UNITED STATES BANKRUPTCY COURT FOR THE DISTRICT OF DELAWARE HMP Services Holding Sub III, LLC, et al. Claims Processing Center c/o Epiq Bankruptcy Solutions, LLC FDR Station, P.O. Box 5082 New York, NY 10150-5082	PRO	OF OF CLAIM
Name of Debtor Against Which Claim is Held Case No. of Debtor		Filed: USBC - District of Delaware
HTTP Services Holding Tox. 10-13619 (BLS)		HMP Services Holding, Et al. 10-13618 (BLS) 0000000090
NOTE: This form should not be used to make a claim for an administrative expense arising <u>after</u> the commencement of the case. A request for payment of an administrative expense may be filed pursuant to 11 U.S.C. § 503.	This stace	
Name and address of Creditor: (and name and address where notices should be sent if different from Creditor)  Willis of Illinois, Inc.  Yo Heather Naaktgeboran  26 Century Blvd. 5to 101	☐ Check this box to indicate that this claim amends a previously filed claim.  Court Claim	·
26 Century Blud. Sto 101	Number:	
Nashville, TN 37214	(If known) Filed on:	
Telephone number: 615-872-3446 Email Address: Willis.com		
Name and address where payment should be sent (if different from above)	Check this box if you are aware that anyone else has filed a proof of claim relating to your claim. Attach copy of statement giving particulars.  Check this box if you are the debtor or trustee in this case.	
Telephone number: Email Address:		5 America Cirin Fortil 14 Prints
1. Amount of Claim as of Date Case Filed: \$ 126,524.00  If all or part of your claim is secured, complete Item 4 below; however, if all of you complete item 4.  If all or part of your claim is entitled to priority, complete Item 5.  If all or part of your claim qualifies as an Administrative Expense under 11 U.S.C.		5. Amount of Claim Entitled to Priority under 11 U.S.C. §507(a). If any portion of your claim falls in one of the following categories, check the box and state the amount.
Check this box if claim includes interest or other charges in addition to the pri Attach itemized statement of interest or additional charges.	incipal amount of the claim.	Specify the priority of the claim:
2. Basis for Claim: Services provided (See instruction #2 on reverse side.)		☐ Domestic support obligations under 11 U.S.C. § 507(a)(1)(A) or (a)(1)(B). ☐ Wages, salaries or commissions (up to
3. Last four digits of any number by which creditor identifies debtor: 3490  3a. Debtor may have scheduled account as: will's of Now York, Try for (See instruction #3a on reverse side.) 9144, 771: 00 See affoched better		\$11,725), earned within 180 days before filing of the bankruptcy petition or cessation of the debtor's business, whichever is earlier - 11 U.S.C. § 507(a)(4).
4. Secured Claim (See instruction #4 on reverse side.) Check the appropriate box if your claim is secured by a lien on property or a right of setoff and provide the requested information. Nature of property or right of setoff:  Real Estate  Motor Vehicle  Other		☐ Contributions to an employee benefit plan - 11 U.S.C. § 507(a)(5). ☐ Up to \$2,600 of deposits toward purchase, lease, or rental of property or services for
Describe:		personal, family, or household use - 11 U.S.C. § 507(a)(7).
Value of Property: \$ Annual Interest Rate % Amount of arrearage and other charges as of time case filed included in secured claim, if any		☐ Taxes or penalties owed to governmental units - 11 U.S.C. § 507(a)(8). ☐ Other — Specify applicable paragraph of 11
\$ Basis for perfection:		U.S.C. § 507(a)().
Amount of Secured Claim: \$ Amount Unsecured: \$		Amount entitled to priority:
6. Amount of Claim that qualifies as an Administrative Expense under 11 U.S.C. (See instruction #6 on reverse side.)	§503(b)(9): \$	s
7. Credits: The amount of all payments on this claim has been credited for the purpose	of making this proof of claim.	FOR COURT USE ONLY
8. Documents: Attach redacted copies of any documents that support the claim, such as orders, invoices, itemized statements of running accounts, contracts, judgments, mortgage may also attach a summary. Attach redacted copies of documents providing evidence of pro	es and security agreements. You	
You may also attach a summary. (See instruction 8 and definition of "redacted" on rever DO NOT SEND ORIGINAL DOCUMENTS. ATTACHED DOCUMENTS MAY BE SCANNING.	se side.)	FILED / RECEIVED
If the documents are not available, please explain:		FED 7 204
Date:  Signature: The person filing this claim must sign it. Sign and print name an person authorized to file this claim and state address and telephone number if above. Attach copy of power of attorney, if any.	different from the notice address	FEB - 7 2011 EPIQ BANKRUPTCY
De Assistant	Sociotaria	SOLUTIONS, LLC
Penalty for presenting fraudulent claim: Fine of up to \$500,000 or im	prisonment for up tob years, or bot	th. 18 U.S.C. §§ 152 and 3571.



