B 10 (Official Form 10) (12/07)

UNITED STATES BANKRUPTCY COURT Middle District of Florida		PROOF OF CLAIM
Name of Debtor: Taylor, Bean & Whitaker Mortgage Corp.	Case Numbe 3:09-bk	er: -07047-JAF
NOTE: This form should not be used to make a claim for an administrative expense arising after the commencement of administrative expense may be filed pursuant to 11 U.S.C. § 503.		
Name of Creditor (the person or other entity to whom the debtor owes money or property):  SunGard Availability Services LP  Name and address where notices should be sent:		is box to indicate that this ends a previously filed
Maureen A. McGreevey, Esquire CLAIM FILED 680 E. Swedesford Road, Wayne, PA 19087	Court Clair (If known	CKSONVILLE, FLORIDA  CKSONVILLE, FLORIDA  CT 2009
Telephone number: (484) 582-5528 NOV 1 0 2009	Filed on:	L. H. S. BANKRUPT ELDRIBE BLE BISTRICT DE ELDRIBE
Name and address where payment should be sent (if different from above):  CLERK, U. S. BANKRUPTCY COURT  MIDDLE DISTRICT OF FLORIDA	anyone el	is box if you are aware that lse has filed a proof of claim o your claim. Attach copy of t giving particulars.
Telephone number:		is box if you are the debtor
1. Amount of Claim as of Date Case Filed: \$\$	5. Amount	of Claim Entitled to under 11 U.S.C. §507(a). If
If all or part of your claim is secured, complete item 4 below; however, if all of your claim is unsecured, do not complete item 4.	any port	under 11 U.S.C. §507(a). If tion of your claim falls in he following categories, e box and state the
If all or part of your claim is entitled to priority, complete item 5.	amount.	
☐ Check this box if claim includes interest or other charges in addition to the principal amount of claim. Attach itemized statement of interest or charges.		priority of the claim.
2. Basis for Claim: See Supplement (See instruction #2 on reverse side.)	☐ Domestic support obligations unde 11 U.S.C. §507(a)(1)(A) or (a)(1)(I	
3. Last four digits of any number by which creditor identifies debtor: 6296		alaries, or commissions (up 50*) earned within 180 days
3a. Debtor may have scheduled account as:  (See instruction #3a on reverse side.)	before fil	ling of the bankruptcy or cessation of the debtor's
4. Secured Claim (See instruction #4 on reverse side.) Check the appropriate box if your claim is secured by a lien on property or a right of setoff and provide the requested information.	business, U.S.C. §	, whichever is earlier – 11 507 (a)(4).
Nature of property or right of setoff:   Real Estate   Motor Vehicle   Other  Describe:	plan – 11	U.S.C. §507 (a)(5).
Value of Property:\$ Annual Interest Rate%	purchase, or service	425* of deposits toward lease, or rental of property es for personal, family, or
Amount of arrearage and other charges as of time case filed included in secured claim,	household (a)(7).	d use 11 U.S.C. §507
if any: \$ Basis for perfection:  Amount of Secured Claim: \$ Amount Unsecured: \$ 6,232.26		penalties owed to ental units – 11 U.S.C. §507
6. Credits: The amount of all payments on this claim has been credited for the purpose of making this proof of claim.	□ Other – S	pecify applicable paragraph
7. <b>Documents:</b> Attach redacted copies of any documents that support the claim, such as promissory notes, purchase orders, invoices, itemized statements of running accounts, contracts, judgments, mortgages, and security agreements.		S.C. §507 (a)().  nt entitled to priority:
You may also attach a summary. Attach redacted copies of documents providing evidence of perfection of a security interest. You may also attach a summary. (See definition of "redacted" on reverse side.)	Amou S	18,967.74
DO NOT SEND ORIGINAL DOCUMENTS. ATTACHED DOCUMENTS MAY BE DESTROYED AFTER SCANNING.	4/1/10 and e	re subject to adjustment on very 3 years thereafter with
If the documents are not available, please explain:	respect to ca the date of a	ses commenced on or after djustment.
Date: 10/19/2009  Signature: The person filing this claim must sign it. Sign and print name and title, if any, of the crother person authorized to file this claim and state address and telephone number if different from the address above. Attach copy of power of attorkey, if any.	a notice	FOR COURT USE ONLY  T, B & W Mortgage Corp.
Maureen A. McGreevey, Senior Litigation Counsel	1-	00267
Penalty for presenting fraudulent claim: Fine of up to \$500,000 or imprisonment for up to 5 years or both	10 11 0 0 00	160 1060

Penalty for presenting fraudulent claim: Fine of up to \$500,000 or imprisonment for up to 5 years, or both. 18 U.S.C. §§ 152 and 3571.

SunGard reserves the right to file a supplement to this daim for administrative damages and to file a supplemental claim for rejection damages in the event that this Contract is rejected.

# Exhibit "A" to Proof of Claim

**Pre-Petition** (through 08/23/09)

\$6,232.26 (TOTAL)

Administrative Claim (08/24/09 through 10/31/09)

\$18,967.74 (TOTAL)

Rejection •

<sup>•</sup> SunGard reserves the right to file a supplement to this claim for administrative damages and to file a supplemental claim for rejection damages in the event that this Contract is rejected.

\* Keeping People and Information Connected.™ **SUNGARD Availability Services** SunGard Availability Services LP 680 E. Swedesford Road

Wayne, PA 19087

	nvoice	V
INVOICE #	DATE	PAGE
152153570	27-JUL-2009	1
Customer Account	#: 76296	•

# **Duplicate Invoice**

Bill To:

TAYLOR, BEAN, WHITAKER MORTGA ATTN: ACCOUNTS PAYABLE 315 NE 14TH STREET OCALA, FL 34471

Note: All amounts in US dollars

Service Period	Schedule Number	Schedule Name	Comments	Amount	Tax Amount	Total Due
Invoice Lines For PC	Num Atlanta, C	A (1033 Jeffe	rson St			
08/01/09-08/31/09	7100001105	ÀTL460A	Managed Network Services	1,011.00	0.00	1,011.00
08/01/09-08/31/09	7100001105	ATL460A	Managed Security Services	1,550.00	0.00	1,550.00
08/01/09-08/31/09	7100001105	ATL460A	Managed Server Services	3,900.00	0.00	3,900.00
08/01/09-08/31/09	7100001105	ATL460A	Managed Software Services	650.00	0.00	650.00
Sub Total For PO Nu	ım: Atlanta, GA	(1033 Jeffers	on St	7,111.00	0.00	7,111.00
INVOICE GRAND TO	TALS			7,111.00	0.00	7,111.00

IF YOU HAVE ANY QUESTIONS REGARDING YOUR BILLING, PLEASE CONTACT CUSTOMER SERVICE AT (888) 434-7085 OR E-MAIL US AT sas.custserv@sungard.com

FOR QUESTIONS REGARDING YOUR CONTRACT OR SERVICES PROVIDED, PLEASE CONTACT YOUR ACCOUNT EXECUTIVE: REGGIE Arceo, Reginald (Reggie AT (512)527-9514

Wire/ACH Payment To: Bank of America Account # 81885-02670 ABA# 0260-0959-3 (Wires) ABA# 071000039 (ACH) Swift Code BOFAUS3N

SUNGARD AVAILABILITY SERVICES 91233 Collection Center Drive Chicago, IL 60693

INVOICE #	DATE		
152153570	27-JUL-2009		
Customer Account #: 76296			

Date Due: 26-AUG-2009	Subtotal	Tax	Total Due
TERMS: Net 30	\$ 7,111.00	\$ 0.00	\$ 7,111.00



SunGard Availability Service: 680 E. Swedesford Road Wayne, PA 19087

J	Invoice		
INVOICE #	DATE	PAGE	
152153581	27-JUL-2009	1	
Customer Account #: 76296			

# **Duplicate Invoice**

Bill To:

TAYLOR, BEAN, WHITAKER MORTGA ATTN: ACCOUNTS PAYABLE 315 NE 14TH STREET OCALA, FL 34471

Note: All amounts in US dollars

Service Period Schedule Name Comments	Amount 5	Tex Amount	Total Due
Invoice Lines For PO Num Atlanta, GA (1033 Jefferson St 08/01/09-08/31/09 7100001715 ATL460B Managed Advanced Services	1,289.00	0.00	1,289.00
Sub Total For PO Num: Atlanta, GA (1033 Jefferson St	1,289.00	0.00 ;	1,289.00
INVOICE GRAND TOTALS	1,289.00	0.00	1,289.00

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Wire/ACH Payment To: Bank of America Account # 81885-02670 ABA# 0260-0959-3 (Wires) ABA# 071000039 (ACH) Swift Code BOFAUS3N

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			OPY .
	- 14 13 13 13 14 17		· A TENTENCE CONTRACTOR

Remit Check Payment To: SUNGARD AVAILABILITY SERVICES 91233 Collection Center Drive Chicago, IL 60693

INVOICE #	DATE			
152153581	27-JUL-2009			
Customer Account #: 76296				

Date Due: 26-AUG-2009	Subtotal	Tax 🕴	Total Due
TERMS: Net 30	\$ 1,289.00	\$ 0.00	\$ 1,289.00



SunGard Availability Services 680 E. Swedesford Road Wayne, PA 19087

70,3	Invoice	
INVOICE #	DATE	PAGE
152161135	19-AUG-2009	1
<b>Customer Accoun</b>	t #: 76296	

# **Duplicate Invoice**

Bill To:

TAYLOR, BEAN, WHITAKER MORTGA ATTN: ACCOUNTS PAYABLE 315 NE 14TH STREET OCALA, FL 34471

Note: All amounts in US dollars

Service Period	Schedule Number	Schedule Name	Comments	Amount	Tax Amount	Total Due
Invoice Lines For Po	Num Atlanta, (	GA (1033 Jeffe	erson St			
09/01/09-09/30/09	7100001105	ÀTL460A	Managed Network Services	1,011.00	0.00	1.011.00
09/01/09-09/30/09	7100001105	ATL460A	Managed Security Services	1,550.00	0.00	
09/01/09-09/30/09	7100001105	ATL460A	Managed Server Services	3,900.00	0.00	
09/01/09-09/30/09	7100001105	ATL460A	Managed Software Services	650.00	0.00	0,000.00
Sub Total For PO N	um: Atlanta, GA	(1033 Jeffers	on St	7,111.00	0.00	7,111.00
INVOICE GRAND TO	TALS			7,111.00	0.00	7,111.00

