



UNITED STATES BANKRUPTCY COURT SOUTHERN DISTRICT OF NEW YORK (MANHATTAN)		PROOF OF CLAIM	
In re: <i>Jennifer Convertibles, Inc.</i>		Case Number: <i>10-13779 (ALG)</i>	
NOTE: See Reverse for List of Debtors/Case Numbers/ important details. This form should not be used to make a claim for an administrative expense arising after the commencement of the case. A "request" for payment of an administrative expense may be filed pursuant to 11 U.S.C. § 503.		<input type="checkbox"/> Check box if you are aware that anyone else has filed a proof of claim relating to your claim. Attach copy of statement giving particulars. <input type="checkbox"/> Check this box if you are the debtor or trustee in this case.	
Name of Creditor and Address: the person or other entity to whom the debtor owes money or property			
 25239791002128 LOWERY, LATONYA 70 GROVE HIGHLAND PARK, MI 48203			
Creditor Telephone Number <i>(313) 863-9189</i>		RECEIVED	
Name and address where payment should be sent (if different from above):		OCT 04 2010	
Payment Telephone Number ()		BMC GROUP	
1. AMOUNT OF CLAIM AS OF DATE CASE FILED \$ <i>200.00</i>			
<input type="checkbox"/> If all or part of your claim is secured, complete item 4 below; however, if all of your claim is unsecured, do not complete item 4. <input type="checkbox"/> If all or part of your claim is entitled to priority, complete item 5. <input type="checkbox"/> If all or part of your claim qualifies as an administrative expense under 11 U.S.C. § 503(b)(9), complete item 6. <input type="checkbox"/> Check this box if claim includes interest or other charges in addition to the principal amount of claim. Attach itemized statement of interest or charges.			
2. BASIS FOR CLAIM: <i>Services Performed Upholstery (Not) Protection Plan</i>		3. LAST FOUR DIGITS OF ANY NUMBER BY WHICH CREDITOR IDENTIFIES DEBTOR: 3a. Debtor may have scheduled account as:	
4. SECURED CLAIM (See instruction #4 on reverse side.)		DO NOT include the priority portion of your claim here.	
Check the appropriate box if your claim is secured by a lien on property or a right of set off and provide the requested information Nature of property or right of setoff: Describe: <input type="checkbox"/> Real Estate <input type="checkbox"/> Motor Vehicle <input type="checkbox"/> Other _____ Value of Property: \$ _____ Annual Interest Rate: _____ % if any: \$ _____ Basis for Perfection: _____		Secured Claim Amount: \$ _____ Unsecured Claim Amount: \$ _____ Amount of arrearage and other charges as of time case filed included in secured claim, _____	
5. PRIORITY CLAIM		Include ONLY the priority portion of your unsecured claim here.	
<input checked="" type="checkbox"/> Amount of Claim Entitled to Priority under 11 U.S.C. §507(a). If any portion of your claim falls in one of the following categories, check the box and state the amount. You MUST specify the priority of the claim: <input type="checkbox"/> Domestic support obligations under 11 U.S.C. § 507(a)(1)(A) or (a)(1)(B). <input type="checkbox"/> Wages, salaries, or commissions (up to \$11,725*), earned within 180 days before filing of the bankruptcy petition or cessation of the debtor's business, whichever is earlier - 11 U.S.C. § 507(a)(4). <input type="checkbox"/> Contributions to an employee benefit plan - 11 U.S.C. § 507(a)(5).		Unsecured Priority Claim Amount: \$ <i>200.00</i> <input checked="" type="checkbox"/> Up to \$2,600* of deposits toward purchase, lease, or rental of property or services for personal, family, or household use - 11 U.S.C. § 507(a)(7). <input type="checkbox"/> Taxes or penalties owed to governmental units - 11 U.S.C. § 507(a)(8). <input type="checkbox"/> Other - Specify applicable paragraph of 11 U.S.C. § 507(a) (_____). <small>* Amounts are subject to adjustment on 4/1/13 and every 3 years thereafter with respect to cases commenced on or after the date of adjustment.</small>	
6. AMOUNT OF CLAIM THAT QUALIFIES AS AN ADMINISTRATIVE EXPENSE UNDER 11 U.S.C. § 503(b)(9): \$ _____			
7. CREDITS: The amount of all payments on this claim has been credited for the purpose of making this proof of claim.			
8. SUPPORTING DOCUMENTS: Attach redacted copies of supporting documents, such as promissory notes, purchase orders, invoices, itemized statements of running accounts, contracts, court judgments, mortgages, and security agreements. You may also attach a summary. Attach redacted copies of evidence of perfection of a security interest. (See instruction 8 and definition of "redacted" on reverse side.) If the documents are not available, please explain.			
DATE-STAMPED COPY: To receive an acknowledgment of the filing of your claim, enclose a stamped, self-addressed envelope and copy of this proof of claim.		DO NOT SEND ORIGINAL DOCUMENTS. ATTACHED DOCUMENTS MAY BE DESTROYED AFTER SCANNING.	
The original of this completed proof of claim form must be sent by mail or hand delivered (FAXES NOT ACCEPTED) so that it is actually received on or before 5:00 pm, prevailing Eastern Time on October 25, 2010 for Non-Governmental Claimants OR on or before 5:00 pm, prevailing Eastern Time on January 18, 2011 for Governmental Units. BY MAIL TO: BMC Group, Inc Attn: Jennifer Convertibles Claims Processing PO Box 3020 Chanhassen, MN 55317-3020		THIS SPACE FOR COURT USE ONLY	
		Jennifer Convertibles  00178	
DATE <i>9/25/10</i>	SIGNATURE: The person filing this claim must sign it. Sign and print name and title, if any, of the creditor or other person authorized to file this claim and state address and telephone number if different from the notice address above. Attach copy of power of attorney, if any. <i>Latonya Lowery</i>		

