amount	Credits/ Adjustments	Payments	Finance Charges	Total Amount Due USD
Jan 24, 2020	88682185	4,943.60	0.00	(4,943.60)	0.00	0.00
Feb 24, 2020	89704430	4,943.60	0.00	0.00	0.00	4,943.60
		<b>9,887.20</b>	<b>0.00</b>	<b>(4,943.60)</b>	<b>0.00</b>	<b>4,943.60</b>

**TAXES, FEES AND SURCHARGES**

	Federal / International	State	County	City	Other	Total
<b>Taxes</b>						
State and Local Taxes	0.00	282.47	0.00	90.39	0.00	372.86
<b>Total Taxes</b>	<b>0.00</b>	<b>282.47</b>	<b>0.00</b>	<b>90.39</b>	<b>0.00</b>	<b>372.86</b>
<b>Fees and Surcharges</b>						
Federal Universal Service Fund Surcharge	794.37	0.00	0.00	0.00	0.00	794.37
Right of Way Fee	0.00	0.00	0.00	29.36	0.00	29.36
Cost Recovery Fee	0.00	205.05	0.00	0.00	0.00	205.05
Recovery Surcharge						
TX Recovery Surcharge	0.00	18.39	0.00	0.00	0.00	18.39
Franchise Cost Recovery	0.00	0.00	0.00	18.57	0.00	18.57
<b>Total Fees and Surcharges</b>	<b>794.37</b>	<b>223.44</b>	<b>0.00</b>	<b>47.93</b>	<b>0.00</b>	<b>1,065.74</b>
<b>Total Taxes, Fees and Surcharges</b>	<b>794.37</b>	<b>505.91</b>	<b>0.00</b>	<b>138.32</b>	<b>0.00</b>	<b>1,438.60</b>

**PRODUCT SUMMARY**

Product	Amount	Taxes, Fees, Surcharges	Total
Eline Recurring Charges	3,505.00	1,438.60	4,943.60
<b>Total Current Charges</b>	<b>3,505.00</b>	<b>1,438.60</b>	<b>4,943.60</b>

**LOCATION SUMMARY**

Charge Type	Amount	Taxes, Fees, Surcharges	Total
<b>400 S AKARD ST, DALLAS, TX</b>			
Eline Recurring Charges	595.00	254.71	849.71
<b>Total 400 S AKARD ST, DALLAS, TX</b>	<b>595.00</b>	<b>254.71</b>	<b>849.71</b>
<b>4001 MAPLE AVE, DALLAS, TX</b>			
Eline Recurring Charges	2,910.00	1,183.89	4,093.89
<b>Total 4001 MAPLE AVE, DALLAS, TX</b>	<b>2,910.00</b>	<b>1,183.89</b>	<b>4,093.89</b>
<b>Total Charges</b>	<b>3,505.00</b>	<b>1,438.60</b>	<b>4,943.60</b>



Gold's Gym International, Inc.

## SERVICE LEVEL ACTIVITY

Service ID	Description	Billing Period	Units	Amount	Taxes, Fees, Surcharges	Total
310957						
44/KFFN/118770/TWCS						
1168474	Eline	Loc A: 4001 MAPLE AVE, DALLAS, TX				
Legacy Service Location ID: 209300						
Transparent UNI 1Gbps		MRC Feb 24, 2020 - Mar 23, 2020	1	595.00	254.71	849.71
Total 44/KFFN/118770/TWCS				595.00	254.71	849.71
44/KFFN/118771/TWCS						
1168475	Eline	Loc A: 400 S AKARD ST, DALLAS, TX				
Legacy Service Location ID: 209301						
Transparent UNI 1Gbps		MRC Feb 24, 2020 - Mar 23, 2020	1	595.00	254.71	849.71
Total 44/KFFN/118771/TWCS				595.00	254.71	849.71
VLXX/144522/TWCS						
1168476	Eline	Loc A: 4001 MAPLE AVE, DALLAS, TX		Loc Z: 400 S AKARD ST, DALLAS, TX		
Legacy Service Location ID: 209300						
Basic EVPL EVC 1Gbps		MRC Feb 24, 2020 - Mar 23, 2020	2	2,315.00	929.18	3,244.18
Total VLXX/144522/TWCS				2,315.00	929.18	3,244.18
Total 310957				3,505.00	1,438.60	4,943.60



