UNITED STATES BANKRUPTCY COURT	Y COURT   MIDDLE DISTRICT OF FLORIDA			F OF
Name of Debtor: Taylor, Bean & Whitaker Mortgage Corp., et al.	Case N	lumber: 09-07047		
NOTE: This form should not be used to make a claim for an administ of the case. A "request" for payment of an administrative expense ma	rative expe	ense arising after the commencement pursuant to 11 U.S.C. § 503.		
Name of Creditor (The person or other entity to whom the debtor owes money or property):  Iron Mountain Information Management, Inc.	a c	Check box if you are aware that nyone else has filed a proof of laim relating to your claim.		
Name and Address Where Notices Should be Sent:		Attach copy of statement giving particulars.		
Joseph P. Corrigan, Esq. Iron Mountain Information Management, Inc. 745 Atlantic Avenue, 10 <sup>th</sup> Floor	r t	Check box if you have never eceived any notices from the bankruptcy court in this case.		
Boston, MA 02111 Tel. 617.535.4744 Fax 617.451.0409 joseph.corrigan@ironmountain.com	f s	Check box if this address differs from the address on the envelope ent to you by the court.	Coui	SPACE IS FOR RT USE ONLY
Account or other number by which or editor identifies debtor: 04426.0F4498+ 55225.105088-75500.6T-10230	Check dated	here if this claim replaces a	mends a prev	iously filed claim,
Money loaned Wa Personal injury/wrongful, death us BANKBUPTCY COURT La	tirce bene iges, salar ist four di paid com	fits as defined in 11 U.S.C. § 1114 ies, and compensation (Fill out belgits of social security number:pensation for services performed frourt Judgment, Date Obtained:	ow)	, to
4. Total Amount Of Claim At Time Case Filed: \$ unknown (unsecu If all or part of your claim is secured or entitled to priority, also co Check this box if claim includes interest or other charges in additional abstracts.	red) implete iter	(secured) (priority) ms 5 or 6 below.	-	(Total)
additional charges.  5. Secured Claim  ☐ Check this box if your claim is secured by collateral (incluright of setoff).  ☐ Brief Description of Collateral:  ☐ Real Estate ☐ Motor Vehicle  ☐ Other: e-vaulting information & digital media in storage and any and all other stored property Value of Collateral \$ unknown  Amount of arrearage and other charges at time case filed in secured claim, if any \$ equal to amt of secured e	tapes	7. Unsecured Priority Claim  Check this box if you have an entitled to priority \$ Sp.  Wages, salaries, or commissi 90 days before filing of the b the debtor's business, whiches Contributions to an employed Up to \$2,225* of deposits to property or services for person U.S.C. § 507(a)(6)  Alimony, maintenance or supports the services of the person U.S.C. § 507(a)(6)	pecify the prior ons (up to \$10 ankruptcy pet ver is earlier benefit plan ward purchase onal, family, opport owed to	rity of the claim: 0,000),* earned within ition or cessation of 11 USC § 507(a)(3) - 11 USC § 507(a)(4) c, lease, or rental of r household use - 11
6. Unsecured Nonpriority Claim \$ amount of total clause that is not secured, if any  Check this box if a) there is no collateral or lien securing yellow, or b) your claim exceeds the value of the property set, or c) none or only part of your claim is entitled to priori	our ccuring	spouse, or child - 11 U.S.C. Taxes or penalties owed to g Other - specify applicable pa *Amounts are subject to adjustment with respect to cases commenced on	ov't units <sub>,</sub> - 11 ragraph of 11 on 4/1/07 and e	U.S.C. § 507(a) every 3 years thereafter
<ol> <li>7. Credits: The amount of all payments on this claim has be this proof of claim.</li> <li>8. Supporting Documents: Attach copies of supporting doc invoices, itemized statements of running accounts, contrac and evidence of perfection of lien. DO NOT SEND ORIG available, explain. If the documents are voluminous, attac</li> <li>9. Date-Stamped Copy: To receive an acknowledgment of addressed envelope and copy of this proof of claim.</li> </ol>	en credite cuments se its, court j INAL DO h a summ	uch as promissory notes, purchase udgments, mortgages, security agrocuments. If the documents are ary.	orders, eements, e not	THIS SPACE IS FOR COURT USE ONLY  W Mortgage Corp.
Sign and print the nar	ne and tit claim (at	le, if any, of the creditor or other p lach copy of power of attorney, if a Joseph P. Corrigan	my):	

# ADDENDUM TO PROOF OF CLAIM

In re Taylor, Bean & Whitaker Mortgage Corp., et al.
Ch. 11 Case No. 09-07047
Bankr. M.D. Florida (Jacksonville Division)

Iron Mountain claims a warehouseman's lien, pursuant to Florida Commercial Code § 677.209, in the digital media and magnetic media tapes, and any and all other property, that the above-named Debtor is storing with Iron Mountain. The fair market value of such personal property is unknown to Iron Mountain. Thus, Iron Mountain asserts that its pre-petition claim of \$11,118.53 is secured to an unknown extent.

Scanned: 6/15/2010-12:40:17 PM

# TAYLOR BEAN AND WHITAKER MORTGAGE Account # 55223.105088

	Transaction						_		<b>.</b>	-1 D-1 Due
Number	Date	Class		Original	Int	erest Accrued		oice Balance		al Balance Due
102377088	30-Jun-09	Invoice	\$	2,940.00	\$	110.25	\$	2,940.00	\$	3,050.25
102414345	31-Jul-09	Invoice	\$	2,972.00	\$	74.30	\$	2,972.00	\$	3,046.30
102451325	31-Aug-09	Invoice	\$	3,246.00	\$	40.58	\$	3,246.00	\$	3,286.58
Т	OTAL PRE-PETITION		\$	9,158.00	\$	225.13	\$	9,158.00	\$	9,383.13
то	OTAL POST-PETITION		\$	-	\$	-	\$	-	\$	
то	TAL OPEN INVOICES		Ś	9.158.00	\$	225.13	\$	9,158.00.	\$	9,383.13

Scanned: 6/15/2010-12:40:17 PM



INVOICE NUMBER: 102377088

BILL TO:

JANICE DAMRON -TAYLOR BEAN AND WHITAKER 315 NE 14TH AVE OCALA, FL 34470-4712

INVOICE DATE: PAYMENT TERMS: 30 NET DUE DATE:

06/30/2009 07/30/2009

TAX ID:

04-3038590

For Involce Questions Please Call: 888-741-8253

Site 105088 TAYLOR BEAN AND WHITAKER	Price Schedule, 55223	.105088		Re	ef 102377088
Inem Description	Quantity	Unit Price	Amoune	<u>Tax</u>	<u>Total</u>
For Jun 2009:					
					*.
JUN 16, 2009 REQ #: 280802 BY: COX, ROGE	1	450.000	450.00	0.00	450.00
TRANSPORTATION - PER TRIP	4	350.000	1,400.00	0,00	1,400.00
ADMINISTRATIVE FEE	1	25.000	25.00	0.00	25.00
Vault MEDIA					
VAULTING (DLT, LTO)	.2020	0.450	909.00	0,00	909.00
HANDLING (DLT, LTQ)	184	0.500	92.00	0.00	92.90
Vault TRANSPORTS					
TRANSPORT - IRON MOUNTAIN MULTI MEDIA	. 4	6.000,	24.00,	0.00	24.00
HANDLING-TRANSPORT	16	2.500	40.00	0.00	40.00
	Site 55223.1	05038 Totals:	2,940.00	0,00	2,940.00
	In	voice Totals:	\$ 2,940.00	0.00	2,940.00
			. 46446668886	医生生自己医疗状态病症	成本的过去式与过去式和

Please detach here and return bottom portion with your remittance

From Mountain - Off-Sire Data Protection Jacksonville (55223)

INVOICE NUMBER: INVOICE DATE:

102377088 06/30/2009

105089

TOȚAL AMOUNT DUE: \$ '2,940.00 AMOUNT DUE BY:

AMOUNT ENCLOSED: \$\_\_\_\_

07/30/2009

BILL TO NUMBER:

Iron Mountain PO.BOX 27129

-TAYLOR BEAN AND WHITAKER

NEW YORK, NY 10037-7129

OCALA, FL 34470-4712

315 NE 14TH AVE

JANICE DAMRON

United States

Make check or money order payable to Iron Mountain in US Dollars. Do not send cash.

Scanned: 6/15/2010-12:40:18 PM



INVOICE NUMBER: 102414345

BILL TO:

JANICE DAMRON \*TAYLOR BEAN AND WHITAKER 315 NE 14TH AVE OCALA, FL 34470-4712

INVOICE DATE: PAYMENT TERMS: 30 NET DUE DATE:

TAX ID:

08/30/2009 04-3038590

07/31/2009

For Invoice Questions Please Call: 888-741-8253

Site 105088 TAYLOR BEAN AND WHITAKER	Price Schedule 55223.105	0B8		R	ef 102414345
Item Description	guantity	Unit Price	Amount.	<u>Tax</u>	<u>Total</u>
For Jul 2009:					
	•				
ADMINISTRATIVE FEE	1	25.000	25.00	0.00	25,00
TRANSPORTATION - PER TRIP	5	350.000	1,750.00	0.00	1,750.00
Vaulc MEDIA					
VAULTING (DLT, LTO)	2240	0.450	1,008.00	0,00	1.008.00
HANDLING (DLT, LTO)	225	0.500	112.50	0,00	112.50
Vault TRANSPORTS					
TRANSPORT - IRON MOUNTAIN MULTI MEDIA	4	6.000	24.00	ò, 00	24.00
HANDLING-TRANSPORT	21	2.500	52.50	0.00	52.50
	Site 55223.10508	a Totals:	2;972.00	0.00	2,972.00
	Invoic	e Totals:	\$ 2,972.00	0.00	2,972.00
•			********	*******	*********

Please detach here and return bottom portion with your remittance

Iron Mountain - Olf-Site Data Protection Jacksonville (59223)

INVOICE NUMBER: INVOICE DATE:

102414345 07/31/2009

105089

TOTAL AMOUNT DUE: \$ 2,972.00 AMOUNT DUE BY:

08/30/2009

BILL TO NUMBER:

AMOUNT ENCLOSED: \$

JANICE DAMRON

-TAYLOR BEAN AND WHITAKER

315 NE 14TH AVE OCALA, FL 34470-4712 Iron Mountain PO BOX 27129

NEW YORK, NY 10087-7129

United States

Make check or money order payable to Iron Mountain in US Dollars. Do not send cash.

Scanned: 6/15/2010-12:40:18 PM



INVOICE NUMBER: 102451325

BILL TO:

JANICE DAMRON -TAYLOR BEAN AND WHITAKER 315 NE 14TH AVE OCALA, FL 34470-4712

INVOICE DATE: 08/31/2009 PAYMENT TERMS: 30 NET 09/30/2009 DUE DATE: 04-3038590 TAX ID:

For Invoice Questions Please Call: 888-741-8253

Site 105088 TAYLOR BEAN AND WHITAKER Pri	ce Schedule 55223.10	5088		Re	ef 102451325
Item Description	Quantity	Unit Price	Amount	Tax	Total
Por Aug 2009:				•	
TRANSPORTATION - PER TRIP	1	350.000	350.00	0.00	350.00
AUG 18, 2009 REQ #: 289746 BY: SHARP, DA	1	450.000	450.00	0.00	450.00
ADMINISTRATIVE PEE	1	25.000	25.00	0.00	25.00
Vault MEDIA					
VAULTING (DLT, LTO)	2280	0.450	1,026.00	0.00	1,026.00
HANDLING (DLT, LTO)	2307	0.500	1,153.50	0.00	1,153.50
Vault TRAN1					
HANDLING-TRANSPORT	76	2,500	190.00	0.00	190.00
Vault TRANSPORTS					
HAMDLING-TRANSPORT	11	2.500	27.50	0.00	27.50
TRANSPORT - IRON MOUNTAIN MULTI MEDIA	4	6.000	24.00	0.00	24.00
	Site 55223.1050	988 Totals:	3,246.00	0.00	3,246.00
	Invol	ce Totals:	\$ 3,246.00	0.00	3,246.00
			***	*4*44222	<b>发放加工产业中产品条件</b>

Please decach here and return bottom portion with your remittance

Iron Mountain - Off-Site Data Protection Jacksonville (55223)

INVOICE NUMBER: INVOICE DATE:

102451325 08/31/2009

TOTAL AMOUNT DUE: AMOUNT DUE BY:

\$ 3,246.00 09/30/2009

BILL TO NUMBER:

105089

AMOUNT ENCLOSED: \$\_\_

JANICE DAMRON

-TAYLOR BEAN AND WHITAKER 315 NE 14TH AVE

OCALA, 'FL 34470-4712

Iron Mountain PO BOX 27129

NEW YORK, NY 10087-7125

United States

Make check or money order payable to Iron Mountain in US Dollars. Do not send cash.