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FOR QUESTIONS REGARDING YOUR CONTRACT OR SERVICES PROVIDED, PLEASE CONTACT YOUR ACCOUNT EXECUTIVE: REGGIE Arceo, Reginald (Reggie AT (512)527-9514

REMITTANCE COPY

Wire/ACH Payment To: Bank of America Account # 81885-02670 ABA# 0260-0959-3 (Wires) ABA# 071000039 (ACH) Swift Code BOFAUS3N

Remit Check Payment To:
SUNGARD AVAILABILITY SERVICES

91233 Collection Center Drive Chicago, IL 60693

INVOICE #	DATE				
152161135	19-AUG-2009				
Customer Account #: 76296					

Date Due: 18-SEP-2009	Subtotal	Tax '	Total Due
TERMS: Net 30	\$ 7,111.00	\$ 0.00	\$ 7,111.00



SunGard Availability Service 680 E. Swedesford Road Wayne, PA 19087

3

J	nvoice	raging 1 Å
INVOICE #	DATE	PAGE
152161359	19-AUG-2009	1
Customer Account	#: 76296	•

# **Duplicate Invoice**

Bill To:

TAYLOR, BEAN, WHITAKER MORTGA ATTN: ACCOUNTS PAYABLE 315 NE 14TH STREET OCALA, FL 34471

Note: All amounts in US dollars

Service Period Schedule Schedule Name Comments	Amount	Tax Amount	Total Due
Invoice Lines For PO Num Atlanta, GA (1033 Jefferson St 09/01/09-09/30/09 7100001715 ATL460B Managed Advanced Services	1,289.00	0.00	1,289.00
Sub Total For PO Num: Atlanta, GA (1033 Jefferson St	1,289.00	0.00	
INVOICE GRAND TOTALS	1,289.00	0.00	1,289.00

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Wire/ACH Payment To: Bank of America Account # 81885-02670 ABA# 0260-0959-3 (Wires) ABA# 071000039 (ACH) Swift Code BOFAUS3N REMITTANCE COPY

Remit Check Payment To:
SUNGARD AVAILABILITY SERVICES
91233 Collection Center Drive
Chicago, IL 60693

INVOICE #	DATE				
152161359	19-AUG-2009				
Customer Account #: 76296					

Date Due: 18-SEP-2009	Subtotal	Tax	Total Due
TERMS: Net 30	\$ 1,289.00	\$ 0.00	\$ 1,289.00



SunGard Availability Services LP 680 E. Swedesford Road Wayne, PA 19087

Z. v. o o o o o o o o o o o o o o o o o o	nvoice					
INVOICE #	DATE	PAGE				
152167243 24-SEP-2009 <b>1</b>						
Customer Account #: 76296						

# **Duplicate Invoice**

Bill To:

TAYLOR, BEAN, WHITAKER MORTGA ATTN: ACCOUNTS PAYABLE 315 NE 14TH STREET OCALA, FL 34471

Note: All amounts in US dollars

Service Period	Schedule Number	Schedule Name	Comments	Amount	Tax Amount	Total Due
Invoice Lines For P	O Num Atlanta, (	GA (1033 Jeffe	erson St			
10/01/09-10/31/09	7100001105	ÀTL460A	Managed Network Services	1,011.00	0.00	1,011.00
10/01/09-10/31/09	7100001105	ATL460A	Managed Security Services	1,550.00	0.00	. '
10/01/09-10/31/09	7100001105	ATL460A	Managed Server Services	3,900.00	0.00	
10/01/09-10/31/09	7100001105	ATL460A	Managed Software Services	650.00	0.00	650.00
Sub Total For PO N	um: Atlanta, GA	(1033 Jeffers	on St	7,111.00	0.00	7,111.00
INVOICE GRAND TO	OTALS			7,111.00	0.00	7,111.00

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REMITTANCE COPY

Wire/ACH Payment To: Bank of America Account # 81885-02670 ABA# 0260-0959-3 (Wires) ABA# 071000039 (ACH) Swift Code BOFAUS3N Remit Check Payment To: SUNGARD AVAILABILITY SERVICES 91233 Collection Center Drive Chicago, IL 60693

INVOICE #	DATE				
152167243	24-SEP-2009				
Customer Account #: 76296					

Date Due: 24-OCT-2009	Subtotal	Tax	Total Due
TERMS: Net 30	\$ 7,111.00	\$ 0.00	\$ 7,111.00



SunGard Availability Service: 680 E. Swedesford Road Wayne, PA 19087

	Invoice	
INVOICE #	DATE	PAGE
152167428	24-SEP-2009	1
Customer Account	#: 76296	

# **Duplicate Invoice**

Bill To:

TAYLOR, BEAN, WHITAKER MORTGA ATTN: ACCOUNTS PAYABLE 315 NE 14TH STREET OCALA, FL 34471

Note: All amounts in US dollars

Service Period Schedule Number Schedule Name Comments	Am	ount	Tax Amount	'- Total Due
Invoice Lines For PO Num Atlanta, GA (1033 Jefferson St 10/01/09-10/31/09 7100001715 ATL460B Managed Advanced Services		1,289.00	0.00	1,289.00
Sub Total For PO Num: Atlanta, GA (1033 Jefferson St	;	1,289.00 :	0.00 ;	1,289.00
INVOICE GRAND TOTALS	!	1,289.00	0.00	1,289.00

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FOR QUESTIONS REGARDING YOUR CONTRACT OR SERVICES PROVIDED, PLEASE CONTACT YOUR ACCOUNT EXECUTIVE: REGGIE Arceo, Reginald (Reggie AT (512)527-9514

Wire/ACH Payment To: Bank of America Account # 81885-02670 ABA# 0260-0959-3 (Wires) ABA# 071000039 (ACH) Swift Code BOFAUS3N

SUNGARD AVAILABILITY SERVICES 91233 Collection Center Drive Chicago, IL 60693

INVOICE #	DATE				
152167428	24-SEP-2009				
Customer Account #: 7	Customer Account #: 76296				

Date Due: 24-OCT-2009	Subtotal	Тах	Total Due
TERMS: Net 30	\$ 1,289.00	\$ 0.00	\$ 1,289.00

SUNGARD US OPERATIONS
Order By: Customer
Account Status:

Account Status Report

Report Date: 19-OCT-2009 13:06 Page: 1 of 1

Collector Name TAYLOR, BEAN, WHITAKER 76296 268027 ----- Customer -----Number Location Number Number Type Date Due Date Currency Original Amount
152153570 INV- 27-JUL-09 26-AUG-09 USD 7,111.00
152153581 INV- 27-JUL-09 26-AUG-09 USD 1,289.00
152161135 INV- 19-AUG-09 18-SEP-09 USD 7,111.00
152161359 INV- 19-AUG-09 18-SEP-09 USD 1,289.00
152167243 INV- 24-SEP-09 24-OCT-09 USD 7,111.00
152167428 INV- 24-SEP-09 24-OCT-09 USD 7,111.00 ---- Invoice ------- Functional ------Customer Location Subtotal: Account Status Subtotal Report Total: 25,200.00 7,111.00 1,289.00 7,111.00 1,289.00 1,289.00 7,111.00 1,289.00 Balance Due 25,200.00 25,200.00

Billing and Receipt History Transaction Date Between and

Report Date: Page:

19-OCT-2009 13:08 1 of 2

7,111.00 USD	7,111.00				01-MAY-09 259303		0.00	7,111.00	24-APR-09	S Z	64 INV-US	152121264
	1,289.00						0.00	1,289.00	25-MAR-09			152111207
	7,111.00						0.00	7,111.00	25-MAR-09			152111047
	1,289.00				26-FEB-09 252503		0.00	1,289.00	22-FEB-09	S	70 INV-US	152103270
7,111.00 USD	7,111.00				26-FEB-09 252503		0.00	7,111.00	22-FEB-09	SN	.56 INV-US	152103156
	1,289.00				22-JAN-09 249290		0.00	1,289.00	18-JAN-09	S	40 INV-US	152099740
7,111.00 USD	7,111.00				22-JAN-09 249290		0.00	7,111.00	18-JAN-09	S	SU-VNI IT	152099511
1,289.00 USD	1,289.00				17-DEC-08 246429		0.00	1,289.00	20-DEC-08	SN	96 INV-US	152089296
7,111.00 USD	7,111.00				17-DEC-08 246429		0.00	7,111.00	20-DEC-08	SN	.62 INV-US	152089162
	1,289.00				24-NOV-08 243901		0.00	1,289.00	26-NOV-08	SN	36 INV-US	152079936
	7,111.00				24-NOV-08 243901		0.00	7,111.00	26-NOV-08	SN	78 INV-US	152079778
	1,289.00				12-NOV-08 243209		0.00	1,289.00	23-OCT-08	S	46 INV-US	152076946
	7,111.00				12-NOV-08 243209		0.00	7,111.00	23-OCT-08	S	69 INV-US	152076769
	1,289.00				16-SEP-08 236977		0.00	1,289.00	24-SEP-08	SN	16 INV-US	152065716
7,111.00 USD	7,111.00				16-SEP-08 236977		0.00	7,111.00	24-SEP-08	SN	06 INV-US	152065406
	1,289.00				22-SEP-08 236431		0.00	1,289.00	23-AUG-08	SN	SU-VNI ES	152061953
	7,111.00				22-SEP-08 236431		0.00	7,111.00	23-AUG-08	SN	52 INV-US	152061752
	1,289.00				21-JUL-08 231156		0.00	1,289.00	24-JUL-08	S	02 INV-US	152053302
7,111.00 USD	7,111.00				21-JUL-08 231156		0.00	7,111.00	24-JUL-08	SZ	.84 INV-US	152053184
	1,289.00				16-JUN-08 228453		0.00	1,289.00	26-JUN-08	S	Ol INV-US	152040901
7,111.00 USD	7,111.00				16-JUN-08 228453		0.00	7,111.00	26-JUN-08	S	27 INV-US	152040727
_	1,289.00				Y-08 226581	0 28-MAY-08	0.00	1,289.00	24-MAY-08	SN	.95 INV-US	152036195
7,111.00 USD	7,111.00				Y-08 226581	0 28-MAY-08	0.00	7,111.00	24-MAY-08	S	35 INV-US	152036035
1,996.00 USD	1,996.00				21-APR-08 223337		0.00	1,996.00	24-APR-08	S	.05 INV-US	152030105
7,111.00 USD	7,111.00				PR-08 223337	0 21-APR-08	0.00	7,111.00	24-APR-08	S	95 INV-US	152029895
7,111.00 USD	7,111.00				R-08 222055	0 07-APR-08	0.00	7,111.00	26-MAR-08	S	05 INV-US	152021405
7,111.00 USD	7,111.00				25-FEB-08 217625		0.00	7,111.00	23-FEB-08	S	91 INV-US	152008391
449.00 USD	449.00				PR-08 224035	0 28-APR-08	0.00	449.00	26-APR-08	S	23 INV-US	120075923
					WHITAKER MORTGA	•	TAYLOR, BEAN	Customer Name:	Custom	76296	Customer Number:	Customer
Amount Curr	Amount	Amount	Amount	Number	Number	Due Date	D	Amount	Due Date	Number	Type	Number
Receipt	Applied	Adjusted	Credited	Document		ce	Balance	Original		Document		
									1			
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<sup>\*</sup> Denotes a cross currency receipt application