ATTN: ACCOUNTS PAYABLE  
Gold's Gym International, Inc.  
4001 MAPLE AVE  
Suite 200  
DALLAS TX 75219

200423 000000090655417 000000000000000310957 7 2 00000988720 2

Billing Account Number  
Invoice Number  
Invoice Date

**310957**  
90655417  
Mar 24, 2020

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**Level 3 Communications, LLC Tax ID: GST/HST#: 84539 3941 RT 0001 QST#: 1214162918**

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<b>Amount Due</b>	<b>9,887.20</b>

**OUTSTANDING BALANCE**

Invoice Date	Invoice Number	Invoice Amount	Credits/ Adjustments	Payments	Finance Charges	Total Amount Due USD
Feb 24, 2020	89704430	4,943.60	0.00	0.00	0.00	4,943.60
Mar 24, 2020	90655417	4,943.60	0.00	0.00	0.00	4,943.60
		<b>9,887.20</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>9,887.20</b>

**TAXES, FEES AND SURCHARGES**

	Federal / International	State	County	City	Other	Total
<b>Taxes</b>						
State and Local Taxes	0.00	282.47	0.00	90.39	0.00	372.86
<b>Total Taxes</b>	<b>0.00</b>	<b>282.47</b>	<b>0.00</b>	<b>90.39</b>	<b>0.00</b>	<b>372.86</b>
<b>Fees and Surcharges</b>						
Federal Universal Service Fund Surcharge	794.37	0.00	0.00	0.00	0.00	794.37
Right of Way Fee	0.00	0.00	0.00	29.36	0.00	29.36
Cost Recovery Fee	0.00	205.05	0.00	0.00	0.00	205.05
Recovery Surcharge						
TX Recovery Surcharge	0.00	18.39	0.00	0.00	0.00	18.39
Franchise Cost Recovery	0.00	0.00	0.00	18.57	0.00	18.57
<b>Total Fees and Surcharges</b>	<b>794.37</b>	<b>223.44</b>	<b>0.00</b>	<b>47.93</b>	<b>0.00</b>	<b>1,065.74</b>
<b>Total Taxes, Fees and Surcharges</b>	<b>794.37</b>	<b>505.91</b>	<b>0.00</b>	<b>138.32</b>	<b>0.00</b>	<b>1,438.60</b>

**PRODUCT SUMMARY**

Product	Amount	Taxes, Fees, Surcharges	Total
Eline Recurring Charges	3,505.00	1,438.60	4,943.60
<b>Total Current Charges</b>	<b>3,505.00</b>	<b>1,438.60</b>	<b>4,943.60</b>

**LOCATION SUMMARY**

Charge Type	Amount	Taxes, Fees, Surcharges	Total
<b>400 S AKARD ST, DALLAS, TX</b>			
Eline Recurring Charges	595.00	254.71	849.71
<b>Total 400 S AKARD ST, DALLAS, TX</b>	<b>595.00</b>	<b>254.71</b>	<b>849.71</b>
<b>4001 MAPLE AVE, DALLAS, TX</b>			
Eline Recurring Charges	2,910.00	1,183.89	4,093.89
<b>Total 4001 MAPLE AVE, DALLAS, TX</b>	<b>2,910.00</b>	<b>1,183.89</b>	<b>4,093.89</b>
<b>Total Charges</b>	<b>3,505.00</b>	<b>1,438.60</b>	<b>4,943.60</b>

Gold's Gym International, Inc.

## SERVICE LEVEL ACTIVITY

Service ID	Description	Billing Period	Units	Amount	Taxes, Fees, Surcharges	Total
310957						
44/KFFN/118770/TWCS						
1168474	Eline	Loc A: 4001 MAPLE AVE, DALLAS, TX				
Legacy Service Location ID: 209300						
Transparent UNI 1Gbps		MRC Mar 24, 2020 - Apr 23, 2020	1	595.00	254.71	849.71
Total 44/KFFN/118770/TWCS				595.00	254.71	849.71
44/KFFN/118771/TWCS						
1168475	Eline	Loc A: 400 S AKARD ST, DALLAS, TX				
Legacy Service Location ID: 209301						
Transparent UNI 1Gbps		MRC Mar 24, 2020 - Apr 23, 2020	1	595.00	254.71	849.71
Total 44/KFFN/118771/TWCS				595.00	254.71	849.71
VLXX/144522/TWCS						
1168476	Eline	Loc A: 4001 MAPLE AVE, DALLAS, TX		Loc Z: 400 S AKARD ST, DALLAS, TX		
Legacy Service Location ID: 209300						
Basic EVPL EVC 1Gbps		MRC Mar 24, 2020 - Apr 23, 2020	2	2,315.00	929.18	3,244.18
Total VLXX/144522/TWCS				2,315.00	929.18	3,244.18
Total 310957				3,505.00	1,438.60	4,943.60