Scanned: 6/15/2010-12:40:19 PM



	IRON	Mountain Inform	ation Management, Inc	•	
Address of Iron Mountain Branch/	District (	Office			
Iron Mountain Information Managemen:		A POUR MANAGE			
13280 Vantage Way			Account Number:	NAI	CS Code:
Jacksonville, FL 32218  Branch/District Cost Ctr. No.: 55223					
	sber 6	2008			
CUSTOMER: Taylor, Bean and Whita	tur		BILLING ADDRESS (If Differen	ot):	
Street Address: 1417 North Magnolia			Street or Box No.:		
City: Ocala	State:	Zip + 4: 34475	City:	State	Zap + 4:
Primary Contact and Title: Daniel Sharp / Director of IT Infrastr	ucture	J	Billing Contact:		
Telephone: (352) 236 - 7204 E-mail: dasharp@taylorbean.com	Fa	x:	Telephone: E-mail;		Fax:
physically or by reference (each a "Schedus Schedules. All services will be provided at Glossary of terms that can be found at http:// VALUE OF DEPUSITS. Customer declard microfiche stored pursuant to this A other storage unit, und (b) with respect to stored pursuant to this Agreement, the value of this declared pursuant to this Agreement, the value of the time declared to declare an excess value of the time of	res, for greenship of since of silve of	t is Agreement, which communitation.  The purposes of this Agreement, which communitation.  The purposes of this Agreement, which stored start is equal to the stored start is equal to which an excess volument Deposit as described and the College of the land	reement, that (a) with respect to different, that (a) with respect to different is \$1.00 per carton, line of tape, film, duta tape, cartridge is to the cost of replacing the phation fee would have been charge in or destruction of, or damage to dishove, or as otherwise set for replacement cost. Iron Mounta	bard-copy (par foot of ope ar foot of ope sor consettes of yxical media. ed. o, materials at the berein. It ain's seaximum trolated to se	aper) records, microfine-their files, container we other non-paper mee Customer acknowledged with Iron Mountain reserves to liability with respect rvice of an ongoing a
physically or by reference (each a "Schedules. All services will be provided at Schedules. All services will be provided at Glossary of terms that can be found at http:// VALUE OF DEPOSITS. Customer decl and microfiche stored pursuant to this A other storage unit, and (b) with respect to stored pursuant to this Agreement, the v that it has declined to declare an excess value it has declined to declare an excess value it is a services of "Items") is limited to the right to replace media for which liability services not related to storage is the an continuing nature, six months of fees paid forth on the following pages:	ubject to the decinion when the country area, for greensing round realize of a structural countries of the so time of the so time of the country part of the country p	tis Agreement, which consumatain.com. The purposes of this Agreement, which consumatain.com. The purposes of this Agreement, and the value of such store, vide such stored from it squared for which an excess value is liability, if any, for loss each Deposit as described at the customer for a commer for such service.	reement, that (a) with respect to dieters is \$1.00 per carton, line tape, film, data tape, cartridge it to the cost of replacing the phation fee would have been charged above, or as otherwise set for replacement cost. Iron Mountailiscrete project or, if the loss is other limitations on Iron Mountains.	bard-copy (par foot of ope ar foot of ope sor consettes of yxical media. ed. o, materials at the berein. It ain's seaximum trolated to se	aper) records, microfil a-shelf files, container or other non-paper med Customer acknowledg pred with Iron Mountain reserves to limitity with respect rvice of an ongoing as
physically or by reference (each a "Schedules. All services will be provided at Glossary of terms that can be found at http:// VALUE OF DEPOSITS. Customer deal and microfiche stored puratuant to this A other storage unit, and (b) with respect to stored pursuant to this Agreement, the what it has declined to declare an excess via LIMITATION OF LIABILITY. Iron M ("Deposits" or "Items") is limited to the right to replace media for which liability services not related to storage is the an continuing nature, six months of fees paid forth on the following pages:  CUSTOMER: TOUJOR Bear (Individual Signing: Christopelia)	inject in I feic.iranm ares, for greensini round re situation, ountain's value of is so lim nount pa is by Cust	tis Agreement, which consumatain.com. The purposes of this Agreement, which consumatain.com. The purposes of this Agreement, and the value of such store, vide such stored from it squared for which an excess value is liability, if any, for loss each Deposit as described at the customer for a commer for such service.	reement, that (a) with respect to ditems is \$1.00 per carton, line to tape, film, data tape, cartridge it to the cost of replacing the phation fee would have been charged or destruction of, or damage to disbove, or as otherwise set for replacement cost. Iron Mountaliscrete project or, if the loss is other limitations on Iron Mountaliscrete project or, if the loss is other limitations on Iron Mountaliscrete project or, if the loss is other limitations on Iron Mountaliscrete project or, if the loss is other limitations on Iron Mountaliscrete project or, if the loss is other limitations on Iron Mountaliscrete project or, if the loss is other limitations on Iron Mountaliscrete project or, if the loss is other limitations on Iron Mountaliscrete project or, if the loss is other limitations on Iron Mountaliscrete project or, if the loss is other limitations on Iron Mountaliscrete project or, if the loss is other limitations on Iron Mountaliscrete project or, if the loss is other limitations on Iron Mountaliscrete project or, if the loss is other limitations on Iron Mountaliscrete project or, if the loss is other limitations on Iron Mountaliscrete project or, if the loss is other limitations or Iron Mountaliscrete project or, if the loss is other limitations or Iron Mountaliscrete project or, if the loss is other limitations or Iron Mountaliscrete project or, if the loss is other limitations or Iron Mountaliscrete project or, if the loss is other limitations or Iron Mountaliscrete project or, if the loss is other limitations or Iron Mountaliscrete project or, if the loss is other limitations or Iron Mountaliscrete project or, if the loss is other limitations or Iron Mountaliscrete project or, if the loss is other limitations or Iron Mountaliscrete project or, if the loss is other limitations or Iron Mountaliscrete project or, if the loss is other limitations or Iron Mountaliscrete project or or its other limitations or Iron Mountaliscrete project or its other limitations or Iron Mountaliscrete project or its other limi	bard-copy (par foot of ope ar foot of ope sor consettes of yxical media. ed. o, materials at the berein. It ain's seaximum trolated to se	aper) records, microfine-their files, container we other non-paper mee Customer acknowledged with Iron Mountain reserves to liability with respect rvice of an ongoing a
physically or by reference (each a "Schedules. All services will be provided at Glossary of terms that can be found at http:// VALUE OF DEPOSITS. Customer deal and microfiches stored pursuant to this A other storage unit, and (b) with respect to stored pursuant to this Agreement, the what it has declined to declare an excess via that it has declined to declare an excess via LIMITATION OF LIABILITY. Iron M ("Deposits" or "Items") is limited to the right to replace media for which liability services not related to storage is the an continuing nature, six months of feest pair forth on the following pages:  CUSTOMER: TOYLOR BEOM ("Individual Signing:	inject in I feic.iranm ares, for greensini round re situation, ountain's value of is so lim nount pa is by Cust	Customer will pay from this Agreement, which communicate com.  The purposes of this Agreed tape, audio tope, vide the tored from is equal to which an excess volument beposit as described to the customer for a commer for such service.  WHARLY LIONG.	reement, that (a) with respect to ditems is \$1.00 per carton, line of tape, film, data tape, cartridge it to the cost of replacing the phation fee would have been charge in or destruction of, or damage to dishove, or as otherwise set for replacement cost. Iron Mountainscrete project or, if the loss is other limitations on Iron Mountains and Mountains of the Mou	bard-copy (par foot of ope ar foot of ope sor consettes of yxical media. ed. o, materials at the berein. It ain's seaximum trolated to se	aper) records, microfinethelf files, container other non-paper met Customer acknowledge with Iron Mountain Mountain reserves in liability with respect rvice of an ongoing a astomer's liability are
physically or by reference (each a "Schedules. All services will be provided at Glossary of terms that can be found at http:// VALUE OF DEPOSITS. Customer deal and microfiche stored puratuant to this A other storage unit, and (b) with respect to stored pursuant to this Agreement, the what it has declined to declare an excess via LIMITATION OF LIABILITY. Iron M ("Deposits" or "Items") is limited to the right to replace media for which liability services not related to storage is the an continuing nature, six months of fees paid forth on the following pages:  CUSTOMER: TOUJOR Bear (Individual Signing: Christopelia)	inject in I feic.iranm ares, for greensini round re situation, ountain's value of is so lim nount pa is by Cust	Customer will pay from this Agreement, which communicate com.  The purposes of this Agreed tape, audio tope, vide the tored from is equal to which an excess volument beposit as described to the customer for a commer for such service.  WHARLY LIONG.	reement, that (a) with respect to ditems is \$1.00 per carton, line to tape, film, data tape, cartridge it to the cost of replacing the phation fee would have been charged or destruction of, or damage to disbove, or as otherwise set for replacement cost. Iron Mountaliscrete project or, if the loss is other limitations on Iron Mountaliscrete project or, if the loss is other limitations on Iron Mountaliscrete project or, if the loss is other limitations on Iron Mountaliscrete project or, if the loss is other limitations on Iron Mountaliscrete project or, if the loss is other limitations on Iron Mountaliscrete project or, if the loss is other limitations on Iron Mountaliscrete project or, if the loss is other limitations on Iron Mountaliscrete project or, if the loss is other limitations on Iron Mountaliscrete project or, if the loss is other limitations on Iron Mountaliscrete project or, if the loss is other limitations on Iron Mountaliscrete project or, if the loss is other limitations on Iron Mountaliscrete project or, if the loss is other limitations on Iron Mountaliscrete project or, if the loss is other limitations on Iron Mountaliscrete project or, if the loss is other limitations or Iron Mountaliscrete project or, if the loss is other limitations or Iron Mountaliscrete project or, if the loss is other limitations or Iron Mountaliscrete project or, if the loss is other limitations or Iron Mountaliscrete project or, if the loss is other limitations or Iron Mountaliscrete project or, if the loss is other limitations or Iron Mountaliscrete project or, if the loss is other limitations or Iron Mountaliscrete project or, if the loss is other limitations or Iron Mountaliscrete project or, if the loss is other limitations or Iron Mountaliscrete project or, if the loss is other limitations or Iron Mountaliscrete project or, if the loss is other limitations or Iron Mountaliscrete project or or its other limitations or Iron Mountaliscrete project or its other limitations or Iron Mountaliscrete project or its other limi	bard-copy (par foot of ope ar foot of ope sor consettes of yxical media. ed. o, materials at the berein. It ain's seaximum trolated to se	aper) records, microfinethelf files, container other non-paper mec Customer acknowledge ored with Iron Mountain Mountain reserves to liability with respect rvice of an ongoing a astomer's liability are in the container's liability are in the container of

Mountain will add Customer's representative to its informational mailing list, if an email address it provided above, to receive newtien communications through email or postal delivery. Customer may elect to unsubscribe any time after receiving the first newsletter or communication.

IM-35 Rev\_01/01/08 (Electronic) © 2008 Iron Mountain Incorporated

Sections Amended: 1 & 2

Page 1 of 4

# BASIC TERMS AND CONDITIONS

(Based on terms and conditions promulgated by Professional Records & Information Services Management)

# The following terms and conditions shall upply to this Agreement.

Term. The term of this Agreement shall commence on the date of Customer's signature or, if later, the Effective Date set forth on the first page of this Agreement. The initial term of this Agreement shall continue for one (1) year after commencement, unless otherwise set forth in a Schedule. Unless otherwise provided in a Schedule, upon expiration of the initial term, the term will continue with automatic renewals for additional one (1) year terms, unless written notice of non-renewal is delivered by either party to the other not less than sixty (60) days prior to the expiration date. In the event that Iron Mountain continues to hold Deposits after the expiration or termination of this Agreement, the terms of this Agreement shall continue to apply until all Deposits have been removed from Iron Mountain's facility, except that Iron Mountain may adjust rates upon thirty (30) days' written notice.

Charges. Rates and charges shall be as specified in the Pricing Schedule (Schedule A) and/or other Schedules. Unless otherwise provided in a Schedule: (i) rates for storage shall remain fixed for the first year of this Agreement. and may thereafter be changed at any time upon sixty (60) days' written notice, and (ii) rates for services may be adjusted by Iron Mountain at any time upon sixty (60) days' written notice. Transportation surcharges apply and change monthly without notice in accordance with the fuel surcharge policy, which may be found at http://cic.ironmountain.com.

