

UNITED STATES BANKRUPTCY COURT

PROOF OF CLAIM

Name of Debtor: JENNIFER CONVERTIBLES

Case Number: 10-137-79

NOTE: This form should not be used to make a claim for an administrative expense arising after the commencement of the case. A request for payment of an administrative expense may be filed pursuant to 11 U.S.C. § 503.

Name of Creditor (the person or other entity to whom the debtor owes money or property):

LATONYA LOWERY

Check this box to indicate that this claim amends a previously filed claim.

Name and address where notices should be sent:

LATONYA LOWERY, PARK MICHIGAN 48203
70 GROVE HIGHLAND PARK MICHIGAN 48203

Court Claim Number: _____
(If known)

Telephone number: 313 863-9189

Filed on: 8/6/10

Name and address where payment should be sent (if different from above):

RECEIVED
SEP 02 2010

Check this box if you are aware that anyone else has filed a proof of claim relating to your claim. Attach copy of statement giving particulars.

Telephone number:

BMC GROUP

Check this box if you are the debtor or trustee in this case.

1. Amount of Claim as of Date Case Filed: \$ 200.00

If all or part of your claim is secured, complete item 4 below; however, if all of your claim is unsecured, do not complete item 4.

If all or part of your claim is entitled to priority, complete item 5.

Check this box if claim includes interest or other charges in addition to the principal amount of claim. Attach itemized statement of interest or charges.

5. Amount of Claim Entitled to Priority under 11 U.S.C. §507(a). If any portion of your claim falls in one of the following categories, check the box and state the amount.

Specify the priority of the claim.

Domestic support obligations under 11 U.S.C. §507(a)(1)(A) or (a)(1)(B).

Wages, salaries, or commissions (up to \$11,725*) earned within 180 days before filing of the bankruptcy petition or cessation of the debtor's business, whichever is earlier - 11 U.S.C. §507 (a)(4).

Contributions to an employee benefit plan - 11 U.S.C. §507 (a)(5).

Up to \$2,600* of deposits toward purchase, lease, or rental of property or services for personal, family, or household use - 11 U.S.C. §507 (a)(7).

Taxes or penalties owed to governmental units - 11 U.S.C. §507 (a)(8).

Other - Specify applicable paragraph of 11 U.S.C. §507 (a)().

Amount entitled to priority:

\$ 200.00

2. Basis for Claim: SERVICES PERFORMED (UPHOLSTERY PROTECTION PLAN)
(See instruction #2 on reverse side.)

3. Last four digits of any number by which creditor identifies debtor: _____

3a. Debtor may have scheduled account as: _____
(See instruction #3a on reverse side.)

4. Secured Claim (See instruction #4 on reverse side.)

Check the appropriate box if your claim is secured by a lien on property or a right of setoff and provide the requested information.

Nature of property or right of setoff: Real Estate Motor Vehicle Other

Describe: _____
Value of Property: \$ _____ Annual Interest Rate _____ %

Amount of arrearage and other charges as of time case filed included in secured claim,

if any: \$ _____ Basis for perfection: _____

Amount of Secured Claim: \$ _____ Amount Unsecured: \$ _____

6. Credits: The amount of all payments on this claim has been credited for the purpose of making this proof of claim.

7. Documents: Attach redacted copies of any documents that support the claim, such as promissory notes, purchase orders, invoices, itemized statements of running accounts, contracts, judgments, mortgages, and security agreements. You may also attach a summary. Attach redacted copies of documents providing evidence of perfection of a security interest. You may also attach a summary. (See instruction 7 and definition of "redacted" on reverse side.)

DO NOT SEND ORIGINAL DOCUMENTS. ATTACHED DOCUMENTS MAY BE DESTROYED AFTER SCANNING.

If the documents are not available, please explain:

*Amounts are subject to adjustment on 4/1/11 and every 3 years thereafter with respect to cases commenced on or after the date of adjustment.

FOR COURT USE ONLY

AUG 30 2010

S. BANKRUPTCY COURT
D. DIST. OF NEW YORK

Date: 8/22/10

Signature: The person filing this claim must sign it. Sign and print name and title, if any, of the creditor or other person authorized to file this claim and state address and telephone number if different from the notice address above. Attach copy of power of attorney, if any.