SUNGARD US OPERATIONS

Number

Туре

Number Document

Due Date

Original Amount

Balance

Due Date

Number

Document Number

--- Activity --Credited Amount

Adjusted Amount

Applied

Amount

Amount Curr Receipt --

76296

Customer Name:

WHITAKER MORTGA

24-APR-09 27-MAY-09 27-MAY-09

---Transaction --

Customer Number:
152121464 INV-US N
152124466 INV-US N
152134186 INV-US N
152135148 INV-US N
152138154 INV-US N
152146204 INV-US N
152146204 INV-US N
15214634 INV-US N
152153570 INV-US N
152153581 INV-US N
152161135 INV-US N
152167243 INV-US N
152167243 INV-US N
152167243 INV-US N

SPI032968

INVOICE-

31-JAN-08

0.00

04-FEB-08 215549

Currency:

USD

0.00

0.00

156,889.00

7,111.00

7,111.00

USD

18-SEP-09 18-SEP-09 24-OCT-09 24-OCT-09

23-JUL-09 26-AUG-09 26-AUG-09

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01-MAY-09 259303 21-MAY-09 261356 21-MAY-09 261356 29-JUN-09 264615 29-JUN-09 264615 24-JUL-09 267487 24-JUL-09 267487

1,289.00 7,111.00 1,289.00 1,289.00 7,111.00 7,111.00 1,289.00

1,289.00 7,111.00 1,289.00 1,289.00 7,111.00 7,111.00 1,289.00

USD USD USD USD USD USD

20-JUN-09 23-JUL-09

20-JUN-09

Billing and Receipt History

Report Date:

Page:

19-OCT-2009 13:08 2 of 2

Transaction Date Between

Denotes a cross currency receipt application

\*\* \*\* \*\* \*\* \*\* \*\*

FROM : AVISTA SOLUTIONS

FAX NO. : 7884966

Apr. 18 2005 10:12AM P2

80002460

## AMENDMENT TO SERVICE ORDER

This amendment to the Service Order, by and between Taylor, Bean & Whittaker Mortgage Corp. ("The Customer") and VeriCenter (formerly DellHost) dated July 31st 2002 is made and entered into this 12th day of April, 2005.

WHEREAS, the parties desire to amend the Service Order to upgrade all of the servers in the existing solution of the Service Order and extend the current agreement another 12 months.

NOW, THEREFORE, for and in consideration of the mutual promises made herein and based upon the terms, conditions, and provisions set forth herein. VeriCenter (formerly Delillost) and The Customer hereby agree to amend the Service Order as follows:

The "Hardware Requirements" section shall be modified by adding the supplementary services and applicable charges outlined below.

<u>Server(s)</u>	Replace Current Servers with: Dell PowerEdge 2850 Dual 3.2Ghz Xeon, 4GB RAM, 5x73GB SGSI RAID 6 -2x10/100/1000 Ethernet NICs Windows 2003 Std. OS	3	\$1,200,00	\$0.00
	Cisco 24 Port Gigablt Switch	1	\$400.00	\$0.00
Upgrade Total:			<u>\$1,600.00</u>	\$0.00
Previous Monthly:	Management services and other hardware remain the same			<u>\$7,111,00</u>
New Nat Total:"	Will extend the current agreement to July 31 <sup>st</sup> 2008		\$1,600.00	<u>\$7,111.00</u>

VeriCenter (formerly DellHost) and The Customer agree this upgrading of servers services will not result in a monthly increase in fees under the Service Order, with a \$1,600.00 set up fee.

IN WITNESS WHIREOF, DollHost and The Customer have each duly executed this Amendment as of the date written below such party's signature.

	VeriCenter (formerly DellHost)		Taylor, Bean & Whittaker Mortgage Corp.
By:		By:	Atom
ву.	Signature	•	Signature
Mana	Michael Sillivan	Name:	Darren N. Green
Name: _	Print or Type		Print or Type
Title:	SUP Sales	Title:	CBO
Date:	4/20/05	Date:	4/18/05
		•	

#### AMENDMENT TO SERVICE ORDER

This amendment to the Service Order, by and between Taylor, Bean & Whittaker Mortgage Corp. ("The Customer") and VeriCenter (formerly DellHost) dated July 31st 2002 is made and entered into this 12th day of April, 2005.

## WITNESSETH

WHEREAS, the parties desire to amend the Service Order to upgrade all of the servers in the existing solution of the Service Order and extend the current agreement another 12 months.

NOW, THEREFORE, for and in consideration of the mutual promises made herein and based upon the terms, conditions, and provisions set forth herein, VeriCenter (formerly DellHost) and The Customer hereby agree to amend the Service Order as follows:

The "Hardware Requirements" section shall be modified by adding the supplementary services and applicable charges outlined below.

<u>Data</u> <u>Center</u> <u>Service(s)</u>	Renewal Service Description	Quantity	initial Consulting	Monthly Fees:
Dedicated Server(s)	Replace Current Servers with: Dell PowerEdge 2850 Dual 3.2Ghz Xeon, 4GB RAM, 5x73GB SCSI RAID 5 -2x10/100/1000 Ethernet NICs Windows 2003 Std. OS	3	\$1,200.00	\$0.00
	Cisco 24 Port Gigabit Switch	1	\$400.00	\$0.00
Upgrade Total:			<u>\$1,600.00</u>	<u>\$0.00</u>
Previous Monthly:	Management services and other hardware remain the same			<u>\$7,111.00</u>
New Net Total:*	Will extend the current agreement to July 31 <sup>st</sup> 2006		<u>\$1,600.00</u>	<u>\$7,111.00</u>

VeriCenter (formerly DellHost) and The Customer agree this upgrading of servers services will not result in a monthly increase in fees under the Service Order, with a \$1,600.00 set up fee.

IN WITNESS WHEREOF, DellHost and The Customer have each duly executed this Amendment as of the date written below such party's signature.

	VeriCenter (formerly DellHost)		Taylor, Bean & Whittaker Mortgage Corp.
Ву:		Ву:	•
	Signature		Signature
Name:		Name:	
	Print or Type		Print or Type
Title:		Title:	
Date:		Date:	

# DELL

# **QUOTATION**

QUOTE #: 216237139

Customer #: 14105116

**Quote Date: 4/18/05** 

Date: 4/18/05 10:21:23 AM Customer Name: VERICENTER, INC

	Shipping Method:	Ground	Total Number of System Groups:	٠.	1
	Shipping & Handling:	\$126.00			
	Tax:	\$1,014.77			
	Product Subtotal:	\$12,174.00			
<u> </u>	TOTAL QUOTE AMOUNT:	\$13,314.77			

GROUP: 1	QUANTITY: 3	SYSTEM PRICE: \$4,058.00	GROUP TOTAL: \$12,174.00	
Base Unit:		3.2GHz/1MB Cache, Xeon, 800MHzFront Side Bus for	PowerEdge 2850 (221-5964)	
Processor:		3.2GHz/1MB Cache, Xeon, 800MHzFront Side Bus 2nd	processor for PowerEdge 2850 (311-3943)	
Memory:		4GB DDR2 400MHz (4X1GB) Single Ranked DIMMs (31	11-3594)	
Keyboard:		No Keyboard Option (310-3281)		
Monitor: No Monitor Option (320-0058)				
Video Memory: Riser,ROMB,PCI-X,PE2850 (320-3977)				
Hard Drive: 4X73GB,U320,SCSI,1IN 10K PE2850 (341-1313)				
Hard Drive Controller: Embedded RAID - PERC4 Embedded Integrated (341-1506)			506)	
Floppy Disk Drive: 1.44MB Floppy Drive (341-1308)				
Operating System: No Operating System, Microsoft (420-4077)				
Mouse:		Mouse Option None (310-0024)		
NIC:		Dual On-Board NICS ONLY (430-8991)		
CD-ROM or DVD-ROM Drive:		24X IDE CD-ROM (313-2700)		
Sound Card:		Bezel for PE2850 (313-2693)		
Speak <b>ers</b> :		1x6 Hard Drive Backplane PE2850 (311-4282)		
Documentation Diskette:		Electronic Documentation and OpenManage CD Kit, Pl	E2850 (310-5474)	
Additional Stora	ge Products:	73GB,U320,SCSI,1IN 10K,PE2850 (341-1305)		
Feature		MR5, ROMB RAID 5, Drives attached to PERC4el,PE2850 (341-1356)		
Feature		Rack Chassis w/Versarail RoundHole-Universal for 3rd-party racks, PE2850 (310-5465)		
Service:		DECLINED CRITICAL BUSINESS CRITICAL SERVER OR STORAGE SUPPORT PACKAGE-CALL YOUR DELLSALES REP IF UPGRADE NEED (960-1305)		
<del></del>		Type 3 Contract-Next Business Day Parts and Labor On-Site Response Initial Year (902-4370)		
iervice:		Type 3 Contract-Next Business Day Parts and Labor Or	n-Site Response Two Years (902-3022)	
nstallation:		On-Site Installation Declined (900-9997)		
lisc:	·	Redundant Power Supply With Straight Cords,No Y-Co	rd PE2850 (310-5463)	

SALES REP:	JASON WALTON	PHONE:	1-800-901-3355
Email Address:	Jason_Walton@Dell.com	Phone Ext:	7958155

For your convenience, your sales representative, quote number and customer number have been included to provide you with faster service when you are ready to place your order. You may also place your order online at <a href="https://www.dell.com/quote">www.dell.com/quote</a>

This quote is subject to the terms of the agreement signed by you and Dell, or absent such agreement, is subject to the applicable Dell terms and conditions agreement.