Principal Provider. The charges for the services set forth in the Schedules are predicated upon the expectation that Customer will utilize Iron Mountain as its primary third-party provider of such services. In the event that Customer does not so utilize Iron Mountain's services, Iron Mountain reserves the right to adjust rates and charges to standard

list rates and charges.

Authorization; Customer Instructions. Iron Mountain will perform services pursuant to direction of Customer's agent(s) identified pursuant to Iron Mountain's standards. Authority granted to any persons on standard authorization forms shall constitute Customer's representation that the identified persons have full authority to order any service for, or disposal or removal of, Customer's Deposits. Such orders may be given in person, by telephone or in writing (fax. electronically or hard-copy).

Operational Procedures. Customer shall comply with Iron Mountain's reasonable operational requirements, as modified from time to time, regarding containers, delivery/pickup volumes, preparation for pickup, security, access and similar matters. Customer acknowledges that volume requests that exceed one hundred twenty-five percent (125%) of normal volume may require Iron Mountain to incur additional costs, which Customer will pay at Iron Mountain's overtime rates, provided that Iron Mountain shall have advised Customer thereof in advance.

Force Majeure. In no event shall either party be liable for delay or inability to perform caused by acts of God, governmental actions, labor unrest, acts of terrorism, riots, unusual traffic delays or other causes beyond its reasonable

Governmental Orders. Iron Mountain is authorized to comply with any subpoena or similar order related to the Deposits, provided that Iron Mountain notifies Customer promptly upon receipt thereof, unless such notice is prohibited by law. Customer shall pay Iron Mountain's applicable charges set forth in a Schedule(s) for such compliance. Iron Mountain will cooperate with Customer's efforts to quash or limit any subpoena, at Customer's expense. Customer acknowledges that its shipments may be subject to inspection while in transit by federal, state or local government entities ("Government Inspectors"), and Customer authorizes from Mountain to fully cooperate with such inspections. Iron Mountain shall bear no responsibility for loss or damage to Deposits, or containers housing Deposits, caused by Government Inspectors.

Confidentiality. "Confidential Information" means (i) any information concerning or relating to the property, business and affairs of the party disclosing such information that is furnished to the receiving party, and (ii) this Agreement and its Schedules, except for information that was previously known to the receiving party free of any obligation to keep it confidential, is subsequently made public by the disclosing party or is disclosed by a third party having a legal right to make such disclosure. All Confidential Information shall be held in confidence by the receiving party and shall be used only in the manner contemplated by this Agreement. Iron Mountain shall not obtain any rights of any sort in or to the Confidential Information of Customer contained in Deposits. Iron Mountain shall implement and maintain reasonable safeguarts designed to protect Customer's Confidential Information.

Liability in Event of Loss of Deposits. Iron Mountain shall not be liable for any loss or destruction of, or damage to, Deposits, however caused, unless such loss or damage resulted from the failure by Iron Mountain to exercise such cere-

IM-35 Rev. 01/01/08 (Electronic) Sections Amended: 1 & 2

© 2008 Iron Mountain Incorporated

Page 2 of 4

as a reasonably careful person would exercise under like circumstances, Iron Mountain is not liable for loss or damage which could not have been avoided by the exercise of such care. If liable, the amount of Iron Mountain's liability is limited as provided on the first page hereof. Deposits are not insured by Iron Mountain against loss or damage, however caused. Customer may insure Deposits through third-party insurers for any amount, including amounts in excess of the agreed value set forth above. Customer shall cause its insurers of Deposits to waive any right of subrogation against Iron Mountain. If Deposits are placed in the custody of a third-party carrier for transportation, the carrier shall be solely responsible for any loss or destruction of, or damage to, such Deposits while in the custody of the carrier.

10. Liability for Non-Storage Services. With respect to services not related to the storage of Deposits, Iron Mountain shall not be liable for any loss or default unless such loss or default is due to the negligence of Iron Mountain. If liable, the amount of Iron Mountain's liability is limited as provided on the first page hereof.

11. No Consequential Damages, etc. In no event shall either party be liable for any consequential, incidental, special or punitive damages, or for loss of profits or loss of data, regardless of whether an action is brought in tort, contract or under any other theory.

12. Destruction of Deposits. Customer releases Iron Mountain from all liability by reason of the destruction of Deposits pursuant to Customer's written authorization. Unless Customer specifically identifies in writing that a Deposit does not contain consumer information (as defined in 16 CFR Section 682.1) or personal data, Deposits will be destroyed by shredding (except that media may be destroyed by pulverization or incineration). Services will be performed at the rates set forth in a Schedule.

13. No Product Warranty. Iron Mourtain hereby assigns to Customer any manufacturers' warranties applicable to any products sold by Iron Mountain prus lant to this Agreement. Iron Mountain provides no warranties related to products sold. WITH RESPECT TO PRODUCTS SOLD BY IRON MOUNTAIN TO CUSTOMER, IRON MOUNTAIN MAKES NO EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

14. Notice of Claims. Claims by Custo ner must be presented in writing within a reasonable time, and in no event longer than ninety (90) days after delivery or return of the Deposits to Customer or ninety (90) days after Customer is notified of loss, damage or destruction to par: or all of the Deposits.

15. Filing of Actions. No action may be maintained against Iron Mountain for loss, damage or destruction of Deposits, unless timely written notice has been given as provided in Section 14, and unless such action is commenced within the earlier of one (1) year after. (i) the date of delivery or return of the Deposits, or (ii) the date Customer is notified of the loss, damage or destruction.

16. Notice of Loss. When Deposits have been lost, damaged or destroyed, notice thereof may be given by mailing a letter via U.S. mail to Customer, and the time limitation for presentation of a claim and commencement of action or suit begins on the date of Customer's reveipt of such notice.

17. Payment; Late Fees, etc. Payment terms are not, thirty (30) days. Customer shall be liable for late charges at the rate equal to the lesser of one percent (1%) per month or the highest rate legally permitted in the state where Customer is located, calculated from the date payment was due until the date payment is made together with all expenses incurred in collection, including reasonable attorneys' fees and expenses. If Customer is consistently delinquent (defined as being late in the payment of any three [3] or more undisputed invoices in a 12-month period) and/or upon the expiration or termination of this Agreement, Iron Mountain may require payment by certified check prior to performance of services, including delivery of Deposits.

Customer Default. If Customer fields to pay Iron Mountain's charges (other than disputed charges) within forty-five (45) days after the date of an invoice, Iron Mountain may, at its option: (a) suspend service, or (b) terminate this Agreement. Upon termination for Customer's default, Iron Mountain may securely destroy Deposits upon ninety (90) days' notice to Customer; Customer shall pay Iron Mountain's standard price for such secure destruction. A final notice will be sent to Customer te 1 (10) days prior to secure destruction of the Deposits. Iron Mountain shall have other rights and remedies as may be provided by law. In the event Iron Mountain takes any actions pursuant to this Section, it shall have no liability to Customer or anyone claiming by or through Customer.

19. Ownership Warranty. Customer warrants that it is the owner or legal custodian of the Deposits and has full authority to store the Deposits and direct their disposition in accordance with this Agreement. Customer shall reimburse Iron Mountain for any expenses reasonably incurred by Iron Mountain (including reasonable legal fees) by reason of (i) Iron Mountain's compliance with the instructions of Customer in the event of a dispute concerning the ownership, custody or disposition of Deposits, or (ii) any representation by Customer in this Agreement being untrue or incorrect.

20. Restrictions on Material; Customer Premises. Customer shall not store with Iron Mountain nor deliver for shredding any material that is highly flammable, explosive, hazardous, toxic, radioactive, medical waste, organic

IM-35 Rev. 01/01/08 (Electronic) Sections Amended: 1 & 2 © 2008 Iron Mountain Incorporated

Page 3 of 4

material that may attract vermin or insects, or otherwise dangerous or unsafe to store or handle, or any material that is regulated under any federal or state law or regulation relating to the environment or hazardous materials. Customer warrants that it shall only place paper-based materials in the shredding bins. Customer shall indemnify from Mountain for damage to equipment or injury to personnel resulting from Customer's breach of this warranty. Customer shall not store negotiable instruments, jewelry, check stock or other items that have intrinsic value. Customer's premises where from Mountain employees perform services or make deliveries hereunder shall be free of hazardous substances and hazardous or dangerous conditions.

21. Software License. If access to or use of Iron Mountain inventory management software and computer programs (the "Software") is provided hereunder in connection with the services, Iron Mountain hereby grants Customer a limited, nonexclusive license to use the Software solely in conjunction with records storage services provided by Iron Mountain during the term of this Agreement. Customer acknowledges that all Software and the inventory management system comprised of the Software belong to Iron Mountain. During the term of this Agreement, Iron Mountain shall have the exclusive right to use Deposit inventory information (including metadata) to provide records management services to Customer; upon expiration of this Agreement, Iron Mountain shall have the right to use such inventory information for administrative purposes. Iron Mountain's obligation to protect the confidentiality of such information shall survive the termination or expiration of this Agreement.

22. Purchase Orders. In the event that Customer issues a purchase order to Iron Mountain covering the services provided under this Agreement, any terms and conditions set forth in the purchase order which are in addition to or establish conflicting terms and conditions to those set forth in this Agreement are expressly rejected by Iron Mountain.

23. Non-Custodial Status: Unless Iron Mountain shall have explicitly agreed in writing, Iron Mountain's performance of services shall not cause Iron Mountain to be deemed a "custodian" of the records or "designee" of Customer with respect to such records, or have any other liability under state or federal law with respect to such records.

24. ITAR/RAR Compliance. Customer represents that none of the Deposits stored by Iron Mountain pursuant to this Agreement require protection from access by foreign persons because they contain technical information regarding defense articles or defense services within the meaning of the International Traffic In Arms Regulations (22 CFR 120) or technical data within the meaning of the Export Administration Regulations (15 CFR 730-774). If any of Customer's Deposits do contain any such information, Customer shall notify Iron Mountain of the specific Deposits that contain such information and acknowledge that special storage and service rates shall apply thereto.

25. Miscellaneous. This Agreement hinds the successors and assigns of the respective parties and cannot be changed orally. This Agreement may not be assigned by either party (other than to an affiliate which shall assume the obligations of its assignor by written instrument) without the written consent of the other party, which shall not be unreasonably withheld or delayed. Any notice made pursuant to this Agreement may be given in writing at the addresses set out on the first page hereof until written notice of a change of address has been received. Notices to from Mountain shall be sent to the attention of its General Manager at such address. Iron Mountain shall have, and may exercise, all rights granted to warehousemen by the Uniform Commercial Code as adopted in the state where the Deposits are stored. In the event of inconsistency between these printed Basic Terms and Conditions and the terms of a Schedule, the Schedule shall prevail as to the services covered thereby.

Approved us to Porm and Legal Content: Iron Mountain Legal Department

Matthew Killion, Esq., Contracts Specialist Date: October 17, 2008

Customer: Taylor, Bean & Whitaker

Page 2

### SCHEDULE A

# DATA PROTECTION AND RECOVERY SERVICES PROGRAM PRICING SCHEDULE

10-10\_WIN BM2-POR

This Pricing Schedule is incorporated into and made part of the Customer Agreement (the "Agreement") between Iron Mountain Information Management, Inc., ("Iron Mountain") and Taylor Bean and Whitaker, ("the Customer").

Please see our Customer Information Center at cic.ironmountain.com for a Glossary with definitions of the terms used in this Pricing Schedule and more detail regarding our services, standard processes, and billing practices. In addition, restrictions apply to volume and/or stated timeframes for some service transaction types and these may be found in the Glossary under each service type.

This Backup Tape Vaulting Schedule A supersedes and terminates any prior Backup Tape Vaulting Schedule A existing between Iron Vountain and Customer.

Effective Date

October 2, 2008

Customer Name

Taylor Bean and Whitaker

Customer Number

To be determined

# **BACKUP TAPE VAULTING**

# TRANSPORTATION SERVICES

Scheduled Service - Scheduled Pickup/Delivery services are provided during Regular Business Hours (local time) during Business Days, excluding Holidays.

		Internal Code
Price	Per	internat Code
\$350.00	Trip	TRANSTR100
\$10.00	Trip	TRANSTR120
\$15.00	Trip	TRANSTR110
	\$350.00 \$10.00	Price Per \$350.00 Trip \$10.00 Trip \$15.00 Trip

Special Service - Pickup/Delivery service initiated to occur within a specific timeframe of request for service from Customer's Authorized Representative. Charges for Special Service are in addition to the Scheduled Service trip charge.

OCE FIED CLO III		_	Internal Code
Description	Price	Per	Internal Code
Standard Special (24 hours)	\$450.00	Trip	SPECLST000
Critical Special (6 hours)	\$550.00	Trip	SPECLEM000
Holiday Service Pre mium	\$80.00	Holiday	HOLIDAY000
Out of Service Terri ory Premium	\$1,25		TRANSTBD3
Off of Petales Letters of Lesugan			

Transportation Se vices are billed monthly in arrears.

