\*\* PLEASE NOTE INSTRUCTIONS ON REVERSE SIDE\*\*

PROOF OF CLAIM -Chapter

013 011 Q7 0 Other

UNITED STATES BANKRUPTCY COURT AN AND WINNEY AND DIST ILLINOIS

Form B10 (Official Form 10) (4/98)

 で M D H C LAKE TAHOE OFFICE (530) 544-1333



RENO OFFICE 3390 Kietzke Lane Reno, NV 89502 (775) 332-0600 FAX: (775) 332-0605 CARSON CITY, NV (775) 883-1415

REPLY TO: RENO

Resubhitted with Proof of Chim

3/15/02

August 8, 2001

SETTLEMENT DEMAND

TILL COPY

Denise Berry Cambridge Integrated Services, Inc. P. O. Box 6111 Covina, CA 91723

> Our Client RE:

Mike Massy (NV00-0016)

Your Insured

K-Mart

Claim #

240138

Date of Loss

4/25/00

Dear Ms. Berry:

As you are aware, this office represents the interests of Mike Massy in connection with the injuries he sustained as a result of slipping on water at the front check stand at the K-Mart Mr. Massy has completed Nevada. on Peckham Street, Reno, treatment for his injuries; therefore, we are submitting the following demand based on the information set forth below.

### LIABILITY:

On or about April 25, 2000, Mr. Massy was an invitee in the K-Mart on Peckham Street in Reno, Nevada. Mr. Massey slipped and fell on water located at the front check stand. reported an injury to his knee at the time of making the report. I enclose a copy of the K-Mart customer Incident Investigation Report and statements for your review and file.

### INJURIES:

Mr. Massy presented to Steven G. Sykes, D.C., on May 5, 2000 for examination and treatment of injuries sustained in a fall at

1 or 10pgs

CANAL POLECTION

Denise Berry Cambridge Integrated Services, Inc. August 8, 2001 Page -2-

K-Mart on April 25, 2000. Mr. Massy related exiting the check-out stand and slipping on a puddle of liquid. Mr. Massy presented with complaints of neck pain with radiation into the back of his left arm and numbness; upper back pain (left shoulder blade area); and right knee pain.

Dr. Sykes performed a variety of orthopedic, neurological and chiropractic tests during his examination of Mr. Massy. X-rays were obtained of the cervical spine. Dr. Sykes diagnosed the following:

- 1. Traumatic cervical sprain/strain;
- Cervicobrachial syndrome;
- 3. Thoracic sprain/strain; and
- 4. Pain in the thoracic spine.

Mr. Massy treated with Dr. Sykes from May 5, 2000 through July 5, 2000. Treatment consisted of mild spinal manipulation, Cryotherapy, moist hot packs and intersegmental vertebral traction. Mr. Massy was discharged from formal medical care on July 5, 2000.

## MEDICAL SPECIALS

Mr. Massy incurred a total of \$1,925.00 in medical expenses for the treatment of his injuries. Due to the nature of Mr. Massy's injuries, it is likely that he may experience future exacerbations of his injuries, or other symptoms of pain. This amount does not contemplate future specials, which may possibly be incurred. These future specials should be carefully considered in your evaluation of this claim.

Steven G. Sykes, D.C.

\$ 1,925.00

TOTAL

\$ 1,925.00

Denise Berry Cambridge Integrated Services, Inc. August 8, 2001 Page -3-

## CONCLUSION:

Based on the above, demand is hereby made for settlement of this matter on behalf of Mike Massy. In view of the physical and emotional trauma incurred by my client, the pain he suffered and may suffer in the future, we are seeking an amicable settlement that is fair and reasonable.

Upon receipt and review of the enclosed information, please contact me at (775) 332-0600. We look forward to speaking with you, and hope to settle this matter in the near future.

Thank you for your anticipated attention and response regarding this matter.

Very truly yours,

LAUB LAW CENTER

MICHAEL LAUB, ESQ.

MAL:ccl

Enclosures: As stated



## **Kmart Customer Incident Information**

12.0, 10.0002	% 4,2 d d 2 4
Store Stamp	

Dear Kmart Customer,

We want you to have a positive experience every time you visit our store. If you have experienced an accident or loss of any kind while visiting us, please provide the information requested below. This information will help us meet our goal of continuous improvement in the operation of our store. It will also help us in contacting you to make sure we are providing the service you expect.

Please take the white copy of this document for your records. If after leaving the store you wish to provide further information or have any questions about your incident, please call our Store Team Manager.

We are sorry you had an unpleasant experience while our guest. We look forward to serving you better in the future.