LATONYA LOWERY Latonya Lowery

Penalty for presenting fraudulent claim: Fine of up to \$500,000 or imprisonment for up to 5 years, or both. 18 U.S.C. §

Jennifer Convertibles



UpholsterySHIELD®

Lifetime Leather Protection Plan

Exclusively at

JENNIFER LEATHER

The UpholsterySHIELD Lifetime Leather Protection Plan meets your needs no matter what kind of leather furnishings you have. UpholsterySHIELD is a protection plan. Some leathers have a tannery applied treatment, some leathers have no applied treatment. Either way Jennifer's UpholsterySHIELD Lifetime Protection Plan will guarantee your leather as described below. UpholsterySHIELD is a subsidiary of Jennifer Warehouse, Inc. and its products and services are offered exclusively through Jennifer Leather stores. The lifetime guarantee is provided by Jennifer Warehouse, Inc., a private independent company, providing this service to Jennifer Leather & Jennifer Convertibles.

***With Jennifer's UpholsterySHIELD Lifetime Leather Protection Plan
you will always have peace of mind.***

**Guarantees to the
Original Owner:**

UpholsterySHIELD Lifetime Leather Protection Plan guarantees to the original owner of new leather furniture that, if the leather has been properly cared for and is accidentally damaged (as listed below) during its lifetime, Jennifer Leather will provide the following services:

- A. Jennifer Leather will have the damaged leather professionally serviced by an authorized leather technician, at no charge to the customer.
- B. If the authorized leather technician cannot service the damaged leather, Jennifer Leather will, at its option, either recover or replace the damaged leather of the merchandise. UpholsterySHIELD cannot be responsible for variations in dye lots.
- C. If the leather is not available the owner can select a new replacement piece equal in value to the original merchandise total (does not include delivery and fabric protection charges) in exchange for the original merchandise.

**What is Covered
by this Guarantee:**

The Lifetime Leather Protection Plan covers accidental customer caused nicks, cuts, punctures, rips, scratches and cigarette/cigar burns. With the exception of full grain pure aniline leather, stains from food or beverages.

**To Qualify for
this Guarantee:**

To qualify for this guarantee, the customer must:

- Provide proof of the Lifetime Leather Protection purchase by providing the order number from the retail sales receipt.
- Report all guarantee claims to UpholsterySHIELD within seven days of each occurrence which leads to the guarantee claim.

Exclusions:

- Furniture that has been mishandled, abused or neglected.
- Staining is not covered for a full grain pure aniline leather.
- Cumulative multiple damages not reported within seven days of each occurrence.
- Fading, Cracking and Peeling
- Animal Damage
- Seams
- Stains caused by ink, dyes, felt markers, nail polish, paint, blood or urine.
- No commercial or rental uses are covered.

In the event that UpholsterySHIELD is not able to provide service in the area in which you live, UpholsterySHIELD's liability shall not exceed the purchase price paid for the plan at the time of purchase.

This guarantee is in lieu of all other guarantees, expressed or implied, and no one is authorized to assume or undertake for UpholsterySHIELD any other liability in connection with the sale of this product. UpholsterySHIELD shall not be liable for any consequential or indirect damages of any kind. This guarantee gives you specific legal rights and you may have other legal rights which vary from state to state.

Your UpholsterySHIELD Leather Protection Plan Number is 1-800-371-6111.

Please call Monday through Friday, 9am to 12pm and 1pm to 5pm Eastern Time.

#0704

Sales Order Number: _____

JENNIFER CONVERSIBLES

116 SOUTH WOODWARD AVENUE
BIRMINGHAM, MI 48009
TEL: 248-644-8250

DELIVER TO: *Latanya Loucely*
ADDRESS: *70 GIVE*
CITY / STATE: *Highland Park MI*
DIRECTIONS: *6 mile E Woodward*
PHONE: HOME: *313-863-9189*
BUS: _____
E-MAIL: _____
ZIP: *48203* **APT:** _____

ORDER NUMBER
DB 33986

SALES ASSOCIATE # *4342*
SALES ASSOCIATE: *Ashley*
ORD BY: *Jack* **REC:** _____

TYPE OF SALE
 SPECIAL ORDER
 TAGGED OUT (G.S.)
 A.G.S.
 AWAYAWAY PRICE RESER
 UpholsterySHIELD
 FLOOR SAMPLE

LEATHER
 SEMI-ANILINE DYED
 PURE ANILINE
 ART LEATHER
 LEATHER / VINYL

FINANCING SALE
AMOUNT FINANCED \$ _____
FINANCE APPROVAL # _____

DELIVERY DATE
"ALL DAY DELIVERY"
DELIVERY RESERVATION # *92136*

C.O.D.
ALL C.O.D.'S PAYABLE BY CERTIFIED CHECK OR MONEY ORDER ONLY!