Willis of Illinois, Inc. P.O. Box 93225 Chicago, IL 60673-3225 (312) 288-7700

**INVOICE** 

18-AUG-2010

1NVOICE NO. 0888392

HAROLD M. PITMAN COMPANY ATTN: VINCENT LOTANO 721 UNION BLVD. TOTOWA NJ 07512

**DUE DATE** 

Upon Receipt

ACCOUNT LOCATION | ACCOUNT NAME 112490 002 Harold M. Pitman Company FOR QUESTIONS REGARDING THIS INVOICE, PLEASE CALL ONE OF THE FOLLOWING SERVICER Kathleen Simms PRODUCER Michele Levin SERVICER REF BILLING INFORMATION AMOUNT 01 Transaction: Policy Audit Eff. Date : 01-APR-2010 Policy : 71718948 Description: Workers Compensation Period : 01-APR-2009 to 01-APR-2010 : Pacific Indemnity Company : April 2010 Carrier In Full Premium for Workers Compensation \$ 19,771.00 Total for Reference 01 19.771.00 ACH/WIRE INSTRUCTIONS BANK NAME: SUNTRUST BANK CITY/STATE: ATLANTA, GA ABA#: 061000104 ACCOUNT#: 1000005444921 ACCOUNT NAME: WILLIS OF ILLINOIS, INC \*\*\*\*PLEASE REFERENCE INVOICE NUMBER\*\*\*\* \*\*\*US DOLLAR ACCOUNT ONLY\*\*\* PLEASE INCLUDE INVOICE NUMBER WITH YOUR PAYMENT 19,771.00 AMOUNT DUE

Willis is a member of a major international group of companies. In addition to the compensation received by Willis from insurers for placements of your insurance coverages, other parties, such as excess and surplus lines brokers, wholesalers, reinsurance intermediaries, underwriting managers and similar parties (some of which may be owned in whole or in part by Willis' corporate parents or affiliates), may earn and retain usual and customary commissions for their role in providing insurance products or services to clients under their separate contracts with insurers or reinsurers. On October 21, 2004, we announced that we would discontinue contingencies in North America immediately and in the other countries in which we operate by the end of the year. For any placements that were made prior to October 21, 2004, it is possible that Willis, or its corporate parents or affiliates, earned contingent payments or allowances from insurers based on factors which are not client-specific, such as size or performance of an overall book of business produced with an insurer by Willis, its corporate parents or affiliates. Upon written request, Willis will provide information regarding the compensation received by Willis or by its corporate parents or affiliates. Prior to its merger with Willis, HRH accepted contingent compensation on certain of its clients' accounts; these contingents will be phased out over three years, and no contingents will be accepted on any new brokerage clients or business generated after the October 1, 2008 acquisition.

DATE: 04-FEB-2011 08:57:34

> Willis of Illinois, nc. (Chicago)

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ACCOUNT
POLICY
EFFECTIVE
TRANS NUMBER
BILL NUMBER 112490 71718948 01-APR-2009 000243179 000320130 Harold Z M. Pitman Company
BINDER
EXPIRATION
TRANS EFFECTIVE BILL DATE 01-APR-2010 01-APR-2010 18-AUG-2010 00094202

> LOB
> BINDER BILL
> TRANS TYPE NC Policy Agency Audit Bill

CHARGE CODE
LINE OF BUSINESS
DESCRIPTION
REVENUE CATEGORY
INTERNATIONAL BUS
REPORTING CODE ACCOUNT CONTRACT NO. CONTRACT TERMS RECEIVABLE NO. 495267 112490 Premium Workers Premium Renew Not Ir International -002 Compensation for Workers Current STATUS Harold M. Pitman Company Compensation NUMBER 01-APR-2010 N S TEAT RECEIVABL T A HARG LME z CHARGE
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PAYABLE EXPENSE COMMISSION INCOME RETAINED EXPENSE PAYABLE EXPENSE OTHER EXPENSE S PERCENT 100.0000000 CHARGE × 100.0000000 7.7082596 100.0000000 AMOUNT 19,771.00 \*\*\*\* 19,771.00 1,524.00 9,771.00