Penalty for presenting fraudulent claim is a fine of up to \$500,000 or imprisonment for up to 5 years, or both. 18 U.S.C. §§ 152 AND 3571

INSTRUCTIONS FOR PROOF OF CLAIM FORM

The instructions and definitions below are general explanations of the law. In certain circumstances, such as bankruptcy cases not filed voluntarily by the debtor, there may be exceptions to these general rules.

ITEMS TO BE COMPLETED IN PROOF OF CLAIM FORM (IF NOT ALREADY PROPERLY FILLED IN)

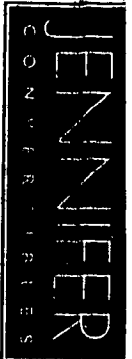
<p>Court, Name of Debtor, and Case Number: Fill in the name of the federal judicial district where the bankruptcy case was filed (for example Central District of California), the name of the debtor in the bankruptcy case, and the bankruptcy case number. If you received a notice of the case from the Claims Agent, BMC Group, some or all of this information may have been already completed.</p> <table style="width: 100%; border: none;"> <tr> <td style="border: none;">Debtor Name</td> <td style="border: none;">Case No.</td> </tr> <tr> <td style="border: none;">See attached sheet</td> <td style="border: none;"></td> </tr> </table>	Debtor Name	Case No.	See attached sheet		<p>5. Amount of Claim Entitled to Priority Under 11 U.S.C. §507(a). If any portion of your claim falls in one or more of the listed categories, check the appropriate box(es) and state the amount entitled to priority. (See DEFINITIONS, below.) A claim may be partly priority and partly non-priority. For example, in some of the categories, the law limits the amount entitled to priority.</p> <p>6. Amount of Claim that qualifies as an Administrative Expense under 11 U.S.C. §503(b)(9): State the value of any goods received by the debtor within 20 days before the date of commencement for which the goods have been sold to the debtor in the ordinary course of the debtor's business.</p> <p>7. Credits: An authorized signature on this proof of claim serves as an acknowledgment that when calculating the amount of the claim, the creditor gave the debtor credit for any payments received toward the debt.</p> <p>8. Supporting Documents: Attach to this proof of claim form redacted copies documenting the existence of the debt and of any lien securing the debt. You may also attach a summary. You must also attach copies of documents that evidence perfection of any security interest. You may also attach a summary. FRBP 3001(c) and (d). Do not send original documents, as attachments may be destroyed after scanning.</p> <p>Date and Signature: The person filing this proof of claim <u>must</u> sign and date it. FRBP 9011. If the claim is filed electronically, FRBP 5005(a)(2), authorizes courts to establish local rules specifying what constitutes a signature. Print the name and title, if any, of the creditor or other person authorized to file this claim. State the filer's address and telephone number if it differs from the address given on the top of the form for purposes of receiving notices. Attach a complete copy of any power of attorney. Criminal penalties apply for making a false statement on a proof of claim.</p> <p>Date-Stamped Copy Return claim form and attachments, if any. If you wish to receive an acknowledgement of your claim, please enclose a self-addressed stamped envelope and a second copy of the proof of claim form with any attachments to the Claims Agent, BMC Group, at the address on the front of this form.</p> <p><i>Please read – important information: upon completion of this claim form, you are certifying that the statements herein are true.</i></p> <p>Be sure all items are answered on the claim form. If not applicable, insert "Not Applicable."</p>
Debtor Name	Case No.				
See attached sheet					
<p>Creditor's Name and Address: Fill in the name of the person or entity asserting a claim and the name and address of the person who should receive notices issued during the bankruptcy case. A separate space is provided for the payment address if it differs from the notice address. The creditor has a continuing obligation to keep the court informed of its current address. See Federal Rule of Bankruptcy Procedure (FRBP) 2002(g).</p> <p>1. Amount of Claim as of Date Case Filed: State the total amount owed to the creditor on the date of the Bankruptcy filing. Follow the instructions concerning whether to complete item, 4, 5 and 6. Check the box if interest or other charges are included in the claim.</p> <p>2. Basis for Claim: State the type of debt or how it was incurred. Examples include goods sold, money loaned, services performed, personal injury/wrongful death, car loan, mortgage note, and credit card.</p> <p>3. Last Four Digits of Any Number by Which Creditor Identifies Debtor: State only the last four digits of the debtor's account or other number used by the creditor to identify the debtor.</p> <p>3a. Debtor May Have Scheduled Account As: Use this space to report a change in the creditor's name, a transferred claim, or any other information that clarifies a difference between this proof of claim and the claim as scheduled by the debtor.</p> <p>4. Secured Claim: Check the appropriate box and provide the requested information if the claim is fully or partially secured. Skip this section if the claim is entirely unsecured. (See DEFINITIONS, below.) State the type and the value of property that secures the claim, attach copies of lien documentation, and state annual interest rate and the amount past due on the claim as of the date of the bankruptcy filing.</p>					