QTY	VENDOR	MODEL	DESCRIPTION	FABRIC / LEATHER	GRADE	AMOUNT
1	Venic	Triumph Section / NO RED	<i>105" x 36"</i>	Shade Lt	A 5	1399 99

YES! I want The UpholsterySHIELD Fabric / Leather Protection Plan
 I decline and assume all responsibility for stains to the fabric / leather after delivery. X

ALLOW APPROXIMATELY _____ TO _____ WEEKS FOR DELIVERY

FINANCING PROGRAM
APPROXIMATE MEASUREMENTS
 L _____ D _____ H _____
 L _____ D _____ H _____
 L _____ D _____ H _____

DISASSEMBLY CHARGE \$199.99
 Responsibility for the size or merchandise in regard to home delivery remains with the buyer.

WALK-UP CHARGE: \$5.00 PER PIECE
 PER FLIGHT, AFTER THE FIRST FLIGHT
 PAYABLE TO THE DRIVER
 CASH ONLY
 Our delivery service cannot walk-up furniture past the 6th floor.

ALL FLOOR MODEL SALES ARE FINAL SALES. SOLD AS IS. NO CANCELLATIONS. NO REFUNDS. NO RETURNS. CUSTOMER HAS INSPECTED BED. YES ___ NO ___ ANY DAMAGES _____

MIDSE TOTAL	1599	98
TAX	104	39
DELIVERY	139	99
TOTAL	1844	36

DEP CASH CHANGE CARD
 CHECK APPLIED \$ _____

BALANCE
 DEP CASH CHANGE CARD
 CHECK APPLIED \$ _____

BALANCE
 DEP CASH CHANGE CARD
 CHECK APPLIED \$ _____

BALANCE
 DEP CASH CHANGE CARD
 CHECK APPLIED \$ _____

Thank You For Your Patronage.
 www.jenniferfurniture.com

FAILURE TO BE HOME FOR DELIVERY WILL RESULT IN A FULL RECEIVERSHIP CHARGE

C.O.D. DATE REC

RECEIVED BY _____
 IN SATISFACTORY CONDITION _____
 JENNIFER CONVERSIBLES CAN NOT ACCEPT ANY CLAIMS FOR PROPERTY DAMAGE NOT REPORTED AT THE TIME OF THIS DELIVERY
 PROPERTY DAMAGE

Jennifer Convertibles

SALES ORDER INQUIRY

SSAC510-10

DISPLAY

Order Number	Last Name	First Name	Ordered	Slsmn	Type
DB 033986 S	LOWERY	LATONYA	05 15 06	04342	GS

Address	Apt #	Val #	Approval #	Whs	Srce	Status
70 GROVE		000000		G	AN	DELIVERED

HIGHLAND PARK	Sched Date	CDL Date	Act Delv	Rpt Date	Comm Date
MI 48203 WAYNE		05 24 06	05 24 06	05 31 06	05 30 06

313 863 9189			EMAIL			
Act Mdse	Tax	Delv Chg	Kd Chg	Entered Tot	Payments	COD Bal
1599.98	104.39	139.99		1844.36	1844.36	

Line Items		Price	Status
1 VENIC Z2613RAF-S	0680 29	699.99	DELIVERED S(DOC GNCGER-6726 15)
2 VENIC Z2616LAF-S	0680 29	700.00	DELIVERED S(DOC GNCGER-6726 42)
3 SOIL SL-NAT		199.99	DELIVERED HER UARD 0

(7) Undelv Sales	(8) Add'l Info	(6/11) Order/Delv Events
	(9) pmnt Hist	(10) Next Order (12) Exit



Jennifer Convertibles, Inc., 417 Crossways Park Drive, Woodbury, NY 11797 516/496-1900

January 4, 2007

Dear Valued Customer,

This letter is to follow up on the recent claim you registered at the Claim Center. The components needed for your furniture have been ordered. You should receive them within 4-6 weeks for domestically produced goods and 10-12 weeks for imports.