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PERSON Chester Grodek

TYPE

19,771.00 æ

/AMOUNT 100.0000000 % 19,771.00

COMMISSION INCOME 1,524.00

COMMISSION EXPENSE

OTHER EXPENSE

%

1,524.00

DATE: 04-FEB-2011 TIME: 08:57:34

Willis of Illinois, Inc. (Chicago)

PAGE: 2

BILLING REGISTER

BILL NUMBER : 000320130

BILL DATE : 18-AUG-2010

BILL TYPE : Agency Bill

		01 Pacifi	LEVEL /NAME
		20346-001 CA Pacific Indemnity Company	ENTITY TYPE
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			INTERMEDIARY
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	CREDIT	%	COMMISSION EXPENSE % OTHER EXPENSE %
18, 247.00 1, 524.00 19, 771.00	CREDIT AMOUNT	%	OTHER EXPENSE %

DATE: 04-FEB-2011 TIME: 08:57:34

Willis of Illinois, Inc. (Chicago)

PAGE: 3

BILLING REGISTER

BILL NUMBER : 000320130

BILL DATE : 18-AUG-2010

BILL TYPE : Agency Bill

	RECEIVABLE /MESSAGE ACCOUNT
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	INV COMB

Willis

Willis of Illinois, Inc. P.O. Box 93225 Chicago, IL 60673-3225 (312) 288-7700

**INVOICE** 

01 - JUL - 2010

INVOICE NO. 0886810

Harold M. Pitman Company Attn: Vincent Lotano 721 Union Blvd. Totowa, NJ 07512-2207

**DUE DATE** 

01-AUG-2010

AMOUNT

62,500.00

112490

LOCATION | ACCOUNT NAME

001 | Harold M. Pitman Company

FOR QUESTIONS REGARDING THIS INVOICE, PLEASE CALL ONE OF THE FOLLOWING

SERVICER REF Ida Lieske

PRODUCER Blake Chapman

O1 Transaction: Account Service Eff. Date : 01-MAY-2010

BILLING INFORMATION

Service : CONSLEB

Description: Benefits - Consulting Fees Period : 01-MAY-2010 to 01-MAY-2011

Installment: August 2010

Fee Account for Benefits - Consulting Fees

Total for Reference 01 \$ 62,500.00

ACH/WIRE INSTRUCTIONS
BANK NAME: SUNTRUST BANK
CITY/STATE: ATLANTA, GA

ABA#: 061000104

ACCOUNT#: 1000005444921

ACCOUNT NAME: WILLIS OF ILLINOIS, INC \*\*\*\*PLEASE REFERENCE INVOICE NUMBER\*\*\*\*

\*\*\*US DOLLAR ACCOUNT ONLY\*\*\*

PLEASE INCLUDE INVOICE NUMBER WITH YOUR PAYMENT

AMOUNT DUE

62,500.00

Willis is a member of a major international group of companies. In addition to the compensation received by Willis from insurers for placements of your insurance coverages, other parties, such as excess and surplus lines brokers, wholesalers, reinsurance intermediaries, underwriting managers and similar parties (some of which may be owned in whole or in part by Willis' corporate parents or affiliates), may earn and retain usual and customary commissions for their role in providing insurance products or services to clients under their separate contracts with insurers or reinsurers. On October 21, 2004, we announced that we would discontinue contingencies in North America immediately and in the other countries in which we operate by the end of the year. For any placements that were made prior to October 21, 2004, it is possible that Willis, or its corporate parents or affiliates, earned contingent payments or allowances from insurers based on factors which are not client-specific, such as size or performance of an overall book of business produced with an insurer by Willis, its corporate parents or affiliates. Upon written request, Willis will provide information regarding the compensation received by Willis or by its corporate parents or affiliates. Prior to its merger with Willis, HRH accepted contingent compensation on certain of its clients' accounts; these contingents will be phased out over three years, and no contingents will be accepted on any new brokerage clients or business generated after the October 1, 2008 acquisition.