1025 Eldorado Blvd., Broomfield, CO 80021

ATTN: ACCOUNTS PAYABLE  
Gold's Gym International, Inc.  
4001 MAPLE AVE  
Suite 200  
DALLAS TX 75219

Invoice of Level 3 Telecom Holdings, LLC, a CenturyLink company,  
on behalf of itself and its affiliates

### Manage your services your way

Manage your services online! View and pay your invoice, manage repair tickets, check order status and much more. To log in or register, go to [www.centurylink.com/business/login](http://www.centurylink.com/business/login).

You can also manage your invoices online with paperless billing to save both paper and time.

### Invoice

Page 1 of 4

Billing Account Number	310957
Invoice Number	91665686
Payment Due	May 24, 2020
Invoice Date	April 24, 2020

How to reach CenturyLink:  
877-453-8353  
[Billing@centurylink.com](mailto:Billing@centurylink.com)

### Bill-At-A-Glance

Previous Statement Balance	9,887.20
Payments	0.00
Credits/Adjustments	0.00
Amount Past Due	9,887.20

Current Charges	4,879.01
Finance Charges	74.15

Total Amount Due	USD	14,840.36
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Your invoice reflects an amount past due. If you have not already done so, please pay **total amount due** in accordance with your payment terms.

### News You Can Use

Control Center/MyLevel3 gives you the ability to view, download, validate and analyze your invoices, manage billing disputes and requests, and pay your bills online. And with the new intuitive dashboard design, you have instant access to all of these features directly from your homepage. Visit [www.centurylink.com/business/login](http://www.centurylink.com/business/login) today to learn more about all of the ways Control Center/MyLevel3 can help make your billing process faster and easier than ever before.



### Remittance - We appreciate your business!

Name	Gold's Gym International, Inc.
Billing Account Number	310957 7
Invoice Number	91665686
Payment Due	May 24, 2020

Total Amount Due	USD	14,840.36
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Pay your bill online at: [www.centurylink.com/business/login](http://www.centurylink.com/business/login)

Level 3 Communications, LLC  
PO Box 910182  
Denver, CO 80291-0182

Amount Enclosed:

--	--	--	--	--	--	--	--	--	--

- Detach and enclose this portion with your payment
- Make check payable to Level 3 Communications, LLC
- Write the invoice number on the check
- Mail check to address noted in this Remittance section

200524 000000091665686 00000000000000310957 7 2 00001484036 2

Billing Account Number  
Invoice Number  
Invoice Date

**310957**  
91665686  
Apr 24, 2020

**1. What is PICC?**

PICC can also be called Carrier Line Charge. The Federal Communications Commission (FCC) mandated that all long distance companies pay the local telephone company a monthly PICC on most of your telephone lines. This charge is passed to you and may increase or decrease from time to time.

**2. What is the Federal Universal Service Fund Surcharge?**

Federal Universal Service Fund Surcharge is the recovery of the amount due to the Federal Universal Service Fund. Universal service is a Federal Communications Commission (FCC) program designed to ensure affordable access to telecommunications services to low-income customers, rural areas, school and libraries, and rural health care facilities. The Federal Universal Service fund was established by Congress in order to promote and encourage telecommunications infrastructure and service availability nationwide. All telecommunications providers that offer interstate and international voice and data, private line, directory assistance and other regulated services in the United States are required by the FCC to contribute on an equitable and nondiscriminatory basis to the Federal Universal Service Fund.

**3. What is the Cost Recovery Fee?**

A Cost Recovery Fee allows CenturyLink to recover regulatory fees and expenses incurred by CenturyLink such as FCC regulatory fees, federal regulatory fees to fund programs, various State Public Utilities Commission (PUC) fees, various state business licenses, and various state annual regulatory fees.

**4. What is the Property Surcharge?**

A Property Surcharge allows CenturyLink to recover a portion of the property tax it pays to state and local jurisdictions.