We recognize the importance of superb customer service and thank you for this opportunity to serve you.

Sincerely,

A handwritten signature in black ink, appearing to read "RTM".

Customer Claim Center
Jennifer Furniture Industries
1-800-371-6111



Jennifer Convertibles, Inc., 417 Crossways Park Drive, Woodbury, NY 11797 516/496-1900

August 2, 2007

*Called Jennifer
8/30/07
9:24 AM*

Dear Valued Customer,

This letter is to follow up on the recent claim you registered at the Claim Center. The components needed for your furniture have been ordered. You should receive them within 4-6 weeks for domestically produced goods and 10-12 weeks for imports.

Please contact us once you receive the components so that we may have a service technician schedule a mutually convenient appointment.

We recognize the importance of superb customer service and thank you for this opportunity to serve you.

Sincerely,

R. Trini
Customer Claim Center
Jennifer Furniture Industries
1-800 371-6111



Jennifer Convertibles, Inc., 417 Crossways Park Drive, Woodbury, NY 11797 516/496-1900


March 26, 2009

Dear Valued Customer,

This letter is to follow up on the recent claim you registered at the Claim Center. The components needed for your furniture have been ordered. You should receive them within 4-6 weeks for domestically produced goods and 10-12 weeks for imports.

We recognize the importance of superb customer service and thank you for this opportunity to serve you.

Sincerely,


Customer Claim Center
Jennifer Furniture Industries
1-800-371-6111



Jennifer Convertibles, Inc., 417 Crossways Park Drive, Woodbury, NY 11797 516/496-1900

November 8, 2006

Dear Valued Customer,

This letter is to follow up on the recent claim you registered at the Claim Center. The components needed for your furniture have been ordered. You should receive them within 4-6 weeks for domestically produced goods and 10-12 weeks for imports.

We recognize the importance of superb customer service and thank you for this opportunity to serve you.

Sincerely,

A handwritten signature in cursive script, appearing to read "R. Tan".

Customer Claim Center
Jennifer Furniture Industries
1-800-371-6111



27793 NOVI ROAD
NOVI, MI 48377
TEL: 248-347-3555

DELIVER TO: Latonya Lowrey
ADDRESS: 70 Grove
CITY/STATE: Highland Park
DIRECTIONS:
PHONE: HOME: 313-823-9189 BUS:
E-MAIL:
DATE: 8/21/05
SOURCE:
ZIP: 4803 APT:

ORDER NUMBER
NMI 4040

SALES ASSOCIATE # 3101
SALES ASSOCIATE

QTY.	VENDOR	MODEL	DESCRIPTION	FABRIC / LEATHER	GRADE	AMOUNT
------	--------	-------	-------------	------------------	-------	--------

1	<u>Wauke</u>	<u>Triumph</u>	<u>Sofa Sectional</u>	<u>Chocolate</u>		<u>1399.99</u>
			<u>also back</u>			

Layaways are a non-refundable deposit

YES! I want The UpholsterySHIELD Fabric / Leather Protection Plan
NO I decline and assume all responsibility for stains to the fabric / leather after delivery. X

ALLOW APPROXIMATELY
_____ TO _____
WEEKS FOR DELIVERY

ALL FLOOR MODEL SALES ARE
FINAL SALES - SOLD AS IS
NO RETURNS - NO RETURNS
CUSTOMER HAS INSPECTED BED YES ___ NO ___
ANY DAMAGES _____

TAX	MPSE TOTAL	
DELIVERY		
TOTAL		<u>50.00</u>

FINANCING PROGRAM

If financed, I acknowledge receipt of the goods and/or services described under the terms and condition of the revolving Credit Card Account Agreement.

APPROXIMATE MEASUREMENTS	
L <u>115</u> H <u>35.00</u>	D <u>35</u> H <u>00</u>
L <u>115</u> H <u>35.00</u>	D <u>35</u> H <u>00</u>
L <u>115</u> H <u>35.00</u>	D <u>35</u> H <u>00</u>

DISASSEMBLY CHARGE \$199.99
Responsibility for the size of merchandise in regard to home delivery remains with the buyer.