Willis of Illinois, Inc. P.O. Box 93225 Chicago, IL 60673-3225 (312) 288-7700

INVOICE

101 - OCT - 2010

0889797

Harold M. Pitman Company Attn: Vincent Lotano 721 Union Blvd. Totowa, NJ 07512-2207

**DUE DATE** 

01-N0V-2010

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	ACCOUNT LOCATION ACCOUNT NAME	
112	490   001   Harold M. Pitman Company  ESTIONS REGARDING THIS INVOICE, PLEASE CALL ONE OF THE FOLLOWING	
SERVIC	T.d. T. t. a.d. a. D.1 - 1 C.1	
REF		AMOUNT
REF 01	Transaction: Account Service Eff. Date : 01-MAY-2010 Service : CONSLEB Description: Benefits - Consulting Fees Period : 01-MAY-2010 to 01-MAY-2011 Installment: November 2010 Fee Account for Benefits - Consulting Fees  Total for Reference 01 \$ 62,500.00  ACH/WIRE INSTRUCTIONS BANK NAME: SUNTRUST BANK CITY/STATE: ATLANTA, GA ABA#: 061000104 ACCOUNT#: 1000005444921 ACCOUNT NAME: WILLIS OF ILLINOIS, INC ****PLEASE REFERENCE INVOICE NUMBER****  ***US DOLLAR ACCOUNT ONLY***	\$ 62,500.00
PLEA:	SE INCLUDE INVOICE NUMBER WITH YOUR PAYMENT AMOUNT DUE	\$ 62,500.00

Willis is a member of a major international group of companies. In addition to the compensation received by Willis from insurers for placements of your insurance coverages, other parties, such as excess and surplus lines brokers, wholesalers, reinsurance intermediaries, underwriting managers and similar parties (some of which may be owned in whole or in part by Willis' corporate parents or affiliates), may earn and retain usual and customary commissions for their role in providing insurance products or services to clients under their separate contracts with insurers on October 21, 2004, we announced that we would discontinue contingencies in North America inmediately and in the other countries in which we operate by the end of the year. For any placements that were made prior to October 21, 2004, it is possible that Willis, or its corporate parents or affiliates, earned contingent payments or allowances from insurers based on factors which are not client-specific, such as size or performance of an overall book of business produced with an insurer by Willis, its corporate parents or affiliates. Prior to its merger with Willis, HRH accepted contingent compensation on certain of its clients' accounts; these contingents will be phased out over three years, and no contingents will be accepted on any new brokerage clients or business generated after the October 1, 2008 acquisition.

Willis

Pitman Company 721 Union Blvd. Totowa, NJ 07512 Willis of IL, Inc. Willis Tower 233 South Wacker Dr Suite 2000 Chicago, IL 60606

#### TERMS OF BUSINESS AGREEMENT – EMPLOYEE BENEFITS ACCOUNTS

The purpose of this document is to record our mutual understanding regarding our professional relationship and the services with which we have agreed to provide you.

Pitman Company ("CLIENT" and/or "you" and/or "your") and Willis of IL, Inc. ("WILLIS" and/or "our" and/or "we" and/or "us") agree as follows:

#### I. Services and Responsibilities

Subject to all other terms and conditions of this Agreement, WILLIS shall provide the Services identified in Schedule A.

We are committed to acting in your best interests at all times in providing services to you. In order to underscore our commitment to our clients, we have adopted a Client Bill of Rights, a copy of which has been previously provided to you to better explain our commitment to you.

The services we will provide to you rely in part on the facts, information and direction provided by you or your authorized representatives. The parties agree to provide each other with accurate and timely facts, information and direction as is reasonably required.

You agree to render complete and accurate information to WILLIS as to your loss experience and any other information reasonably requested by WILLIS. You also agree to advise WILLIS

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of any changes in your business operations that may affect the Services to be performed by WILLIS hereunder.

We will assess the financial soundness of the insurers we recommend to provide your coverages based on publicly available information, including that produced by well-recognized rating agencies. Upon request, we will provide you with our factual analysis of such insurers. We cannot, however, guarantee or warrant the solvency of any insurer or any intermediary that we may use to place your coverage.

You understand and agree that you shall make final decisions with respect to underwriting submissions and all matters relating to your insurance coverage and employee benefits program. We will procure the insurance coverage and services chosen by you, assist in confirming coverage, and review and transmit policies to you.

We will review all policies and endorsements delivered to us by insurers or intermediaries for the purpose of confirming their accuracy and conformity to negotiated specifications and your instructions and advise you of errors in or recommended changes to such policies. You agree that you will also review all policies and endorsements delivered to you and advise us of any questions you have or of any document or provision that you discover which you believe may not be in accordance with your instructions.