Page 3

# TRANSPORTATION FEES

# Fuel Surcharge Policy

A Fuel Surcharge is applied monthly based upon changes in the price of diesel fuel as published by the US Department of Energy. This charge is calculated monthly and included as a percentage of transportation related service charges. The current monthly Fuel Surcharge information can be found on the website at cic ironmountain or mFuelSurcharge.

# **VAULTING**

The service of storing media Items at an Iron Mountain facility.

Description	Price	Per.	Internal Code
Slotted Media - Active	\$0,45	Slot	VAULTA1000
Slotted Media - Long Term	\$0.45	Slot	VAULTH1000
Slotted Media - Oversized	\$0.55	\$1ot	VAULTA2000
Closed Container (Small)	\$6.00	Container	CONTSMALL
Closed Container (Medium)	58.00	Container	CONTMED
Closed Container (Large)	\$10,00	Container	CONTLARGE
Closed Container (X-Large)	\$41,00	Container	CONTXL
Closed Storage Cabinet	\$130.00	Container	CABINET
Transport Container	\$6.00	Container	TRANSCONT
Closed Cart	\$150.00	Сагт	CCARTS

Storage services are billed monthly in arrears.

# MEDIA MANAGEMENT SERVICES

Services are provided during Regular Business Hours (local time) during Business Days, excluding Holidays.

Hundling Description		Price	Per	Internal Code
Closed Container/C: rt Handling		\$2.50	item	HANDL03000
Transport Container Handling		\$2.50	Item	HANDL04000
Media Handling - Active (with electronic file)		\$0.50	Item	HANDL01000
Media Handling - A stive (without electronic file)	•	\$0.65	Item	HANDL07000

Scanned: 6/15/2010-12:40:22 PM

Page 4

# OTHER PRODUCTS AND SERVICES

Description	Price	Per	Internal Code
Management Services during Business Hours	\$38.00	Hour	LABOR02000
Management Services outside Business Hours	\$45.00	Hour	LABOR07000
SecureSync Compatible Scanner - Tethered	\$295.00	Each	SCANNER1
SecureSync Compatible Scanner - Wireless	\$1,495.00	Each	SCANNER2
Data Entry Fee	\$75.00	Month	CODE
Container Locks	\$6.00	Lock	MAINTLOCKS
Security Clips	\$1.50	Clip	MAINTCLIPS
Temporary Transport Container Fee	\$1.00	Each per Day	TRANSRENTL
Custom Bar Code Labels		Quote	MAINTLABEL
Data Products		Quote	DPQUOTE
Disaster Recovery Testing		Quote	DRSVCS
Library Moves		Quote	LIBMOVES
Plastic Media Destruction		Quote	OTHERDD000

Use of third party carriers for Disaster Recovery Testing and Library Moves require the completion of the Third Party Transportation Authorization Form.

# OTHER MONTHLY FEES

Description	Price	Per	Internal Code
Administrative Fee:	\$25,00	Acct Number	MAINTADMIN
Minimum Monthly Fee	\$175.00	Acct Number	NOITMMINBL

Additional Services beyond those listed in this Pricing Schedule are available. For service descriptions, please go to Additional Services at cic, ironmountain, oppdataprotection/additional.

Page 5

# DATA PROTECTION AND RECOVERY MONTHLY COST ESTIMATE

# Backup Tape Vaulting Monthly Cost Estimate

Description	Internal Code	Price	Per	Qty	Total Price per Month
Transportation Services		•			
Scheduled Service	TRANSTR100	\$350.00	Trip	4	\$1,400.00
Total Transportation Services Munti ty Cost Estimate	;				\$1,400.00
Vaulting					
Sloned Media - Active	VAULTA1000	\$0.45	Slot	80	\$36.00
Sloned Media- Long	VAULTH1000	50.45	Slat	1,000	\$450.00
Transport Container				_	
* Transport - Iron Mountain Multi Me lia	CONTRXT000	\$6,00	Contai	ner 3	\$18.00
Total Vaulting Monthly Cost Estimate					\$504.00
Media Management Services					
Transport Container Handling	HANDL04000	\$2,50	Item	8	\$20.00
Media Handling - Active (with electronic file)	HANDL01000	\$0,50	Item	80	\$40.00
Total Media Management Monthly Cost Estimate					\$60.00
Other Monthly Fees					
Administrative Fee	MAINTADMIŅ	\$25.00	Acct N	umber	1 \$25,00
Total Other Monthly Fees Cost Entinate					\$25.00
Total Backup Tape Vaulting Monthly Cost Estim	ate				\$1,989.00

The estimate listed above is based on expected volume and activity levels. The actual storage volume and service activity will impact monthly billing. All slotted media is billed in increments of 20 slots.

Scanned: 6/15/2010-12:40:23 PM

# TAYLOR BEAN & WHITAKER MORTGAGE Account # 04426.0F4498

	Transaction				_		<b>T</b> = 1	tal Balamaa Dus
0F4498	Date	Class	Original	rest Accrued		ice Balance		tal Balance Due
APM0486	31-Jul-09	Invoice	\$ 43.75	\$ 1.09	\$	43.75	\$	44.84
ATV7703		Invoice	\$ 43.75	\$ 0.55	\$	43.75	\$	44.30
	•							·
	TOTAL PRE-PETITION		\$ 87.50	\$ 1.64	\$	87.50	\$	89.14
AWW256	9 30-Sep-09	Invoice	\$ 43.75	\$ -	\$	43.75	\$	43.75
	TOTAL POST-PETITION		\$ 43.75	\$ -	\$	43.75	\$	43.75
	TOTAL OPEN INVOICES	3	\$ 131.25	\$ 1.64	\$	131,25	\$	132.89

Scanned: 6/15/2010-12:40:23 PM



This Secure Shredding Services Agreement Invior Besa & Whinker Mortgage Corpora	(the "Agreement tion	") between trop (" ("Customer")	Mountain Inf effective as	ormation Man of October 2	ngement, Inc. ("IM t, 2008	") &i -
Customer: Address: 1275 North Univ						
Service Location	<b></b>					• •
Address:						_
(A chipmen than about)	<del></del>		State: F	પ	Zip Gode:	33071
City: Coral Springs Contact Name: Sonia Stodtko				754) 688-5094		•
Contact Frank: South Stocks  Contact Email: sstocks@maylor	héart oom		Pex:		SalesRep ID: M	
Ma Olatriat Name: F	•		omer ID: 📝			tark Keppe
SERVICE PLAN DESCRIPTIONS A	ND PRICINGS	RECUERING	PAPER S	IREDDING S	INVICES	
	Frequency		O Every 1 West		ry 4 Weeks	
Service Zip Code: 33072	EM Service C	1251: Zone j				
	Service Price	Per Container	l Í		ii Price Per	
Containers Serviced	65 Callen Bin	Console .	65 0	Gallon Bin	1 x \$17.50 =	\$17.50
1-4 Containers	\$17.50	\$17.50		Console	0 x \$17.50 -	\$0.00
5-10 Containers	\$15.00	\$15.00	Tota	1 / Scryice	1	j
11-20 Containers	\$12.50	\$12.50	]			1
More than 20 Containers	\$10.00	\$10.00	j		er Service Visis' =	
		٠.,			ee, per Container	
Minimum charge per service vint i	. 33.1	2 Total to	rubfect to actu	al curvies billing	а. Михипин скагда	per visit is \$35
ADDITIONAL SERVICES (All other	services, oot so	ecifically listed.	will be char	gol at JAPs th	en current entes.)	
- Additional charge for Uncheduled S	ervice Visit \$25	/visit		·		
- Shred charge for 1.2 CF box. \$6.00	/box		अवविधानमार्थ क	arga for repaya	Lications or ansites	म्हरभारक मार्कु व्यक्ति
SERVICE NOTES (Rescribe contain	er lacation, appa	ber of packages	& posters,	ind nav specia	linstructionsi	
ustomer requires (1) 65 Gallon Bib for o	ffeits sheedding w	hib service every	4 wocks at	31 per service	ylsit (MK)	
dibition (dibites (1) 03 Oblight (1)						
processing the componentity, restricts the appropriate institute in the state of the control of	super-bound mismish is not. Customer shall independ on the line is any assemble who colors. But's muchanes services down; this consider his mich into LEGAL THE EQUIPMENTAL DAMAR TO ANY THERD PAI my delay or finiters and courtifient herms and courtifient herms and courtifient herms and courtifient services as the Effect of the learns written action to on the first written action that the set forth in their of this term, not to it days. Late for 1.009 in the courtifient services are firstly above as uniones and to the set for 1.009 in the court of the services are forth to the courtifient services are forth above as unioneer does not countried.	a the containers. Cuts security I yeu beloanish incoming the beloanish listatily for any and a (1) recent preceding SRY, INCLUDING TO EXCLUDING TO RECEIVED USES (PAICLUDING TO RECEIVED USES (PAICLUDING TO RECEIVED USES OF CONTAINED AND AND AND AND AND AND AND AND AND AN	temer shall not do for demagn me that of any from the DI claims arbeing the event which COST, CONTRACT, CONTRACT, CONTRACT, EATHER & AUTHORST PROPERTY COST, CONTRACT, one shredging on a Contract of the contract, and the contract of the co	eposis in constituent quipment or injury quipment or injury quipment or injury with respect to any gives rius to the ids CT OR CTTOREW. In INDEX. It is period if and to reconstruct the holds serviced meaning perity to the other it unit to reconstruct on the other it unit to reconstruct on the service of the injury terrespection by it. This Agreement is rough to applied at a consoner with util of the adjust rives as seems the commune it.	to deliver to Del my ma to personnel resulting for selding, and shall have on services performed here int, Del'S LIABLITY SI ISS, SHALL DA BE LIA ED OF THE POS SIBILI- tion entert then such club avoint that very trime rend rice. and shall continue to effi- rice. and shall continue to effi- rice. Customer, Customer the fe-shutes the Giousery of of changed monthly with the Del as its primary con- d otherges to the standard	perial considered torio, and Centron of a breach of a liability for the under shall see second the HALL BE LIMITED TO BEE FOR ANY FITY OF SUCH.  By or failure it carried by are the one (1) year with any system to the date of all he inspensible for unner that can be found out portion in secondance are crucial provides of d list runes and charges.
automatically pass to IM open destruction. IM shares on demograd or vandalized and dealt reimburse. Consents shall place conspiners in a location that I	The tax commitment que	naged or lost by its no	r explication of the	a Aprelment, Cont al orispositivist of th	mper shall use restrictly at of its conplayers, agen	le easy to carrier combin to er representativos.
CUSTOMER: Taylor Base & Whitake	Merigage Corpo	ration 12	יאַטטאַ אַס	AIN INFORM	<u>ation managed</u>	ENT, INC
Sign and date:	th 10	13/08 <u>s</u>	gn & date: 4	mck	بہر ا	103/
Print Name & Tiger THEOLA DANA	ALE TOTA	<u> </u>	rint Name &	Title: 11/	(al	micle
IMINIZANE - Var. OAR LYDOOD BRANCH P	anagek				piro	non



March 1, 2009

TAYLOR BEAN & WHITAKER MORTGAGE Sonia Stodtko 1275 North University Drive Coral Springs FL 33071

### Dear Customer,

We recognize the challenges many of our customers are facing in the current economy and we are making every effort to control our expenses, increase efficiencies and optimize our service delivery. After careful consideration, we have decided to implement a price increase for our Secure Shredding services. Effective April 1, 2009, your shredding service pricing will be increased by 25%.

Additionally, we are investing in tools, programs and technology to improve both the security and cost-effectiveness of your Secure Shredding program. Our InControl solution, introduced in 2007, is a significant security enhancement which ensures the protection of customer information while in transit. In 2009 we will introduce new capabilities to our online Shredding Center portal which will help you optimize compliance and monitor your shredding program.

This letter constitutes an amendment to the Schedule A or other price/rate document under which Iron Mountain provides services to you.

We thank you for the business you entrust with us. If you have any questions or require additional information, please contact 1-800-934-3453.

Sincerely,

Harry E. Ebbighausen President, North America

Iron Mountain

# Invoice



TAYLOR BEAN & WHITAKER MORTGAGE SONIA STODTKO 1275 NORTH UNIVERSITY DRIVE CORAL SPRINGS, FL 33071

Invoice Date:	07/31/2009
Due Date:	08/30/2009
P.O. No.:	
Page:	1
Amount Paid:	

Please Remit To: .
IRON MOUNTAIN
PO BOX 27128
NEW YORK, NY 10087-7128

Department Id:

Please retain this copy for your records

Customer ID	Invoice Range	Due Now	Finance Charge After Due Date	Pay This Amount After Due Date
F4498	APM0486	43.75	. 55	44.30
		CE	RTIFICATE OF DESTRUCTION:	
		IRON MO	UNTAIN CERTIFIES THAT ALL	
		MATER	IALS RELATED TO SHREDDING	
	•	SERVICES	INCLUDED ON THIS INVOICE	
		HAVE B	EEN SHREDDED PER TERMS OF	
			THE SERVICE AGREEMENT.	