WALK-UP CHARGE: **\$5.00 PER PIECE**
PER FLIGHT, AFTER THE FIRST FLIGHT
PAYABLE TO THE DRIVER
CASH ONLY
Our delivery service cannot walk-up furniture past the 6th floor.

DEP CASH <input type="checkbox"/> CHANGE CARD <input type="checkbox"/>	DEP CASH <input type="checkbox"/> CHANGE CARD <input type="checkbox"/>
CHECK <input type="checkbox"/> APPLIED <input type="checkbox"/> #	CHECK <input type="checkbox"/> APPLIED <input type="checkbox"/> #
DEP CASH <input type="checkbox"/> CHANGE CARD <input type="checkbox"/>	DEP CASH <input type="checkbox"/> CHANGE CARD <input type="checkbox"/>
CHECK <input type="checkbox"/> APPLIED <input type="checkbox"/> #	CHECK <input type="checkbox"/> APPLIED <input type="checkbox"/> #
BALANCE	BALANCE
BALANCE	BALANCE
BALANCE	BALANCE

“ALL DAY DELIVERY”
DELIVERY RESERVATION # C.O.D.

AMOUNT FINANCED \$ _____
FINANCE APPROVAL # _____
DELIVERY DATE _____

ALL COD'S PAYABLE BY CERTIFIED CHECK OR MONEY ORDER ONLY

GO.D. DATE REC. _____

JENNIFER CONVERTIBLES CAN NOT ACCEPT ANY CLAIMS FOR PROPERTY DAMAGE NOT REPORTED AT THE TIME OF THIS DELIVERY.
PROPERTY DAMAGE RECEIVED BY

Thank You For Your Patronage.
www.jenniferfurniture.com

JENNIFER

29 Years! 215 Stores & Growing!

Jennifer's Exclusive UpholsterySHIELD Fabric & Leather Protection Plan Offers Protection For Your Upholstery Needs.

GET

LONGER LIFE

Fabric Protection Plan: Today's fabric protectors (when applied) are only temporary and will wear off with use and cleaning. Additionally, some fabrics have no fabric protection at all. UpholsterySHIELD recognizes this and guarantees your fabric against food or beverage stains for as long as you own your furniture. With the UpholsterySHIELD Lifetime Fabric Protection Plan, you can be confident that your new furniture is an investment that will last!



OUT OF YOUR

NEW SOFA!

A NATIONAL SURVEY OF FURNITURE CUSTOMERS REPORTS...

*The #1 Reason why they replaced their upholstered furniture years prematurely was due to **STAINING**.*

Sterling Testing Systems 1997



Leather Protection Plan: Although leather is extremely durable, it is susceptible to stains from foods or beverages. UpholsterySHIELD guarantees your leather from stains for as long as you own your furniture*. Leather is a long term investment, so that is why UpholsterySHIELD also guarantees your leather against nicks, scrapes, rips, punctures, cigarette & cigar burns.

*Staining is not covered on full grain pure aniline leathers.

UpholsterySHIELD® Fabric & Leather Protection Lifetime Guarantee!

"YOUR STAIN IS OUR PROBLEM!"

SIZE	FABRIC	LEATHER
Sofa / Sofabed	\$99.99	\$99.99
Loveseat	\$99.99	\$99.99
Twin Sleeper	\$99.99	\$99.99
Chair / Chairbed	\$79.99	\$79.99
Recliner	\$79.99	\$79.99
Chaise	\$99.99	\$99.99
Ottoman	\$69.99	\$69.99
Sectional	\$199.99	\$299.99
Modular	\$199.99	\$299.99

UpholsterySHIELD®

Fabric & Leather Protection Plan

Protect Your New Investment Purchase the UpholsterySHIELD Protection Plan!