We will meet, as requested by you, with your representatives to explain coverage and policies. We will promptly respond to your requests for coverage or other pertinent information and assist you in reporting subsequent changes in information to insurance companies and service providers.

In our capacity as employee benefits professionals, we do not provide legal or tax advice. We encourage you to seek any such advice you need or want from competent legal or tax professionals.

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#### II. Confidentiality

We will treat information you provide us in the course of our professional relationship as confidential, will use it only in performing services for you and, in doing so, will comply with all applicable state or federal privacy laws. We may share this information with third parties as may be required to provide our services. We may also disclose this information to the extent required to comply with applicable laws or regulations or the order of any court or tribunal. Records you provide us will remain your property and will be returned to you upon request, although we will have the right to retain copies of such records to the extent required in the ordinary course of our business or by law. You will treat any information we provide to you, including data, recommendations, proposals, or reports, as confidential, and you will not disclose it to any third parties. You may, however, disclose this information to the extent required to comply with applicable laws or regulations of the order of any court or tribunal. We retain the sole rights to all of our proprietary computer programs, systems, methods and procedures and to all files developed by us.

In the event that you or any of the benefit plans you sponsor need to enter into business associate agreements with Willis in order to satisfy the requirements of the Health Insurance Portability and Accountability Act, the regulations implementing that Act (the "Standards for Privacy of Individually Identifiable Health Information," codified at 45 C.F.R. parts 160 and 164), or any other similar law, you agree to execute, or to arrange for the plans to execute business associate agreements similar in form and substance to Exhibit A to this Agreement

## III. Compensation /Conflicts of Interest

Fee:

\$250,000 annually to be paid quarterly

Your Willis Client Bill of Rights includes a promise that we will disclose to you all compensation received by the Willis Group of companies ("Willis") in connection with your insurance placement. We are also required to obtain your consent to our compensation prior to



effectuating the coverage. In that regard, please note that unless you instruct us otherwise, your selection of coverage and/or payment of the premium related to your insurance placement will be deemed your signed, written consent to the compensation disclosed during the quotation process or as outlined in the documentation provided by the carrier.

You also understand that Willis will be paid the commission percentage stated for the placement of your insurance as indicated, and will receive the same commission percentage for all subsequent renewals of this policy.

If at a future date the commission percentage changes, Willis will notify you prior to the policy renewal and shall seek your consent in writing.

Prior to its merger with Willis, HRH accepted contingent compensation on certain of its clients' accounts; these contingents will be phased out over three years, and no contingents will be accepted on any new clients or business generated after the October 1, 2008 acquisition. The standard profit commission, or commission uplift due to conversion of a contingent contract to an upfront commission schedule, will customarily range from 1% to 5% of the premium amount of the eligible placement. The additional commission will not impact your premium or rates.

Our Fee or the commissions we are entitled to receive may be revised if you request a change in the Coverages and/or Services during the Term of this agreement and we enter into a written agreement documenting any change in Coverages, Services and compensation.

If wholesalers, excess and surplus lines brokers, underwriting managers, or managing general agents have a role in providing insurance products and services to you, they will also earn and retain compensation for their role in providing those products and services. If any such parties are corporate parents, subsidiaries or affiliates of ours, we will also disclose the rate or amount of the commissions they will earn before you purchase the coverage. If such parties are not affiliated with us, and if you desire more information regarding the compensation those parties will receive, please contact us and we will assist you in obtaining this information.

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You may choose to use a third party administrator, utilization review company or other similar service provider in connection with the insurance coverages we place for you or the services we provide to you. If you elect to use a service provider from which we or our corporate parents, subsidiaries or affiliates will receive any compensation directly or indirectly relating to the services you purchase from the provider, we will disclose additional information regarding that compensation to you before you make a final decision to use the service provider.

We or our corporate parents, subsidiaries, and affiliates may provide reinsurance brokerage services to insurers with which your coverage is placed pursuant to separate agreements with those insurers. Under these arrangements we may be compensated by the insurers for the services provided in addition to any commissions we may receive for placement of your insurance coverages.