DEFINITIONS

INFORMATION

<p>DEBTOR A debtor is the person, corporation, or other entity that has filed a bankruptcy case.</p> <p>CREDITOR A creditor is any person, corporation, or other entity to whom the debtor owed a debt on the date that the bankruptcy case was filed.</p> <p>CLAIM A claim is the creditor's right to receive payment on a debt that was owed by the debtor on the date of the bankruptcy filing. See 11 U.S.C. §101 (5). A claim may be secured or unsecured.</p> <p>PROOF OF CLAIM A form telling the bankruptcy court how much the debtor owed a creditor at the time the bankruptcy case was filed (the amount of the creditor's claim). This form must be filed with the court-appointed Claims Agent, BMC Group, at the address listed on the reverse side of this page</p> <p>SECURED CLAIM Under 11 U.S.C. §506(a) A secured claim is one backed by a lien on property of the debtor. The claim is secured so long as the creditor has the right to be paid from the property prior to other creditors.</p>	<p>The amount of the secured claim cannot exceed the value of the property. Any amount owed to the creditor in excess of the value of the property is an unsecured claim. Examples of liens on property include a mortgage on real estate or a security interest in a car. A lien may be voluntarily granted by a debtor or may be obtained through a court proceeding. In some states, a court judgment is a lien. A claim also may be secured if the creditor owes the debtor money (has a right to setoff).</p> <p>UNSECURED NONPRIORITY CLAIM If a claim is not a secured claim it is an unsecured claim. A claim may be partly secured and partly unsecured if the property on which a creditor has a lien is not worth enough to pay the creditor in full.</p> <p>UNSECURED PRIORITY CLAIM Under 11 U.S.C. §507(a) Priority claims are certain categories of unsecured claims that are paid from the available money or property in a bankruptcy case before other unsecured claims.</p> <p>Evidence of Perfection Evidence of perfection may include a mortgage, lien, certificate of title, financing statement, or other</p>	<p>document showing that the lien has been filed or recorded.</p> <p>Redacted A document has been redacted when the person filing it has masked, edited out, or otherwise deleted, certain information. A creditor should redact and use only the last four digits of any social-security, individual's tax-identification, or financial-account number, all but the initials of a minor's name and only the year of any person's date of birth.</p> <p>Offers to Purchase a Claim Certain entities are in the business of purchasing claims for an amount less than the face value of the claims. One or more of these entities may contact the creditor and offer to purchase the claim. Some of the written communications from these entities may easily be confused with official court documentation or communications from the debtor. These entities do not represent the bankruptcy court or the debtor. The creditor has no obligation to sell its claim. However, if the creditor decides to sell its claim, any transfer of such claim is subject to FRBP 3001(e), any applicable provisions of the Bankruptcy Code (11 U.S.C. § 101 et seq.), and any applicable orders of the bankruptcy court.</p>
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ONCE YOUR CLAIM IS FILED YOU CAN OBTAIN OR VERIFY YOUR CLAIM NUMBER BY VISITING www.bmcgroup.com