Prices and tax rates are valid in the U.S. only and are subject to change.

\*\*Sales/use tax is a destination charge, i.e. based on the "ship to" address on your purchase order. Please indicate your taxability status on your PO. If exempt, please fax exemption certificate to Dell Tax Department at 512-283-9239, referencing your customer number. If you have any questions regarding tax please call 800-433-9019. \*\*

All product and pricing information is based on latest information available. Subject to change without notice or obligation.

LCD panels in Dell products contain mercury, please dispose properly. Please contact Dell's Asset Recovery Services group for EPA compliant disposal options at US\_Dell\_ARS\_Requests@dell.com. Minimum quantities may apply.



# **Notice of Service Commencement**

Customer: laylor	Bean & Whittaker	Service Commencement Date: 2005-06-17	
Customer Contact:	Mark Phlieger	Title:	
Project Name:	Hardware Refresh	•	
Submitted by:	Kent S. Lonngren	Title: Project Manager	
Delivery via:	Email	· •	
per Section 2.2 of Ma	ster Service Agreement b	ervice Commencement by VeriCenter to Customer, etween VeriCenter and Customer. Accordingly, the commencement Date for the Initial Term.	
Environment Configu	ration:		
Managed Hosting Atla	anta DC		
Hardware refresh.			
Implemented in their ex	isting environment in Atlant	a	

### AMENDMENT TO SERVICE ORDER

This amendment to the Service Order, by and between Taylor, Bean & Whittaker Mortgage Corp. ("The Customer") and VeriCenter (formerly DellHost) dated July 31st 2002 is made and entered into this 12th day of April, 2005.

## WITNESSETH

WHEREAS, the parties desire to amend the Service Order to upgrade all of the servers in the existing solution of the Service Order and extend the current agreement another 12 months.

NOW, THEREFORE, for and in consideration of the mutual promises made herein and based upon the terms, conditions, and provisions set forth herein, VeriCenter (formerly DellHost) and The Customer hereby agree to amend the Service Order as follows:

The "Hardware Requirements" section shall be modified by adding the supplementary services and applicable charges outlined below.

Data Center Service(s)	Renewal Service Description	Quantity	Initial Consulting	Monthly Fees
<u>Dedicated</u> <u>Server(s)</u>	Replace Current Servers with: Dell PowerEdge 2850 Dual 3.2Ghz Xeon, 4GB RAM, 5x73GB SCSI RAID 5 -2x10/100/1000 Ethernet NICs Windows 2003 Std. OS Cisco 24 Port Gigabit Switch	3	\$1,200.00 \$400.00	\$0.00 \$0.00
Upgrade Total:			\$1,600.00	\$0.00
Previous Monthly:	Management services and other hardware remain the same			<u>\$7,111.00</u>
New Net Total:*	Will extend the current agreement to July 31 <sup>st</sup> 2006		<u>\$1,600.00</u>	<u>\$7,111.00</u>

VeriCenter (formerly DellHost) and The Customer agree this upgrading of servers services will not result in a monthly increase in fees under the Service Order, with a \$1,600.00 set up fee.

IN WITNESS WHEREOF, DellHost and The Customer have each duly executed this Amendment as of the date written below such party's signature.

	VeriCenter (formerly DellHost)	Taylor,	Bean & Whittaker Mortgage Corp.
Ву:		By:	
	Signature		Signature
Name:		Name:	· ·
·	Print or Type		Print or Type
Title:		Title:	
Date:		Date:	

FROM : AVISTA SOLUTIONS

FAX NO. : 7884966

Apr. 18 2005 10:12AM P2

# AMENDMENT TO SERVICE ORDER

This amendment to the Service Order, by and between Taylor, Bean & Whittaker Mortgage Corp. ("The Customer") and VeriCenter (formerly DellHost) dated July 31st 2002 is made and entered into this 12th day of April, 2005.

WIINESSETH
WHEREAS, the parties desire to amend the Service Order to upgrade all of the servers in the existing solution of the Service Order and extend the current agreement another 12 months.

NOW, THEREFORE, for and in consideration of the trained promises made herein and based upon the terms, conditions, and provisions set forth berein. VeriCenter (formerly DellHost) and The Custumer hereby agree to amond the Service Order as follows:

The "Hardware Requirements" section shall be recdified by adding the supplementary services and applicable charges ordined below.

<u>Dedicated</u> Server(s)	Replace Current Servers with: Deli PowerEdge 2858 Dual 3.2Ghz Xeon, 4GB RAM, 5x73GB SCSI RAID 6 -2x10/100/1000 Ethernet NICs Windows 2003 Std. OS	3	\$1,200,00	\$0.00
	Cisco 24 Port Gigabit Switch	1	\$400.00	\$0.00
Upgrade Total:			<u>\$1.600.<b>00</b></u>	\$0.00
Previous Monthly:	Management services and other hardware remain the same			\$7,111,00
New Het	Will extend the current agreement to July 31" 2006		\$1,600.00	\$7,111.00

VeriCenter (formerly DellHost) and The Customer agree this upgrating of servers services will not result in a monthly increase in fees under the Service Order, with a \$1,600.00 set up fee.

IN WITNESS WHIREOF, DellHost and The Customer have each duly executed this Amendment as of the data written below such party's signature.

	VeriCenter (formarly DeliHast)		Taylor, Bean & Whittaker Mortgage Corp.
_	- 111	Ву:	A Com
By:	Signature		Signature
	Midnel Sollivan	Name:	Darren N. Green
Name:	Print or Type		Print or Type
Title:	Sur Sales	Title:	СВО
Date:	4/20/05	Date:	4/18/05
		-	

# AMENDMENT TO SERVICE ORDER

This amendment to the Service Order, by and between Taylor, Bean & Whittaker Mortgage Corp. ("The Customer") and VeriCenter (formerly DellHost) dated July 31st 2002 is made and entered into this 12th day of April, 2005.

WITNESSETH

WHEREAS, the parties desire to amend the Service Order to upgrade all of the servers in the existing solution of the Service Order and extend the current agreement another 12 months.

NOW, THEREFORE, for and in consideration of the mutual promises made herein and based upon the terms, conditions, and provisions set forth herein, VeriCenter (formerly DellHost) and The Customer hereby agree to amend the Service Order as follows:

The "Hardware Requirements" section shall be modified by adding the supplementary services and applicable charges outlined below.

<u>Dota</u> <u>Center</u> <u>Service(s)</u>	Renewal Service Description	Quantity	Initial Consulting	Monthly Fees:
<u>Dedicated</u> <u>Server(s)</u>	Replace Current Servers with: Dell PowerEdge 2850 Dual 3.2Ghz Xeon, 4GB RAM, 5x73GB SCSI RAID 5 -2x10/100/1000 Ethernet NICs Windows 2003 Std. OS	3	\$1,200.00	\$0.00
	Cisco 24 Port Gigabit Switch	1	\$400.00	\$0.00
Upgrade Total:			<u>\$1,600.<b>00</b></u>	<u>\$0.00</u>
Previous Monthly:	Management services and other hardware remain the same			<u>\$7,111.00</u>
New Net Total:*	Will extend the current agreement to July 31st 2006		<u>\$1,600.00</u>	<u>\$7,111.00</u>

VeriCenter (formerly DellHost) and The Customer agree this upgrading of servers services will not result in a monthly increase in fees under the Service Order, with a \$1,600.00 set up fee.

IN WITNESS WHEREOF, DellHost and The Customer have each duly executed this Amendment as of the date written below such party's signature.

	VeriCenter (formerly DellHost)	Taylor, Bean & Whittal	er Mortgage Corp.
By:		Ву:	
- <b>,</b>	Signature	Signa	ture
Name:		Name:	
	Print or Type	Print or	Туре
Title:		Title:	
Date:		Date:	

# DELL

# **QUOTATION**

QUOTE #: 216237139

Customer #: 14105116

**Quote Date: 4/18/05** 

Date: 4/18/05 10:21:23 AM

**Customer Name: VERICENTER, INC** 

TOTAL QUOTE AMOUNT:	\$13,314.77		
Product Subtotal:	\$12,174.00		
Tax:	\$1,014.77		
Shipping & Handling:	\$126.00		
Shipping Method:	Ground	Total Number of System Groups:	1

GROUP: 1	QUANTITY: 3	SYSTEM PRICE: \$4,058.00	GROUP TOTAL: \$12,174.00	
Base Unit:		3.2GHz/1MB Cache, Xeon, 800MHzFront Side Bus for	r PowerEdge 2850 (221-5964)	
Processor:		3.2GHz/1MB Cache, Xeon, 800MHzFront Side Bus 2n	d processor for PowerEdge 2850 (311-3943)	
Memory:		4GB DDR2 400MHz (4X1GB) Single Ranked DIMMs (3	311-3594)	
Keyboard:		No Keyboard Option (310-3281)		
Monitor:		No Monitor Option (320-0058)		
Video Memory:		Riser,ROMB,PCI-X,PE2850 (320-3977)		
Hard <b>Drive</b> :		4X73GB,U320,SCSI,1IN 10K PE2850 (341-1313)		
Hard Drive Con	troller:	Embedded RAID - PERC4 Embedded Integrated (341	-1506)	
Floppy Disk Dri	ve:	1.44MB Floppy Drive (341-1308)		
Operating Syst	em:	No Operating System, Microsoft (420-4077)		
Mouse:	Mouse Option None (310-0024)			
NIC:	IIC: Dual On-Board NICS ONLY (430-8991)			
CD-ROM or DV	D-ROM Drive:	24X IDE CD-ROM (313-2700)		
Sound Card:		Bezel for PE2850 (313-2693)		
Speakers:		1x6 Hard Drive Backplane PE2850 (311-4282)		
Documentation	Diskette:	Electronic Documentation and OpenManage CD Kit,	PE2850 (310-5474)	
Additional Stor	age Products:	73GB,U320,SCSI,1IN 10K,PE2850 (341-1305)		
Feature		MR5, ROMB RAID 5, Drives attached to PERC4el,PE2	2850 (341-1356)	
Feature		Rack Chassis w/Versarail RoundHole-Universal for 3rd-party racks, PE2850 (310-5465)		
DECLINED CRITICAL BUSINESS CRITICAL SERVER OR STORAGE SUPPORT PACE YOUR DELLSALES REP IF UPGRADE NEED (960-1305)				
Service:		Type 3 Contract-Next Business Day Parts and Labor On-Site Response Initial Year (902-4370)		
		Type 3 Contract-Next Business Day Parts and Labor On-Site Response Two Years (902-3022)		
Installation:	nstallation: On-Site Installation Declined (900-9997)			
Misc:		Redundant Power Supply With Straight Cords,No Y-Cord PE2850 (310-5463)		

SALES REP:	JASON WALTON	PHONE:	1-800-901-3355
Email Address:	Jason_Walton@Dell.com	Phone Ext:	7958155

For your convenience, your sales representative, quote number and customer number have been included to provide you with faster service when you are ready to place your order. You may also place your order online at <a href="https://www.deli.com/quote">www.deli.com/quote</a>

This quote is subject to the terms of the agreement signed by you and Dell, or absent such agreement, is subject to the applicable Dell terms and conditions agreement.