As an insurance intermediary, we normally act for you. However, for some insurance products we or our corporate parents, subsidiaries or affiliates may have managing general agent agreements or other agreements which give us binding authority enabling us to accept business on their behalf and immediately provide coverage for a risk. Further, we or our corporate parents, subsidiaries or affiliates may arrange lineslips or similar facilities which enable an insurer to bind business for itself and other insurers and we may manage these lineslips for such insurers. We may place your insurance business under a managing general agent's agreement, a binding authority, lineslip or similar facility when we reasonably consider these match your insurance requirements/instructions. When we intend to bind coverage for you under such a facility, we shall inform you prior to the inception of the insurance contract

The insurance market is complex, and there could be other relationships which are not described in this document which might create conflicts of interest. Notwithstanding any possible conflict which might exist, we will act in your best interests at all times in providing services to you. If a conflict arises for which there is no practicable way of complying with this commitment, we will promptly inform you and withdraw from the engagement, unless you wish us to continue to provide the services and will provide your written consent. Please let us know in writing if you

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have concerns or we will assume that you understand and consent to our providing our services pursuant to these terms.

Prices on the services specified herein are exclusive of all federal, state, and local sales, use, excise, receipts, gross income and other similar taxes and governmental charges. Any such taxes or charges upon the services provided hereunder, now imposed or hereafter becoming effective during the Term of this agreement, shall be added to the price herein provided and paid by you unless, in lieu thereof, you provide us with a valid tax exemption certificate acceptable to us. Similarly, we reserve the right to pass through to you any mutually agreed reasonable costs related to the printing of your employee communications material, WillisMed data scrubbing, or other out-of-pocket expenses.

#### IV. Premium/Handling of Funds

You agree to pay premiums and other money that is contractually owed to third parties directly to the insurers or other service providers by the payment dates specified in the insurance policies, invoices or other payment documents. Failure to pay premium on time may prevent coverage from incepting or result in cancellation of coverage and services by the insurer and service provider.

#### V. Term/Termination

The initial term of this Agreement shall be from May 1<sup>st</sup> 2010 to May 1<sup>st</sup> 2011. Thereafter, this Agreement shall automatically renew for successive renewal terms under the same terms and conditions as the initial term unless either party provides the other with written notice of nonrenewal at least sixty (60) days prior to the end of the initial term or of any renewal term. (The initial term and any subsequent term shall be referred to in this Agreement collectively as the "Term".)

Either party may terminate this Agreement at any time by giving the other party sixty (60) days advance written notice of termination, with such termination to be effective immediately upon the expiration of the sixty (60) day notice period.

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Either party may terminate this Agreement for material breach of the Agreement by giving the other party at least thirty (30) days advance written notice of termination specifying the nature and substance of the breach or breaches. Unless the other party remedies the breach or breaches within the notice period, or makes reasonable progress toward remedying the breach or breaches if complete remedy is not reasonably possible within the notice period, the Agreement shall automatically terminate at the end of the notice period.

Our obligation to render the Services under this agreement ceases at the end of the Term or on termination of the Agreement, whichever is sooner. Nevertheless, we will take reasonable steps to assist in the orderly transition of matters to you or to a new insurance broker which you designate. Claims and premium or other issues may arise after our relationship ends. Such items are normally handled by the insurance broker or consultant serving you at the time the claim or other issue arises. However, we are willing to consider providing services in these areas after the Term or termination of this Agreement for mutually agreed additional compensation.

#### VI. Other Provisions

During the Term of this Agreement and for a reasonable period thereafter, you may audit the records and accounts of WILLIS related to this Agreement, at your expense. You agree to give us reasonable advance written notice of any audit and to conduct the audit during normal business hours in a manner which is not unduly disruptive to our ongoing business.

We agree that we may communicate with each other from time to time by electronic mail, sometimes attaching further electronic data as and when the circumstances require attachments. By consenting to this method of communication you and we accept the inherent risks (including the security risks of interception of or unauthorised access to such communications, the risks of corruption of such communications and the risks of viruses or other harmful devices). We each agree, however, that we will employ reasonable virus checking procedures on our computer systems, and we will each be responsible for checking all electronic communications received for viruses. You will also be responsible for checking that messages received are complete. In

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the event of a dispute neither of us will challenge the legal evidentiary standing of an electronic document, and the Willis system shall be deemed the definitive record of electronic communications and documentation.