116 SOUTH WOODWARD AVENUE
BIRMINGHAM, MI 48009
TEL: 248-644-8250

DELIVER TO: Latonya Lowery DATE: 2/18/16
ADDRESS: 70 Grove SOURCE:
CITY / STATE: Highland Ave MI ZIP: 48203 APT:
DIRECTIONS: 6011 Woodland E-MAIL:
PHONE HOME: 313 863 9189 BUS:
BUS:

ORDER NUMBER
DB 33986
SALES ASSOCIATE # 4392
SALES ASSOCIATE: Adam

QTY	VENDOR	MODEL	DESCRIPTION	FABRIC / LEATHER	GRADE	AMOUNT
1	Venue	Triumph	Section / NO BED	thorokite	A5	1399.99
			105" x 36"			

YES! I want The Upholstery SHIELD Fabric / Leather Protection Plan

I decline and assume all responsibility for stains to the fabric / leather after delivery.

ALLOW APPROXIMATELY
_____ TO _____
WEEKS FOR DELIVERY

ALL FLOOR MODEL SALES ARE
FINAL SALES - SOLD AS IS
NO CANCELATIONS - NO RETURNS - NO RETURNS
CUSTOMER HAS INSPECTED BED YES NO
ANY DAMAGES _____

FINANCING PROGRAM

APPROXIMATE MEASUREMENTS
 L _____ D _____ H _____
 L _____ D _____ H _____
 L _____ D _____ H _____

WALK-UP CHARGE: \$5.00 PER PIECE
 PER FLIGHT AFTER THE FIRST FLIGHT
 PAYABLE TO THE DRIVER
 CASH ONLY

DISASSEMBLY CHARGE \$199.99
 Responsibility for the size of merchandise in regard to home delivery remains with the buyer.
 Our delivery service cannot walk-up furniture past the 6th floor.

MDSE. TOTAL	1599	98
TAX	104	39
DELIVERY	139	99
TOTAL	1844	36
DEP. CASH <input type="checkbox"/> CHANGE CARD <input type="checkbox"/>	200	-
BALANCE	1644	36
DEP. CASH <input type="checkbox"/> CHANGE CARD <input type="checkbox"/>	783	-
BALANCE	921	36
DEP. CASH <input type="checkbox"/> CHANGE CARD <input type="checkbox"/>		
BALANCE		
DEP. CASH <input type="checkbox"/> CHANGE CARD <input type="checkbox"/>		
BALANCE		

TYPE OF SALE
 SPECIAL ORDER
 TAGGED OUT (G.S.)
 A.G.S.
 PAYAWAY PRICE RESERVE
 Upholstery SHIELD
 FLOOR SAMPLE

LEATHER
 SEMI-ANILINE DYED
 PURE ANILINE
 ART LEATHER
 LEATHER / VINYL

AMOUNT \$ _____
 FINANCED \$ _____
 FINANCE APPROVAL # _____

DELIVERY DATE _____

"ALL DAY DELIVERY"
 DELIVERY RESERVATION # _____

C.O.D.
921.36

ALL COD'S PAYABLE BY CERTIFIED CHECK OR MONEY ORDER ONLY!

FINANCING PROGRAM

FINANCING APPROVAL # _____

RECEIVED BY _____
 IN SATISFACTORY CONDITION

JENNIFER CONFINER'S CAN NOT ACCEPT ANY CLAIMS FOR DAMAGES OR REPAIRS NOT REPORTED AT THE TIME OF THIS DELIVERY.

PROPERTY DAMAGE

IF FINANCED, I acknowledge receipt of the goods and/or services described under the terms and condition of the Remarking Credit Card Account Agreement.

MANAGER'S SIGNATURE: [Signature]
 AND CONDITIONS ON THE FRONT AND BACK OF THIS CONTRACT

Thank You For Your Patronage.
 www.jenniferfurniture.com

FACTORY TO STORE DELIVERY CHARGE WILL RESULT IN A FULL RECELEVARY CHARGE

COD DATE REC

JENNIFER CONVERTIBLES

27793 NOVI ROAD
NOVI, MI 48377
TEL: 248-347-3555

DELIVER TO: Latonya Lowrey DATE: 8/21/05
ADDRESS: 70 Grove SOURCE:
CITY/STATE: Highland Park ZIP: 4803 APT:
DIRECTIONS:
PHONE: HOME: 313-863-9189 BUS:
E-MAIL:

ORDER NUMBER
NMI14040

SALES ASSOCIAT# 5101
SALES ASSOCIAE

ORD ACK REG

- TYPE OF SALE**
- SPECIAL ORDER
 - TAGGED OUT (G.S.)
 - A.G.S.
 - LAWAYAWAY PRICE RESERVE
 - UpholsterySHIELD
 - FLOOR SAMPLE
- LEATHER**
- SEMI-ANILINE DYED
 - PURE ANILINE DYED
 - ALL LEATHER
 - LEATHER / VINYL

FINANCING SALE
AMOUNT \$
FINANCED FINANCE APPROVAL #

DELIVERY DATE

"ALL DAY DELIVERY"
DELIVERY RESERVATION #
C.O.D.