# Billing/Activity Report Customer



Invoice Date: 07/31/2009 Invoice No.: APM0486

P.O. No.:

Page: 1

TAYLOR BEAN & WHITAKER MORTGAGE SONIA STODTKO 1275 NORTH UNIVERSITY DRIVE CORAL SPRINGS, FL 33071

Customer: F4498

Countil V	Description	Amount
1.00	OFFSITE SHRED, SEC 65 GAL	21.88
1.00	OFFSITE SHRED, TRIP SCHEDULED	.00
1.00	OFFSITE SHRED SERVICE MINIMUM	21.87
	Sub Total	43.75
	Total	43.75
	Storage Service	.00 43.75
	Supply	.00
	Tax	.00
	Total	43.75

(954)903-3449 Scanned: 6/15/2010-12:40:25 PM

Page: 1 Report Date: 10/06/2009 Report Time: 10:01	.86 07/31/2009	Nbr of. Months Rate Amt	21.880 21.88 0.000 0.00 21.870 21.87	
ion Report	Invoice Nbr: APM0486 Invoice Date: 07	Unit Nbr of. Qty Uom Months		· · · · · · · · · · · · · · · · · · ·
IRON MOUNTAIN Detail Billing Transaction Report	Cust id: F4498 TAYLOR BEAN & WHITAKBR MORTGAGE Div Id: MASTER DIVISION	HASTER DEPARTMENT Bill br Ord Date Code Tax Desc	134002638 07/21/2009 2042 NO OFFSITE SHRED, SEC 65 GAL 2411 NO OFFSITE SHRED, TRIP SCHEDULED 2476 NO OFFSITE SHRED SERVICE MININUM	SONIA STODIKO IS The Contact For Order Nbr. 134002838  Total: 43.75

# Invoice



TAYLOR BEAN & WHITAKER MORTGAGE SONIA STODTKO 1275 NORTH UNIVERSITY DRIVE CORAL SPRINGS, FL 33071

Invoice Date:	08/31/2009
Due Date:	09/30/2009
P.O. No.:	
Page:	1
Amount Paid:	

Please Remit To: IRON MOUNTAIN PO BOX 27128 NEW YORK, NY 10087-7128

Department Id:

Please retain this copy for your records

Customer ID	Invoice Range	Due Now	Finance Charge After Due Date	After Due Date
F4498	ATV7703	43.75	.55	44.30
		CER	TIFICATE OF DESTRUCTION:	
		ÍRON MOU	NTAIN CERTIFIES THAT ALL	
		MATERI	ALS RELATED TO SHREDDING	
		SERVICES	INCLUDED ON THIS INVOICE	
		HAVE BE	EN SHREDDED PER TERMS OF	
			THE SERVICE AGREEMENT.	

# Billing/Activity Report Customer



Invoice Date: 08/31/2009 Invoice No.: ATV7703

P.O. No.:

Page: 1

TAYLOR BEAN & WHITAKER MORTGAGE SONIA STODTKO 1275 NORTH UNIVERSITY DRIVE CORAL SPRINGS, FL 33071

Customer: F4498

Quantity	Description	Amount Subject
1.00	OFFSITE SHRED, SEC 65 GAL	21.88
1.00	OFFSITE SHRED, TRIP SCHEDULED	.00
1.00	OFFSITE SHRED SERVICE MINIMUM	21.87
	Sub Total	43.75
	Total	43.75
	Storage	.00
	Service	43.75
	Supply	.00
	Tax	.00
•	Total	43.75

(954)903-3449 Scanned: 6/15/2010-12:40:26 PM

1 10/06/2009 10:01	Ame	21.88 0.00 21.87
Page: Report Date: Report Time:	9. X. A. C.	21.880 0.000 21.870
		មជា
n Report	Invoice Nbr: Invoice Date: Unit	1.00 EA 1.00 EA 1.00 EA
IRON NOUNTAIN ling Transactio	Storage Date	d Of Report
IRON NOUNTAIN Detail Billing Transaction Report	BEAN & WHITAKER MORTGAGE DIVISION DEPARTMENT	SEC 65 GAL TRIP SCHEDULED 1.135260262 43.75
	RE RES	OFFSITE SHRED, OFFSITE SHRED OFFSITE SHRED For Order NDr Total:
	TAYLOR HASTER HASTER Bill Code Tax Des	2042 NO 2411 NO 2476 NO The Contact
	Зате	135260262 08/18/2009 2042 NO 2411 NO 2476 NO 2476 NO SGNIA STODTKO IS The Contact
	Cust id: F4498 Div id: Dept id: Ord Nbr Ord I	135260262 SONIA

# TAYLOR BEAN AND WHITAKER MORTGAGE Account # 75500.6T10230

		Transaction							<b>-</b> .	1 D . I D
٠	Number	Date	Class	Original	Inte	rest Accrued	Invo	ice Balance	Tota	al Balance Due
	30042557	31-Jul-09	Invoice	\$ 770.97	\$	19.27	\$	770.97 <sup>-</sup>	\$	790.24
	30042337	31-Aug-09	Invoice	\$ 845.45	\$	10.57	\$	845.45	\$	856.02
	T	OTAL PRE-PETITION	ı	\$ 1,616.42	\$	29.84	\$	1,616.42	\$	1,646.26
	30049663	30-Sep-09	Invoice	\$ 845.27	\$		\$	845,27	\$	845.27
	то	TAL POST-PETITIO	N	\$ 845.27	\$	•	\$	845.27	<b>\$</b> "	845.27
	то	TAL OPEN INVOICE	ES	\$ 2,461.69	\$	29.84	\$	2,461.69	\$	2,491.53

Scanned: 6/15/2010-12:40:27 PM



Janice Damron Taylor Bean & Whitaker 1417 N. Magnolia Drive Ocala FL 34475-9078 United States

Customer ID Invoice # # Od

7/31/2009 30042557

Invoice

6T10230

Subsidiary

For the Month of Currency

Iron Mountain Digital US Dollar Jul 2009

jdamron@taylorbean.c...

E-Mail Address

All payments should be forwarded to the following address:

New York, NY 10087-7128 Iron Mountain Information Management, Inc. P.O. Box 27128,

Tel: 508-808-7800 Fax: 508-229-2401 Email address for invoice inquiries: IMDigitalbilling@ironmountain.com IMD, 120 Turnpike Rd, Southborough, MA 01772 Make Your Payment Online at: https://payments.ironmountain.com

Description, of the State of the second of the second of	Namo, 4 - 2 - 4	Activation Cara	Termination 😓 😅	NON See	Chirg Oryes	MMC	Relia	Amounts:
Live Vault 6 - 30 D Policy Live Vault 6 - 30 D Policy	TBAPP2 tbwfics01	3/30/2008 3/8/2008		GB's GB's	84.19		9.05 9.05	9.05
lotal Services Cost				Other	-	725.00	00'0	00:0
The Larger of MMC or Total Services Cost >> Total Other Charges								770.97
Connected SV Subscription Service				Server	Ψ-		200.00	200.00
Connected MMC				Other	-	200.00	00.00	00.00
The Larger of MMC or Total Services Cost >> Total Other Charges		t-						00.0

Total

\$770.97

Мето

These commodities, technology, or software were exported from the United States in accordance with Export Administration Regulations. Diversion contrary to U.S. law is prohibited.

Scanned: 6/15/2010-12:40:28 PM



Janice Damron Taylor Bean & Whitaker 1417 N. Magnolia Drive Ocala FL 34475-9078 United States

Customer ID Invoice #

6T10230

8/31/2009 30046280

Invoice

For the Month of

Iron Mountain Digital Aug 2009 **US Dollar** 

Currency

E-Mail Address

Subsidiary # Od

damron@taylorbean.c...

New York, NY 10087-7128 fron Mountain Information Management, Inc. P.O. Box 27128, Make Your Payment Online at: https://payments.ironmountain.com

All payments should be forwarded to the following address:

Tet: 508-808-7800 Fax: 508-229-2401 Email address for invoice inquiries: IMDigitalbilling@ironmountain.com IMD, 120 Turnpike Rd, Southborough, MA 01772

200.00 200.00 200.00 0.00 0.00 9.05 836.40 845.45 0.00 845.45 0.00 0.00 200.00 9.05 9.05 0.00 725.00 200.00 92.42 Server Other Other GB's GB's TBAPP2 tbwfics01 Services Cost >>
.... Subtotal .... The Larger of MMC or Total Recurring
Services Cost >>
.... Subtotal .... Other Charges Subtotal \*\*\*\* The Larger of MMC or Total Recurring Description C. Trust C. C. C. C. Connected SV Subscription Service Total Recurring Services Cost Connected MMC Services Cost >>
.... Subtotal .... Other Charges LiveVault 6 - 30 D Policy
LiveVault 6 - 30 D Policy
Total Recurring Services Cost
LiveVault MMC

\$845.45 Total

Memo

These commodities, technology, or software were exported from the United States in accordance with Export Administration Regulations. Diversion contrary to U.S. law is prohibited.



Page 1 of 6

# DIGITAL MASTER SERVICES AGREEMENT

This Digital Master Services Agreement ("Agreement") by and between Iron Mountain Information Management, Inc., having principal offices at 745 Atlantic Avenue, Boston, Massachusetts, 92111 ("Iron Mountain") and the customer identified below ("Customer"). Iron Mountain and Customer may be collectively referred to as "Parties" and/or individually as "Party."

BY SIGNING BELOW, CUSTOMER AGREES THAT THIS AGREEMENT IS THE COMPLETE AND EXCLUSIVE STATEMENT OF THE AGREEMENT BETWEEN THE PARTIES AND SUPERSEDES ALL PROPOSALS OR PRIOR AGREEMENTS, ORAL OR WRITTEN, AND ALL OTHER COMMUNICATIONS BETWEEN THE PARTIES RELATING TO THE SUBJECT MATTER HEREOF, INCLUDING BUT NOT LIMITED TO ANY TERMS CONTAINED IN CUSTOMER'S PURCHASE ORDER.

Customer: Taylor Bean & Whitaker	IRON MOUNTAIN INFORMATION MANAGEMENT, INC.
Individual Signing: (priot name) Ch-istopher M	David   Individual Signing:
Signature:	Signature: Levelbean
Title: OTO	Title: VP. SALPS 12.3,
Signing Date:	Signing Date: 3-14-2008

CUSTOMER ADDRESS FOR NOTIFICATIONS:	IRON MOUNTAIN INFORMATION MANAGEMENT, INC. ADDRESS FOR NOTIFICATIONS:
IT OPERATIONS 1417 N. MAGNOLIA DRIVE OCALA, FL 34470	120 Turnpike Road Southborough, Massachusetts 01772 Att: Vice President of Operations

(Remainder of page intentionally left blank)

Digital Master Services Agreement Rev. Date 10/25.06

Confidential & Proprietary

© 2006 fron Mountain Incorporated. All Rights Reserved



# DIGITAL MASTER SERVICES AGREEMENT

in consideration of the promises and covenants contained herein the Parties agree to the following:

#### 1. Definitions.

"Agent" shall mean the software described in the applicable Schedule(s) for PC and/or Laptop Seuts or Protected Servers.

"Authorized Contact(s)" shall mean named individuals trained in the use of Services identified on the applicable schedule and/or by Customer as having security authorization to contact Iron Mountain's Customer Support Department to report problems and seek assistance in the use of the Services.

"Customer" means the legal entity specified on the Schedule(s), which shall include any subsidiary, division and/or affiliate in which Customer has a fifty (50%) percent or greater equity interest and/or control of a majority of the voting rights.

"<u>Documentation</u>" means the applicable installation guides, service descriptions, technical specifications, on-line help files, and user manuals for the Services provided by Iron Mountain.

"Gigabyte" and/or "GB" mean one thousand and twenty-four (1,024) Megabytes.

"Maintenance Services" means the maintenance service in support of the Services purchased by the Customer commencing and terminating as further described as in the applicable Schedule(s).

"Product" means any hardware device(s) (ie.TurboRestore Appliance) as described in the applicable Schedule(s).

"Protected Dam" means the amount of data under protection by the Service as selected by Customer and measured on Customer's Protected Server(s) and/or PC/Laptop(s).