Please note that our system blocks certain file extensions for security reasons, including, but not necessarily limited to, .rar, .text, .vbs, .mpeg, .mp3, .cmd, .cpl, .wav, .exe, .bat, .scr, .mpq, .avi, .com, .pif, .wma, .mpa, .mpg, .jpeg. Emails with such files attached will not get through to us; and no message will be sent to tell you they have been blocked. If you intend to send us emails with attachments, please verify with us in advance that our system will accept the proposed form of attachment.

This agreement supersedes any and all prior agreements between us regarding the insurance coverages and services set forth on Schedule A.

This Agreement shall be governed by and construed in accordance with the laws of the state in which our office is located and any dispute shall be resolved in the appropriate state or federal courts in such jurisdiction.

Willis

## VII. Inquiries and Complaints

Thank you for choosing Willis as your professional insurance service provider. Your satisfaction is important to us. If you have complaints, please inform the person who handles your account. Alternatively, you may contact the head of our office. In the alternative, you may call 1-866-704-5115, the nationwide toll-free number which Willis has established for client feedback and complaints.

Pitman Company	Willis of IL, Inc.
Ву:	By:
Title:	Title:
Date:	Date:

EB TOBA 010410

Willis

## Schedule A

## SCOPE OF SERVICES

## Services

## Strategic Planning

- Assist in defining and prioritizing strategic health & welfare plan objectives
- Assist in the evaluation of internal technical capabilities to determine increased/improved applications for administrative processes
- Identify underperforming vendor relationship
- Assess carrier/vendor customer service levels
- Develop project action timelines
- Periodic review of employee demographics
- Assist in the development of an employee survey. Conduct survey and provide an executive summary detailing results
- Discuss relevant benchmarking data

## **Financial Analysis**

- · Perform financial review and analysis of experience reports
- Assess current funding arrangements for appropriateness and make recommendations as needed
- Evaluate current costs of benefits versus effectiveness of plan design
- Review managed care expense and administrative service fees (where applicable)
- Analyze utilization data and cost containment results of medical management
- Forecast projected benefit costs to include maximum exposure
- Evaluate excess loss coverage
- Prepare experience reviews as directed
- Assist in developing appropriate employee contributions levels
- Perform trend analysis from available diagnostic and normative data

#### **Actuarial Services**

 Provide limited actuarial services, including projecting funding needs for upcoming fiscal year

EB TOBA 010410



#### Services

#### Renewal

- Analyze and negotiate renewals with vendors
- Review vendor renewal methodology, experience data, and assumptions for accuracy and logic
- Compare vendor renewal with Willis projections
- Develop and present alternative plan designs and provisions with associated financial and member impact analysis
- Finalize program design, rates, and fees
- Prepare an accurate renewal document with recommendations for delivery to senior management (as needed)

### Marketing

- Develop plan specification based on feedback from strategic planning meeting
- Jointly determine list of vendors best suited to meet plan goals and objectives
- Develop vendor performance guarantees with monetary penalties as necessary
- Assist in the review of current electronic data transfer processes with vendors
- Perform pre-marketing evaluation of census data, network service areas, and administrative needs
- Evaluate carrier client support services
- Evaluate vendor financial ratings and accreditation
- Review provider network accessibility/employee match
- · Perform critical analysis and comparison of plan features and costs
- Assist in the scheduling of selected finalist site visits
- Assist in conducting finalist negotiations
- Prepare and submit a summary report with recommendations to management
- Assist in the notification of all bidders as to the final outcome

#### Services

#### Annual Enrollment

- Assist in the planning of employee meetings, round tables, and health seminars
- Provide guidance on delivering a comprehensive communication strategy
- Introduce workable technology solutions for communications and enrollment where appropriate
- Coordinate vendor sponsored communication material



## Compliance

- Provide legislative updates as needed
- Provide signature ready Form 5500s
- Provide access to ERISA attorneys for regulatory and compliance updates
- Review plan documents and summary plan descriptions for regulatory compliance from a non-legal perspective (client would need to retain legal advice)
- Provide access to periodic web casts compliance sessions

## **Account Management Services**

- Serve as a liaison between the client and all insurance companies/vendors
- Monitor administrative process and assist in the smooth resolution of elevated issues
- Act as an employee/employer advocate in the resolution of ongoing claims issues
- Audit, confirm, and manage all changes in legal documents (contracts, policies, SPDs, etc.)
- Set and monitor vendor goals and performance and report findings at quarterly meetings
- Review plan performance as directed
- · Review and provide guidance of diagnostic data
- Identify and monitor potential catastrophic claims
- Review large claims management activity
- Review network utilization