ALL COD'S PAYABLE BY CERTIFIED CHECK OR MONEY ORDER ONLY!
C.O.D. DATE REC.

QTY	VENDOR	MODEL	DESCRIPTION	FABRIC / LEATHER	GRADE	AMOUNT
1	<i>Kenix</i>	<i>Triumph</i>	<i>Sofa Sectional</i>	<i>chocolate</i>		1399.99
			<i>no bed</i>			
			<i>Lay always on a non-stainable</i>			
			<i>Deposit</i>			

YES! I want The UpholsterySHIELD Fabric / Leather Protection Plan
NO. I decline and assume all responsibility for stains to the fabric / leather after delivery. X

ALLOW APPROXIMATELY
TO _____
WEEKS FOR DELIVERY

ALL FLOOR MODEL SALES ARE
FINAL SALES - SOLD AS IS
NO REFUNDS - NO RETURNS
CUSTOMER HAS INSPECTED BED YES ___ NO ___
ANY DAMAGES: _____

FINANCING PROGRAM
If financed, I acknowledge receipt of the goods and/or services described under the terms and condition of the revolving Credit Card Account Agreement.
1055.00

APPROXIMATE MEASUREMENTS
L _____ H _____
L _____ D _____ H _____
L _____ D _____ H _____
DISASSEMBLY CHARGE \$199.99
Responsibility for the size of merchandise in regard to home delivery remains with the buyer.
Our delivery service cannot walk-up furniture past the 6th floor.

WALK-UP CHARGE: \$5.00 PER PIECE PER FLIGHT, AFTER THE FIRST FLIGHT PAYABLE TO THE DRIVER CASH ONLY	DEP CASH <input type="checkbox"/> CHANGE CARD <input type="checkbox"/>	DEP CASH <input type="checkbox"/> CHANGE CARD <input type="checkbox"/>	DEP CASH <input type="checkbox"/> CHANGE CARD <input type="checkbox"/>
BALANCE	BALANCE	BALANCE	BALANCE
TAX	TAX	TAX	TAX
DELIVERY	DELIVERY	DELIVERY	DELIVERY
TOTAL	TOTAL	TOTAL	TOTAL

Thank You For Your Patronage.
www.jennifurfurniture.com

PURCHASER'S SIGNATURE / HAVE READ AND AGREED TO THE TERMS AND CONDITIONS ON THE FRONT AND BACK OF THIS CONTRACT.
Latonya Lowrey

JENNIFER CONVERTIBLES CAN NOT ACCEPT ANY CLAIMS FOR PROPERTY DAMAGE NOT REPORTED AT THE TIME OF THIS DELIVERY. PROPERTY DAMAGE RECEIVED BY

JENNIFER CONVERTIBLES

116 SOUTH WOODWARD AVENUE
 BIRMINGHAM, MI 48009
 TEL: 248-644-8250

DELIVER TO: Lahoya Lacey DATE: 2/16/16
 ADDRESS: 710 Gore SOURCE:
 CITY / STATE: Highland Park MI ZIP: 48203 APT:
 DIRECTIONS: come to Woodward E-MAIL:
 PHONE HOME: 248-863-9189 BUS: 48203

ORDER NUMBER
DB 33986

SALES ASSOCIATE # 4242
 SALES ASSOCIATE: Melba

ORD # 33986 JACK REC
 TYPE OF SALE
 SPECIAL ORDER
 TAGGED OUT (G.S.)
 A.G.S.
 LAWAWAY PRICE RESERVE
 UpholsterySHIELD
 FLOOR SAMPLE

QTY	VENDOR	MODEL	DESCRIPTION	FABRIC / LEATHER	GRADE	AMOUNT
1	<u>Vonc</u>	<u>Triumph Section / 140 BED</u>	<u>chocolate</u>	<u>leather</u>	<u>A.S.</u>	<u>1399 99</u>
			<u>105"</u>			
			<u>73 1/2"</u>			

YES! I want The UpholsterySHIELD Fabric / Leather Protection Plan

NO I decline and assume all responsibility for stains to the fabric / leather after delivery. X

ALLOW APPROXIMATELY
 TO _____
 WEEKS FOR DELIVERY

ALL FLOOR MODEL SALES ARE
 FINAL SALES - SOLD AS IS
 NO CANCELLATIONS - NO REFUNDS - NO RETURNS
 CUSTOMER HAS INSPECTED BED YES ___ NO ___
 ANY DAMAGES _____

FINANCING PROGRAM		APPROXIMATE MEASUREMENTS		WALK-UP CHARGE: \$5.00 PER PIECE	
L	D	H	H	PER FLIGHT, AFTER THE FIRST FLIGHT	PAYABLE TO THE DRIVER
L	D	H	H	CASH ONLY	Our delivery service cannot walk-up furniture past the 6th floor.
L	D	H	H		
DISASSEMBLY CHARGES \$199.99 Responsibility for the size of merchandise in regard to home delivery remains with the buyer.					