JENNIFER CONVERIBLES

116 SOUTH WOODWARD AVENUE
 BIRMINGHAM, MI 48009
 TEL: 248-644-8250

ORDER NUMBER

DB 33986

SALES ASSOCIATE # 4342

SALES ASSOCIATE Adam

ORD # 33986 BACK REC # _____

TYPE OF SALE

- SPECIAL ORDER
- TAGGED OUT (G.S.)
- A.G.S.
- AWAY
- PRICE RESER
- UpholsterySHIELD
- FLOOR SAMPLE

LEATHER

- SEMI-ANILINE DYED
- PURE ANILINE DYED
- ALL LEATHER
- LEATHER / VINYL

FINANCING SALE

AMOUNT \$ _____
 FINANCED _____
 FINANCE APPROVAL # _____

DELIVERY DATE

"ALL DAY DELIVERY"
 DELIVERY RESERVATION # _____

C.O.D. 92136

ALL COD'S PAYABLE BY CERTIFIED CHECK OR MONEY ORDER ONLY

DELIVER TO: Latonya Loycey DATE: 2/18/16

ADDRESS: 70 Gore SOURCE:

CITY / STATE: Highland Park, MI ZIP: 48203 APT:

DIRECTIONS: 6 mile E Woodward E-MAIL:

PHONE: HOME: 313-863-9189 BUS:

QTY	VENDOR	MODEL	DESCRIPTION	FABRIC / LEATHER	GRADE	AMOUNT
1	Venic	Triumph	Section / NO BED	Shoockle	A5	1399.99
			<u>105"</u> <u>36"</u>			

YES! I want The UpholsterySHIELD Fabric / Leather Protection Plan

I decline and assume all responsibility for stains to the fabric / leather after delivery. X

ALLOW APPROXIMATELY _____ TO _____ WEEKS FOR DELIVERY

ALL FLOOR MODEL SALES ARE
 FINAL SALES - SOLD AS IS
 NO CANCELLATIONS - NO REFUNDS - NO RETURNS
 CUSTOMER HAS INSPECTED BED YES _____ NO _____
 ANY DAMAGES _____

MDSE: TOTAL	1599	98
TAX	104	39
DELIVERY	139	99
TOTAL	1844	36
DEP CASH <input type="checkbox"/> CHANGE CARD <input type="checkbox"/>	200	-
CHECK <input type="checkbox"/> APRUED <input type="checkbox"/> # _____		

FINANCING PROGRAM

If finished, I acknowledge receipt of the goods and/or services described under the terms and conditions of the Revolving Credit Card Account Agreement.

APPROXIMATE MEASUREMENTS	WALK-UP CHARGE:
L _____ D _____ H _____	\$5.00 PER PIECE
L _____ D _____ H _____	PER FLIGHT, AFTER THE FIRST FLIGHT
L _____ D _____ H _____	PAYABLE TO THE DRIVER CASH ONLY
DISASSEMBLY CHARGE \$199.99	
Responsibility for the size of merchandise in regard to home delivery remains with the buyer.	
Our delivery service cannot walk-up furniture past the 6th floor.	

BUYER'S SIGNATURE: _____
 AND CONDITIONS ON THE FRONT AND BACK OF THIS CONTRACT.

Thank You For Your Patronage.

www.jenniferfurniture.com

FAILURE TO BE HOME FOR DELIVERY WILL RESULT IN A FULL REDELIVERY CHARGE

G.O.D. DATE REC _____

X

JENNIFER CONVERTIBLES CAN NOT ACCEPT ANY CLAIMS FOR PROPERTY DAMAGE NOT REPORTED AT THE TIME OF THIS DELIVERY

RECEIVED BY _____

IN SATISFACTORY CONDITION

17
258 1319 208
163237

THE JENNIFER WORRYFREE GUARANTEE

WORRY FREE GUARANTEE - Jennifer Convertibles guarantees to you, the original purchaser that the wood frame construction, upholstery fabric, seams, seat cushion cores and other padding materials, springs and webbing, bed and recliner mechanisms, the mattress and all tables will be free of defects, due to faulty materials or workmanship, under normal household use for a period of one (1) year from the original delivery date.

If you have purchased our UpholsterySHIELD Fabric or Leather Protection Plan, please refer to the UpholsterySHIELD guarantee certificate for the terms and conditions of our exclusive UpholsterySHIELD Fabric or Leather Protection Plan. Damages on seams are not covered by our leather protection plan. Staining of pure-aniline leathers is not covered by our leather protection plan. If you need a copy of this certificate, please call your showroom listed on the other side of this receipt.