"Protected Server(s) and/or PC/Laptop(s)" means any server or PC/Laptop Scals designated by Customer, at any time, under this Agreement as being assigned to the Service.

"Scat(s)" means those individual PC/Laptop Agents that store and/or accesses date by utilizing the Service.

"Service(s)" means the applicable Subscription or Managed services and/or professional services as further described in a Schedule(s) anached hereto.

## 2. License Grant & Restrictions.

2.1 License Grant. Iron Mountain hereby grants to Customer and Customer accepts, a limited, nonexclusive, nontransferable license to (i) install the Agent on Customer's computer systems/network equal to the number and type of Agents described in the applicable Schedule(s); (ii) use said Agent in object-code/executable form only for the Customer's internal business needs; (iii) use the Documentation to support the use of the Services; and (iv) make a commercially reasonable number of copies of the Agent in object-code/executable form only, for nonproductive backup purposes; provided, however, that Customer reproduces and includes all of Iron Mountain's copyright notices and proprietary legends on each such copy.

2.2 Restrictions. Customer specifically agrees to limit the use of the Agent, Product and/or Services to those specifically granted in this Agreement. Without limiting the foregoing, Customer specifically agrees not to (i) attempt to reverse engineer, decompile, disassemble, or attempt to derive the source code of the Agent or any portion thereof; (ii) modify, port, translate, localize or create derivative works of the Agent, (iii) use the Agent or Product to (a) infringe on the intellectual property rights of any third Party or any rights of publicity or privacy; (b) violate any law, statute, ordinance or regulation (including but not limited to the laws and regulations governing export/import control, unfair competition, antidiscrimination and/or false advertising); (c) vault defamatory, trade libelous, unlawfully threatening, or unlawfully harassing data; (d) vault obscene, pornographic or indecent data in violation of applicable law; or (e) propagate any virus, worms, Trojan horses or other programming routine intended to damage any system or data; (iv) use the Services in any application that may involve risks of death, personal injury, severe property damage or environmental damage, or in any life support applications, devices or systems; (v) use a total number of licenses in excess of the total Agents allocated to Customer as specified in the applicable Schedule(s); and/or (v) file copyright or patent applications that include the Agent or any portion thereof.

2.3 License to Use Product. Iron Mountain owns all right, title and interest to the Product. Customer's interest is a possessory only, and no right, title, or interest in or to the Product is passed to Customer. Effective upon delivery, Customer will bear the risk of and shall be responsible for any loss, theft or destruction of or damage to the Product, except for normal wear and tear. The Product shall remain the property of Iron Mountain and will not become a fixture or realty.

### 3. Maintenance and Support Services.

- 3.1 Error Correction. Iron Mountain shall be responsible for using commercially reasonable diligence to correct verifiable and reproducible errors when properly reported to Iron Mountain. The error correction(s), when completed, may be provided in the form of a "temporary fix," which shall consist of sufficient programming and operating instructions to implement such error correction(s).
- 3.2 Customer and Technical Support. Iron Mountain shall maintain a customer service hotiline for the Authorized Contact(s) to report problems and seek assistance in the use of the Service and/or Agent. Iron Mountain shall maintain an email response system that permits Customer to report problems and seek assistance in use of the Service and/or Agent via email.

### 4. Prices and Payment.

- 4.1 Prices. Prices for Services, Product, and/or Professional Services shall be the prices set forth in the applicable Schedule(s). ("Fees"). All Fees are exclusive of sales, use, value-added or other excise tax; however designated or levied, and therefore, are subject to an increase in an amount equal to any tax Iron Mountain may be required to collect or pay (excluding taxes on its income). No credits shall be made except as provided in Section 10.3, "Termination for Convenience".
- 4.2 Payment. All invoices shall be due and payable in US Dollars within thirty (30) calendar days after invoice date. Iron Mountain may impose late charges on overdue payments at a rate equal to the lesser of one and a half percent (1.5%) per month or the highest rate legally permitted by law, calculated from the date payment was due until the date payment is made and all expenses incurred in collection, including reasonable attorneys' fees. Iron Mountain may decline to



make any shipments or provide services if, in Iron Mountain's reasonable opinion, circumstances exist which raise doubt as to Customer's ability or willingness to pay as provided herein. Upon default by Customer, Iron Mountain shall have other rights and remedies as may be provided by law.

4.3 Taxes. Customer shall be liable for payment of all taxes (including but not limited to all taxes, assessments, duties, tariffs, imposts, permits sales, use, excise, import, export, value-added, or other similar tax, duty or fee) that are levied upon and related to the performance of obligations or exercise of its rights under this Agreement. Iron Mountain may be required to collect and remit taxes from Customer, unless Customer provides Iron Mountain with a valid tax exemption certificate. Iron Mountain will invoice Customer for all such taxes based upon this Agreement or on Services and/or Products provided hereunder. In no event will either Party be responsible for any taxes levied against the other Party's net income.

#### 5. Intellectual Property & Protections.

Iron Mountain shall have sole and exclusive ownership of all right, title, and interest in and to the Agent, Product, Services, Documentation and all copies thereof including all derivations, modifications and enhancements thereto (including but not limited to ownership of all intellectual property rights). This Agreement does not provide Customer with title or ownership of the Product, Agent, Services and/or Documentation, but only a right of limited use. Customer agrees to inform Iron Mountain immediately of any infringement or other improper action with respect to Iron Mountain's intellectual property as stated herein, or the intellectual property rights therein of Iron Mountain's suppliers that comes to Customer's attention.

#### 6. DATA DISCLAIMER.

CUSTOMER EXPRESSLY RECOGNIZES THAT IRON MOUNTAIN DOES NOT CREATE, OPERATE, CONTROL OR ENDORSE ANY DATA, INFORMATION, OR THIRD-PARTY PRODUCTS PROCESSED BY THE AGENT, PRODUCT, OR SERVICES PROVIDED HEREUNDER, INCLUDING BUT NOT LIMITED TO INFORMATION OBTAINED, IRON MOUNTAIN DOES NOT MAKE ANY EXPRESS OR IMPLIED WARRANTY, REPRESENTATION OR ENDORSEMENT TO CUSTOMER OR ANY THIRD PARTY, WHATSOEVER, WITH REGARD TO ANY DATA, INFORMATION, PRODUCTS OR SERVICES PROVIDED IN CONJUNCTION HEREWITH, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF: (i) MERCHANTABILITY; (ii) FITNESS FOR A PARTICULAR PURPOSE; AND/OR (iii) NON-INFRINGEMENT. IRON MOUNTAIN SHALL NOT BE LIABLE TO CUSTOMER OR ANY THIRD PARTY FOR ANY COST OR DAMAGE ARISING EITHER DIRECTLY OR INDIRECTLY FROM ANY LOSS OF DATA.

#### 7. Warranties.

7.1 General Warranty. Subject to Customer's compliance with all of Customer's material obligations in this Agreement, Iron Mountain warrants and represents that (i) it has the right, power and authority to license the Agent upon the terms and conditions of this Agreement, (ii) the Agent is materially free of potentially damaging programming errors with reference to data, programs and systems software; (iii) the media upon which the Agent is stored is materially free from defects in materials, design and workmanship for ninety (90) calendar theys from initial shipment date; and (iv) it shall conform with the privacy statement in Section 13.9, "Privacy". To

the best of Iron Mountain's knowledge, the Agent does not contain any program routine, device, or other undisclosed feature, including, without limitation, a time bomb, software lock (other than a lock for limiting the number of end-users to the number purchased under this Agreement), drop-dead device, malicious logic, worm, Trojan horse, error, defect or trap door that is capable of deleting, disabling, deactivating, interfering with, or otherwise harming the Agent, Customer's databases or hardware, data, or computer programs or codes, or that is capable of providing access or produce modifications ("General Warranty"). If such a General Warranty claim is made or appears possible, Iron Mountain may, at its option, secure for Customer the right to continue to use the Agent, modify or replace the Agent so it is non-infringing, or, if neither of the foregoing options is available, in Iron Mountain's reasonable judgment, Iron Mountain may require Customer to return the Agent for a refund or credit, at Iron Mountain's option, equal to the portion of previously paid Fees allocable to the remaining Term as specified in the Schedule(s).

7.2 <u>Professional Services Warranty</u>. The parties agree that "Professional Services" mean installation and/or training services performed by Iron Mountain's personnel and/or agents for the benefit of Customer. Iron Mountain warrants that all Professional Services shall be performed in a professional and workmanlike manner, consistent with then-current Industry standards ("Professional Services Warranty"). Customer's remedy for a breach of the Professional Services Warranty" shall be, at Iron Mountain's option, either to (a) re-perform such professional services and/or training, or (b) provide Customer a refund for the allegedly defective Professional Services. Such remedy shall only be available If Customer notifies Iron Mountain in writing within ninety (90) calendar days of the completion of such Professional Services.

7.3 Warranty Exclusions & Exclusive Remedy. The warranties stated herein shall not include or extend to (i) any improper use, operation or neglect of the Agent, Product, and/or Services; (ii) unauthorized modification of the Agent, Product, and/or Services or the merger of the Agent (in whole or part) with any other software or equipment by Customer not previously approved by Iron Mountain; (iii) any material breach by Customer of its obligations under this Agreement; or (iv) use of the Agent, Product, and/or Services for any purpose not set out in the Documentation and/or Services for any purpose not set out in the Documentation and/or Services 7, "License Grant & Restrictions." All remedies stated in this Section 7, "Warranties" are Customer's sole and exclusive remedy and shall be Iron Mountain's entire liability in contract, tort, or otherwise.

7.4 Ownership Warranty. Customer warrants that it (i) shall conform with the privacy statement set forth in Section 13.9, "Privacy"; and (ii) is the owner or legal custodian of the data transmitted to Iron Mountain pursuant to the terms of this Agreement and that it has full authority to vault and transmit said data, and direct its disposition according to the terms of this Agreement. Customer shall reimburse Iron Mountain for any expenses reasonably incurred by Iron Mountain (including reasonable attorneys' fees) by reason of Iron Mountain's complying with the instructions of Customer in the event of a dispute concerning the ownership, custody or disposition of data stored by Customer with Iron Mountain.

#### 8. Limitation of Liability; Exclusion of Consequential Damages.

8.1 NO FURTHER WARRANTIES. EXCEPT AS SPECIFIED IN SECTION 7, "WARRANTIES." IRON MOUNTAIN SHALL HAVE NO LIABILITY FOR THE AGENT, PRODUCT AND/OR ANY SERVICES PROVIDED IN FURTHERANCE OF THIS AGREEMENT; IRON MOUNTAIN MAKES AND CUSTOMER RECEIVES NO WARRANTIES, EXPRESS, IMPLIED, STATUTORY, OR IN ANY OTHER PROVISION OF THIS AGREEMENT OR ANY



OTHER COMMUNICATION; AND IRON MOUNTAIN SPECIFICALLY DISCLAIMS ANY WARRANTY. OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE AND NON-INFRINGEMENT.

8.2 EXCLUSION OF CONSEQUENTIAL DAMAGES. IN NO EVENT SHALL EITHER PARTY BE LIABLE TO THE OTHER OR ANY THIRD PARTY FOR ANY CONSEQUENTIAL, INDIRECT, SPECIAL, PUNITIVE AND/OR INCIDENTAL DAMAGES, WHATSUEVER, INCLUDING BUT NOT LIMITED TO LOST PROFITS OR LOSS OF DATA, EVEN IF SUCH PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH POTENTIAL LOSS OR DAMAGE.

8.3 LIMITATION OF LIABILITY, IRON MOUNTAIN SHALL NOT BE LIABLE FOR ANY LOSS OR DAMAGE UNLESS SUCH LOSS OR DAMAGE IS DUE TO IRON MOUNTAIN'S FAILURE TO USE REASONABLE CARE. IF IRON MOUNTAIN IS FOUND LIABLE, THE AMOUNT OF IRON MOUNTAIN'S MAXIMUM LIABILITY FOR ANY AND ALL LOSS AND/OR DAMAGE (IN CONTRACT, TORT, OR OTHERWISE) SHALL NOT EXCEED THE TOTAL AMOUNT OF ALL FEES PAID TO IRON MOUNTAIN WITHIN THE PRIOR SIX (6) MONTHS FROM WHICH SUCH CLAIM ARISES. IF THE DATA TRANSMITTED IS INSURED BY CUSTOMER, THE CUSTOMER SHALL CAUSE ITS INSURERS OF SUCH DATA TO WAIVE ANY RIGHT OF SUBROGATION AGAINST IRON MOUNTAIN,

8.4 ESSENTIAL PURPOSE. THE LIMITATION OF LIABILITY AND EXCLUSION OF CERTAIN DAMAGES STATED HEREIN SHALL APPLY REGARDLESS OF THE FAILURE OF ESSENTIAL PURPOSE OF ANY REMEDY. BOTH PARTIES HEREUNDER SPECIFICALLY ACKNOWLEDGE THAT THESE LIMITATIONS OF LIABILITY ARE REFLECTED IN THE PRICING.