## Willis Resources and Tools:

- 0
- HR Partner provide assistance with broad HR structural, administrative, and organizational issues (hours may be used towards HR audit)
- Compliance Manual provide access via the Internet to Willis Compliance Manual
- Provide access for two users to Search Willis knowledge and research system
- Provide customized, professionally crafted text and design for benefits folder (standard 4 with pocket and 6 inserts) offered through the Willis Communicator practice (printing costs not included)
- Design and implement customized company portal for HR and benefits (Communication Manager)



	Additional Services
0	WillisMed – charges from vendors to obtain data
•	WillisMed – charges to scrub data for proper format
0	Actuarial Services – special projects and/or FAS 106 valuations (charges based on project)
•	Consumer Driven Healthcare – feasibility study (additional charges based on project)
8	HR Partner compensation studies (additional charges based on project)
•	Willis Training Solutions (additional charges based on project)
•	Additional items offered through the Willis Communicator practice (posters, benefit statements, direct mailings, fulfillment, etc) (additional charges based on project)

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#### VIA OVERNIGHT MAIL

February 4, 2011

Telephone: (615)872-3000 Fax: (615)872-3037 Website: www.willis.com

Direct Line: (615)872-3446 Direct Fax: (615)872-3037

E-mail:

(615)872-3037 naaktgeboren\_he@willis.com

HMP Services Holding Sub III, LLC, et al. Claims Processing Center C/o Epiq Bankruptcy Solutions, LLC 757 Third Avenue, 3<sup>rd</sup> Floor New York, NY 10017

RE: HMP Services Holding Sub III, LLC, et al.

Case No.: 10-13619 (BLS)

Willis of Illinois, Inc. Proof of Claim for HMP Services Holding, Inc.

f/k/a Harold M. Pitman Company

## To Whom It May Concern:

Enclosed please find the completed above-referenced Proof of Claim submitted in compliance with the United States Bankruptcy Court for the District of Delaware for the amount of \$126,524.00 and its supporting documents. I have also attached supporting documents that include a \$0.00 Proof of Claim for Willis of New York, Inc. which was wrongly named as a creditor in this matter.

In the attached supporting documents you will find a Fee Agreement with two invoices for \$62,500 each, as well as an invoice for a Policy Audit in the amount of \$19,771. Willis of Illinois, Inc. is only owed the commission on this invoice in the amount of \$1,524.00 with \$18,247.00 being owed to the carrier, Pacific Indemnity Company, for a Workers Compensation policy. These amounts can be seen broken out on the Billing Register.

Once the Proof of Claim has been filed, please stamp the duplicate copy with the filing date and return it to the attention of the undersigned as evidence of filing. I have enclosed a self-addressed stamped envelope for this purpose.

Should you have any questions, please feel free to contact me at (615) 872-3446. Thank you for your assistance in this matter.

Sincerely

Heather D. B. Naaktgeboren

Assistant Secretary Willis of Illinois, Inc.

Enclosures

## UPS CampusShip: View/Print Label

- 1. **Print the label(s):** Select the Print button on the print dialog box that appears. Note: If your browser does not support this function select Print from the File menu to print the label.
- 2. **Fold the printed label at the solid line below.** Place the label in a UPS Shipping Pouch. If you do not have a pouch, affix the folded label using clear plastic shipping tape over the entire label
- 3. GETTING YOUR SHIPMENT TO UPS
  Customers without a Daily Pickup
- Schedule a same day or future day Pickup to have a UPS driver pickup all your CampusShip packages.
- Hand the package to any UPS driver in your area. Take your package to any location of The UPS Store®, UPS Drop Box, UPS Customer Center, UPS Alliances (Office Depot® or Staples®) or Authorized Shipping Outlet near you. Items sent via UPS Return Services $^{SM}$  (including via Ground) are also accepted at Drop Boxes. To find the location nearest you, please visit the Resources area of CampusShip and select UPS Locations.

Customers with a Daily Pickup
Your driver will pickup your shipment(s) as usual.

FOLD HERE

SHIP TO:
C/O EPIQ BANKRUPTCY SOLUTIONS, LLC
HMP SERVICES HOLDING SUB III, LLC
757 THIRD AVENUE, 3RD FLOOR
NEW YORK NY 10017-2013

EPIO BANKRUPTCY SOLUTIONS, LLC
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