Prices and tax rates are valid in the U.S. only and are subject to change.

\*\*Sales/use tax is a destination charge, i.e. based on the "ship to" address on your purchase order. <u>Please indicate your taxability status on your PO.</u> If exempt, please fax exemption certificate to Dell Tax Department at 512-283-9239, referencing your customer number. If you have any questions regarding tax please call 800-433-9019. \*\*

All product and pricing information is based on latest information available. Subject to change without notice or obligation.

LCD panels in Dell products contain mercury, please dispose properly. Please contact Dell's Asset Recovery Services group for EPA compliant disposal options at US\_Dell\_ARS\_Requests@dell.com. Minimum quantities may apply.

FROM : AVISTA SOLUTIONS

FAX NO. : 7884966

Mar. 02 2005 01:01PM P2

#### AMENDMENT TO SERVICE ORDER

This amendment to the Service Order, by and between Taylor, Bean & Whittaker Mortgage Corp. ("The Customer") and VeriCenter (formerly DellHost) dated July 31st 2002 is made and entered into this 1st day of March, 2005.

# WITHESEETH

WHEREAS, the parties desire to amend the Service Order to add RAM to the servers and remove the Avaya Hardware VPN device in the existing solution of the Service Order.

NOW, THEREFORE, for and in consideration of the mutual promises made herein and based upon the terms, conditions, and provisions set forth herein, VeriCenter (formerly DellHost) and The Customer hereby agree to amend the Service Order as follows:

The "Hardware Requirements" section shall be modified by adding the supplementary services and applicable tharges outlined below.

Dedicated Server(3)	Memory Upgrade 1GB RAM Upgrade from 1GB to 2GB For all three production servers, while removing of the Avaya VSU-5 VPN Device	3		\$0.00
Upgrade Total:	100		\$0.00	\$0.00
Previous Monthly:	Including all the hardware in the current agreement			<u>\$7,111.00</u>
New Net Totel:	Effective through the end of the current egreement		\$0.00	<u>\$7.111.00</u>

VeriCenter (formerly DollHost) and The Customer agree those add-on services will not result in a mentally increase in fees under the Service Order, with no up fee.

IN WITNESS WHEREOF, DollHost and The Customer have each duly executed this Amendment as of the date written below such party's signature.

	VeriCenter (formerly, Del Host)	_	Taylor, Bean & Whittaker Mortgage Corp.		
Ву:	allel	Ву:	1		
	Signature		Signature		
Name:	Michael Sullivan	Name:	- JARRAN DIMEN		
	Print or Type		Print or Type		
Title:	SUP Sales	Tido: _	CAO		
Date:	3/2/05	Date:	3/02/05		
`	• • • • • • • • • • • • • • • • • • • •		• • • • • • • • • • • • • • • • • • • •		

# AMENDMENT TO SERVICE ORDER

This amendment to the Service Order, by and between Taylor, Bean & Whittaker Mortgage Corp. ("The Customer") and VeriCenter (formerly DellHost) dated July 31st 2002 is made and entered into this 12th day of April, 2005.

# WITNESSETH

WHEREAS, the parties desire to amend the Service Order to upgrade all of the servers in the existing solution of the Service Order and extend the current agreement another 12 months.

NOW, THEREFORE, for and in consideration of the mutual promises made herein and based upon the terms, conditions, and provisions set forth herein, VeriCenter (formerly DellHost) and The Customer hereby agree to amend the Service Order as follows:

The "Hardware Requirements" section shall be modified by adding the supplementary services and applicable charges outlined below.

Dola Cenler Service(s)	Renewal Service Description	Quantity	lintral Gonsülting	Villneime Veest
<u>Dedicated</u> <u>Server(s)</u>	Replace Current Servers with: Dell PowerEdge 2850 Dual 3.2Ghz Xeon, 4GB RAM, 5x73GB SCSI RAID 5 -2x10/100/1000 Ethernet NICs Windows 2003 Std. OS	3	\$1,200.00	\$0.00
	Cisco 24 Port Gigablt Switch	1	\$400.00	\$0.00
Upgrade Total:			<u>\$1,600.00</u>	<u>\$0.00</u>
Previous Monthly:	Management services and other hardware remain the same			<u>\$7,111.00</u>
New Net Total:*	Will extend the current agreement to July 31 st 2006		<u>\$1,600.00</u>	<u>\$7,111.00</u>

VeriCenter (formerly DellHost) and The Customer agree this upgrading of servers services will not result in a monthly increase in fees under the Service Order, with a \$1,600.00 set up fee.

IN WITNESS WHEREOF, DellHost and The Customer have each duly executed this Amendment as of the date written below such party's signature.

	VeriCenter (formerly DellHost)		Taylor, Bean & Whittaker Mortgage Corp.
Ву:		Ву:	
- ,•	Signature		Signature
Name:		Name: _	·
	Print or Type		Print or Type
Title:		Title:	
Date:		Date:	

Taylor Bean whitaker

MRR: 8016

10RM: 12md SISN Date: 8/21/02 / 8/21/02 Strences: Memors Serences, Brind with: SIZK/75 Borstonble Software MICKOSOST Lagado Chent 3 w (42k (3) SQL (2) Mokla Checkpoint 10

# Smith, Gregg xDellHostx

From:

Smith, Gregg xDellHostx

Sent:

Friday, June 14, 2002 4:21 PM

To: Subject: Smith, Gregg xDellHostx **RE: Contact information** 

#### Regards,

Gregg W. Smith

National Sales Manager

DellHost

One Dell Way

MS-8424

Round Rock, TX 78682 Phone: 512-728-4566 Mobile: 512-784-3079

Fax: 512-857-0922

email: gregg\_smith@dell.com

Website: http://www.dellhost.com

The information transmitted is intended only for the person or entity to which it is addressed and may contain confidential and/or privileged material. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon, this information by persons or entities other than the intended recipient is prohibited. If you received this in error, please contact the sender and delete the material from any computer.

----Original Message----

From: Doug Bowman [mailto:dbowman@taylorbean.com]

Sent: Friday, June 14, 2002 3:56 PM To: Gregg\_Smith@exchange.dell.com

Cc: Jason Moore; Darren Green; Shannon\_Bryant@exchange.dell.com

Subject: RE: Contact information

Greg,

Here are the server specs for what we currently have:

Web server: Compaq DL 360

Dual 800 512mb RAM Raid 1 2x9GB

Database server: Compaq DL 360

Dual 800 1gig RAM

36.4gig SCSI [we are using less than 5gig]

Raid 5 3x18GB

June 24th Dead Date Before that Date

There is no firewall between the 2 servers, however, they have 2 nics in the web server with the database server connected to the second nic.

Regards

Doug Bowman

V.P. Research & Development Taylor, Bean & Whitaker Mortgage Corp. http://www.taylorbean.com (678)546-8963

----Original Message----

From: Gregg\_Smith@Dell.com [mailto:Gregg\_Smith@Dell.com]

Sent: Friday, June 14, 2002 3:30 PM

To: dbowman@taylorbean.com Cc: Shannon\_Bryant@Dell.com Subject: Contact information

Here is my contact info Doug.

Per our conversation, attached is the VPN overview document and I have included a copy of our Service Description for your convenience and reference.

Here is the list of things that we will need to talk about on Monday afternoon:

1. Current Site Hardware configuration - Memory, Hard Drives, Processor speed, Single or Dual Procs, 2. Number of Users and application workload. In other words what will the total number of simultaneous

users be. This is important to understand in order to properly configure the servers with proper

memory, procs, etc...

First Pass Configuration we spoke of:

1. Bandwidth Requirements - 512k

2. VPN Model - VSU-5

- 3. Firewall Nokia 120 with CheckPoint Advanced Firewall
- 4. Servers TBD on our call on Monday

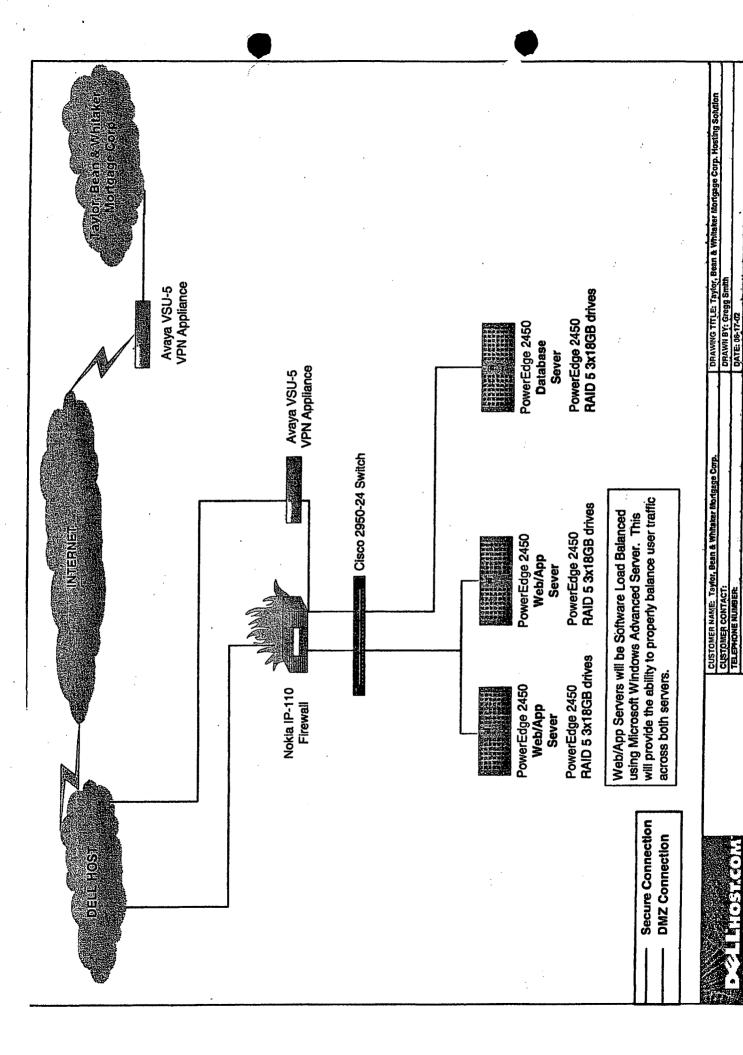
It was a pleasure to speak with you today and I look forward to our call on Monday.