8.5 Shipping Media. Iron Mountain may transport Customer's data on media with a common carrier. Customer shall look solely to the common carrier for any loss, destruction of, or damage to, or misuse of data while the data is in the custody of the common carrier. Customer further understands and agrees that should a loss of media or data occur (or unauthorized access to data contained within the media) during shipping with the common carrier so designated and Customer is required to disclose, or issues a press release, regarding such loss, Customer shall identify such third-party transportation carrier (and not Iron Mountain) in any subsequent disclosure pertaining to such loss.

8.6 Customer Environment. Iron Mountain shall bear no liability to Customer or any third party resulting from Customer's decision not to implement any reasonable change to Customer's technical environment that supports the Service that may be advised by Iron Mountain in writing; and Customer shall hold tron Mountain harmless from and against any suit or proceeding (including reasonable attorneys' fees) brought against Iron Mountain arising directly from such a fallure to provide the necessary access and/or support for Iron Mountain to implement any such change. Further, Customer agrees to inform Iron Mountain of any Customer system change that may reasonably be expected to affect Iron Mountain's ability to provide the Service.

#### 9. Indemnification.

If a third party claims that the original, unaltered, unmodified Agent infringes any U.S. patent, copyright or trade secret, Iron Mountain will (as long as Customer is not in material default under this Agreement) indemnify, defend and hold Customer harmless against such claim at fron Mountain's expense and pay all damages that a court finally awards, provided that Customer promptly notifies Iron Mountain in writing of the claim, allows Iron Mountain to control the defense or any related settlement negotiations and cooperates with Iron Mountain in the defense of any claim, provided that Iron Mountain will not effect any settlement unless such settlement provides Customer with a full release. If such a claim is made or appears possible, Iron Mountain may, at its option, secure for Customer the right to continue to use the Software, modify or replace the Agent so it is non-infringing, or, if neither of the foregoing options is available, in Iron Mountain's reasonable judgment, require Customer to return the Agent for a refund or credit, at Iron Mountain's sole option, equal to the portion of previously paid Pees allocable to the remaining term. However, Iron Mountain has no obligation for any claim based on a modified version of the Agent or the combination, operation, or use of the Agent with any software, product, data, or apparatus not provided by Iron Mountain. THIS PARAGRAPH STATES IRON MOUNTAIN'S ENTIRE OBLIGATION TO CUSTOMER AND CUSTOMER'S SOLE AND EXCLUSIVE REMEDY WITH RESPECT TO ANY CLAIMS OF INFRINGEMENT.

#### 10. Term & Termination.

10.1. Term. The term of this Agreement shall commence on the date of Customer's signature and shall continue for two (2) years thereafter ("Initial Term"). Unless otherwise provided in the applicable Schedule, the Term will continue with automatic renewals for additional successive one (1) year terms, unless written notice of non-renewal is delivered by either Party to the other not less than ninety (90) calendar days prior to the expiration date of the then current term of this Agreement.

10.2. Termination. This Agreement and retated licenses may be terminated by either Party upon thirty (30) calendar days' written notice for a material breach by the other Party, unless such other Party cures the breach within the thirty (30) day notification period. Notwithstanding the foregoing, Iron Mountain may terminate this Agreement should Customer materially breach any provision of Sections 2, "License Grant & Restrictions." 4, "Prices & Pavment." 5, "Intellectual Property & Protections," and 11, "Confidentiality" after providing written notice and a thirty (30) day right to cure. Customer agrees upon any termination to promptly return any Product and to destroy the Agent, together with all copies in any form. Termination of this Agreement does not relieve Customer of any outstanding payments due or any liability arising prior to termination.

10.3 Termination for Convenience. If the Agreement is terminated early by Customer for reasons other than Iron Mountain's material breach of the Agreement, Customer shall pay in advance before final data transmission the mouthly average of the last six (6) months of invoices multiplied by the lesser of: (a) six (6) or (b) the number of months remaining in the Agreement for monthly payment plans. Customer shall not terminate this Agreement for convenience if an annual pre-paid payment plan has been selected until the pre-paid period has expired. Subsequent to expiration of the pre-paid period, Customers with pre-paid annual payment plans, and the Agreement is terminated early by Customer for reasons other than Iron Mountain's material breach of the Agreement, Customer shall pay in advance before final data transmission the lesser of: (a) fifty percent (50%) of the annual pre-paid



amount or (b) the pro-rated amount owed for the remaining Term of the Agreement.

#### 11. Confidentiality.

II.1 Confidential Information. "Confidential Information" means any proprietary, confidential and/or trade secret information of the disclosing party and/or others possessed by the disclosing party relating to, among other things, the disclosing party's products, technology, specifications, manufacturing methods, know-how, business or marketing plans, or business relationships. Confidential Information may be disclosed either in documentary form (including without limitation traditional tangible media such as written documents, photographs and drawings, and intangible media such as diskettes and other magnetic or electronic data), or orally or visually or in other non-documentary form (including without limitation presentations, displays or inspections of writings, designs, drawings, photographs, models, prototypes, samples or facilities).

11.2 Confidential Disclosure. Confidential Information disclosed in documentary form shall be stamped "Confidential Information" or in some other manner clearly indicating that it is confidential or proprietary. The disclosing party must confirm by written notice to the receiving party within thirty (30) calendar days of disclosure that Confidential Information disclosed orally, visually or in any other non-documentary form is "Confidential Information." Notwithstanding the foregoing, the following shall be considered Confidential Information if disclosed orally or in writing by either Party during discussions concerning the business relationship: (i) all inventions, discoveries, know-how, techniques, devices, ideas, research, software implementation methods, practices, processes, systems, formulae, designs, products, projects, computer programs, improvements and developments which have not been generally available to the public; (ii) all client or customer lists, trade secrets, or other information pertaining to the financial condition, business affairs or prospects of the Parties including, without limitation, information relative to customers, suppliers or other Parties with which a Party has a business relationship, samples, sketches, bulletins, correspondence, company forms and records (including financial statements and product specification shorts), information concerning sources of supply, cost of manufacture and sale and applications of equipment, whether or not published or unpublished, confidential or protected or susceptible to protection by patent, trademark, copyright or any other form of legal protection and whether or not any attempt has been made to secure such protection; and (iii) any of the foregoing information developed by or proprietary to clients or customers of either Party.

11.3 Exclusions. Confidential Information shall not include information that: (a) was in the public domain when disclosed; (b) becomes public domain after disclosure, other than as a result of the receiving party's violation of this Agreement; (c) was in the receiving party's possession when disclosed and was not acquired directly or indirectly from the disclosing party; (d) is shown by written evidence to have been developed by the receiving party independently after disclosure without benefit of the Confidential Information; or (e) was received after disclosure from a third party who did not require it to be held in confidence and who did not acquire it directly or indirectly from the disclosing party.

11.4 <u>Disclosure & Care</u>. The receiving party: (i) will not disclose Confidential Information (except to its employees or to potential suppliers or subcontractors which have signed a nondisclosure agreement), and will otherwise comply with the

Receiver's obligations under this Agreement; (ii) will not use Confidential Information except for the purposes contemplated by this Agreement; (iii) will use at least the same degree of care to safeguard Confidential Information that it uses to protect its own confidential and proprietary information, and in any event not less than a reasonable degree of care under the circumstances; and (iv) will make copies of Confidential Information only as needed for such purpose, all of which shall include any existing markings indicating that they are Confidential Information of the disclosing party, or shall have markings supplied by the receiving party.

#### 12. Subpoens.

Iron Mountain is authorized to comply with any subpoens or similar order related to the data in its possession, provided that Iron Mountain notifies Customer promptly upon receipt thereof, unless such notice is prohibited by law. Customer shall pay Iron Mountain's applicable charges as set forth in a Schedule(s) for such compliance. Iron Mountain will cooperate with Customer's efforts to quash or limit any subpoens, at Customer's expense.

## 13. General Provisions.

13.1 Entire Agreement: Integration. This Agreement and all Schedule(s) and Exhibits hereto represent the entire agreement between the Parties on the subject matter hereof and supersede all prior discussions, agreements and understandings of every kind and nature between the Parties. No modification of this Agreement shall be effective unless in writing and signed by both Parties. All additional or conflicting terms and conditions presented with or in any communication, including but not limited to Customer's purchase order ("P.O."), except with respect to price, quantity and location specified in a P.O., are hereby rejected and shall be deemed null and void.

13.2 Notices. All notices relating to this Agreement shall be in writing and shall be delivered (i) by overnight courier or hand, (ii) postage prepaid certified or registered first-class mail with return receipt requested, or (iii) facsimile. Notices shall be sent to the address of the other Party set forth on the signature page of this Agreement or to such other address as either Party may specify in accordance with this Section, and shall be deemed given upon personal delivery, five (5) calendar days after deposit in the mail, or upon acknowledgment or receipt of electronic transmission.

13.3 Force Majeure. Neither Party shall be liable for any failure or delay in performing services or any other obligation under this Agreement, nor for any damages suffered by the other or an end user by reason of such failure or delay, which is, indirectly or directly, caused by an event beyond such Party's foreseeable control including but not limited to strikes, riots, natural catstrophes, terrorist acts, governmental intervention, or other acts of God, or any other causes beyond such Party's reasonable control.

13.4 <u>Relationship with Third Parties</u>. No Customer, end user or other person or entity not a Party to this Agreement shall be considered a third party beneficiary of this Agreement:

13:5 Severability & Survival. The illegality or unenforceability of any provision of this Agreement shall not affect the validity and enforceability of any legal and enforceable provisions hereof. The following provisions shall survive any termination of this Agreement: Sections 2, "License Grant & Restrictions"; 4, "Prices & Payment"; 3, "Intellectual Property & Protections"; 6, "Data Disclaimer"; 8,



"Limitation of Liability: Exclusion of Consequential Damages"; 9, "Indemnification"; 11, "Confidentiality"; and 13, "General Provisions."

13.6 <u>Assignment</u>. This Agreement may not be assigned by either Party (other than to an affiliate which shall assume the obligations of its assignor by written instrument) without the written consent of the other Party, which shall not be unreasonably withheld or delayed. Notwithstanding the foregoing, Customer may not assign this Agreement to a direct competitor of Iron Mountain. This Agreement binds the Parties, their respective participating subsidiaries, affiliates, successors and permitted assigns.

13.7 Applicable Law. This Agreement and all resulting claims and/or counterclaims shall be governed, construed, enforced and performed in accordance with the laws of the Commonwealth of Massachusetts, USA, without reference and/or regard to its conflicts of laws principles. Each Party hereby submits to the exclusive jurisdiction of the courts of Massachusetts and hereby waives any objections to venue with respect to actions brought in such courts.

13.8 Export Restrictions. Customer acknowledges that the Product, Software and/or Services are subject to United States export control laws. Customer shall comply with all applicable export laws, obtain all applicable export licenses and will not export or re-export any part of the Product, and/or Software Products any country in violation of such restrictions or any country that may be subject to an embargo by the United States. Both Parties specifically agree that the U.N. Convention on the International Sale of Goods shall not apply to, and all action performed in furtherance of, this Agreement.

13.9 Privacy. In general, Customer is a Data Controller, and Iron Mountain is a Data Processor, of Personal Data under the terms of the generally applicable privacy and/or data protection acts. Customer hereby provides instructions to Iron Mountain as to how Iron Mountain shall process any such Personal Data submitted to it. If Personal Data is contained in any data transmitted by Customer to Iron Mountain, Customer shall indicate the identity of the applicable country(ies) from which such Personal Data originated so that Iron Mountain may ensure compliance with the applicable privacy and/or data protection acts. Customer shall update Iron Mountain, from time to time, in accordance with the notice provisions set forth in this Agreement. If Customer does not indicate the country of origin, then Customer hereby declares and represents that all Personal Data originates from the United States. Each Party warrants that it shall comply with its respective Data Controller and Data Processing obligations as defined by the applicable privacy laws and/or data protection acts; provided, however, that if Customer intends to submit any of the following, Customer must provide Iron Mountain with no less than thirty (30) calendar days' advance written

notification so that Iron Mountain may: (i) confirm compliance; (ii) achieve compliance; and/or (iii) refuse acceptance of such Personal Data if Iron Mountain is not capable of achieving compliance by virtue of the terms of the applicable privacy laws and/or data protection acts (i.e., any prohibitions against export in the case of electronic data transfers or similar such items). Sensitive Personal Data may require special jurisdictional fillings in certain countries and Personal Data that is submitted by Customer from locations outside the jurisdictions where Iron Mountain is currently conducting business may require notice in order that Iron Mountain may ensure compliance with applicable privacy and/or data protection laws. If Customer transmits Sensitive Personal Data to Iron Mountain, then Customer represents and warrants to Iron Mountain that Customer is entitled to do so. Capitalized terms set forth in this Section that are not defined in this Agreement shall have the meaning as defined in the applicable privacy and/or data protection ects and, as used herein, are intended to be so defined.