AMOUNT FINANCED \$ _____
 FINANCE APPROVAL # _____
 DELIVERY DATE _____
 "ALL DAY DELIVERY"
 DELIVERY RESERVATION # _____
 C.O.D.
92136

JENNIFER CONVERTIBLES CAN NOT ACCEPT ANY CLAIMS FOR PROPERTY DAMAGE NOT REPORTED AT THE TIME OF THIS DELIVERY.
 PROPERTY DAMAGE

IN SATISFACTORY CONDITION

RECEIVED BY

X
 PURCHASER'S SIGNATURE: I HAVE READ AND AGREE TO THE TERMS AND CONDITIONS ON THE FRONT AND BACK OF THIS CONTRACT

Thank You For Your Patronage.
 www.jenniferfurniture.com

FAILURE TO BE HOME FOR DELIVERY WILL RESULT IN A FULL REDELIVERY CHARGE.

ALL COD'S PAYABLE BY CERTIFIED CHECK OR MONEY ORDER ONLY!

UpholsterySHIELD®

Lifetime Leather Protection Plan

Exclusively at

JENNIFER LEATHER

The UpholsterySHIELD Lifetime Leather Protection Plan meets your needs no matter what kind of leather furnishings you have. UpholsterySHIELD is a protection plan. Some leathers have a tannery applied treatment, some leathers have no applied treatment. Either way Jennifer's UpholsterySHIELD Lifetime Protection Plan will guarantee your leather as described below. UpholsterySHIELD is a subsidiary of Jennifer Warehouse, Inc. and its products and services are offered exclusively through Jennifer Leather stores. The lifetime guarantee is provided by Jennifer Warehouse, Inc., a private independent company, providing this service to Jennifer Leather & Jennifer Convertibles.

***With Jennifer's UpholsterySHIELD Lifetime Leather Protection Plan
you will always have peace of mind.***

Guarantees to the Original Owner:

UpholsterySHIELD Lifetime Leather Protection Plan guarantees to the original owner of new leather furniture that, if the leather has been properly cared for and is accidentally damaged (as listed below) during its lifetime, Jennifer Leather will provide the following services:

- A. Jennifer Leather will have the damaged leather professionally serviced by an authorized leather technician, at no charge to the customer.
- B. If the authorized leather technician cannot service the damaged leather, Jennifer Leather will, at its option, either recover or replace the damaged leather of the merchandise. UpholsterySHIELD cannot be responsible for variations in dye lots.
- C. If the leather is not available the owner can select a new replacement piece equal in value to the original merchandise total (does not include delivery and fabric protection charges) in exchange for the original merchandise.

What is Covered by this Guarantee:

The Lifetime Leather Protection Plan covers accidental customer caused nicks, cuts, punctures, rips, scratches and cigarette/cigar burns. With the exception of full grain pure aniline leather, stains from food or beverages.

To Qualify for this Guarantee:

To qualify for this guarantee, the customer must:

- Provide proof of the Lifetime Leather Protection purchase by providing the order number from the retail sales receipt.
- Report all guarantee claims to UpholsterySHIELD within seven days of each occurrence which leads to the guarantee claim.

Exclusions:

- Furniture that has been mishandled, abused or neglected.
- Staining is not covered for a full grain pure aniline leather.
- Cumulative multiple damages not reported within seven days of each occurrence.
- Fading, Cracking and Peeling
- Animal Damage
- Seams
- Stains caused by ink, dyes, felt markers, nail polish, paint, blood or urine.
- No commercial or rental uses are covered.

In the event that UpholsterySHIELD is not able to provide service in the area in which you live, UpholsterySHIELD's liability shall not exceed the purchase price paid for the plan at the time of purchase.

This guarantee is in lieu of all other guarantees, expressed or implied, and no one is authorized to assume or undertake for UpholsterySHIELD any other liability in connection with the sale of this product. UpholsterySHIELD shall not be liable for any consequential or indirect damages of any kind. This guarantee gives you specific legal rights and you may have other legal rights which vary from state to state.

Your UpholsterySHIELD Leather Protection Plan Number is 1-800-371-6111.