# Regards,

Gregg W. Smith
National Sales Manager
DellHost
One Dell Way
MS-8424
Round Rock, TX 78682
Phone: 512-728-4566
Mobile: 512-784-3079
Fax: 512-857-0922

email: gregg\_smith@dell.com
Website: http://www.dellhost.com

The information transmitted is intended only for the person or entity to which it is addressed and may contain confidential and/or privileged material. Any review, retransmission, dissemination or other use of, or taking of any action in reliance upon, this information by persons or entities other than the intended recipient is prohibited. If you received this in error, please contact the sender and delete the material from any computer.



1126 Belclaire San Antonio, Tx 78258 PH: 210-831-4700 FAX: 786-549-2436





To:	Ch	rls Honeycutt	·	From:	Hon S. Pak	
Fax:	281	-584-4550	· · · · · · · · · · · · · · · · · · ·	Pages:	2	
Phone	:			Date:	2/19/04	
Re:	Fina	ancial Review form fo	or TeleDerm	CC:		
	Sol	utions				
□ Urg	ent	☐ For Review	☐ Please Co	omment	☐ Plesse Reply	🗋 Please Recycle
• Com	men	fer		<del>- 1</del>		

• comments

kwiktag\* 021 888 860

Sincerely

Hon Pak

# Lopez, Jill

From:

Hehmsoth, Marc

Sent:

Thursday, June 09, 2005 2:10 PM

To:

Lopez, Jill

Subject: FW: Taylor Bean Tech Refresh and 12 month extension

Here is the renewal/tech refresh

Marc Hehmsoth
VeriCenter Account Executive
MHehmsoth@VeriCenter.com
Phone: (512)527-9655 ext 29

Fax: (512)527-9660

----Original Message-----From: Hehmsoth, Marc

Sent: Monday, April 18, 2005 10:33 AM

To: Zelk, Brian

Cc: Mattson, Eric; Honeycutt, Chris; Schmidt, Janet; Sullivan, Mike Subject: Taylor Bean Tech Refresh and 12 month extension

Brian,

I just received a signed amendment for Taylor, Bean, and Whitaker. They have been with us, in one form or another, for over three years and this will represent their first upgrade of technology. They will need three new servers, which I am attaching as a quote from Dell. They also need a glgabit switch, just for their servers to talk to each other faster. We will need to build a parallel environment, help them move their content to the new solution, then power down their current architecture. This is a high margin account and they own their own data center, so I am excited we are keeping them.

I am including a soft copy of the amendment and faxing the signed version to Janet. I am happy to help with the ordering process and will do my best to expedite the build and ship time from Dell. Please let me know who is being assigned this project and I will make sure I am available to them.

Brian and Chris,

I explored a juggling of set up fees and monthly rates and the solution that best meets their needs is charging them a \$1,600 set up and keeping their monthly at \$7,111. This is only slightly higher than the \$1,500 minimum we set for the set up. I will make sure to position set up fees more aggressively on future renewals and tech refreshes.

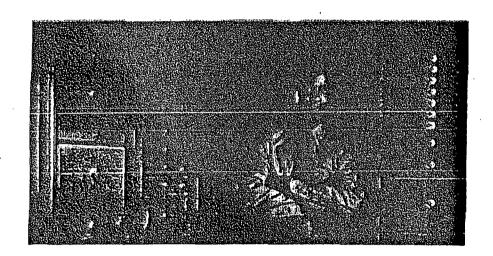
Thanks everyone for help with this one.

Marc Hehmsoth VeriCenter Account Executive MHehmsoth@VeriCenter.com Phone: (512)527-9655 ext 29

Fax: (512)527-9660

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# DellHost Custom Hosting Master Service Agreement



# DOLL HOST

Network by Sprint

One Dell Way, MS-8424 Round Rock, TX 78682

Office: 512-728-4566

Fax: 512-857-0922



#### **Master Agreement**

This Agreement provides information relating to DellHost hosting services ("Services") to be provided by DellHost as ordered by Taylor, Bean & Whitaker Mortgage Corp. ("Customer"). This Master Agreement governs the provision of and payment for the Services covered by Service Quotation and Order Form ("Quotation") and the DellHost Hosting Agreement (the "Hosting Agreement") located at http://www.DellHost.com/legal hostagree.html as well as other DellHost Service Policies and Guidelines located at www.deilnost.com, which terms and conditions in effect as of the date the parties execute this Master Agreement are hereby incorporated into this Master Agreement by this reference; provided, however, that notwithstanding anything to the contrary herein, DellHost shall be permitted to unliaterally amend (a) the terms of the Hosting Agreement for the sole purpose of complying with applicable governmental laws, rules, directives, and regulations, (b) DellHost's Acceptable Use and Service Guidelines and On-line Privacy Practices (which are defined in Section 2.1 of the Hosting Agreement) at any time as DeliHost deems appropriate, and DeliHost's provision of the Services shall be subject to such amendments. The initial consultation, setup and Services shall be provided at the pricing set forth in the Quotation. Should Customer choose to utilize additional services not listed in the Quotation, the pricing and details governing the provision of those services shall be addressed in an amendment to this Agreement.

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#### Services / Fees

#### Pricing

The Quotation describes the parties' agreed upon initial consultation, setup, Services and hardware components (and their associated specifications) to be provided by DellHost, and the related fee ("Product Description and Line Items with One-Time Fees" and "Line Items with Monthly Fees") to be paid by Customer. The parties agree that all the described services and hardware are necessary to host the architecture that is required to provide the Services ordered by Customer hereunder. The Total One-Time Charges described in the Quotation indicates the one-time fee and/or Initial Consulting Fees to be paid upon execution of this Agreement and the Total Monthly Charges to be paid, upon completion of installation, by Customer, on a monthly basis for entire term of contract as outlined in the Quotation, for the hosting solution.

#### Payment for Services

The Total One-Time Charges described in The Quotation will be involced upon DellHost's receipt of a signed Agreement and Quotation by the customer. Billing for Total Monthly Charges will commence upon the completion of all required installation and setup services as described in The Quotation. All Total Monthly Charges will be billed by DellHost and paid by Customer in advance for the ensuing month on or about the first day of such month (e.g.: Total Monthly Charges for March will be invoiced on or about March 1<sup>sl</sup>). Payment for the Total One-Time Charges and Total Monthly Charges are due 30 days from the date of invoice issued by DellHost, Billing may include a pro-rata portion for Total Monthly Charges if setup is completed during a given month. Customer agrees to pay to DellHost the amount indicated in each invoice by the due date reflected on the invoice. If Customer fails to pay the full amount of each invoice within ten (10) days from applicable due date, interest will accrue on the amount owing at a rate equal to the lesser of one and one-half per cent (1.5%) per month or the maximum allowable under applicable law. In addition, if Customer fails to fully pay all amounts reflected on an invoice within thirty (30) days after the applicable due date, Dell'Host may, by written or email notice, suspend its performance of the Services and/or terminate this Agreement with no liability to Customer. Any such suspension or termination, however, will not relieve Customer from paying past due fees plus interest, and applicable termination fees as defined in this Agreement. The Customer is responsible for any fees associated with reinstatement of Services, and agrees to reimburse DellHost for all reasonable attorneys' fees and other costs associated with collecting delinquent payments and accrued interest.

#### **Excess Bandwidth**

For bandwidth used by The Customer in any month in excess of the Base Tier Bandwidth amount (described in The Quotation), there will be an additional per megabit use charge equal to \$1,350/Mb/s, which DellHost will bill to Customer at the end of the applicable month (on the following month's invoice). DellHost uses the 95<sup>th</sup> percentile measurement rule described as follows to calculate the additional bandwidth used by Customer in excess of the Base Tier Bandwidth amount.

#### 95<sup>th</sup> Percentile Measurement Rule

The DellHost bandwidth measurement system collects five-minute averages of the total (input + output) line usage of Customer's server network connection. This data is collected seven days a week, twenty-four hours a day for each month. At the end of each month or billing cycle the top five percent of these data points are discarded. The highest remaining data point (five minute averages) is referred to as the 95<sup>th</sup> percentile. The 95<sup>th</sup> percentile value less the Base Tier Bandwidth purchased by Customer determines the excess bandwidth used. The excess usage charge is calculated as follows:

Excess usage charge = excess bandwidth used multiplied by additional per megabit used charge

#### As an Example:

Assume a usage based 100 Mbps Fast Ethernet connection with the following parameters:

Base tier bandwidth purchased at \$1,000 per month for 1 Mbps

Additional per megabit charge for bandwidth used above 1 Mbps at \$1,350 per megabit

Pricing example for a sample month:

Maximum Bandwidth Used	Average Bandwidth Used	Base Bandwidth	Additional Bandwidth Used	Standard Monthly	Additional Monthly	Total Monthly
USEU	Oscu		0000	Charge	Charge	Bandwidth
1 Mbps	2.9 Mbps	1 Mbps	1.9 Mbps	\$1,000	\$2,565	\$3,585

#### II. Term & Revenue Commitment:

DellHost and Customer agree that the Master Agreement and the Hosting Agreement shall become effective as of the date that both parties have signed below (the "Effective Date"). Upon the Effective Date, Delli-lost and Customer shall begin the initial consultation and setup necessary for DellHost to provide the Services. Dell'Host shall provide the Services for twelve (12) months in this Agreement beginning upon the completion of the setup or as the parties may otherwise agree (the "Term"). Upon completion of the initial Term, this Agreement will automatically renew for an additional twelve (12) month period, and will automatically renew every year thereafter. Customer may elect to not renew with Agreement with sixty (60) days prior written notice to the expiration date of the initial Term or the expiration date of subsequent terms. Notwithstanding anything to the contrary in the Master Agreement or the Hosting Agreement, if Customer terminates the Master Agreement, Service Agreement or the Hosting Agreement at any time after the Effective Date but prior to the expiration of the Term, (a) Delli-lost shall not refund to Customer any fees paid in advance of such termination and (b) Customer shall be required to pay to DeliHost (i) the lesser of six months times the Total Monthly Charges described in the Quotation or 100% of DellHost's Total Monthly Charges for each month remaining in the term and (ii) all costs and fees (including reasonable attorneys' fees) incurred by Dell'Host to collect amounts owing hereunder. The parties understand, acknowledge and agree that Dell'Host's actual damages in the event of Customer's early termination of this Agreement as described above would be extremely difficult or impracticable to determine as a result of the specific hardware built to Customer's specifications; therefore, the parties acknowledge that the termination fee reflects as accurately as possible actual costs that would be incurred by DellHost, is a reasonable estimate of just compensation for such costs, and is not a penalty.