Sincerely,

TO BE COMPLETED BY CUSTOMER:

Your Kmart Store Management

Store Phone Number: 875-0800

Customer's Street Address: 3495 CHK-61-2
City: 1-40 State: 1/2ip: 8950 Phone: 775-329-9>7/
Customer's employer: 5/272-25 (MARTT CARY Customer's sex: M
Customer's Date of Birth: 7/27/62. Customer's Social Security Number: 56.7-53-066
If injury to a child: Child's name: Child's age: Parent's name:
Customer's Description of Incident:
Date of incident: 4/25/200 Location of incident: 1 1 FUCAT OF (1 TO STATE )
Date of incident: 1/25/200 Location of incident: 1/25/200 The Christ Struct 1 Torrest Considerate Struct Struct Struct 1 Torrest Considerate Struct Stru
The Conwert Stoped in some Spilled Linial + Fell
Zwiczina jey Kart

Do you wish to be contacted?



## **Kmart Customer Incident Investigation**

Store	Sta	m	r
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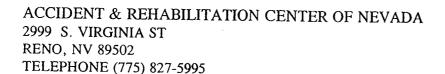
### TO BE COMPLETED BY LOSS CONTROL MANAGER OR MANAGER IN CHARGE:

Name of Customer: M	like MASSey	Date o	of Incident: 4/2	2 <u>5/00</u> Time o	of Incident: 6 ! 30 P	<u>'M</u>
Type of incident (circle one	<b>)</b> :					
1 fall inside building	6 collision involving cart	11 caught in equipment/machinery		21 injury/damage	due to product	
2 fall outside building	7 burn			22 amusement ride		
3 struck by falling object	8 electrical shock	•			licious prosecution	
4 contact with sharp object	9 contact with gas			40 theft of property		
5 fall from shopping cart	10 struck against object			41 injured by crim		
		20 100 <b>2 00</b> 1154111pt		50 not classified		
Incident location (circle one	e):					
1 garden shop-inside	10 appliances	19 floral	37 meat	46 deli	55 sidewalk outside	
2 garden shop-outside	11 photo	20 ladies apparel	38 bakery	(47)checkouts	56 loading dock	
3 electronics	12 health/beauty	21 mens apparel	39 produce	48 service desk	57 arcade	
4 sporting goods	13 cosmetics	22 boys apparel	40 seafood	49 vestibule	58 outside trailer	
5 auto service	14 pharmacy	23 girls apparel	41 dairy	50 restroom	59 midway	
6 auto accessories	15 housewares	24 infants	42 frozen food	51 layaway	60 mezzanine	
7 furniture	16 stationery	25 shoes	43 freezer/coolers	52 stockroom	61 pet supply	
8 toys	17 household cleaners	26 jewelry	44 wet grocery	53 office/lounge	62 not classified	
9 hardware	18 restaurant/food court	27 home fashions			02 not classified	
Nature of injury or dam	age observed: twis	ted knee				
Part of body involved:	Knee					
	aid treatment given? // cident (what, where, where the kouts the fused //	n, how, why)	y whom? ustoner eys that care a	Sliffe the to nd wal	d on wat wisted his leed norma	ter Ely
Kmart associate first aw Name Kim B	vare of incident: exty McKe	2NZ, e <sub>Clock 1</sub>	Number:S(	Phone:	775-828-0	<u> </u>
	w incident or arrived sh	•	_			
Name KIMB	erly Mcker N McInt	VZIE Clock	Number: 30	Phone:	775-828-0	754
Name CTAVI	N MCINT	Clock	Number:	Phone:	175-325-13	14
Non-associates who saw	incident or arrived shor	tly after:				
Name		Addres	ss:			
Name		Addres	ss:			

Kmart associate who inspected scene after incident:
Name ANTON Burton Clock Number: 49 Phone: 775-827-426
What inspection showed, if anything:  WATER ON FLOOR
For fall down incidents:
1. Who was the first associate on the scene after the incident? KimBerly McKenZie
(Have that associate complete a Witness Statement on the green form.)  2. If there was an unusual condition at the scene of the incident:
a. Describe the condition including, if applicable, size, shape, color and location:
b. Was any store associate aware of the condition before the incident? Yes or No: If so, who was aware and
when did he/she become aware:  c. Who was the last associate in the area of the incident before the it occurred and how many minutes was it before the incide
occurred?
<ul><li>d. What was the cause of the condition?</li><li>e. When was the condition created?</li></ul>
f. Who corrected the condition, if applicable? $AN + ON$
g. Was the area guarded by an associate, warning sign or object? If so, please describe:
3. What was the type and general condition of the customer's footwear? Tennis Shoes
4. Take photos of the scene of the accident if they would assist in understanding what occurred.
<ol> <li>Who was the first associate on the scene of the accident? (Please have that person complete a green Witness Statement form.)</li> <li>Describe the merchandise that is said to have fallen, including make, model, type of packaging, size of container and weight:</li> <li>Take a photograph of the merchandise and fixture involved.</li> <li>What is the name of the associate last in the area before the incident occurred and have a second to the second to t</li></ol>
4. What is the name of the associate last in the area before the incident occurred, and how many minutes was that before the incident?
For incidents involving product defects:  1. Describe the product including type, brand name and vendor name:
2. Fill in the UPC code: and Kmart Item #: and Selling Price:
3. Photograph the product and attach a copy of the register receipt.
4. Tag the merchandise as evidence and retain in Loss Control Office.
Date incident reported to claims office (1-888-673-4437): 4125100 Time of telephone report: 7:04f
Date incident reported to claims office (1-888-673-4437): 4/25/00 Time of telephone report: 7:04f  Called in by: 5AVIN McINTIPE 5011  Claim number assigned: 240138
Called in by: GAVIN McINTINE 5011 Claim number assigned: 240138  Written report completed by: GAVIN McININE 5011 775-324-7874
Associate name Clock Number Phone number
Signature of Store Manager who reviewed report: code (37) 094-4699-115 9/98