Please call Monday through Friday, 9am to 12pm and 1pm to 5pm Eastern Time.

#0704

Sales Order Number: _____

2578 1/29

208

163237

THE JENNIFER WORRYFREE GUARANTEE

WORRY FREE GUARANTEE - Jennifer Convertibles guarantees to you, the original purchaser that the wood frame construction, upholstery fabric, seams, seat cushion cores and other padding materials, springs and webbing, bed and recliner mechanisms, the mattress and all tables will be free of defects, due to faulty materials or workmanship, under normal household use for a period of one (1) year from the original delivery date.

If you have purchased our UpholsterySHIELD Fabric or Leather Protection Plan, please refer to the UpholsterySHIELD guarantee certificate for the terms and conditions of our exclusive UpholsterySHIELD Fabric or Leather Protection Plan. Damages on seams are not covered by our leather protection plan. Staining of pure-aniline leathers is not covered by our leather protection plan. If you need a copy of this certificate, please call your showroom listed on the other side of this receipt.

We are proud of our leather and textile products. All our upholstered pieces are hand-crafted individually. As a result tailoring variations from the showroom model may exist and meet acceptable industry standards. Jennifer Convertibles does not guarantee fabrics or leathers against normal wear and tear which may include wrinkling, pilling, fading, shrinking or stretching. "Brushed Fabrics or Leathers" have natural hallmarks; lines, rubs and creases are part of the intrinsic character of the fabric / leather and not considered defects. Lines, rubs and creases are natural to the fabric and add to its casual elegance. Leather is a natural product. Inconsistencies of color should be expected in all dyed leather hides. Scars, stains, abrasions and shading of color is normal in all leather. ~~Never use abrasive cleaners, saddle soaps or chemicals on the surface of your leather.~~ With use, seat cushion cores and filling materials will soften, lose height and conform to the shape of the users. These changes are normal and expected and are not considered defects in materials or workmanship. Softening of springs and webbing over time is normal and expected and is not considered a defect in materials or workmanship.

It is the customers responsibility to inspect all merchandise at the time of pick-up and/or delivery. Jennifer Convertibles will not be responsible for damages that are not reported within two (2) days from the date of delivery / pickup. Jennifer Convertibles will not be responsible for handling damage to any merchandise that has been moved from the original delivery address or has been picked up from Jennifer Convertibles by the purchaser. Damages caused by the misuse or negligence of the purchaser are not covered under the guarantee. This guarantee is non-transferable. If the merchandise is moved beyond the service area*, the purchaser is responsible to bring the merchandise to an area designated by Jennifer Convertibles. In the event of a defect due to faulty materials or workmanship, Jennifer Convertibles will have the defective item serviced at no charge, providing it is within the guarantee period. In the event that a component, style, or fabric that is needed as replacement have been discontinued, Jennifer Convertibles reserves the right to replace such defective component, style or fabric / leather with a comparable alternative. Jennifer Convertibles will not assume responsibility for dye lot variances on any items serviced beyond the one year guarantee period for upholstery fabric / leather.

All floor models are sold as is, final sale, and no returns, refunds or exchanges are allowed. Floor models are not covered by the foregoing guarantees. Jennifer Convertibles liability shall not exceed the cost of repair or replacement. Jennifer Convertibles will not be responsible for consequential damages. To the extent that any provision or term of sale is unlawful or improper in any jurisdiction, then such provision or term shall not apply.

To qualify for this guarantee, the original purchaser must provide proof of purchase by supplying the order number from the sales receipt.

IMPORTANT INFORMATION

This sale is subject to the terms and conditions herein set and cannot be changed or otherwise modified verbally. Errors in all information are subject to correction. ~~All cancellations (including no-shows) after 48 hours of your initial deposit date will be subject to a cancellation fee equal to thirty percent (30%) of the merchandise total plus any applicable delivery fees.~~ Jennifer Convertibles does not allow returns, refunds or exchanges of delivered merchandise. A total of one-half of the grand total must be deposited before merchandise can be reserved or special ordered. Delivery of all floor models must be accepted for delivery within 10 days from the date of purchase. All time quotes are approximate.