The Master Agreement, the Quotation and the Hosting Agreement, and all policies and guidelines incorporated therein by reference, constitutes the entire agreement between Customer and DellHost with

Page 004

respect to the subject matter hereof and there are no representations, understandings or agreements, which are not fully expressed in this Agreement and the Hosting Agreement and the related policies and guidelines.

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The parties agree that with respect to any inconsistency between the terms of this Master Agreement, Service Agreement and the Hosting Agreement, the terms of this Master Agreement shall control. The Master Agreement may be executed in multiple counterparts, each of which shall be deemed an original, but all of which together shall constitute one and the same instrument. In making proof of this Agreement, it shall not be necessary to produce or account for more than one such counterpart.

#### III. Service Level

In addition to any express warranties described in the Hosting Agreement, DellHost provides Customer with the following guarantee with respect to the Services purchased by Customer hereunder for so long as Customer remains in good financial standing hereunder (i.e., is not in breach of the Master Agreement or the Hosting Agreement as a result of late payment).

#### 99.9% Uptime Guarantee

DellHost endeavors to have the content of Customer's server(s) available for http access by third parties 99.9% of the time ("Web Site Availability").

#### Credits

In the event that there is no Web Site Availability, DellHost will credit Customer's Total Monthly Charges as follows: Customer's Web Site Availability is between 98.9% and 99.9% for any particular month, the credit shall be retroactive for the month and equivalent to the difference between the guaranteed level of availability of the Services during the month and the calculated actual level of availability of the Services, multiplied by the actual charges incurred by Customer for the Services during that month period. In addition, Customer may be entitled to additional credits as calculated below and as measured 24-hours a day in a calendar month, with the maximum credit not to exceed fifty percent (50%) of the Monthly Service Fee for the affected month.

Minutes of continuous downtime	Credit
60	25%
Three 60 minute intervals or more	50%

In order for Customer to receive a credit on its account, Customer must request such credit within ten (10) business days after it experienced no Web Site Availability. Customer must request credit by sending an electronic mail message to <a href="mailto:support@DellHost.com">support@DellHost.com</a>. For security, the body of this message must contain Customer's account number, the dates and times of the unavailability of the Web site, and such other identification requested by DellHost. Credits will usually be applied within sixty (60) days of Customer's credit request. Credit to Customer's account shall be Customer's sole and exclusive remedy in the event that there is no Web Site Availability.

#### Restrictions

Credits shall not be provided to Customer in the event that it has no Web Site Availability resulting from (a) scheduled maintenance as posted from time to time at <u>DellHost.com</u> or in other notification to Customer of such maintenance, (b) Customer's behavior or the performance or failure of Customer's equipment, facilities or applications, or (c) circumstances beyond DellHost's reasonable control, including, without limitation, acts of any governmental body, war, insurrection, sabotage, embargo, fire, flood, strike or other labor disturbance, interruption of or delay in transportation, unavailability of interruption or delay in telecommunications or third party services (including DNS propagation), failure of third party software or hardware or inability to obtain raw materials, supplies, or power used in or equipment needed for provision of Customer's Web site.

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#### JV. Miscellaneous

Each party to this Agreement represents that it is a sophisticated commercial party capable of understanding all of the terms of the Master Agreement and the Hosting Agreement, that it has had an opportunity to review the Master Agreement, the Quotation, the Hosting Agreement and the related DellHost Service Policies and Guidelines with its counsel, executes this Master Agreement with full knowledge of the terms of this Master Agreement and the Hosting Agreement, and agrees to be bound by the terms and conditions contained therein as well as all policies and guidelines incorporated into the Hosting Agreement by reference.

The parties hereby represent and warrant to each other that the individuals executing this Master Agreement are duly authorized to execute and deliver this Master Agreement on their behalf, and that each Party will comply with and be bound by its terms and conditions, as well as the Hosting Agreement and its referenced policies and guidelines.

IN WITNESS WHEREOF, DellHost and Customer have each duly executed this Agreement as of the date written below such party's signature.

	DeliHost		Taylor, Bean & Whitaker Mortgage Corp.
By:	AttA	Ву:	
Name:	Signature  Michiel Arfa-fo-	Name:	LEE B. FARKAS
			Print or Type
Title:	Gm Dellhos+	Title:	C.E.O.
Date:	6/M/0-	Date:	6/18/02

Taylor, Bean & Whitaker Mortgage Corp., ("The Customer") Quote Number: GS0061702002

# Hardware Specifications for Quotation

PowerEdge 2450:

Processors:

Operating System:

Server Configuration:

Memory:

Hard Drive Configuration:

Primary Controller:

1st Hard Drive:

2nd Hard Drive:

3rd Hard Drive: Diskette Drive:

CDROM or DVD ROM:

First Network Adapter:

Second Network Adapter:

Chassis Configuration;

Power Supply Kits:

#### PowerEdge 2450:

Processors:

Operating System:

SQL Server:

Memory:

Hard Drive Configuration:

Primary Controller:

1st Hard Drive:

2nd Hard Drive:

3rd Hard Drive: Diskette Drive:

CDROM or DVD ROM:

First Network Adapter: Second Network Adapter:

Chassis Configuration: Power Supply Kits:

Firewall:

VPN:

Backup:

Switch:

Bandwidth:

Web/App Server (Qty 2)

Dual Processor Intel Pentium III 866MHZ w/256K Cache

Microsoft Windows 2000 Advanced Server

Software Load Balanced between both servers.

512MB SDRAM

On-Board RAID 1, Drives 1-5 connected to on-board RAID

Single-Channel On-board RAID Controller

9GB SCSI Hard Drive

9GB SCSI Hard Drive

9GB SCSI Hard Drive

1.44MB Diskette Drive

24X IDE Internal CD ROM Drive

One Integrated 10/100

One Integrated 10/100

RapidRails for Dell Rack

Dual Redundant 330 Watt Power Supplies

Database Server (Qty 1)

Dual Processor Intel Pentium III 866MHZ w/256K Cache

Microsoft Windows 2000 Server

Microsoft SQL Server Standard Version

1GB SDRAM

On-Board RAID 1, Drives 1-5 connected to on-board RAID

Single-Channel On-board RAID Controller

18GB SCSI Hard Drive

18GB SCSI Hard Drive

18GB SCSI Hard Drive

1.44MB Diskette Drive

24X IDE Internal CD ROM Drive

One Integrated 10/100

One Integrated 10/100 RapidRails for Dell Rack

**Dual Redundant 330 Watt Power Supplies** 

CheckPoint Firewall Notia IP-110 - 25 IP License - Advanced Rule Base

Avaya VPN Appliance VSU-5

Daily Incremental, Full System Weekly Backup and Full System Monthly Backup

Ciscso 2950-24

512Kbps base Fast Ethernet with capability to burst to 100 Mbps for additional overage

fees, see Master Agreement for details

021 888 858



SHannon

# **DellHost Custom Lead Submission Form**

HPreferrences/(back	Date/Ilime Early a	s possible		
Business Name	Taylor Bean and Whit	iker URL	www.taylorbean.	com
Contact Name:	Doug Bowman	Phone Nu	mber [1] 678- 438-318	546-8963 cell 678-
Title	VP of research and dvp	Email, o	lbowman@taylorbo	ean.com
Decision Hime Fran	ie ASAP	Implement	allon almedaram	24 <sup>m</sup> of June
Decision Maker Nai			•	·
	ce he		*Numbee	
Name	Title		Number	
Email	AAAAA COO GOOD AAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAA	<del>171</del>		
200 simultaneous use	ers now, and they're ro	lling this out to	brokers to expec	t their hits to double.
	(Why do you feel this			
balancing. Wants a custom due to their no	3300 and 3500 and 2 app servers for loa eed for a load balancin d Firewall as opposed	ad balancing g architecture	. Recommending . Due to the sensit	customer for ive material they will
Budget: 3k				:
Firewall Of cou	rse			
Load Baller He	this is why I am subbin assive will probably be		called back wantir	ng load balancing.
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Bandwidth normal				

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# DELL HOST

Network by Sprint

Delifingt One Deli Way MS-8424 Round Rock, TX 78682

Quota Date: 6/17/2002

Quote Valid To: 7/17/2002

Service Quotation and Order Form

TO: Taylor, Been & Whitaker Mortgage Corp., ("The Customer")
Doug Bowmen
V.P. Research & Development
17.0 Research & Development
Abants, GR 20339
Phone: 678-548-6963

emest downsn@taylorbean.com Website: http://www.taylorbean.com/index.html

> Services Ottered: Custom Hosting Solution Service Period (In Months): 12

The Service Period shall commence upon Del Host's ("Del/Host") provisioning of the Service fisted on this Service Quotation and Order Form ("Quotation").