We are proud of our leather and textile products. All our upholstered pieces are hand-crafted individually. As a result tailoring variations from the showroom model may exist and meet acceptable industry standards. Jennifer Convertibles does not guarantee fabrics or leathers against normal wear and tear which may include wrinkling, pilling, fading, shrinking or stretching. "Brushed Fabrics or Leathers" have natural hallmarks; lines, rubs and creases are part of the intrinsic character of the fabric / leather and not considered defects. Lines, rubs and creases are natural to the fabric and add to its casual elegance. Leather is a natural product. Inconsistencies of color should be expected in all dyed leather hides. Scars, stains, abrasions and shading of color is normal in all leather. Never use abrasive cleaners, saddle soap or chemicals on the surface of your leather. With use, seat cushion cores and filling materials will soften, lose height and conform to the shape of the users. These changes are normal and expected and are not considered defects in materials or workmanship. Softening of springs and webbing over time is normal and expected and is not considered a defect in materials or workmanship.

It is the customers responsibility to inspect all merchandise at the time of pick-up and/or delivery. Jennifer Convertibles will not be responsible for damages that are not reported within two (2) days from the date of delivery / pickup. Jennifer Convertibles will not be responsible for handling damage to any merchandise that has been moved from the original delivery address or has been picked up from Jennifer Convertibles by the purchaser. Damages caused by the misuse or negligence of the purchaser are not covered under the guarantee. This guarantee is non-transferable. If the merchandise is moved beyond the service area*, the purchaser is responsible to bring the merchandise to an area designated by Jennifer Convertibles. In the event of a defect due to faulty materials or workmanship, Jennifer Convertibles will have the defective item serviced at no charge, providing it is within the guarantee period. In the event that a component, style, or fabric that is needed as replacement have been discontinued, Jennifer Convertibles reserves the right to replace such defective component, style or fabric / leather with a comparable alternative. Jennifer Convertibles will not assume responsibility for dye lot variances on any items serviced beyond the one year guarantee period for upholstery fabric / leather.

All floor models are sold as is, final sale, and no returns, refunds or exchanges are allowed. Floor models are not covered by the foregoing guarantees. Jennifer Convertibles liability shall not exceed the cost of repair or replacement. Jennifer Convertibles will not be responsible for consequential damages. To the extent that any provision or term of sale is unlawful or improper in any jurisdiction, then such provision or term shall not apply.

To qualify for this guarantee, the original purchaser must provide proof of purchase by supplying the order number from the sales receipt.

IMPORTANT INFORMATION

This sale is subject to the terms and conditions herein set and cannot be changed or otherwise modified verbally. Errors in and omissions are permitted. All reservations (including always) are subject to change without notice. A reservation fee equal to thirty percent (30%) of the merchandise total plus any applicable delivery fees. Jennifer Convertibles does not allow returns, refunds or exchanges of delivered merchandise. A total of one-half of the grand total must be deposited before merchandise can be reserved or special ordered. Delivery of all floor models must be accepted for delivery within 10 days from the date of purchase. All time quotes are approximate.

Anyone that you select to accept your merchandise on delivery acts as your agent. All signed acceptances are binding. Responsibility for the size(s) of items selected, with respect to home delivery, remains with the buyer. If Jennifer Convertibles has to disassemble and reassemble your furniture in order to complete delivery, there will be an additional charge of \$199.99 per piece (within our Normal Delivery / Service Radius*). Our delivery service will do whatever is reasonably possible to prevent you from incurring this expense. If a disassembly is required, a professional technician will be dispatched to the delivery address on a later date to complete your delivery. Our delivery service cannot hoist furniture under any circumstances. Delivery personnel are responsible for the unpacking and assemblage of all furniture, unless they are requested not to perform these responsibilities. Our delivery service cannot move existing furniture. The room where the merchandise will be delivered must be cleared and prepared for delivery. If not, there will be delivery only and no set up. Materially damaged or non-conforming furniture can be refused solely at the time of delivery without penalty. If materially damaged furniture is accepted upon delivery, any repairs will be made up to manufacturers standards at the location of delivery or pickup. You may relinquish your rights for inspection, in home repair, replacement, or refund, if payment is stopped in any way. Jennifer Convertibles cannot be held responsible for non-delivery due to circumstances beyond our direct control. In the event that a refund is needed, all cash, check and credit card refunds are processed at our corporate office. A check or credit card refund slip will be mailed directly to you.

*Normal Delivery / Service Area Radius: 50 miles from nearest showroom.

f3j0k0

Jennifer Business Home 248 644 8250