Anyone that you select to accept your merchandise on delivery acts as your agent. All signed acceptances are binding. Responsibility for the size(s) of items selected, with respect to home delivery, remains with the buyer. If Jennifer Convertibles has to disassemble and reassemble your furniture in order to complete delivery, there will be an additional charge of **\$199.99** per piece (within our Normal Delivery / Service Radius*). Our delivery service will do whatever is reasonably possible to prevent you from incurring this expense. If a disassembly is required, a professional technician will be dispatched to the delivery address on a later date to complete your delivery. Our delivery service cannot hoist furniture under any circumstances. Delivery personnel are responsible for the unpacking and assemblage of all furniture, unless they are requested not to perform these responsibilities. Our delivery service cannot move existing furniture. The room where the merchandise will be delivered must be cleared and prepared for delivery. If not, there will be delivery only and no set up. Materially damaged or non-conforming furniture can be refused solely at the time of delivery without penalty. If materially damaged furniture is accepted upon delivery, any repairs will be made up to manufacturers standards at the location of delivery or pickup. You may relinquish your rights for inspection, in home repair, replacement, or refund, if payment is stopped in any way. Jennifer Convertibles cannot be held responsible for non-delivery due to circumstances beyond our direct control. In the event that a refund is needed, all cash, check and credit card refunds are processed at our corporate office. A check or credit card refund slip will be mailed directly to you.

*Normal Delivery / Service Area Radius: 50 miles from nearest showroom.

f3j0k0

Jennifer Boring Home 248 644 8250

Jennifer Convertibles

SALES ORDER INQUIRY

SSAC510-10

DISPLAY

Order Number Last Name First Name Ordered Slsmn Type
 DB 033986 S LOWERY LATONYA 05 15 06 04342 GS

Address Apt # Val # Approval # Whs Srce Status
 70 GROVE 000000 G AN DELIVERED

HIGHLAND PARK Sched Date CDL Date Act Delv Rpt Date Comm Date
 MI 48203 WAYNE 05 24 06 05 24 06 05 31 06 05 30 06
 313 863 9189

EMAIL

Act Mdse	Tax	Delv Chg	Kd Chg	Entered Tot	Payments	COD Bal
1599.98	104.39	139.99		1844.36	1844.36	

Line Items	Price	Status
1 VENIC Z2613RAF-S 0680 29	699.99	DELIVERED S(DOC GNCGER-6726 15)
2 VENIC Z2616LAF-S 0680 29	700.00	DELIVERED S(DOC GNCGER-6726 42)
3 SOIL SL-NAT	199.99	DELIVERED HER UARD 0

(7) Undelv Sales (8) Add'l Info (6/11) Order/Delv Events
 (9) pmnt Hist (10) Next Order (12) Exit



Jennifer Convertibles, Inc., 417 Crossways Park Drive, Woodbury, NY 11797 516/496-1900

November 8, 2006

Dear Valued Customer,

This letter is to follow up on the recent claim you registered at the Claim Center. The components needed for your furniture have been ordered. You should receive them within 4-6 weeks for domestically produced goods and 10-12 weeks for imports.

We recognize the importance of superb customer service and thank you for this opportunity to serve you.

Sincerely,

Customer Claim Center
Jennifer Furniture Industries
1-800-371-6111

A postman & shield protection
I called
8/6/10
1:46pm
~~They said it called~~ they filled
Chapter 11
Theresa



Jennifer Convertibles, Inc., 417 Crossways Park Drive, Woodbury, NY 11797 516/496-1900

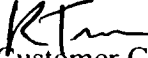
January 4, 2007

Dear Valued Customer,

This letter is to follow up on the recent claim you registered at the Claim Center. The components needed for your furniture have been ordered. You should receive them within 4-6 weeks for domestically produced goods and 10-12 weeks for imports.

We recognize the importance of superb customer service and thank you for this opportunity to serve you.

Sincerely,


Customer Claim Center
Jennifer Furniture Industries
1-800-371-6111



Jennifer Convertibles, Inc., 417 Crossways Park Drive, Woodbury, NY 11797 516/496-1900

August 2, 2007

*Called Jennifer
8/30/07
9:24 AM*

Dear Valued Customer,

This letter is to follow up on the recent claim you registered at the Claim Center. The components needed for your furniture have been ordered. You should receive them within 4-6 weeks for domestically produced goods and 10-12 weeks for imports.

Please contact us once you receive the components so that we may have a service technician schedule a mutually convenient appointment.

We recognize the importance of superb customer service and thank you for this opportunity to serve you.

Sincerely,

R. Trini
Customer Claim Center
Jennifer Furniture Industries
1-800 371-6111



Jennifer Convertibles, Inc., 417 Crossways Park Drive, Woodbury, NY 11797 516/496-1900


March 26, 2009

Dear Valued Customer,

This letter is to follow up on the recent claim you registered at the Claim Center. The components needed for your furniture have been ordered. You should receive them within 4-6 weeks for domestically produced goods and 10-12 weeks for imports.

We recognize the importance of superb customer service and thank you for this opportunity to serve you.

Sincerely,


Customer Claim Center
Jennifer Furniture Industries
1-800-371-6111