Product Description and Product Description and
Line torus with One-Tires Piece
CheckPoint Firewalt Notice IP-110 - 25 IP License - Advanced Rule Base SetupiContig
Avays VPN Apptance VSU-5 SetupiContig
Cisco 295-24 Switch SchupiContig
Microsoft 2000 Advanced Server License
Microsoft 2000 Advanced Server License
Microsoft SCIL Server LicenseWeb/App Server - Dell PowerEdge 2450 - Microsoft 2000 Advanced Server Load Batter
Database Server - Dell PowerEdge 2450 - Microsoft 2000 Server w/ MS SCI. Server
Bandwidth Setup Charges for 512Kbps
Backup Service - SetupiContig One-Time Price Total One-Time Charges: \$ 11,984.90 ontract Total for Line items with Monthly Fees
CheckPoint Frewell Notes IP-110 - 25 IP License - Advenced Rufe Base
Avers VPN Appliance VSU-5
Cisco 2950-24 Switch SoutpConfig
Microsoft 2000 Server License
Microsoft 501. Server License - Per CPU License
Web/App Server - Del PowerEdge 2450 - Microsoft 2000 Advenced Server Loed Belt
Database Server - Del PowerEdge 2450 - Microsoft 2000 Server w/ MS SQL Server
Bandwidth Monthly Changes for 612Napa
Averice Service Changes for 612Napa Costs Quantit curring Costs Backup Service \*\* 8,118.00 73,392.00 Total Monthly & Annual Charges: Total Contract Amount (One-Time Charge Total + Total Annual Monthly Charges): \$ 85,376.00

For Server Configuration See Hardware Specifications Sheet

#### NOTES:

"As stated in this Sorvice Agreement, Delificst will provide delay incremental, weekly and monthly full system backup through the une of a Legate, or functional equivalent, database agent (the "Dotabase Agent"), which will be attached to the converte) utilized in providing The Customer's neating survices. The parties understand that Delifical is able to provide such backup only if the Database Agent is installed and functional. Should The Customer remove, or otherwise disable, the Database Agent from the applicable server(e). The Customer educations that Delifical will not be able to provide the described backup services, and all loss of date as a result thereof will be The Customer's sole responsibility.

Taylor, Boan & Whitaker Mortgago Corp., ("The Customer") Quota Number, GS0061702002

<b>T</b> A	SHITT	TE	THIE	CONTI	3464

1. Road this Quotation and the DaliHost Master Agreement presented by your Sales Representative.

- 2. Initial the Agreements section indicating that you have received and rest the indicated documents and that you agree that these documents are incorporated by retaining the property of the indicated documents.
- 3. If you have previously agreed to applicable Agreement(s) for the Service(s) being ordered under this Camterion it will be indicated as

"On File" below and your militals are not required. Y	on signes and are peuvices dropes belieful sums be blocked braining to place states and conditione
Agreaments	Intitate
Musica Marter Agreement	

TERMS

Quotation: This Quotation will expire on the "Valid To" date noted above.

Paymont Terms: See Master Agreement for Datalia

The terms and conditions of this Quotetion, so were as all documents incorporated by reference so set forth above, constitute the complete and exclusive statement of the agreement behaves Detained that The Customer with respect to the purchase of the Sorvice(s) noted, and supercedes all provious representations, understandings, or agreements portaining to the Service(s), and shall prevail over any conflicting provisions of any purchase order or any other instrument issued by The Customer, it being understood that any purchase order issued by you shall be for your convenience pray.

Modifications to the terms and conditions contained in this Quotation including any documents incorporated by reterence are not permitted and shall not be valid, unless specifically agreed to in writing by an authorised Ostithora contracts representative. Our commonountent of any Services to you as essentiated in this Quotasion shall constitute Dalthora ecceptance of this Quotasion, By signing below, you are estimated by Dalthora or the Services as a listed above pursuant to the above fees and terms and conditions and you agree that you are estepanishe for powered whether or not you have reviewed the terms and conditions of all documents that are part of this Quotation and agree to be legally bound by same.

4. It there is a purchase order associated with this order, please indicate the purchase order number and authrit it to your Deliftost Sales Representative.

Purchase Order Number:

b. Complete and sign the section below.

Accepted and Agreed by:

Company Name (Type or Print Full Legal Name):

Company Hallie (1990 to Finite to Lagar Hallie)

Print Name: LEE B. FARUAS

Date: 6/18/02 Title: C.E.U.

Please submit a signed copy of this document to Grago W. Smith via FAX at 512-857-0922.

Should you have any questions about this Service Agreement, please contact Gragg W. Smith by phone at 612-784-2079 or send a-mail to grage\_smith@del.com.



Network by Sprint

Delikirit 11044 Resperith Blad Sulte C-100 Austin, TX 78139

Service	Quotation and Order Form		-	
TO: Taylor, Been & Whitaker Mortgage Corp., ("The Customer") Doug Bowman		Quote Date: Quote Valid To: Quote Number:	2/6/2003	
DOUG BOWNIAN V.P. Respecth & Development 1780 The Exchange SE		Qualit Halligan.	<b>555 (45)</b>	
ABanta, GA 30339 Phone: 679-546-6963				
Priority (1990)  enhall: dbc/miran@laylorbean.com/Index.html  Website: http://www.taylorbean.com/Index.html				•
Services Offered: Memory Upgrade ( Services Period (in Membr)) N/A	for Server TBWeb1 & TBWeb2			
The Service Period shall commence upon DeliHosl's ("DeliHosl") provisioning	ng of the Service listed on this Service Quotation and Order Form ("Qu	olation").		
Product Description and	Quantity	Price Esch	One-T	ime Price
Line Items with One-Time Fees Service Charge - Memory Upgrade Installation for Server - TBWeb1 & TBWeb2	2 2	150,00 120,00	3	300,00 240,00
512MB Memory Upgrade SIMM				540.60
	IBIBI ONE	-Tima Charges:	•	340.00
TO INTIATE THIS AMENDMENT  1. Read this Quotation and the Delithost Master Agreement presented by your S	Sales Representativa.	•		
<ol><li>initial the Agreements section indicating that you have received and read that</li></ol>	INDICATED COCCULAINES SIND AND ADD AND A STORE ASSESSMENT OF A MARCH	orated		
havein by reference.  At you have previously agreed to applicable Agroement(s) for the Service(s) be.  "On Pilla" below and your initiate are not required. You agree that the Services.	reing ordered under this Quaterion it will be indicated as a quoted herein shall be provided pursuant to these terms and conditions.			
Agreements	Initials			
Hosting Master Agreement	ON FILE			
1,400.13				•
TERMS				
Quotation: This Quotation will expire on the "Valid To" date noted	) BDQV6.	•		
Payment Terms: See Master Agreement for Details				
The terms and conditions of this Quotation, as well as all decuments incorporate DeliHost and The Customer with respect to the purchase of the Service(s) notes that prevail over any conflicting provisions of any purchase order or any other is convenience only.	id, and supercades all provides representations, understood that any purchase instrument issued by The Customet, it being understood that any purchase	o order leaned by y	ue carv dikda uc	ee for your
Modifications to the terms and conditions contained in this Quotation including a in writing by an authorized DeliHost contracts representative. Our commenceme By signing below, you are authorizing DeliHost to provision and commence the machonishie for payment whether or not you have secued a purchase order to De Quotation and agree to be legally bound by same,	ant of any Services to you as describing in this edges and terms and condi-	Hene and you arres	thetwe	(JOHANON, Lene
4. If there is a purchase order associated with this order, please indicate the pur	chase order number and submit it to your Delitical Sales Representative.			٠
Purchese Order Number:				
5. Complete and sign the section below,				
Accepted and Agreed by:				
Company Nerne (Type or Print Edi Legel Nerne): Taylor Been and Whiteker M	nortgage Corp.			
Signature: Date:	I-1-8-2003			
Dunlar / Barres	112 Round + Davelopment			

Please submit a signed copy of this document to Gregg W. Smith via FAX at 512-887-0922.

Should you have any questions about this Service Agreement, please contact Gragg W. Smith by phone at 512-241-4246 or send e-mail to gragg\_emith@deti.com.

# DOLL HOST

Network by Sprint

Optica One Dell Win MS-842/ Report TV Trees

	Service Quotation	and Order Form	
10: Toylor, Bash & Whitniker Meripage Corp., ( Doug Bowner)	The Customer")	AND OTHER PORTS	
V.P. Research & Envelopment			Charle Cete: 6/21/2002
1780 The Exchange SE			Quote Velid To: 8/20/2002 Quote Humbert G50/8210/2002
Allanta, GA 80339			COUNTY COUNTY (COUNTY IN THE COUNTY IN THE C
Phone: 678-548-6963 cmall: dhowman@mytorbean.com			
Website: http://www.teylorbearr.com/index.ktml	•		
yes a second sec			
Barvices	Offerset: Custom Hosting Sélullan	-	
Service Paried (in i	britteji 12		,
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The Service Period shall communes upon Deli-lo	are ("Delifical") provisioning of the Service II:	Red on this Enrylos Quotalion and Order	Portry (*Chaplest
		1110	. and Consport
Product Description and			
Line liems with One-Time Fess		W	
Service Change - Replacing 2 VSU-6 VPN's with 1 v Aveye VPN Appliance VBU-190R Schip/Confe	SU-100R and 1 Client Instead	Gust(I)	One-Time Price
Avayo VPN Remote Client Setup/Comp		4	
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		Ti	olai One-Time Cherges: 5 995.00
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Services Change - Replacing 2 VELLE VPN's with 1 VE Avaya VPN Appliance VSU-100R Monthly Fine	U-100R and 1 Glient trailings	Ownitity	Coals Recurring Costs
AVATO YPN Remote Clinut Monthly Fon		1	
		<u>.</u>	
	ious moniny Recur	ring Charges: Incremental Monthly	then of \$252.00 are watered
		MRC will remain at \$6	116.80 ter month
March at Miller & Days			The second secon
TO INITIATE THE AMENDMENT		•	
1. Read this Quotation end the Dominest Messer Agreen 2. Instal the Agreements Agrees to Control the Agreements Agrees	icht prominted by your spice Representative.		
Instel the Agramments accoon indicating that you have haven by money.  After by money.  A second to be a remained to account to account to the second t	a most set and ment the indicator documents at	nd that was press that there are	
3. If you have proviously among to positioning agreement		a marken after high along by college by	hoofparatud
<ol> <li>If you have proviously agreed to applicable Agreement "On Pile" below and your initials are not required. You</li> </ol>	Antes (but the Service(s) being ordered under this	Quetalien it will be indicated as	•
"On Pile" below and your initials are not required. You	College care put desalores should peyclu apter De	provided pursuent to these lattre and cond	Hone.
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Hosting Master Agmement	ON FILE		
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IPRM9		•	
Qualities: This Ducision will expire on the			•
Payment Terms: See Master Agreement for Deta	he .		
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The terms and conditions of this Custation, as wentee of Delification of the Customer with magnet to the purchase shall prevent over any conflicting provisions of any purchase convenience cally.	of the Service(s) noted, and aupurcades all pre-	of the complete and exclusive the complete and exclusive	statement of the personnel between
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