**5. What is the customer portal?**

The customer portal provides you with convenient and secure billing options. You can:

- View, download and analyze your CenturyLink invoices
- Pay your invoices easily online with the option to set up recurring payments
- Submit and manage billing inquiries, disputes and requests
- Create standard and custom reports
- "Go green" by turning off your paper invoice

Need access to the portal? Visit [www.centurylink.com/business/login](http://www.centurylink.com/business/login) for more information on how to register. For any questions related to the portal, email [PortalAccess@centurylink.com](mailto:PortalAccess@centurylink.com) or call 877-453-8353.

**6. When is my invoice available online?**

You can view your invoice in the customer portal approximately 3 to 5 days after your Invoice Date. Your Invoice Date is shown on the top right corner of your invoice.

**7. What is a Prorate?**

Some products and services are billed one month in advance. If you sign up for one of these services in the middle of your billing period, your charges for that time period will be less than a full month's charge. This partial month charge is called a prorate.

**8. When is my invoice due?**

Your invoice is due upon receipt unless payment terms are specifically identified in your Master Services Agreement. If the total amount is not paid on time, your account is considered past due. Failure to pay a past due amount is considered a material breach of contract and may result in suspension of service and subsequent termination of your service contract.

**Level 3 Telecom Holdings, LLC is a disregarded entity for U.S. federal tax purposes into Level 3 Financing, Inc. Federal Tax Id 47-0735805**

**9. How will credits appear on my invoice?**

Credits will appear in the Credits section of the invoice. Credits are identified with brackets surrounding the amount.

**10. What is a Payphone Surcharge?**

The Payphone Surcharge compensates the payphone owner for the use of their phones. This surcharge is mandated by the FCC and applies to all completed calls placed from a payphone when using toll-free numbers or any similar access codes. These calls are identified with a "H" next to the call amount in the Usage Detail section.

**11. What is a Minimum Usage Charge?**

A Minimum Usage Charge is the difference between your monthly usage guarantee, as agreed upon in your Service Contract, and your monthly usage plus applicable monthly recurring charges. This charge will only appear on your invoice if your monthly usage falls below your monthly usage guarantee.

**12. How do I submit a dispute?**

If you have any questions or concerns about your invoice, please contact the Billing Inquiry Department at 877-453-8353, through the customer portal or [Care.inquiry@centurylink.com](mailto:Care.inquiry@centurylink.com). CenturyLink must be notified and receive a written explanation of the disputed charges within 30 days of the due date. The written explanation of the dispute must include the following information:

- Account name and number
- Date of invoice
- Amount of disputed charges
- Type of disputed charges
- Reason charges are being disputed

Upon our receipt of such notification and written explanation, we will begin investigating the reason the charges are being disputed.

Any unpaid charges will accrue late fees and the settlement of the late fees will be addressed upon the resolution of the disputed charges.

**13. How do I submit a disconnect request?**

Customer initiated disconnect requests can be submitted through

[www.centurylink.com/business/login](http://www.centurylink.com/business/login) or [www.centurylink.com/business/help/customer-center/requesting-disconnects.html](http://www.centurylink.com/business/help/customer-center/requesting-disconnects.html)

Go to Products & Services > Order Status to submit your new request. The service(s) you request to be disconnected will have an estimated Bill Stop Date of 30 days from the received date of the request unless the requested date is greater than 30 days from the received date or your contract states otherwise.

Any subsequent requests for assistance or questions can be emailed directly to [disconnects@centurylink.com](mailto:disconnects@centurylink.com).

**14. How do I use the Telecommunication Relay Service (TRS)?**

To utilize the TRS system, simply dial 711. For additional information, consult the FCC website: <http://www.fcc.gov/cgb/dro/trs.html>

**Level 3 Communications, LLC Tax ID: GST/HST#: 84539 3941 RT 0001 QST#: 1214162918**



**Gold's Gym International, Inc.**

**CHARGE SUMMARY**

Recurring Charges	3,505.00
Non-Recurring Charges	0.00
Usage Charges	0.00
Taxes, Fees and Surcharges	1,374.01
<b>Total Current Charges USD*</b>	<b>4,879.01</b>

\*Total Current Charges USD excludes finance charges

**AGING**

Current	9,822.61
0-30 Days	5,017.75
31-60 Days	0.00
61-90 Days	0.00
Over 90 Days	0.00
<b>Amount Due</b>	<b>14,840.36</b>