13.10 Affiliates. Certain lines of service may be performed by an affiliate of Iron Mountain. In such event, such affiliate will perform such service as a subcontractor to Iron Mountain. The subcontracting entity may invoice Customer directly, but Iron Mountain-will remain liable for all services performed for Customer.

13.11 Government End-User Notice. The Agent is a "Commercial Item," as that term is defined at 48 C.F.R. § 2.101, consisting of "Commercial Computer Software" and "Commercial Computer Software at used in 48 C.F.R. § 12.212 and 48 C.F.R. § 227.7202, as applicable. Consistent with 48 C.F.R. § 12.212, 227.7202-1 through 227,7202-4, the Commercial Computer Software and Commercial Computer Software Documentation are being licensed to U.S. Government end-users (a) only as Commercial Items and (b) with only those rights as are granted to all other end-users pursuant to the terms and conditions herein.

13.12 Waiver. Each Party agrees that the failure of the other Party at any time to require performance by such Party of any of the provisions herein shall not operate as a waiver of the rights of such Party to request strict performance of the same or like provisions, or any other provisions hereof, at a later time.

13.13 Headings. All headings used herein are for convenience of reference only and shall they in any way affect the interpretation hereof. If there is any conflict between this Agreement, Schedule and any Exhibit, the order of precedence shall be that this Agreement shall supersede, then the Schedules hereto, and then the Exhibits.

{End of Terms and Conditions.}



#### Schedule A - Iron Mountain's LiveVault® Service

This Schedule A is made part of the applicable Digital Master Services Agreement or Electronic Vaulting Service Agreement between iron Mountain Information Management, Inc. ("Iron Mountain") and Taylor Bean & Whitaker, ("Customer") (the "Agreement").

The pricing of this Schedule A shall commence on the date of Customer's signature on the Agreement or, if later, the date of Customer's signature located on this Schedule. The term of this Schedule shall run concurrently with the Agreement. This Schedule A supersedes and terminates any prior Schedule for the same type of Products and/or Services that exists between Iron Mountain and Customer associated with the Products and/or Services described below.

Pricing contained within this Schedule A is valid for acceptance by Customer until February 29th, 2008. Customer's acceptance shall be indicated by Customer's execution of this document.

#### 1. Definitions.

- a. Price per Glgabyte ("PPG"): is the monthly fee per GB per month for each Plan as shown in Section 4, "Pricing Table" below.
- b. Minimum Monthly Dollar Commitment ("MMDC") for monthly plans: is the minimum fee Customer agrees to pay each calendar month. Each calendar month, the total monthly service cost is calculated and compared to the MMDC. If the total monthly service cost is less than the MMDC, the MMDC will be the fee Customer is charged for the calendar month.

### 2. Service Description.

LiveVault® Service provides Internet-based backup services for Customer-selected data ("Customer Data") on server platforms and restore or recovery of that Customer Data upon request. Backups will occur either continuously, or upon a custom schedule set by Customer using the administrative function of the LiveVault Service. Iron Mountain retains two (2) secured copies of Customer Data for the set retention period for so long as this Schedule is in effect. Customer is required to install software on Customer's targeted server(s) at Customer's expense (the "Agent").

### Restore/Recovery:

- Free Internet-based restores based upon Customer request. The completion of the Restore/Recovery will depend on
  Customer's Internet connection speed, data change rates, and the total amount of Customer Data requested. Should
  Iron Mountain, as part of its monitoring function, observe any unusual, abnormal, or excessive number of restore
  requests, Iron Mountain reserves the right to require Customer to modify its procedures and behavior in this area.
- Optional NAS-based restores are available for an additional fee (outlined below). In most cases this will be available
  for shipment within one (1) business day of receipt of the request from Customer.

Monitoring: Staffed monitoring during normal business hours, automated pager-alert system deployed for off-bours.

Historic Data Protection: For those customers using the continuous backup configuration, historic images of Customer Data are retained based on one of the following retention periods as selected by Customer during configuration.

- 30-Day Continuous Backup Service: The Service takes fifteen (15) minute incremental backup copies [dependent
  upon size and change rate to file(s)] of Customer Dats. Iron Mountain will hold the daily backups for thirty (30)
  calendar days. Customer may initiate restore requests from any of these data sets.
- 1-Year Continuous Backup Service: The Service takes fifteen (15) minute incremental backup copies [dependent
  upon size and change rate to file(s)] of Customer Data. Iron Mountain will hold the daily backups for thirty (30)
  calendar days and copies from the end of each calendar month for the past twelve (12) months. Customer may initiate
  restore requests from any of these data sets.
- 7-Year Continuous Backup Service: The Service takes fifteen (15) minute incremental backup copies [dependent upon size and change rate to file(s)] of Customer Data. Iron Mountain will hold the daily backups for thirty (30) calendar days, copies from the end of each calendar month for the past twelve (12) months, and copies from the end of each calendar quarter for the past twenty-eight (28) quarters. Customer may initiate restore requests from any of these data sets.

TurboRestore Appliance ("Product"): If Customer selects Services that require a Product to be installed on-site at Customer, the Product will remain the property of Iron Mountain. Customer shall provide, at no cost to Iron Mountain,

Confidential Information. O 2008 Iron Mountain Incorporated, All rights reserved.



adequate security to protect the Product from theft, loss, damage, or misuse. Iron Mountain reserves the right to replace the Product for maintenance or other service related purposes. Upon receiving a new Product, Customer shall be responsible for packing, shipping and handling of the original Product for return to Iron Mountain at Customer's expense within two (2) business weeks (a business week represents five (5) business days). The following charges will apply for delayed returns, lost or stolen Product(s).

Delays over two (2) business weeks

\$750 per business week, rounded to the closest business week

Lost/Damaged Product(s)

One time Fee of \$1,500 per Product

Customer shall be responsible for returning Products to Iron Mountain in good working condition upon termination of the services. Customer shall obtain from its landlord (and/or any relevant entity) such agreement(s) as may be reasonably necessary to allow Iron Mountain the right to enter Customer's premises and access and/or possess the Product in a timely manner.

#### 3. Customer and Technical Support.

Customer Support: Customer Support is available 24 x 7 x 365 via the Iron Mountain Support Center for Priority Issue Resolution

Priority Issue Resolution: Priority issues are defined as any event that occurs resulting in an interruption in the availability of the Service. Customer will receive a reply to the reported event or request for assistance within sixty (60) minutes of the event notification to Iron Mountain on a  $24 \times 7 \times 365$ . Iron Mountain shall not be liable for Internet downtime.

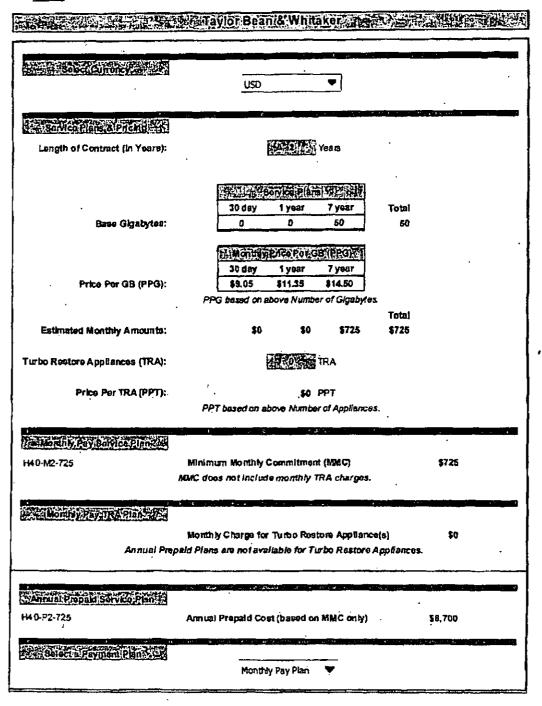
Standard Issue Resolution: Standard issues are defined as any event that occurs that does not interrupt data protection but does interfere with using the Service. If Customer makes a request for assistance during normal hours of operation, from Mountain agrees to respond to such request within sixty (60) minutes of Customer notification to Iron Mountain. If Customer makes such request outside of Iron Mountain's normal hours of operation, Iron Mountain agrees to respond to Customer by the next business day following notification of Customer to Iron Mountain.

Normal Business Hours: Normal business hours of operation are 8:00 a.m. to 6:00 p.m. Eastern Time Monday to Friday, excluding holidays.

Authorized Contacts & Training: For security purposes, Customer shall provide at all times a minimum of two (2) Authorized Contacts for every fifteen (15) Protected Servers licensed or per Customer site. The Customer shall provide to Iron Mountain and keep current the phone numbers and email addresses of all such Authorized Contacts. The Authorized Contacts shall be the sole contacts for all communications between the Customer and Iron Mountain's Technical Support Department, until the reported problem is resolved. In the event the number of Authorized Contact(s) drops below the required minimum, Customer shall notify Iron Mountain within fifteen (15) calendar days and shall have ninety (90) calendar days to replace such Authorized Contact(s).



### 4. Pricing





Monthly Pay Plans: Monthly Pay Plans are billed in arrears. Charges are based upon the peak amount of Customer Data under protection at any time during the monthly billing cycle, increased to the nearest full GB, for each Protected Server for each of the Plans shown in the Pricing Table herein. Charges for a Protected Server that is added or deleted within a month are protected for the number of days in the month that the Protected Server was subscribed to the Service. Charges are based on a minimum of one (1) gigabyte per Protected Server(s).

Upgrades: Upgrades with higher financial commitment levels that provide lower per GB prices, are permitted at any time, but will be effective the first day of the following calendar month. Upgrades of Annual Prepaid Plans include a proruted credit for any unused portion of the smaller plan.

Additional Protected Servers: Customer may add Protected Servers to the Service at any time. Charges are based upon the peak amount of Customer Data under protection at any time during the monthly billing cycle, increased to the nearest full GB, for each Protected Server for each of the Plans shown in the Pricing Table herein. Charges for a Protected Server that is added or deleted within a month are protected for the number of days in the month that the Protected Server was subscribed to the Service. Charges are based on a minimum of one (1) gigabyte per Protected Server(s).

Invoicing: Customer invoicing will be sent via email.

Network Attached Storage (NAS) Restores: NAS Restores shall be provided upon Customer request for a charge of three thousand US Dollars (\$3,000) per request. If a request requires multiple NAS devices, then the total fee shall include an additional charge of three thousand US Dollars (\$3,000) for each extra NAS device. This charge includes a two (2) week rental of the NAS device, commencing upon date of shipment. An additional rental fee shall be charged to Customer in the event the flurnished NAS device is not returned to Iron Mountain by the expiration of the two (2) week rental period, at the flat rate of five hundred US Dollars (\$500) for each additional thirty (30) day period or portion thereof. Iron Mountain has no responsibility to arrange for return shipment.

Prices: Prices and/or rates shall remain fixed for the Initial Term of the Agreement and thereafter may be changed by Iron Mountain at any time upon thirty (30) days written notice.

CUSTOMER: TAYLOR BEAN & WHITAKER	IRON MOUNTAIN INFORMATION MANAGEMENT, INC.
Individual Signing:  print name  Christopher McDavid	Individual Signing: [print name] Dev Sullive
Signature:	Signature: William
Title: CIO	Title: U.P. Seles A.S.
Signuture Date:	Signature Date: 3-13-208



June 14, 2010

# VIA OVERNIGHT MAIL

BMC Group, Inc.

Attn: Taylor, Bean & Whitaker Mortgage Corp. Claims Processing

18750 Lake Drive East Chanhassen, MN 55317

Re: In re Taylor, Bean & Whitaker Mortgage Corp., Ch. 11 Case No. 09-07047,

Bankr. Middle District of Florida (Jacksonville Division)

Dear Sir or Madam:

Enclosed for filing is the original and one copy of Iron Mountain Information Management, Inc.'s Proof of Claim as to pre-petition amounts owing in the above referenced bankruptcy case. Please file the original, date-stamp the copy, and return the copy to me in the enclosed self-addressed stamped envelope.

Should you have any questions or need anything further, please do not hesitate to contact me.

Very truly yours,

Joseph.P. Corrigan, Esq.

Corporate Counsel Tel: 617.535.4744 Fax: 617.451.0409

Email: joseph.corrigan@ironmountain.com

**Enclosures** 

Scanned: 6/15/2010-12:40:33 PM