"GNED STATEME	NT OF WIT. SS
Name of Witness Limber 14 11/2/en 2	le man make
Home Address 1000 Shyners Plan	pt D. Carryson was you
This statement concerns my knowledge of an alleged accident to	· Someone falling
01/2	0 0
At Store # 3/10 Date of Accident 4/25/00	)
Following is what I saw and heard: A clintlema	n Came Through My
age as he was lea	war he apparently
Supple on a fuddle	of water of
Maid an hist het	the ground so
apply of the letter O.R.	and cook him
( ) The yort (customin.	Service) where they
Calle the Manager.	
(If more space required, conti	inus on marchine
I have read the above stat	rement and it is true.
M = 0	fortill of the
Lavin ME to the	Signature of Winess
Witness to Signature	1946
SIGNED STATEMEN	IT NE WITNESS
Name of Witness	
Home Address	The Market Section 18 to
This statement concerns my knowledge of an alleged accident to	
At Store # Date of Accident	
	and the second of the second o
	Parket park and the control of the c
(If more space required, contin I have read the above state	nue on reverse side.)
	and it is it it.
	Signature of Witness
Witnesses to City	Date
Witness to Signature	

Code (37) 094-4699-115 9/98



FACSIMILE (775) 827-3146

DATE 8-2200

TO Michael C	aub	<del></del>
		·
PROVIDER	STEVEN G. SYKES, D.C.	
PATIENT NAME	Mike Massey	
DATE OF INJURY	4-25-00	

THIS IS TO CONFIRM THAT THE ABOVE NAMED PATIENT	
WAS RELEASED FROM CARE ON OR ABOUT	7-5-00

THE TOTAL BILL FOR SERVICES RENDERED FOR THE ABOVE DATE OF LOSS IS THE SUM OF \$ 1925.50

PAYMENTS HAVE BEEN RECEIVED TO DATE ON THIS ACCOUNT IN THE AMOUNT OF \$

BALANCE DUE ON THIS ACCOUNT IS \$ 1925.50

Please advise this office of any information we can provide you with to aid in the settlement of this claim.

Lori Renfroe
Office Manager

Page

# ACCIDENT & REHABILITATION CENTER Patient Ledger 08/22/00

Chart	Date 1	Prov	Loc	Billing	Diagno	osis Procedure	Amount
	(MIKE MASS (Insurance 05/05/00 S 05/05/00 S 05/05/00 S 05/09/00 S	SE SSSSSSSSSSSSSSSSSSSSSSSSSSSSSSSSSSS	HOMOOOOOOOOOOOOOOOOOOOOOOOOOOOOOOOOOOO	(775) 329 nsurance 287381		Work (775)788-4 (775)332-0600) 003 063 021 015 021 024 022 015 020 024 022	

## ACCIDENT & REHABILITATION CENTER Patient Ledger 08/22/00

(

Chart	Date	Prov	Loc	Billing	Diagnosis	Procedure	Amount
	06/05/00		OF	287475	012	015	36.00
	06/05/00		OF	287475	012	020	18.00
	06/05/00		OF	287475	012	022	24.50
	06/08/00		OF	287475	012	015	36.00
	06/08/00		OF	287475	012	020	18.00
	06/08/00		OF	287475	012	022	24.50
	(insurance)	ce 1 k	oille	d 06/10/0			21.00
	06/19/00		OF	287582	012	015	36.00
	06/19/00		OF	287582	012	007	42.00
	06/23/00	SS	OF	287582	012	015	36.00
	06/23/00	SS	OF	287582	012	020	18.00
	06/26/00		OF	287582	012	015	36.00
	06/26/00		OF	287582	012	020	18.00
	06/29/00		OF	287582	012	015	36.00
	06/29/00		OF	287582	012	020	18.00
	(Insurance	e l b	ille	d 06/30/00			20.00
	07/05/00		OF	287775		015	36.00
	08/22/00	SS		287775	012	017	150.00
					Pationt	Dahdu.	
					Pationt	Debits	1925.50
					racient	Credits	0.00
					Balance.	• • • • • • • • • •	1925.50
							========
STEVEN G.	SYKES, D.C				Provider	Dehita	1925.50
					Provider	Credits	
					rrovider	crearts	0.00
					Provider	Balance	1925.50
					Report D	ebits	1025 50
					Report C	redits	0.00
					Report B	alance	1925.50

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