**OUTSTANDING BALANCE**

Invoice Date	Invoice Number	Invoice Amount	Credits/ Adjustments	Payments	Finance Charges	Total Amount Due USD
Feb 24, 2020	89704430	4,943.60	0.00	0.00	74.15	5,017.75
Mar 24, 2020	90655417	4,943.60	0.00	0.00	0.00	4,943.60
Apr 24, 2020	91665686	4,879.01	0.00	0.00	0.00	4,879.01
		<b>14,766.21</b>	<b>0.00</b>	<b>0.00</b>	<b>74.15</b>	<b>14,840.36</b>

**TAXES, FEES AND SURCHARGES**

	Federal / International	State	County	City	Other	Total
<b>Taxes</b>						
State and Local Taxes	0.00	278.96	0.00	89.27	0.00	368.23
<b>Total Taxes</b>	<b>0.00</b>	<b>278.96</b>	<b>0.00</b>	<b>89.27</b>	<b>0.00</b>	<b>368.23</b>
<b>Fees and Surcharges</b>						
Federal Universal Service Fund Surcharge	734.41	0.00	0.00	0.00	0.00	734.41
Right of Way Fee	0.00	0.00	0.00	29.36	0.00	29.36
Cost Recovery Fee	0.00	205.05	0.00	0.00	0.00	205.05
Recovery Surcharge						
TX Recovery Surcharge	0.00	18.39	0.00	0.00	0.00	18.39
Franchise Cost Recovery	0.00	0.00	0.00	18.57	0.00	18.57
<b>Total Fees and Surcharges</b>	<b>734.41</b>	<b>223.44</b>	<b>0.00</b>	<b>47.93</b>	<b>0.00</b>	<b>1,005.78</b>
<b>Total Taxes, Fees and Surcharges</b>	<b>734.41</b>	<b>502.40</b>	<b>0.00</b>	<b>137.20</b>	<b>0.00</b>	<b>1,374.01</b>

**PRODUCT SUMMARY**

Product	Amount	Taxes, Fees, Surcharges	Total
Eline Recurring Charges	3,505.00	1,374.01	4,879.01
<b>Total Current Charges</b>	<b>3,505.00</b>	<b>1,374.01</b>	<b>4,879.01</b>

**LOCATION SUMMARY**

Charge Type	Amount	Taxes, Fees, Surcharges	Total
<b>400 S AKARD ST, DALLAS, TX</b>			
Eline Recurring Charges	595.00	243.74	838.74
<b>Total 400 S AKARD ST, DALLAS, TX</b>	<b>595.00</b>	<b>243.74</b>	<b>838.74</b>
<b>4001 MAPLE AVE, DALLAS, TX</b>			
Eline Recurring Charges	2,910.00	1,130.27	4,040.27
<b>Total 4001 MAPLE AVE, DALLAS, TX</b>	<b>2,910.00</b>	<b>1,130.27</b>	<b>4,040.27</b>
<b>Total Charges</b>	<b>3,505.00</b>	<b>1,374.01</b>	<b>4,879.01</b>



Gold's Gym International, Inc.

## SERVICE LEVEL ACTIVITY

Service ID	Description	Billing Period	Units	Amount	Taxes, Fees, Surcharges	Total
310957						
44/KFFN/118770/TWCS						
1168474	Eline	Loc A: 4001 MAPLE AVE, DALLAS, TX				
Legacy Service Location ID: 209300						
Transparent UNI 1Gbps		MRC Apr 24, 2020 - May 23, 2020	1	595.00	243.74	838.74
Total 44/KFFN/118770/TWCS				595.00	243.74	838.74
44/KFFN/118771/TWCS						
1168475	Eline	Loc A: 400 S AKARD ST, DALLAS, TX				
Legacy Service Location ID: 209301						
Transparent UNI 1Gbps		MRC Apr 24, 2020 - May 23, 2020	1	595.00	243.74	838.74
Total 44/KFFN/118771/TWCS				595.00	243.74	838.74
VLXX/144522/TWCS						
1168476	Eline	Loc A: 4001 MAPLE AVE, DALLAS, TX		Loc Z: 400 S AKARD ST, DALLAS, TX		
Legacy Service Location ID: 209300						
Basic EVPL EVC 1Gbps		MRC Apr 24, 2020 - May 23, 2020	2	2,315.00	886.53	3,201.53
Total VLXX/144522/TWCS				2,315.00	886.53	3,201.53
Total 310957				3,505.00	1,374.01	4,879.01